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Our Ref: CC4/AIG19019844/Kda3

20 NOVEMBER 2019

CHENG TSU LEEN VALERIE 87 FARRER DRIVE #01-06 SINGAPORE 259287

Dear Sir/Madam.

ACCIDENT INVOLVING SMF 1630P & SFP 5848H ALONG/AT ORCHARD RD INFRONT OF MCDONALD HOUSE ON 06/11/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SFP 5848H against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as it is head to rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHAN JIA LE

Case Handler DID: 6749 5792 FAX: 6741 4108

Email: JiaLe@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd (Motor Claims Dept)