

**Asher Sng (LKKAUTO)**

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**From:** Ong Hua Yen (Auto Svcs/Claims & IA/Claims & IA/Buses) <OngHuaYen@smrt.com.sg>  
**Sent:** Friday, 13 December 2019 5:25 PM  
**To:** Admin A; CS A Team  
**Cc:** Chong Fei Yuan (Auto Svcs/Claims & IA/Claims & IA); Balqish Binte Abdul Halil (Auto Svcs/Claims & IA/Claims & IA/Buses); Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses); Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses)  
**Subject:** OUR REF:BUS/10/19/1083 - ACCIDENT ON 30/10/19 INVOLVING SMB1434K AND SLR4975Z ALONG BEF BS:20019-AYE-BLK 431  
**Attachments:** BUS 10 19 1083 INV.pdf; BUS 10 19 1083 LTA.pdf; BUS 10 19 1083 SAS.pdf  
**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Dear Sirs,

We claim on behalf of SMRT Buses Ltd, owner of the vehicle registration number SMB1434K. Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses,

Cost of Repair	\$4,300.00
Loss of Use	\$1,237.50 ( 4.5 days x \$275.00 )
LTA search fee	\$7.00
<b>Total</b>	<b>\$5,544.50</b>

We enclose the following documents,

- 1) 1) Repair Invoice
- 2) 2) GIA report
- 3) 3) LTA search

We look forward to your confirmation to settle our claims within 15 days from the date of this email. Payment by cheque shall be crossed and made payable to SMRT Buses Ltd.

Thanks & Regards  
Hua Yen

**Asher Sng (LKKAUTO)**

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**From:** Asher Sng (LKKAUTO)  
**Sent:** Thursday, 21 November 2019 4:34 PM  
**To:** 'benny.chong@daimler.com'  
**Subject:** ACCIDENT INVOLVING SLR 4975Z AND SMB 1434K ON 30/10/2019

**Our Ref: CC3/AIG19019925/Qea3**

21 NOV 2019

**DAIMLER FLEET MANAGEMENT SINGAPORE PTE. LTD.**

Dear Sir/Madam,

**ACCIDENT INVOLVING SLR 4975Z AND SMB 1434K ON 30/10/2019**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher  
*Case Handler*  
DID: 6841 6051  
FAX: 6741 4108  
Email: [Ashersng@lkkauto.com](mailto:Ashersng@lkkauto.com)

*c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)*



**AUTHORIZATION TO ACT**  
**(AIG Asia Pacific - Express Third Party Claim)**

I, SMRT BUSES LTD (the third party claimant") of 6 ANG MO KIO STREET 62 SINGAPORE 569140 (address), owner of SMB 1434K (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SMB 1434K that was damaged pursuant to the accident which occurred on 30/10/2019 (date) along BEF BS:20019-AYE-BLK 431 (location) involving vehicle no/s SLR 4975Z ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT BUSES LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 03 (day) of Feb (month) 2020 (year)

   
Signed by "the third party claimant"  
(with chop if applicable)

   
Signed by "the workshop"  
(with chop)

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$4,300.00 (Repair Cost), S\$1,125.00 (Loss of Use/~~Rental~~), S\$7.00 (Disbursement) for vehicle no. SMB 1434K that was damaged pursuant to the accident which occurred on 30/10/2019 (date) along AYE (location) involving vehicle no/s SLR 4975Z.

This is pursuant to the inspection conducted on 31/10/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SMRT BUSES LTD ("the third party claimant") of vehicle no. SMB 1434K make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SMB 1434K (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 03 (day) of Feb (month) 2020 (year)



osp

Signed by appointed surveyor



Signed by "the workshop" (with chop)



Customer Code: 3000066

SMRT BUSES LTD

Block Unit  
STREST 62  
6 ANG MO KIO  
SINGAPORE 569140



SMRT Automotive Services Pte Ltd  
251 North Bridge Road Singapore 179102  
Tel: 65 63311000 Fax: 65 63340247

### Tax Invoice

GST Reg No. : MR-8500001-7  
CRN : 1990042802  
Invoice No. : IV191200004  
Date : 02.12.2019  
Vehicle No. : SMB1434K  
Your Ref No. : BUS/10/19/1083  
Our Ref No. : 24104096  
Terms : 30 Days

Description	Qty	Unit Cost	Add / (Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00		\$	4,300.00
GRAND TOTAL				\$ 4,300.00

Remark :

Make/Model : MAN A22  
Accident Date : 29.10.2019

N.B. Payment by cheque should be crossed and  
made payable to 'SMRT Automotive Services Pte Ltd'.  
No receipt will be issued unless requested.

Authorized Signature  
for SMRT Automotive Services Pte Ltd

## Enquire Transaction History

### Transaction History Details

Log Date/Time: 31 Oct 2019 / 11:31:14

Asset Type: Vehicle

Transaction  
Amount: \$7.49

Asset ID: SLR4975Z

Transaction Type: 18.32 Insurance Enquiry  
(GIRO Payment)

Channel: External Agency

User ID: ESASBAH0 - BALQISH  
BINTE ABDUL HALIL

Business  
Transaction  
Reference No.: 20191031113114535451

Search Date /  
Time: 30 Oct 2019 07:58:00

Insurance  
Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.

Information displayed is correct as at the log date and time.

Enquire Related Logs

OK