

HOCK WAH MOTOR WORKSHOP PTE LTD

BLK 3011 BEDOK INDUSTRIAL PARK E
BEDOK NORTH AVE 4,
#01-2008/10/12 SINGAPORE 489977
TEL: 6441 5655 FAX: 6441 5355/6243 8121
R.O.C No: 200104141D GST Reg. No. 20-0104141-D

Ref : GY3278G

Date : 11/12/2019

Motor Claims Dept
AIG Asia Pacific Insurance Pte Ltd
NO 78 Shenton Way
07-16 CHARTIS Building
SINGAPORE 079120
Fax : 68357416

Dear Sir/Mdm

DIRECT SETTLEMENT - Accident Involving vehicle no GY3278G and SMM560C On 06/11/2019 Along CLEMENTI AVE 6

We refer to the above matter.

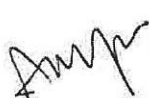

We are instructed by our clients, ACE VENDING of vehicle number GY3278G to claim damages against your insured SMM560C in connection with a road traffic accident on 06/11/2019 2:30:48PM

We are instructed that the accident was caused by your insured's negligent driving and /or management of this vehicle. As a result, our client's vehicle was damaged and our clients have to put to loss and expenses. particulars of which are as follows:

Cost Of Repair	\$	3,852.00
Loss of Use	\$	0.00
Car Rental Fee (Inc. 1 Sunday) 7 Days X \$ 80.00	\$	560.00
LTA Search Fee	\$	7.45
Survey Fee	\$	0.00
GIA Fees	\$	0.00
Total	\$	4,419.45

Please revert within the next **SEVEN (7) Days** so that we can advise out third party claimant for the next course of action.

We/I support our/my claim with documents enclosed.

Motor Claims Dept
Anyisia Foo
motor@hockwah.com



AUTHORIZATION TO ACT
(AIG Asia Pacific – EXPRESS THIRD PARTY CLAIM)

I, ACE VENDING ("the third party claimant")
of BLK 489C TAMPINES STREET 45 #04-171 S(52489) (address),
owner of GY3278G (vehicle no.) hereby authorize
HOCK WAH MOTOR WORKSHOP PTE LTD

("the workshop") to act for me with respect to my claim for repair costs and/or
rental and/or loss of use ("claim") for my vehicle no. GY 3278G that was
damaged pursuant to the accident which occurred on 06.11.2019 (date) along
CLEMENTI AVENUE 6 (location)
involving vehicle no/s SMM 560 C ("the accident").

I further authorize the workshop to settle the above mentioned claim in a
manner that they deem fit and the workshop is further authorized to receive
payment furtherto settlement of my claim with payment cheque/s being made in
favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my
behalf is on a without prejudice and without admission of liability basis insofar
as the driver/owner/insurers of the other vehicle/s is concerned.

Date this 07 day of NOVEMBER (month) 20 19 (year)



Signed by "the third party claimant"



Signed by "the workshop"

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **HOCK WAH MOTOR WORKSHOP PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$3,852.00** (Repair Cost), **S\$480.00** (Loss of Use/Rental), **S\$ 7.45** (Disbursement) for vehicle no. **GY 3278G** that was damaged pursuant to the accident which occurred on **06/11/2019** (date) along **CLEMENTI AVE 6** (location) involving vehicle no/s **SMM 560C**. This is pursuant to the inspection conducted on **12/11/2019** (date) at “the workshop”

We/I confirm that we/I are/am authorized by the owner **ACE VENDING** (“the third party claimant”) of vehicle no. **GY 3278G** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **GY 3278G** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 04 (day) of JANUARY (month) 2020 (year)



Signed by appointed surveyor



HOCK WAH MOTOR WORKSHOP PTE LTD
Blk 3011 Bedok Industrial Park E,
#01-2008/2010/2012
Singapore 489977
Tel: 6441 5655 (9 lines) Fax: 6441 9355
Email: motor@hockwah.com.sg

Signed by “the workshop” (with chop)

HOCK WAH MOTOR WORKSHOP PTE LTD

BLK 3011 BEDOK INDUSTRIAL PARK E
BEDOK NORTH AVE 4,
#01-2008/10/12 SINGAPORE 489977
TEL : 6441 5655 FAX : 6441 5355/6243 8121
R.O.C No : 200104141D GST Reg. No. 20-0104141-D

TO : 53257368D

AIG Asia Pacific Insurance Pte Ltd
NO 78 Shenton Way
07-16 CHARTIS Building
SINGAPORE 079120
TEL : 1800 4193000 FAX : 68357416
PH :
ATTN :

TAX INVOICE

Number : IV00066784
Date : 04/01/2021
Case No :
Vehicle No : GY3278G
Chassis: JN1MG4E25Z0712711
Year of Mfr 2005
Policy No DMCV3018501700
Model : NISSAN URVAN

Term:

Sn	DESCRIPTION	QTY	U_PRICE	DISC	AMOUNT
1	LUMPSUM REPAIR	1.0	3,600.00	0	3,600.00
	Sub Total				3,600.00
	Parts Total				3,600.00
SINGAPORE DOLLARS : THREE THOUSAND EIGHT HUNDRED FIFTY-TWO AND CENTS ZERO ONLY			Less Excess		0.00
			SUBTOTAL		3,600.00
			GST 7.00%		252.00
			TOTAL		3,852.00

Date of accident : 06/11/2019 02:30 PM. Place : CLEMENTI AVE 6

E. & O. E.

HOCK WAH MOTOR WORKSHOP PTE LTD

Anysia



CUSTOMER SIGNATURE

AUTHORISED SIGNATURE

BENG HAI VEHICLE RENTAL

Co. Reg. : 53306916E

Bedok North Ave 4, Bk 3012 Bedok Ind. Park E # 01-2058 Singapore 489978

Contact No. Beng Hai - HP: 9663 1569

No: 000100

OFFICIAL RECEIPT

VHA: 3183

Date: 14/11/19

Received from: Ong Kim Lim.

The sum of dollars: Five Hundred Sixty only.

Being payment of: Rental Fee for vehicle GBB3412R (From 7/11/19 - 14/11/19) 7 days.

\$ 560/-
Cash/Cheque No.

Ch
BENG HAI VEHICLE RENTAL

BENG HAI VEHICLE RENTAL

Co Reg. No. 53306916E

Bedok North Ave 4, Blk 3012 Bedok Ind Pk E #01-2058, Singapore 489978

Contact No. Beng Hai HP: 9663 1569

必甲·囉厘·貨車出租·車輛檢查·修理·噴漆·打嗎呷等

PICK-UP, LORRY, VAN RENTAL, VEHICLE INSPECTION, REPAIRING, SPRAY PAINTING, PANEL BEATING, INSURANCE CLAIM, ETC.

VEHICLE RENTAL AGREEMENT

No: 3183

CUSTOMER'S PARTICULARS I/We

ONR KIM LIM

I/C No:

If Different From Section 1

of

Tel No:

hereby confirm having agreed to hire this day from Beng Hai Vehicle Rental the undermentioned NEW/USED Vehicles at the rental fees shown as below and I agree that I shall be responsible for the first payment of \$2000 to \$3000 for any loss and/or damaged caused to the said vehicle and I shall be responsible to pay Beng Hai Vehicle Rental the value of the vehicle in the event of the Vehicle being CONFISCATED or any loss resulting from THEFT or DESTRUCTION of the said vehicle whether or not such damaged or loss is caused by negligence or by any breach by me of the terms and conditions or hire, hereinafter mentioned and printed.

Vehicle Regd. No. 車號	GAB2412R	(Diesel/ Petrol)	7/11/19
Section 1 Customer's And/Or Driver's Particulars 租車者\駕駛員個人記錄	日期及取車時間 Date & Time Out:	10-00 am	
Name 名	ONR Kim Lim	日期及還車時間 Date & Time In:	14/11/19 12pm
Address 地址	Blk 64 Kallang Behru	天數 Days @ \$80	7 days
#06-377	SE 330064	星期 Weeks @ \$	
駕駛執照 Dr/Licence No: I/C No: S16802497	Tel No: 91697276	月 Months @ \$	
截止日期 Expiry Date	職業 Occupation	總數 Nett-Total	
Replacement Veh Regd. No.	(Diesel / Petrol)	按櫃金 Deposit	
日期及取車時間 Date & Time Out:	7/11/19 10 am	Refund	
日期及還車時間 Date & Time In:	14/11/19 12 pm	Balance To Pay	
*Note: A Repossession fee of S\$100.00 will be charged on repossess vehicles		Cash /Cheque	\$560.0

NOTICES:

·ACCIDENT EXCESS: SGDS

·ADDITIONAL EXCESS FOR YOUNG, ELDERLY & INEXPERIENCE DRIVERS

請注意水櫃裏的水及引擎裏的黑油需每天檢查。

Please check Radiator Water & Engine Oil Daily

半途汽油不足、遺失鑰匙等，若需服務者另付額外費用。

Extra chargers are required for those vehicle that run out of petrol, lost of key and etc.

承車者或司機必須付所有停車、違反交通及噴過黑烟法例負起一切的責任。

Hirer and/or driver is liable for all parking, traffic and smoky exhaust violation.

IMPORTANT!

I/We declare that the usage of replacement / renting the above mention vehicle are not to be used for illegal purpose, including offences in connection with thefts, uncustomed goods, drugs dealings or trafficking or smuggling.

Signature Of Hirer / User

(Delete whichever is not applicable)

I/We hereby accept the terms and conditions herein which I have read and understood or have been read over and explain to me and understood by me. I/We hereby declare that the particulars of Hirer and licence given above are correct in every aspect and that I am the holder of a valid driving licence enabling me to drive the above-mentioned vehicle and not disqualified from driving

Remarks :

Date :

Signature/Hirer/User承租者簽名

Land Transport Authority

Land Transport Authority
10 Sth Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 07 Nov 2019 / 10:44:53

Receipt Date/Time : 07 Nov 2019 / 10:44:52

Tax Invoice/Receipt

Receipt No. : ITNET-00000-191107-000827

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SMM560C				
As at 06 Nov 2019/14:30:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SMM560C Enquiry Fee 20191107104327553038	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	20191107104341157 Direct Debit: eNETS Debit (Internet Banking)			7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/AIG19019810/Uda3

13 DECEMBER 2019

HENG LEASING PTE LTD
397 JOO CHIAT ROAD,
SINGAPORE 427628

Dear Sir/Madam,

**ACCIDENT INVOLVING SMM 560C & GY 3278G ALONG/AT CLEMENTI AVE 6 ON
06/11/2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from GY 3278G against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as it is head to rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHAN JIA LE
Case Handler
DID: 6749 5792
FAX: 6741 4108
Email: JiaLe@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd*
(Motor Claims Dept)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	08 Nov 2019 11:14	Clim Dtl Modified	Claimant's Name: -> ACE VENDING. Claimant's ID: -> 53257368D.	[A] HOW MEI KWAN
2	08 Nov 2019 11:14	Clim Veh Model Changed	(201385) NISSAN URVAN 3.0 D (M).	[A] HOW MEI KWAN
3	08 Nov 2019 11:14	Clim Created	Reg No: GY3278G. Acct Date: 2019/11/06. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Great American Insurance Company (HQ). Workshop: Hock Wah Motor Workshop Pte Ltd (Bedok)	[A] HOW MEI KWAN
4	08 Nov 2019 11:14	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	08 Nov 2019 11:14	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/11/19	[A] HOW MEI KWAN
6	08 Nov 2019 11:14	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	08 Nov 2019 11:14	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	08 Nov 2019 11:14	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
9	08 Nov 2019 11:14	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
10	06 Mar 2020 13:26	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
11	06 Mar 2020 13:26	Clim Dtl Modified	Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
12	06 Mar 2020 13:26	Clim Dtl Modified	JPJ Reg. Date: -> 2005/03/08.	[A] JOANNE LEE KHANG MIN
13	06 Mar 2020 13:26	Clim Details Notified		[A] JOANNE LEE KHANG MIN
14	09 Mar 2020 15:13	Adj Mandate Request	Cur.Reg:4419.45:Liability: 100% BOLA 27 Quantum: (a)CORw/GST: \$3,852.00 + (b)LOR(7days x \$80.00): \$560.00 + (c)LTA/GIA search fee: \$7.45 = Total: \$4,419.45 5 recommendation repair days + 1Sunday + 1PRS = 7days For your approval please.	[A] CHAN JIA LE
15	01 Dec 2020 17:01	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/11/19	[I] Lee, Ming-Yao
16	01 Dec 2020 17:01	Adj Mandate Set	Approved:4419.45.	[I] Lee, Ming-Yao

Date From Date To Audit Type

ACTIVITY

[14/11/2019 17:11] Lee Su Li:
OINR *** SENT OUT FIRST NON-REPORTING LETTER

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2460885	06 Mar 2020 13:26:02	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	GY3278G	SMM560C	11.77

