

Veron Chen (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Friday, 28 May 2021 12:18 PM
To: SUR
Subject: FW: YOUR REF: GBB 2469J (OUR REF: CS/EQI19019852/T1vd3e2) *** ACCIDENT INVOLVING YN 5354B & GBB 2469J ON 14/10/2019 *** // EQI REF: DM19HO02808/JT
Attachments: GBB2469J - LOD.pdf
Importance: High

Hi

Kindly assist.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Janice Chang [mailto:janice@sngahtee.com]
Sent: Friday, 28 May 2021 11:46 AM
To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: YOUR REF: GBB 2469J (OUR REF: CC4/EQI19019852/gb3) *** ACCIDENT INVOLVING YN 5354B & GBB 2469J ON 14/10/2019 *** // EQI REF: DM19HO02808/JT
Importance: High

Reminder

Hi,

We refer to the above & have finalize with your surveyor.

The attached is our LOD & relevant document.

Please look into it & let us have your reply.

Thank You.

Best Regards

Janice Chang | Senior Admin

SNG AH TEE MOTOR & PANEL SERVICE PTE LTD | BLK 3 PIONEER ROAD NORTH #01-18 SINGAPORE 628457
TEL: 62686183 (4LINES) | FAX: 62681429 | Find us at <http://www.sngahtee.com>



-All offers/acceptances are made, based without prejudice.-

From: Janice Chang <janice@sngahtee.com>

Sent: Tuesday, 27 April 2021 10:58 AM

To: 'Cecilia Chong (LKK Auto)' <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: YOUR REF: GBB 2469J (OUR REF: CC4/EQI19019852/gb3) *** ACCIDENT INVOLVING YN 5354B & GBB 2469J ON 14/10/2019 *** // EQI REF: DM19HO02808/JT

Hi,

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The attached is our LOD & relevant document.

Please look into it & let us have your reply.

Thank You.

Best Regards

Janice Chang | Senior Admin

SNG AH TEE MOTOR & PANEL SERVICE PTE LTD | BLK 3 PIONEER ROAD NORTH #01-18 SINGAPORE 628457

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-All offers/acceptances are made, based without prejudice.-

From: Jaime Tay <jaime.tay@eqinsurance.com.sg>

Sent: Wednesday, 21 October 2020 10:31 AM

To: SATM ADMIN <admin@sngahtee.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Subject: RE: YOUR REF: GBB 2469J (OUR REF: CC4/EQI19019852/gb3) *** ACCIDENT INVOLVING YN 5354B & GBB 2469J ON 14/10/2019 *** // EQI REF: DM19HO02808/JT

Dear Cecilia,

I have assigned to LKK in MERIMEN.

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Thank you.

Regards,

Jaime Tay
Executive | Claims

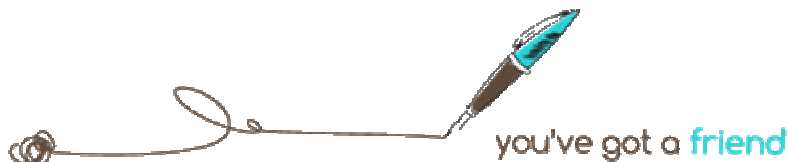


EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: SATM ADMIN [<mailto:admin@sngahtee.com>]

Sent: 21 October 2020 09:39

To: Jaime Tay <jaime.tay@eqinsurance.com.sg>

Subject: FW: YOUR REF: GBB 2469J (OUR REF: CC4/EQI19019852/gb3) *** ACCIDENT INVOLVING YN 5354B & GBB 2469J ON 14/10/2019 ***

Dear Jaime,

Estimate have been uploaded through merimen.

Please confirm which are appointed survey for the above vehicle (GBB2469J).Merimen survey firm is FORMTEAM.

Hope to hear from you .

Best Regards

Joyce Tan | Admin

SNG AH TEE MOTOR & PANEL SERVICE PTE LTD | BLK 3 PIONEER ROAD NORTH #01-18 SINGAPORE 628457

TEL: 62686183 (4LINES) | FAX: 62681429 | Find us at <http://www.sngahtee.com>



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From: SATM ADMIN <admin@sngahtee.com>

Sent: Wednesday, 21 October 2020 9:37 am

To: 'jamie.tay@eqinsurance.com.sg' <jamie.tay@eqinsurance.com.sg>

Subject: FW: YOUR REF: GBB 2469J (OUR REF: CC4/EQI19019852/gb3) *** ACCIDENT INVOLVING YN 5354B & GBB 2469J ON 14/10/2019 ***

Dear Jamie,

Estimate have been uploaded through merimen.

Please confirm which are appointed survey for the above vehicle (GBB2469J).Merimen survey firm is FORMTEAM.

Hope to hear from you .

Thank you

Best Regards

Joyce Tan | Admin

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From: Cecilia Chong (LKK Auto)

Sent: Wednesday, 26 August 2020 5:53 PM

To: Sharon Sng <sharon@sngahtee.com>

Cc: SAMANTHA TAN <sam@sngahtee.com>

Subject: YOUR REF: GBB 2469J (OUR REF: CC4/EQ19019852/gb3) *** ACCIDENT INVOLVING YN 5354B & GBB 2469J ON 14/10/2019 ***

WITHOUT PREJUDICE

Dear Sharon/Samantha,

We refer to the above matter

The liability is clear.

Kindly arrange survey.

Thanks

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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