

22/03/2002

ASS. REC. BY:

REF:

CS/ASM/90/9869 / R1SD30

Special Instruction:

Surveyor: RISUASSIGNMENT (Office)From (Person): Richard Angof ARM CAXASDate/Time: 8/11/2019

Estimated Cost: \_\_\_\_\_

Bill to: \_\_\_\_\_

OD P / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: \_\_\_\_\_

SML 5533D

Insured: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

VolkswagenTel: 923 61588

of \_\_\_\_\_

17 tuas Avenue 9

Policy No: \_\_\_\_\_

Claim No: \_\_\_\_\_

S9M026AF

Sum Insured: \_\_\_\_\_

Excess: \_\_\_\_\_

\$1000-00

Make of Veh: \_\_\_\_\_

(Client's Record)

D.O.A. 7/11/2019CA REV / REP. / REV 24 HRS

H.O.D. Endorsement: \_\_\_\_\_

Date/Time: 4:06pm 8/11/19

Person Contacted: \_\_\_\_\_

GermaineVehicle IN OUT

Date/Time

Action/Instruction

Exempted ✓81CODAAgreed survey on 11/11/19SML 5533D - X11/11/19@ 17:30pmRaul say proceed authorize via phone call11/11/19@ 17:34 pmreset & revised via ~~sent~~ smart claim11/11/19@ 17:31 pminformed Ch to Germaine via email

ASS. REC. BY: from

REF:

ASM(CAXA) CSI ASM 19019869/R1543

228x

## ASSIGNMENT

From:

Date:

11/11/2019

Veh No:

SML5533D

Yr Regn:

2019 / APZ

Estimated Cost:

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

SML 5533D

at Workshop m/s

Volkswagen

of

17 tuas Ave 9

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

\$1000.00

(Client's Record)

Make of Veh:

Morning

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

N/S

O/S

Bal. or Market Value:

115K

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Make:

SKODA OCTAVIA RS 2.0 ATSI c.c 1984

Colour

WHITE

A/C:

Insured / Std / NI / NA

Sp. Reading

10870

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

TMBBU7NE1K0065789

Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

225/40R18

R:

B3 / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
TOYO / YOKO or

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

07/11/19

D.O.I.

11/11/19

Survey held at

VOLKSWAGEN (TUAS)

Des. of Damages: Frt / Rear / O/S / N/S UIC Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

04/12/19

Rasul Confirmed P/P \$ 12,925.08 @ 4 days with someone  
( \$ 1,837.92 Red - 12% )

RECEIVED 05 DEC 2019

Survey Fee:

290

Transportation:

Photos

Others

TOTAL

290

Date/Time, File Pass to?



Preli. Report

1)

05/12/19  
Typist

Final Report

Date/Time, File Return to?

2)

Days Of Repair:

4

Resurvey No. of Trip:

1

Add Fee:



Site Insp (\$)



Interview (\$)



Tech. Insp (\$)



Weekend (\$)

Report Format:

Lump Sum / L&amp;T:

\$ 12,925.08 p/p




## Service Request Details

Claim

S9M026AF

Reference

None 

Loss Date

November 7, 2019

Report Date

Nov 8, 2019 2:31:00 PM

Request Date

November 8, 2019

Due Date

November 15, 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (OD)

Type of Loss

Own Damage

Services

Accelerated survey and authorize

### Actions

Next Step

Agree to perform service

Decline Work

Accept Work

### Vehicle Information

Make  
SKODA

Model  
OCTAVIA RS 2.0 TSI

Service Address

17 Tuas ave 9, , 639197

Primary Contact/Insured

E'LEGAL CONCEPT  
155 KALLANG WAY, #02-02, 349244, Singapore  
96211161  
eil\_ong@elegalconcept.com.sg

Claim Handler

ANG Richard

richard.angbs@axa.com.sg

Additional Instructions

1) OD - Skoda 2) Excess - \$1000

5

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

New Message

## NIKAM Santosh Pandurang

---

**From:** Ong Germaine (VGS - SG/Singapore) <Germaine.ong@vw.com.sg>  
**Sent:** Friday, November 08, 2019 1:52 PM  
**To:** SG AXA Insurance SM AXA SGP - Motor Survey  
**Cc:** Tang Shu Shi (VGS - SG/Singapore); Chee Steven (VGS - SG/Singapore)  
**Subject:** [EXTERNAL] OD CLAIM SML5533D DOA: 07/11/2019  
**Attachments:** SML5533D.pdf; SAS2699099 - GIA.PDF

**Categories:** Santosh

Dear Claim

Please arrange survey at 17 Tuas ave 9

Vehicle at workshop

Best Regards,

Germaine Ong  
Body and Paint Department  
Volkswagen Group Singapore Pte Ltd  
17 Tuas ave 9  
Singapore 639197

Hp: +6592361588  
[germane.ong@vw.com.sg](mailto:germane.ong@vw.com.sg)  
<http://www.vw.com.sg>



Internal

> Back to OneMotoring

### Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Business
Owner ID:	228X
<b>Vehicle Details</b>	
Vehicle No.:	SML5533D
Vehicle to be Exported:	No
Intended Deregistration Date:	11 Nov 2019
Vehicle Make:	SKODA
Vehicle Model:	OCTAVIA RS 2.0 TSI
Primary Colour:	White
Manufacturing Year:	2018
Engine No.:	DLB029193
Chassis No.:	TMBBU7NE1K0065789
Maximum Power Output:	180.0 kW (241 bhp)
Open Market Value:	\$26,300.00
Original Registration Date:	30 Apr 2019
First Registration Date:	30 Apr 2019
Transfer Count:	0
Actual ARF Paid:	\$28,820.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	29 Apr 2029
PARF Rebate Amount:	\$21,615.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	29 Apr 2029
COE Category:	E - Open - all except motorcycle
COE Period(Years):	10
QP Paid:	\$52,410.00
COE Rebate Amount:	\$45,440.00
<b>Total Rebate Amount:</b>	<b>\$67,055.00</b>

The information contained herein is correct as at 11 Nov 2019

OK

## Shirley Hiew (LKK Auto)

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**From:** Shirley Hiew (LKK Auto)  
**Sent:** Thursday, 5 December 2019 9:21 am  
**To:** Tang Shu Shi (VGS - SG/Singapore)  
**Cc:** Chee Steven (VGS - SG/Singapore); Foo John (VGS - SG/Singapore); Rasul (LKKAuto)  
**Subject:** RE: SML5533D - Finalized

Dear Shu Shi,

Confirmed final fig \$12,925.08 @ 4 days of repairs before excess \$ 1,000/- & GST.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>  
**Sent:** Monday, 25 November 2019 10:51 am  
**To:** Rasul (LKKAuto) <Rasul@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Cc:** Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>; Foo John (VGS - SG/Singapore) <John.Foo@vw.com.sg>  
**Subject:** SML5533D - Finalized

Hi,

Please see attached finalized.

COR: As per attached.

DOR: 4 working days.

Please revert.

Best Regards,

Tang Shu Shi  
Insurance Service Advisor  
Aftersales

Volkswagen Centre Singapore (Macpherson)

## Shirley Hiew (LKK Auto)

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**From:** Shirley Hiew (LKK Auto)  
**Sent:** Monday, 11 November 2019 5:31 pm  
**To:** Ong Germaine (VGS - SG/Singapore)  
**Cc:** Chee Steven (VGS - SG/Singapore); Kong Charmaine (VGS - SG/Singapore); Goh Edmund (VGS - SG/Singapore); Cheong Pearlyn (VGS - SG/Singapore); Wong Meiy (VGS - SG/Singapore)  
**Subject:** SML 5533D OD (AXA) DOA - 07/11/2019

Dear Germaine,

As instructed by our client, please proceed to repair the insured vehicle **SML 5533D (Excess \$ 1,000/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





## IA - SML 5533D

Type

🔗 Question

Message

IA uploaded. Damages consistent, repair cost economical. we have authorize repair. Thanks. From : Shirley

Reply



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

## Immediate Advice

To : AXA Insurance Pte Ltd

11/11/2019

### Survey Details:

Date of loss	7-Nov-19
Date of appointment	8-Nov-19
Date of survey	11-Nov-19
Location of survey	VOLKSWAGEN CENTRE SINGAPORE

### Vehicle Details:

Claim Type:	OD
Vehicle number	SML 5533D
Make and Model	SKODA OCTAVIA RS 2.0 TSI
Date of registration	30/4/2019
Excess	\$ 1,000.00
Market Value	\$ 115,000.00
Parf Rebate	\$ 67,055.00
Nett Loss	\$ 47,945.00

### Repair details:

Initial Estimate	\$ 14,763.00
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### Proposed/Revised repair cost:

Parts	\$ 10,905.08
Check items (estimate)	\$ 200.00
Labour	\$ 1,820.00
<b>Total</b>	<b>\$ 12,925.08</b>
Lump Sum(if applicable)	\$ -

Number of days for repair	<u>4</u>
---------------------------	----------



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564515

**Remarks:**

DAMAGES CONSISTENT, REPAIR COST ECONOMICAL. WE  
HAVE AUTHORIZE REPAIR.

**Mandate:**

Liability(TP)	%	
Proposed repair cost	\$	
Loss of use	\$	no. of days
Loss of rental	\$	no. of days
Loss of income	\$	no. of days
LTA search fees	\$	
Others	\$	
Proposed Total	#VALUE!	

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	07/11/2019 18:08
Date Of Accident	07/11/2019 14:30
Exact Location Of Accident	ALONG LOR MYDIN
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SML5533D
<b>Insured/Policyholder</b>	
Name Of Registered Owner	E'LEGAL CONCEPT
Co Reg No	53217228X
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-85335533
Alternative Phone No	OFFICE-85335533

### Vehicle Particulars

Manufacturer	SKODA
Model	OCTAVIA RS 2.0 L TSI 180KW DSG
Exact Purpose for which vehicle was being used at time of accident	PRIVATE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	AXA INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	P2281342
Cover Note Number	

### Driver

Name of Driver	GUO PEIFENG
NRIC No	S9101152B
Date Of Birth	09/01/1991
Occupation	INDOOR
Date Of Driving Pass	18/01/2013
Driving Experience	6 YEARS AND 9 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-85335533
Fax Number	
Contact Number	
EEmail Address	NOEMAIL

Address	BLK 120A RIVERVALE DRIVE #06-372
Postcode	541120
Was driver an employee of the Insured's Company	YES
If No, Relationship of the Driver with the Insured	
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLIDED INTO PROPERTY
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	1
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	NO
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

REFER TO SKETCH PLAN

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

**SKETCH PLAN**

**IMPORTANT NOTICE**

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

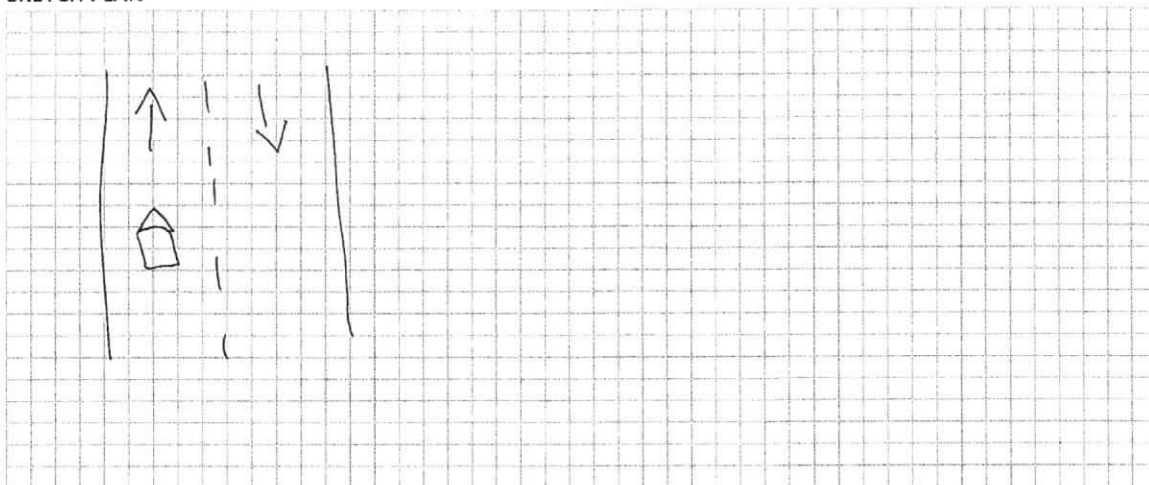
Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:



SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

While traveling along Lor Mydin, approx 40km/h

Heard a loud bang hitting the undercarriage of

my car. Unable to stop to check what

object that hit, as ~~there~~ there is car

behind.

Stop after traffic was clear, realised under-tray

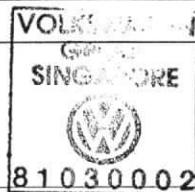
Leaking oil sustain.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time: 6pm 7/11/19



Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

# ŠKODA Centre Singapore

26 Leng Kee Rd  
Singapore 159104  
Biz. Reg. No.: 199101494Z  
GST No.: M200985052



## Quotation

Non binding - Preview

Page 1/1

Company  
AXA Insurance Pte Ltd  
8 SHENTON WAY  
#27-01 AXA TOWER  
Singapore 068811

Customer Details:  
Company  
E'LEGAL CONCEPT  
155 KALLANG WAY  
#02-02  
SINGAPORE 349244

Document no.  
Document date 08-11-2019  
Customer no. 5211000859  
Customer GST-ID 196900406D  
Dealer 39999  
Job order number 2019002599/ 1  
Job order date 07-11-2019  
Service Advisor SHU SHI TANG

License plate	Model code	First registration	VIN	Model	Mileage
SML5533D	5E36UDR1	30-04-2019	TMBBU7NE1K0065789	Octavia RS 2.0   TSI 180kW DSG	10,400

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	WHEEL ALIGNMENT	1	pcs.	300.00	#1	300.00	321.00
	DIAGNOSTIC & PROGRAMMING	1	pcs.	360.00	#1	360.00	385.20
	R&R GEARBOX	3	pcs.	580.00	#1	1,740.00	1,861.80
	Check Short Circuit / Harness Repair	1	pcs.	200.00	#1	200.00	214.00
0GC300020B 00B 3Q0825235A	7-Speed Dual Clutch Gearb	1	pcs.	15,008.58	28.00% #1	10,806.18	11,562.61
	Sound Baffle	1	pcs.	137.36	28.00% #1	98.90	105.82
	ENGINE COVER						
5E0807611F 9B9	End Plate	1	pcs.	136.00	28.00% #1	97.92	104.77
	FRT LOWER SPOILER						
	LABOURS	2	pcs.	580.00	#1	1,160.00	1,241.20
	AXA OD CLAIM						
	DOA: 07/11/2019						
	EXCESS:						
	SURVEY BY:						

Quotation valid till 14-11-2019

Tax Code	Labour	Material	Material Discount	GST %	GST	Total Discount	Total amount excl. GST	Total amount incl. GST
#1	2,600.00	12,163.00	4,278.94	7%	1,033.41	4,278.94	14,763.00	15,796.41
Total	2,600.00	12,163.00	4,278.94		1,033.41	4,278.94	14,763.00	15,796.41

Customer

Service Advisor

-----VISIT OUR WEBSITE: [aftersales.vw.com.sg](https://aftersales.vw.com.sg) (for online service appointments) and [volkswagen.com.sg](https://volkswagen.com.sg) and [www.skoda.com.sg](https://www.skoda.com.sg) (for additional services, products and promotions).-----

- LRK and Consultants hence notify the Repairer of the following:
- To resurvey before/after spray painting
  - To display damaged part(s) during resurvey
  - Parts prices are subject to confirmation
  - Third party survey is on a "Without Prejudice" basis
  - No illegal modification(s) is allowed
  - Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

EXCESS: 1000

Authorized  
Resurvey before repair



# ŠKODA Centre Singapore

26 Leng Kee Rd  
Singapore 159104  
Biz. Reg. No.: 199101494Z  
GST No.: M200985052



## Tax invoice

Preview

Page 1/2

Company  
AXA Insurance Pte Ltd  
8 SHENTON WAY  
#27-01 AXA TOWER  
Singapore 068811

Customer Details:  
Company  
E'LEGAL CONCEPT  
155 KALLANG WAY  
#02-02  
SINGAPORE 349244

Document no.  
Document date  
Customer no.  
Customer GST-ID  
Dealer  
Job order number  
Job order date  
Service Advisor

25-11-2019  
5211000859  
196900406D  
39999  
2019002624/ 1  
11-11-2019  
SHU SHI TANG

License plate	Model code	First registration	VIN	Model	Mileage
SML5533D	5E36UDR1	30-04-2019	TMBBU7NE1K0065789	Octavia RS 2.0 I TSI 180kW DSG	10,870

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	WHEEL ALIGNMENT	1	pcs.	300.00	#1	300.00	321.00
	DIAGNOSTIC & PROGRAMMING	1	pcs.	360.00	#1	360.00	385.20
	R&R GEARBOX	2	pcs.	580.00	#1	1,160.00	1,241.20
	Check Short Circuit / Harness Repair	1	pcs.	200.00	#1	200.00	214.00
0GC300020B 00B	7-Speed Dual Clutch Gearb	1	pcs.	15,008.58	28.00% #1	10,806.18	11,562.61
	O/S-A/O-13/11/2019						
3Q0825235A	Sound Baffle	1	pcs.	137.36	28.00% #1	98.90	105.82
	ENGINE COVER XR-12/11/2019						
	AXA OD CLAIM						
	DOA: 07/11/2019						
	EXCESS: \$1,000						
	SURVEY BY: RASUL (LKK)						

Tax Code	Labour	Material	Material Discount	GST %	GST	Total Discount	Total amount excl. GST	Total amount incl. GST
#1	2,020.00	10,905.08	4,240.86	7%	904.76	4,240.86	12,925.08	13,829.84
Total	2,020.00	10,905.08	4,240.86		904.76	4,240.86	12,925.08	13,829.84

Customer

Service Advisor

Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

-----VISIT OUR WEBSITE: [aftersales.vw.com.sg](https://aftersales.vw.com.sg) (for online service appointments) and [volkswagen.com.sg](https://volkswagen.com.sg) and [www.skoda.com.sg](https://www.skoda.com.sg) (for additional services, products and promotions).-----

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

## ŠKODA Centre Singapore

26 Leng Kee Rd  
Singapore 159104  
Biz. Reg. No.: 199101494Z  
GST No.: M200985052



### Tax invoice

Preview

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Company  
AXA Insurance Pte Ltd  
8 SHENTON WAY  
#27-01 AXA TOWER  
Singapore 068811

Customer Details:  
Company  
E'LEGAL CONCEPT  
155 KALLANG WAY  
#02-02  
SINGAPORE 349244

Document no.  
Document date  
Customer no.  
Customer GST-ID  
Dealer  
Job order number  
Job order date  
Service Advisor

25-11-2019  
5211000859  
196900406D  
39999  
2019002624/ 1  
11-11-2019  
SHU SHI TANG

License plate	Model code	First registration	VIN	Model	Mileage
SML5533D	5E36UDR1	30-04-2019	TMBBU7NE1K0065789	Octavia RS 2.0 I TSI 180kW DSG	10,870

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website [www.volkswagen.com.sg](http://www.volkswagen.com.sg)

This is an authorised document. No signature is required.