

Jasper Chua (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Tuesday, 28 July 2020 10:33 AM
To: Jasper Chua (LKK Auto)
Cc: Claims Dept of CTI
Subject: RE: OUR REF: SNM19D205150C02/lewlc Accident Involving GBD7196C (OI : CTI - TBA) and SKF8710U (TP : LKK REF - CC6/CTI19019933/Gha3) on 30/10/2019

Dear Jasper,

Please proceed as per mandate at S\$2534.74.

Please keep us updated.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, July 28, 2020 10:29 AM
To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: OUR REF: SNM19D205150-GBD7196C-CBS- Accident Involving GBD7196C (OI : CTI - TBA) and SKF8710U (TP : LKK REF - CC6/CTI19019933/Gha3) on 30/10/2019

Dear All,

Please note that officer in charge now is Jenny.

Elizabeth no longer At China Taiping.

Dear Jenny,

Please assist.

Kindly quote our reference number when replying.

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Thank you

Lim Shu Min

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Sent: Tuesday, July 28, 2020 10:20 AM

To: Elizabeth Chew <elizabeth.chew@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: OUR REF: SNM19D205150-GBD7196C-CBS- Accident Involving GBD7196C (OI : CTI - TBA) and SKF8710U (TP : LKK REF - CC6/CTI19019933/Gha3) on 30/10/2019

Dear Elizabeth,

Any updates ?

Thanks

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 3 June 2020 5:09 PM

To: Elizabeth Chew <elizabeth.chew@sg.cntaiping.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Subject: FW: OUR REF: SNM19D205150-GBD7196C-CBS- Accident Involving GBD7196C (OI : CTI - TBA) and SKF8710U (TP : LKK REF - CC6/CTI19019933/Gha3) on 30/10/2019

Dear Elizabeth,

Please assist.

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Thank you
Claims Department

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From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Sent: Wednesday, June 3, 2020 5:01 PM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: OUR REF: SNM19D205150-GBD7196C-CBS- Accident Involving GBD7196C (OI : CTI - TBA) and SKF8710U (TP : LKK REF - CC6/CTI19019933/Gha3) on 30/10/2019

Dear Sir/Mdm,

We refer to the subject matter.

It was reported that Insured driver rear-ended third party.

A letter was sent out to the Insured to notify TP claim and NCD issues and no feedback received till date.

Summary to offer to repairer **AVANTAGE VAG** is as follows:

| TP CLAIMED | | REVISED -TO OFFER |
|---------------------------------|-------------------|-------------------|
| Cost of Repair (w/gst) | \$5,243.00 | \$1,605.00 |
| Loss of Use (\$100.00 x 2 days) | \$200.00 | \$200.00 |
| LTA Search Fee | \$7.45 | \$7.45 |
| Medical Claim | \$722.29 | \$722.29 |
| Proposed Total | \$6,172.74 | \$2,534.74 |

Breakdown of days is as follows:

| | |
|---------------------|---------------|
| Recommended days | 2 Days |
| Weekends / Downtime | 0 Days |
| TOTAL DAYS | 2 Days |

For your approval and/or further instruction please.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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