# Vic (LKKAuto)

From: Vic (LKKAuto)

Friday, 3 April, 2020 2:38 PM Sent: Carrine Leong; 'Boo seng yak' To:

Cc: Adrian Ling (LKKAuto); Steve Chen (LKK Auto); Admin A;

jiayee.yap@premiumauto.com.sq; 'Chang Chee Sing'; Vic (LKKAuto); Jasper Chua

(LKK Auto)

Subject: RE: FINAL REVISION - SDL3212A - TP AIG - SURVEYED 15 NOV 19

Without Prejudice

Dear Carrine,

We refer to your below email.

Our surveyor recommended COR @ \$18,924.08 with 9 days.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





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From: Carrine Leong [mailto:carrine.leong@premiumauto.com.sg]

Sent: Friday, 6 March, 2020 4:58 PM To: Vic (LKKAuto); 'Boo seng yak'

Cc: Adrian Ling (LKKAuto); Steve Chen (LKK Auto); Admin A; jiayee.yap@premiumauto.com.sg; 'Chang Chee Sing'

Subject: RE: FINAL REVISION - SDL3212A - TP AIG - SURVEYED 15 NOV 19

Dear Vic/Steve,

We counter propose 9 days to repair this vehicle, supplementary added for repair spare wheel housing, roof drainage and hinges console, please allow.

Kindly check and confirm.

Thanks & Best Regard **Carrine Leong** Claims Administrator

# Premium Automobiles Pte Ltd (Reg No 199902271W) 55 Ubi Road 1 Road Singapore 408699 p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183 e. carrine.leong@premiumauto.com.sg w. www.audi.com.sg Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223 Email Disclaimer This email, including any attachment, is confidential and may also be privileged. If you have received it in error, please notify us immediately by reply email and then delete this message from your system. Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you From: Carrine Leong [mailto:carrine.leong@premiumauto.com.sg]

Sent: Wednesday, 19 February, 2020 4:19 PM

To: 'Vic (LKKAuto)' < vicalpeh@lkkauto.com >; 'Boo seng yak' < boojohnny@gmail.com >

**Cc:** 'Adrian Ling (LKKAuto)' <<u>adrianling@lkkauto.com</u>>; 'Steve Chen (LKK Auto)' <<u>SteveChen@lkkauto.com</u>>; 'Admin A' <<u>admin-a@lkkauto.com</u>>; 'jiayee.yap@premiumauto.com.sg' <<u>jiayee.yap@premiumauto.com.sg</u>>; 'Chang Chee

Sing' < <a href="mailto:com.sg">claims@premiumauto.com.sg</a>

Subject: RE: FINAL REVISION - SDL3212A - TP AIG - SURVEYED 15 NOV 19

Dear Vic/Steve,

We counter propose 9 days to repair this vehicle, supplementary added for repair spare wheel housing, roof drainage and hinges console, please allow.

Kindly check and confirm.

Thanks & Best Regard Carrine Leong Claims Administrator

### Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

**p.** +65 6388 2323 **d.** +65 6768 9925 **f.** +65 6841 1183

e. carrine.leong@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

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From: Carrine Leong [mailto:carrine.leong@premiumauto.com.sg]

Sent: Thursday, 30 January, 2020 2:02 PM

To: 'Vic (LKKAuto)' <vicalpeh@lkkauto.com>; 'Boo seng yak' <boojohnny@gmail.com>

**Cc:** 'Adrian Ling (LKKAuto)' <<u>adrianling@lkkauto.com</u>>; 'Steve Chen (LKK Auto)' <<u>SteveChen@lkkauto.com</u>>; 'Admin A' <<u>admin-a@lkkauto.com</u>>; 'jiayee.yap@premiumauto.com.sg' <<u>jiayee.yap@premiumauto.com.sg</u>>; 'Chang Chee Sing' <<u>claims@premiumauto.com.sg</u>>;

Sing' < <a href="mailto:com.sg">claims@premiumauto.com.sg</a>

Subject: RE: FINAL REVISION - SDL3212A - TP AIG - SURVEYED 15 NOV 19

Dear Vic/Steve,

We counter propose 9 days to repair this vehicle, supplementary added for repair spare wheel housing, roof drainage and hinges console.

Thanks & Best Regard Carrine Leong Claims Administrator

### Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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e. carrine.leong@premiumauto.com.sg w. www.audi.com.sg

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From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]

**Sent:** Thursday, 30 January, 2020 9:44 AM **To:** Boo seng yak <br/> **Soojohnny@gmail.com** 

**Cc:** Adrian Ling (LKKAuto) <<u>adrianling@lkkauto.com</u>>; Steve Chen (LKK Auto) <<u>SteveChen@lkkauto.com</u>>; Admin A <<u>admin-a@lkkauto.com</u>>; Carrine Leong <<u>carrine.leong@premiumauto.com.sg</u>>; <u>jiayee.yap@premiumauto.com.sg</u>;

Chang Chee Sing <<u>claims@premiumauto.com.sg</u>>; Vic (LKKAuto) <<u>vicalpeh@lkkauto.com</u>>

Subject: RE: FINAL REVISION - SDL3212A - TP AIG - SURVEYED 15 NOV 19

Without Prejudice

Dear Johnny,

We refer to your below email.

Our surveyor recommended COR @ \$18,924.08 with 8 days.

Thank you.



# "Wishing you a Happy and Prosperous Lunar New Year"

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Boo seng yak [mailto:boojohnny@gmail.com]

Sent: Monday, 6 January, 2020 3:59 PM

To: Adrian Ling (LKKAuto); Steve Chen (LKK Auto); CS A Team; Admin A; Carrine Leong;

jiayee.yap@premiumauto.com.sg; Chang Chee Sing

Subject: FINAL REVISION - SDL3212A - TP AIG - SURVEYED 15 NOV 19

Hi Adrian, Steve and all,

Revised estimate, photographs is attached.

Please confirm repair cost of \$18,924.08 @ 9 days of repairs exclude 1 Sunday.

Your early closure is well appreciated.

Best regards - jb