

ASS. REC. BY:

REF: CS3/A2619020026/HCF302

Special Instruction:

Surveyor: Hock Ann

ASSIGNMENT (Office)

From (Person): Winnie Fan

of AIG

Date/Time: 12-11-2019 9:50am

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SJS 3518K

Insured: SLV 5820

at Workshop n/s Seng Yew Motor Works

Tel: 62886184

of Bk 14 Bk Lane 10 A01-404

Policy No: 2100241267

Claim No: 1193364859SG

Sum Insured:

Excess:

Make of Veh:

D.O.A. 9.11.2019

(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 12.11.19 11:58pm

Person Contacted: Melissa

Vehicle (IN) OUT

Date/Time	Action/Instruction (X) Estimate
	SLV 5820 X
	SJS 3518K X
	Dismantle: 13/11/2019
	After repair: 18/11/2019

ASS. REQ. BY: H-ANN

REF: AIG

PRS

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s SENG Yeow motor

at 14 Defu Lane 10 #01-404

Insured: _____

Policy No. _____

Claims No. _____

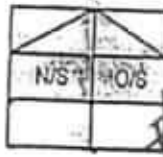
Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Est. or Market Value: _____

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 3 days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SJS 3518K Yr Regn: 13/08/2009

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: H. AVANTE c.c. 1591

Colour: Grey A/C: Insured / Std / NI / NA

Sp. Reading: 124962 km T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: KMH044/BR94802913

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brakes: Inorder / Jammed / Leaked / Burnt or

Mod: Nil / S/Rlm / STD A/Rlm or

Tyre Size: F: 185/65/R15

R: 185/65/R15

B3 / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or 8

Front _____ Westlake Rear _____ Westlake

R/Bal. 6 mm R/Bal. 6 mm

L/Bal. 6 mm L/Bal. 6 mm

D.O.A. 9/11/19 D.O.L. 12/11/19

Survey held at SENG Yeow motor

Des. of Damages: Frt / Rear 6/5 / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

DAR / on

MV - 23000

PV - 13922

NV - 9000

RECEIVED 27 NOV 2019

Date/Time, File Pass to?

☐ : Prel. Report

☐ : Final Report

1) _____

Date/Time, File Return to?

2) _____

Rep. Format: DAR

Lump Sum / L.B.I. /

Days Of Repair: 3

Resurvey No. of Trip: 2

Add Fee: ☐ : Site Insp (\$

☐ : Interview (\$

☐ : Tech. Invs (\$

☐ : Westland (\$

Survey Fee: 120

Transportation: _____

S + RS \$ _____

Phone _____

Others 11

TOTAL 191

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	14 Nov 2019 Edit Reg		14 Nov 2019 00:00 Edit Adj Rpt				Pending for Survey Report Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

[Created by adjuster]

Insured:	LIM CHIAUW, ID: S1267868A		
Main Claimant:	LIAO PING, ID: S2665254E		
Vehicle Reg. No.:	SJS3518K	Date of Loss:	09/11/2019 09:00 - :59
Claim Type:	TP / 1193364859SG	Policy/Cover Note No.:	2100241267 (Comprehensive)
Vehicle Reg. No. (Insured):	SLV582D	Policy No. (Claimant):	
		Excess:	
Repairer:	Seng Yeow Motor Works (HQ) BLK 14 DEFU LANE 10 #01-404, 539195 Defu Lane - Tel:		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Lee, Ming-Yao] MingYao.Lee@aig.com		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by LEE HOCK ANN] ... [Final Rpt due 25/11/2019]		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

- AIG_SG (15/11/2019): Request To Upload TP GIA Report

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

-PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE...

From: Fan, Winnie-LW
To:
Cc: Fong, Andy-SY
Sent: 11/12/2019 9:56:36 AM
Attachments:  11112019110329.pdf

Hi LKK,

Kindly assist to survey, vehicle in.

Winnie Fan
AIG
Claims Service Associate
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

winnie-lw.fan@aig.com | www.aig.sg

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From: tk_sim@juseq.com.sg [mailto:tk_sim@juseq.com.sg]

Sent: Monday, November 11, 2019 12:44 PM

To: Hor, Yinrul

Cc: Fong, Andy-SY; Fan, Winnie-LW; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Parthiban, Theerthan; Subramaniam, Divyashni; tk_sim@juseq.com.sg

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLV582D AND SJS3518K ON 09/11/2019

We refer to your email.

We are instructed that our client is not agreeable to all the surveyors proposed by you.

Pursuant to Appendix C, pre-action protocol for NIMA cases, we are also instructed to furnish you our client's list of motor surveyors for your selection:-

- 1) PAR Automotive Consultancy,
- 2) SK Auto Consultants,
- 3) Chartered Auto Assessors,
- 4) LCW APPRAISER PTE LTD

Veh In
PRQ.

- 5) Sincere Appraisal Services,
- 6) Pal's Appraisal Pte Ltd,
- 7) Mc-Coy Appraiser Pte Ltd,
- 8) CM Automotive Consultancy,

Please be informed that if the above is not agreeable by you, our client's motor vehicle is available for pre-repair inspection at the under-stated workshop:-

Seng Yeow Motor Works

Blk 14 Defu Lane 10 #01-404, Singapore 539195

Tel : 6288-6184 Fax : 6286-7298

Person In-Charge: Melissa

*** Further, please remind your appointed surveyor to request for post repair inspection if you wish to do so under NIMA Protocol Appendix C paragraph 2.11**

Regards,

Sim Teo Koon (On behalf of Mr Michael Yap)

JusEquity Law Corporation

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> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	254E
Vehicle Details	
Vehicle No.:	SJS3518K
Vehicle to be Exported:	No
Intended Deregistration Date:	13 Nov 2019
Vehicle Make:	HYUNDAI
Vehicle Model:	HD AVANTE 1.6 A
Primary Colour:	Silver
Manufacturing Year:	2009
Engine No.:	G4FC9U681082
Chassis No.:	KMH DU41BR9U802913
Maximum Power Output:	89.7 kW (120 bhp)
Open Market Value:	\$11,216.00
Original Registration Date:	13 Aug 2009
First Registration Date:	13 Aug 2009
Transfer Count:	0
Actual ARF Paid:	\$11,216.00
Intended PARF Rebate Details	
PARF Eligibility:	Forfeited
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	12 Aug 2024
COE Category:	A - Car (1600cc & below)
COE Period(Years):	5
PQP Paid:	\$14,664.00
COE Rebate Amount:	\$13,922.00
Total Rebate Amount:	\$13,922.00
Message	
Please note that the 5-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	

The information contained herein is correct as at 13 Nov 2019

OK



Servicing That Never Misses! Our Company Provide Various Loan Scheme! We Can Help To Convert To Z10 Usage If Needed. Hurry Don't...

Posted: 12-Nov-2019

Tags: 2009 Hyundai Avante, 2009 hyundai avante, Hyundai Avante, hyundai avante, Hyundai, Avante, avante, Used Hyundai



Hyundai Avante 1.6A Sunroof (New 5-yr COE)

\$26,555

\$5,310 /yr

28-Aug-2009

1,591 cc

-

Sedan

Av

Cheapest In Town, Bank Or In Hse Loan Available, Mthly \$398, 5 Seater Hyundai Avante 1.6A Model. We Can Help To Convert To Z10 Usage If Needed. Genuine Selling Price. Bank And In House Loan Available. Trade In Available, Call Now For More Enquiries. Low Interes...

Posted: 12-Nov-2019

Tags: 2009 Hyundai Avante, 2009 hyundai avante, Hyundai Avante, hyundai avante, Hyundai, Avante, avante, Used Hyundai



Hyundai Avante 1.6A S (COE till 10/2024)

\$30,800

\$6,200 /yr

15-Dec-2009

1,591 cc

-

Sedan

Av

New Leather Seat And Paintwork, Fully Repair And Servicing Show Room Condition, 100% Loan Available! Hot Selling! View To Believe! Call Now!

ABWIN (1994) Pte Ltd

Posted: 12-Nov-2019

Tags: 2009 Hyundai Avante, 2009 hyundai avante, Hyundai Avante, hyundai avante, Hyundai, Avante, avante, Used Hyundai



Hyundai Avante 1.6A S (New 5-yr COE)

\$30,800

\$6,150 /yr

12-Nov-2009

1,591 cc

68,826 km

Sedan

Av

OPC Plate Just Convert Normal Car Plate. Super Low Mileage. Done Servicing, Wear And Tear Replaced. New Coat Of Paint. 100% Loan Available, High Trade-In. Monthly \$700 To \$800 Plus. Attractive Interest Rates! PHV Are Welcome! Call Us For Appointment To View.

ABWIN (1994) Pte Ltd

Posted: 12-Nov-2019

Tags: 2009 Hyundai Avante, 2009 hyundai avante, Hyundai Avante, hyundai avante, Hyundai, Avante, avante, Used Hyundai



Hyundai Avante 1.6A S (COE till 08/2024)

\$26,800

\$5,600 /yr

26-Aug-2009

1,591 cc

74,500 km

Sedan

Av

OPC Convert To Normal Plate! Low Mileage! New Paint And Fully Done Up. Mint Condition. 100% Loan Approval. In House/Bank Loan Available. Call Our Friendly Sales Consultant For A Test Drive Now! Low Installment And Fast Approval On Your Loan! Can Register For...

Viking Motor Pte Ltd

Posted: 12-Nov-2019

Tags: 2009 Hyundai Avante, 2009 hyundai avante, Hyundai Avante, hyundai avante, Hyundai, Avante, avante, Used Hyundai

DOA 9/11/19
MV-23000
PV-13922
NV-7000
20000+35



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Find out more!



Hyundai Avante 1.6A S Sunroof (New 5-yr COE)

\$27,800

\$5,550 /yr

10-Oct-2009

1,591 cc

108,339 km

Sedan

Av

Full Loan Available At Monthly \$700 Plus! Purchase From An Award Winning Dealership! 1 Year Comprehensive Warranty Inclusive! Accident-Free Quality Pre-Owned With Low Mileage For Peace Of Mind. 100% Loan Approval With Our Flexible In House Financing Optio...

Cosmo Automobiles

Posted: 12-Nov-2019

Tags: 2009 Hyundai Avante, 2009 hyundai avante, Hyundai Avante, hyundai avante, Hyundai, Avante, avante, Used Hyundai



Hyundai Avante 1.6A (New 5-yr COE)

\$26,800

\$5,350 /yr

21-Oct-2009

1,591 cc

110,000 km

Sedan

Av

Cheapest Depreciation In The Car Market! Showroom Condition! Original Hyundai Paint! 100% Loan Approval, Full Loan Available, Bank/In-House Loan Available. Trade-Ins Welcomed! 120 Point Check Done, STA Welcomed! 6 Months Comprehensive Warranty!

Posted: 11-Nov-2019

Tags: 2009 Hyundai Avante, 2009 hyundai avante, Hyundai Avante, hyundai avante, Hyundai, Avante, avante, Used Hyundai



Hyundai Avante 1.6A S (COE till 10/2024)

\$26,888

\$5,460 /yr

14-Oct-2009

1,591 cc

132,764 km

Sedan

Av

100% Showroom Condition! Vehicle Pre-Owned From A Family Man. Selling Due To New Purchase. Vehicle Comes With 6 Months Certified Pre-Owned Car Warranty With 24/7 Roadside Assistance Coverage. Premium Grooming And New Paint Coat Provided. Bank And In Hous...

Sincere Motoring Pte Ltd

Posted: 11-Nov-2019

Tags: 2009 Hyundai Avante, 2009 hyundai avante, Hyundai Avante, hyundai avante, Hyundai, Avante, avante, Used Hyundai



Hyundai Avante 1.6A S (New 5-yr COE)

\$27,777

\$5,550 /yr

16-Oct-2009

1,591 cc

129,807 km

Sedan

Av

1st Owner Unit! Buy With Confidence From Accredited Dealer. Purchase Comes With 6 Months Engine And Gearbox Protection Plan With 24/7 Roadside Hesitance Coverage. Premium Grooming And New Paint Coat Provided. STA Evaluation Friendly. Viewing Available Daily B...

Sincere Motoring Pte Ltd

Posted: 11-Nov-2019

Tags: 2009 Hyundai Avante, 2009 hyundai avante, Hyundai Avante, hyundai avante, Hyundai, Avante, avante, Used Hyundai

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For Long
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 • Free grooming and 3 months maintenance
 • In-house workshop ensures quality service
 • Member of SYTA and hire purchase association
 • 100% deposit refund for unapproved loan

YONG LEE SENG MOTOR PTE LTD

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Hyundai Avante

Advanced Search



Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Stat
Search Selection	Hyundai Avante	Any	Any	2009	Any	Any	Any	Av
	Hyundai Avante 1.6A S (COE till 09/2024)	\$25,800	\$5,280 /yr	02-Oct-2009	1,591 cc	89,000 km	Sedan	Av
Free Conversion To Normal Plate! COE Specialist With More Than 150 Positive Reviews And 100% Immediate Loan Approval! Original Paintwork Superbly Well Maintained By Previous Owner With Weekly Polishing And Upholstery Care! Very Healthy Engine With Low Miles...								
SmartCars Boutique Pte Ltd								
Posted: 13-Nov-2019 Tags: 2009 Hyundai Avante, 2009 hyundai avante, Hyundai Avante, hyundai avante, Hyundai, Avante, avante, Used Hyundai								
	Hyundai Avante 1.6A (New 5-yr COE)	\$25,888	\$5,170 /yr	30-Sep-2009	1,591 cc	-	Sedan	Av
Cheapest In Town, 5 Seater Hyundai Avante 1.6A Model. We Can Help To Convert To Z10 Usage If Needed. Genuine Selling Price. Bank And In House Loan Available. Trade In Available, Call Now For More Enquires. Low Interest Rate From 3.18%.								
Posted: 13-Nov-2019 Tags: 2009 Hyundai Avante, 2009 hyundai avante, Hyundai Avante, hyundai avante, Hyundai, Avante, avante, Used Hyundai								
	Hyundai Avante 1.6A S (COE till 10/2024)	\$30,800	\$6,240 /yr	21-Oct-2009	1,591 cc	-	Sedan	Av
100% Loan, All Repairs Done, Welcome Trade-In!								
ABWIN (1994) Pte Ltd								
Posted: 13-Nov-2019 Tags: 2009 Hyundai Avante, 2009 hyundai avante, Hyundai Avante, hyundai avante, Hyundai, Avante, avante, Used Hyundai								
	Hyundai Avante 1.6A S (New 5-yr COE)	\$26,999	\$5,390 /yr	26-Nov-2009	1,591 cc	133,000 km	Sedan	Av
New Arrival! Brand New 5-yr COE! Cheapest In Town! Genuine Price! Only 2 Owners! Low Mileage Done! 100% Accident-Free With Original Paintwork! Excellent Condition! No Repair Needed! Smooth And Responsive Engine! Fuel Efficient! Best For Grab/ Gojek Usage!...								
Posted: 13-Nov-2019 Tags: 2009 Hyundai Avante, 2009 hyundai avante, Hyundai Avante, hyundai avante, Hyundai, Avante, avante, Used Hyundai								
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Is your COE expiring? Let us help you renew it!								
Getting your COE renewed is easy, fast and affordable. We'll help you renew your COE and get a loan for it. Get the cheapest loan in town and an approval in 2 days without effort! Enquire today.								
	Hyundai Avante 1.6A S (COE till 01/2024)	\$24,800	\$5,980 /yr	06-Jan-2009	1,591 cc	108,000 km	Sedan	Av
Owned This Car With 90% Loan Amount Shown! Various Financial Plan To Cater Individual Needs, Flawless Interior & Exterior Conditions, Very Low Mileage Done! Meticulously Well Maintained With Regular Servicing Done, One Of Our Company Carefully Selected Range Of C...								
Posted: 13-Nov-2019 Tags: 2009 Hyundai Avante, 2009 hyundai avante, Hyundai Avante, hyundai avante, Hyundai, Avante, avante, Used Hyundai								
Hyundai Avante 1.6A S (New COE)								
\$27,555								
\$5,500 /yr								
02-Oct-2009								
1,591 cc								
-								
Sedan								
Av								

Compare

Amount Available As Advertised! Excellent Condition Inside Out Assured! Meticulously Well Maintained Unit With Regular

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	09/11/2019 11:02
Date Of Accident	09/11/2019 09:30
Exact Location Of Accident	SERANGOON RD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SJS3518K
Insured/Policyholder	
Name Of Registered Owner	LIAO PING
NRIC No	S2665254E
Email Address	AHCHUAN2000@YAHOO.COM
Mobile Phone No	(LOCAL) +65-97586508
Alternative Phone No	OFFICE-97586508

Vehicle Particulars

Manufacturer	HYUNDAI
Model	AVANTE
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE HIRE

Insurance Company

Name of Insurance Company	TOKIO MARINE INSURANCE SINGAPORE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	18-MJ001869R00
Cover Note Number	

Driver

Name of Driver	GNG YEO THUANG
NRIC No	S6807161E
Date Of Birth	21/02/1968
Occupation	OUTDOOR
Date Of Driving Pass	27/08/1999
Driving Experience	20 YEARS AND 2 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97586508
Fax Number	
Contact Number	
Email Address	AHCHUAN2000@YAHOO.COM

Address	BLK 164 #10-277 TAMPINES ST 12 S521164
Postcode	
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	FRIEND
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO ATTACHED REPORT

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLV582D
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	NA
NRIC/Passport Number	
Contact Number	NA
Address	NA
Postcode	NA
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes;
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims;
- (e) the information so collected under (i) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/Fin No:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Driving along Sevanpoorn Road when suddenly, I heard a bang from my rear. I alerted and found that a motorcycle SLV 582 D had hit onto my vehicle rear right position while switching lane. Nobody was injured.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/ID No.:

Tokio Marine Insurance Singapore Ltd.

Company Reg. No.: 19230014M (SST Reg. No.: 67-0000173-0)

20 MacLiam Street, #05-01 Tokio Marine Centre Singapore 065046

T: (65) 6221 8111 / (65) 6221 4355 / (65) 6224 0835 E: info@tokiomarine.com.sg W: www.tokiomarine.comA member of the
Tokio Marine GroupTOKIO MARINE
INSURANCE GROUP

FORM MC111

Certificate of Insurance

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)
MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1969
ROAD TRANSPORT ACT, 1987 (MALAYSIA)
MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (MALAYSIA)

Policy No.: 18-MU01869-R00 (Private Motor Car)

- | | | |
|--|--------------|--------------------------------|
| 1. Index Mark and Registration Number of Vehicle | SJS3518K | Chassis No.: KMHDU41BR9U802913 |
| 2. Name of Policyholder | MS LIAO PING | |
| 3. Effective date of the Commencement of Insurance for the purposes of the Act | 17/12/2018 | |
| 4. Date of Expiry of Insurance | 12/02/2020 | |

5. Persons or Class of Persons entitled to drive*

Any person who is driving on the Policyholder's order or with their permission.

The hiree.

Any other person who is driving on the hiree's order or with his/her permission.

* Provided that the Person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle. And provided further that the Motor Vehicle is registered under the Road Traffic Act and its registration under the Road Traffic Act has not been cancelled at the time of the accident loss or damage.

6. Limitations as to use*

Use for the carriage of passengers or goods in connection with the Policyholder's business or the hiree's business.

Use for social domestic and pleasure purpose and business purposes of the Policyholder or of any person to whom the vehicle is hired.

The Policy does not cover:-

1) Use for racing, pace-making, reliability trial or speed-testing.

2) Use whilst driving a trailer except the towing (other than for reward) of any one disabled mechanically propelled vehicle.

* Limitations rendered operative by Section 3 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 93 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

We hereby certify that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

Please refer to the Policy Schedule for full details, terms and conditions of the insurance.

IMPORTANT NOTICE

This Certificate is not transferable. During its currency, if the insurance is cancelled for whatsoever reason, you must return the Certificate to Tokio Marine Insurance Singapore Ltd. within 7 days thereof or, if the Certificate has been lost/destroyed, you must make a statutory declaration to that effect. Failure to comply with this duty is an offence under Motor Vehicle (Third-Party Risks and Compensation) Act (Chapter 189).

ADDITIONAL INFORMATION

Account: 2693DDA

Insurance Plan:	Comprehensive Approved Workshop Plan
Limit for total loss or theft:	Prevaling Market Value
Policy Excess:	Own Damage Claims SGD 2,000
	Excess-Third Party (Sec II) SGD 2,000
	Windscreen Excess SGD 100

Tokio Marine Insurance Singapore Ltd.

Authorised Signature

User Name: Chung Yi Shan Medeline

Printed: 17/12/2018

MOTOR CAR (RM)

Right Portion

Vehicle No: **SJS 35181**

NAC	INC	Item	CON	AC	QTY
1316	991627	Fit RH Door			
1317	991654	Fit RH Door Protector			
1318	991601	Fit RH Door Hinge			
1319	991685	Fit RH Door Wing Mirror			
1320	991583	Fit RH Door Garnish			
1321	991639	Fit RH Door Glass Outer Moulding			
1322	991584	Fit RH Door Glass Inner Moulding			
1323	991584	Fit RH Door Glass			
1324	991595	Fit RH Door Glass Regulator			
1325	991596	Fit RH Door Glass Regulator Motor			
1326	991662	Fit RH Door Rubber			
1327	991636	Fit RH Door Outer Handle			
1328	991607	Fit RH Door Inner Handle			
1329	991625	Fit RH Door Lock w/Key			
1330	991624	Fit RH Door Lock			
1331	991562	Fit RH Door Central Lock			
1332	991675	Fit RH Door Switch			
1333	991617	Fit RH Door Inner Trim Board			
1334	991568	Fit RH Door Checker			
1335	991575	Fit RH Door Pin			
1336	991688	Fit RH Door Wire Harness			
1337	991683	Fit RH Door Window Glass Pillar			
1338	991640	Fit RH Door Outer Pillar			
1339	991613	Fit RH Door Inner Pillar			
1340	991646	Fit RH Door Pillar Inner Garnish			
1341	990554	Centre Pillar RH			
1342	990543	Centre Inner Pillar RH			
1343	990518	Centre Pillar Upper Garnish RH			
1344	990565	Centre Pillar Lower Garnish RH			
1345	991670	Fit RH Door Step Garnish			
1346	990558	Rocker Panel RH			
1347	991049	Rocker Panel Inner Panel RH			
1348	991042	Rocker Panel Garnish RH			
1349	991055	Rocker Panel Outer Side Skirt RH			
1350	991300	Fit Bumper			
1351	991325	Fit Bumper Bracket			
1352	991462	Fit Bumper Side Retainer			
1353	991433	Fit Bumper Reinforcement			
1354	991468	Fit Bumper Sponge			
1355	991427	Fit Bumper Protector			
1356	991301	Fit Bumper Moulding			
1357	991482	Fit Bumper Lower Spoiler			
1358	991421	Fit RH Headlamp Assy			
1359	992089	Fit RH Side Lamp			
1360	992071	Fit RH Fender			
1361	991744	Fit RH Fender Lamp			
1362	991732	Fit RH Fender Protector			

NAC	INC	Item	CON	AC	QTY
1350	993201	Rear RH Door			
1351	993284	Rear RH Door Protector			
1352	993307	Rear RH Door Hinge			
1353	993228	Rear RH Door Garnish			
1354	993278	Rear RH Door Glass Outer Moulding			
1355	993231	Rear RH Door Glass Inner Moulding			
1356	993229	Rear RH Door Glass			
1357	993289	Rear RH Door Glass Regulator			
1358	993240	Rear RH Door Glass Regulator Motor			
1359	993294	Rear RH Door Rubber			
1360	993276	Rear RH Door Outer Handle			
1361	993251	Rear RH Door Inner Handle			
1362	993261	Rear RH Door Lock			
1363	993256	Rear RH Door Inner Trim Board			
1364	993218	Rear RH Door Checker			
1365	993230	Rear RH Door Glass Channel			
1366	993242	Rear RH Door Glass Triangle Garnish			
1367	993285	Rear RH Door 1/4 Glass			
1368	993288	Rear RH Door 1/4 Glass Rubber			
1369	993287	Rear RH Door 1/4 Glass Pillar			
1370	993306	Rear RH Door Step Garnish			
1371	993309	Rear RH Door Switch			
994070		Roof Top Panel			
994098		Roof Top Moulding			
994085		Roof Top Air-bag			
994084		Roof Top Air-bag Sensor			
994083		Roof Top Air-bag Control Unit			
992958		Rear Bumper			
992976		Rear Bumper Bracket			
993068		Rear Bumper Side Retainer			
993045		Rear Bumper Reinforcement			
993077		Rear Bumper Sponge			
993040		Rear Bumper Protector			
993026		Rear Bumper Moulding			
993023		Rear Bumper Lower Spoiler			
995116		Rear RH Taillamp			
993456		Rear RH Fender			
993450		Rear RH Fender Protector			
990247		Sticker			

No of Items:

Assessor:

H-ANN

Vehicle No: 575 354812

[illegible]

Assessors:

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	14 Nov 2019 Edit Reg		12 Nov 2019 00:00 Edit Adj Rpt	\$0.00 Edit Estimates	\$0.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: LIM CHIAUW , ID: S1267868A									
Main Claimant: LIAO PING , ID: S2665254E									
Vehicle Reg. No.: SJS3518K		Date of Loss: 09/11/2019 09:00 - :59 [122 Months and 27 Days From LTA Reg Date (Man Yr)]							
Claim Type: TP / 1193364859SG		Policy/Cover Note No.: 2100241267 (Comprehensive)							
Vehicle Reg. No. (Insured): SLV582D		Policy No. (Claimant):							
		Excess:							
Repairer: Seng Yeow Motor Works (HQ) BLK 14 DEFU LANE 10 #01-404, 539195 Defu Lane - Tel:									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Lee, Ming-Yao] MingYao.Lee@aig.com									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by LEE HOCK ANN] ... [Final Rpt due 25/11/2019]									
ASSOCIATED MAIL RECEIVED				View All Compose Case Mail					
AIG_SG (15/11/2019): Request To Upload TP GIA Report									
ALL ASSOCIATED TASKS									
View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SJS3518K (1193364859SG)
[SLV582D]
TP
LIAO PING
Nov 9 2019 9:00AM
[LIM CHIAUW]
Seng Yeow Motor Works

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Photos/Images															3 per page			☒		
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Documentation			1 per page	☒
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Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/AIG19020026/HCF3E2

Date: 28/11/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100241267

Claimant SJS3518K Insured Vehicle No: SLV582D

Vehicle No: SJS3518K Nature of Claim: TP Claim No: 1193364859SG

Date of Loss: 09/11/2019

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SJS3518K

Make & Model: HYUNDAI AVANTE, 1.6 (A)

Engine No: G4FC9U681082

Reg. Date: 13/08/2009 (Man. Year: 2009)

Chassis No: KMHU41BR9U802913

Colour: Grey

Odometer: 124962 km

Engine Capacity: 1591 cc

Market Value/New Car

Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 185/65 R15

Rear Tyre Size: 185/65 R15

Front Left Side: West Lake 6 mm

Rear Left Side: West Lake 6 mm

Front Right Side: West Lake 6 mm

Rear Right Side: West Lake 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	0.00	0.00	0.00	

INSPECTION

Date of Assignment: 12/11/2019

Date Inspected: 12/11/2019 Inspected At: Seng Yeow Motor Works (HQ)
BLK 14 DEFU LANE 10 #01-404
Singapore 539195

Estimated Period of Repair: 3.0 days

Adjuster: LEE HOCK ANN

Manager: CELINE FONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR RH DOOR	Repair	0.00 F	*- F
2	1		*REAR RH DOOR OUTER HANDLE	Repair	0.00 F	*- F
3	1		*REAR RH DOOR LOCK	Jammed	0.00 F	*- F
4	1		*REAR BUMPER	Crushed	0.00 F	*- F
5	1		*REAR BUMPER SIDE RETAINER R/H	Necessary	0.00 F	*- F
6	1		*REAR RH FENDER	Repair	0.00 F	*- F
7	1		*REAR RH KNUCKLE ARM	Crushed	0.00 F	*- F
8	1		*REAR RH KNUCKLE ARM BEARING	Crushed	0.00 F	*- F
9	1		*REAR RH LOWER ARM	Crushed	0.00 F	*- F
10	1		*REAR RIM R/H	Scratched	0.00 F	*- F

F=Franchise part.

Total Parts (\$\$)	0.00	0.00
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.

< END OF ESTIMATES >