

22/03/2019

ASS. REC. DT

REP

C83/SMO19019848/Mcd307

Special Instruction:

Surveyor: MarcusASSIGNMENT (Office)From (Person): Melvin Yong

of

SMODate/Time: 7/11/19 @ 11:17am

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SBN 8855A

Insured:

FBM 485AX

at Workshop m/s

Singland Auto

Tel:

6748 4146

of

Blk 3006 Ubi Road 1 # 01-342

Policy No:

Claim No:

CMTD1905178/syH

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

5/10/2019CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

10:20am @ 8/11/19

Person Contacted:

Mr. Tan

Vehicle:

IN/OUT

Date/Time	Action/Instruction
	<u>Estimate</u> ✓
	<u>FBM 485AX : X</u>
	<u>SBN 8855A : X</u>
<u>08/11/19</u>	<u>@ 17:08 pm</u>
	<u>revert pending estimate from reporter</u>
	<u>to Melvin Yong via email.</u>

After remark: 12/11/2019

Celine Fong (LKKAUTO)

From: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>
Sent: Thursday, 7 November 2019 11:17 AM
To: johnsingland; SUR; assignments
Cc: Henry, Irene James; Hwang, Shiang Yi
Subject: RE: Pre-Repair Survey - Notification of Inspection (Our Ref : HL/SA/12104/19/ck) Our ref : CMTD1905178/SYH

Dear Mr Tan,

Please advise the address of your workshop, it is not indicated in the email.

Thank you.

Aside to LKK,

Please make arrangement to conduct the survey for SBN8855A by Mr Marcus.

Thank you.

Best Regards

Melvin Ye

Claims Division

D: 6322 4667 | T: 6461 6555 | F: 6221 3302



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From: johnsingland <johnsingland@yahoo.com.sg>

Sent: Thursday, 7 November, 2019 10:32 AM

To: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Subject: RE: Pre-Repair Survey - Notification of Inspection (Our Ref : HL/SA/12104/19/ck) Our ref : CMTD1905178/SYH

We will choose LKK MARCUS to survey our client vehicle. Address as the same in ubi. Vehicle is in workshop ready for ur surveyor to survey.

Rgds
John Tan

Sent from my Samsung Galaxy smartphone.

----- Original message -----

From: "Ye, Yong Kang Melvin" <melvin.ye@sompo.com.sg>

Date: 07/11/2019 08:55 (GMT+08:00)

To: G S Lim & Partners <gslimlaw@singnet.com.sg>

Cc: 'John Tan' <johnsingland@yahoo.com.sg>, "Hwang, Shiang Yi" <shiangyi.hwang@sompo.com.sg>, "Henry, Irene James" <irene.henry@sompo.com.sg>

Subject: RE: Pre-Repair Survey - Notification of Inspection (Our Ref : HL/SA/12104/19/ck) Our ref : CMTD1905178/SYH

Our Reference: CMTD1905178/SYH

Your Reference: HL/SA/12104/19/ck

Without Prejudice

Date: 07 November 2019

Attention:

G S LIM & PARTNERS

Dear Sir / Mdm,

ACCIDENT INVOLVING SBN8855A & FBM4859X ON 05.10.2019

We refer to your Notice of Accident dated 06/11/2019.

The handler for this case is Ms Hwang Shiang Yi.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	Raleigh Services	Andrew Ow Yong	
		Vincent Ng	
2	LKK Auto Consultants	Kenneth Kong (North area)	
		Marcus Chua (East area)	
		Mohd Rasul (West area)	
		Mohd Taufikh (West area)	
3	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffery Ong	
4	In House surveyor	Teo See Ling	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert

Best Regards

Melvin Ye

Claims Division

D: 6322 4667 | T: 6461 6555 | F: 6221 3302

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50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

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From: G S Lim & Partners <gslimlaw@singnet.com.sg>

Sent: Wednesday, 6 November, 2019 4:55 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Cc: 'John Tan' <johnsingland@yahoo.com.sg>

Subject: Pre-Repair Survey - Notification of Inspection (Our Ref : HL/SA/12104/19/ck)

Dear Sirs

We refer to the above matter.

We attach herewith our letter dated 6 November 2019, the contents of which are self-explanatory, for your attention.

Please let us hear from you.

Regards,

G S Lim & Partners | 150 South Bridge Road #02-30 Fook Hai Building Singapore 058727
☎ 65324518 | 📠 65325410 | ✉ gslimlaw@singnet.com.sg

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Celine Fong (LKKAUTO)

From: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>
Sent: Friday, 8 November 2019 8:33 AM
To: Admin-D (LKKAUTO); assignments
Cc: Henry, Irene James; Hwang, Shiang Yi; SUR
Subject: RE: Pre-Repair Survey - Notification of Inspection (Our Ref : HL/SA/12104/19/ck) Our ref : CMTD1905178/SYH

Hi Nivitha,

Singland Auto Air conditioning Service Centre
Blk 3006 Ubi Rd 1
#01-342
Tel 67484146

Best Regards
Melvin Ye
Claims Division
D: 6322 4667 | T: 6461 6555 | F: 6221 3302



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From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Friday, 8 November, 2019 8:09 AM
To: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; assignments <assignments@lkkauto.com>
Cc: Henry, Irene James <irene.henry@sompo.com.sg>; Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: Pre-Repair Survey - Notification of Inspection (Our Ref : HL/SA/12104/19/ck) Our ref : CMTD1905178/SYH

Dear Sir/Mdm,

> **Back to OneMotoring**

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type:	Singapore NRIC
Owner ID:	419I

Vehicle Details

Vehicle No.:	SBN8855A
Vehicle to be Exported:	No
Intended Deregistration Date:	08 Nov 2019
Vehicle Make:	MERCEDES BENZ
Vehicle Model:	B180 STYLE (R16 LED)
Primary Colour:	Blue
Manufacturing Year:	2018
Engine No.:	27091031660165
Chassis No.:	WDD2462422J486153
Maximum Power Output:	90.0 kW (120 bhp)
Open Market Value:	\$27,163.00
Original Registration Date:	25 Jun 2018
First Registration Date:	25 Jun 2018
Transfer Count:	0
Actual ARF Paid:	\$20,029.00

Intended PARF Rebate Details

PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	24 Jun 2028
PARF Rebate Amount:	\$15,021.00

Intended COE Rebate Details

COE Expiry Date:	24 Jun 2028
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$38,941.00
COE Rebate Amount:	\$33,597.00
Total Rebate Amount:	\$48,618.00

The information contained herein is correct as at 08 Nov 2019

OK

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Veh Type

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Any

Any

Mercedes-Benz B-Class B180 Style
\$113,988**\$11,240 /yr****06-Sep-2018****1,595 cc****11,000 km****Hatchback**

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Posted: 08-Nov-2019

Tags: 2018 Mercedes-Benz B180, 2018 mercedes-benz b180, Mercedes-Benz B180, mercedes-benz b180, Mercedes-Benz, B180, b180, Used Mercedes-Benz

Mercedes-Benz B-Class B180 Style
\$103,800**\$11,400 /yr****08-Feb-2018****1,595 cc****25,000 km****Hatchback**

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Autotruster Traders Pte Ltd

Posted: 07-Nov-2019

Tags: 2018 Mercedes-Benz B180, 2018 mercedes-benz b180, Mercedes-Benz B180, mercedes-benz b180, Mercedes-Benz, B180, b180, Used Mercedes-Benz

Mercedes-Benz B-Class B180 Style
\$109,777**\$11,630 /yr****21-Jun-2018****1,595 cc****-****Hatchback**

1 Owner C&C Unit, Fully Service By Agent/ Warranty, Service Done On 30/09/2019, Excellent Condition, Buy With A Peace Of Mind. GST Included, Please Kindly Call For More Information.

HTS Motor

Posted: 07-Nov-2019

Tags: 2018 Mercedes-Benz B180, 2018 mercedes-benz b180, Mercedes-Benz B180, mercedes-benz b180, Mercedes-Benz, B180, b180, Used Mercedes-Benz

Mercedes-Benz B-Class B180 Style
\$99,800**\$10,910 /yr****31-Jan-2018****1,595 cc****29,700 km****Hatchback**

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Cars & Yachts Pte Ltd

Posted: 02-Nov-2019

Tags: 2018 Mercedes-Benz B180, 2018 mercedes-benz b180, Mercedes-Benz B180, mercedes-benz b180, Mercedes-Benz, B180, b180, Used Mercedes-Benz

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Price

Depreciation

Reg Date

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Veh Type

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20

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto)
Sent: Friday, 8 November 2019 5:08 pm
To: 'Ye, Yong Kang Melvin'
Cc: 'Henry, Irene James'; 'Hwang, Shiang Yi'; SUR; Admin-D (LKKAuto); assignments
Subject: RE: Pre-Repair Survey - Notification of Inspection (Our Ref : HL/SA/12104/19/ck) Our ref : CMTD1905178/SYH

Dear Melvin,

Please be informed that we have inspected the vehicle SBN 8855A on 08/11/2019.

We are pending estimate from repairer.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Friday, 8 November 2019 8:35 am
To: 'Ye, Yong Kang Melvin' <melvin.ye@sompo.com.sg>; assignments <assignments@lkkauto.com>
Cc: 'Henry, Irene James' <irene.henry@sompo.com.sg>; 'Hwang, Shiang Yi' <shiangyi.hwang@sompo.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: Pre-Repair Survey - Notification of Inspection (Our Ref : HL/SA/12104/19/ck) Our ref : CMTD1905178/SYH

Dear Melvin,

Noted with thanks.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	06/11/2019 11:23
Date Of Accident	05/11/2019 11:45
Exact Location Of Accident	CTE
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SBN8855A
Insured/Policyholder	
Name Of Registered Owner	KOH HUI HUANG
NRIC No	S0221419I
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-98438335
Alternative Phone No	OTHERS-98438335

Vehicle Particulars

Manufacturer	MERCEDES-BENZ
Model	B180

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? NO

If No, Please state action to be taken THIRD PARTY

Vehicle Category PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1800073695
Cover Note Number	

Driver

Name of Driver	KOH HUI HUANG
NRIC No	S0221419I
Date Of Birth	08/03/1942
Occupation	INDOOR
Date Of Driving Pass	02/10/1979
Driving Experience	40 YEARS AND 1 MONTH
Gender	FEMALE
Mobile Number	(LOCAL) +65-98438335
Fax Number	
Contact Number	OTHERS-98438335
Email Address	NOEMAIL

Address	73 SARACA ROAD
Postcode	807405
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO ATTACHED STATEMENT RECORD BY LILY - PROGRESSIVE CAR CARE PTE LTD 67415336

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	REQUEST FROM OWNER
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	FBM4859X
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	MOTORCYCLE
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan

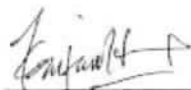
SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
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6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the Insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:



Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Sketch Plan #2

SKETCH PLAN

Town

Vehicle

A -

B -

CTP

SBM 885A

FBM 4259X

Legend

Vehicle

Motorcycle

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Refer To Attached

DECLARATION

We declare the foregoing particulars are true in every respect.
Please be advised that your insurer may have a fourteen (14) days clause whereby the claim against own policy must be made within the stipulated timeframe from the day of occurrence. Kindly check your policy for more details.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

lenovo FOR
THOSE
WHO DO.

I am driving from Yio Chu Kang out to CTE along the 2nd lane toward Orchard. After Moul^{main}~~main~~ exit, this motorcycle FBM 4859X suddenly slight to my rear LH side and hit my car rear lamp portion and resulting in my ^{LH} ~~left hand~~ mudguard and bumper dented and scratched ~~scratched~~. My rear lamp assy cracked.



**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

PRE-REPAIR INSPECTION REPORT				
SOMPO INSURANCE SINGAPORE PL		Ref: CS3/SMO19019848/Ucd3e2		
50 RAFFLES PLACE #05-01/06		Date: 28-11-2019		
SINGAPORE LAND TOWERS SINGAPORE 048623				
Code: SMO				
1. Policy Particulars :- (THIRD PARTY CLAIM)				
Insured Veh.	FBM 4859X	Veh. Inspected	SBN 8855A	
Policy No.		Coverage (\$)	0.00	
Claim No.	CMTD1905178/SYH	Excess (\$)	0.00	
Assign From	MELVIN YONG	Assign Date	07/11/2019	
2. Vehicle Particulars & Condition				
Make & Model	MERCEDES BENZ B180 (A)	c.c	1595	
Engine No.	HIDDEN	Year of Reg.	2018	
Chassis No.	WDD2462422J486153	Colour	BLUE	
Odometer	15235 KM	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	205/55 R16	GOODYEAR	7 mm	
L/H Front Tyre	205/55 R16	GOODYEAR	7 mm	
R/H Rear Tyre	205/55 R16	GOODYEAR	7 mm	
L/H Rear Tyre	205/55 R16	GOODYEAR	7 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR N/S PORTION.				
5. General Information				
Accident Date	05/11/2019	Inspect Date / Time	08/11/2019 (11:03 AM)	
Survey held at	SINGLAND AUTO AIR-CONDITIONING SERVICE CENTRE BLK 3006 UBI ROAD 1 #01-342 SINGAPORE 408700			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION. THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE. C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS. D) THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF \$2,200-\$2,800				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		4 Working Days		

Report Ref No. CS3/SMO19019848/Ucd3e2

Inspected By

CHUA KANG SENG

Licensed Appraiser

K.K.LAU CPT(RET)

BEng(Hons), B.Bus, MBA, PEng, PE, MInstAEA, MASME, MIRTE

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