

Jia Le (LKK Auto)

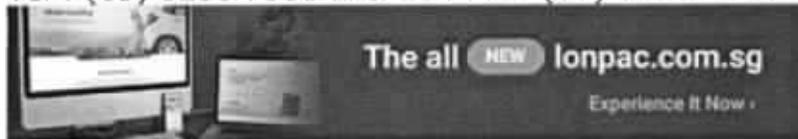
From: ONG LI LI <llong@lonpac.com>
Sent: Wednesday, 18 December 2019 5:29 PM
To: Jia Le (LKK Auto)
Cc: MT_Claim_SG; Admin A
Subject: RE: ACCIDENT INVOLVING SHA9567Y AND YN3156U ON 08/11/2019 SURVEYOR ARRANGEMENT Our Ref: 19/19/19/VC05/022620 [External General]

Lonpac External - General

Dear Jia Le

Please proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]
Sent: Friday, 13 December 2019 5:50 PM
To: ONG LI LI
Cc: MT_Claim_SG; Admin A
Subject: RE: ACCIDENT INVOLVING SHA9567Y AND YN3156U ON 08/11/2019 SURVEYOR ARRANGEMENT Our Ref: 19/19/19/VC05/022620 [External General]

Dear Li Li,

We have maintain our offer to TP based on the mileage record showed that the was laid-up less than 5days. However, TP mentioned that the vehicle was laid-up about 4.94hours and minute and request for a global amount of \$5,380.00.

Kindly let us have your instruction.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

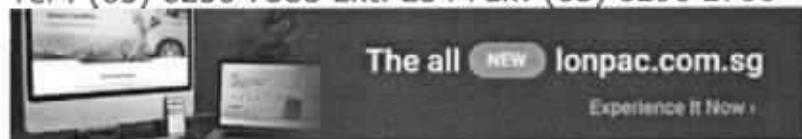
From: ONG LI LI [mailto:long@lonpac.com]
Sent: Friday, 13 December 2019 3:59 PM
To: Jia Le (LKK Auto)
Cc: MT_Claim_SG; Admin A
Subject: RE: ACCIDENT INVOLVING SHA9567Y AND YN3156U ON 08/11/2019 SURVEYOR ARRANGEMENT Our Ref: 19/19/19/VC05/022620 [External General]

Lonpac External - General

Hi Jia Le

Please reply them that the mileage record showed that the vehicle was laid-up for less than 5 days and maintain offer.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]
Sent: Friday, 13 December 2019 2:52 PM
To: ONG LI LI
Cc: MT_Claim_SG; Admin A
Subject: RE: ACCIDENT INVOLVING SHA9567Y AND YN3156U ON 08/11/2019 SURVEYOR ARRANGEMENT Our Ref: 19/19/19/VC05/022620 [External General]

Dear Li Li,

We have offered to third party at a global sum of \$5,300.00(4.5days). However, they rejected and counter propose global amount \$5,400.00.

We re-see your approval to offer to third party repairer, "DING AUTOMOTIVE PTE LTD" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 7,813.79	\$ 4,574.20
2. Loss of Rental (6days x \$117.20)	\$ 703.20	\$ 586.00 (5days x \$117.20)
3. Loss of Income (6days x \$80)	\$ 480.00	\$ 250.00 (5days x \$50)
4. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 8,998.99	\$ 5,412.20
Global sum		\$ 5,400.00

The above is for your approval.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Friday, 13 December 2019 11:11 AM

To: Jia Le (LKK Auto)

Cc: MT_Claim_SG; Admin A

Subject: RE: ACCIDENT INVOLVING SHA9567Y AND YN3156U ON 08/11/2019 SURVEYOR ARRANGEMENT Our Ref: 19/19/19/VC05/022620 [External General]

Lonpac External - General

Dear Jia Le

Loss of Rental/Income should be only up to 4.5 days. As for the rest, please proceed with your recommendation.

Regards,

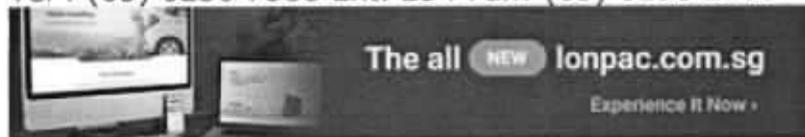
Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Jia Le (LKK Auto) [<mailto:JiaLe@lkkauto.com>]

Sent: Friday, 13 December 2019 10:56 AM

To: ONG LI LI

Cc: MT_Claim_SG; Admin A

Subject: RE: ACCIDENT INVOLVING SHA9567Y AND YN3156U ON 08/11/2019 SURVEYOR ARRANGEMENT Our Ref: 19/19/19/VC05/022620

Dear Li Li,

We refer to the below email dated on 09/12/19.

Kindly let us have your approval/instruction as Third Party is chasing.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jia Le (LKK Auto)

Sent: Monday, 9 December 2019 8:54 AM

To: ONG LI LI

Cc: MT_Claim_SG; Admin A

Subject: RE: ACCIDENT INVOLVING SHA9567Y AND YN3156U ON 08/11/2019 SURVEYOR ARRANGEMENT Our Ref: 19/19/19/VC05/022620

Lonpac Ref: **19/19/19/VC05/022620**

LKK Ref: CC4/LPC19019941/R1db3n2

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 12/11/2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a head-to-rear collision. Liability is not in our driver's favour.

Summary to offer to third party repairer, "DING AUTOMOTIVE PTE LTD" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 7,813.79	\$ 4,574.20
2. Loss of Rental (6days x \$117.20)	\$ 703.20	\$ 703.20 (6days x \$117.20)
3. Loss of Income (6days x \$80)	\$ 480.00	\$ 300.00 (6days x \$50)
4. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 8,998.99	\$ 5,579.40

**05days recommendation for repair + IPRS = 6days.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Tuesday, 12 November 2019 4:50 PM

To: ONG LI LI

Cc: MT_Claim_SG; Admin A; Jia Le (LKK Auto)

Subject: RE: ACCIDENT INVOLVING SHA9567Y AND YN3156U ON 08/11/2019 SURVEYOR ARRANGEMENT Our Ref: 19/19/19/VC05/022620

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHA 9567Y at M/s Ding Auto Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <long@lonpac.com>

Sent: Tuesday, 12 November 2019 3:27 PM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SHA9567Y AND YN3156U ON 08/11/2019 SURVEYOR ARRANGEMENT Our Ref: 19/19/19/VC05/022620

Dear Shu Pei

Please see attached for our Insured's GIA report.

Regards,

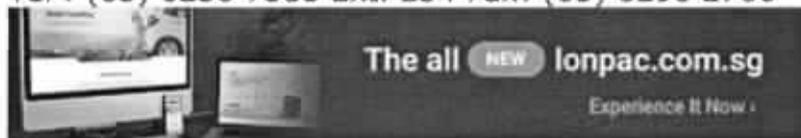
Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Monday, 11 November 2019 3:40 PM

To: ONG LI LI

Cc: CHEW BENG KEE; MT_Claim_SG; Admin A; Jia Le (LKK Auto)

Subject: RE: ACCIDENT INVOLVING SHA9567Y AND YN3156U ON 08/11/2019 SURVEYOR ARRANGEMENT Our Ref: 19/19/19/VC05/022620

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jia Le and she can be contacted at DID: 6749 5792.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Monday, 11 November 2019 10:00 AM

To: 'ONG LI LI' <llong@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: 'CHEW BENG KEE' <bkchew@lonpac.com>; 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SHA9567Y AND YN3156U ON 08/11/2019 SURVEYOR ARRANGEMENT Our Ref: 19/19/19/VC05/022620

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Monday, 11 November 2019 8:27 AM

To: Taxis Customer Service <taxiscs@stengg.com>; CHEW BENG KEE <bkchew@lonpac.com>; MT_Claim_SG <mt_claim@lonpac.com>; assignments@lkkauto.com; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: kelly.ding@dingauto.sg; dd.hashim@dingauto.sg; Claims@dingautomotive.com.sg

Subject: RE: ACCIDENT INVOLVING SHA9567Y AND YN3156U ON 08/11/2019 SURVEYOR ARRANGEMENT Our Ref: 19/19/19/VC05/022620

Dear Nivitha

Please arrange TP survey.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

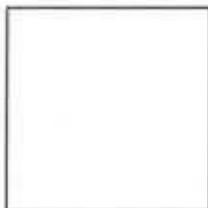


From: Taxis Customer Service [<mailto:taxiscs@stengg.com>]
Sent: Friday, 8 November 2019 5:18 PM
To: CHEW BENG KEE; MT_Claim_5G
Cc: kelly.ding@dingauto.sg; dd.hashim@dingauto.sg; Claims@dingautomotive.com.sg
Subject: RE: ACCIDENT INVOLVING SHA9567Y AND YN3156U ON 08/11/2019 SURVEYOR ARRANGEMENT

Dear Officer,

Please kindly arrange survey for vehicle SHA9567Y. As vehicle is already grounded inside workshop. Survey location will be at 31 Corporation Road.

Best Regards,
Glenn
90295825



This email has been checked for viruses by AVG antivirus software.
www.avg.com

**DING AUTOMOTIVE PTE LTD**Blk 10 #01-20 Sin Ming
Industrial Est Sec C
Singapore 575645Without Prejudice to our
driver's Injury claimsOUR REF: 50112180/TP/SHA9567Y/AD/08/11/2019/SHI
YOUR REF: YN3156U/--

5 December 2019

To: MOTOR CLAIMS DEPARTMENT
LONPAC INSURANCE BHD
300 BEACH ROAD #17-04/07
THE CONCOURSE SINGAPORE 199555ACCIDENT INVOLVING : SHA9567Y AGAINST YN3156U 08/11/2019
LOCATION ALONG : PIONEER RD ROUNDABOUT (TO PIONEER RD NORTH)

We refer to the above matter:

	Rate Per Day	Repair/ Claims Day	Amount Before GST	GST 7%	Amount After GST
Cost of Repair	S -	6	S 4,274.95	S 299.25	S 4,574.20
Loss Of Rental	S 117.20	6	S 703.20	S -	S 703.20
Loss Of Income	S 80.00	6	S 480.00	S -	S 480.00
LTA/GIA Search Fee	S -	0	S 1.87	S 0.13	S 2.00
Towing Fee	S -	0	S -	S -	S -
Surveyor Fee	S -	0	S -	S -	S -
Total	S 197.20	6	S 5,460.02	S 299.38	S 5,759.40

The accident was caused solely by the negligence of your insured/driver and as a results , We had incurred the following costs of repair and losses of our insurer:

Enclosed are copies of the following documents for your perusal:

☺ Letter of Demand	☺ Rental Invoice
☺ Repair Bill	☺ Letter of Authority
☺ Repair Estimate (External Survey Only)	☺ Discharge Voucher
☺ GIA Report/Accident Police Report	☺ Certificate of Insurance
☺ LTA 3 rd Party Search Fee	
☺ Mileage Record	

Our client has authorized DING AUTOMOTIVE PTE LTD to deal with the claim in this accident case and also to receive and deal/negotiate with all payment as stated above.

Please look into our client's claim and revert soonest as possible.

Your Sincerely,

SELOSHINAH

DING AUTOMOTIVE PTE LTD

TEL: +65 92394128

FAX: +65 6452 0614



LETTER OF AUTHORITY

Accident involving SHA9567Y & YN31564 on 8/1/19 along Pioneer Road

I/We, City Cab Pte Ltd NRIC/ Co.Reg Number 199502839G registered owner of vehicle No. SHA9567Y which was rented to Hirer/Driver Mr/Ms Kwek Ricky NRIC S1430838E, hereby authorize Ding Automotive Pte Ltd on this date 8/1/19 to submit, correspond, negotiate and settle my/our claim for cost of repair and uninsured losses arising from the above accident and without prejudice of our driver's injury claim.

I/We further authorize that agreed settlement sum for cost of repair, loss of income and rental, survey report fee or any legal fee, third party vehicle insurance particulars enquiry fee etc., be made in favour of Ding Automotive Pte Ltd and that the said payment be forwarded to them as full and final discharge of my/our claims.

Owner Signature/Co.Chop



[Handwritten signature]

Hirer/Driver Signature

[Handwritten signature]



LONPAC INSURANCE BHD

(Jiale)

CLAIM NO : 19/19/19/VC05/022620
DATE : 18 DECEMBER 2019

Without Prejudice
to our driver's Injury Claim

DISCHARGE VOUCHER

I/We, CITYCAB PTE LTD confirmed acceptance from M/s LONPAC INSURANCE BHD and/or owner of YN 3156U the sum of Singapore Dollar Five Thousand Three Hundred Eighty Only (\$5,380.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SHA 9567Y and YN 3156U on 08 November 2019 along PIONEER RD ROUNDABOUT (TO PIONEER RD NORTH).

I /We hereby agree to indemnify and keep indemnify (LONPAC INSURANCE BHD/ STS SUNRISE PTE LTD AND/OR TAN KIAN LAM) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to DING AUTOMOTIVE PTE LTD.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

.....
Signature of vehicle owner/Date

17/01/2020

.....
Name of vehicle owner /Date

DING AUTOMOTIVE PTE LTD

Business Reg No : 201619222G
 BLK 10, #01-20 SING MING IND EST, SEC C, SINGAPORE 575645
 Tel: 6452 1208 Fax: 6452 0614

*(Jiale)***TAX INVOICE**

LONPAC INSURANCE BHD
 300 BEACH ROAD
 #17-04/07 THE CONCOURSE
 SINGAPORE 199555

INVOICE : I-000872
DATE : 17-12-2019
GST REG NO : 201619222G
TERMS : C.O.D.
PO NO : YN3156U
OUR REF : SHA9567Y
PAGE : 1 of 1

ATTN : MOTOR CLAIMS DEPT
 TEL : FAX :

ITEM NO.	DESCRIPTION	QUANTITY	UNIT PRICE	AMOUNT
1.	Cost of repair-SHA9567Y ✓	1	4,274.95	4,274.95
REMARKS : Job card:50112180 Your ref:19/19/19/VCD5/022620 Cic:Ms Jia le LKK Doc:08/11/2019		SUB TOTAL :		4,274.95
		GST :		299.25
		TOTAL SGD :		4,574.20
		DEPOSIT :		
		O/S BALANCE :		

FOR DING AUTOMOTIVE PTE LTD



Authorised Signature

Customer Signature

I have inspected and hereby confirmed that
 the job done and the amount due herein
 are entire to my satisfaction

Our Ref: CC19110203



Date: 08 November 2019

TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 08/11/2019 @ 15:30 hrs
ALONG ALONG PIONEER ROAD ROUNDABOUT (TOWARDS
PIONEER ROAD NORTH)
INVOLVING YN3156U

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA9567Y** (the "Taxi"). The Taxi was hired to **KWEK RICKY IC NO SXXXX838E** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.40** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

DATE	DESCRIPTION	MILLEAGE ODOMETER READING						MILLEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		2	7	8	6	1	1		FROM	TO
8/1/19	VEHICLE ACCIDENT (IN)	2	7	8	6	1	1	KM	16:00	
13/11/19	VEHICLE ACCIDENT (OUT)	2	7	8	6	1	2	KM		14:36

VEHICLE NUMBER: SH095677

HIRER/DRIVER SIGN: 

REMARKS :

- 1) _____
- 2) _____
- 3) _____
- 4) _____
- 5) _____



**GENERAL
INSURANCE
ASSOCIATION**

RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-184794
Date of Request: 08/11/2019

Your Ref No: Online Purchase

Ding Auto Pte Ltd
Blk 10, #01-20
Sin Ming Industrial Estate Sector C
Singapore 575645

Dear Sir/Madam,

Enquiry Date: 08/11/2019
Enquiry By: Norazlelawati
TP Vehicle No: YN3156U
Accident Date: 08/11/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
YN3156U	Lonpac Insurance Bhd	01/08/2019-31/07/2020	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-184794
Date of Request: 08/11/2019

Your Ref No: Online Purchase

Ding Auto Pte Ltd
Blk 10, #01-20
Sin Ming Industrial Estate Sector C
Singapore 575645

Dear Sir/Madam,

Enquiry Date: 08/11/2019
Enquiry By: Norazielawati
TP Vehicle No: YN3156U
Accident Date: 08/11/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	
GST Amount	1.87
Total Amount Due (GST Inclusive)	0.13
	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

 GIRO Cash Cheque