

REC. BY:

REF:

CS/C7219020046/1248302

Special Instruction:

Surveyor

TAN H L

ASSIGNMENT (Office)

From (Person):

Ben Tang

of

C72

Date/Time:

12.11.19 1.43pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SMN 9668 L

Insured:

at Workshop m/s

Borneo motor

Tel:

66311863

98476179

of

2 Pandan Crescent

Policy No:

DMPCSM1930651900

Claim No:

SMN190205343

Sum Insured:

Excess:

\$750.

Make of Veh:

(Client's Record)

D.O.A.

9/11/19

CA / REV / REP. / REV 24 HRS

Date/Time:

12.11.19 2.38pm

Person Contacted:

Francis

H.O.D. Endorsement:

Vehicle IN / OUT

Date/Time

Action/Instruction (✓) Estimate

SMN 9668 L : X

13/11/19

Revert to Ben by email

15/11/2019

@12:08 seek mandate in menimen.

15/11/2019

@14:15 mandate approval by Alfred Tan

15/11 2:51pm

email to Francis authorise repair excess \$750.

Ref: 101 87

Tougher

CTI

ASSIGNMENT

From

Date

Estimated Cost

OD WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No

at Workshop m/s

of

Insured

Policy No.

Claims No.

Sum Insured

Excess

1bn

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

9138K.

IDAC Accident Report

Consistent? - Yes or No

GIA / PR Seen:

Consistent? - Yes or No

Est. Repairs:

days

Res.: Yes or No

Lum Sum:

%

3 Val: Yes or No

CA / REV / REP. / 24 HRS

up

Date:

Person Contacted:

Vehicle: IN / OUT
Francis

Veh No:

SMN9668L

Reg:

2019 Fly

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Toyota Harrier

CC

1998

Colour

Blue

AC:

Insured / Std / NI / NA

Spr. Reading

1704

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

JTE 7536H10-J004711

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

235/35R18

R:

L

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

L

Rear

L

P/Bal

mm

R/Bal

mm

L/Bal

mm

L/Bal

mm

D.O.A.

D.O.I.

12/4/19

Survey held at

Borneo Motors

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Frt

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

13/12/19 @ 228pm Francis said finalise not ready

23/12/19 Final fig \$28,798.20 (Red 4686.50, 1490) confirmed by email

[Signature]

23/12/2019

Date/Time, File Path to?

☐

Prel. Report

if

☐

Final Report

Date/Time, File Return to?

23/12 - typist

Days Of Repair:

7

Resurvey No. of Trip:

1

Add Fee:

☐

Site Imp (\$

☐

Interview (\$

☐

Tech. Insp (\$

☐

Workshop (\$

Survey Fee:

270

Transportation

S + P.S. 34

Photos

Other

Total

270

Report Formed:

Merimen

• Lump Sum / L.S.:

28,798.20

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	15 Nov 2019 12:04		15 Nov 2019 11:54 Edit Adj Rpt		Last:IA 15 Nov 2019 12:06		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
------	-----------	---------------	-----------	--------------------------

CLAIM SUBFOLDER DETAILS [Created by insurer]

Insured: ANG CHOON HIN , ID: S1720124G	Date of Loss: 09/11/2019 23:00 - :59 [3 Months and 11 Days From LTA Reg Date (Man Yr)]
Vehicle Reg. No.: SMN9668L	Policy/Cover Note No.: DMPCSN1930651900 (Comprehensive)
Claim Type: OD / SNM19D205343	Excess: S\$750.00
Repairer: Borneo Motors (S) Pte Ltd (Pandan) 2 Pandan Crescent, 128462 West Coast - Tel: 66311857	
Handling Insurer: China Taiping Insurance (Singapore) Pte. Ltd, (HQ) - Tel: 6389 6111 ... [Handled by Ben Tang]	
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 26/11/2019]	
Driver/Custodian: ANG CHOON HIN (/ Male) , NRIC: S1720124G Email:	

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

- CHINA_TAIPING (15/11/2019): Alert - Adj Mandate Approved (S\$31503.50) - SMN9668L - Claim Handler: Ben Tang

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

View Received Message

This mail is associated with :

***SMN9668L (SNM19D205343)**

OD

Nov 9 2019 11:00PM

[ANG CHOON HIN]

Borneo Motors (S) Pte Ltd

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From China Taiping Insurance (Singapore) Pte. Ltd. (HQ) (CHINA_TAIPING), sent on **23/12/2019 11:10 AM**.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$28798.20) - SMN9668L - Claim Handler: Ben Tang

Approved:28798.20:Please proceed to authorize repairs UP TO \$31,503.50 BEFORE Excess of \$750.00. Re-inspection of vehicle required.

DOCUMENTS SUMMARY

There are no documents.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To:	China Taiping Insurance (Singapore) Pte. Ltd. 3 Anson Road #16-00 Springleaf Tower Singapore 079909	From:	LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
Attn:	Ben Tang	Date:	23 Dec 2019

Preliminary Advice

Vehicle No	: SMN9668L	Accident Date	: 09/11/2019
Make	: TOYOTA HARRIER	Policy No.	: DMPCSN1930651900
Assignment Date	: 15/11/2019	Excess	: S\$750.00
Date of Inspection	: 12/11/2019	Est. Duration of Repair	: 7.00
Inspection At	BORNEO MOTORS (S) PTE LTD (PANDAN) 2 PANDAN CRESCENT SINGAPORE 128462		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	33,484.70	(incl.supplementary \$621.20)
Revised Amount	:S\$	28,798.20	
Check Items (Estimated)	:S\$	0.00	
Total	:S\$	28,798.20	(incl.supplementary \$621.20)
Lump Sum Repair	:S\$		

Total Loss Consideration

New for Old Value	:S\$		
Pre-Accident Value	:S\$	138,000.00	
COE / PARF Rebate	:S\$	64,909.00	
Salvage Value	:S\$		
Margin for Repair	:S\$	73,091.00	

Remarks

(X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.

() The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

() Other comments :

Denise Tay (LKKAuto)

From: Denise Tay (LKKAuto)
Sent: Friday, 15 November 2019 2:51 PM
To: Francis Cher TCBC
Cc: SUR
Subject: SMN 9668L / OD / DOA: 9/11/2019

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SMN 9668L (Excess \$750/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

View Received Message

This mail is associated with :

***SMN9668L (SNM19D205343)**

OD

Nov 9 2019 11:00PM

[ANG CHOON HIN]

Borneo Motors (S) Pte Ltd

[Reply](#)[Reply All](#)[Mark as Unread](#)[Print Message](#)[Delete Message](#)[Forward](#)

From China Taiping Insurance (Singapore) Pte. Ltd. (HQ) (CHINA_TAIPING), sent on 15/11/2019 14:15 PM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (\$31503.50) - SMN9668L - Claim Handler: Ben Tang

Approved:31503.50:Please proceed to authorize repairs UP TO \$31,503.50 BEFORE Excess of \$750.00. Re-inspection of vehicle required.

DOCUMENTS SUMMARY

There are no documents.

Note: This document has not been finalised.
LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933
Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Ben Tang

Date: 15 Nov 2019

Preliminary Advice

Vehicle No	: SMN9668L	Accident Date	: 09/11/2019
Make	: TOYOTA HARRIER	Policy No.	: DMPCSN1930651900
Assignment Date	: 15/11/2019	Excess	: S\$750.00
Date of Inspection	: 12/11/2019	Est. Duration of Repair	: 7.00
Inspection At	: BORNEO MOTORS (S) PTE LTD (PANDAN) 2 PANDAN CRESCENT SINGAPORE 128462		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	32,863.50
Revised Amount	:S\$	20,592.10
Check Items (Estimated)	:S\$	10,911.40
Total	:S\$	31,503.50
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	138,000.00
COE / PARF Rebate	:S\$	64,909.00
Salvage Value	:S\$	
Margin for Repair	:S\$	73,091.00

Remarks

- (x) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

Veron Chen (LKKAUTO)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Friday, 15 November 2019 2:45 PM
To: assignments; SUR; claims@insurehub.com.sg
Cc: Ben Tang; Alfred Toh; Chee So Chow; Eddie Sim
Subject: RE: OUR REF : SNM19D205343/SMN9668L/BEN -FW: ANG CHOON HIN - SMN9668L (New Case)

Claim No: SNM19D205343C01/8(bt)

Dear Sirs

Please be advised that we have authorized repairs to Insured vehicle (claim submitted on 12 November 2019, ACCIDENT ON 9 November 2019 2305 hours, reported on 11 November 2019 1422 hours)

Aside to M/s LKK Auto Consultants Pte Ltd., please assist to follow up on the matter.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID : (65) 6389 6183
FAX: (65) 6224 7478

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Claims Dept of CTI
Sent: Friday, 15 November, 2019 1:25 PM
To: Ben Tang <Ben.Tang@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>
Subject: OUR REF : SNM19D205343/SMN9668L/BEN -FW: ANG CHOON HIN - SMN9668L (New Case)

Dear Ben,

Please assist agent.

Thank you

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: claims@insurehub.com.sg [mailto:claims@insurehub.com.sg]

Sent: Friday, November 15, 2019 11:55 AM

To: Claims Dept of CTI; Alfred Toh

Subject: ANG CHOON HIN - SMN9668L (New Case)

Dear CTI/ Alfred,

Name of insured: ANG CHOON HIN

Car plate: SMN9668L

Insured has already done reporting, but there's no news could you kindly advise and help to expedite OD claims for this case?

Thank you.

Best Regards,

Jocelyn Koh

Claims Department

Tel: 62877077



Insure Hub Pte Ltd

5 Soon Lee Street, Pioneer Point #01-59 S 627607

Tel: 6287-7077 **Fax:** 6287-1711 **Email:** info@insurehub.com.sg

Website: www.insurehub.com.sg

Agency for General Insurance

*Marine Cargo * Marine Liability * Marine Hull * Workmen Compensation * General Liability * Professional and Executive Risk *
Property * General Accident * Engineering * Motor * Personal Accident * Home * Group Hospital & Surgical * Foreign Worker Bond *
Performance Bond * Undertaking Bond * Domestic Maid * Fire * Fleet (Commercial/Private)*

2017	China Taiping Insurance	Gold Award
	AXA Insurance	Motor Premier League
2016	China Taiping Insurance	Platinum Award
	AXA Insurance	Motor Premier League
2014	AXA Insurance	Profitable Motor Agent Award
2013	China Taiping Insurance	Star Production Award
2012	China Taiping Insurance	Star Production Award
2011	China Taiping Insurance	Star Production Award
2010	China Taiping Insurance	Outstanding Growth Award
	Liberty Insurance	Millennium Club Member
2009	Liberty Insurance	Best New Comer Award



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Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Wednesday, 13 November 2019 3:43 PM
To: SUR; 'Ben.Tang@sg.cntaiping.com'; Claims Dept of CTI
Subject: RE: OUR REF: SNM19D205343/SMN9668L/THL & YOUR REF: SMN9668L -TO CONDUCT OD CLAIM SURVEY
Attachments: MARK EST.pdf; PRELI ADVISED.pdf

Dear Ben,

Enclosed preliminary revised of vehicle SMN 9668L
Date of survey: 12/11/2019
Number of days (estimated) : 7 days

We have Not authorise repair.

Kindly let us have your approval, provides policy excess and create claim in merimen please.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Wednesday, 13 November 2019 3:40 PM
To: SUR <sur@lkkauto.com>; Ben.Tang@sg.cntaiping.com; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: OUR REF: SNM19D205343/SMN9668L/THL & YOUR REF: SMN9668L -TO CONDUCT OD CLAIM SURVEY

Dear Ben,

Enclosed preliminary revised of vehicle SMN 9668L
Date of survey: 12/11/2019
Number of days (estimated) : 7 days

We have Not authorise repair.

Kindly let us have your approval, provides policy excess and create claim in merimen please.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Wednesday, 13 November 2019 12:04 PM

To: SUR <sur@lkkauto.com>

Subject: FW: OUR REF: SNM19D205343/SMN9668L/THL & YOUR REF: SMN9668L -TO CONDUCT OD CLAIM SURVEY

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Ben Tang <Ben.Tang@sg.cntaiping.com>

Sent: Tuesday, 12 November, 2019 1:43 PM

To: assignments@lkkauto.com

Subject: FW: OUR REF: SNM19D205343/SMN9668L/THL & YOUR REF: SMN9668L -TO CONDUCT OD CLAIM SURVEY

Dear Sir

We refer to above matter.

Please arrange for OD survey of insured vehicle SMN9668L.

Thank you.

Best Regards

Ben Tang

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #XX-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6175 | F: (65) 6222 1033

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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-----Original Message-----

From: Claims Dept of CTI

Sent: Tuesday, November 12, 2019 11:06 AM

To: Ben Tang <Ben.Tang@sg.cntaiping.com>; francis.cher@borneomotors.com.sg

Subject: FW: OUR REF: SNM19D205343/SMN9668L/THL & YOUR REF: SMN9668L -TO CONDUCT OD CLAIM SURVEY

Dear Ben,

For your action.

Regards
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
TEL: (65) 63896116 - F: (65) 6224 7478

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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-----Original Message-----

From: Claims Dept of CTI
Sent: Tuesday, November 12, 2019 10:42 AM
To: 'hocklye.tang@sg.cntaiping.com'; 'francis.cher@borneomotors.com.sg'
Cc: Chee So Chow; Alfred Toh
Subject: OUR REF: SNM19D205343/SMN9668L/THL & YOUR REF: SMN9668L -TO CONDUCT OD CLAIM SURVEY

Dear Ben,

Please assign OD claim-SMN9668L soonest possible.

File with officer in charge-Ben Tang -DID: 6389 6175.

Regards
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
TEL: (65) 63896116 - F: (65) 6224 7478

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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-----Original Message-----

From: Francis Cher TCBC [mailto:francis.cher@borneomotors.com.sg]
Sent: Tuesday, November 12, 2019 9:40 AM
To: Claims Dept of CTI
Cc: Dion Wang
Subject: SMN9668L OD CLAIM SURVEY

Dear All

Kindly arrange the above vehicle for OD CLAIM survey at 2 Pandan Crescent (Borneo Motors) (PLEASE TAKE NOTE VEHICLE IS IN FOR SURVEY)

Regards

Francis Cher
98476179
66311863

-----Original Message-----

From: francis.cher@borneomotors.com.sg [mailto:francis.cher@borneomotors.com.sg]
Sent: Tuesday, November 12, 2019 9:34 AM
To: Francis Cher TCBC
Subject: Scan Data from FX-2F43FF

Sent by: [francis.cher@borneomotors.com.sg]
Number of Images: 8
Attachment File Type: PDF

Device Name: ApeosPort-VI C3371
Device Location:

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Your ref: SNM19D205343

Our ref: CS/CTI19020046/T1vf3

Date:13/11/2019

The Motor Claims Department
CHINA TAIPING INSURANCE (S) PTE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.SMN 9668L

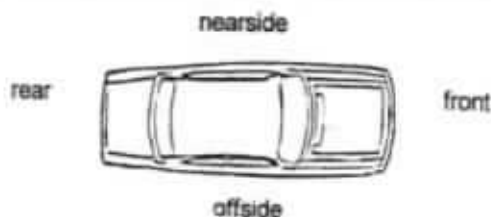
We thank you for your instruction on 12/11/2019

Please be informed that we had conducted the inspection of the above mentioned vehicle on 12/11/2019 at the premises of M/s BORNEO MOTORS (S) PTE LTD and have the following to report:-

Workshop Estimate Amount	: S\$	32,863.50
Revised Estimate Amount	: S\$	20,592.10
"Check" Items Amount	: S\$	10,911.40
Total	: S\$	31,503.50
Market Value	: S\$	138,000.00
LTA Reimbursement Value	: S\$	64,909.00
Nett Value	: S\$	73,091.00

Description of Damage:

The vehicle sustained damages at the front portion



Comments/Present Status:

Damages Consistent

Repair Cost Economical

Yours faithfully,

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automobile Assessor

Nivitha (LKK Auto)

From: Ben Tang <Ben.Tang@sg.cntaiping.com>
Sent: Tuesday, 12 November 2019 1:43 PM
To: assignments@lkkauto.com
Subject: FW: OUR REF: SNM19D205343/SMN9668L/THL & YOUR REF: SMN9668L -TO CONDUCT OD CLAIM SURVEY
Attachments: 12112019093358-0001.pdf

Dear Sir

We refer to above matter.

Please arrange for OD survey of insured vehicle SMN9668L.

Thank you.

Best Regards
Ben Tang
Executive
Claims Department



China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #XX-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6175 | F: (65) 6222 1033

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-----Original Message-----

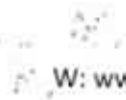
From: Claims Dept of CTI
Sent: Tuesday, November 12, 2019 11:06 AM
To: Ben Tang <Ben.Tang@sg.cntaiping.com>; francis.cher@borneomotors.com.sg
Subject: FW: OUR REF: SNM19D205343/SMN9668L/THL & YOUR REF: SMN9668L -TO CONDUCT OD CLAIM SURVEY

Dear Ben,

For your action.

Regards
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
TEL: (65) 63896116 - F: (65) 6224 7478



W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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-----Original Message-----

From: Claims Dept of CTI

Sent: Tuesday, November 12, 2019 10:42 AM

To: 'hocklye.tang@sg.cntaiping.com'; 'francis.cher@borneomotors.com.sg'

Cc: Chee So Chow; Alfred Toh

Subject: OUR REF: SNM19D205343/SMN9668L/THL & YOUR REF: SMN9668L -TO CONDUCT OD CLAIM SURVEY

Dear Ben,

Please assign OD claim-SMN9668L soonest possible.

File with officer in charge-Ben Tang -DID: 6389 6175.

Regards

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

TEL: (65) 63896116 - F: (65) 6224 7478

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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-----Original Message-----

From: Francis Cher TCBC [mailto:francis.cher@borneomotors.com.sg]

Sent: Tuesday, November 12, 2019 9:40 AM

To: Claims Dept of CTI

Cc: Dion Wang

Subject: SMN9668L OD CLAIM SURVEY

Dear All

Kindly arrange the above vehicle for OD CLAIM survey at 2 Pandan Crescent (Borneo Motors) (PLEASE TAKE NOTE VEHICLE IS IN FOR SURVEY)

Regards

Francis Cher

98476179

-----Original Message-----

From: francis.cher@borneomotors.com.sg [mailto:francis.cher@borneomotors.com.sg]
Sent: Tuesday, November 12, 2019 9:34 AM
To: Francis Cher TCBC
Subject: Scan Data from FX-2F43FF

Sent by: [francis.cher@borneomotors.com.sg]
Number of Images: 8
Attachment File Type: PDF

Device Name: ApeosPort-VI C3371
Device Location:

This e-mail (and any attachment) is intended for the addressee(s) only and contains information that is legally privileged and confidential. If you are not the intended recipient, please be advised that you have received this e-mail in error and that any use, dissemination, distribution, printing or copying of this communication is unauthorized and strictly prohibited. Kindly notify us by replying to the sender's e-mail address and delete this e-mail immediately. E-mail transmissions cannot be guaranteed to be secure or error-free as information could be intercepted, corrupted, lost, destroyed, delayed or incomplete, or could contain viruses. We therefore do not accept liability for any errors or omissions in the contents of this e-mail which arise as a result of e-mail transmission, and you are advised to carry out your own virus checks and confirm the accuracy of the contents of this e-mail before relying on it for any purpose.

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> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	124G
Vehicle Details	
Vehicle No.:	SMN9668L
Vehicle to be Exported:	No
Intended Deregistration Date:	13 Nov 2019
Vehicle Make:	TOYOTA
Vehicle Model:	HARRIER M GRADE
Primary Colour:	Black
Manufacturing Year:	2019
Engine No.:	8ARZ161448
Chassis No.:	JTEZB3GH10J004711
Maximum Power Output:	170.0 kW (227 bhp)
Open Market Value:	\$30,806.00
Original Registration Date:	29 Jul 2019
First Registration Date:	29 Jul 2019
Transfer Count:	0
Actual ARF Paid:	\$35,129.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	28 Jul 2029
PARF Rebate Amount:	\$26,346.00
Intended COE Rebate Details	
COE Expiry Date:	28 Jul 2029
COE Category:	E - Open - all except motorcycle
COE Period(Years):	10
QP Paid:	\$42,002.00
COE Rebate Amount:	\$38,563.00
Total Rebate Amount:	\$64,909.00

The information contained herein is correct as at 13 Nov 2019

OK

CERTIFICATE OF INSURANCE

Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189)
Motor Vehicles (Third-Party Risks and Compensation) Rules, 1960
Road Transport Act, 1987 (Malaysia)
Motor Vehicles (Third-Party Risks) Rules, 1959 (Malaysia)

ERTIFICATE No.	DMPCSN1930651900	Engine No : 8AE2161448 Chassis No: JTEEB3GH10J004711
Index Mark and Registration Number of Vehicle	SMX19668L	
Name of Policy Holder	MR ANG CHOON HIN	
Effective date of the Commencement of Insurance for the purposes of the Regulations, Ordinance or Enactment	29 JULY 2019	NAMED DRIVERS EX SECT. IS\$750.00 ADDITIONAL EX OTHER THAN NAMED DRIVERS: EX SECT. I - AGE <= 25S\$3,000.00 EX SECT. I - AGE >= 26S\$500.00 * AGE AS AT DATE OF ACCIDENT
Date of Expiry of Insurance	28 JULY 2020	EX ON WINDSCREENS\$100.00
Persons or Classes of Persons entitled to drive *		

(A) THE POLICYHOLDER.

(B) ANY OTHER PERSON WHO IS DRIVING ON THE POLICYHOLDER'S ORDER OR WITH HIS PERMISSION.

PROVIDED THAT THE PERSON DRIVING IS PERMITTED IN ACCORDANCE WITH THE LICENSING OR OTHER LAWS OR REGULATIONS TO DRIVE THE MOTOR VEHICLE OR HAS BEEN SO PERMITTED AND IS NOT DISQUALIFIED BY ORDER OF A COURT OF LAW OR BY REASON OF ANY ENACTMENT OR REGULATION IN THAT BEHALF FROM DRIVING THE MOTOR VEHICLE.

Limitations as to use: *

USE FOR SOCIAL, DOMESTIC AND PLEASURE PURPOSES AND FOR THE POLICYHOLDER'S BUSINESS.
THE POLICY DOES NOT COVER USE FOR HIRE OR REWARD TUITION DRIVING TEST RACING PACE-MAKING, RELIABILITY TRIAL, SPEED-TESTING, THE CARRIAGE OF GOODS OTHER THAN SAMPLES IN CONNECTION WITH ANY TRADE OR BUSINESS OR USE FOR ANY PURPOSE IN CONNECTION WITH THE MOTOR TRADE.

EXCESS WHICHEVER IS APPLICABLE FOR LOSSES OCCURRING OUTSIDE SINGAPORE (CONSTRUCTIVE TOTAL LOSS/THEFT) WILL BE DOUBLED.

ONE TIME WAIVER OF EXCESS FOR THE FIRST S\$500 WILL APPLY TO THE INSURED AND NAMED DRIVERS IN THE EVENT OF OWN DAMAGE CLAIM AT OUR AUTHORISED WORKSHOPS FOR EACH POLICY YEAR.

HIRE PURCHASE CO. : HONG LEONG FINANCE LTD AS HP OWNER

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

I/We hereby Certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia)
Please see reverse



For CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

Countersigned By:

Authorised Officer

Authorised Signatory

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	11/11/2019 14:22
Date Of Accident	09/11/2019 23:05
Exact Location Of Accident	NUS TEMBUSU COLLAGE
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMN9668L
Insured/Policyholder	
Name Of Registered Owner	ANG CHOON HIN
NRIC No	S1720124G
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-96182259
Alternative Phone No	OFFICE-96182259

Vehicle Particulars

Manufacturer	TOYOTA
Model	HARRIER-2.0 (A)
Exact Purpose for which vehicle was being used at time of accident	NNORMAL USAGE

Are you claiming under your own insurance policy for repair to your vehicle? YES

If No, Please state action to be taken

Vehicle Category	PRIVATE CAR
------------------	-------------

Insurance Company

Name of Insurance Company	CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	DMPCSN1930651900
Cover Note Number	

Driver

Name of Driver	ANG CHOON HIN
NRIC No	S1720124G
Date Of Birth	29/01/1965
Occupation	INDOOR
Date Of Driving Pass	17/05/1982
Driving Experience	37 YEARS AND 5 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96182259
Fax Number	
Contact Number	OFFICE-96182259
Email Address	NOEMAIL

Address	BLK 286 BISHAN ST 24 #13-80
Postcode	570286
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLIDED INTO PROPERTY
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	NO
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

PLEASE REFER TO ATTACHED SKETCH PLAN AND STATEMENT.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

TYPE OF CLAIM: ☐OD ☐OD/UL ☐DS

MCA: _____

MOTOR ACCIDENT REPORT

Date Of Report: 11/11/19 Time: 1120 Date Of Accident: 9/11/19 Time: 23:05
Exact Location Of Accident: NUS Tembusu College
Country/State of Loss: Singapore ☒ / Wilayah Persekutuan ☐ / Selangor Darul Ehsan ☐ / Negeri Sembilan ☐ / Melaka ☐ / Pahang ☐ /

OWN VEHICLE DETAILS (INSURED/POLICY HOLDER)

Vehicle Registration Number: SMN 9668 L Co. Reg. No (for Co. Vehicle)/NRIC/PP/FIN No: S17201246
Name Of Registered Owner: ANG CHOON HIN
Mobile Number: 96182259 Alternative No: Email Address:

Vehicle Particulars

Manufacturer: Toyota ☒ Lexus ☐ Suzuki ☐ Hino ☐ Model: HARPER 2.0
Exact Purpose for which vehicle was being used at time of accident: Normal Usage ☒ Other ☐ (please specify):
Are you claiming under your own insurance policy for repair to your vehicle? Yes ☒ Reporting Only ☐ Third Party ☐
Vehicle Category: Private Car ☒ Commercial Vehicle ☐ Others ☐

Insurance Company

Name of Insurance Company: China Taiping
Type Of Coverage: Comprehensive ☒ Third Party ☐ Third Party Fire and/or Theft ☐
Fleet Policy: Yes ☐ No ☒ Policy / Cover Note No: DMPCSN1930651900

DRIVER DETAILS AT POINT OF ACCIDENT

Name of Driver: Ang Choon Hin NRIC/ Passport / FIN No: S17201246
Date Of Birth: 29.01.1965 Occupation: Indoor ☒ Outdoor ☐
Date Of Driving Pass: 19.05.1982 Gender: Male ☒ Female ☐
Mobile Number: 96182259 Fax No: Alternative No:
Address: BLK 286 Bishan St 24 #13-90 Postal Code: 570286
Email Address:

Was driver an employee of the Insured's Company? Yes ☐ No ☐ State relationship of the driver with the insured:

Vehicle Registration Number of Driver's Own Vehicle (if applicable):

Insurance Company of Driver's Own Vehicle (if applicable):

GENERAL INFORMATION OF THE ACCIDENT

Type Of Accident: self damaged
Number of Passengers in the above vehicle (including Driver) 2 / If more than 2 Pax Please fill ANNEX B

PASSENGER 1

Name: Ang Xue Wen Gender: Male ☐ Female ☐
Weather Conditions: Clear ☒ Raining ☐ Others ☐ (If others, please state condition):
Road Surface: Wet ☒ Dry ☐ Others ☐ (If others, please state condition):
Was any body injured in the Accident? No ☒ Yes ☐
Was any injured conveyed to hospital by ambulance? No ☒ Yes ☐
Was any foreign vehicle involved in this accident? No ☒ Yes ☐ Vehicle No: Vehicle type:
Number of vehicles involved in the accident: 1
Was there any witness? No ☒ Yes ☐ If yes, please furnish witness details column below
Witness Name: Contact No.: Email:
Was there any other vehicle or property damaged? No ☒ Yes ☐
Was there any video captured by Car Camera? No ☒ Yes ☐ Are accident scene photos available for attachment? No ☒ Yes ☐
Was the accident reported to the police? No ☒ Yes ☐ (If yes, please state which Police Station):
Was notice of intended Prosecution given? No ☒ Yes ☐ (If yes, please state against whom):
I have been approached by unknown person(s) soliciting/offering accident claims assistance. No ☐ Yes ☐

DETAILS OF OTHER VEHICLE PROPERTY 1 (Please fill Annex A if more vehicles involved)

Vehicle Registration Number: Vehicle Make/Model/Colour:
Details Of Properties Damage in Accident:
Vehicle Category:
Name of Driver:
NRIC/Passport/FIN Number: NA Contact Number:
Address: Postal Code:
Insurance Company Name:
Nature Of Damage: No. Of Passenger (including Driver):

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time:

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

while making a reversing engaged wrong gear. Accidentally hit onto a pillar.

No property damaged. This report to claim my own insurance.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

11/11/19
11:30 AM

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:



Co Reg No : 196700086Z
GST Reg No : MR-8500000-9

ESTIMATE

Download "My Toyota SG" app on Playstore or Appstore to access your Toyota ME account & more!

Borneo Motors (Singapore) Pte Ltd

Online Service Booking :

www.toyota.com.sg

Toyota Bodycare Centre

No. 2 Pandan Crescent

Singapore 128462

Tel no.: 6631 1188

Account Detail	Account No	Customer Detail
China Taiping Insurance (S) Pte Ltd 3 Anson Road #16-00 Springleaf Tower Singapore 079909 Attn: Motor Claims Dept	S1000003 / ICCI1	Mr Ang Choon Hin 286 Bishan Street 24 #13-90 Singapore 570286
	Document No 0	Mobile: 96182259
	Document Date 12/11/2019	

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
19	ANTHT	E1	ASU60R	29/07/2019	SMN9668L	0	50408 650D/SMN9668L
Chassis No	Engine No	Terms	Service Engineer	Vehicle In	Collected On		
JTEZB3GH10J004711	8ARZ161448	60	Francis Cher T S	--/--/----	0.00	--/--/----	0.00

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
1	Z	BP-SUNDRY SUNDRIES POLICY NO.:DMPCSN1930651900 ACC DATE:09.11.19 TOW/DRIVE IN: EXCESS: DATE-IN: DATE SURVEY: NO OF REPAIR DAYS: BY: AUTHORIZED ON:				50. 100.00
2	Z	BP-SLANT SUPPLY SEALANT (NETT)				100.00
3	B	BP-LAB2 REPLACE AND REFOCUS HEADLAMP.				180.00
4	B	BP-MECH2 RESET AND REPROGRAMME ECU.				180.00
5	B	BP-MECH2 REMOVE AIR CON COMPONENTS TO REGAS AND ASSIST REPAIR.				360.00
6	B	BP-LAB2 REMOVE ALL NECESSARY DAMAGED PARTS TO REPLACE, REPAIR, STRAIGHTEN FRT BUMPER, BONNET, FRT SUPPORT PANEL, L/F FENDER AND AFFECTED PORTION OF CAR.				2880. 3600.00
7	B	BP-RES2 SPRAY PAINT ON DAMAGED AFFECTED PORTION OF CAR.				2360. 2950.00
8	1	T53301-48170 HOOD SUB-ASSY	1.00	1983.90		1983.90
9	2	T75770-48060 MOULDING ASSY, HOOD,	1.00	567.50		567.50

Borneo Motors is the only authorised workshop to maintain your Toyota. Service your Toyota every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.

For & on behalf of Borneo Motors	Customer's Signature	Change Summary	Total
	Please acknowledge receipt of vehicle. Parts replaced and hence notify the Repairer of the following: • To resurvey before starting the repair • To display damaged parts for identification • Parts prices are subject to quotation • Third party survey is on a "Without Prejudice" basis. • No illegal modification(s) is allowed • Supplementary item(s) must be resurveyed and is subject to final quotation from the repairer company		Tan Jiah 97495747 Not Authorise 12/11/19 410pm Resurvey before paint 07 days Amount Due sure 11/11/19

TO SECURITY GUARD	Acknowledged by Repairer DATE 12/11/2019 TIME 09:30	Ex: to be advise 4135467 4135467
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PLEASE ALLOW THE UNDERMENTIONED VEHICLE TO LEAVE THE COMPANY PREMISES.

VEHICLE NO SMN9668L

CUSTOMER

SIGNATURE
FOR BORNEO MOTORS (SINGAPORE) PTE LTD



Borneo Motors

inchcape

Co Reg No : 196700085Z
GST Reg No : MR-8500000-9**ESTIMATE**

Download "My Toyota SG" app on Playstore or Appstore to access your Toyota ME account & more!

Account Detail	Account No	Customer Detail
China Taiping Insurance (S) Pte Ltd 3 Anson Road #16-00 Springleaf Tower Singapore 079909 Attn: Motor Claims Dept	S1000003 / ICCI1	Mr Ang Choon Hin 286 Bishan Street 24 #13-90 Singapore 570286
	Document No 0	Mobile: 96182259
	Document Date 12/11/2019	

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
19	ANTMT	E1	ASU60R	29/07/2019	SMN9668L	0	50408 650D/SMN9668L
Chassis No	Engine No	Terms	Service Engineer	Vehicle In	Collected On		
JTEZB3GH10J004711	8ARZ161448	60	Francis Cher T S	--/--/----	0.00	--/--/----	0.00

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
10	3	T53101-48920	1.00	1351.40		1351.40 ✓
11	4	T52119-4D946	1.00	811.30		811.30 ✓
12	5	S52161-0K040	4.00	4.10		16.40 ✓
13	6	T52535-48040	1.00	115.20		115.20 ✓
14	7	T52536-48030	1.00	115.20		115.20 ✓
15	8	T53812-48190	1.00	1446.30		1446.30 ✓
16	9	T53102-48081	1.00	417.70		417.70 ✓
17	0	T52701-48010	1.00	465.60		465.60 ✓
18	1	T52411-48050	1.00	340.20		340.20 ✓
19	2	T89341-48040 C3	1.00	481.90		481.90 ✓
20	3	T81145-48E40	1.00	6714.50		6714.50 ✓
21	4	T81185-48E40	1.00	6714.50		6714.50 ✓
22	5	T52614-48050	1.00	112.20		112.20 ✓
23	6	T52021-48090	1.00	521.70		521.70 ✓
24	7	T52029-48010	1.00	301.10		301.10 ✓
25	8	T52612-48050	1.00	49.80		49.80 ✓
26	9	T53208-48091	1.00	407.30		407.30 ✓
27	0	T88460-48160	1.00	2044.10		2044.10 ✓
28	1	T53289-48021	1.00	400.70		400.70 ✓
29	2	T90467-07217	6.00	2.50		15.00 ✓
Borneo Motors is the only authorised workshop to maintain your Toyota. Service your Toyota every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.						(S) 621.30
						37484.70

For & on behalf of Borneo Motors	Customer's Signature	Change Summary	Total
	Please acknowledge receipt of vehicle	Parts 25,393.50	32,863.50
		Labour 7,470.00	GST 7.00% 2,300.45
		Materials 0.00	Less 0.00
		Lubrication/Fluid 0.00	
		Others 0.00	Amount Due 35,163.95

TO SECURITY GUARD	DATE 12/11/2019	4135468
PLEASE ALLOW THE UNDERMENTIONED VEHICLE TO LEAVE THE COMPANY PREMISES.	TIME 09:30	4135468

VEHICLE NO SMN9668L

CUSTOMER

SIGNATURE
FOR BORNEO MOTORS (SINGAPORE) PTE LTD**Borneo Motors**

Inchcape



Co Reg No : 196700086Z
GST Reg No : MR-8500000-9

Download "My Toyota SG" app on Playstore or Appstore to access your Toyota ME account & more!

TAX INVOICE

Borneo Motors (Singapore) Pte Ltd

Online Service Booking :
www.toyota.com.sg
Toyota Bodycare Centre
No. 2 Pandan Crescent
Singapore 128462
Tel no.: 6631 1188

Account Detail	Account No	Customer Detail
China Taiping Insurance (S) Pte Ltd 3 Anson Road #16-00 Springleaf Tower Singapore 079909 Attn: Motor Claims Dept	S1000003 / ICCI1	Mr Ang Choon Hin 286 Bishan Street 24 #13-90 Singapore 570246 Mobile: 96182259
	Document No 38044833	
	Document Date 20/12/2019	

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
19	ANTMT	E1	ASU60R	29/07/2019	SMN9668L	1704	50408 650D/SMN9668L
Chassis No	Engine No	Terms	Service Engineer	Vehicle In	Collected On		
JTE2B3GH10J004711	8ARZ161448	60	Francis Cher T S	15/11/2019 15.33	17/12/2019 16.47		

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
1	Z	BP-SUNDRY SUNDRIES POLICY NO.:DMPCSN1930651900 ACC DATE:09.11.19 TOW/DRIVE IN: EXCESS:4750 DATE-IN: DATE SURVEY:12.11.19 NO OF REPAIR DAYS:7 DAYS BY:TAUFIKH (LKK) AUTHORISED ON:15.11.19 2.50PM				50.00
2	Z	BP-SLANT SUPPLY SEALANT (NETT)	*			100.00
3	B	BP-LAB2 REPLACE AND REFOCUS HEADLAMP.	*			180.00
4	B	BP-MECH2 RESET AND REPROGRAMME ECU.	18			180.00
5	B	BP-LAB2 REMOVE ALL NECESSARY DAMAGED PARTS TO REPLACE, REPAIR, STRAIGHTEN FRT BUMPER, BONNET, FRT SUPPORT PANEL, L/F FENDER AND AFFECTED PORTION OF CAR.	*			2880.00
6	B	BP-RES2 SPRAY PAINT ON DAMAGED AFFECTED PORTION OF CAR.	*			2360.00
7	V	EXC Excess element of insurance repair to be 88 paidby the insured party				-750.00
8	1	T53301-48170 HOOD SUB-ASSY	1.00	1983.90		1983.90
9	2	T75770-48060 MOULDING ASSY, HOOD,	1.00	567.50		567.50

Borneo Motors is the only authorised workshop to maintain your Toyota. Service your Toyota every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.

For & on behalf of Borneo Motors	Customer's Signature	Change Summary	Total
	Please acknowledge receipt of vehicle	Parts Labour Materials Lubrication/Fluid Others	Less
			Amount Due

PLEASE MAIL YOUR CHEQUE TO 2 PANDAN CRESCENT, LEVEL 10 INCHCAPE CENTRE, SINGAPORE 128183 0055

PLEASE TEAR ALONG PERFORATED LINE

TO SECURITY GUARD

4130055

PLEASE ALLOW THE UNDERMENTIONED
VEHICLE TO LEAVE THE COMPANY PREMISES.

DATE 20/12/2019
TIME 11:34

VEHICLE NO SMN9668L

CUSTOMER

SIGNATURE
FOR BORNEO MOTORS (SINGAPORE) PTE LTD



Borneo Motors



Co Reg No : 196700086Z
GST Reg No : MR-8500000-9

Download "My Toyota SG" app on Playstore or Appstore to access your Toyota ME account & more!

Borneo Motors (Singapore) Pte Ltd

Online Service Booking :

www.toyota.com.sg
Toyota Bodycare Centre
No. 2 Pandan Crescent
Singapore 128462
Tel no.: 6631 1188

TAX INVOICE

Account Detail		Account No	Customer Detail	
China Taiping Insurance (S) Pte Ltd 3 Anson Road #16-00 Springleaf Tower Singapore 079909 Attn: Motor Claims Dept		S1000003 / ICCI1	Mr Ang Choon Hin 286 Bishan Street 24 #13-90 Singapore 570286 Mobile: 96182259	
		Document No		
		38044833		
		Document Date		
		20/12/2019		

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
19	ANTMT E1	ASU60R	29/07/2019	SMN9668L	1704	50408	650D/SMN9668L

Chassis No	Engine No	Terms	Service Engineer	Vehicle In	Collected On
JTEZB3GH10J004711	8ARZ161448	60	Francis Cher T S	15/11/2019 15.33	17/12/2019 16.4

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
10	3	T53101-48920	1.00	1351.40		1351.40
11	4	T52119-4D946	1.00	811.30		811.30
12	5	S52161-0K040	4.00	4.10		16.40
13	6	T52535-48040	1.00	115.20		115.20
14	7	T52536-48030	1.00	115.20		115.20
15	8	T53812-48190	1.00	1446.30		1446.30
16	9	T53102-48081	1.00	417.70		417.70
17	0	T52701-48010	1.00	465.60		465.60
18	1	T52411-48050	1.00	340.20		340.20
19	2	T89341-48040 C3	1.00	481.90		481.90
20	3	T81185-48E40	1.00	6714.50		6714.50
21	4	T90467-07217	6.00	2.50		15.00
22	5	T81145-48E40	1.00	6714.50		6714.50
23	6	T52614-48050	1.00	112.20		112.20
24	7	T52029-48010	1.00	301.10		301.10
25	8	T52612-48050	1.00	49.80		49.80
26	9	T53208-48091	1.00	407.30		407.30
27	0	T52538-48040	1.00	117.40		117.40
28	1	T16695-36140	1.00	53.70		53.70
29	2	T16697-36070	1.00	90.90		90.90

Borneo Motors is the only authorised workshop to maintain your Toyota. Service your Toyota every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.

For & on behalf of Borneo Motors	Customer's Signature	Change Summary	Total
	Please acknowledge receipt of vehicle	Parts	Less
		Labour	
		Materials	
		Lubrication/Fluid	
		Others	
			Amount Due

PLEASE MAIL YOUR CHEQUE TO 2 PANDAN CRESCENT, LEVEL 10 INCHCAPE CENTRE, SINGAPORE 128462

PLEASE TEAR ALONG PERFORATED LINE

TO SECURITY GUARD

PLEASE ALLOW THE UNDERMENTIONED
VEHICLE TO LEAVE THE COMPANY PREMISES.

DATE 20/12/2019
TIME 11:34

VEHICLE NO SMN9668L

CUSTOMER

SIGNATURE
FOR BORNEO MOTORS (SINGAPORE) PTE LTD



Borneo Motors

Inchcape

413005



Co Reg No : 196700086Z
GST Reg No : MR-8500000-9

Download "My Toyota SG" app on Playstore or Appstore to access your Toyota ME account & more!

TAX INVOICE

Page 2 of 3
Borneo Motors (Singapore) Pte Ltd

Online Service Booking:

www.toyota.com.sg
Toyota Bodycare Centre
No. 2 Pandan Crescent
Singapore 128462
Tel no.: 6631 1188

Account Detail	Account No	Customer Detail
China Taiping Insurance (S) Pte Ltd 3 Anson Road #16-00 Springleaf Tower Singapore 079909 Attn: Motor Claims Dept	S1000003 / ICC11	Mr Ang Choon Hin 286 Bishan Street 24 #13-90 Singapore 570286 Mobile: 96182259
	Document No 38044833	
	Document Date 20/12/2019	

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
19	ANTMY	E1	ASU60R	29/07/2019	SMN9668L	1704	50408 650D/SMN9668L

Chassis No	Engine No	Terms	Service Engineer	Vehicle In	Collected On
JTEZB3GH10J004711	8ARE161448	60	Francis Cher T S	15/11/2019 15.33	17/12/2019 16.4

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
30	3	T52134-48070 REINFORCEMENT, FR	1.00	69.80		69.80
31	4	T52537-48040 RETAINER, FR BUMPER	1.00	117.40		117.40
32	5	T52618-48030 ABSORBER, FR BUMPER,	1.00	172.00		172.00
Borneo Motors is the only authorised workshop to maintain your Toyota. Service your Toyota every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.						28,798.20

For & on behalf of Borneo Motors	Customer's Signature	Change Summary	Total
	Please acknowledge receipt of vehicle	Parts 23,048.20	GST 7.00%
		Labour 5,750.00	
		Materials 0.00	Less 0.00
		Lubrication/Fluid 0.00	
		Others 0.00	
		Amount Due	30,011.57

PLEASE MAIL YOUR CHEQUE TO 2 PANDAN CRESCENT, LEVEL 10 INCHCAPE CENTRE, SINGAPORE 128462 413005

PLEASE TEAR ALONG PERFORATED LINE

TO SECURITY GUARD

PLEASE ALLOW THE UNDERMENTIONED
VEHICLE TO LEAVE THE COMPANY PREMISES.

DATE 20/12/2019
TIME 11:34

413005

VEHICLE NO SMN9668L

CUSTOMER

SIGNATURE
FOR BORNEO MOTORS (SINGAPORE) PTE LTD



Borneo Moto

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Monday, 23 December 2019 11:30 AM
To: Francis Cher TCBC; Taufikh (LKKAUTO); SUR
Subject: RE: SMN9668L FINAL BILL

Dear Francis,

Confirmed amount \$28,798.20 before excess \$750 and GST @ 7 working days.

Best Regards,
Veron Chen | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Francis Cher TCBC <francis.cher@borneomotors.com.sg>
Sent: Friday, 20 December 2019 12:29 PM
To: Taufikh (LKKAUTO) <Taufikh@lkkauto.com>
Cc: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Subject: SMN9668L FINAL BILL

Hi. Taufikh

Attached the above vehicle final bill for you to finalize.

Regards

Francis Cher

-----Original Message-----

From: francis.cher@borneomotors.com.sg [mailto:francis.cher@borneomotors.com.sg]
Sent: Friday, December 20, 2019 12:26 PM
To: Francis Cher TCBC
Subject: Scan Data from FX-2F43FF

Sent by: [francis.cher@borneomotors.com.sg]
Number of Images: 3
Attachment File Type: PDF

Device Name: ApeosPort-VI C3371
Device Location:

This e-mail (and any attachment) is intended for the addressee(s) only and contains information that is legally privileged and confidential. If you are not the intended recipient, please be advised that you have received this e-mail in error and that any use, dissemination, distribution, printing or copying of this communication is unauthorized

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	15 Nov 2019 12:04		15 Nov 2019 11:54 Edit Adj Rpt	S\$28,798.20 Edit Estimates	S\$28,798.20 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	ANG CHOON HIN, ID: S1720124G								
Vehicle Reg. No.:	SMN9668L	Date of Loss:	09/11/2019 23:00 - :59 [3 Months and 11 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / SNM19D205343	Policy/Cover Note No.:	DMPCSN1930651900 (Comprehensive)						
		Excess:	S\$750.00						
Repairer:	Borneo Motors (S) Pte Ltd (Pandan) 2 Pandan Crescent, 128462 West Coast - Tel: 66311857								
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Ben Tang]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 26/11/2019]								
Driver/Custodian:	ANG CHOON HIN (/ Male), NRIC: S1720124G Email:								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> CHINA_TAIPIING (23/12/2019): Alert - Adj Mandate Approved (S\$28798.20) - SMN9668L - Claim Handler: Ben Tang CHINA_TAIPIING (15/11/2019): Alert - Adj Mandate Approved (S\$31503.50) - SMN9668L - Claim Handler: Ben Tang 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SMN9668L (SNM19D205343)











































OD

Nov 9 2019 11:00PM

[ANG CHOON HIN]

Borneo Motors (S) Pte Ltd

[Upload Documents](#) |
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 [Compose New Letter](#)
View [View in Browser](#)

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
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Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
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2	15/11/19 12:07	General View	 Load JPG	<input checked="" type="checkbox"/>
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Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
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80	23/12/19 10:00	Reinspection Photo		<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	15/11/19 12:08	MARK EST		
2	23/12/19 10:31	SUPPLEMENTARY		

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<div> Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div> <div></div> <div></div> </div> </div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road, #16-00 Springleaf Tower
Singapore 079909

Our File No: CS/CT119020046/T1VF3E2

Date: 10/01/2020

REFERENCE

Insured/Claimant: ANG CHOON HIN Policy No: DMPCSN1930651900
Date of Loss: 09/11/2019 Nature of Claim: OD Claim No: SNM19D205343

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SMN9668L**
Make & Model: TOYOTA HARRIER, 2.0 (A) Engine No: 8ARZ161448
Reg. Date: 29/07/2019 (Man. Year: 2019) Chassis No: JTEZB3GH10J004711
Colour: Blue Odometer: 1704 km
Engine Capacity: 1998 cc
Market Value/New Car Price: S\$138,000.00
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 235/55 R18 Rear Tyre Size: 235/55 R18
Front Left Side: Bridgestone 6 mm Rear Left Side: Bridgestone 6 mm
Front Right Side: Bridgestone 6 mm Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	26,214.70	23,198.20	3,016.50	11.51
Miscellaneous Items	0.00	0.00	0.00	
Labour	7,270.00	5,600.00	1,670.00	22.97
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	33,484.70	28,798.20	4,686.50	14.00
- Excess (S\$)	750.00	750.00	0.00	0.00
(S\$)	32,734.70	28,048.20	4,686.50	14.32
+ GST 7.00/7.00% (S\$)	2,291.43	1,963.37	328.06	14.32
Nett Amount (S\$)	35,026.13	30,011.57	5,014.56	14.32

INSPECTION

Date of Assignment: 15/11/2019
Date Inspected: 12/11/2019 Inspected At: Borneo Motors (S) Pte Ltd (Pandan)
2 Pandan Crescent
Singapore 128462
Estimated Period of Repair: 7.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 10 Jan 2020)
Parts:	M1-SUV	TOYOTA HARRIER 2.0 (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SMN9668L)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*SUNDRIES	Necessary	100.00 FS	*50.00 FS
2	1		*SEALANT	Necessary	100.00 FS	*100.00 FS
3	1		*HOOD SUB-ASSY	Bent	1,983.90 FS	*1,983.90 FS
4	1		*MOULDING ASSY, HOOD,	Missing	567.50 FS	*567.50 FS
5	1		*GRILLE SUB-ASSY	Cracked	1,351.40 FS	*1,351.40 FS
6	1		*COVER, FR BUMPER	Deformed	811.30 FS	*811.30 FS
7	4		*PIECE, RR BUMPER	Necessary	16.40 FS	*16.40 FS
8	1		*RETAINER, FR BUMPER	Necessary	115.20 FS	*115.20 FS
9	1		*RETAINER, FR BUMPER	Necessary	115.20 FS	*115.20 FS
10	1		*PANEL, FR FENDER, LH	Bent	1,446.30 FS	*1,446.30 FS
11	1		*GRILLE SUB-ASSY	Cracked	417.70 FS	*417.70 FS
12	1		*MOULDING SUB-ASSY	Deformed	465.60 FS	*465.60 FS
13	1		*GUARD, FR BUMPER	Deformed	340.20 FS	*340.20 FS
14	1		*SENSOR, ULTRASONIC	Cut	481.90 FS	*481.90 FS
15	1		*UNIT, HEADLAMP RH	Cracked	6,714.50 FS	*6,714.50 FS
16	1		*UNIT, HEADLAMP LH	Cracked	6,714.50 FS	*6,714.50 FS
17	1		*ABSORBER, FR BUMPER	Deformed	112.20 FS	*112.20 FS
18	1		*REINFORCEMENT	Not Necessary	521.70 FS	*- FS
19	1		*REINFORCEMENT	Bent	301.10 FS	*301.10 FS
20	1		*ABSORBER, FR BUMPER	Deformed	49.80 FS	*49.80 FS
21	1		*SUPPORT SUB-ASSY	Bent	407.30 FS	*407.30 FS
22	1		*CONDENSER ASSY	Not Necessary	2,044.10 FS	*- FS
23	1		*COVER, RADIATOR	Not Necessary	400.70 FS	*- FS
24	6		*CLIP	Necessary	15.00 FS	*15.00 FS
25	1		*RETAINER, FR BUMPER	Necessary	117.40 FS	*117.40 FS
26	1		*PLATE, RADIATOR SIDE	Deformed	53.70 FS	*53.70 FS
27	1		*PLATE, RADIATOR SIDE	Deformed	90.90 FS	*90.90 FS
28	1		*REINFORCEMENT, FR	Bent	69.80 FS	*69.80 FS
29	1		*RETAINER, FR BUMPER	Necessary	117.40 FS	*117.40 FS
30	1		*ABSORBER, FR BUMPER	Deformed	172.00 FS	*172.00 FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$)	26,214.70	23,198.20
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	REPLACE AND REFOCUS HEADLAMP	New	180.00	180.00
2	RESET AND REPROGRAMME ECU	New	180.00	180.00
3	REMOVE AIR CON COMPONENTS TO REGAS AND ASSIST REPAIR	New	360.00	0.00
4	REMOVE ALL NECESSARY DAMAGED PARTS. TO REPLACE, REPAIR, STRAIGHTEN FRT BUMPER, BONNET, FRT SUPPORT PANEL, L/F FENDER AND AFFECTED PORTION OF CAR	New	3,600.00	2,880.00
5	SPRAY PAINT ON DAMAGED AFFECTED PORTION OF CAR	New	2,950.00	2,360.00
Gross Labour Cost (S\$)			7,270.00	5,600.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >