

ASSIGNMENT

Surveyor:

MARCUS

DOI: 18/11/2019

Date / Time: 11.11.2019

Registered in Merimen: 11.11.2019

Pre-assign / CCU / FTE



Insured Vehicle No.: FBD 1995C

Claim No.: 1201900034881

Name of Insured: MOHAMED ALI BIN MOHAMED HANAFIAH

Policy No.: PNMC2019-00004074 (Third Party Only)

Insured Tel No.: HP:

Make / Model: YAMAHA X-1R-135CC (M)

Excess Sec II :SS

D.O.A.: 26/10/2019

Place of Accident: ALONG KEPPEL ROAD 1 TOWARDS VIVO CITY

Is driver the owner? (YES / NO) Nature of Accident :

If NO, Driver Name / Age: AHMAD FIRDAUS BIN MOHAMED ALI

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.: +65-91116269

(V/L: YES / NO)

Insured Liability: % Final ? Yes / No

SMD 1864S

INSRS:
WSP: HOCK WAH
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time	SMD 1864S - X	FBD 1995C - X	STAGE	DATE / PIC
			Non-Reporting ltr (1st):	
			Non-Reporting ltr (2nd):	
			Non-Reporting ltr (Final):	
			Notification ltr (if non-pickup):	
			Call OI:	
			After call ltr to OI:	
			Documentation Check List:	Handler Typist
			Notification ltr (if non-pickup):	<input type="checkbox"/>
			After call ltr to OI:	<input type="checkbox"/>
			Authorisation To Act:	<input checked="" type="checkbox"/>
			Release Voucher:	<input checked="" type="checkbox"/>
			Final Repair Bill:	<input checked="" type="checkbox"/>
			Car Rental Invoice:	<input checked="" type="checkbox"/>
			Towing Invoice:	<input type="checkbox"/>
			LTA / GIA :	<input checked="" type="checkbox"/>
			Medical Bill:	<input type="checkbox"/>
			PIR:	<input type="checkbox"/>
			Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
			LOD:	<input checked="" type="checkbox"/>
			Payment Breakdown Form:	<input type="checkbox"/>
			Post-Repair Photos:	<input type="checkbox"/>
			Others:	<input type="checkbox"/>

PRELIMINARY ADVICE		Date/Time:	Sent By:
FINALIZATION		Date/Time:	Confirm with:
Repair Cost:	SS	(days) Reduction:	%
FINAL SETTLEMENT		Date/Time: 21/1/2020	Confirm with: Dehan
Final Liability:	%	(Agreed / Assessed) BOLA S/N No. NIL.	Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>
Repair Cost:	SS 1280.50		If NO at B 28, Ass. Lia :
Loss of Rental (LOR):	SS 200.00	(2 days) x 100	
Loss of Use (LOU):	SS -	(\$ x days)	
Loss of Income (LOI):	SS -	(\$ x days)	
LOR only <input checked="" type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/>	[Tick only one]		
GIA/ETA Search	SS 2.00		
Medical:	SS -		
Disbursement:	SS -	(e.g. Tow/ Independent)	
Legal Cost	SS -		
Total:	SS 1432.50	Global Sum SS:	
FINAL PAYMENT		Date/Time:	Confirm with:
Payee 1:	SS 1432.50	Name 1:	Hock Wan Motor Workshop Pte Ltd
Payee 2: (Strike if N.A.)	SS	Name 2:	
Payee 3: (Strike if N.A.)	SS	Name 3:	

COPY SENT
21/1/2020

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$ 500.00

ASS. PEG. BY:

Rch:

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SMD18645at Workshop m/s hocknethof 12a...

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____

Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 546

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 2 days Res.: Yes or NoLum Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SMD18645Yr Regn: 1-13Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /Truck / Trailer or CA1Make: BMW3161cc 1558Colour: Black

A/C: Insured / Std / NI / NA

Sp. Reading: 662.74

T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WBA3A12010J720413Gen. Cond: Good / Fair / Poor / BurntSteering: Inorder / Jammed / Leaked / Burnt orBrake: Inorder / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 225/50 R17

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU (PIR) SUMI /

TOYO / YOKO or

Front: 6Rear: 6R/Bal: 6 mmR/Bal: 6 mmL/Bal: 6 mmL/Bal: 6 mmD.O.A. 26/10/19D.O.A. 18/11/19

Survey held at _____

Des. of Damages: Frnt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

9/12/19 LTA 41119
2/501150 confirmed with LTA

(Reel \$ 1157.25 / 50)

Date/Time, File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Insp (\$

☐

: Wash (\$

Survey Fee:

Transportation:

S + RS \$

Photos

Other

TOTAL

Report Form(s): _____

Lump Sum / L&L: _____

HOCK WAH MOTOR WORKSHOP PTE LTD

BLK 9006 TAMPINES ST 93 #01-204

SINGAPORE 528840

TEL: 67853933 FAX: 67883933

R.O.C No. 200104141D GST Reg No. 20-0104141-D

TO : S8620232H

CHING HAN MING, JONATHAN (QIAN HANMING)

NO 515 BEDOK RESERVOIR ROAD #01-43

SINGAPORE 479272

TEL : FAX :

PH : 96202135

ATTN :

ESTIMATE BILL

Number : EBK0000295

Date : 09/11/2019

Case No : ADK0000369

Vehicle No : SMD1864S

Chassis : WBA3A12010J720413

Year of Mfr : 2013

Policy No

Model : BMW 316I

Term:

Sn	DESCRIPTION	QTY	U PRICE	DISC	AMOUNT
1	FRT BUMPER <i>crs</i> ✓	1.0	1,037.05	0	1,037.05
2	FRT BUMPER SIDE RETAINER LH RH <i>1X</i>	2.0	20.10	0	40.20
3	FRT BUMPER CLIPS <i>1X</i> ✓	10.0	3.00	0	30.00
List Price - Parts Sub Total					1,107.25
Parts Total					1,107.25
4	FRT FENDER LH REPAIR <i>1X</i>	1.0			
5	FRT RIM LH REPAIR <i>1X</i>	1.0			
6	SPRAY PAINT ON THE AFFECTED AREAS	1.0	600.00	0	300 600.00
7	LABOUR TO REMOVE AND REFIT NECESSARY PARTS	1.0	600.00	0	180 600.00
Labour 1 Sub Total					1,200.00
SINGAPORE DOLLARS : TWO THOUSAND FOUR HUNDRED SIXTY-EIGHT AND CENTS SEVENTY-SIX ONLY					
Less Excess					0.00
SUBTOTAL					2,307.25
GST 7.00%					161.51
TOTAL					2,468.76

Date of accident : 26/10/2019 06:40 PM, Place : KEPPEL ROAD 1 TOWARDS VIVO CITY

E. & O. E.

HOCK WAH MOTOR WORKSHOP PTE LTD

CUSTOMER SIGNATURE

AUTHORISED SIGNATURE

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle**

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	232H
Vehicle Details	
Vehicle No.:	SMD1864S
Vehicle to be Exported:	No
Intended Deregistration Date:	18 Nov 2019
Vehicle Make:	B.M.W.
Vehicle Model:	316I 1.6 AT D/AB 4DR ABS HID
Primary Colour:	Black
Manufacturing Year:	2013
Engine No.:	B029J463N13B16A
Chassis No.:	WBA3A12010J720413
Maximum Power Output:	100.0 kW (134 bhp)
Open Market Value:	\$33,029.00
Original Registration Date:	23 May 2013
First Registration Date:	23 May 2013
Transfer Count:	1
Actual ARF Paid:	\$28,241.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	22 May 2023
PARF Rebate Amount:	\$18,356.00
Intended COE Rebate Details	
COE Expiry Date:	22 May 2023
COE Category:	A - Car (1600cc & below)
COE Period(Years):	10
QP Paid:	\$64,839.00
COE Rebate Amount:	\$22,763.00
Total Rebate Amount:	\$41,119.00

The information contained herein is correct as at 18 Nov 2019

OK



Ways of Selling



1 Owner, Done Only 12,129Km,
5 Years Unlimited Mileage
Warranty By Agent.
Ester Auto Trading StarAd



20 results/page

bmw 316

[Advanced Search](#) [Submit](#)

Compare

Nivitha (LKK Auto)

From: motorclaims.sg@fwd.com
Sent: Monday, 18 November 2019 11:12 AM
To: admin-d@lkkauto.com
Subject: FW: TPCLAIM SMD1864S AGAINST FBD1995C // DOA:26/10/2019
Attachments: VIDEO_FOOTAGE_SMD1864S.mp4; MRM49322688.pdf

Claim 1201900034881

Hi

Email below for your attention.

Best Regards,

Lionel Tan
Senior Executive, Claims



FWD Singapore Pte. Ltd.
6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986
T (65) 6914 6824
E lionel.tan@fwd.com
W www.fwd.com.sg

From: Hock Wah Motor Pte Ltd [<mailto:motor@hockwah.com.sg>]
Sent: Monday, November 18, 2019 9:19 AM
To: Motor Claims SG - SG Common
Subject: FW: TPCLAIM SMD1864S AGAINST FBD1995C // DOA:26/10/2019

Hi sir/mdm,

Has your insured report the accident ? please revert on liability.

Thank You.

Best Regards
Dehan
Service Advisor
Hock Wah Motor Workshop Pte Ltd
BLK 9006, TAMPINES INDUSTRIAL PARK A, #01-204 SINGAPORE 528840
Tel: 67853933 | Fax: | Website: www.hockwah.com.sg

Main Office: Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012 | Singapore 489977 | Tel: 6441 5655 | Fax: 6243 8121 / 6441 5355

From: Hock Wah Motor Pte Ltd
Sent: Saturday, November 09, 2019 9:46 AM
To: motorclaims.sg@fwd.com
Subject: TPCLAIM SMD1864S AGAINST FBD1995C // DOA:26/10/2019

11:43am 18/11/2019
p: Dehan
v: vehicle in
s: Motor -

Dear sir/madam

Attached here with our client's GIA report that is filing a claim against your insured FBD1995C.

Please make necessary arrangement with Tampines workshop.

Thank You.

Best Regards

Dehan

Service Advisor

Hock Wah Motor Workshop Pte Ltd

BLK 9006, TAMPINES INDUSTRIAL PARK A, #01-204 SINGAPORE 528840

Tel: 67853933 | Fax: | Website: www.hockwah.com.sg

Main Office: Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012 | Singapore 489977 | Tel: 6441 5655 | Fax: 6243 8121 / 6441 5355

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Hsiao Tong (LKKAUTO)

From: lionel.tan@fwd.com
Sent: Tuesday, 19 November 2019 6:02 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A; motorclaims.sg@fwd.com
Subject: RE: Your Ref: 1201900034881 *Our Ref: CC4/FWD19019990/Upa3 [ACCIDENT INVOLVING FBD 1995C(FWD) & SMD 1864S ON 26/10/2019]

Hi Hsiao Tong,

You may proceed with DS.

Best Regards,

Lionel Tan
Senior Executive, Claims



FWD Singapore Pte. Ltd.
6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986
T (65) 6914 6824
E lionel.tan@fwd.com
W www.fwd.com.sg

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Tuesday, November 19, 2019 5:43 PM
To: Lionel Tan Tian Pei - SGUser
Cc: Admin A
Subject: Your Ref: 1201900034881 *Our Ref: CC4/FWD19019990/Upa3 [ACCIDENT INVOLVING FBD 1995C(FWD) & SMD 1864S ON 26/10/2019]

Your Ref: **1201900034881** **Without Prejudice**
Our Ref: CC4/FWD19019990/Upa3

Dear Sirs/Madam,

ACCIDENT INVOLVING FBD 1995C(FWD) & SMD 1864S ON 26/10/2019

We refer to the above matter.

Kindly advise if the rider is a named rider under Insured policy.

Kindly confirm if policy engaged and whether we can proceed DS.

Date Of Report	12/11/2019 15:29
Date Of Accident	26/10/2019 18:30
Exact Location Of Accident	ALONG KEPPEL ROAD 1 TOWARDS VIVO CITY
Country/State of Loss	SINGAPORE
DETAILS OF OWN VEHICLE	
Vehicle Registration Number	FBD1995C
Insured/Policyholder	
Name Of Registered Owner	MOHAMED ALI BIN MOHAMED HANAFIAH
NRIC No	S8908445A
Email Address	ALIMOHAMED7374@GMAIL.COM
Mobile Phone No	(LOCAL) +65-96412004
Alternative Phone No	OTHERS-96412004
Vehicle Particulars	
Manufacturer	YAMAHA
Model	X-1R-135CC (M)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	REPORTING ONLY
Vehicle Category	MOTORCYCLE
Insurance Company	
Name of Insurance Company	FWD SINGAPORE PTE. LTD.
Type Of Coverage	THIRD PARTY
Fleet Policy	NO
Policy Number	PHMC2019-00004074
Cover Note Number	
Driver	
Name of Driver	AHMAD FIRDAUS BIN MOHAMED ALI
NRIC No	S9609421J
Date Of Birth	25/03/1996
Occupation	INDOOR
Date Of Driving Pass	18/07/2019
Driving Experience	0 YEAR AND 3 MONTH
Gender	MALE
Mobile Number	(LOCAL) +65-91116269
Fax Number	

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any

attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

Hsiao Tong (LKKAUTO)

From: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>
Sent: Friday, 6 December 2019 4:28 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: RE: TPCLAIM SMD1864S AGAINST FBD1995C (FWD) // DOA:26/10/2019 *** LKK
REF: CC4/FWD19019990/pa3
Attachments: LOD.PDF; LOA.PDF; logcard.pdf; LTAFEE.pdf; FINALBILL.PDF; CAR_RENTAL.PDF

Dear hsiao tong,

We had done finalize the cost of repair with Marcus and attached the relevant documents for your process.

Thank You.

Best Regards
Dehan
Service Advisor
Hock Wah Motor Workshop Pte Ltd
BLK 9006, TAMPINES INDUSTRIAL PARK A, #01-204 SINGAPORE 528840
Tel: 67853933 | Fax: | Website: www.hockwah.com.sg

Main Office: Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012 | Singapore 489977 | Tel: 6441 5655 | Fax: 6243 8121 / 6441 5355

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Friday, November 29, 2019 11:33 AM
To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: TPCLAIM SMD1864S AGAINST FBD1995C (FWD) // DOA:26/10/2019 *** LKK REF: CC4/FWD19019990/pa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>

Sent: Tuesday, 26 November 2019 9:21 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: TPCLAIM SMD1864S AGAINST FBD1995C (FWD) // DOA:26/10/2019 *** LKK REF: CC4/FWD19019990/pa3

Dear hsiao tong,

Has your insured report the accident? Please revert on liability.

Thank You.

Best Regards

Dehan

Service Advisor

Hock Wah Motor Workshop Pte Ltd

BLK 9006, TAMPINES INDUSTRIAL PARK A, #01-204 SINGAPORE 528840

Tel: 67853933 | Fax: | Website: www.hockwah.com.sg

Main Office: Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012 | Singapore 489977 | Tel: 6441 5655 | Fax: 6243 8121 / 6441 5355

Vehicle Details

Vehicle No.	Make / Model
SMD1864S	B.M.W. / 316I 1.6 AT D/AB 4DR ABS HID
Vehicle Type :	Vehicle Attachment 1:
P10 - Passenger Motor Car	No Attachment
Vehicle Scheme :	Chassis No. :
Normal	WBA3A12010J720413
Propellant :	Engine No. :
Petrol	B029J463N13B16A
Motor No. :	Engine Capacity :
-	1598 cc
Power Rating :	Maximum Power Output :
-	100.0 kW (134 bhp)
Maximum Laden Weight :	Unladen Weight :
1955 kg	1405 kg
Year Of Manufacture :	Original Registration Date :
2013	23 May 2013
Lifespan Expiry Date :	COE Category :
-	A - Car (1600cc & below)
Quota Premium :	COE Expiry Date :
\$64,839.00	22 May 2023
Road Tax Expiry Date :	PARF Eligibility Expiry Date :
22 May 2020	22 May 2023
Inspection Due Date :	Intended Transfer Date :
22 May 2020	30 Nov 2019
CO2 Emission :	CEV/VES Rebate Utilised Amount :
137.00 (g/km)	\$10,000.00
CO Emission :	HC Emission :

NOx Emission :

PM Emission :

Fees To Be Paid For Transfer

Transfer Fees	\$25.00
---------------	---------

Printed on 09 Nov 2019 09:31:12

Copyright © Land Transport Authority of Singapore 2018

Claim Audit

AUDIT TRAIL					By
No.	On	Audit	Remarks		
1	11 Nov 2019 18:54	Cim Dtl Modified	Claimant's Name: -> -.		[A] HOW MEI KWAN
2	11 Nov 2019 18:54	Cim Veh Model Changed	(204808) HONDA VEZEL 1.5 (A).		[A] HOW MEI KWAN
3	11 Nov 2019 18:54	Cim Created	Reg No: SMD18645. Acct Date: 2019/10/26. Claim Type: TP. Insurer: FWD Singapore Pte. Ltd. (HQ). Wor kshop: Hock Wah Motor Workshop Pte Ltd ().		[A] HOW MEI KWAN
4	11 Nov 2019 18:54	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ); RR Region: FWD - Ext Auto Adj Assignment. Suggested Adj. : Infnit i Appraisal Service.		[A] HOW MEI KWAN
5	11 Nov 2019 18:54	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/11/20		[A] HOW MEI KWAN
6	11 Nov 2019 18:54	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.		[A] HOW MEI KWAN
7	11 Nov 2019 18:54	Label Added	(20005):Direct Settlement .		[A] HOW MEI KWAN
8	11 Nov 2019 18:54	Adj Adjuster Assigned	[None] -> MARCUS CHUA		[A] HOW MEI KWAN
9	12 Nov 2019 11:58	Cim Registration Modified	Pol No:->PNMC2019-00004074.		[I] Venessa Chan
10	18 Nov 2019 11:07	Cim Veh Model Changed	(204808) -> (205082) BMW 316I 1.6 AT D/AB 4DR ABS HID (A).		[A] HOW MEI KWAN
11	19 Nov 2019 16:27	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2019/11/20		[A] HOW MEI KWAN
12	22 Nov 2019 14:04	Video Downloaded	Downloaded TP VIDEO		[I] Lionel Tan
13	22 Nov 2019 14:05	Video Downloaded	Downloaded TP VIDEO		[I] Lionel Tan
14	07 Jan 2020 16:21	Adj Rpt Initiated			[A] JOANNE LEE KHANG MIN
15	07 Jan 2020 16:21	Cim Dtl Modified	Claim Conclusion: -> 3.		[A] JOANNE LEE KHANG MIN
16	07 Jan 2020 16:21	Cim Dtl Modified	JPJ Reg. Date: -> 2013/05/23.		[A] JOANNE LEE KHANG MIN
17	07 Jan 2020 16:21	Cim Details Notified			[A] JOANNE LEE KHANG MIN
18	20 Jan 2020 15:00	Adj Mandate Request	Cur.Req:1432.50:LIABILITY: 100%(BOLA 27) QUANTUM: (a) CORw/GST: \$1,230.50 + (b) LOR: \$200.00 (2days x \$100) + (c) DISBURSEMENT: \$2.00 Total: a+b+c = \$1,432.50 *VEH MODEL: BMW 316I(1598c c). FOR YOUR APPROVAL/INSTRUCTION.		[A] CHEW HSIAO TONG

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Ref. Ref No	Ref Date	Ref Type	Ref Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2342668	12 Nov 2019 11:55:52	Video Upload	Motor	FWD Singapore Pte. Ltd. (HQ)	FWD Singapore Pte. Ltd. (HQ)	SMD18645	Venessa Chan	xx.xx
2342679	12 Nov 2019 11:58:48	TP Case (Insurer)	Motor	FWD Singapore Pte. Ltd. (HQ)	FWD Singapore Pte. Ltd. (HQ)	SMD18645	MOHAMED ALI BIN MOHAMED HANAFI	xx.xx
2350349	19 Nov 2019 16:27:58	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMD18645	FBD1995C	11.77

Print Received Message

This mail is associated with :

***SMD1864S (1201900034881)**
[FBD1995C]

TP

CHING HAN MING JONATHAN (QIAN HANMING)

Oct 26 2019 12:00AM

[Mohamed Ali Bin Mohamed Hanafiah]

Hock Wah Motor Workshop Pte Ltd

From FWD Singapore Pte. Ltd. (HQ) (FWD_SG), sent on 21/01/2020 10:12 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$1432.50) - SMD1864S - Claim Handler: Lionel Tan

Approved:1432.50.

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Tuesday, 21 January 2020 3:53 PM
To: Hock Wah Motor Pte Ltd
Cc: Admin A
Subject: RE: TPCLAIM SMD1864S AGAINST FBD1995C (FWD) // DOA:26/10/2019 *** LKK
REF: CC4/FWD19019990/pa3
Attachments: DV_SMD1864S.pdf

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We confirm settlement at \$1,432.50(all-in).

Please duly sign the DV enclosed and return to us for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Wishing you a Happy and Prosperous New Year"



Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>
Sent: Friday, 6 December 2019 4:28 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: TPCLAIM SMD1864S AGAINST FBD1995C (FWD) // DOA:26/10/2019 *** LKK REF: CC4/FWD19019990/pa3

Dear hsiao tong,

We had done finalize the cost of repair with Marcus and attached the relevant documents for your process.

Thank You.

Best Regards

Dehan

Service Advisor

Hock Wah Motor Workshop Pte Ltd

BLK 9006, TAMPINES INDUSTRIAL PARK A, #01-204 SINGAPORE 528840

Tel: 67853933 | Fax: | Website: www.hockwah.com.sg

Main Office: Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012 | Singapore 489977 | Tel: 6441 5655 | Fax: 6243 8121 / 6441 5355

From: Hsiao Tong (LKKAUTO) [<mailto:chewht@lkkauto.com>]

Sent: Friday, November 29, 2019 11:33 AM

To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: TPCLAIM SMD1864S AGAINST FBD1995C (FWD) // DOA:26/10/2019 *** LKK REF: CC4/FWD19019990/pa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>

Sent: Tuesday, 26 November 2019 9:21 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: TPCLAIM SMD1864S AGAINST FBD1995C (FWD) // DOA:26/10/2019 *** LKK REF: CC4/FWD19019990/pa3

Dear hsiao tong,

Has your insured report the accident? Please revert on liability.

Thank You.

Best Regards

Dehan

Service Advisor

Hock Wah Motor Workshop Pte Ltd

BLK 9006, TAMPINES INDUSTRIAL PARK A, #01-204 SINGAPORE 528840

Tel: 67853933 | Fax: | Website: www.hockwah.com.sg

Main Office: Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012 | Singapore 489977 | Tel: 6441 5655 | Fax: 6243 8121 / 6441 5355

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	16 Nov 2019 Edit Reg		11 Nov 2019 00:00 Edit Adj Rpt	S\$1,150.00 Edit Estimates	S\$1,150.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	Mohamed Ali Bin Mohamed Hanafiah, ID: S6908445A								
Main Claimant:	CHING HAN MING JONATHAN (QIAN HANMING), ID: S8620232H								
Vehicle Reg. No.:	SMD1864S	Date of Loss:	26/10/2019 00:00 - :59 [77 Months and 3 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 1201900034881	Policy/Cover Note No.:	PNMC2019-00004074 (Third Party Only) Coverage: 03/09/2019 - 02/09/2020						
Vehicle Reg. No. (Insured):	FBD1995C	Policy No. (Claimant):	5103562415						
		Excess:							
Repairer:	Hock Wah Motor Workshop Pte Ltd () BLK9006 TAMPINES ST 93 #01-204, 528840 Tampines - Tel:								
Handling Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Lionel Tan]								
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MARCUS CHUA] ... [Final Rpt due 20/11/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
• FWD_SG (21/01/2020): Alert - Adj Mandate Approved (S\$1432.50) - SMD1864S - Claim Handler: Lionel Tan									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SMD1864S (1201900034881)
[FBD1995C]

TP

CHING HAN MING JONATHAN (QIAN HANMING)

Oct 26 2019 12:00AM

[Mohamed Ali Bin Mohamed Hanafiah]

Hock Wah Motor Workshop Pte Ltd

Upload Documents

Upload Photos

Compose New Letter

ViewView in Browser

Video

1 per page

No	Finalized On	FWD Singapore Pte. Ltd. (HQ)	Thumbnail	Print
1	12/11/19 11:55	TP VIDEO	1 Load MP4	

Letters/Correspondences

1 per page

No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement – Payment Breakdown	1 Edit	

Assessment Reports

1 per page

No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	19/11/19 16:27	Adjuster Immediate Advice	1 Load HTM	

Photos/Images

3 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	18/11/19 17:02	General View	1 Load JPG	
2	18/11/19 17:02	General View	1 Load JPG	
3	18/11/19 17:02	General View	1 Load JPG	
4	18/11/19 17:02	General View	1 Load JPG	
5	18/11/19 17:02	General View	1 Load JPG	
6	18/11/19 17:02	General View	1 Load JPG	
7	18/11/19 17:02	General View	1 Load JPG	
8	18/11/19 17:02	General View	1 Load JPG	
9	18/11/19 17:02	General View	1 Load JPG	
10	18/11/19 17:02	General View	1 Load JPG	
11	18/11/19 17:02	General View	1 Load JPG	
12	18/11/19 17:02	General View	1 Load JPG	
13	18/11/19 17:02	General View	1 Load JPG	
14	18/11/19 17:02	General View	1 Load JPG	
15	18/11/19 17:02	General View	1 Load JPG	
16	18/11/19 17:02	General View	1 Load JPG	
17	18/11/19 17:03	Odometer Reading	1 Load JPG	
18	18/11/19 17:03	Chassis Number	1 Load JPG	
19	20/01/20 14:58	Reinspection Photo	1 Load JPG	
20	20/01/20 14:58	Reinspection Photo	1 Load JPG	
21	20/01/20 14:58	Reinspection Photo	1 Load JPG	
22	20/01/20 14:58	Reinspection Photo	1 Load JPG	
23	20/01/20 14:58	Reinspection Photo	1 Load JPG	

Documentation

1 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	11/11/19 18:54	EMAIL - FWD TO OI DD 11.11.19	1 Load PDF	
2	11/11/19 18:54	ACKNOWLEDGEMENT EMAIL TO FWD DD 11.11.19	1 Load PDF	
3	18/11/19 11:05	TP ESTIMATE - MARKED	1 Load PDF	
4	18/11/19 11:05	TP GIA REPORT	1 Load PDF	
5	29/11/19 11:28	Email from FWD dd 191119	1 Load PDF	
6	20/01/20 13:25	WORKSHOP INVOICE	1 Load PDF	
7	20/01/20 13:25	RENTAL RECEIPT	1 Load PDF	
8	20/01/20 13:25	LOD	1 Load PDF	
9	20/01/20 13:25	GIA SEARCH	1 Load PDF	

Video				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	FWD Singapore Pte. Ltd. (HQ)		Thumbnail	Print
10	31/01/20 11:22	Release Voucher		Load PDF	
11	31/01/20 11:22	AUTHORISATION TO ACT FORM		Load PDF	
No	Finalized On	FWD Singapore Pte. Ltd. (HQ)		Thumbnail	Print
1	12/11/19 11:57	SMD1864S TP GIA		Load PDF	
2	18/11/19 11:21	FBD1995C E-filed GIA report		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<div> Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div> ^ v </div> </div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer Note: Remarks are private unless you show it to other parties.			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	FBD1995C (Insd veh)	Model:	BMW 316I 1.6 AT D/AB 4DR
	SMD1864S (TP veh)		ABS HID (A)
Date of Accident:	26/10/2019		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	
Repair Estimate	:	\$		2,468.76
Final Repair Cost	:	\$		1,230.50
Loss of Use	:	\$		days at \$0.00 per day
Rental (if any)	:	\$		200.00 2 days
LTA / GIA Search Fee	:	\$		2.00
Others:	:	\$		0.00
	:	\$		
Final Settlement Sum	:	\$		1,432.50

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ 100 _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)

** Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks _____

Payment Instruction: Payee's Breakdown				
1)	Hock Wah Motor Workshop Pte Ltd	:	\$	1,432.50
2)		:	\$	
3)		:	\$	

JOANNE LEE KHANG MIN

31 Jan
2020

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/FWD19019990/UPA3Q2

Date: 31/01/2020

REFERENCE

Handling Insurer: FWD Singapore Pte. Ltd. Policy No: PNMC2019-00004074

Claimant SMD1864S Insured Vehicle No : FBD1995C

Vehicle No : SMD1864S Insured Vehicle No : FBD1995C

Date of Loss: 26/10/2019 Nature of Claim: TP Claim No: 1201900034881

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SMD1864S

Make & Model: BMW 316I, 1.6 AT D/AB 4DR ABS HID (A)

Engine No: B029J463N13B16A

Reg. Date: 23/05/2013 (Man. Year: 2013)

Chassis No: WBA3A12010J720413

Colour: Black

Odometer: 66274 km

Engine Capacity: 1598 cc

Market Value/New Car

Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/50 R17

Rear Tyre Size: 225/50 R17

Front Left Side: Pirelli 6 mm

Rear Left Side: Pirelli 6 mm

Front Right Side: Pirelli 6 mm

Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,107.25	960.34	146.91	13.27
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,200.00	480.00	720.00	60.00
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	2,307.25	1,440.34	866.91	37.57
Approved Total (Overridden) (S\$)		1,150.00		
(S\$)	2,307.25	1,150.00	1,157.25	50.16
+ GST 7.00/7.00% (S\$)	161.51	80.50	81.01	50.16
Nett Amount (S\$)	2,468.76	1,230.50	1,238.26	50.16
+ Car Rental (2.0 x S\$100.00/day) (S\$)		200.00		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		1,432.50		

INSPECTION

Date of Assignment: 11/11/2019

Date Inspected: 18/11/2019 Inspected At:

Hock Wah Motor Workshop Pte Ltd
BLK9006 TAMPINES ST 93 #01-204
Singapore 528840

Estimated Period of Repair: 2.0 days

Adjuster: MARCUS CHUA**Manager:** CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 20 Jan 2020)
Parts:	143	BMW 316I 1.6 AT D/AB 4DR ABS HID (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SMD1864S)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRT BUMPER	Cracked	1,037.05 F	*1,037.05 FL
2	2		*FRT BUMPER SIDE RETAINER LH RH	Not Necessary	40.20 F	*- FL
3	10		*FRT BUMPER CLIPS	Necessary	30.00 F	*30.00 FL
4	1		*FRT FENDER LH (NPA)	Repair	0.00 FS	*- FS
5	1		*FRT RIM LH (NPA)	Repair	0.00 FS	*- FS
					Sub Total (\$\$)	1,107.25 1,067.05
					- List Item Discount on L Items 0.00/10.00% (\$\$)	0.00 106.71
					Total Parts (\$\$)	1,107.25 960.34

F=Franchise part. S=SpcNett. L=ListItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	SPRAY PAINT ON THE AFFECTED AREAS	New	600.00	300.00
2	LABOUR TO REMOVE AND REFIT NECESSARY PARTS	New	600.00	180.00
Gross Labour Cost (\$\$)			1,200.00	480.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >