

Our Ref: TP 1119-5740

14/02/2020

**LONPAC INSURANCE BHD**  
300 BEACH ROAD,  
#17-04/07 The Concourse  
Singapore 199555

**Attn: Motor Claims Department**

Dear Sir,

**ACCIDENT INVOLVING VEHICLE: SLE 4444 H & GBD 9480 T ON 04.11.2019**

We are the authorized repair workshop for the owner of motor vehicle no: **SLE 4444 H** which was involved in the above captioned accident with your insured vehicle: **GBD 9480 T**. The vehicle owner has requested and authorized us to assist him in presenting the claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

01)	Coast of repair (incl gst)	\$	3,638.00
02)	GIA search fee	\$	2.00
03)	Reimbursement - Loss of Rental (07 days x \$150/day)	\$	1,050.00
		\$	<u>4,690.00</u>

We enclosed herewith the following documents to support the claims:-

- a) Letter of Authorisation / GIA report(s) / Insurance Certificate, etc...
- b) Final Tax Invoice / GIA search fee / Rental agreement No 7540

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

**Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.**

Thank you  
Yours faithfully



Lily Lim  
For Progressive Car Care Pte Ltd  
Email : claims@proccarcare.com.sg



**PROGRESSIVE**  
CAR CARE PTE LTD

Progressive Car Care Pte Ltd  
(Co. Reg. No. 201006949C)  
Blk 3022A Ubi Road 1 #01-45/ 46 S408716  
T: +65 6741 5336 | F: +65 6741 7208  
E: claims@procarcare.com.sg  
W: www.procarcare.com.sg

Date : 14/2/2020.

Our Ref : TP 1119-5740.

I / We Mohamad Helmi Nric No. S.7628386I.

Bin Effendi  
Residing at BLK 829 Woodland St 88- owner of  
#03-41 (830829).

Vehicle No. SLF44444 hereby authorize PROGRESSIVE CAR CARE PTE LTD at

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716 to resolve the above matter.

In respect of this authorization, I / We confirmed to accept whatsoever settled or agreed by them

and also agreed that all Payments include Loss of Use to make in favour of

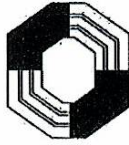
PROGRESSIVE CAR CARE PTE LTD.

I / We am/are fully aware that all settlement made in respect of the accident occurred on

4/1/19 Along / at CTE TO PIE. will be full and

Final discharge of the claims inclusive of damages, loss of use etc.

  
SIGNATURE OF OWNER



## LONPAC INSURANCE BHD

CLAIM NO : 19/19/19/VC05/022611  
DATE : 05/03/2020

### DISCHARGE VOUCHER

I/We, **MOHAMAD HELMIE BIN MD EFFENDI** confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or the owner **GBD 9480T** the sum of Singapore Dollars **FOUR THOUSAND FOUR HUNDRED AND EIGHTY ONLY. (\$4,480.00)** in full and final satisfaction, liquidation and discharge of property claim competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of property claim sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident to my vehicle, **SLE 4444H** on **04 NOV 2019** along/at **CTE TO PIE**.

I /We hereby agree to indemnify and keep indemnify (**HURSON BUILDERS PTE LTD /LONPAC INSURANCE BHD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to M/s **PROGRESSIVE CAR CARE PTE LTD**.

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

8/4/2020

.....  
Signature of vehicle owner/Date

Mohamad Helmie Bin Md Effendi

.....  
Name of vehicle owner/Date



# Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716  
TEL: 6741 5336 FAX: 6741 7208 Email: claims@proccare.com.sg  
GST:201006949C RCB NO:201006949C

M/S : MOHAMAD HELMIE BIN EFFENDI  
BLK 829 WOODLANDS ST 83 #03-41  
SINGAPORE 730829

Claim No: EST1505428  
Ref No: PS1504018  
Date: 13 Feb 2020  
Policy No: GA182337  
Veh Reg No: SLE4444H  
Make/Model: TOYOTA WISH 1.8 A  
Chassis No: ZNE100336069  
Engine No: 1ZZ2744807  
Reg. Date: 16/11/2006

ATTN:  
Your Ref No: TP 1119-5740  
Claim Type: Third Party  
Accident Date: 04/11/2019  
TP Veh Reg No: GBD 9480 T

## Final Repair Bill SLE4444H

Description	U/Price	Quantity	Cost	Amount
			<u>S\$</u>	<u>S\$</u>
<b>Spare Parts</b>				
1 LUMP SUM REPAIR	3,400.00	1 JOB	3,400.00	3,400.00

Total S\$ 3,400.00

Add GST @ 7% 238.00

Total Amount payable S\$ 3,638.00

TOTAL: SINGAPORE DOLLAR THREE THOUSAND SIX HUNDRED THIRTY EIGHT ONLY

For Progressive Car Care Pte Ltd

PROGRESSIVE CAR CARE PTE LTD  
Blk 3022A Ubi Road 1 #01-45/46  
Singapore 408716  
Tel: 6741 5336 Fax: 6741 7208  
Email: claims@proccare.com.sg  
AUTHORISED SIGNATURE

**EXPRESS RENTAL**

Blk 3022A Ubi Road 1 #01-45 Singapore 408716 Tel: 6841 8055 (2 Lines) Fax: 6741 7208

**OFFICIAL RECEIPT**No: **5671**Date: 2/12/19Received from Mohamad Helmi BIN Md Effendithe sum of Dollars One Thousand And Fifty onlybeing payment of RA 7540 / SKD 5891 H\$ 1050/-  
Cash/Cheque No.*All receipts subject to the clearance of cheque.***EXPRESS RENTAL**

Authorised Signature

**EXPRESS RENTAL**

Blk 3022A Ubi Road 1 #01-45 Singapore 408716 Tel: 6841 8055 (2 Lines) Fax: 6741 7208

TP 111 9-5740  
SLE 4444H**RENTAL AGREEMENT NO: 7540**

<b>HIRER'S PARTICULAR</b>		<b>GUARANTOR / ADD. DRIVER</b>	
Name : <u>Mohamed Helmie Bm Md</u>		Name : _____	
Address : <u>Blk 829 Woodland St 88</u> <u>#03-41 S 830829</u>		Address : _____	
Nric No : <u>576283861</u>		Nric No : _____	
Tel (R) : _____		Tel (R) : _____	
H/P : <u>96695094</u>		H/P : _____	
Off : _____		Off : _____	
Licence Expiry : _____ Class : <u>3</u>		Licence Expiry : _____ Class : _____	
Driving Experience : _____ Age : _____		Driving Experience : _____ Age : _____	
Co.Name/ Address : _____		Co.Name/ Address : _____	
Occupation: _____		Occupation: _____	
Make : <u>Toyota Wish</u>		Vehicle No: <u>SKD5891 H</u>	
<b>RENTAL CHARGES</b>		<b>METHODS OF PAYMENT</b>	
Hours @\$ _____ per hour	\$S	Cash _____ Cheque No. _____	
<u>7</u> Days @\$ <u>150</u> per day	<u>1050</u>	Bill Co: _____	
Weeks @\$ _____ per week		Credit Card No: _____	
Monthly @\$ _____ per month		Exp. Date _____	
<b>SUB-TOTAL</b>		Type: _____	
Deposit _____	<b>TOTAL CHARGE</b> <u>1050</u>		
<b>INSURANCE EXCESS CLAUSE</b>			
Hirer is responsible for the first S\$ <u>3000/-</u> (I.e. EXPRESS RENTAL'S) vehicle and also first S\$ party's vehicle for each and every accident / damage.		excess for collision / damage / fire & theft for the first party excess for collision / damage / fire & theft to third	
<b>CHECK OUT</b>		<b>CHECK IN</b>	
Date Out <u>25/11/19</u> Time Out <u>1000</u>	Date In <u>2/12/19</u> Time In <u>1335</u>		

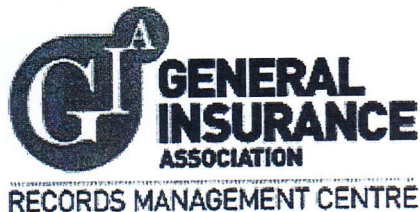
**HIRER'S DECLARATION**

I have read the terms & conditions on overleaf of this rental agreement. I acknowledge receipt of vehicle in good condition plus accessories and if I opt to pay by credit/charge card, my signature here is to deemed to have been made on the application credit card charge slip. I am aware that Express Rental may have to take necessary steps by contact my employer in order to qualify me as a hirer.

Hire's Signature

EXPRESS RENTAL



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-19-180836

Date of Request: 04/11/2019

Your Ref No: Online Purchase

Progressive Car Care Pte Ltd  
Blk 3022A Ubi Road 1  
#01-45/46  
Singapore 408716

Dear Sir/Madam,

Enquiry Date 04/11/2019  
Enquiry By Lily Lim  
TP Vehicle No. GBD9480T  
Accident Date 04/11/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-19-180836  
Date of Request: 04/11/2019

Your Ref No: Online Purchase

Progressive Car Care Pte Ltd  
Blk 3022A Ubi Road 1  
#01-45/46  
Singapore 408716

Dear Sir/Madam,

Enquiry Date 04/11/2019  
Enquiry By Lily Lim  
TP Vehicle No. GBD9480T  
Accident Date 04/11/2019

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GBD9480T	Lonpac Insurance Bhd	31/07/2019-30/07/2020	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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## Asher Sng (LKKAuto)

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**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Tuesday, 3 March 2020 1:20 PM  
**To:** Asher Sng (LKKAuto)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: [MANDATE REQUEST] Your Ref: 19/19/19/VC05/022611 // ACCIDENT INVOLVING GBD 9480T AND SLE 4444H ON 04/11/2019 [External Confidential]

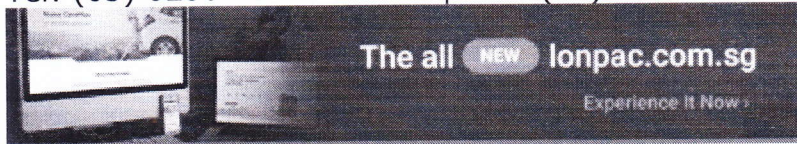
**Follow Up Flag:** Follow up  
**Flag Status:** Completed

### Lonpac External - Confidential

Dear Asher,

Kindly proceed as proposed.

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



*Lonpac External - Confidential data is for use by authorised external parties only.*

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**From:** Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]  
**Sent:** Wednesday, 26 February 2020 2:15 pm  
**To:** ONG LI LI <llong@lonpac.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Subject:** [MANDATE REQUEST] Your Ref: 19/19/19/VC05/022611 // ACCIDENT INVOLVING GBD 9480T AND SLE 4444H ON 04/11/2019

Your Ref: 19/19/19/VC05/022611

Dear Sirs,

We refer to the above matter.

#### **ACCIDENT INVOLVING GBD 9480T AND SLE 4444H ON 04/11/2019**

We have highlighted to your good office on 15/11/2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured rear ended third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **PROGRESSIVE CAR CARE PTE LTD** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 8,572.25	\$ 3,638.00
2. Loss of Rental (7days x \$150)	\$ 1,050.00	\$ 840.00 (7days x \$120)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
	<b>Total</b>	<b>\$ 4,480.00</b>

\*\*6 days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

**The above is for your approval please.**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)