

rom: Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses) <ChanSiauChin@smrt.com.sg>
Sent: Friday, 6 December, 2019 11:28 AM
To: Admin A <admin-a@lkkauto.com>
Cc: Balqish Binte Abdul Halil (Auto Svcs/Claims & IA/Claims & IA/Buses) <BalqishBAH@smrt.com.sg>; Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses) <TanWeiTeck@smrt.com.sg>
Subject: LOD; ACCIDENT INVOLVING SG5574R AND SLK8045T ON 28.10.2018 ALONG JUNCTION OF BEDOK AVE 3 / BEDOK RESERVOIR ROAD
Importance: High

WITHOUT PREJUDICE

Dear Sirs,

We claim on behalf of SMRT BUSES LTD, owner of the vehicle registration number SG5574R.
Your client's negligent driving has caused the above accident.
As a result, my client has suffered the following losses,

Cost of Repair	\$697.00
Loss of Use (2 days x \$350.00 day)	\$700.00
LTA search fee	\$7.00
Total	\$1,4.04.00

We enclose the following documents,

- 1) Repair Invoice
- 2) GIA Report
- 3) LTA search

We look forward to your confirmation to settle our claims within 15 days from the date of this email.
Payment by cheque shall be crossed and made payable to SMRT BUSES LTD.

Thanks & Regards,
Karen Chan
Claims Department
Tel: 6556 3523

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Karen Chan
Claims Department
Tel: 6556 3523



AUTHORIZATION TO ACT



I, **SMRT BUSES LTD** (the third party claimant") of **6 ANG MO KIO STREET 62 SINGAPORE 569140** (address), owner of **SG 5574R** (vehicle no.) hereby authorize **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no **SG 5574R** that was damaged pursuant to the accident which occurred on **28/10/2018** (date) along **JUNCTION OF BEDOK AVE 3 AND BEDOK RESERVOIR RD** (location) involving vehicle no/s **SLK 8045T** ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of **SMRT BUSES LTD**.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 2 (day) of February (month) 2021 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter of this action.

"We/I, SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$348.50 (Repair Cost), S\$162.50 (Loss of Use/Rental), S\$7.00 (Disbursement) for vehicle no. SG 5574R that was damaged pursuant to the accident which occurred on 28/10/2018 (date) along JUNCTION OF BEDOK AVE 3 AND BEDOK RESERVOIR RD (location) involving vehicle no/s SLK 8045T.

This is pursuant to the inspection conducted on 08/11/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SMRT BUSES LTD ("the third party claimant") of vehicle no. SG 5574R make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SG 5574R (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 04 (day) of FEB (month) 2021 (year)



OSP

Signed by appointed surveyor



Signed by "the workshop" (with chop)

Tax Invoice

GST Reg No. : MR-8500001-7
 CRN : 199004280Z
 Invoice No. : IV191100257
 Date : 19.11.2019
 Vehicle No. : SG5574R
 Your Ref No. : BUS/10/18/5050
 Our Ref No. : 24104202
 Terms : 30 Days

Customer Code: 3000066

SMRT BUSES LTD

Block Unit
 STREET 62
 6 ANG MO KIO
 SINGAPORE 569140



Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
Labour					
TO REPAIR RH PORTION CENTER	1.00	\$ 265.00	0.00	\$ 0.00	\$ 265.00
Others					
TO PUTTY & RESPRAY	1.00	\$ 432.00	0.00	\$ 0.00	\$ 432.00
GRAND TOTAL					\$ 697.00

Remark :

Make/Model : Volvo B9TL DD
 Accident Date : 28.10.2018

N.B. Payment by cheque should be crossed and made payable to 'SMRT Automotive Services Pte Ltd'.
 No receipt will be issued unless requested.



Authorised Signature
 for SMRT Automotive Services Pte Ltd

Enquire Transaction History

Transaction History Details

Log Date/Time:	08 Nov 2018 / 09:23:42		
Asset Type:	Vehicle	Transaction Amount:	\$7.49
Asset ID:	SLK8045T		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAHO - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20181108092342295264

Search Date / Time: 28 Oct 2018 18:18:00

Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.

Information displayed is correct as at the log date and time.

Enquire Related Logs

OK

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Monday, 25 November 2019 12:18 PM
To: HTTONG1978@YAHOO.COM.SG
Subject: ACCIDENT INVOLVING SLK 8045T AND SG 5574R ON 28/10/2019

Our Ref: CC3/AIG19020059/Qea3

25 NOV 2019

CHUA HENG LEE WILSON / TONG HUI TING WENDY

Dear Sir/Madam,

ACCIDENT INVOLVING SLK 8045T AND SG 5574R ON 28/10/2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 days, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd*
(Motor Claims Dept)

Print Received Message

This mail is associated with :

***SG5574R (8979837638SG)**

[SLK8045T]

TP

SMRT BUSES LTD

Oct 28 2018 6:00PM

[CHUA HENG LEE, WILSON]

SMRT Automotive Services Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 10/12/2020 22:30 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$518.00) - SG5574R - Claim Handler: Tan, Bennie-WZ

Approved:518.00:PER DISCUSSION TODAY SOLELY FOR SETTLEMENT PURPOSE, TO RESOLVE AT BEST W/O
ARBITRATION. LOU @1DAY