

## Shu Pei (LKKAUTO)

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**From:** Admin-D (LKKAUTO)  
**Sent:** Friday, 8 November 2019 4:44 PM  
**To:** venessa.chan@fwd.com; Admin A; assignments  
**Cc:** motorclaims.sg@fwd.com; josey.loh@fwd.com  
**Subject:** RE: ACCIDENT INVOLVING FBA2821E & SLQ4309C ON 06.11.2019 CLAIM REF: 1201900034121

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** venessa.chan@fwd.com [mailto:venessa.chan@fwd.com]  
**Sent:** Friday, 8 November 2019 10:22 AM  
**To:** admin-d@lkkauto.com; admin-a@lkkauto.com  
**Cc:** motorclaims.sg@fwd.com; josey.loh@fwd.com  
**Subject:** ACCIDENT INVOLVING FBA2821E & SLQ4309C ON 06.11.2019 CLAIM REF: 1201900034121

Dear Nivitha/Summer,

Please refer to the email below and liaise with TP repairer for PRS.

Please create the case in Merimen.

Kindly upload all correspondence emails/documents sent to you into Merimen.

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims

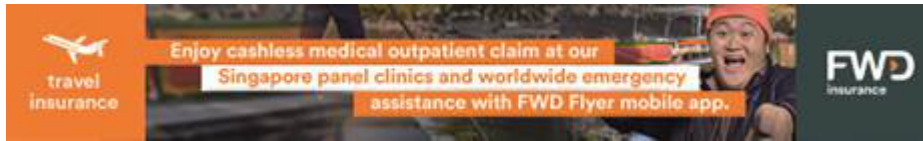


**FWD Singapore Pte. Ltd.**

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E [venessa.chan@fwd.com](mailto:venessa.chan@fwd.com)

W [www.fwd.com.sg](http://www.fwd.com.sg)



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**From:** Venessa Chan - SGUser

**Sent:** Friday, November 8, 2019 10:20 AM

**To:** [wendy@smspraypainting.com.sg](mailto:wendy@smspraypainting.com.sg)

**Cc:** Motor Claims SG - SG Common

**Subject:** ACCIDENT INVOLVING FBA2821E & SLQ4309C ON 06.11.2019 CLAIM REF: 1201900034121

Hi Wendy,

Thank you for your selection of LKK Auto Consultants (Marcus Chua)  
We will proceed to assign survey.

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims

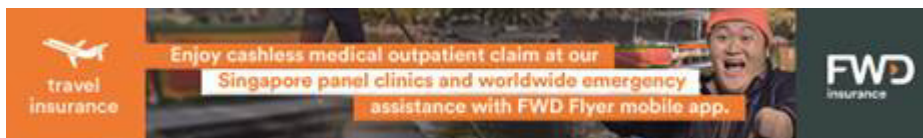


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E [venessa.chan@fwd.com](mailto:venessa.chan@fwd.com)

W [www.fwd.com.sg](http://www.fwd.com.sg)



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**From:** [wendy@smspraypainting.com.sg](mailto:wendy@smspraypainting.com.sg) [<mailto:wendy@smspraypainting.com.sg>]

**Sent:** Friday, November 8, 2019 10:16 AM

**To:** Venessa Chan - SGUser

**Cc:** Motor Claims SG - SG Common; Josey Loh Kah Wai - SGUser

**Subject:** RE: ACCIDENT INVOLVING FBA2821E & SLQ4309C ON 06.11.2019 CLAIM REF: 1201900034121

Good morning Venessa,

We would like to choose 1. LKK AUTO CONSULTANTS PTE LTD ( Marcus Chua )

Thank you and have a good day.

Best Regards,

Wendy

**S M Spray Painting Pte Ltd**

Tel: 6384 1755/1766

Fax: 6384 1744

25, Kaki Bukit Road 4,

#08-30 Synergy@KB, (S)417800

[www.smspraypainting.com.sg](http://www.smspraypainting.com.sg)

[www.facebook.com/smspraypainting](https://www.facebook.com/smspraypainting)

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**From:** [venessa.chan@fwd.com](mailto:venessa.chan@fwd.com) <[venessa.chan@fwd.com](mailto:venessa.chan@fwd.com)>

**Sent:** Friday, November 8, 2019 9:53 AM

**To:** [wendy@smspraypainting.com.sg](mailto:wendy@smspraypainting.com.sg)

**Cc:** [motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com); [josey.loh@fwd.com](mailto:josey.loh@fwd.com)

**Subject:** ACCIDENT INVOLVING FBA2821E & SLQ4309C ON 06.11.2019 CLAIM REF: 1201900034121

WITHOUT PREJUDICE

Dear Wendy,

Refer to your email dated on 08.11.2019 of the PRI Notice of your client's vehicle SLQ4309C.

Please find our panel surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD
4. RT APPRAISAL PTE LTD

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

\*Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/ or insurers. We hereby maintain full reservation of rights and all defences available to us.

**\*Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to [motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com).**

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims

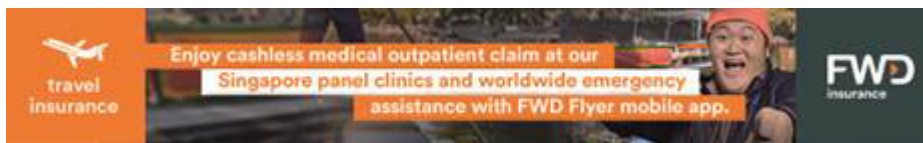


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6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E [venessa.chan@fwd.com](mailto:venessa.chan@fwd.com)

W [www.fwd.com.sg](http://www.fwd.com.sg)



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**From:** [wendy@smspraypainting.com.sg](mailto:wendy@smspraypainting.com.sg) [<mailto:wendy@smspraypainting.com.sg>]

**Sent:** Friday, November 8, 2019 9:38 AM

**To:** Motor Claims SG - SG Common

**Subject:** Accident Case For SLQ4309C

Good morning Sir / Madam,

Our customer will claim the insurance from your client on behalf SM Car Rental Pte Ltd (SLQ4309C) – vehicle registration number is FBA2821E.

Please refer the GIA report as per above.

Kindly send us the surveyor list to choose.

Thank you & have a good day.

Best Regards,

Wendy

**S M Spray Painting Pte Ltd**

Tel: 6384 1755/1766

Fax: 6384 1744

25, Kaki Bukit Road 4,

#08-30 Synergy@KB, (S)417800

[www.smspraypainting.com.sg](http://www.smspraypainting.com.sg)

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