

22/03/2001

ASS. REC. BY:

REF:

CS3/FWD19019861/Ecd362

Special Instruction:

Surveyor:

Steve

ASSIGNMENT (Office)

From (Person):

Venessuchan

of

PWD

Date/Time:

8/11/2019 @ 11:57am

Estimated Cost:

Bill to:

OD - TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No.:

SKZ 538Z

Insured:

SKW 1070P

at Workshop m/s

Willy Motor

Tel:

92767180.

of

27A Juncus Post Road #01-32

Policy No:

PNPV2018-00010573-01

Claim No:

1201900033886

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

30/10/2019

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

12:15pm @ 8/11/19

Person Contacted:

Ms Khoo

Vehicle IN / OUT

Date/Time	Action/Instruction
	John/11 (x)
	SKW 1070P - X
	SKZ 538Z - X
	After repair: 11/11/2019

Signature

Steve

REF:

FWD

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured

Policy No.

Claims No.

Sum Insured:

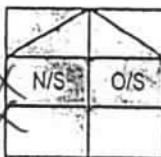
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

days

Res.:

Yes or No

Lum Sum:

%

3 Val.:

Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SKZ 5382

Yr Regn:

7/1/16

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Toyota Altis

C.C

1598

Colour

Grey

A/C:

Insured / Std / NI / NA

Sp. Reading

79089

T/Radio: Insured / Std / NI / NA

Eng/No:

Ci/No:

MROSJ REH. 104541275

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modl: Nil / SRIm / STD A/RIm or

Tyre Size:

F:

205/55R16

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

5

mm

R/Bal.

5

mm

L/Bal.

5

mm

L/Bal.

5

mm

D.O.A.

30/10/19

D.O.I.

8/11/19

Survey held at

Willy Moh

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

MV - 61K

Repair range - 3K - 4K

4 Repair days

Date/Time, File Pass to?

☐

: Proll. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

4

Resurvey No. of Trip:

1

Survey Fee:

Transportation:

S + RS. SI

Proble

Others

TOTAL

80

50

130

Report Format :

PRS

Lump Sum / I.B.I: (\$

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech Invs (\$

☐

: Weekend (\$

...CLAIM SUBFOLDER...(Pending for Survey Report)

PRI

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	08 Nov 2019 Edit Reg		08 Nov 2019 00:00 Edit Adj Rpt				Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	Wang Hong, ID: S27186931								
Main Claimant:	LOH SEOK HONG								
Vehicle Reg. No.:	SKZ538Z	Date of Loss:	30/10/2019 00:00 - :59						
Claim Type:	TP / 1201900033886	Policy/Cover Note No.:	PNPV2018-00010573-01 (Comprehensive) Coverage: 16/10/2019 - 15/10/2020						
Vehicle Reg. No. (Insured):	SKW1070P	Policy No. (Claimant):							
		Excess:							
Repairer:	Willy Motor Company (HQ) 27A JURONG PORT ROAD, #01-32, 619101 Jurong Island - Tel:								
Handling Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Lionel Tan]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by CHEN TSUE YEE] ... [Final Rpt due 19/11/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Nivitha (LKK Auto)

From: venessa.chan@fwd.com
Sent: Friday, 8 November 2019 11:57 AM
To: admin-d@lkkauto.com; admin-a@lkkauto.com
Cc: motorclaims.sg@fwd.com; lionel.tan@fwd.com
Subject: Notice to Conduct Pre-Repair Survey - Your insured: SKW 1070P - Your ref: GS/19/5365/WM/ms (SKZ 538Z) // Our Ref: 1201900033886
Attachments: SURVEY DISAGREE ON SJE - ASSIGN LKK.pdf

Dear Nivitha/Summer,

Please refer to the email below and liaise with TP repairer for PRS.

Please create the case in Merimen.

Kindly upload all correspondence emails/documents sent to you into Merimen.

Thank you.

Best Regards,

Venessa Chan
Administrative Assistant, Claims

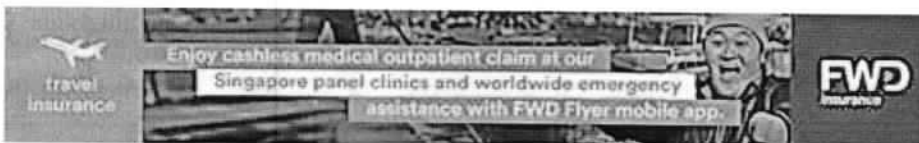


FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E venessa.chan@fwd.com

W www.fwd.com.sg



From: Venessa Chan - SGUser
Sent: Friday, November 8, 2019 11:55 AM
To: 'Myra '
Cc: Motor Claims SG - SG Common; Lionel Tan Tian Pei - SGUser
Subject: Notice to Conduct Pre-Repair Survey - Your insured: SKW 1070P - Your ref: GS/19/5365/WM/ms (SKZ 538Z) // Our Ref: 1201900033886

WITHOUT PREJUDICE

Dear Myra,

We regret that we are objecting to your proposed list of surveyors.

We will be appointing, M/s LKK Auto Consultants Pte Ltd, to conduct the pre-repair survey (PRS) on your client's

vehicle, **SKZ538Z**. We seek your cooperation to inform your client's workshop to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

If there is a change in your client's workshop, please inform us soon. We reserve our rights for re-inspection.

Workshop : Willy Motor Company
Address : 27A Jurong Port Road
#01-32
Singapore 619101
Contact : Ms Khoo (h/p: 9276 7180)

**Please note that we do not accept fax. Hence, please send in any correspondences related to Motor*

Claims via e-mail to motorclaims.sg@fwd.com.

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims

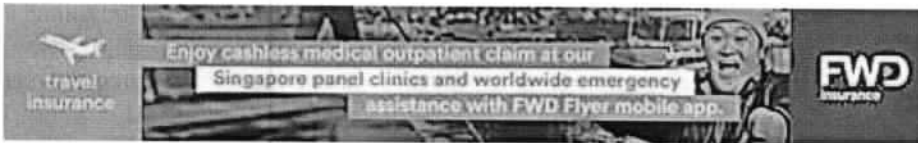


FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E venessa.chan@fwd.com

W www.fwd.com.sg



From: Myra [<mailto:accident@kscgp.com>]

Sent: Friday, November 8, 2019 11:01 AM

To: Venessa Chan - SGUser

Cc: Motor Claims SG - SG Common; Lionel Tan Tian Pei - SGUser

Subject: RE: Notice to Conduct Pre-Repair Survey - Your insured: SKW 1070P - Your ref: GS/19/5365/WM/ms (SKZ 538Z) // Our Ref: 1201900033886

Dear Venessa,

We refer to the matter above and your email of even date.

Please see enclosed our 2nd Notice to Conduct Pre-Repair Survey. Our client is not agreeable to your proposed motor surveyors.

The workshop details are as follows:

Thank you.

Kind regards,

Myra

for and on behalf of Mr Gurdeep Singh Sekhon

KSCGP Juris LLP

10 Hoe Chiang Road

#13-03A Keppel Towers

Singapore 089315

Tel: 6538 3611 / DID: 3152 0981 / Fax: 6538 3708

Email: accident@kscgp.com

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From: venessa.chan@fwd.com [<mailto:venessa.chan@fwd.com>]

Sent: Friday, 8 November, 2019 9:23 AM

To: accident@kscgp.com

Cc: motorclaims.sg@fwd.com; lionel.tan@fwd.com

Subject: Notice to Conduct Pre-Repair Survey - Your insured: SKW 1070P - Your ref: GS/19/5365/WM/ms (SKZ 538Z) // Our Ref: 1201900033886

WITHOUT PREJUDICE

Dear Myra,

Refer to your email dated on 07.11.2019 of the PRI Notice of your client's vehicle SKZ538Z.

Please find our panel surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD
4. RT APPRAISAL PTE LTD

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

*Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/ or insurers. We hereby maintain full reservation of rights and all defences available to us.

***Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to motorclaims.sg@fwd.com.**

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims

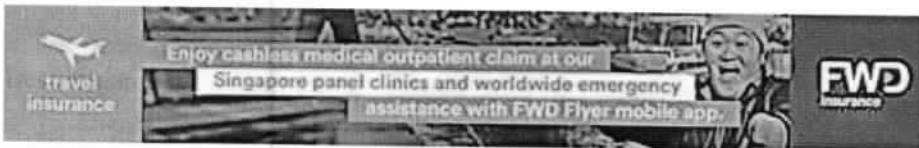


FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E venessa.chan@fwd.com

W www.fwd.com.sg



From: Myra [<mailto:accident@kscgp.com>]

Sent: Thursday, November 7, 2019 8:02 PM

To: Motor Claims SG - SG Common

Subject: Notice to Conduct Pre-Repair Survey - Your insured: SKW 1070P - Our ref: GS/19/5365/WM/ms (SKZ 538Z)

Dear Sirs,

Please find enclosed herewith the Notice to Conduct Pre-Repair Survey, for your kind attention and necessary action.

Thank you.

Kind regards,

Myra

for and on behalf of Mr Gurdeep Singh Sekhon

KSCGP Juris LLP

10 Hoe Chiang Road

#13-03A Keppel Towers

Singapore 089315

Tel: 6538 3611 / DID: 3152 0981 / Fax: 6538 3708

Email: accident@kscgp.com

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This email has been scanned by the MxScan Email Security System.

ATTENTION:

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

This email has been scanned by the MxScan Email Security System.

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ATTENTION:

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

Your Ref : 1201900033886

Our Ref : GS/19/5365/WM/ms (SKZ 538Z)

Date : 8 November 2019

Fax : 6538 3708

Tel : 3152 0981

Email : accident@kscgp.com

FWD Singapore Pte Ltd

BY EMAIL ONLY

DATE OF ACCIDENT: 30 OCTOBER 2019

NOTICE TO INSURER TO CONDUCT PRE-REPAIR SURVEY / INSPECTIONS

We refer to your letter of even date.

Please be informed that our client is not agreeable to your proposed motor surveyors. Instead we propose you to choose a surveyor from our client's list of surveyors as appended below:-

S/N	Name of Surveyor	Company Name
1.	Foo Philip	Precision Appraisal Services
2.	Ronald Ng	Precision Appraisal Services
3.	Lee Kok Weng	Lee Automobile Appraisals Services
4.	Leslie Lim	Premier Appraisal Services
5.	Ng Kong Beng, Patrick	Carlink Consultancy
6.	Andrew How	Prominent Appraiser Services Pte Ltd
7.	Gan Song Sing, Roger	ROG Associates
8.	Dennis Yap	Pal's Appraiser Pte Ltd
9.	Michael Yap	Mc-Coy Appraiser Pte Ltd
10.	Nicky Seah	Absolute Appraisal Services

Please be informed that if we do not hear from you within 2 working days from the date hereof, we will assume, as per the Protocol, that you have no objections to our list of motor surveyors. You will be deemed to have agreed to any of the above motor surveyors as a "single joint expert". We will inform you who the "single joint expert" is in due course.

If you object to our client's list of motor surveyors, we will accordingly inform the client to instruct his choice of motor surveyor to conduct the pre-repair survey. Also, please let us know within 2 working days excluding any intervening Saturday, Sunday and/or Public Holiday of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle failing which our client will commence repairs thereafter without any further notice or reference to you. Please be informed that the said vehicle can be surveyed / inspected at:

Workshop : Willy Motor Company
Address : 27A Jurong Port Road
#01-32
Singapore 619101
Contact : Ms Khoo (h/p: 9276 7180)

Yours faithfully,

MS

Your Ref : 1201900033886

Our Ref : GS/19/5365/WM/ms (SKZ 538Z)

Date : 8 November 2019

Acknowledgement

This is to confirm that I _____ *[Full Name of Surveyor]* of
_____ *[Surveyor's Company]* have completed as follows:-

(a) Pre- Repair Survey/Inspection on _____ [Date] at _____ [Time].

Name and signature of Appointed Surveyor
Company Stamp

Witnessed by:
Date:

(b) Pre- Repair Survey/Inspection (during dismantling) on _____ [Date] at _____ [Time].

Name and signature of Appointed Surveyor
Company Stamp

Witnessed by:
Date:

(c) Re-inspection of new replacement part (part by part) on _____ [Date] at _____ [Time].

Name and signature of Appointed Surveyor
Company Stamp

Witnessed by:
Date:

(d) Post – Repair Survey/Inspection on _____ [Date] at _____ [Time].

Name and signature of Appointed Surveyor
Company Stamp

Witnessed by:
Date:

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	753Z
Vehicle Details	
Vehicle No.:	SKZ538Z
Vehicle to be Exported:	No
Intended Deregistration Date:	11 Nov 2019
Vehicle Make:	TOYOTA
Vehicle Model:	TOYOTA COROLLA ALTIS 1.6L CVT
Primary Colour:	Grey
Manufacturing Year:	2015
Engine No.:	1ZRX536947
Chassis No.:	MR053REH104541075
Maximum Power Output:	90.0 kW (120 bhp)
Open Market Value:	\$19,589.00
Original Registration Date:	07 Jan 2016
First Registration Date:	07 Jan 2016
Transfer Count:	0
Actual ARF Paid:	\$19,589.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	06 Jan 2026
PARF Rebate Amount:	\$14,691.00
Intended COE Rebate Details	
COE Expiry Date:	06 Jan 2026
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$54,301.00
COE Rebate Amount:	\$33,412.00
Total Rebate Amount:	\$48,103.00

The information contained herein is correct as at 11 Nov 2019

OK

Willy Mth

MBCM1914372C / Ban Choon Motor Works - HQ
ENTRY DATE & TIME: 30/10/2019 15:21
SUBMITTED BY: How Hua Kim (Perlin Tan)

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	30/10/2019 15:21
Date Of Accident	30/10/2019 07:40
Exact Location Of Accident	LORONG CHUAN X BRADDELL ROAD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKZ538Z
Insured/Policyholder	
Name Of Registered Owner	LOH SEOK HONG
NRIC No	S1387753Z
Email Address	IRENELOHSH@EASTMARINE.COM.SG
Mobile Phone No	(LOCAL) +65-81271388
Alternative Phone No	OFFICE-81271388

Vehicle Particulars

Manufacturer	TOYOTA
Model	COROLLA ALTIS-1.6 L CVT (A)
Exact Purpose for which vehicle was being used at time of accident	PRIVATE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	QBE INSURANCE (SINGAPORE) PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	8-V0016742-MVA-R001
Cover Note Number	

Driver

Name of Driver	LOH SEOK HONG
NRIC No	S1387753Z
Date Of Birth	01/07/1959
Occupation	INDOOR
Date Of Driving Pass	16/02/1977
Driving Experience	42 YEARS AND 8 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-81271388

Address	BLK 959 HOUGANG ST 91 #12-284
Postcode	530959
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - CHANGE/CROSS LANE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO SKETCH PLAN.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SKW1070P
Vehicle Make/Model/Colour	MAZDA
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	LEI JIANG
NRIC/Passport Number	S2718692J
Contact Number	90885653
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan Pg. 1

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
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5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time: 30/10/19

Driver's Signature

(If driver is not the policyholder)

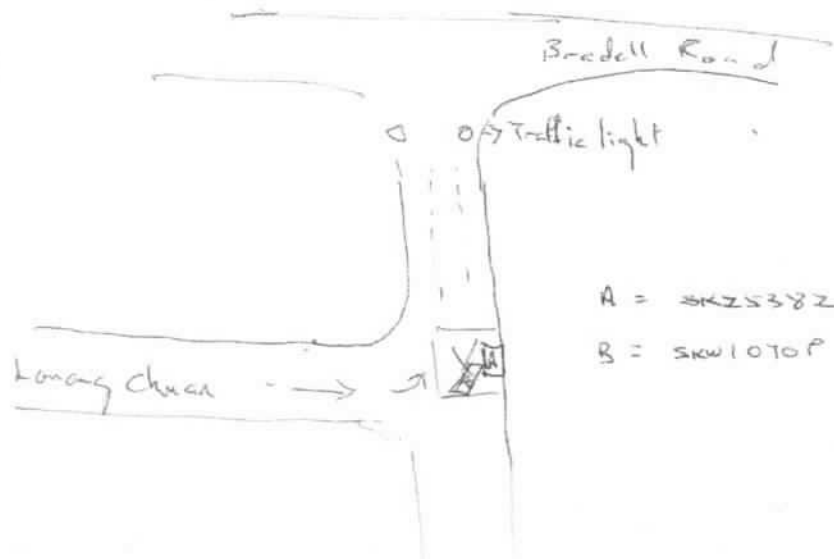
Date & Time: / /

Reporting Centre Personnel's Signature

Name:

Sketch Plan #2 Pg. 1

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was at the junction of Loring Chuan heading towards Braddell Road and was about to drive towards Braddell Road when the traffic light turns green. I heard a scratching sound on the left side of my vehicle. At that moment, I realized there was a vehicle on my left that scratched my vehicle. I stopped my car immediately.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Driver's Signature

Petrol

...CLAIM SUBFOLDER...(Pending for Survey Report)

PRI

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	08 Nov 2019 Edit Reg		08 Nov 2019 00:00 Edit Adj Rpt	S\$0.00 Edit Estimates	S\$0.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS		[Created by adjuster]	
Insured:	Wang Hong, ID: S2718693I		
Main Claimant:	LOH SEOK HONG		
Vehicle Reg. No.:	SKZ538Z	Date of Loss:	30/10/2019 00:00 - :59 [45 Months and 23 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 1201900033886	Policy/Cover Note No.:	PNPV2018-00010573-01 (Comprehensive) Coverage: 16/10/2019 - 15/10/2020
Vehicle Reg. No. (Insured):	SKW1070P	Policy No. (Claimant):	
		Excess:	
Repairer:	Willy Motor Company (HQ) 27A JURONG PORT ROAD, #01-32, 619101 Jurong Island - Tel:		
Handling Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Lionel Tan]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by CHEN TSUE YEE] ... [Final Rpt due 19/11/2019]		
ASSOCIATED MAIL RECEIVED		View All	Compose Case Mail
There are no mail for this case.			
ALL ASSOCIATED TASKS		View All	Search Tasks
		Create New Task	Complete
Due Date	Priority	Type	Task Group
			Subject
			Handler
			Assigned By
			Completed On
			Created On
			Done?
No results.			

Claim Documents

*SKZ538Z (1201900033886)

[SKW1070P]

TP

LOH SEOK HONG












































Oct 30 2019 12:00AM








[Wang Hong]

Willy Motor Company

Upload Documents | Upload Photos | Compose New Letter

View View in Browser v

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	20/11/19 11:57	General View	 Load JPG	<input checked="" type="checkbox"/>
2	20/11/19 11:57	General View	 Load JPG	<input checked="" type="checkbox"/>
3	20/11/19 11:57	General View	 Load JPG	<input checked="" type="checkbox"/>
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37	20/11/19 11:57	General View	 Load JPG	<input checked="" type="checkbox"/>
38	20/11/19 15:24	After Repair Photo	 Load JPG	<input checked="" type="checkbox"/>
39	20/11/19 15:24	After Repair Photo	 Load JPG	<input checked="" type="checkbox"/>
40	20/11/19 15:24	After Repair Photo	 Load JPG	<input checked="" type="checkbox"/>
41	20/11/19 15:24	After Repair Photo	 Load JPG	<input checked="" type="checkbox"/>
42	20/11/19 15:24	After Repair Photo	 Load JPG	<input checked="" type="checkbox"/>
43	20/11/19 15:24	After Repair Photo	 Load JPG	<input checked="" type="checkbox"/>

Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
44	20/11/19 15:24	After Repair Photo		Load JPG	<input checked="" type="checkbox"/>
45	20/11/19 15:24	After Repair Photo		Load JPG	<input checked="" type="checkbox"/>
46	20/11/19 15:24	After Repair Photo		Load JPG	<input checked="" type="checkbox"/>
Documentation				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	FWD Singapore Pte. Ltd. (HQ)		Thumbnail	Print
1	11/11/19 11:02	PRI - KSCGP JURIS LLP & TP GIA		Load PDF	
2	11/11/19 11:02	SKW1070P OI GIA		Load PDF	
3	11/11/19 11:03	SURVEY DISAGREE ON SJE - ASSIGN LKK		Load PDF	
4	11/11/19 11:05	EMAIL TO LKK TO ARRANGE SURVEY		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/FWD19019861/ECD3E2

Date: 21/11/2019

REFERENCE

Handling Insurer: FWD Singapore Pte. Ltd. Policy No: PNPV2018-00010573-01

Claimant Vehicle No : SKZ538Z Insured Vehicle No : SKW1070P

Date of Loss: 30/10/2019 Nature of Claim: TP Claim No: 1201900033886

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SKZ538Z**
 Make & Model: TOYOTA COROLLA ALTIS, 1.6 CVT (A) Engine No: 1ZRX536947
 Reg. Date: 07/01/2016 (Man. Year: 2015) Chassis No: MR053REH104541075
 Colour: Grey Odometer: 79089 km
 Engine Capacity: 1598 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/55 R16 Rear Tyre Size: 205/55 R16
 Front Left Side: Yokohama 5 mm Rear Left Side: Yokohama 5 mm
 Front Right Side: Yokohama 5 mm Rear Right Side: Yokohama 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	0.00	0.00	0.00	

INSPECTION

Date of Assignment: 08/11/2019

Date Inspected: 08/11/2019 Inspected At:

Willy Motor Company (HQ)
 27A JURONG PORT ROAD, #01-32
 Singapore 619101

Estimated Period of Repair: 4.0 days

Adjuster: CHEN TSUE YEE

Manager: CELINE FONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

- A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
- B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION.
THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE.
- C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.

THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF \$3,000.00 - \$4,000.00

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 21 Nov 2019)
Parts:	143	TOYOTA COROLLA ALTIS 1.6 CVT (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SKZ538Z)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.

< END OF ESTIMATES >