

## Asher Sng (LKKAuto)

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**From:** Asher Sng (LKKAuto)  
**Sent:** Thursday, 21 November 2019 2:38 PM  
**To:** vonnlm.siow@hcspl.com.sg  
**Cc:** Jamilah, Binte MohdKassim; JiongHow, Ng  
**Subject:** RE: SLN613R / SLG6848C DOA: 7/11/2019 TP SURVEY & LIABILITY [External Confidential]

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us **(LKK)** to proceed on negotiate settlement.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Vonn, LM Siow <[vonnlm.siew@hcspl.com.sg](mailto:vonnlm.siew@hcspl.com.sg)>  
**Sent:** Wednesday, 13 November 2019 1:25 pm  
**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** Jamilah, Binte MohdKassim <[jamilahbegum@hcspl.com.sg](mailto:jamilahbegum@hcspl.com.sg)>; JiongHow, Ng <[jionghow.ng@hcspl.com.sg](mailto:jionghow.ng@hcspl.com.sg)>  
**Subject:** RE: SLN613R / SLG6848C DOA: 7/11/2019 TP SURVEY & LIABILITY [External Confidential]

Dear LKK,

We refer to the subject above.

Kindly advise on the liability.

Thanks & Regards

Vonn Siow  
Motor Claims Advisor  
Auto Servicing  
Total Vehicle Solutions Department

**Hitachi Capital Asia Pacific Pte. Ltd.**  
**Jun Taiyo Service Centre (Automobile Leasing & Workshop)**  
8 Fourth Lok Yang Road Singapore 629705  
DID: 6833 6274 Mobile: 96435107  
e: [vonnlm.siew@hcspl.com.sg](mailto:vonnlm.siew@hcspl.com.sg)  
w: [www.hitachi-capital.com.sg](http://www.hitachi-capital.com.sg)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Tuesday, November 12, 2019 10:44 AM  
**To:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com)  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Vonn, LM Siow <[vonnlm.siew@hcspl.com.sg](mailto:vonnlm.siew@hcspl.com.sg)>  
**Subject:** FW: SLN613R / SLG6848C DOA: 7/11/2019 TP SURVEY & LIABILITY [External Confidential]

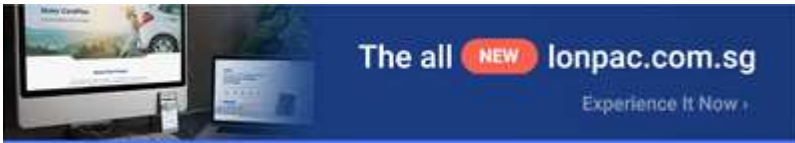
## **Lonpac External - Confidential**

Our Ref: 19/19/19/VP05/022615

Dear Nivitha,

Kindly proceed accordingly.

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



*Lonpac External - Confidential data is for use by authorised external parties only.*

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**From:** GERALD POH WEE BIN  
**Sent:** Tuesday, 12 November, 2019 10:35 AM  
**To:** 'Vonn, LM Siow'  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: SLN613R / SLG6848C DOA: 7/11/2019 TP SURVEY & LIABILITY [External General]

**Lonpac External - General**  
WITHOUT PREJUDICE

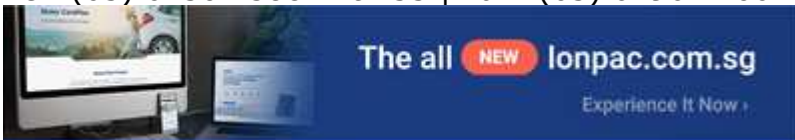
Our Ref : 19/19/19/VP05/022615

Dear Vonn,

Our appointed surveyors will look into Direct Settlement cases and assess liability clearance on our behalf.

Please contact LKK Auto Consultants Pte Ltd if a survey is required.

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



*Lonpac External - General data is for internal / external use.*

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**From:** Vonn, LM Siow [<mailto:vonnlm.siow@hcspl.com.sg>]  
**Sent:** Tuesday, 12 November, 2019 9:11 AM  
**To:** CHEW BENG KEE; GERALD POH WEE BIN  
**Cc:** Jamilah, Binte MohdKassim; JiongHow, Ng  
**Subject:** SLN613R / SLG6848C DOA: 7/11/2019 TP SURVEY & LIABILITY

Dear sirs,

We refer to the subject above and the attachment is for your reference.

Vehicle is **NOT IN** workshop.

**Kindly advise on the liability** and we will arrange survey with you again.

Thanks & Regards

Vonn Siow  
Motor Claims Advisor  
Auto Servicing  
Total Vehicle Solutions Department

**Hitachi Capital Asia Pacific Pte. Ltd.**

**Jun Taiyo Service Centre (Automobile Leasing & Workshop)**

8 Fourth Lok Yang Road Singapore 629705

DID: 6833 6274 Mobile: 96435107

e: [vonnlm.siew@hcspl.com.sg](mailto:vonnlm.siew@hcspl.com.sg)

w: [www.hitachi-capital.com.sg](http://www.hitachi-capital.com.sg)