

## Shirley Hiew (LKK Auto)

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**From:** Shirley Hiew (LKK Auto)  
**Sent:** Wednesday, 13 November 2019 5:36 pm  
**To:** Sbk E  
**Cc:** SUR  
**Subject:** FBL 8813G OD Date of Loss: 07/11/2019

Dear All,

As instructed by our client, please proceed to repair the insured vehicle **FBL 8813G (Excess \$ 1.300/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Kindly refer to the below **AIG** comments.

Front shock absorber to be under repair basic.

To arrange photo taking for check, suppl & after repair.

Thanks

*Regards,*  
**Thaddaeus Ng**  
**AIG**

Motor Claims Surveyor

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

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