

Mei Kwan (LKKAuto)

From: venessa.chan@fwd.com
Sent: Monday, 11 November, 2019 9:43 AM
To: alimohamed7374@gmail.com
Cc: motorclaims.sg@fwd.com; lionel.tan@fwd.com; service.sg@fwd.com
Subject: ACCIDENT INVOLVING FBD1995C & SMD1864S ON 26.10.2019

Follow Up Flag: Follow up
Flag Status: Completed

Dear Mr Mohamed Ali Bin Mohamed Hanafiah,

We'd like to let you know a third-party claim was lodged against your policy for the alleged accident on 26.10.2019 involving your vehicle FBD1995C and third party vehicle SMD1864S at/along Keppel Road 1 towards Vivo City.

As FWD has yet to receive your accident report, we'd like to gently remind you that according to the General Insurance Association (GIA) Motor Claims Framework (MCF), a policyholder must report an accident to the insurance company within 24 hours of the accident, or next working day.

Please bring your vehicle to our nearest Approved Reporting Centre to make a report (which includes taking photograph) within two working days from the date of this e-mail. Any reporting delay might affect your claim outcome.

Simply click here [link](#) for the list of FWD's Approved Reporting Centres.

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims

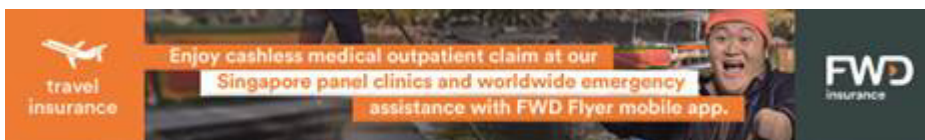


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