NATIONAL Assessment Centre Services (wef 1 Jan'05) MHA/19/149513

	Job description	Date & Time Completed	Done by
Date In: 12/11/19-12:49	SAS e-filing		
Ref No: HQ/INC19/20007/GH	E-mail (within 3hrs, AIC 2hrs)		
Veh No: SMH3V66C	i-Motor Claim Form	M7/107097/1-001	12/11/19 12:01
D.O.A : 11/11/19-09:30	i-Motor W/O (Within: OD 2hrs, TP 4hrs)		
OD / TP / Reporting Only	i-Photo Uploaded		
TP Insurer:	Assessment/Survey Report		
	Ass't Report by Fax / Hand to Owner/Wksp		

Preferred Wksp / INC Assign Wksp / QW: ( ) Tel: Fax:)

TP Particulars: Veh No: YA3592 INC ( ) / Non-INC ( )

Owner / Driver: ( ) Tel:)

Policy No: ( ) Period: ( ) Cover Type: ( )

Confirmed by : ( ) *Date:* *Time:*)

Insured/Driver Liability: (%) [Note-Est. Status (WO): N: 0-20%; P: 21-79%. P: 80-100%]

Year of Registration: ( ) Warranty: YES ( ) / NO ( )

Excess: ($) Loading : $1,000 ( ) / $2,000 ( )

General Remarks:-

( ) **Walk-In Customer : Customer's information strictly Confidential & Strictly NO refer of repairer.**

( ) **Total Loss Case : to e-mail Insurer URGENTLY.**

Drive-In ( ) / Towed-In ( ); Invoice: **YES** ( ) / **NO** ( ) ; Towing Co: ( )

Remarks:- (INC hotline: 6788 6616)	Date&Time Completed	Done by
1) Apply for Transport Allowance ( ) / Courtesy Car ( )		
2) QC Check / Post Repair Inspection ( )		
3) Upload Resurvey Photo [Repair Cost > $3000] ( )		

Injury :

Date/Time	Actions

NA1908656

Claimant's Particulars :-

Driver/Owner:

Contact No:

Damaged Portion:

QC Checked by (Engr-In-Charge):

Auditors' Comments :-

Cat. 1:

Cat. 2 / 3:

Invoice Preparation Checklist		Amt ($) In Bill	Amt ($) Add Bill
1) AR : Accident Reporting ($30);			
2) DA : Damage Assessment ($100);	INC ($80)		
3) TF : Towing Fee	$40/$45		
4) FT : Follow-Through Survey	$120		
5) FT : Follow-Through Survey (Resurvey)	$30		
For claiming against INC Only (wef 10 Jan 2005)			
6) TR : Re-inspection	$75		
7) N1 : Idac DA + SMRT Survey	$160		
8) NTUC Additional Services:-			
QD*			
*N5: Courtesy Car / Tpt Allowance	$5		
*N6: Repair Co-ordination	$10		
*N7: Post Repair Inspection	$25		
*N8: DV / Collect Excess Coordination	$5		
TP (N11) : TP (Non INC) against INC	$20		
9) N12: Idac Mobile	30		
Invoice dated	*Fee Charged*		
Invoice dated	*Fee Charged*		

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT	
Date Of Report	12/11/2019 10:49
Date Of Accident	11/11/2019 09:50
Exact Location Of Accident	285 TOH GUAN RD
Country/State of Loss	SINGAPORE
DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SMN3266C
Insured/Policyholder	
Name Of Registered Owner	SIM CHEN SIONG
NRIC No	S9005105I
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-97964993
Alternative Phone No	OFFICE-97964993
Vehicle Particulars	
Manufacturer	MAZDA
Model	MAZDA3 SEDAN 1.5 AT LED EU6
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5112061118
Cover Note Number	
Driver	
Name of Driver	SIM CHEN SIONG
NRIC No	S9005105I
Date Of Birth	12/02/1990
Occupation	INDOOR
Date Of Driving Pass	28/02/2018
Driving Experience	1 YEAR AND 8 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97964993
Fax Number	
Contact Number	OFFICE-97964993
EMail Address	NOEMAIL

Address	BLK 285B TOH GUAN ROAD #06-94
Postcode	602285
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	- - -
Insurance Company of Driver's Own Vehicle	- - -

General Information of the Accident

Type Of Accident	COLLISION - MAJOR/MINOR RD
Weather Conditions	CLEAR
Road Surface	WET

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes,Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes,against whom?	

Circumstances of Accident

REFER TO STATEMENT.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	YQ1359Z
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

   I understand, acknowledge, agree and consent that:

   (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :

   (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;

   (ii) investigating the accident and/or my claims;

   (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;

   (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or

   (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")

   (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and

   (c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

   (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.

   (e) the information so collected under (d) above may be shared / disclosed:

   (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or

   (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:
11/11/19

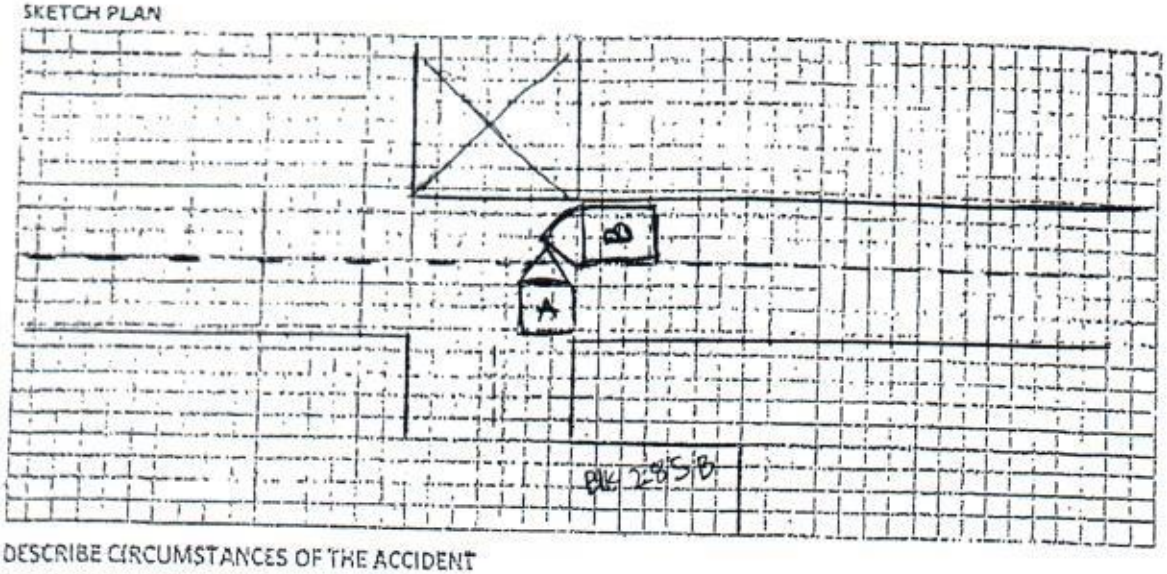
Driver's Signature
(If driver is not the policyholder)
Date & Time:
11/11/19

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Veh A:
SMN3266C

Veh B:
YQ1359Z

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On the stated date and time, I vehicle A (SMN3266C) was exiting the carpark of 285B TOH GUAN RD into TOH GUAN ROAD when suddenly vehicle B (YQ1359Z) came from my right side and collided onto my vehicle front portion. We exchange particulars and I wish to state that no one is injured.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature Date & Time: 11/11/19	Driver's Signature (if driver is not the policyholder) Date & Time: 11/11/19	Reporting Centre Personnel's Signature Name: NRIC/FIN No.:

Date of Accident : 11/11/2019 Accident Time: 0950 (24-HR-Format)

Accident Place : 285 TOH GUAN ROAD

Vehicle Reg. No. (Car Plate No.) : SMN 3266C

Vehicle Make/Model : MAZDA 3 DELUXE

Insurance Company : NTUC Policy No. 5112061118

Owner or Company Name /IC No. : SIM CHEN SIONG S9005105I

Owner or Company Contact No. : 9796 4993 Owner's Hp _____ Company Tel

DRIVER'S Name / IC No. : SIM CHEN SIONG S9005105I

DRIVER'S Date Of Birth : 12/02/1990 DRIVER'S License Pass Date 28/2/2018

Relationship of Owner & Driver : Spouse \ Parents \ Children \ Sibling \ Employee\ Others: OWner

DRIVER'S Address : 285B TOH GUAN ROAD #06-94

DRIVER'S Contact No./ Alt No. :1) 9796 4993 2) _____

DRIVER'S Occupation : ~~INDOOR~~ \ OUTDOOR (e.g. working inside or outside office)

Email Address : chensiang4@hotmail.com

Weather & Road Surface : CLEAR & DRY \ RAINING & WET \ AFTER RAIN & WET

Reporting Type : Reporting Only \ Claim Other Party \ Claim Own Insurance

Number of Passengers (Including Driver): 01

Was there any video Captured by car camera: YES \ NO

Exact purpose for which vehicle was being used at the time of accident: Private use \ Work purpose

Other Party Driver's Particular (if any)

Vehicle Reg. No: YQ 1359 Z

Vehicle Make\Model: _____

Name Driver: _____

IC No. Driver: _____

Driver's Contact & Add: _____

Vehicle Reg. No: _____

Vehicle Make\Model: _____

Name Driver: _____

IC No. Driver: _____

Driver's Contact & Add: _____

eBaoTech GeneralClaim

Hello, NAC_PAYA_UBI_800601 · Change Language · Change Password · Log Out

My Desktop
Notice of Loss

Policy Query

Policy No.
Date of Accident 11/11/2019 09:50
Vehicle No.(For Motor) SMN3266C
Certificate Number

Search

Select	Policy No.	Certificate Number	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
○	5112061118		SIM CHEN SIONG	S9005105I	GPC	drivo CLASSIC	SMN3266C	SMN3266C	20/08/2019	28/09/2020

Continue

Policy Information

Policy No.	5112061118	Policyholder Name	SIM CHEN SIONG	Policyholder NRIC	S9005105I
Certificate No.					
Address	BLK 285B #06-94 TOH GUAN ROAD SINGAPORE 602285				
Product Name	PRIVATE CAR INSURANCE	Plan		Group Policy Flag	N
Policy issue Date	23/08/2019	Effective Date	20/08/2019 00:00	Expiry Date	28/09/2020 23:59
Excess Type	Per Accident	All Claims Excess			
Third Party Excess	0	Own damage Excess	600	Windscreen Excess	100
Additional Excess	0	OS Premium	0		
Outside Singapore OD Excess	600	Outside Singapore TP Excess	0		Young/Inexperience Driver Excess
Agent	ASSURE (SINGAPORE) PTE. LTD	Agent Tel.	68038751	GST Flag	Y
Co-insurance Flag	No				
Open Policy Info					
Certificate Info					

Policyholder Mailing Address

Address 1	BLK 285B #06-94	Address 2	TOH GUAN ROAD	Address 3	SINGAPORE 602285
Address 4		Address Type	Singapore address	Post Code	602285
Unit No.	06-94	Related Policy Number	5112061118		

Insured Object: SMN3266C

Endorsements

Sequence	Date of Endorsement	Endorsement Type	Endorsement Status	Endorsement Content

Continue Cancel

Claim Handling

Accident MT/1070971

Policy No.	5112061118	Vehicle No.	SMN3266C	GST Registration No.	
Certificate No.					
Policyholder Name	SIM CHEN SIONG			Policyholder NRIC	S9005105I
Product Code	PRIVATE CAR INSURANCE	Cover Type	drivo CLASSIC	Loading	0
Contact No.(Mobile)	97964993	Contact No.(Office)	0	Contact No.(Home)	0
Email Address		Special Remark		eCode	
KFK	(•) No ( ) Yes	TCA	(•) No ( ) Yes	eCode Reason	
NCD Protection	No	NCD Enrolment(%)	0	Private Hire	No

Accident Details

Report Date	12/11/2019 11:00	Accident Report Within 24 hrs	Yes	Accident Type	Collision - Major Minor Road
Date of Accident	11/11/2019	Time of Accident hh:mm	09:50	Country of Accident	Singapore
Reporting Centre		Orange Force		ICM No.	
Accident Location	285 TOH GUAN RD				

Total Excess Applicable

Excess Type	Per Accident	Windscreen Excess	100.00		
OD Standard Excess	600.00	TP Standard Excess	0.00		
YIEO OD Excess	0.00	YIEO TP Excess	0.00	Driver is Covered?	Covered
Additional Excess	0				
Total OD Excess Applicable	600.00	Total TP Excess Applicable	0.00		

Benefits

GST Registered Information

GST Registered	No	GST Registration Date	
GST Registration No.		GST Status Verified	Yes
Modification History			

Policyholder Mailing Address

Address 1	BLK 285B #06-94	Address 2	TOH GUAN ROAD	Address 3	SINGAPORE 602285
Address 4		Address Type	Singapore address	Post Code	602285
Unit No.	06-94	Related Policy Number	5112061118		

OI Driver Info

Driver Name	SIM CHEN SIONG	Driver Type	Main Driver		
Unnamed driver Name		Driver NRIC	S9005105I	Driver DOB	12/02/1990
Register Date of Driver License	28/02/2018	Driver Age	29	Driving Experience	1
Contact No.(Mobile)	97964993	Contact No.(Office)	0	Contact No.(Home)	0
Address 1	BLK 285B	Address 2	TOH GUAN ROAD	Address 3	SINGAPORE 602285
Address 4		Address Type	Singapore address	Post Code	602285
Unit No.	06-94				
Does he own a Singapore Registered car?	( ) Yes (•) No	Driver Vehicle No.		Driver Insurer Company	

Declaration

Breathalyser or Blood Test Reading?	0 mg	Any injury?	( ) Yes (•) No

Modification History

Claim 001 **New**

Claim Type *	OD-MD	Insured Name	SIM CHEN SIONG	Insured NRIC	S9005105I
Contact No.(Mobile)	NIL	Contact No.(Home)		Contact No.(Office)	
Email Address		OI Vehicle Number	SMN3266C	TP Vehicle Number	YQ1359Z
Claimant Type Claimant Type *	Please Select	Type of Benefit *	Please Select		
Claimant Name *	>>	Claimant NRIC *			
Claimant Address					
Claim Description	SMN3266C / YQ1359Z ON 11 Nov 2019			Name of Preferred Workshop	MY CAR CONSULTANT PTE LTD
Preferred Workshop Contact No.	98888885	Insured Liability *	Fully at Fault		
Require Finalisation	Yes	Preferred Repair Option	Preferred Workshop (refer below)	GIA report	Received
Date Registered	12/11/2019 11:01	Claim Close Date		Date Received	12/11/2019 00:00
Report Taken By	Jackson				
Print AK letter				OD Excess Collected by Workshop	

Save Submit

Attachment

Accident No.	MT/1070971	Claim No.	001
Last Doc. Received	(•) Yes ( ) No	Upload Date	12/11/2019 11:02

Path *			Category *	Confidential	Urgency *	Description *
	Browse...	Clear	Please Select		Normal	
	Browse...	Clear	Please Select		Normal	
	Browse...	Clear	Please Select		Normal	
	Browse...	Clear	Please Select		Normal	
	Browse...	Clear	Please Select		Normal	
	Browse...	Clear	Please Select		Normal	

Send Message

Attachment List

Attachment	Uploaded By/Date	Category		Urgency	Description	Msg Sent? (CO)
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 12 Nov 2019 11:02	NRIC/ Driving License	Y	Normal	NRIC/ Driving License 2019-11-12	
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 12 Nov 2019 11:02	NRIC/ Driving License	Y	Normal	NRIC/ Driving License 2019-11-12	
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 12 Nov 2019 11:02	NRIC/ Driving License	Y	Normal	NRIC/ Driving License 2019-11-12	
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 12 Nov 2019 11:02	NRIC/ Driving License	Y	Normal	NRIC/ Driving License 2019-11-12	
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 12 Nov 2019 11:02	SAS		Normal	SAS 2019-11-12	
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 12 Nov 2019 11:02	Photos		Normal	Photos 2019-11-12	
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 12 Nov 2019 11:02	Photos		Normal	Photos 2019-11-12	
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 12 Nov 2019 11:02	Photos		Normal	Photos 2019-11-12	
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 12 Nov 2019 11:02	Photos		Normal	Photos 2019-11-12	
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 12 Nov 2019 11:02	Photos		Normal	Photos 2019-11-12	
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 12 Nov 2019 11:01	Photos		Normal	Photos 2019-11-12	
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 12 Nov 2019 11:01	Photos		Normal	Photos 2019-11-12	
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 12 Nov 2019 11:01	Photos		Normal	Photos 2019-11-12	
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 12 Nov 2019 11:01	Photos		Normal	Photos 2019-11-12	
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 12 Nov 2019 11:01	Photos		Normal	Photos 2019-11-12	
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 12 Nov 2019 11:01	Photos		Normal	Photos 2019-11-12	

Video List

Uploaded By/Date	Folder Date	File Name		Source	Action

Display in New Window | Scan and uploading

(15.03.06)

ASS. REC. BY:

REF:

Assessor:

Mobile: YES / NO

ASSIGNMENT (IDAC)

By CSO- Nature of Accident:

1) Vehicle hit Vehicle:

a) Motorcar ( )

b) M/cycle ( )

c) Bicycle ( )

2) Vehicle hit ??

a) Pedestrian ( )

b) Animal ( )

3) Vehicle hit Road Side Objects:

a) Govm.Property ( )
(Eg: signboard, barrier, tree etc)

b) Road Work Object ( )

c) Private Property ( )

4) Vehicle drop into drain ( )

5) Damage due to Act of God:

a) Fallen Object ( )

b) Flood ( )

c) Other,

6) Parked & Found Damaged:

a) Vandalism ( )

b) Hit by Moving Object ( )

7) Theft Case

a) Stolen ( )

b) Damage found when recovered. ( )

8) Fire

a) Whilst driving ( )

b) Parked ( )

9) Accident date more than 24hrs ( )

Remarks for internal information

Remarks to appear in Works Order & Assessment report

1) Potential Total Loss ( )

2) SRS Light on ( )

3) ABS Light on ( )

By Assessor- 1) Vehicle Information

Veh No: SMN 3266C Yr Regn: 29 Sep / 2017

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover / MPV / Truck / Trailer or

Make & Model: Mazda3 1.5 Sedan c.c 1496

Colour Maroon Transmission Type: Auto / Manual

Eng/No: Sp.Reading: 3595

C/No: JM6BN22ABJ0181153

Gen. Cond: Good / Fair / Poor / Burnt or

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 205/60R16

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front			Rear		
R/Bal.	6	mm	R/Bal.	7	mm
L/Bal.	6	mm	L/Bal.	7	mm

Parallel Import: Yes / No

Repair Type: LS / I.B.I

No of Repair Days: 9

D.O.I. 12/11/2019

Towed-In: Yes / No

Towing Required: Yes / No

Vehicle in Idac: Yes / No

Time: 3.10 pm

By Assessor- 2) Comments

1) Damages not due to recent accident.

2) Damages do not seem hit onto:

a.Vehicle ( ) b.Motorcycle ( ) c.Bicycle ( ) d.Pedestrian ( )

e.Animal ( ) f.Govm Object ( ) g.Road Work Object ( )

h.Private Property ( ) i.Drain ( ) j.Road Kerb/Grass Verge ( )

3) Vehicle does not seem damaged as a result of:

a.Fallen Object ( ) b.Flood ( ) c.Vandalism ( ) d.Fire ( )

e.Moving Object ( ) f.Stolen ( ) g.Stolen & Recovered ( )

	Time Started:	Time completed:
1) CSO		
2) ASS		
3) Entire Operation Completed Time:		

eBaoTech GeneralClaim

Hello, NAC_PAYA_UBI_800601 · Change Language · Change Password · Log Out

My Desktop
Notice of Loss

Policy Query

Policy No.

Date of Accident 11/11/2019 16:10

Vehicle No.(For Motor) SMN3266C

Certificate Number

Search

Select	Policy No.	Certificate Number	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
○	5112061118		SIM CHEN SIONG	S9005105I	GPC	drivo CLASSIC	SMN3266C	SMN3266C	20/08/2019	28/09/2020

Continue

(1)Bent (2)Dented (3)Burnt (4)Cracked (5)Cut (6)Scratched (7)Deformed
(8)Shifted (9)Wetted (10)Broken (11)Necessary (12)Missing (13)Torn
(14)Unconfirmed (15)Not Working

MOTOR CAR (Frt)

ACTION (AC)
(1)Replace (√) (2)Repair (O) (3)Check (T)
(4)Not Consistent (NC)

Aug 2005

Front Portion

Vehicle No: SMN 3266 C

NAC	INC	Item	CON	AC	Qty
1001	991886	Frt Number Plate	MIS	/	
1002	991887	Frt Number Plate Base	CRA	/	
1003	991889	Frt Number Plate Garnish			
1004	991300	Frt Bumper	BR	/	
1005	992341	Frt Bumper Clips	NEC	/	6
1006	991325	Frt Bumper Bracket			
1007	991462	Frt Bumper Side Retainer	DIS	/	2
1008	991433	Frt Bumper Reinforcement	BT	/	
1009	991318	Frt Bumper Beam			
1010	991468	Frt Bumper Sponge	MIS	/	
1011	991427	Frt Bumper Protector			
1012	991420	Frt Bumper Pad			
1013	991363	Frt Bumper Grille	DIS	/	
1014	991301	Frt Bumper Moulding			
1015	991407	Frt Bumper Lower Spoiler			
1016	991438	Frt Bumper Sensor			
1017	995100	Frt LH Bumper Fog Lamp Cover		?	
1018	991355	Frt RH Bumper Fog Lamp Cover	CRA	/	
1019	995079	Frt LH Bumper Fog Lamp		?	
1020	995080	Frt RH Bumper Fog Lamp	CRA	/	
1021	991793	Frt Grille	BR	/	
1022	991328	Frt Grille Emblem	MIS	/	
1023	991799	Frt Grille Chrome Moulding		?	
1024	991222	Frt Apron Panel			
1025	992013	Frt Support Panel	CRA	/	
1026	992025	Frt Support Panel Top Garnish Cover	CRA	/	
1027	992416	Horn	CRA	/	
1028	991277	Frt Brace Panel CRA	BRO	/	
1029	995153	Frt LH Headlamp Assy	CRA	/	
1030	991821	Frt RH Headlamp Assy	BR	/	
1031	995088	Frt LH Side Lamp			
1032	995089	Frt RH Side Lamp			
1033	990248	Bonnet	BLC	/	
1034	991328	Bonnet Lock Garnish	CRA	/	
1035	990287	Bonnet Lock	BT	/	
1036	990285	Bonnet Insulator			
1037	990273	Bonnet Hinge	BT	/	2
1038	990261	Bonnet Damper			
1039	990305	Bonnet Rubber	TN	/	2
1040	990252	Bonnet Cable			
1041	990311	Bonnet Stand			
1042	990119	Air Con Condenser	DD	/	
1043	990122	Air Con Fan Assy			
1044	990134	Air Con Suction Pipe (Low Pressure)	BT	/	
1045	990118	Air Con Suction Hose		?	
1046	990133	Air Con Discharge Pipe (High Pressure)	BT	/	
1047	990114	Air Con Discharge Hose		?	
1048	990149	Air Con Liquid Pipe	DD	/	
1049	995066	Air Con Receiver Drier			
1050	990111	Air Con Compressor Assy		?	
1051	995294	Air Con Belt			
1052	995074	Radiator	DD	/	
1053	992738	Radiator Cowling	CRA	/	
1054	992742	Radiator Fan Assy		?	
1055	992745	Radiator Fan Clutch		?	
1056	992758	Radiator Hose Top	BT	/	
1057	992757	Radiator Hose Bottom		?	
1058	992741	Radiator Expansion Tank	CLT	/	
1059	990131	Air Duct	CRA	/	
1060	990070	Air Cleaner Assy		?	
1061	990056	Air Cleaner Hose	DD	/	
1062	990089	Air Cleaner Resonator		?	
1063	991712	Frt Inlet Manifold		?	
1064	991713	Frt Exhaust Manifold Cover			
1065	991054	Frt Exhaust Manifold Sensor (Oxygen)			
1066	991714	Front Exhaust Pipe			
1067	990219	Battery			
1068	990224	Battery Cover			
1069	990223	Battery Bracket			
1070	990229	Battery Tray			

NAC	INC	Item	CON	AC	Qty
1071	992205	Fuse Box			
1072	994011	Relay Box			
1073	995053	Wiper Washer Tank		?	
1074	995052	Wiper Washer Tank Motor		?	
1075	990159	Alternator Assy		?	
1076	990160	Alternator Belt			
1077	992688	Power Steering Pump			
1078	992669	Power Steering Belt			
1079	994431	Power Steering Cooler Pipe			
1080	992692	Power Steering Hose			
1081	990010	ABS Pump Control Unit		?	
1082	990427	Brake Master Pump Assy			
1083	990403	Brake Booster Pump Assy			
1084	991005	Engine Top Cover			
1085	991011	Engine Under Cover	CRA	/	
1086	990946	Engine Mounting			
1087	990949	Engine Mounting Frt			
1088	990950	Engine Mounting LH			
1089	990952	Engine Mounting RH			
1090	990951	Engine Mounting Rear			
1091	992234	Gear Box Mounting			
1092	991520	Frt LH Chassis Member			
1093	991520	Frt RH Chassis Member			
1094	990728	Frt Vertical Cross Member			
1095	991863	Frt Lower Cross Member			
1096	995070	Frt LH Fender	BLC	/	
1097	995072	Frt LH Fender Inner Panel			
1098	995147	Frt LH Fender Lamp			
1099	995148	Frt LH Fender Protector			
1100	991740	Frt LH Fender Inner Shield		?	
1101	995179	Frt LH Mudflap			
1102	995170	Frt LH Wheel Rim			
1103	994025	Frt LH Rim Cover			
1104	995065	Frt LH Tyre			
1105	995071	Frt RH Fender	DD	R	
1106	991739	Frt RH Fender Inner Panel	BLC	R	
1107	991744	Frt RH Fender Lamp			
1108	991752	Frt RH Fender Protector			
1109	991740	Frt RH Fender Inner Shield	CRA	/	
1110	991884	Frt RH Mudflap			
1111	992087	Frt RH Wheel Rim			
1112	994025	Frt RH Rim Cover			
1113	995065	Frt RH Tyre			
1114	992093	Frt Windscreen Glass	CRA	/	
1115	992117	Frt Windscreen Rubber			
1116	992108	Frt Windscreen Moulding	NEC	/	
1117	992098	Frt Windscreen Sealant	NEC	/	
1118	991019	ERP Bracket	NEC	/	
1119	991020	ERP Unit			
1120	992140	Frt Wiper Arm			
1121	992142	Frt Wiper Blade			
1122	995045	Wiper Panel Garnish	BT	/	
1123	991126	Firewall Panel			
1124	990753	Dashboard Assy			
1125	992282	Glove Box Cover			
1126	992281	Glove Box Compartment			
1127	994483	Steering Wheel Airbag			
1128	994485	Steering Wheel Airbag Sensor			
1129	990749	Dashboard Airbag			
1130	990750	Dashboard Airbag Sensor			
1131	990029	Airbag Control Unit			
1132	990864	Frt Driver Seat			
1133	991922	Frt RH Seat Belt Assy			
1134	991899	Frt Passenger Seat			
1135	995182	Frt LH Seat Belt Assy			
1136	990247	Sticker			
		Frt LH Door	SCR	R	
		Air Con Condenser Side Air Deflector LH & RH	TN	/	2

No of Items: _____ Assessor: _____

m.v. $66,000

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Bal: 7 – 10.5 mths

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	105I
Vehicle Details	
Vehicle No.:	SMN3266C
Vehicle to be Exported:	No
Intended Deregistration Date:	13 Nov 2019
Vehicle Make:	MAZDA
Vehicle Model:	MAZDA3 SEDAN 1.5 AT LED EU6
Primary Colour:	Brown
Manufacturing Year:	2017
Engine No.:	P520471175
Chassis No.:	JM6BN22A8J0181153
Maximum Power Output:	88.0 kW (118 bhp)
Open Market Value:	$19,174.00
Original Registration Date:	29 Sep 2017
First Registration Date:	29 Sep 2017
Transfer Count:	1
Actual ARF Paid:	$14,174.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	28 Sep 2027
PARF Rebate Amount:	$10,630.00
Intended COE Rebate Details	
COE Expiry Date:	28 Sep 2027
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	$42,902.00
COE Rebate Amount:	$33,785.00
Total Rebate Amount:	**$44,415.00**

The information contained herein is correct as at 11 Nov 2019

1496 cc

OK

Claim Handling

› Task Transfer › Exit

EDS SAL SUB

Accident MT/1070971

Policy No.	5112061118	Vehicle No.	SMN3266C	GST Registration No.	
Certificate No.					
Policyholder Name	SIM CHEN SIONG			Policyholder NRIC	S9005105I
Product Code	PRIVATE CAR INSURANCE	Cover Type	drive CLASSIC	Loading	0
Contact No.(Mobile)	97964993	Contact No.(Office)	0	Contact No.(Home)	0
Email Address		Special Remark		eCode	
KFK	◉ No ○ Yes	TCA	◉ No ○ Yes	eCode Reason	
NCD Protection	No	NCD Entitlement(%)	0	Private Hire	No

Accident Details

Report Date	12/11/2019 11:00	Accident Report Within 24 hrs	Yes	Accident Type	Collision - Major Minor Road
Date of Accident	11/11/2019	Time of Accident hh:mm	09:50	Country of Accident	Singapore
Reporting Centre	NATIONAL ASSESSMENT CENTR	Orange Force	No	ICM No.	
Accident Location	285 TOH GUAN RD				

Total Excess Applicable

Excess Type	Per Accident	Windscreen Excess	100.00		
OD Standard Excess	600.00	TP Standard Excess	0.00		
YIED OD Excess	0.00	YIED TP Excess	0.00	Driver is Covered?	Covered
Additional Excess	0.00				
Total OD Excess Applicable	600.00	Total TP Excess Applicable	0.00		

Benefits

GST Registered Information

GST Registered	No	GST Registration Date	
GST Registration No.		GST Status Verified	Yes

Modification History

Policyholder Mailing Address

Address 1	BLK 285B #06-94	Address 2	TOH GUAN ROAD	Address 3	SINGAPORE 602285
Address 4		Address Type	Singapore address	Post Code	602285
Unit No.	06-94	Related Policy Number	5112061118		

OI Driver Info

Driver Name	SIM CHEN SIONG	Driver Type	Main Driver		
Unnamed driver Name		Driver NRIC	S9005105I	Driver DOB	12/02/1990
Register Date of Driver License	28/02/2018	Driver Age	29	Driving Experience	1
Contact No.(Mobile)	97964993	Contact No.(Office)	0	Contact No.(Home)	0
Address 1	BLK 285B	Address 2	TOH GUAN ROAD	Address 3	SINGAPORE 602285
Address 4		Address Type	Singapore address	Post Code	602285
Unit No.	06-94				
Does he own a Singapore Registered car?	○ Yes ◉ No	Driver Vehicle No.		Driver Insurer Company	

Declaration

Breathalyser or Blood Test Reading?	0 mg	Any injury?	○ Yes ◉ No

Modification History

Investigation

Claim 001 OD-MD

EDS SAL SUB

Claim Case Officer Ng Hak Joo

Claim Type	OD-MD	Insured Name	SIM CHEN SIONG	Insured NRIC	S9005105I
Contact No.(Mobile)	NIL	Contact No.(Home)		Contact No.(Office)	
Email Address		OI Vehicle Number	SMN3266C	TP Vehicle Number	YQ1359Z
Claimant Type		Type of Benefit			
Claimant Name		Claimant NRIC			
Claimant Address					
Claim Description	SMN3266C / YQ1359Z ON 11 Nov 2019			Name of Preferred Workshop	MY CAR CONSULTANT PTE LTD
Preferred Workshop Contact No.	98888885	Insured Liability	Fully at Fault		
Require Finalisation	Yes	Preferered Repair Option	Preferred Workshop (refer below)	GIA report	Received
Date Registered	12/11/2019 11:03	Claim Close Date		Date Received	12/11/2019 00:00
Report Taken By	Jackson	Workshop Repairer		Total Loss but Repaired	
☑ Print AK letter				OD Excess Collected by Workshop	

Modification History

Special Claim Creation Approval

Approval		Reason	
Remarks			

damage assessment | **Attachment**

Vehicle Info

Vehicle Make	MAZDA	Vehicle Model	3	Engine Capcity	
Date of Registration	29/09/2017	Classis No.	JM6BN22A830181153		
Towing Required *	◉ Yes ○ No	Vehicle in IDAC *	◉ Yes ○ No	Parallel Import *	○ Yes ◉ No
Type of Tender *	Own Damage	Assessor Name *	SIMON	Survey Current Status	
IDAC/Workshop Name	NATIONAL ASSESSMENT CENTR	IDAC/Workshop Location	51 UBI AVENUE 1 #01-25 PAYA		

Windscreen Parts & Labour Cost

Total Loss * ☐ Yes ◉ No

Market Value($)

Scrape Value($)

Economical Repair value($)

Remark

REMARK:NO OF REPAIR DAY:9 DAYS. 1 X FRT GRILLE CHROME MOULDING - UNCONFIRM. 1 X FRT SUPPORT PANEL TOP GARNISH COVER - REPLACE. 1 X AIR CON SUCTION PIPE (LOW PRESSURE) - REPLACE. 1 X AIR CON SUCTION HOSE - UNCONFIRM. 1 X AIR CON DISCHARGE PIPE (HIGH PRESSURE) - REPLACE. 1 X AIR CON LIQUID PIPE - REPLACE. 1 X AIR DUCT - REPLACE. 1 X AIR CLEANER ASSY - UNCONFIRM. 1 X ABS PUMP CONTROL UNIT - UNCONFIRM. 1 X FRT WINDSCREEN MOULDING - REPLACE. 2 X AIR CON CONDENSER SIDE AIR DEFLECTOR - REPLACE.

Remark for Supplementary

Damage Listing

Find a Part

root
- Not Applicable
- ABS
- ABSORBER
- ACCELERATOR
- ACTUATOR
- ADVERTISEMENT STICKER
- AIR BAG
- AIR BLOWER
- AIR BOX
- AIR CHAMBER BOX
- AIR CLEANER
- AIR COMPRESSOR
- AIR CON
- AIR CON (VAN)
- AIR COOLER
- AIR DISTRIBUTOR
- AIR FILTER
- AIR FLOW
- AIR GRILLE
- AIR HORN
- AIR INTAKE
- AIR RESONATOR BOX
- AIR THROTTLE BODY AND SENSOR
- ALARM
- ALTERNATOR
- ALUMINUM PANEL - SIDE
- AMPLIFIER
- ANTENNA
- ANTI ROLL
- APRON
- ARCH
- ARM REST
- ASH TRAY
- AUTO CLUTCH
- AUTO COOLER PIPE
- AUTO CRUISE MOTOR
- AUTO TRANSMISSION
- AXLE
- BACK REST (M/C)
- BACK SEAT
- BALANCER
- BATTERY
- BEADING (M/C)
- BELT COVER (M/C)
- BELT TENSIONER
- BODY
- BODY (M/C)
- BOLT CAP (M/C)
- BOLT HEAD COVER (M/C)
- BONNET
- BOOT
- BOX (M/C)
- BOX BRACKET (M/C)
- BOX CARRIER (M/C)
- BOX DOOR
- BOX STICKER (M/C)
- BRACE PANEL
- BRAKE
- BRAKE - ABS
- BRAKE (M/C)
- BUMPER
- CABIN
- CAMBER
- CAMSHAFT
- CAR AUDIO SYSTEM
- CAR JACK
- CARBURATOR
- CARGO
- CARRIAGE
- CARRIER MOUNTING
- CASTOR
- CATALYTIC CONVERTOR
- CD CHANGER
- CD PLAYER
- CDI UNIT (M/C)
- CENTRE BOTTOM
- CENTRE BRACKET
- CENTRE CONSOLE
- CENTRE COWLING (M/C)

No.	Part No.	Description	Qty *	Repair Code *	
1	32200101	NUMBER PLATE (FRONT)	1	Replace	X
2	32200201	NUMBER PLATE BASE (FRONT)	1	Replace	X
3	16000101	BUMPER (FRONT)	1	Replace	X
4	16002401	BUMPER CLIPS (FRONT)	6	Replace	X
5	16005101	BUMPER RETAINER (FRONT LEFT)	1	Replace	X
6	16005102	BUMPER RETAINER (FRONT RIGHT)	1	Replace	X
7	16005001	BUMPER REINFORCEMENT (FRONT)	1	Replace	X
8	16005901	BUMPER SPONGE (FRONT)	1	Replace	X
9	16003201	BUMPER GRILLE (FRONT)	1	Replace	X
10	16002901	BUMPER FOG LAMP COVER (FRONT LEFT)	1	Unconfirm	X
11	16002902	BUMPER FOG LAMP COVER (FRONT RIGHT)	1	Replace	X
12	16002701	BUMPER FOG LAMP (FRONT LEFT)	1	Unconfirm	X
13	16002702	BUMPER FOG LAMP (FRONT RIGHT)	1	Replace	X
14	27100101	GRILLE (FRONT)	1	Replace	X
15	27100801	GRILLE EMBLEM (FRONT)	1	Replace	X
16	41300101	SUPPORT PANEL (FRONT)	1	Replace	X
17	28500101	HORN (LEFT)	1	Replace	X
18	15600101	BRACE PANEL (FRONT)	1	Replace	X
19	27700101	HEAD LAMP (LEFT)	1	Replace	X
20	27700102	HEAD LAMP (RIGHT)	1	Replace	X
21	149001	BONNET	1	Replace	X
22	149038	BONNET LOCK GARNISH	1	Replace	X
23	14903401	BONNET LOCK (LOWER)	1	Replace	X
24	14902201	BONNET HINGE (LEFT)	1	Replace	X
25	14902202	BONNET HINGE (RIGHT)	1	Replace	X
26	149041	BONNET RUBBER (CENTRE)	2	Replace	X
27	112023	AIR CON CONDENSER	1	Replace	X
28	112043	AIR CON DISCHARGE HOSE	1	Unconfirm	X
29	112011	AIR CON COMPRESSOR	1	Unconfirm	X
30	344001	RADIATOR	1	Replace	X
31	344005	RADIATOR COWLING	1	Replace	X
32	344008	RADIATOR FAN	1	Unconfirm	X
33	344011	RADIATOR FAN CLUTCH	1	Unconfirm	X
34	34402801	RADIATOR HOSE (BOTTOM)	1	Unconfirm	X
35	34402802	RADIATOR HOSE (TOP)	1	Replace	X
36	344007	RADIATOR EXPANSION TANK	1	Replace	X
37	110015	AIR CLEANER HOSE (SHORT)	1	Replace	X
38	110037	AIR CLEANER RESONATOR	1	Unconfirm	X
39	2900	INLET MANIFOLD	1	Unconfirm	X
40	454012	WIPER WASHER TANK	1	Unconfirm	X
41	454014	WIPER WASHER TANK MOTOR	1	Unconfirm	X
42	124001	ALTERNATOR	1	Unconfirm	X
43	243014	ENGINE LOWER COVER	1	Replace	X
44	25400102	FENDER (FRONT LEFT)	1	Replace	X
45	25400901	FENDER INNER SHIELD (FRONT LEFT)	1	Unconfirm	X
46	25400103	FENDER (FRONT RIGHT)	1	Repair	X
47	25400802	FENDER INNER PANEL (FRONT RIGHT)	1	Repair	X
48	25400902	FENDER INNER SHIELD (FRONT RIGHT)	1	Replace	X
49	45100401	WINDSCREEN GLASS (FRONT)	1	Replace	X
50	451020	WINDSCREEN SEALANT	1	Replace	X
51	245001	ERP BRACKET	1	Replace	X
52	454009	WIPER PANEL GARNISH	1	Replace	X
53	23300201	DOOR (FRONT LEFT)	1	Repair	X

Save Submit

LKK Paya Ubi

From: Ng Hak Joo <hakjoo.ng@income.com.sg>
Sent: Thursday, 14 November 2019 1:27 PM
To: Hock Wah Motor Pte Ltd
Cc: LKK Paya Ubi
Subject: FW: SMN3266C UNDER OD CLAIM: MT/1070971

Dear Hock Wah

Please tow this vehicle from Idac and contact owner Mr Sim Chen Siong at 97964993 when the vehicle arrived at your workshop, excess $600/-.

Our Ref: MT/CA/OD/051/1070971-001/NHJ
14 Nov 2019
HOCK WAH MOTOR WORKSHOP PTE LTD
BLK 3011 BEDOK NORTH AVE 4 #01-2008/10/12
BEDOK INDUSTRIAL PARK E
SINGAPORE 489977
Dear Sir
CLAIM NUMBER: MT/1070971-001
REPAIR OF VEHICLE NUMBER: SMN3266C
We are pleased to inform you that you are successful in your tender to repair the vehicle. The details are as follows:
Award Date: 14 Nov 2019
Make: MAZDA
Model: 3
Estimated Repair Days: 10
Location: NATIONAL ASSESSMENT CENTRE SERVICES
Address: 51 UBI AVENUE 1 #01-25 PAYA UBI INDUSTRIAL PARK SINGAPORE 408933
Benefits Applicable: N/A
Excess Applicable: 600.00
Please note that supplementary items will not be allowed.
If you have any queries, please contact Ng Hak Joo at 64307890 or email us at motor@income.com.sg.
Yours sincerely
Jenny Pe
Deputy Vice President
Motor Insurance

Thank You

Ng Hak Joo
Executive
Operations, Motor and Personal Lines (PL)
T +65 64307890
www.income.com.sg

Disclaimer

This e-mail contains privileged or confidential information which is intended only for the use of the recipient(s) named above. If you have received this message in error, please notify the sender immediately and delete all copies of it. Thank you.

NATIONAL ASSESSMENT CENTRE SERVICES
(LKK GROUP)
51 Ubi Ave 1, #01-25, Paya Ubi Industrial Park,
Singapore 408933, TEL: 6841 0055 FAX: 6841 6315

Vehicle Movement Form

Vehicle Check-In

Vehicle No: SMN 3366C Date In: _____ Time In: _____ with Keys: Yes / No

For Office use

Attended by: _____

Workshop Collection of Vehicle

Workshop: HOCK WAH MOTOR

Collection Date: 14/11/2019 Time: 1435 with Keys: (Yes) / No

Tow Truck No: YH 1388L Tow Man: ONG ENG BENG NRIC: S7048447A

Signature: _____

For office use

Attended by: Jackson ***Approved by:*** _____

Workshop Return of Vehicle

Workshop: _____

Returned Date: _____ Time: _____ with Key: Yes / No

* Tow In / Drive In
Tow Man / Workshop Representative: _____ NRIC: _____

Signature: _____

For office use

Attended by: _____

Owner Collection of Vehicle

Collection Date: _____ Time: _____ with Key: Yes / No

Owner: _____ NRIC: _____

Signature: _____

For office use

Attended by: _____ ***Approved by:*** _____