

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SKZ 1773 D

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/TP/1333/2019/NH

4th February 2020

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SMK 8940 Y, Audi A4 SEDAN 2.0 TFSI.

With reference to the above-mentioned vehicle, no. **SMK 8940 Y**, claimant, **Ms. Ng Ai Luan**, please find the related document as per attached.

1. A copy of the Original invoice no. 85014789 – S\$ 24,313.05.
2. A copy of Authorization to Act duly signed by client
3. A copy of the Release Voucher attached
4. A copy of the Breakdown of Payment attached
5. Loss of Use – S\$ 1,200.00 (S\$ 100.00 x 10 working days + 2 Sundays)
6. A copy of the GIA search – S\$ 2.00

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SMK 8940 Y

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Monday, 25 November 2019 12:32 PM
To: TOKKIATSIONG@GMAIL.COM
Subject: ACCIDENT INVOLVING SKZ 1773D AND SMK 8940Y ON 07/11/2019

Our Ref: CC3/AIG19020064/R1ea3

25 NOV 2019

TOK KIAT SIONG

Dear Sir/Madam,

ACCIDENT INVOLVING SKZ 1773D AND SMK 8940Y ON 07/11/2019

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: Ashersng@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

AUTHORISATION TO ACT
(AIG Express Third Party Claim)

I, NG AI LUAN (the third party claimant) of BLK 417 EUNOS ROAD 5
#06-08, SINGAPORE 400417 (address), owner of SMK8940Y (vehicle no.)
hereby authorize Premium Automobiles Pte Ltd ("the workshop") to act for me
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle
no. SMK8940Y that was damaged pursuant to the accident which occurred on 07/11/2019
(date) along ALEXANDRA ROAD & PASIR PANJANG ROAD JUNCTION (location) involving vehicle no/s
SKZ1773D ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 4 (day) of 2 (month) 2020 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Express Third Party Claim)

"We/I, Premium Automobiles Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$ 24,313.05 (Repair Cost), S\$ 1,200 (Loss of rental/use), S\$ 2.00 (Disbursement), for vehicle no. SMK8940Y that was damaged pursuant to the accident which occurred on 07/11/2019 (date) along ALEXANDRA ROAD & PASIR PANJANG ROAD JUNCTION (location) involving vehicle no/s SKZ1773D. This is pursuant to the inspection conducted on 11/11/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner NG AI LUAN ("the third party claimant") of vehicle no. SMK8940Y make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SMK8940Y (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 07 (day) of 04 (month) 2020 (year)



MRB

Signed by appointed surveyor



Signed by "the workshop" (with chop)

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
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Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
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Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

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Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85014789 Date: 01/02/2020 Order: SMK8904Y Term: 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
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Regn No: SMK8940Y (V 41646) Regn Date: 27/04/2019 Mileage: 6900 WIP No.: 18602
Model: A4 SEDAN 2.0 TFSI 8W2ADG Chassis: WAUZZZF49KA047906 Engine: CVK 078012 Dept: U

You have been assisted by :- UB-Tony Foong (33)

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE,CHECK AND REINSTALL FRONT WIRE HARNES FOR HEADLIGHT,HORNS,OUTSIDE TEMPERATURE SENSOR,HEADLIGHT WASHER ASSY AND FRONT PARKING AID	480.00	1.00	480.00
S	BODYWORK	M: TO DISMANTLE LHS FRONT DOOR PANEL TRIM. TO REMOVE AND REINSTALL LHS WING MIRROR ASSY.	300.00	1.00	300.00
S	BODYWORK	M: TO DISLODGE LHS FRONT WHEEL SUSPENSION. TO INSPECT FOR FURTHER DAMAGES AND RENEW ACCORDINGLY	1800.00	1.00	1,800.00
S	BODYWORK	M: TO DISMANTLE AND RENEW FRONT BUMPER,LHS FRONT FENDER,BONNET AND LHS HEADLIGHT. TO REPAIR LHS FRONT DOOR.REORGANISE CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	1750.00	1.00	1,750.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER,LHS FRONT FENDER, BONNET AND LHS FRONT DOOR	2200.00	1.00	2,200.00
S	BODYWORK	M: TO RENEW LHS FRONT RIM AND CARRY OUT WHEEL ALIGNMENT	280.00	1.00	280.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
S	BODYWORK	M: TO RENEW AIRCON PIPE.TO CARRY OUT VACUUM AND REGAS	480.00	1.00	480.00
X	A8W0807283	(SK)GUIDE AP	Less 020%	1.00	32.60
X	A8W0821467	BRACKET(LAST) AP	Less 020%	1.00	31.50
X	A8W0821469	BRACKET(LAST) AP	Less 020%	1.00	44.50
X	AN 0161857	POP-RIVET AP	Less 020%	6.00	3.00
					26.08
					25.20
					35.60
					14.40

Premium Automobiles Pte Ltd



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Regn No: SMK8940Y (V 41646)	Regn Date: 27/04/2019	Mileage: 6900	WIP No.: 18602
Model: A4 SEDAN 2.0 TFSI 8W2ADG	Chassis: WAUZZZF49KA047906	Engine: CVK 078012	Dept: U
You have been assisted by :- UB-Tony Foong (33)			

		Details	Qty	Unit Price	Amount
X	A8W0823029A	HOOD	Less 020%	1.00	2554.00
X	A8W0823124	PROTECTION (LAST)	Less 020%	1.00	24.70
X	A8W0823126	PROTECTION (LAST)	Less 020%	1.00	24.70
X	A8W0941773A	(SK) HEADLIGHT (LAST)	Less 020%	1.00	7087.00
X	A8W0601025EF	007527/ (V) (GER) WHEEL	Less 020%	1.00	651.00
X	A8W0407151C	CONTR ARM (LAST) AP	Less 020%	1.00	490.50
X	A8W0407693B	WISHBONE (LAST) AP	Less 020%	1.00	860.50
X	A8W0407505C	UPPER LINK (LAST) AP	Less 020%	1.00	466.00
X	A8W0407509B	UPPER LINK (LAST) AP	Less 020%	1.00	466.00
X	A8W0407689B	JOINT AP	Less 020%	1.00	175.00
X	A8W0407613	WHEEL HUB (LAST) AP	Less 020%	1.00	450.50
X	A8W0413037G	SUSP FORK (LAST) AP	Less 020%	1.00	238.50
X	A4M0411317	CONN LINK AP	Less 020%	1.00	122.50
X	A8W0423810A	TIE ROD (LAST) AP	Less 020%	1.00	89.60
X	A8W0423811C	TIEROD END (LAST) AP	Less 020%	1.00	180.00
X	A8W0807065D GRU	(SK) COVER	Less 020%	1.00	1999.00
X	A5Q0919133 704	WASHER	Less 020%	4.00	3.20
X	A8W0821105A	FENDER	Less 020%	1.00	699.50
X	A8W0821171A	WHEEL HOUS	Less 020%	1.00	223.00
X	A8W0823125	PROTECTION	Less 020%	1.00	24.90
X	AN 91221601	SCREW AP	Less 020%	2.00	8.50
X	A8W0407625G	BEARING AP	Less 020%	1.00	231.50
X	A8W0407253F	HOUSING BORROW AP	Less 020%	1.00	884.00
X	AN 10688301	BOLT AP	Less 020%	1.00	13.80
X	AN 10272302	NUT AP	Less 020%	3.00	2.70
X	AN 10784702	SCREW AP	Less 020%	1.00	9.90
X	AWHT001987	NUT AP	Less 020%	3.00	5.10
X	AWHT006151	NUT AP	Less 020%	3.00	8.50
X	AN 10197304	BOLT AP	Less 020%	1.00	6.30
X	AN 10640901	BOLT AP	Less 020%	1.00	10.70
X	AWHT001949	SCREW AP	Less 020%	1.00	8.30
X	AWHT006542	SCREW AP	Less 020%	1.00	11.00
X	AN 10788401	SCREW AP	Less 020%	3.00	3.00
X	AN 10803901	CLIP AP	Less 020%	1.00	5.10

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You have been assisted by :- UB-Tony Foong (33)

		Details		Qty	Unit Price	Amount
X	AN 01116417	NUT AP	Less 020%	1.00	3.30	2.64
X	AWHT007825	BOLT AP	Less 020%	4.00	10.60	33.92
X	AN 91218901	BOLT AP	Less 020%	4.00	5.00	16.00
X	AN 91233101	BOLT AP	Less 020%	2.00	3.30	5.28
X	AN 91156101	SCREW AP	Less 020%	4.00	8.30	26.56
X	A8W0816738Q	(V) (GER) PIPE 16/11/1	Less 020%	1.00	475.50	380.40
X	A8W0821135C	SUPPORT AP	Less 020%	1.00	107.00	85.60
X	A8W0821091	PLATE AP	Less 020%	1.00	45.00	36.00
X	AN 0161857	POP-RIVET AP	Less 020%	6.00	3.00	14.40
X	A8W0853887L	SPOILER AP	Less 020%	1.00	65.40	52.32
X	A311601361	RUBBER VAL	Less 020%	4.00	3.10	9.92

Parts 15,240.48
Labour 0.00
Sublet 7,482.00
Menus 0.00
Lubricant 0.00



Sub-Total 22,722.48

7% GST 1,590.57

Grand Total 24,313.05

Received by

For & on behalf of
Premium Automobiles Pte Ltd

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-184231
Date of Request: 08/11/2019

Your Ref No: Online Purchase

Premium Automobiles Pte Ltd
55 Ubi Road 1
Singapore 408699

Dear Sir/Madam,

Enquiry Date 08/11/2019
Enquiry By Tony Foong Chin Fong
TP Vehicle No. SKZ1773D
Accident Date 07/11/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SKZ1773D	AIG Asia Pacific Insurance Pte. Ltd.	23/12/2018-22/12/2019	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-184231

Date of Request: 08/11/2019

Your Ref No:

Online Purchase

Premium Automobiles Pte Ltd
55 Ubi Road 1
Singapore 408699

Dear Sir/Madam,

Enquiry Date 08/11/2019
Enquiry By Tony Foong Chin Fong
TP Vehicle No. SKZ1773D
Accident Date 07/11/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [] Cash ☐ [] Cheque

Print Received Message

This mail is associated with :

***SMK8940Y (3575538333SG)**
[SKZ1773D]

TP

NG AI LUAN(HUANG AILUAN)

Nov 7 2019 12:00AM

[TOK KIAT SIONG]

Premium Automobiles Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 03/04/2020 15:37 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (\$25515.05) - SMK8940Y - Claim Handler: Goh, Jeremy-CX

Approved:25515.05:subj to Final Repair Bill, GIA Search Bill in order.