

Surveyor: **OSP**

DOI: **12/11/2019**

Date / Time: **07/11/2019**

Registered in Merimen: **08/11/2019**

Pre-assign / CCU / FTE



Insured Vehicle No. : **SHD 3082C**

Claim No. : _____

Name of Insured : **COMFORT TRANSPORTATION PTE LTD**

Policy No. : _____

Insured Tel No. : _____ HP: _____

Make / Model : _____

Excess Sec II :S\$ _____ D.O.A : **30/10/2019 12:30**

Place of Accident : **IN FRONT OF HOTEL SWISSOTEL MERCHANT COURT**

Is driver the owner? (YES / ☒ NO)

Nature of Accident : _____

If NO, Driver Name / Age : _____

Of GIA REPORT ☒ YES / NO ; TP GIA REPORT: ☒ YES / NO

Driver Tel No. : _____ (V/L: ☒ YES / NO)

Insured Liability : _____ % **Final ? Yes / No**

PC 6808S



INSRS: **WSP: LEXBUILD**

Tel : _____

Liability : _____

RMKS: _____



INSRS: **WSP: _____**

Tel : _____

Liability : _____

RMKS: _____



INSRS: **WSP: _____**

Tel : _____

Liability : _____

RMKS: _____



INSRS: **WSP: _____**

Tel : _____

Liability : _____

RMKS: _____

Date/Time		STAGE	DATE / PIC
	SHD3082C - CC6/III16022295/Ayg3q2; DOA: 18.11.16	Non-Reporting ltr (1st):	
	- CC4/III16020171/M1pa3q2; DOA: 30/9/16	Non-Reporting ltr (2nd):	
	PC 6808S - X	Non-Reporting ltr (Final):	
20/2	File pass to typ mandate	Notification ltr (if non-pickup):	
9/3/2020 - W sent		Call OI:	
12/7/2020 - file-MK to a		After call ltr to OI:	
		Documentation Check List:	Handler Typist
		Notification ltr (if non-pickup)	<input type="checkbox"/>
		After call ltr to OI	<input type="checkbox"/>
		Authorisation To Act:	<input checked="" type="checkbox"/>
		Release Voucher:	<input checked="" type="checkbox"/>
		Final Repair Bill:	<input checked="" type="checkbox"/>
		Car Rental Invoice:	<input type="checkbox"/>
		Towing Invoice	<input checked="" type="checkbox"/>
		LTA / GIA :	<input checked="" type="checkbox"/>
		Medical Bill:	<input type="checkbox"/>
		PIR:	<input type="checkbox"/>
		Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
		LOD	<input checked="" type="checkbox"/>
		Payment Breakdown Form:	<input type="checkbox"/>
		Post-Repair Photos:	<input type="checkbox"/>
		Others:	<input type="checkbox"/>

PRELIMINARY ADVICE

Date/Time: _____

Sent By: _____

FINALIZATION

Date/Time: _____

Confirm with: _____

Confirm by: _____

Repair Cost:

S\$ _____

(_____ days) Reduction: _____ %

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time: **9/3/2020**

Confirm with: **Shiney**

Email ☒ Call ☐

Final Liability:

% **100** (Waived / Assessed) BOLA S/N No: **NIL**

If NO or B 28, Ass. Lia : _____

Repair Cost:

S\$ **749.00**

Loss of Rental (LOR):

S\$ _____ (_____ days)

Loss of Use (LOU):

S\$ **50.00** (5 **250** x 2 days)

Loss of Income (LOI):

S\$ _____ (\$ _____ x _____ days)

LOR only ☐ LOU only ☒ LOR + LOU ☐ LOR + LOI ☐ (Tick only one)

GIA/LTA Search

S\$ **7.45**

Medical:

S\$ _____

Dishurement:

S\$ _____ (e.g. Tow/ Independent)

Legal Cost

S\$ _____

Total:

S\$ **1256.45**

Global Sum S\$: **1250.00**

FINAL PAYMENT

Date/Time: _____

Confirm with: _____

Email ☐ Call ☐

Payee 1:

S\$ **1250.00**

Name 1: **LexBuild International Pte Ltd**

Payee 2: (Strike if N.A.)

S\$ _____

Name 2: _____

Payee 3: (Strike if N.A.)

S\$ _____

Name 3: _____

11th November 2019

Quotation No.: Q19-OPS-1614

India International Insurance
IOB Building, 64 Cecil St, #04-05
Singapore 049711

Attn: Claims Department

Dear Sir/Mdm

Estimated Cost of Repair job for PC6808S (Accident on 30/10/2019 In front of Hotel Swissotel Merchant Court involving SHD3082C)

We are pleased to submit herein, our quotation for your consideration.

S/N	Description	Qty.	Unit Price	Total Price
1	Supply skill labour & paint material (paint, thinner, hardener, lacquer, masking paper, masking tape, sandpaper, putty to repair RHS rear Bumper	1 portion	\$ 880.00	\$ 880.00
Total				\$ 880.00
GST				\$ 61.60
Sub-Total				\$ 941.60

Terms and Conditions:

Payment Terms : 30 days upon invoice
Quotation Validity : 30 days
Lead-Time : 2 working days
Price quoted subject to 7% GST

Repair days - 2 days

Yours faithfully

[Signature]



P/P Repair.
before spray photo

Sun Pin - CLKk7 -
12/11/2019.
Sun Pin - 8661 2627
sunpin@kkauto.com

Approval by: LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

LexBuild International Pte. Ltd.

2 Woodlands Sector 1, #05-12 (Woodlands Spectrum 1), Singapore 738068.

Tel: (65) 6456 3533, Fax: (65) 6456 3353

Website: www.LexBuild.com, Email: sales@LexBuild.com



ROC / CR / GST Reg No: 200004370R

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	110H
Vehicle Details	
Vehicle No.:	PC68085
Vehicle to be Exported:	No
Intended Deregistration Date:	12 Nov 2019
Vehicle Make:	YUTONG
Vehicle Model:	ZK6107HE AUTO
Primary Colour:	Multicolor
Manufacturing Year:	2017
Engine No.:	ISB67E525022231466
Chassis No.:	LZYTBT6XH1032097
Maximum Power Output:	-
Open Market Value:	\$115,520.00
Original Registration Date:	14 Dec 2017
First Registration Date:	14 Dec 2017
Transfer Count:	0
Actual ARF Paid:	\$5,776.00
Intended PARF Rebate Details	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	13 Dec 2027
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	10
QP Paid:	\$58,036.00
COE Rebate Amount:	\$46,928.00
Total Rebate Amount:	\$46,928.00

The information contained herein is correct as at 12 Nov 2019

OK

Nivitha (LKK Auto)

From: Shirley Lim <shirleylim@lexbuild.com>
Sent: Thursday, 7 November 2019 10:46 AM
To: Motor Claim - III; 'sur@lkkauto.com'; Admin-D (LKKAuto)
Cc: LBI Claims; Sherini Pillai
Subject: RE: Accident for PC6808S (AC19/085) & SHD3082C on 30/10/2019

Good morning,

LKK did not receive the assignment, kindly assist.

Thank you.

Best Regards,

Shirley Lim
Operation Admin Executive
Mobile : +65 9615 8280
Email : shirleylim@lexbuild.com


LexBuild International Pte Ltd
2 Woodlands Sector 1
#05-12 (Woodlands Spectrum 1)
Singapore 738068
Tel : +65 6456 3533
Fax : +65 6456 3353
Website : www.LexBuild.com
a new train of thoughts



 Have a try: please don't print this e-mail unless you really need to.

From: Motor Claim - III [mailto:motorclaim@iii.com.sg]
Sent: Tuesday, 5 November, 2019 2:05 PM
To: Shirley Lim <shirleylim@lexbuild.com>; 'sur@lkkauto.com' <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>
Cc: LBI Claims <claims@lexbuild.com>; Sherini Pillai <sherini@iii.com.sg>
Subject: RE: Accident for PC6808S (AC19/085) & SHD3082C on 30/10/2019

Dear Sir / Mdm,

Please conduct a survey on TP vehicle PC6808S and let us have your report urgently.

This claim will be handled by Ms Sherini.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,
Gabriel Wee

12.23pm 7/11/19
P. Shirley
V: Not In

64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext - 248

From: Shirley Lim [<mailto:shirleylim@lexbuild.com>]
Sent: 05 November, 2019 1:28 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: LBI Claims <claims@lexbuild.com>
Subject: Re: Accident for PC6808S (AC19/085) & SHD3082C on 30/10/2019

Good afternoon,

we will select LKK Auto Consultants Pte Ltd

Thank you.

Best Regards,

Shirley Lim
Operation Admin Executive
Mobile : +65 9615 8280
Email : shirleylim@lexbuild.com

LexBuildTM
LexBuild International Pte Ltd
2 Woodlands Sector 1
#05-12 (Woodlands Spectrum 1)
Singapore 738068
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Fax : +65 6456 3353
Website : www.LexBuild.com
a new train of thoughts



 have a try... please don't print this e-mail unless you really need to

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Monday, November 4, 2019 4:43 PM
To: Shirley Lim <shirleylim@lexbuild.com>
Cc: LBI Claims <claims@lexbuild.com>
Subject: RE: Accident for PC6808S (AC19/085) & SHD3082C on 30/10/2019

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext - 248

From: Shirley Lim [<mailto:shirleylim@lexbuild.com>]
Sent: 04 November, 2019 3:15 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: LBI Claims <claims@lexbuild.com>
Subject: RE: Accident for PC6808S (AC19/085) & SHD3082C on 30/10/2019

Good afternoon,

We did not receive any arrangement to survey for the above accident

Thank you

Best Regards,

Shirley Lim
Operation Admin Executive
Mobile : +65 9615 8280
Email : shirleylim@lexbuild.com

暢通國際 LexBuild™
LexBuild International Pte Ltd
2 Woodlands Sector 1
#05-12 (Woodlands Spectrum 1)
Singapore 738068
Tel : +65 6456 3533
Fax : +65 6456 3353
Website : www.LexBuild.com
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Save a tree... please don't print this e-mail unless you really need to.

From: Shirley Lim
Sent: Thursday, 31 October, 2019 3:10 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: LBI Claims <claims@lexbuild.com>
Subject: Accident for PC6808S (AC19/085) & SHD3082C on 30/10/2019

Good afternoon Sir/Mdm,

Attached please find the documents for the above case, our client is filing for a third party claim against your insurer **SHD3082C**

- 1) Accident Report
- 2) Notice of Accident (AC19/085)
- 3) Authorization to Act
- 4) Video Footage

Please contact us to arrange for survey of the above vehicle and advice liability.

Thank you.

Best Regards,

Shirley Lim
Operation Admin Executive
Mobile : +65 9615 8280
Email : shirleylim@lexbuild.com


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Fax : +65 6456 3353
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Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

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Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Wednesday, 27 November 2019 10:36 AM
To: Shirley Lim
Cc: LBI Claims; Admin A
Subject: RE: Accident for PC6808S (AC19/085) & SHD3082C on 30/10/2019 *** LKK REF: CC4/III19019871/Qpa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Lim <shirleylim@lexbuild.com>
Sent: Tuesday, 26 November 2019 2:23 PM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Cc: LBI Claims <claims@lexbuild.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: RE: Accident for PC6808S (AC19/085) & SHD3082C on 30/10/2019 *** LKK REF: CC4/III19019871/Qpa3

Hi Hsiao Tong,

Kindly advise liability for the above accident.

Thank you.

Best Regards,

Shirley Lim
Operation Admin Executive
Mobile : +65 9615 8280
Email : shirleylim@lexbuild.com


LexBuild
LexBuild International Pte Ltd
2 Woodlands Sector 1
#05-12 (Woodlands Spectrum 1)
Singapore 738068
Tel : +65 6456 3533
Fax : +65 6456 3353
Website : www.LexBuild.com
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 Save a tree...please don't print this e-mail unless you really need to.

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Wednesday, 20 November, 2019 5:57 PM
To: Shirley Lim <shirleylim@lexbuild.com>
Cc: LBI Claims <claims@lexbuild.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: Accident for PC6808S (AC19/085) & SHD3082C on 30/10/2019 *** LKK REF: CC4/III19019871/Qpa3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Shirley,

As requested, enclosed estimate marking.

Please be informed that OI has yet to report.

Please provide us the following (if any)

- ***evidence i.e. video and scene photo***
- ***PIR result***

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: Meikwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Lim <shirleylim@lexbuild.com>
Sent: Friday, 8 November, 2019 4:57 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: LBI Claims <claims@lexbuild.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: Accident for PC6808S (AC19/085) & SHD3082C on 30/10/2019

Please refer attached at your request.

Thank you.

Best Regards,

Shirley Lim
Operation Admin Executive
Mobile : +65 9615 8280
Email : shirleylim@lexbuild.com


LexBuild International Pte Ltd
2 Woodlands Sector 1
#05-12 (Woodlands Spectrum 1)
Singapore 738068
Tel : +65 6456 3533
Fax : +65 6456 3353
Website : www.LexBuild.com
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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Friday, 8 November, 2019 4:54 PM
To: Shirley Lim <shirleylim@lexbuild.com>
Cc: LBI Claims <claims@lexbuild.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: Accident for PC6808S (AC19/085) & SHD3082C on 30/10/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Shirley,

We refer to the above matter.

Please provide us TP GIA report.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Thursday, 7 November, 2019 12:26 PM
To: 'Motor Claim - III' <motorclaim@iii.com.sg>; assignments <assignments@lkkauto.com>
Cc: 'Sherini Pillai' <sherini@iii.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: Accident for PC6808S (AC19/085) & SHD3082C on 30/10/2019

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Lim [<mailto:shirleylim@lexbuild.com>]

Sent: Thursday, 7 November 2019 10:46 AM

To: Motor Claim - III <motorclaim@iii.com.sg>; 'sur@lkkauto.com' <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: LBI Claims <claims@lexbuild.com>; Sherini Pillai <sherini@iii.com.sg>

Subject: RE: Accident for PC6808S (AC19/085) & SHD3082C on 30/10/2019

Good morning,

LKK did not receive the assignment, kindly assist.

Thank you.

Best Regards,

Shirley Lim

Operation Admin Executive

Mobile : +65 9615 8280

Email : shirleylim@lexbuild.com


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Website : www.LexBuild.com
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From: Motor Claim - III [<mailto:motorclaim@iii.com.sg>]

Sent: Tuesday, 5 November, 2019 2:05 PM

To: Shirley Lim <shirleylim@lexbuild.com>; 'sur@lkkauto.com' <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: LBI Claims <claims@lexbuild.com>; Sherini Pillai <sherini@iii.com.sg>

Subject: RE: Accident for PC6808S (AC19/085) & SHD3082C on 30/10/2019

Dear Sir / Mdm,

Please conduct a survey on TP vehicle PC6808S and let us have your report urgently.

This claim will be handled by Ms Sherini.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext - 248

From: Shirley Lim [mailto:shirleylim@lexbuild.com]
Sent: 05 November, 2019 1:28 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: LBI Claims <claims@lexbuild.com>
Subject: Re: Accident for PC68085 (AC19/085) & SHD3082C on 30/10/2019

Good afternoon,

we will select LKK Auto Consultants Pte Ltd

Thank you.

Best Regards,

Shirley Lim
Operation Admin Executive
Mobile : +65 9615 8280
Email : shirleylim@lexbuild.com

LexBuildTM
LexBuild International Pte Ltd
2 Woodlands Sector 1
#05-12 (Woodlands Spectrum 1)
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Fax : +65 6456 3353
Website : www.LexBuild.com
a new train of thoughts



 Save a tree... please don't print this e-mail unless you really need to.

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Monday, November 4, 2019 4:43 PM
To: Shirley Lim <shirleylim@lexbuild.com>
Cc: LBI Claims <claims@lexbuild.com>
Subject: RE: Accident for PC68085 (AC19/085) & SHD3082C on 30/10/2019

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext - 248

From: Shirley Lim [<mailto:shirleylim@lexbuild.com>]
Sent: 04 November, 2019 3:15 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: LBI Claims <claims@lexbuild.com>
Subject: RE: Accident for PC68085 (AC19/085) & SHD3082C on 30/10/2019

Good afternoon,

We did not receive any arrangement to survey for the above accident

Thank you.

Best Regards,

Shirley Lim
Operation Admin Executive
Mobile : +65 9615 8280
Email : shirleylim@lexbuild.com

暢通國際
LexBuildTM
LexBuild International Pte Ltd
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Website : www.LexBuild.com
a new train of thoughts



 Save a tree... please don't print this e-mail unless you really need to.

From: Shirley Lim
Sent: Thursday, 31 October, 2019 3:10 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: LBI Claims <claims@lexbuild.com>
Subject: Accident for PC6808S (AC19/085) & SHD3082C on 30/10/2019

Good afternoon Sir/Mdm,

Attached please find the documents for the above case, our client is filing for a third party claim against your insurer **SHD3082C**

- 1) Accident Report
- 2) Notice of Accident (AC19/085)
- 3) Authorization to Act
- 4) Video Footage

Please contact us to arrange for survey of the above vehicle and advice liability.

Thank you.

Best Regards,

Shirley Lim
Operation Admin Executive
Mobile : +65 9615 8280
Email : shirleylim@lexbuild.com


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LexBuild International Pte Ltd
2 Woodlands Sector 1
#05-12 (Woodlands Spectrum 1)
Singapore 738068
Tel : +65 6456 3533
Fax : +65 6456 3353
Website : www.LexBuild.com
a new train of thoughts



 Save a tree... please don't print this e-mail unless you really need to.

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

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India International Insurance Pte Ltd.

Registration No. 198703792-K

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India International Insurance Pte Ltd.

Registration No. 198703792-K



This email has been checked for viruses by AVG antivirus software.

www.avg.com

Hsiao Tong (LKKAUTO)

From: Shirley Lim <shirleylim@lexbuild.com>
Sent: Tuesday, 11 February 2020 5:24 PM
To: Hsiao Tong (LKKAUTO); supin@lkkauto.com
Cc: LBI Claims; Admin A
Subject: RE: Accident for PC6808S (AC19/085) & SHD3082C on 30/10/2019 *** LKK REF: CC4/III19019871/Qpa3
Attachments: ATA PC6808S.pdf; LBE202002-001.pdf; AC19085 LOD PC6808S.pdf; ITNET-00000-191031-001141.pdf

We are authorized by Singapore Coach Services Pte Ltd to negotiate and derive an amicable direct settlement with your prestige company.

The repair on the said bus has been done.

We hereby quantify our client's intend claims as follow:

1	Final Repair bill (LBE202002-001)	\$ 749.00	(Inclusive 7% GST)
2	LOU (2 days @ \$350/day)	\$ 700.00	
3	Search Fees	\$ 7.45	(Inclusive 7% GST)
Grand Total		\$ 1,456.45	

Enclosed please find the documents for your necessary action:

- 1) Authorization to Act
- 2) Tax Invoice LBE202002-001
- 3) Letter of Demand
- 4) Search Invoice

Please let us have your Discharge Voucher As soon As possible to close the case

Thank you.

Best Regards,

Shirley Lim
Operation Admin Executive
Mobile : +65 9615 8280
Email : shirleylim@lexbuild.com

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LexBuild International Pte Ltd

11 Tuas Bay Close, #04-01/02 West Star
Singapore 636996

Tel : +65 6456 3533

Fax : +65 6456 3353

Website : www.LexBuild.com

a new train of thoughts



Save a tree. please don't print this email unless you really need to.

From: Shirley Lim

Sent: Tuesday, 11 February, 2020 2:02 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; supin@lkkauto.com

Cc: LBI Claims <claims@lexbuild.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Accident for PC6808S (AC19/085) & SHD3082C on 30/10/2019 *** LKK REF: CC4/III19019871/Qpa3

Good afternoon,

Kindly refer attached after repair photos for your perusal.

Thank you.

Best Regards,

Shirley Lim

Operation Admin Executive

Mobile : +65 9615 8280

Email : shirleylim@lexbuild.com

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LexBuild International Pte Ltd

11 Tuas Bay Close, #04-01/02 West Star
Singapore 636996

Tel : +65 6456 3533

Fax : +65 6456 3353

Website : www.LexBuild.com

a new train of thoughts



Save a tree. please don't print this email unless you really need to.

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Wednesday, 27 November, 2019 10:36 AM

To: Shirley Lim <shirleylim@lexbuild.com>

Cc: LBI Claims <claims@lexbuild.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Accident for PC6808S (AC19/085) & SHD3082C on 30/10/2019 *** LKK REF: CC4/III19019871/Qpa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Lim <shirleylim@lexbuild.com>

Sent: Tuesday, 26 November 2019 2:23 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: LBI Claims <claims@lexbuild.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Accident for PC6808S (AC19/085) & SHD3082C on 30/10/2019 *** LKK REF: CC4/III19019871/Qpa3

Hi Hsiao Tong,

Kindly advise liability for the above accident.

Thank you.

Best Regards,

Shirley Lim

Operation Admin Executive

Mobile : +65 9615 8280

Email : shirleylim@lexbuild.com

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Wednesday, 20 November, 2019 5:57 PM
To: Shirley Lim <shirleylim@lexbuild.com>
Cc: LBI Claims <claims@lexbuild.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: Accident for PC6808S (AC19/085) & SHD3082C on 30/10/2019 *** LKK REF: CC4/III19019871/Qpa3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Shirley,

As requested. enclosed estimate marking.

Please be informed that OI has yet to report.

Please provide us the following (if any)

- **evidence i.e. video and scene photo**
- **PIR result**

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Lim <shirleylim@lexbuild.com>
Sent: Friday, 8 November, 2019 4:57 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: LBI Claims <claims@lexbuild.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: Accident for PC6808S (AC19/085) & SHD3082C on 30/10/2019

Please refer attached at your request.

Thank you.

Best Regards,

Shirley Lim
Operation Admin Executive
Mobile : +65 9615 8280
Email : shirleylim@lexbuild.com

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Friday, 8 November, 2019 4:54 PM
To: Shirley Lim <shirleylim@lexbuild.com>
Cc: LBI Claims <claims@lexbuild.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: Accident for PC6808S (AC19/085) & SHD3082C on 30/10/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Shirley,

We refer to the above matter.

Please provide us TP GIA report.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Thursday, 7 November, 2019 12:26 PM
To: 'Motor Claim - III' <motorclaim@iii.com.sg>; assignments <assignments@lkkauto.com>
Cc: 'Sherini Pillai' <sherini@iii.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: Accident for PC6808S (AC19/085) & SHD3082C on 30/10/2019

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Lim [mailto:shirleylim@lexbuild.com]

Sent: Thursday, 7 November 2019 10:46 AM

To: Motor Claim - III <motorclaim@iii.com.sg>; 'sur@lkkauto.com' <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: LBI Claims <claims@lexbuild.com>; Sherini Pillai <sherini@iii.com.sg>

Subject: RE: Accident for PC68085 (AC19/085) & SHD3082C on 30/10/2019

Good morning,

LKK did not receive the assignment, kindly assist.

Thank you.

Best Regards,

Shirley Lim

Operation Admin Executive

Mobile : +65 9615 8280

Email : shirleylim@lexbuild.com


LexBuild International Pte Ltd
2 Woodlands Sector 1
#05-12 (Woodlands Spectrum 1)
Singapore 738068
Tel : +65 6456 3533
Fax : +65 6456 3353
Website : www.LexBuild.com
a new train of thoughts



 Save a tree...please don't print this e-mail unless you really need to.

From: Motor Claim - III [mailto:motorclaim@iii.com.sg]

Sent: Tuesday, 5 November, 2019 2:05 PM

To: Shirley Lim <shirleylim@lexbuild.com>; 'sur@lkkauto.com' <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: LBI Claims <claims@lexbuild.com>; Sherini Pillai <sherini@iii.com.sg>

Subject: RE: Accident for PC68085 (AC19/085) & SHD3082C on 30/10/2019

Dear Sir / Mdm,

Please conduct a survey on TP vehicle PC6808S and let us have your report urgently.

This claim will be handled by Ms Sherini.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext – 248

From: Shirley Lim [<mailto:shirleylim@lexbuild.com>]
Sent: 05 November, 2019 1:28 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: LBI Claims <claims@lexbuild.com>
Subject: Re: Accident for PC6808S (AC19/085) & SHD3082C on 30/10/2019

Good afternoon,

we will select LKK Auto Consultants Pte Ltd

Thank you.

Best Regards,

Shirley Lim
Operation Admin Executive
Mobile : +65 9615 8280
Email : shirleylim@lexbuild.com


LexBuild
LexBuild International Pte Ltd
2 Woodlands Sector 1
#05-12 (Woodlands Spectrum 1)
Singapore 738068
Tel : +65 6456 3533
Fax : +65 6456 3353
Website : www.LexBuild.com
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 Save a tree...please don't print this e-mail unless you really need to.

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Monday, November 4, 2019 4:43 PM
To: Shirley Lim <shirleylim@lexbuild.com>
Cc: LBI Claims <claims@lexbuild.com>
Subject: RE: Accident for PC6808S (AC19/085) & SHD3082C on 30/10/2019

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext - 248

From: Shirley Lim [<mailto:shirleylim@lexbuild.com>]
Sent: 04 November, 2019 3:15 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: LBI Claims <claims@lexbuild.com>
Subject: RE: Accident for PC6808S (AC19/085) & SHD3082C on 30/10/2019

Good afternoon,

We did not receive any arrangement to survey for the above accident

Thank you.

Best Regards,

Shirley Lim
Operation Admin Executive
Mobile : +65 9615 8280
Email : shirleylim@lexbuild.com

暢通國際
LexBuildTM
LexBuild International Pte Ltd
2 Woodlands Sector 1
#05-12 (Woodlands Spectrum 1)
Singapore 738068
Tel : +65 6456 3533
Fax : +65 6456 3353
Website : www.LexBuild.com
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Save a tree...please don't print this e-mail unless you really need to.

From: Shirley Lim
Sent: Thursday, 31 October, 2019 3:10 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: LBI Claims <claims@lexbuild.com>
Subject: Accident for PC6808S (AC19/085) & SHD3082C on 30/10/2019

Good afternoon Sir/Mdm,

Attached please find the documents for the above case, our client is filing for a third party claim against your insurer **SHD3082C**

- 1) Accident Report
- 2) Notice of Accident (AC19/085)
- 3) Authorization to Act
- 4) Video Footage

Please contact us to arrange for survey of the above vehicle and advice liability.

Thank you.

Best Regards,

Shirley Lim
Operation Admin Executive
Mobile : +65 9615 8280
Email : shirleylim@lexbuild.com


LexBuild
LexBuild International Pte Ltd
2 Woodlands Sector 1
#05-12 (Woodlands Spectrum 1)
Singapore 738068
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India International Insurance Pte Ltd.

Registration No. 198703792-K

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India International Insurance Pte Ltd.

Registration No. 198703792-K



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www.avg.com

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	08 Nov 2019 16:55	Cim Dtl Modified	Claimant's Name: -> -.	[A] HOW MEI KWAN
2	08 Nov 2019 16:55	Cim Veh Model Changed	(201753) SSANGYONG RODIUS 2.7 (A).	[A] HOW MEI KWAN
3	08 Nov 2019 16:55	Cim Created	Reg No: PC6808S, Acct Date: 2019/10/30, Claim Type: TP, Insurer: India International Insurance Pte Ltd (H Q), Workshop: Lexbuild Auto & Trading Pte Ltd (HQ)	[A] HOW MEI KWAN
4	08 Nov 2019 16:55	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	08 Nov 2019 16:55	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/11/19	[A] HOW MEI KWAN
6	08 Nov 2019 16:55	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	08 Nov 2019 16:56	Adj Adjuster Assigned	[None] -> PARASURAM SHANMUGAM	[A] HOW MEI KWAN
8	08 Nov 2019 17:03	Cim Dtl Modified	Claimant's Name: - -> SINGAPORE COACH SERVICES PTE L. Claimant's ID: -> 201227110H.	[A] HOW MEI KWAN
9	08 Nov 2019 17:03	Cim Veh Model Changed	(201753) -> (205871) YUTONG ZK6107HE 6.7 D (A).	[A] HOW MEI KWAN
10	14 Nov 2019 09:09	Adj Adjuster Assigned	PARASURAM SHANMUGAM -> OI SUN PIN	[A] HOW MEI KWAN
11	27 Nov 2019 08:46	Adj Mandate Request	Cur.Reg:0.00:PODS Liability: 100% Remarks: Insured driver collided onto third party stationary bus.	[A] CHEW HSIAO TONG
12	27 Nov 2019 09:06	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/11/19	[I] Sherini Pillai
13	27 Nov 2019 09:06	Adj Mandate Set	Approved:0.00.	[I] Sherini Pillai
14	20 Feb 2020 17:09	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
15	20 Feb 2020 17:09	Cim Dtl Modified	Insured Name: -> -, Insured ID: -> -, Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
16	20 Feb 2020 17:09	Cim Dtl Modified	JPJ Reg. Date: -> 2017/12/14.	[A] JOANNE LEE KHANG MIN
17	20 Feb 2020 17:09	Cim Details Notified		[A] JOANNE LEE KHANG MIN
18	22 Feb 2020 11:23	Label Added	(30653):Direct Settlement.	[A] CHEW HSIAO TONG
19	22 Feb 2020 11:25	Adj Mandate Request	Cur.Reg:1256.45:PODS Liability: 100% *Quantum: (a)CORw/GST: \$749.00 + (b)LOU(2days x \$250.00): \$5 00.00 + (c)LTA/GIA search fee: \$7.45 = Total: \$1,256.45 *Vehicle Model: Yutong ZK5107HE (6690cc) *2 rec ommendation repair days *For your approval pl	[A] CHEW HSIAO TONG

Date From Date To Audit Type

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2340671	11 Nov 2019 08:32:36	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	PC6808S	SHD3082C	11.77
2445089	20 Feb 2020 17:09:17	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	PC6808S	SHD3082C	11.77

Print Received Message

This mail is associated with :

***PC6808S (MCT19100771)
[SHD3082C]**

TP

SINGAPORE COACH SERVICES PTE LTD

Oct 30 2019 12:00AM

[-]

Lexbuild Auto & Trading Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 24/02/2020 08:58 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$1256.45) - PC6808S - Claim Handler: Sherini Pillai

Approved:1256.45.

Hsiao Tong (LKKAuto)

From: Shirley Lim <shirleylim@lexbuild.com>
Sent: Monday, 9 March 2020 3:03 PM
To: Hsiao Tong (LKKAuto); supin@lkkauto.com
Cc: LBI Claims; Admin A
Subject: RE: Accident for PC6808S (AC19/085) & SHD3082C on 30/10/2019 *** LKK REF: CC4/III19019871/Qpa3

Hi Hsiao Tong,

We accept your offer global sum of **\$1,250.00(all-in).**

Thank you.

Best Regards,

Shirley Lim
Operation Admin Executive
Mobile : +65 9615 8280
Email : shirleylim@lexbuild.com



Save a tree. please don't print this email unless you really need to.

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Sunday, 8 March, 2020 5:02 PM
To: Shirley Lim <shirleylim@lexbuild.com>; supin@lkkauto.com
Cc: LBI Claims <claims@lexbuild.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Accident for PC6808S (AC19/085) & SHD3082C on 30/10/2019 *** LKK REF: CC4/III19019871/Qpa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$1,250.00(all-in).**

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Lim <shirleylim@lexbuild.com>

Sent: Tuesday, 11 February 2020 5:24 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; supin@lkkauto.com

Cc: LBI Claims <claims@lexbuild.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Accident for PC68085 (AC19/085) & SHD3082C on 30/10/2019 *** LKK REF: CC4/III19019871/Qpa3

We are authorized by Singapore Coach Services Pte Ltd to negotiate and derive an amicable direct settlement with your prestige company.

The repair on the said bus has been done.

We hereby quantify our client's intend claims as follow:

1	Final Repair bill (LBE202002-001)	\$ 749.00	(Inclusive 7% GST)
2	LOU (2 days @ \$350/day)	\$ 700.00	
3	Search Fees	\$ 7.45	(Inclusive 7% GST)
Grand Total		\$ 1,456.45	

Enclosed please find the documents for your necessary action:

- 1) Authorization to Act
- 2) Tax Invoice LBE202002-001
- 3) Letter of Demand
- 4) Search Invoice

Please let us have your Discharge Voucher As soon As possible to close the case

Thank you.

Best Regards,

Shirley Lim
Operation Admin Executive

Mobile : +65 9615 8280
Email : shirleylim@lexbuild.com



LexBuild International Pte Ltd

11 Tuas Bay Close, #04-01/02 West Star
Singapore 636996

Tel : +65 6456 3533
Fax : +65 6456 3353
Website : www.LexBuild.com
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From: Shirley Lim

Sent: Tuesday, 11 February, 2020 2:02 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; supin@lkkauto.com

Cc: LBI Claims <claims@lexbuild.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Accident for PC6808S (AC19/085) & SHD3082C on 30/10/2019 *** LKK REF: CC4/III19019871/Qpa3

Good afternoon,

Kindly refer attached after repair photos for your perusal.

Thank you.

Best Regards,

Shirley Lim

Operation Admin Executive

Mobile : +65 9615 8280

Email : shirleylim@lexbuild.com



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Singapore 636996

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Website : www.LexBuild.com
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Save a tree. please don't print this email unless you really need to.

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Wednesday, 27 November, 2019 10:36 AM

To: Shirley Lim <shirleylim@lexbuild.com>

Cc: LBI Claims <claims@lexbuild.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Accident for PC68085 (AC19/085) & SHD3082C on 30/10/2019 *** LKK REF: CC4/III19019871/Qpa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Lim <shirleylim@lexbuild.com>

Sent: Tuesday, 26 November 2019 2:23 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: LBI Claims <claims@lexbuild.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Accident for PC68085 (AC19/085) & SHD3082C on 30/10/2019 *** LKK REF: CC4/III19019871/Qpa3

Hi Hsiao Tong,

Kindly advise liability for the above accident.

Thank you.

Best Regards,

Shirley Lim
Operation Admin Executive

Mobile : +65 9615 8280
Email : shirleylim@lexbuild.com


LexBuild International Pte Ltd
2 Woodlands Sector 1
#05-12 (Woodlands Spectrum 1)
Singapore 738068
Tel : +65 6456 3533
Fax : +65 6456 3353
Website : www.LexBuild.com
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From: Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]
Sent: Wednesday, 20 November, 2019 5:57 PM
To: Shirley Lim <shirleylim@lexbuild.com>
Cc: LBI Claims <claims@lexbuild.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: RE: Accident for PC6808S (AC19/085) & SHD3082C on 30/10/2019 *** LKK REF: CC4/III19019871/Qpa3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Shirley,

As requested. enclosed estimate marking.

Please be informed that OI has yet to report.

Please provide us the following (if any)

- ***evidence i.e. video and scene photo***
- ***PIR result***

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Lim <shirleylim@lexbuild.com>
Sent: Friday, 8 November, 2019 4:57 PM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Cc: LBI Claims <claims@lexbuild.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: RE: Accident for PC6808S (AC19/085) & SHD3082C on 30/10/2019

Please refer attached at your request.

Thank you.

Best Regards,

Shirley Lim
Operation Admin Executive

Mobile : +65 9615 8280
Email : shirleylim@lexbuild.com

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LexBuild
LexBuild International Pte Ltd
2 Woodlands Sector 1
#05-12 (Woodlands Spectrum 1)
Singapore 738068
Tel : +65 6456 3533
Fax : +65 6456 3353
Website : www.LexBuild.com
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 Save a tree...please don't print this e-mail unless you really need to.

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Friday, 8 November, 2019 4:54 PM
To: Shirley Lim <shirleylim@lexbuild.com>
Cc: LBI Claims <claims@lexbuild.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: Accident for PC6808S (AC19/085) & SHD3082C on 30/10/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Shirley,

We refer to the above matter.

Please provide us TP GIA report.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Thursday, 7 November, 2019 12:26 PM
To: 'Motor Claim - III' <motorclaim@iii.com.sg>; assignments <assignments@lkkauto.com>
Cc: 'Sherini Pillai' <sherini@iii.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: Accident for PC6808S (AC19/085) & SHD3082C on 30/10/2019

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

From: Shirley Lim [<mailto:shirleylim@lexbuild.com>]

Sent: Thursday, 7 November 2019 10:46 AM

To: Motor Claim - III <motorclaim@iii.com.sg>; 'sur@lkkauto.com' <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: LBI Claims <claims@lexbuild.com>; Sherini Pillai <sherini@iii.com.sg>

Subject: RE: Accident for PC6808S (AC19/085) & SHD3082C on 30/10/2019

Good morning,

LKK did not receive the assignment, kindly assist.

Thank you.

Best Regards,

Shirley Lim

Operation Admin Executive

Mobile : +65 9615 8280

Email : shirleylim@lexbuild.com

杨通国际

LexBuildTM
LexBuild International Pte Ltd
2 Woodlands Sector 1
#05-12 (Woodlands Spectrum 1)
Singapore 738068
Tel : +65 6456 3533
Fax : +65 6456 3353
Website : www.LexBuild.com
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From: Motor Claim - III [<mailto:motorclaim@iii.com.sg>]

Sent: Tuesday, 5 November, 2019 2:05 PM

To: Shirley Lim <shirleylim@lexbuild.com>; 'sur@lkkauto.com' <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: LBI Claims <claims@lexbuild.com>; Sherini Pillai <sherini@iii.com.sg>

Subject: RE: Accident for PC6808S (AC19/085) & SHD3082C on 30/10/2019

Dear Sir / Mdm,

Please conduct a survey on TP vehicle PC6808S and let us have your report urgently.

This claim will be handled by Ms Sherini.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext - 248

From: Shirley Lim [<mailto:shirleylim@lexbuild.com>]
Sent: 05 November, 2019 1:28 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: LBI Claims <claims@lexbuild.com>
Subject: Re: Accident for PC6808S (AC19/085) & SHD3082C on 30/10/2019

Good afternoon,

we will select LKK Auto Consultants Pte Ltd

Thank you.

Best Regards,

Shirley Lim
Operation Admin Executive
Mobile : +65 9615 8280
Email : shirleylim@lexbuild.com

暢通國際
LexBuildTM
LexBuild International Pte Ltd
2 Woodlands Sector 1
#05-12 (Woodlands Spectrum 1)
Singapore 738068
Tel : +65 6456 3533
Fax : +65 6456 3353
Website : www.LexBuild.com
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Save a tree...please don't print this e-mail unless you really need to.

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Monday, November 4, 2019 4:43 PM
To: Shirley Lim <shirleylim@lexbuild.com>
Cc: LBI Claims <claims@lexbuild.com>
Subject: RE: Accident for PC6808S (AC19/085) & SHD3082C on 30/10/2019

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext - 248

From: Shirley Lim [<mailto:shirleylim@lexbuild.com>]
Sent: 04 November, 2019 3:15 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: LBI Claims <claims@lexbuild.com>
Subject: RE: Accident for PC6808S (AC19/085) & SHD3082C on 30/10/2019

Good afternoon,

We did not receive any arrangement to survey for the above accident

Thank you.

Best Regards,

Shirley Lim
Operation Admin Executive
Mobile : +65 9615 8280
Email : shirleylim@lexbuild.com

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LexBuildTM
LexBuild International Pte Ltd
2 Woodlands Sector 1
#05-12 (Woodlands Spectrum 1)
Singapore 738068
Tel : +65 6456 3533
Fax : +65 6456 3353
Website : www.LexBuild.com
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From: Shirley Lim
Sent: Thursday, 31 October, 2019 3:10 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: LBI Claims <claims@lexbuild.com>
Subject: Accident for PC6808S (AC19/085) & SHD3082C on 30/10/2019

Good afternoon Sir/Mdm,

Attached please find the documents for the above case, our client is filing for a third party claim against your insurer **SHD3082C**

- 1) Accident Report
- 2) Notice of Accident (AC19/085)
- 3) Authorization to Act
- 4) Video Footage

Please contact us to arrange for survey of the above vehicle and advice liability.

Thank you.

Best Regards,

Shirley Lim
Operation Admin Executive
Mobile : +65 9615 8280
Email : shirleylim@lexbuild.com


LexBuildTM
LexBuild International Pte Ltd
2 Woodlands Sector 1
#05-12 (Woodlands Spectrum 1)
Singapore 738068
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Fax : +65 6456 3353
Website : www.LexBuild.com
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Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

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India International Insurance Pte Ltd.

Registration No. 198703792-K



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www.avg.com

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	26 Nov 2019 Edit Reg		07 Nov 2019 00:00 Edit Adj Rpt	S\$700.00 Edit Estimates	S\$700.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
------	-----------	---------------	-----------	----------

CLAIM SUBFOLDER DETAILS [Created by adjuster]

Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R		
Main Claimant:	SINGAPORE COACH SERVICES PTE LTD, Co. Reg. No.: 201227110H		
Vehicle Reg. No.:	PC6808S	Date of Loss:	30/10/2019 00:00 - :59 [22 Months and 16 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / MCT19100771	Policy/Cover Note No.:	MCOM0015
Vehicle Reg. No. (Insured):	SHD3082C	Policy No. (Claimant):	5111049314-00026
		Excess:	
Repairer:	Lexbuild International Pte Ltd (tuas) (HQ) 11 Tuas Bay Close, #04-01/02 West Star, 636996 Tuas - Tel:		
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Sherini Pillai]		
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by OI SUN PIN] ... [Final Rpt due 19/11/2019]		

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

- III_SG (24/02/2020): Alert - Adj Mandate Approved (S\$1256.45) - PC6808S - Claim Handler: Sherini Pillai...
- III_SG (27/11/2019): Alert - Adj Mandate Approved (S\$0.00) - PC6808S - Claim Handler: Sherini Pillai

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*PC6808S (MCT19100771)
[SHD3082C]
TP
SINGAPORE COACH SERVICES PTE LTD
Oct 30 2019 12:00AM
[COMFORT TRANSPORTATION PTE LTD]
Lexbuild International Pte Ltd (tuas)

[Upload Documents](#) | [Upload Photos](#) | [Compose New Letter](#)

View View in Browser

Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	22/11/19 12:09	General View		Load JPG	<input checked="" type="checkbox"/>
2	22/11/19 12:09	General View		Load JPG	<input checked="" type="checkbox"/>
3	22/11/19 12:09	General View		Load JPG	<input checked="" type="checkbox"/>
4	22/11/19 12:09	General View		Load JPG	<input checked="" type="checkbox"/>
5	22/11/19 12:09	General View		Load JPG	<input checked="" type="checkbox"/>
6	22/11/19 12:09	General View		Load JPG	<input checked="" type="checkbox"/>
7	22/11/19 12:09	General View		Load JPG	<input checked="" type="checkbox"/>
8	22/11/19 12:09	General View		Load JPG	<input checked="" type="checkbox"/>
9	22/11/19 12:09	General View		Load JPG	<input checked="" type="checkbox"/>
10	22/11/19 12:09	General View		Load JPG	<input checked="" type="checkbox"/>
11	22/11/19 12:09	General View		Load JPG	<input checked="" type="checkbox"/>
12	22/11/19 12:09	General View		Load JPG	<input checked="" type="checkbox"/>
13	22/11/19 12:09	Chassis Number		Load JPG	<input checked="" type="checkbox"/>
14	22/11/19 12:09	Chassis Number		Load JPG	<input checked="" type="checkbox"/>
15	22/11/19 12:09	Odometer Reading		Load JPG	<input checked="" type="checkbox"/>
16	13/02/20 09:01	After Repair Photo		Load JPG	<input checked="" type="checkbox"/>
17	13/02/20 09:01	After Repair Photo		Load JPG	<input checked="" type="checkbox"/>
18	13/02/20 09:01	After Repair Photo		Load JPG	<input checked="" type="checkbox"/>
19	13/02/20 09:01	After Repair Photo		Load JPG	<input checked="" type="checkbox"/>

Documentation				1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	08/11/19 16:56	EMAIL TO WKSP DD 08.11.19		Load PDF	
2	08/11/19 17:03	TP GIA REPORT		Load PDF	
3	20/11/19 17:54	TP ESTIMATE - MARKED		Load PDF	
4	20/02/20 17:11	LTA SEARCH		Load PDF	
5	20/02/20 17:11	LOD		Load PDF	
6	13/03/20 11:28	AUTHORISATION TO ACT FORM		Load PDF	
7	13/03/20 11:28	DISCHARGE VOUCHER		Load PDF	
8	13/03/20 11:28	WORKSHOP INVOICE		Load PDF	

No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail	Print
1	26/11/19 10:26	Singapore Accident Statement (OIV)		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<div style="border: 1px solid black; padding: 5px; margin-top: 10px;"> Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div> </div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III19019871/QPA3Q2

Date: 13/03/2020

REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015
 Claimant Vehicle No : PC6808S Insured Vehicle No : SHD3082C
 Date of Loss: 30/10/2019 Nature of Claim: TP Claim No: MCT19100771

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: PC6808S
 Make & Model: YUTONG ZK6107HE, 6.7 D (A) Engine No: ISB67E525022231466
 Reg. Date: 14/12/2017 (Man. Year: 2017) Chassis No: LZYTBD6XH1032097
 Colour: Multi-colour Odometer: 88565 km
 Engine Capacity: 6690 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 11 R22.5 Rear Tyre Size: 11 R22.5
 Front Left Side: Pirelli 6 mm Rear Left Side: Pirelli 6 mm
 Front Right Side: Pirelli 6 mm Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	880.00	700.00	180.00	20.45
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	880.00	700.00	180.00	20.45
+ GST 7.00/7.00% (S\$)	61.60	49.00	12.60	20.45
Nett Amount (S\$)	941.60	749.00	192.60	20.45
+ Loss of Use (2.0 x S\$250.00/day) (S\$)		500.00		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		1,256.45		
Global Sum Settlement (S\$)		1,250.00		

INSPECTION

Date of Assignment: 07/11/2019
 Date Inspected: 12/11/2019 Inspected At: 2 WOODLANDS SECTOR 1 ,#05-12
 Repairer: Lexbuild Auto & Trading Pte Ltd (HQ)
 Estimated Period of Repair: 2.0 days

Adjuster: OI SUN PIN

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: (Last Synchronised: 20 Feb 2020)

Parts: N/A YUTONG ZK6107HE 6.7 D (A) (Model not available in database)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for PC6808S)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	SUPPLY SKILL LABOUR & PAINT MATERIAL (PAINT ,THINNER,HARDENER ,LACQUER ,MASKING PAPER,MASKING TAPE,SANDPAPER,PUTTY TO REPAIR RHS REAR BUMPER)	New	880.00	700.00
Gross Labour Cost (\$\$)			880.00	700.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >