

ASS. REC. BY:

REF: CS/7M219020019/Fqf302

Special Instruction:

Surveyor: Ram. **ASSIGNMENT (Office)**

From (Person): TELMA Gomez of TMI Date/Time: 12-11-19 9:02 a.m

Estimated Cost: \_\_\_\_\_ Bill to: \_\_\_\_\_

~~OD~~ / ~~TP~~ / ~~WS~~ / ~~TP RES~~ / ~~OD RES~~ / ~~EVA~~ / ~~INV~~ / ~~MV~~ / ~~CS~~

To Inspect Vehicle No: SH 7012C Insured: SLE 9010T

at Workshop m/s Comba delagro Tel: 214 8300  
of 59 Iyayang Drive

Policy No: MC 000578 Claim No: m 1908792

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

Make of Veh: \_\_\_\_\_ D.O.A. 8-11-2019  
(Client's Record)

CA / REV / REP. / REV 24 HRS <sup>map</sup> H.O.D. Endorsement: \_\_\_\_\_

Date/Time: 12-11-19 10:00 a.m Person Contacted: Juanani Vehicle: IN/OUT

Date/Time	Action/Instruction ( <input checked="" type="checkbox"/> ) Estimate
	SLE 9010T - X
	SH 7012C 003/CTI19012450/K20532 DOA: 19/11/2019
13/11/19 @ 9:35am	revised to Telma Gomez via McMenen.

Surveyor: KATIA RAM

REF: ^

**ASSIGNMENT**

From: \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
OD / TP / WS / TP RES / OD RES / EVA / INV / MV  
 To Inspected Vehicle No: \_\_\_\_\_  
 at Workshop m/s \_\_\_\_\_  
 of \_\_\_\_\_  
 Insured: \_\_\_\_\_  
 Policy No. \_\_\_\_\_  
 Claims No. \_\_\_\_\_  
 Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
 (Client's Record)  
 Make of Veh: \_\_\_\_\_

Veh No: SH 7012C Yr Regn: 25 May 2017  
 Type: M.Car / M.Cycle / Bus / Van / Lorry / T~~o~~ / Prime Mover /  
 Truck / Trailer or \_\_\_\_\_  
 Make: Toyota Prius c.c. 1798  
 Colour: Blue A/C: Insured / Std / NI / NA  
 Sp. Reading: 314477 T/Radio: Insured / Std / NI / NA  
 Eng/No: \_\_\_\_\_  
 C/No: JTDKB3PW103556797  
 Gen. Cond: Good / ~~Bad~~ / Poor / Burnt  
 Steering: In order / ~~Jammed~~ / Leaked / Burnt or \_\_\_\_\_  
 Brake: In order / ~~Jammed~~ / Leaked / Burnt or \_\_\_\_\_  
 Modi: Nil / S/Rim / STD / R/Rim or \_\_\_\_\_  
 Tyre Size: F: 195/65R15  
 R: \_\_\_\_\_

(Policy Condition)

N/S	O/S

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: \_\_\_\_\_  
 IDAC Accident Report: \_\_\_\_\_ Consistent?: Yes or No  
 GIA / PR Seen: \_\_\_\_\_ Consistent?: Yes or No  
 Est. Repairs: 2 days Res.: Yes or No  
 Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
 TOYO / YOKO or Pirelli  
 Front 7 mm Rear 2 mm  
 R/Bal. 7 mm L/Bal. 7 mm  
 D.O.A. 8/11/19 D.O.I. 11/11/19  
 Survey held at C/DGE (Loyang)  
 Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or U/S Front

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: IN / OUT

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	Part by part: \$1162.54 / = (Red 64448.46, 79%) repair days: 2
	confirm on 22/11/19
	RECEIVED 25 NOV 2019

Date/Time, File Pass to?  : Prel. Report  
 1) 25/11/19  : Final Report  
 Date/Time, File Return to?

Days Of Repair: 2  
 Resurvey No. of Trip: 1

Add Fee:  : Site Insp (\$ \_\_\_\_\_)  
 : Interview (\$ \_\_\_\_\_)

Survey Fee:	<u>250</u>
Transportation:	_____
Photos:	_____
	<u>11</u>
	<u>261</u>

2) \_\_\_\_\_

**Note: This document has not been finalised.****LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: Tokio Marine Insurance Singapore Ltd  
20 McCallum Street  
#09-01 Tokio Marine Centre  
Singapore 069046From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Telma Gomez

Date: 13 Nov 2019

**Preliminary Advice**

Insured Vehicle No	: SLE9010T	Accident Date	: 08/11/2019
TP Vehicle No	: SH7012C	Assignment Date	: 12/11/2019
Make	: TOYOTA PRIUS HYBRID	Est. Duration of Repair	: 2.00
Date of Inspection	: 11/11/2019		
Inspection At	: COMFORTDELGRO ENGINEERING PTE LTD (LOYANG) 59 LOYANG DRIVE SINGAPORE 508969		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages o/s front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	5,568.20
Revised Amount	:S\$	1,122.43
Check Items (Estimated)	:S\$	0.00
Total	:S\$	1,122.43
Lump Sum Repair	:S\$	

**Total Loss Consideration**

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

**Remarks**

- ( ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- ( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( ) Other comments :

## ...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	11 Nov 2019 18:14 <a href="#">Sendback Est</a>	11 Nov 2019 18:24 <b>\$5,568.20</b>	12 Nov 2019 09:02 <a href="#">Assign</a>				<b>New Assignment</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b>									
Insured:	CTPL, Co. Reg. No.: 199303821R								
Main Claimant:	CTPL								
Vehicle Reg. No.:	SH7012C	Date of Loss:	08/11/2019 16:00 - :59 [29 Months and 14 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / M1908792	Policy/Cover Note No.:	MK000578 (Third Party Only) Coverage: 25/06/2019 - 24/02/2020						
Vehicle Reg. No. (Insured):	SLE9010T	Policy No. (Claimant):							
		Excess:	\$0.00						
Repairer:	ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300								
Handling Insurer:	Tokio Marine Insurance Singapore Ltd (HQ) - Tel: 6221 6111 ... [Handled by Telma Gomez - 65926402]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 21/11/2019]								
<b>ASSOCIATED MAIL RECEIVED</b>									
				<a href="#">View All</a>	<a href="#">Compose Case Mail</a>				
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b>									
					<a href="#">View All</a>	<a href="#">Search Tasks</a>	<a href="#">Create New Task</a>	<a href="#">Complete</a>	
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	09/11/2019 10:15
Date Of Accident	08/11/2019 16:25
Exact Location Of Accident	ORCHARD ROAD TWDS SCOTTS RD.
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SH7012C
<b>Insured/Policyholder</b>	
Name Of Registered Owner	COMFORT TRANSPORTATION PTE LTD
Co Reg No	199303821R
Email Address	FLEETSAFETY@CDGTAXI.COM.SG
Mobile Phone No	
Alternative Phone No	OFFICE-65508768

### Vehicle Particulars

Manufacturer	TOYOTA
Model	PRIUS HYBRID 4G
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	TAXI

### Insurance Company

Name of Insurance Company	INDIA INTERNATIONAL INSURANCE PTE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	MCOM0015
Cover Note Number	

### Driver

Name of Driver	KELVIN LIONG
NRIC No	S7343417C
Date Of Birth	09/12/1973
Occupation	OUTDOOR
Date Of Driving Pass	01/03/2002
Driving Experience	17 YEARS AND 8 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-87745949
Fax Number	
Contact Number	
EMail Address	ZKYE73@GMAIL.COM

Address	BLK 329 CLEMENTI AVENUE 2 #10-242
Postcode	120329
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - TAXI DRIVER
Vehicle Registration Number of Driver's Own Vehicle	-
Insurance Company of Driver's Own Vehicle	-

### General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	YES
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	3
Passenger 1	NAME: : - GENDER: : MALE
Passenger 2	NAME: : - GENDER: : FEMALE

### Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
POLICE STATION NAME [OTHER]	TAMPINES NORTH NPP
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

### Circumstances of Accident

REFER POLICE REPORT NO: T201911082135 \* TYPE OF ACCIDENT :- HEAd TO SIDE

### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	-
Was there any audio recorded?	NO

### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLE9010T
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	UNKNOWN
NRIC/Passport Number	
Contact Number	

Address

Postcode

Insurance Company Name

Nature Of Damage LH REAR

No. Of Passenger (Including Driver)

**DETAILS OF INJURED PERSON 1**

Name KELVIN LIONG

Approximate Age

Injuries Sustain NECK AND BACK

Injured person in which vehicle? SH7012C

Were seat belts worn? YES

Was this injured conveyed to hospital by ambulance? NO

Address

Postcode

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

COMFORT TRANSPORTATION PTE LTD  
CO. REG. NO. 199303821R

\_\_\_\_\_  
Policyholder's Signature  
Date & Time:

  
\_\_\_\_\_  
Driver's Signature  
(If driver is not the policyholder)  
Date & Time: 09.11.2019  
@ 09:00 hrs

  
\_\_\_\_\_  
Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:





**SINGAPORE  
POLICE FORCE**



T/20191108/2135

1 of 3

Police Station Of Origin:  
Tampines North NPP  
461 Tampines Street 44 #01-56 SINGAPORE  
520461  
Tel No: 1800-7818999

Report No. T/20191108/2135

**REPORT OF A TRAFFIC ACCIDENT**

Date/Time Report Made: 08/11/2019 19:20	Vide Report No.:	Station Diary No.: 16
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**Informant's Particulars**

Name of Informant: KELVIN LIONG KIN CHUNG			Address: APT BLK 329 CLEMENTI AVENUE 2 #10-242 SINGAPORE 120329		
ID Type / ID No.: NRIC NO / S7343417C			Contact No.: Home/Office: Mobile: 87745949		
Nationality: SINGAPORE CITIZEN			Email:		
Sex: Male	Age: 45	Date of Birth: 09/12/1973	Type of Informant: Driver		
Race: Chinese			Language:	Institution / School Name:	
Occupation: Taxi driver			Driving Licence Information: Class: Date of Expiry:		

**General Information of the Accident**

Type of Accident:	Non-Injury Others	Drink Drive: No	Date/Time of Accident: 08/11/2019 16:25	Type of Location:
Location: Along Road 1 ORCHARD ROAD				
Weather:		Road Surface:		Road Speed Limit:
Traffic Flow:		Traffic Control:		Traffic Volume:
Type of Collision: Between Moving Vehicles - Head To Side				Anyone conveyed by ambulance: No

**Details of Vehicle Involved**

Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
SH7012C	Car					2
SLE9010T	Car					0

**Details of Person Involved**

Any Pedestrian Involved: No	
No. of Pedestrians Injured: NIL	Use of Pedestrian Crossing: NA



**SINGAPORE  
POLICE FORCE**



T/20191108/2135

Police Station Of Origin:  
Tampines North NPP  
461 Tampines Street 44 #01-56 SINGAPORE  
520461  
Tel No: 1800-7818999

2 of 3

Report No. T/20191108/2135

## CONTINUATION OF REPORT

Driver			
Name	KELVIN LIONG KIN CHUNG		ID No. S7343417C
Related Vehicle	SH7012C (Car)		Contact No. 87745949
Hospital/Clinic	W Y TEH FAMILY CLINIC AND SURGERY		Class of Driving Licence & Expiry Date Class: NIL Date of Expiry: NIL
Date Treatment	08/11/2019	Date Discharge	NIL
No. of Days granted Medical Leave	03	Degree of Injury	NIL

**Brief Details.**

On the above mentioned date, time and location I was involved in a car accident. I was driving along orchard road on the second lane from the left, I noticed that the other vehicle was on the fourth lane from the left and was attempting to filter the lane. The vehicle cut to the third lane and I slowed down my vehicle as I saw it was still attempting to cut into my lane despite not having enough space between the 2 vehicles. The vehicle cut into second lane resulting in collision between both our vehicles. We alighted and take pictures of the damage but did not exchange particulars with the other driver. The incident was captured in my in car front camera.



**SINGAPORE  
POLICE FORCE**



T/20191108/2135

3 of 3

Report No. T/20191108/2135

Police Station Of Origin:  
Tampines North NPP  
461 Tampines Street 44 #01-56 SINGAPORE  
520461  
Tel No: 1800-7818999

CONTINUATION OF REPORT

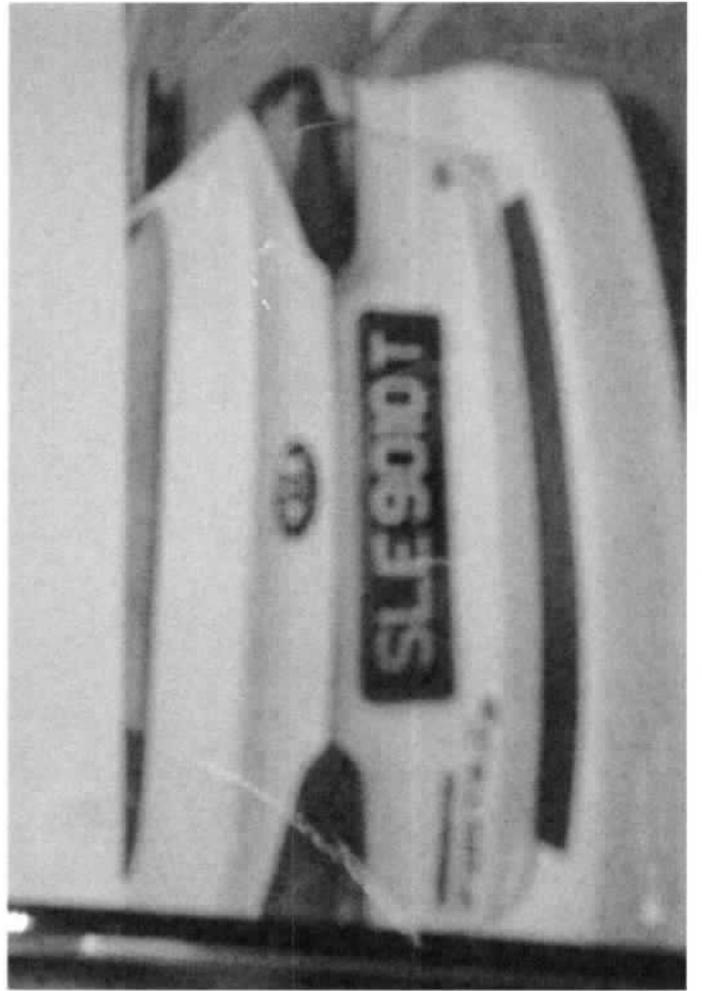
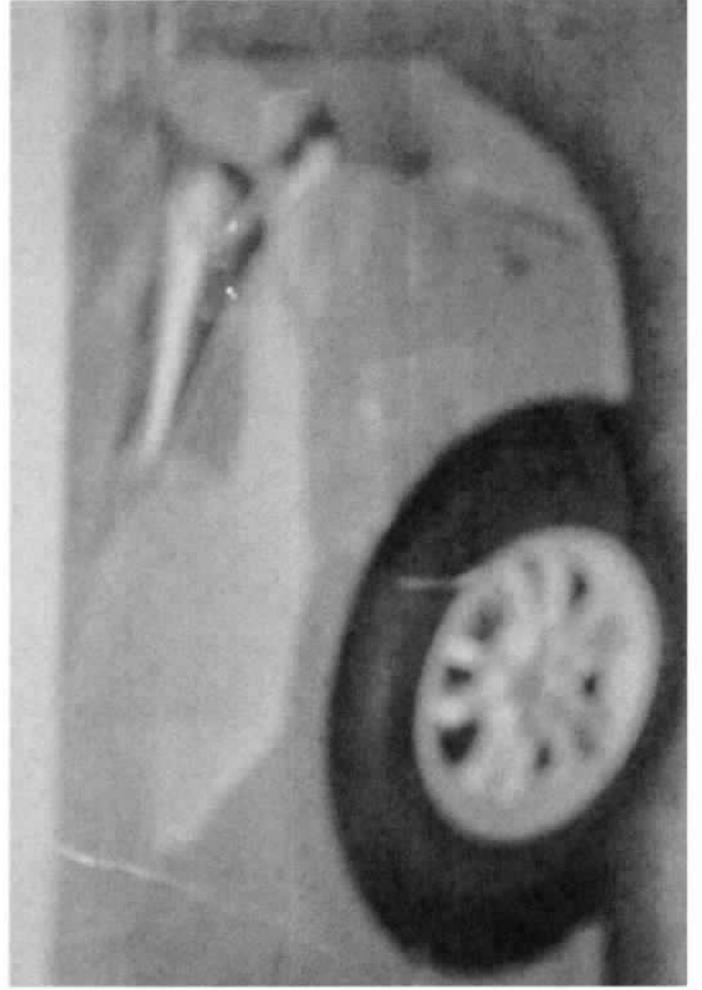
**Sketch Plan**

Informant is not able to provide sketch plan

**IMPORTANT:** Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report: G / Sgt 2 GAN JIAN CAI, DARREN	Signature Of Informant: 
Signature Of Interpreter: Not applicable	Date/Time: 08/11/2019 19:20
Officer In Charge Of Case: TP / GIA / Staff Sgt WONG SIEU LUI Contact No.: 65476151	Classification Of Case:

Authentication Stamp  
NP168





REPAIR ESTIMATE

11/11/2019 12:14

VEHICLE NO : SH 7012C

MAKE :

MODEL : TOYOTA PRIUS

*LKE* *Tokyo Marine*

PARTS DESCRIPTION	QTY	UNIT PRICE	AMOUNT
FRONT BUMPER COVER <i>left</i>			\$ 499.90
FRONT BUMPER CLIPS <i>na</i>			\$ 22.00
FRONT BUMPER SIDE RETAINER <i>x 1M</i>		\$ 77.00	\$ 154.00
UNIT ASSY, HEADLAMP, RH (LED) <i>x 1M</i>			\$ 3,455.00
FRONT WHEEL RIM (RH) <i>x 1 set</i>			\$ 1,555.10
<i>Front RH Fender x 1 set</i>			
<b>SUB TOTAL</b>			\$ 5,686.00
<b>LESS 25%</b>			\$ 1,421.50
<b>DISCOUNTED TOTAL</b>			\$ 4,264.50
<b>LABOUR CHARGE</b>			
Panel Beating			\$ <sup>320</sup> 350.00
Spray Painting Charge			\$ <del>400</del> 500.00
Wiring Charge			\$ x 50.00
Tuff Kote			\$ x 50.00
FRT Wheel Alignment			\$ x 420.00
<i>Admin Fee</i>			\$ 11
<b>TOTAL LABOUR</b>			\$ 1,070.00
<b>ESTIMATE TOTAL</b>			\$ 5,334.50

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

*Ka Loo (KLC)*  
*M 11/11/19 1535 hrs*  
*2 Days*  
*P/P*  
*Before Paint photo*

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.



**ComfortDelGro Engineering Pte Ltd** (Co.Reg.No:199506048W)

59 Loyang Drive  
Singapore 508969  
Tel: 6214 8300

**TP INSURER:**  
**CTPL**

**Tokio Marine Insurance Singapore Ltd (HQ)**

Singapore

**PARTICULARS OF CLAIM**

Claim Type:	THIRD PARTY	Ref. No:	
Policy No:		Date of Loss:	08/11/2019
Vehicle Reg. No.:	<b>SH7012C</b>	Driveable?	YES
Party At Fault:	UNKNOWN		
Make/Model:	TOYOTA PRIUS HYBRID, 1.8 (A)	Vehicle Reg. Date:	25/05/2017
Vehicle Colour:	BLUE	Gen Condition:	GOOD
Engine No:	2ZR2S042641	Chassis No:	JTDKB3FU103556797
Odometer:	0 KM		
Paint Type:			
List Item Discount:	<del>20.00%</del> 25%		
Total Loss?	<b>NO</b>		
Est. Duration of Repair (day)	3		
Present Location:	COMFORTDELGRO ENGINEERING PTE LTD (LOYANG)		

<b>COST OF CLAIMS</b>	<b>Amount</b>
Parts	4,487.20
Miscellaneous Items	11.00
Labour	1,070.00
Paintwork Labour	0.00
Towing	0.00
<b>Gross Total (S\$)</b>	<b>5,568.20</b>
<b>+ GST 7.00% (S\$)</b>	<b>389.77</b>
<b>Nett Amount (S\$)</b>	<b>5,957.97</b>

**This claim is handled by: LIM KWOK ENG**

Generated using Merimen e-Claims Internet Estimation & Adjusting System

5611

**REPAIR DETAILS****Reference****Part Source:** MRM-SG      Version: 1.0 (Last Synchronised: 11 Nov 2019)**Parts:** 144      TOYOTA PRIUS HYBRID 1.8 (A) (Catalogue:Merimen Singapore 1.0)**Labour:** Repairer's      (Price-denominated Standard List)**Print Code:** ComfortDelGro Engineering Pte Ltd/SH7012C/11/11/2019 18:24**Validity:** These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page**Further Info:** Items/values not in reference catalogue are prefixed with an asterisk \*.**Estimates on Parts**

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*FRT BUMPER COVER	20.00	0.00	<i>cut</i> *499.90 FL ✓
2	10		*FRT BUMPER CLIPS	20.00	0.00	<i>rec</i> *22.00 FL ✓
3	1		*FRT BUMPER SIDE RETAINER RH	20.00	0.00	*77.00 FL <i>xm</i>
4	1		*HEADLAMP ASSY RH {LED}	20.00	0.00	*3,455.00 FL <i>xm</i>
5	1		*FRT WHEEL RIM RH	20.00	0.00	*1,555.10 FL <i>xR</i>
<b>Sub Total (S\$)</b>						<b>5,609.00</b>
<b>- List Item Discount on L Items (S\$)</b>						<b>1,121.80</b>
<b>Total Parts (S\$)</b>						<b>4,487.20</b>

F=Franchise part. L=ListItemDisc.

**ComfortDelGro Engineering Pte Ltd/SH7012C/11/11/2019 18:24. Not valid without Reference section.  
Generated using Merimen e-Claims IEAS**

### Estimates on Miscellaneous Items

No	Qty	Particulars	Amount
<b>Miscellaneous Items</b>			
1	1	OD/TP Case (Insurer)	11.00 ✓
<b>Sub Total (S\$)</b>			<b>11.00</b>

### Estimates on Labour

No	Particulars	Lab.Type	Amount
<b>Labour Items</b>			
1	PANEL BEATING	New 320	350.00
2	SPRAY PAINTING CHARGE - (Repair Frt Fender Rh)	New 400	500.00
3	WIRING CHAGRE	New	50.00 X
4	TUFF KOTE	New	50.00 X
5	FRT WHEEL ALIGNMENT	New	120.00 X
<b>Gross Labour Cost (S\$)</b>			<b>1,070.00</b>

ComfortDelGro Engineering Pte Ltd/SH7012C/11/11/2019 18:24. Not valid without Reference section.  
 Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >

## ComfortDelGro Engineering Pte Ltd (Co.Reg.No:199506048W)

59 Loyang Drive  
Singapore 508969  
Tel: 6214 8300

**(SUPPLEMENTARY)**

**TP INSURER:** Tokio Marine Insurance Singapore Ltd (HQ)  
**CTPL**

Singapore

**PARTICULARS OF CLAIM**

Claim Type:	THIRD PARTY	Ref. No:	
Policy No:	MK000578	Date of Loss:	08/11/2019
Vehicle Reg. No.:	<b>SH7012C</b>	Driveable?	YES
Party At Fault:	UNKNOWN		
Make/Model:	TOYOTA PRIUS HYBRID, 1.8 (A)	Vehicle Reg. Date:	25/05/2017
Vehicle Colour:	BLUE	Gen Condition:	GOOD
Engine No:	2ZR2S042641	Chassis No:	JTDKB3FU103556797
Odometer:	314477 KM		
Paint Type:			
List Item Discount:	20.00 %		
Total Loss?	<b>NO</b>		
Est. Duration of Repair (day)	3		
Present Location:	COMFORTDELGRO ENGINEERING PTE LTD (LOYANG)		

**COST OF CLAIMS**

	<b>Amount</b>
Parts	42.80
Miscellaneous Items	0.00
Labour	0.00
Paintwork Labour	0.00
Towing	0.00
	<b>Gross Total (S\$) 42.80</b>
	<b>+ GST 7.00% (S\$) 3.00</b>
	<b>Nett Amount (S\$) 45.80</b>
	<b>+ Previous Estimates (S\$) 5,957.97</b>
	<b>Claim Total (S\$) 6,003.77</b>

Generated using Merimen e-Claims Internet Estimation & Adjusting System

**REPAIR DETAILS****Reference****Part Source:** MRM-SG      Version: 1.0 (Last Synchronised: 22 Nov 2019)**Parts:** 144      TOYOTA PRIUS HYBRID 1.8 (A) (Catalogue:Merimen Singapore 1.0)**Labour:** Repairer's      (Price-denominated Standard List)**Print Code:** **ComfortDelGro Engineering Pte Ltd/SH7012C/22/11/2019 11:51****Validity:** These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page**Further Info:** Items/values not in reference catalogue are prefixed with an asterisk \*.**Estimates on Parts**

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount	
1	1		*FRT FENDER EMBLEM RH <i>new</i>	20.00	0.00	*53.50 FL	
						<b>Sub Total (\$)</b>	<b>53.50</b>
						<b>- List Item Discount on L Items (\$)</b>	<b>10.70</b>
						<b>Total Parts (\$)</b>	<b>42.80</b>

F=Franchise part. L=ListItemDisc.

**ComfortDelGro Engineering Pte Ltd/SH7012C/22/11/2019 11:51. Not valid without Reference section.**  
 Generated using **Merimen e-Claims IEAS**

## Estimates on Miscellaneous Items

There are no new miscellaneous items selected.

## Estimates on Labour

There are no labour items selected.

ComfortDelGro Engineering Pte Ltd/SH7012C/22/11/2019 11:51. Not valid without Reference section.  
Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >

Our Job Ref No 305347943  
Date : 13.11.19

ComfortDelGro Engineering Pte Ltd  
59 Loyang Drive Singapore 508969  
Fax: 6546 8156

## FINALIZATION FORM

To : LKK Fax : \_\_\_\_\_  
Attn : Mr KALVIN ANG  
Vehicle Reg No. SH7012C CTPL 08.11.19

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

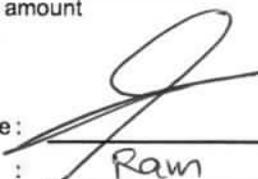
1. The repair job shall bill to: TOKIO MARINE SLE9010T
2. The finalized amount shall be:
 

(a) Spare Parts after List discount	\$431.54
(b) Labour Charges	\$731.00
<b>Total for Part-By-Part Repair Cost</b>	<b>\$1,162.54</b>
(c.) Lumpsum Repair (if applicable)	
Total for Lumpsum repair cost after Less: <u>20%</u>	_____
<b>Final Lumpsum Repair cost</b>	_____

3. Estimated normal period for repairs: 2 working days.
4. **We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days**
5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature :   
Name : LIM KWOK ENG  
Tel : 62148316  
Fax : 65468156

Signature :   
Name : Ram  
Date : 2/11/19

### For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		NO		
3. Survey Fees				
4. LTA Search Fee	\$7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6 Overrun				

Remarks:

\_\_\_\_\_

\_\_\_\_\_

**...CLAIM SUBFOLDER...(Pending for Survey Report)**

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	11 Nov 2019 18:14 <a href="#">Sendback Est</a>	11 Nov 2019 18:24 <b>S\$5,568.20</b>	12 Nov 2019 09:02 <a href="#">Edit Adj Rpt</a>	<b>S\$1,162.55</b> <a href="#">Edit Estimates</a>	<b>S\$1,162.55</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>
Supp #1	21 Nov 2019 13:16	22 Nov 2019 11:51 <b>S\$42.80</b>	22 Nov 2019 11:51			(Combined)	<b>Combined with Main</b> <a href="#">Uncombine Suppl.</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b>									
Insured:	CTPL, Co. Reg. No.: 199303821R								
Main Claimant:	CTPL								
Vehicle Reg. No.:	SH7012C	Date of Loss:	08/11/2019 16:00 - :59 [29 Months and 14 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / M1908792	Policy/Cover Note No.:	MK000578 (Third Party Only) Coverage: 25/06/2019 - 24/02/2020						
Vehicle Reg. No. (Insured):	SLE9010T	Policy No. (Claimant):							
		Excess:	S\$0.00						
Repairer:	ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300								
Handling Insurer:	Tokio Marine Insurance Singapore Ltd (HQ) - Tel: 6221 6111 ... [Handled by <b>Telma Gomez</b> - 65926402]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by <b>PARASURAM SHANMUGAM</b> ] ... [Final Rpt due 21/11/2019]								
<b>ASSOCIATED MAIL RECEIVED</b>				<a href="#">View All</a>	<a href="#">Compose Case Mail</a>				
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <input type="checkbox"/>									
				<a href="#">View All</a>	<a href="#">Search Tasks</a>	<a href="#">Create New Task</a>	<a href="#">Complete</a>		
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

### Claim Documents

SH7012C (M1908792)  
 [SLE9010T]  
 TP  
 CTPL  
 Nov 8 2019 4:00PM  
 [CTPL]  
 ComfortDelGro Engineering Pte Ltd

Upload Documents		Upload Photos	Compose New Letter	View <input type="button" value="View in Browser"/>
<b>Assessment Reports</b>				1 per page <input type="button" value="1 per page"/> <input checked="" type="checkbox"/>
No	Finalized On	ComfortDelGro Engineering Pte Ltd (Loyang)		Thumbnail Print
1	11/11/19 18:24	<b>Repairer Estimates</b>		Load HTM
2	22/11/19 11:51	<b>Repairer Estimates Suppl. #1</b>		Load HTM
No	Finalized On	Tokio Marine Insurance Singapore Ltd (HQ)		Thumbnail Print
1	12/11/19 09:01	<b>Accident Statement</b> <small>From:SC - Reg. No: SLE9010T, Claimant: LION CITY RENTALS PTE LTD</small>		Load HTM
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail Print
1	13/11/19 09:35	<b>Adjuster Immediate Advice</b>		Load HTM
<b>Photos/Images</b>				3 per page <input type="button" value="3 per page"/> <input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail Print
1	13/11/19 08:43	<b>General View</b>		Load JPG <input checked="" type="checkbox"/>
2	13/11/19 08:43	<b>General View</b>		Load JPG <input checked="" type="checkbox"/>
3	13/11/19 08:43	<b>General View</b>		Load JPG <input checked="" type="checkbox"/>
4	13/11/19 08:44	<b>General View</b>		Load JPG <input checked="" type="checkbox"/>
5	13/11/19 08:44	<b>General View</b>		Load JPG <input checked="" type="checkbox"/>
6	13/11/19 08:44	<b>General View</b>		Load JPG <input checked="" type="checkbox"/>
7	13/11/19 08:44	<b>General View</b>		Load JPG <input checked="" type="checkbox"/>
8	13/11/19 08:44	<b>General View</b>		Load JPG <input checked="" type="checkbox"/>
9	13/11/19 08:44	<b>General View</b>		Load JPG <input checked="" type="checkbox"/>
10	13/11/19 08:44	<b>General View</b>		Load JPG <input checked="" type="checkbox"/>
11	13/11/19 08:44	<b>General View</b>		Load JPG <input checked="" type="checkbox"/>
12	13/11/19 08:44	<b>General View</b>		Load JPG <input checked="" type="checkbox"/>
13	13/11/19 08:44	<b>General View</b>		Load JPG <input checked="" type="checkbox"/>
14	13/11/19 08:44	<b>General View</b>		Load JPG <input checked="" type="checkbox"/>
15	13/11/19 08:44	<b>General View</b>		Load JPG <input checked="" type="checkbox"/>
16	13/11/19 08:44	<b>General View</b>		Load JPG <input checked="" type="checkbox"/>
17	13/11/19 08:44	<b>General View</b>		Load JPG <input checked="" type="checkbox"/>
18	13/11/19 08:44	<b>General View</b>		Load JPG <input checked="" type="checkbox"/>
19	13/11/19 08:44	<b>General View</b>		Load JPG <input checked="" type="checkbox"/>
20	13/11/19 08:44	<b>General View</b>		Load JPG <input checked="" type="checkbox"/>
21	13/11/19 08:44	<b>General View</b>		Load JPG <input checked="" type="checkbox"/>
22	20/11/19 17:55	<b>Reinspection Photo</b>		Load JPG <input checked="" type="checkbox"/>
23	20/11/19 17:55	<b>Reinspection Photo</b>		Load JPG <input checked="" type="checkbox"/>
24	20/11/19 17:55	<b>Reinspection Photo</b>		Load JPG <input checked="" type="checkbox"/>
25	20/11/19 17:55	<b>Reinspection Photo</b>		Load JPG <input checked="" type="checkbox"/>
26	20/11/19 17:56	<b>Reinspection Photo</b>		Load JPG <input checked="" type="checkbox"/>
27	20/11/19 17:56	<b>Reinspection Photo</b>		Load JPG <input checked="" type="checkbox"/>
28	20/11/19 17:56	<b>Reinspection Photo</b>		Load JPG <input checked="" type="checkbox"/>
29	20/11/19 17:56	<b>Reinspection Photo</b>		Load JPG <input checked="" type="checkbox"/>
30	20/11/19 17:56	<b>Reinspection Photo</b>		Load JPG <input checked="" type="checkbox"/>
<b>Documentation</b>				1 per page <input type="button" value="1 per page"/> <input checked="" type="checkbox"/>
No	Finalized On	ComfortDelGro Engineering Pte Ltd (Loyang)		Thumbnail Print
1	11/11/19 18:32	<b>E-filed GIA report</b>		Load PDF
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail Print
1	26/11/19 10:02	<b>Supplementary</b>		Load PDF

### Documents Checklist

<b>DOCUMENTS CHECKLIST</b>	Reset	Save	Print
There are no document checklists configured.			

<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b>
<div style="border: 1px solid black; height: 40px; width: 100%;"></div>
<b>Show Remarks To:</b> <input type="checkbox"/> Repairer <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

### VEHICLE DAMAGE INSPECTION REPORT

**Our File No:** CS/TMI19020019/FQF3E2

**Date:** 26/11/2019

#### REFERENCE

Handling Insurer: Tokio Marine Insurance Singapore Ltd	Policy No: MK000578	
<b>Claimant</b>		
<b>Vehicle No :</b> SH7012C	<b>Insured Vehicle No :</b> SLE9010T	
Date of Loss: 08/11/2019	Nature of Claim: TP	Claim No: M1908792

#### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	<b>SH7012C</b>		
Make & Model:	TOYOTA PRIUS HYBRID, 1.8 (A)	Engine No:	2ZRS042641
Reg. Date:	25/05/2017 (Man. Year: 2017)	Chassis No:	JTDKB3FU103556797
Colour:	Blue	Odometer:	314477 km
Engine Capacity:	1798 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	<b>Market Value/New Car Price</b>		

#### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Good	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:	Good

#### CONDITION OF TYRES

Front Tyre Size:	195/65R15	Rear Tyre Size:	195/65R15
Front Left Side:	Davanti 7 mm	Rear Left Side:	Davanti 7 mm
Front Right Side:	Davanti 7 mm	Rear Right Side:	Davanti 7 mm

*The above values represent the remaining tyre treads depth*

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,530.00	431.55	4,098.45	90.47
Miscellaneous Items	11.00	11.00	0.00	0.00
Labour	1,070.00	720.00	350.00	32.71
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>5,611.00</b>	<b>1,162.55</b>	<b>4,448.45</b>	<b>79.28</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>392.77</b>	<b>81.38</b>	<b>311.39</b>	<b>79.28</b>
<b>Nett Amount (S\$)</b>	<b>6,003.77</b>	<b>1,243.93</b>	<b>4,759.84</b>	<b>79.28</b>

#### INSPECTION

Date of Assignment:	12/11/2019 Present Location:	ComfortDelGro Engineering Pte Ltd (Loyang)
Date Inspected:	11/11/2019 Inspected At:	ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive Singapore 508969
Estimated Period of Repair:	2.0 days	

**Adjuster:** PARASURAM SHANMUGAM

**Manager:** SHIAU CHAN

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

Different 1 cents -Finalise confirm amount: \$1,162.54

## REPAIR DETAILS

<b>Reference</b>	
<b>Part Source:</b> MRM-SG	Version: 1.0 (Last Synchronised: 26 Nov 2019)
<b>Parts:</b> 144	TOYOTA PRIUS HYBRID 1.8 (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b> Repairer's	(Price-denominated Standard List)
<b>Print Code:</b> (Unsubmitted, no print-code for SH7012C)	
<b>Validity:</b> These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b> Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount	
1	1		*FRT BUMPER COVER	Cut	499.90 FL	*499.90 FL	
2	10		*FRT BUMPER CLIPS	Necessary	22.00 FL	*22.00 FL	
3	1		*FRT BUMPER SIDE RETAINER RH	Not Necessary	77.00 FL	*- FL	
4	1		*HEADLAMP ASSY RH (LED)	Not Necessary	3,455.00 FL	*- FL	
5	1		*FRT WHEEL RIM RH	Repair	1,555.10 FL	*- FL	
<b>Supplementary #1</b>							
6	1		*FRT FENDER EMBLEM RH	Necessary	53.50 FL	*53.50 FL	
					<b>Sub Total (S\$)</b>	<b>5,662.50</b>	<b>575.40</b>
					<b>- List Item Discount on L Items 20.00/25.00% (S\$)</b>	<b>1,132.50</b>	<b>143.85</b>
					<b>Total Parts (S\$)</b>	<b>4,530.00</b>	<b>431.55</b>

F=Franchise part. L=ListItemDisc.

Report was unsubmitted during this print-out.

**Recommended Miscellaneous Items**

No	Qty	Particulars	Repairer's	Amount
<b>Miscellaneous Items</b>				
1	1	OD/TP Case (Insurer)	11.00	11.00
<b>Sub Total (\$\$)</b>			<b>11.00</b>	<b>11.00</b>

**Recommended Labour**

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	PANEL BEATING	New	350.00	320.00
2	SPRAY PAINTING CHARGE - (Repair Frt Fender Rh)	New	500.00	400.00
3	WIRING CHAGRE	New	50.00	0.00
4	TUFF KOTE	New	50.00	0.00
5	FRT WHEEL ALIGNMENT	New	120.00	0.00
<b>Gross Labour Cost (\$\$)</b>			<b>1,070.00</b>	<b>720.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >