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Make of Veh:    Modi	Sum Insured: Excess:		Steering: Inorda	/ Jammed / Leaked	/Burnt or	
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TOYO J YOKO OF  Bal. or Market Value:  ### / D 2 k.  IDAC Accident Root: Consistent? : Yes or No  ### / Bal.  ###		N/S O/S	BS / DUN / EXN	OVA I GY) FS I LIZA	/ MIC / OHTSU / PIR /	SUMI/
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IDAC Accident Rport  Consistent?: Yes or No  Bar PR Seen:  Consistent?: Yes or No  Est. Repairs:  Umsum:  Naverage Agent Consistent?: Yes or No  CA I REV I REP. I 24 HRS  Des. of Damages: Frt I Rear I OIS I NIS I UIC I Rooftop or  Reverse Action / Instruction  Act	Ral or Market Value: 4/02K.		Front	**********	Rear	
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Date / Time   Person Contacted:   Des. of Damages: Fit / Rear / O/S / N/S / U/C / Rooftop or   Rear / O/S / N/S /			3/	<u>~</u>	- 0/1	7-7
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#### Celine Fong (LKKAuto)

From:

Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Sent:

Thursday, 7 November 2019 11:17 AM

To:

johnsingland; SUR; assignments

Cc:

Henry, Irene James; Hwang, Shiang Yi

Subject:

RE: Pre-Repair Survey - Notification of Inspection (Our Ref : HL/SA/12104/19/ck) Our

CMTD1905178/SYH

Dear Mr Tan,

Please advised the address of the your workshop, it is not indicated in the email.

Thank you.

Aside to LKK,

Please make arrangement to conduct the survey for SBN8855A by Mr Marcus.

Thank you.

Best Regards

Melvin Ye

Claims Division

D: 6322 4667 | T: 6461 6555 | F: 6221 3302



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From: johnsingland <johnsingland@yahoo.com.sg>

Sent: Thursday, 7 November, 2019 10:32 AM

To: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Subject: RE: Pre-Repair Survey - Notification of Inspection (Our Ref : HL/SA/12104/19/ck) Our ref : CMTD1905178/SYH

We will choose LKK MARCUS to survey our client vehicle. Address as the same in ubi. Vehicle is in workshop ready for ur surveyor to survey.	
Rgds John Tan	
Sent from my Samsung Galaxy smartphone.	
From: "Ye, Yong Kang Melvin" <melvin.ye@sompo.com.sg> Date: 07/11/2019 08:55 (GMT+08:00) To: G S Lim &amp; Partners <gslimlaw@singnet.com.sg> Cc: 'John Tan' <johnsingland@yahoo.com.sg>, "Hwang, Shiang Yi" <shiangyi.hwang@sompo.com.sg "henry,="" <irene.henry@sompo.com.sg="" irene="" james"=""> Subject: RE: Pre-Repair Survey - Notification of Inspection (Our Ref: HL/SA/12104/19/ck) Our ref</shiangyi.hwang@sompo.com.sg></johnsingland@yahoo.com.sg></gslimlaw@singnet.com.sg></melvin.ye@sompo.com.sg>	
Our Reference: CMTD1905178/SYH	
Your Reference: HL/SA/12104/19/ck	
Without Prejudice	
Date: 07 November 2019	
Attention:	
G S LIM & PARTNERS	

Dear Sir / Mdm,

## ACCIDENT INVOLVING SBN8855A & FBM4859X ON 05.10.2019

We refer to your Notice of Accident dated 06/11/2019.

The handler for this case is Ms Hwang Shiang Yi.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	Raleigh Services	Andrew Ow Yong	
		Vincent Ng	
		Kenneth Kong (North	
2	LKK Auto Consultants	area)	X
		Marcus Chua (East	
		area)	
		Mohd Rasul (West	
		area)	
		Mohd Taufikh (West	
		area)	
3	Priority Services	Jimmy Lee	5
		Lawrence Ng	
		Jeffery Ong	
4	In House surveyor	Teo See Ling	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert

Best Regards		
Melvin Ye		
Claims Division		
D: 6322 4667   T: 6461 6555   F:	6221	3302

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From: G S Lim & Partners <gslimlaw@singnet.com.sg> Sent: Wednesday, 6 November, 2019 4:55 PM To: Claims - Motor Survey <motorsurvey@sompo.com.sg> Cc: 'John Tan' <johnsingland@yahoo.com.sg> Subject: Pre-Repair Survey - Notification of Inspection (Our Ref : HL/SA/12104/19/ck)</johnsingland@yahoo.com.sg></motorsurvey@sompo.com.sg></gslimlaw@singnet.com.sg>
Dear Sirs
We refer to the above matter.
We attach herewith our letter dated 6 November 2019, the contents of which are self-explanatory, for your attention.
Please let us hear from you.

Sompo Insurance Singapore Pte. Ltd.

Regards,

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#### Celine Fong (LKKAuto)

From:

Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Sent:

Friday, 8 November 2019 8:33 AM

To:

Admin-D (LKKAuto); assignments

Cc:

Henry, Irene James; Hwang, Shiang Yi; SUR

Subject:

RE: Pre-Repair Survey - Notification of Inspection (Our Ref: HL/SA/12104/19/ck) Our ref:

CMTD1905178/SYH

Hi Nivitha,

Singland Auto Air conditioning Service Centre Blk 3006 Ubi Rd 1 #01-342 Tel 67484146

Best Regards Melvin Ye Claims Division

D: 6322 4667 | T: 6461 6555 | F: 6221 3302



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From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Friday, 8 November, 2019 8:09 AM

To: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; assignments <assignments@lkkauto.com>

Cc: Henry, Irene James <irene.henry@sompo.com.sg>; Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>; SUR

<sur@lkkauto.com>

Subject: RE: Pre-Repair Survey - Notification of Inspection (Our Ref : HL/SA/12104/19/ck) Our ref : CMTD1905178/SYH

Dear Sir/Mdm,

# > Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	istered verificie
Owner ID Type:	Singapore NRIC
Owner ID: Vehicle Details	4191
Vehicle No.:	SBN8855A
Vehicle to be Exported:	No
Intended Deregistration Date:	08 Nov 2019
Vehicle Make:	MERCEDES BENZ
Vehicle Model:	B180 STYLE (R16 LED)
Primary Colour:	Blue
Manufacturing Year:	2018
Engine No.:	27091031660165
Chassis No.:	WDD2462422J486153
Maximum Power Output:	90.0 kW (120 bhp)
Open Market Value:	\$27,163.00
Original Registration Date:	25 Jun 2018
First Registration Date:	25 Jun 2018
Transfer Count:	0
Actual ARF Paid: Intended PARF Rebate Details	\$20,029.00
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	24 Jun 2028
PARF Rebate Amount: Intended COE Rebate Details	\$15,021.00
COE Expiry Date:	24 Jun 2028
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$38,941.00
COE Rebate Amount:	\$33,597.00
Total Rebate Amount:	\$48,618.00

The information contained herein is correct as at 08 Nov 2019

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Mercedes-Benz B-Class B180 Style

\$113,988

\$11,240 /yr

06-Sep-2018

1,595 cc

11,000 km

Hatchbac

High \$29k ARF! Lowest Depreciation In The Market! Super Fuel Efficient And Powerful Drive. Clean And Neat Interior, Original Immaculate Condition. Our Car Have Gone Through Complete Checks So You Can Buy With Confidence., Low Interest AndTrade In Available. Fully S...

Posted: 08-Nov-2019

Tags: 2018 Mercedes-Benz B180, 2018 mercedes-benz b180, Mercedes-Benz B180, mercedes-benz b180, Mercedes-Benz, B180, b180, Used Mercedes-Benz

Mercedes-Benz B-Class B180 Style

\$103,800

\$11,400 /vr

08-Feb-2018

1.595 cc

25,000 km

Hatchhac

Offer Interest Rates At 2.28% Only! 100% Accident Free! Low Depreciation, Low Interest Rate, Most Worthy Buy Sports Tourer Paradigm Of Comfort And Practicability. Fully Maintained By Agent, 3 Years Factory Warranty Till Feb 2021. Almost New Condition. Low Mileage. F...

Autotrust Traders Pte Ltd

Posted: 07-Nov-2019

Tags: 2018 Mercedes-Benz B180, 2018 mercedes-benz b180, Mercedes-Benz B180, mercedes-benz b180,

Mercedes-Benz, B180, b180, Used Mercedes-Benz



Mercedes-Benz B-Class B180

\$109,777

\$11.630 /vr

21-Jun-2018

1.595 cc

Hatchhac

1 Owner C&C Unit, Fully Service By Agent/ Warranty, Service Done On 30/09/2019, Excellent Condition, Buy With A Peace Of Mind. GST Included, Please Kindly Call For More Information.

HTS Motor

Posted: 07-Nov-2019

Tags: 2018 Mercedes-Benz B180, 2018 mercedes-benz b180, Mercedes-Benz B180, mercedes-benz b180,

Mercedes-Benz, B180, b180, Used Mercedes-Benz



Mercedes-Benz B-Class B180

\$99,800

\$10,910 /yr

31-Jan-2018

1,595 cc

29,700 km

Hatchbac

Agent Unit! One Owner! Flexible Loan Available, Price Negotiable, All Offer Considered. It Is Available For Viewing At Our Showroom, Make It Yours Today. Low / Flexible Down Payment With Monthly Of \$1399.95!

Cars & Yachts Pte Ltd

Style

Posted: 02-Nov-2019

Tags: 2018 Mercedes-Benz B180, 2018 mercedes-benz b180, Mercedes-Benz B180, mercedes-benz b180,

Mercedes-Benz, B180, b180, Used Mercedes-Benz

Save this search criteria, to get email alerts whenever a match is found.

Model

Depreciation

Eng Cap

Mileage

Veh Type

· Compare

ed ads

20

#### Shirley Hiew (LKK Auto)

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Fr	-	-	٦	•
	v	••	۰	•

Shirley Hiew (LKK Auto)

Sent:

Friday, 8 November 2019 5:08 pm

To:

'Ye, Yong Kang Melvin'

Cc:

'Henry, Irene James'; 'Hwang, Shiang Yi'; SUR; Admin-D (LKKAuto); assignments

Subject:

RE: Pre-Repair Survey - Notification of Inspection (Our Ref : HL/SA/12104/19/ck)

Our

ref: CMTD1905178/SYH

Dear Melvin,

Please be informed that we have inspected the vehicle SBN 8855A on 08/11/2019.

We are pending estimate from repairer.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

#### LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>Sur@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Friday, 8 November 2019 8:35 am

To: 'Ye, Yong Kang Melvin' <melvin.ye@sompo.com.sg>; assignments <assignments@lkkauto.com>

Cc: 'Henry, Irene James' <irene.henry@sompo.com.sg>; 'Hwang, Shiang Yi' <shiangyi.hwang@sompo.com.sg>; SUR

<sur@lkkauto.com>

Subject: RE: Pre-Repair Survey - Notification of Inspection (Our Ref : HL/SA/12104/19/ck) Our ref : CMTD1905178/SYH

Dear Melvin,

Noted with thanks.

Best Regards

#### G.NIVITHA

#### LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

#### SINGAPORE ACCIDENT STATEMENT

#### IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.

Any false reporting may be referred to the Police for investigation.

- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available

	ACCIDENT STATEMENT	7	1000	
Date Of Report	06/11/2019 11:23			
Date Of Accident	05/11/2019 11:45			
Exact Location Of Accident	CTE			
Country/State of Loss	SINGAPORE			
	DETAILS OF OWN VEHICLE			
Vehicle Presistration Number				

	OTHE VEHICLE	
Vehicle Registration Number	SBN8855A	
Insured/Policyholder		
Name Of Registered Owner	KOH HUI HUANG	
NRIC No	S0221419I	
Email Address	NOEMAIL	
Mobile Phone No	(LOCAL) +65-98438335	
Alternative Phone No	OTHERS-98438335	
Vehicle Particulars		

vernote i articulars	
Manufacturer	MERCEDES-BENZ
Model	B180

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle?

If No, Please state action to be taken

THIRD PARTY Vehicle Category PRIVATE CAR

Insurance Company

Name of Insurance Company AIG ASIA PACIFIC INSURANCE PTE. LTD. Type Of Coverage COMPREHENSIVE

Fleet Policy NO

Policy Number 1800073695

Cover Note Number

Driver

Name of Driver KOH HUI HUANG

NRIC No S0221419I Date Of Birth 08/03/1942 Occupation **INDOOR** Date Of Driving Pass 02/10/1979

**Driving Experience** 40 YEARS AND 1 MONTH

Gender FEMALE

Mobile Number (LOCAL) +65-98438335

Fax Number

Contact Number OTHERS-98438335

EMail Address NOEMAIL Address 73 SARACA ROAD

Postcode 807405

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured OWNER

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident COLLISION - HEAD TO REAR

Weather Conditions CLEAR Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO

Number of vehicles (including own vehicle)

involved in the accident

Was any body injured in the Accident? NO

Was any injured conveyed to hospital by ambulance?

Was any other material or property damaged? YES

I have been approached by unknown person(s)

soliciting/offering accident claims assistance.

Number of Passengers (Including Driver)

**Details of Police Action** 

Was the accident reported to the police?

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

If Yes, against whom?

Circumstances of Accident

REFER TO ATTACHED STATEMENT RECORD BY LILY - PROGRESSIVE CAR CARE PTE LTD 67415336

NO

NO

1

NO

NO

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

YES

Remarks/ Reasons:

REQUEST FROM OWNER

Was there any audio recorded?

**DETAILS OF OTHER VEHICLE PROPERTY 1** 

Vehicle Registration Number

FBM4859X

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category

MOTORCYCLE

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

#### Sketch Plan

#### SKETCH PLAN

#### IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver
- Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- The Issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

Lunderstand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal information for one or more of the above Purposes; and
- [c] my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- [e] the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time:

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name

NRIC/FIN No.:

#### Sketch Plan #2

SKETCH PLAN		
	Town	N Vehicle A - B -
	5 8 PBM 4959X	Legend &
ESCRIBE CIRCUMSTANC		
Kofur To	o Attached	
LARATION		1
declare the foregoing par the advised that your insurer ma the day of occurrence. Kindly the	ticulars are true in every respect. ay have a fourteen (14) days clause whereby the claim again eck your policy for more details.	nst own policy must be made within the stipulated timeframe
yholder's Signature & Time:	Oriver's Signature (If driver is not the policyholder) Date & Time:	Reporting Centre Personnel's Signature Name: NRIC/FIN No.:

# POVO. FOR THOSE WHO DO:

I am chrising from Vio Chu Kang cut
to CTE along the 2nd lane toward
Orchard After moulmen exit, this
motorcyle FEM 4859 x suddenly slight
to my rear LH side and hit my car
Vear larp portion and resulting in
my test travel mudguerd and bumper
dented and scratered
seratched My rear larp assy cracked.



#### LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

		PRE-REPAIR INS	PECTIO	N REPORT		
SOM	PO INSURANCE	SINGAPORE PL	Ref: CS3/SMO19019848/I		Ucd3e2	
	AFFLES PLACE # APORE LAND TO	05-01/06 WERSINGAPORE 048623	Date: 2	28-11-2019		
			Code: S	SMO		
		Policy Particulars	:- (THIRD	PARTY CLAIM)		
	Insured Veh.	FBM 4859X	Veh. Inspected		SBN 8855A	
	Policy No.		Coverag	je (\$)	0.00	
	Claim No.	CMTD1905178/SYH	Excess (\$) Assign Date		0.00	
	Assign From	MELVIN YONG			07/11/2019	
		Vehicle Par	ticulars &	Condition		
	Make & Model	MERCEDES BENZ B180 (A)	c.c		1595	
	Engine No.	HIDDEN	Year of Reg.		2018	
	Chassis No. WDD2462422J486153		Colour		BLUE	
	Odometer	The state of the s		J	IN ORDER	
	Brakes			ation	SPORTS RIM	
	General	GOOD				
		Cond	litions of T	yres		
		Size	Make		Balance	
	R/H Front Tyre	205/55 R16	GOODYE	AR	7 mm	
	L/H Front Tyre	205/55 R16	GOODYE	AR	7 mm	
	R/H Rear Tyre	205/55 R16	GOODYE	AR	7 mm	
	L/H Rear Tyre	205/55 R16	GOODYE	AR	7 mm	
		Descrip	tion of Da	mages		
	THE VEHICLE SU	STAINED DAMAGES AT THE RI	EAR N/S PC	ORTION.		
i.		Gene	ral Informa	ation	Square Villa	
	Accident Date	05/11/2019	Inspect	Date / Time	08/11/2019 ( 11:03 AM )	
	Survey held at	SINGLAND AUTO AIR-CONDITIONING SERVICE CENTRE				
	BLK 3006 UBI ROAD 1 #01-342 SINGAPORE 408700					
a.	Remarks					
	A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION. THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE. C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS. D) THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF \$2,200-\$2,800					
b.		Estimate Days of Repair				
	ESTIMATED NORMAL PERIOD FOR REPAIR: 4 Working Days					

Report Ref No. CS3/SMO19019848/Ucd3e2

Inspected By

CHUA KANG SENG Licensed Appraiser

K.K.LAU CPT(RET)

BEng(Hons), B.Bus, MBA, PEng, PE, MInstAEA, MASME, MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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