

## Asher Sng (LKKAUTO)

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**From:** Asher Sng (LKKAUTO)  
**Sent:** Wednesday, 13 November 2019 3:37 PM  
**To:** Mei Kwan (LKKAUTO); Claims Dept  
**Cc:** Admin A  
**Subject:** RE: ACCIDENT BETWEEN SMK 8940 Y AND YOUR INSURED SKZ 1773 D ON 7/11/2019  
\*\*\* LKK REF: CC3/AIG19020064/R1ea3

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>  
**Sent:** Wednesday, 13 November 2019 3:32 PM  
**To:** Claims Dept <claims@premiumauto.com.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>  
**Subject:** RE: ACCIDENT BETWEEN SMK 8940 Y AND YOUR INSURED SKZ 1773 D ON 7/11/2019 \*\*\*  
LKK REF: CC3/AIG19020064/R1ea3

**'WITHOUT PREJUDICE'**

## SAVE AS TO COSTS

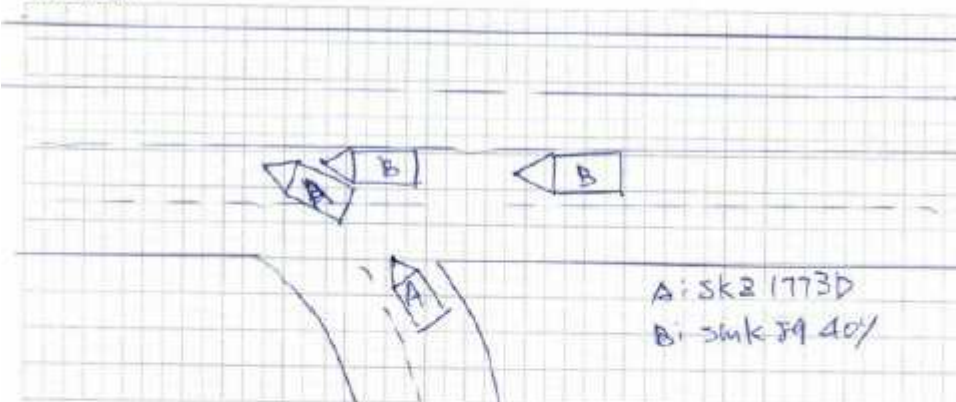
Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has reported.

Please refer to the below OI's sketch plan and statement.

SKETCH PLAN



A: SKZ 1773D  
B: SMK 8940Y

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was filtering from the Alexandra Rd to Pasir Panjang Rd. Stop briefly and filter out to the 2nd lane of Pasir Panjang Rd. Driver of SMK 8940Y (Ng Ai Lian) S7626762 F drove along 2nd lane of Pasir Panjang Rd. The collision has occurred between the 2 cars.
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Please note that for liability, claim negotiation and settlement, please contact Asher at 6841 6051.

**To check availability of the case handler, you may contact the undersigned.**

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims Dept <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Sent:** Tuesday, 12 November, 2019 6:11 PM

**To:** 'Claims Dept' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: ACCIDENT BETWEEN SMK 8940 Y AND YOUR INSURED SKZ 1773 D ON 7/11/2019

Dear all,

Any update? Kindly advise OIC of this case. Vehicle at our workshop since day 1.

Thank you.

Best Regards,  
Tony Foong  
Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689911

e. <mailto:claims@premiumauto.com.sg> w. [www.audi.com.sg](http://www.audi.com.sg)

**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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**From:** Claims Dept [<mailto:claims@premiumauto.com.sg>]

**Sent:** Friday, 8 November 2019 5:36 PM

**To:** 'Admin-D (LKKAUTO)'; 'Admin A'; 'assignments'

**Cc:** 'Claims Dept'; [claims@premiumautocare.com.sg](mailto:claims@premiumautocare.com.sg)

**Subject:** ACCIDENT BETWEEN SMK 8940 Y AND YOUR INSURED SKZ 1773 D ON 7/11/2019

Dear all,

Kindly assist in the liability clearance for above mentioned case. We propose for a 100% direct settlement in our client's favour

Please advise who is the officer in-charge we shall liaise with. To avoid dispute during finalisation, we propose for LOU/R at \$100/180 per day.

Attached is the GIA report for your reference (**claiming AIG**) and we will send you the estimate once it is ready.

Please arrange survey on next Monday 11/11/2019 - Vehicle is in our compound, 24 Benoi sector.

Thank you.

Best Regards,  
Tony Foong  
Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

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