

Veron Chen (LKKAUTO)

From: Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>
Sent: Monday, 18 November 2019 8:31 AM
To: Ye, Yong Kang Melvin; Yoyo Tian; SUR; assignments
Cc: Pegasus Engineering; Henry, Irene James
Subject: RE: ARRANGE SURVEY - accident involving Grab: SLP4228H YOUR INSURED
SLK8560Y DOA 07/11/2019 Our ref : CMTD1905191/RUC
Attachments: VIDEO.mp4

Without Prejudice
Save as to costs

Your ref: SLP4228H

Sompo ref: CMTD1905191/RUC *(Please quote our claim reference in reply)*

Re: Accident involving SLK8560Y and SLP4228H along AYE (Tuas) after Lower Delta Road Exit on 07.11.19 at 1340 hrs

Dear Yoyo,

We do not admit liability as our insured was travelling straight when your client cut into our lane and caused the accident. Please see video which is self-explanatory.

Best Regards

Ruth Chua

Claims Division

D: 6329 5153 | T: 6461 6555 | F: 6221 3147



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From: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>
Sent: Thursday, November 07, 2019 5:52 PM
To: Yoyo Tian <yoyo.pegasusengrg@gmail.com>; sur@lkkauto.com; assignments@lkkauto.com
Cc: Pegasus Engineering <ar_claims@pegasusengrg.com.sg>; Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>; Henry, Irene James <irene.henry@sompo.com.sg>
Subject: RE: ARRANGE SURVEY - accident involving Grab: SLP4228H YOUR INSURED SLK8560Y DOA 07/11/2019 Our ref : CMTD1905191/RUC

Without Prejudice

Hi Yoyo,

We acknowledged receipt of your claim documents and our telephone conversation.

Please be informed that Ms Ruth Chua is the handler of this case.

We regret to inform that we are unable to revert on liability as we have yet to receive our insured's accident report.

We have appointed LKK AUTO to conduct the survey on a without prejudice basis.

Aside to LKK,

Please make arrangement to conduct the survey for SLP4228H on a without prejudice basis.

Best Regards

Melvin Ye

Claims Division

D: 6322 4667 | T: 6461 6555 | F: 6221 3302



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From: Yoyo Tian <yoyo.pegasusengrg@gmail.com>

Sent: Thursday, 7 November, 2019 2:58 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Cc: Pegasus Engineering <ar_claims@pegasusengrg.com.sg>

Subject: ARRANGE SURVEY - accident involving Grab: SLP4228H YOUR INSURED SLK8560Y DOA 07/11/2019

Your Vehicle : SLK8560Y

Our Vehicle : SLP4228H

DOA: 07.11.2019

Without Prejudice

Dear All,

We refer to the above matter.

We enclose the following documents for your attention:-

a. Copy of our client's SAS report and damaged photos;(PENDING)

Pursuant to paragraph 2.3 of Pre-Action Protocol for NIMA Cases, please let us have **a list of 10 motor surveyors** for our selection and please let us know within **2 working days** whether you would like to conduct a pre-repair survey of our client's vehicle. If we do not hear from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

In the event that you request for post repair inspection pursuant to paragraph 4.1 under the NIMA Protocol, you must compensate our client for the loss of use of his/her vehicle for the day that the inspection is conducted.

In addition, please confirm in writing whether you are agreeable to direct settle with us at 100% liability for this case.

Vehicle is grounded at our workshop, please arrange to survey our client's vehicle at 74 Kian Teck Road S628800 as soon as possible.

Thank You

Yoyo

Best Regards,
Pegasus Engineering & Trading Pte Ltd
74 Kian Teck Road S628800
Office: 65137748
Fax: 62513161

