

Jaslin Kok (LKK Auto)

From: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>
Sent: Monday, 4 January 2021 11:57 AM
To: Jaslin Kok (LKK Auto)
Cc: Admin A
Subject: RE: TP CLAIM_GY3278G & SMM560C_DOA: 06/11/2019 *** LKK REF: CC6/AIG19019810/Ura3
Attachments: RV_GY3278G .pdf

Dear Jaslin

Please find attach as signed RV for above mention vehicle.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg



From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: 04 January 2021 11:38
To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: TP CLAIM_GY3278G & SMM560C_DOA: 06/11/2019 *** LKK REF: CC6/AIG19019810/Ura3

WITHOUT PREJUDICE

Dear Sirs/Mdm,

Thank you for acceptance.

Please duly sign the [Release Voucher](#) enclosed and return to **us(LKK)** for our necessary action.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>

Sent: Thursday, 31 December 2020 1:24 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: TP CLAIM_GY3278G & SMM560C_DOA: 06/11/2019 *** LKK REF: CC6/AIG19019810/Ura3

Dear Jaslin

We accept your offer as stated below email.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg



From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: 31 December 2020 12:03

To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: TP CLAIM_GY3278G & SMM560C_DOA: 06/11/2019 *** LKK REF: CC6/AIG19019810/Ura3

Your Ref: **GY 3278G**

Dear Sirs/Mdm,

ACCIDENT INVOLVING SMM 560C AND GY 3278G ON 06/11/2019

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 3,852.00
2. Loss of Rental (6 days x \$80.00)	\$ 480.00
3. LTA / GIA Search Fee	\$ 7.45
Total	\$ 4,339.45

Please confirm acceptance.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jia Le (LKK Auto)

Sent: Thursday, 16 July 2020 2:20 PM

To: Hock Wah Motor Pte Ltd

Cc: Admin A

Subject: RE: TP CLAIM_GY3278G & SMM560C_DOA: 06/11/2019 *** LKK REF: CC6/AIG19019810/da3

WITHOUT PREJUDICE

Dear Anysia,

We are pending mandate approval from our principal.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256 3561 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hock Wah Motor Pte Ltd [<mailto:motor@hockwah.com.sg>]
Sent: Thursday, 16 July 2020 2:01 PM
To: Jia Le (LKK Auto)
Cc: Admin A
Subject: RE: TP CLAIM_GY3278G & SMM560C_DOA: 06/11/2019 *** LKK REF: CC6/AIG19019810/da3

Dear Jia Le

Any updates for above mention claim?

Note: * Currently working from home with effect from 16.04.2020 until further notice.

Thank you.

Best Regards
Anysia Foo
Senior Claims Advisor
Hock Wah Motor Workshop Pte Ltd
Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977
Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Sent: 09 March 2020 15:37
To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: TP CLAIM_GY3278G & SMM560C_DOA: 06/11/2019 *** LKK REF: CC6/AIG19019810/da3

WITHOUT PREJUDICE

Dear Anysia,

We are pending mandate approval from our principal.

Thank you.

Best Regards,
Chan Jia Le | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hock Wah Motor Pte Ltd [<mailto:motor@hockwah.com.sg>]
Sent: Monday, 9 March 2020 11:11 AM
To: Jia Le (LKK Auto)
Cc: Admin A
Subject: RE: TP CLAIM_GY3278G & SMM560C_DOA: 06/11/2019 *** LKK REF: CC6/AIG19019810/da3

Dear Jia Le

Any updates for above mention vehicle?

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Sent: Monday, 13 January, 2020 5:05 PM

To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: TP CLAIM_GY3278G & SMM560C_DOA: 06/11/2019 *** LKK REF: CC6/AIG19019810/da3

WITHOUT PREJUDICE

Dear Anysia,

Please be informed that we are pending our principal instruction.

Thank you.

"Wishing you a Happy and Prosperous Lunar New Year"



Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hock Wah Motor Pte Ltd [<mailto:motor@hockwah.com.sg>]

Sent: Monday, 13 January 2020 5:03 PM

To: Jia Le (LKK Auto)

Cc: Admin A

Subject: RE: TP CLAIM_GY3278G & SMM560C_DOA: 06/11/2019 *** LKK REF: CC6/AIG19019810/da3

Dear Jia Le

Any updates for above mention claim?

Please revert on liability.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

From: Hock Wah Motor Pte Ltd

Sent: Tuesday, 17 December, 2019 2:15 PM

To: 'Jia Le (LKK Auto)' <JiaLe@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: TP CLAIM_GY3278G & SMM560C_DOA: 06/11/2019 *** LKK REF: CC6/AIG19019810/da3

Dear Jia Le

My client only have 3 photos, please find attachment.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Sent: Monday, 16 December, 2019 5:22 PM

To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: TP CLAIM_GY3278G & SMM560C_DOA: 06/11/2019 *** LKK REF: CC6/AIG19019810/da3

Without Prejudice

Dear Sirs/Mdm,

ACCIDENT INVOLVING SMM 560C(AIG) AND GY 3278G ON 06/11/2019

We refer to the above matter.

Please be informed that liability is unclear for this matter. Enclosed herewith in this email is a copy of our insured's police report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, we would like to request a copy of video footage/witness statement/scene photos(if any) in order for us to look into the matter.

We shall revert upon hearing from you.

Thank You.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hock Wah Motor Pte Ltd [<mailto:motor@hockwah.com.sg>]

Sent: Wednesday, 11 December 2019 10:19 AM

To: Jia Le (LKK Auto)

Cc: Admin A

Subject: RE: TP CLAIM_GY3278G & SMM560C_DOA: 06/11/2019 *** LKK REF: CC6/AIG19019810/da3

Dear Jia Le

Please find attach as LOD with supporting documents for above mention claim.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

From: Hock Wah Motor Pte Ltd

Sent: Tuesday, 10 December, 2019 4:31 PM

To: Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: TP CLAIM_GY3278G & SMM560C_DOA: 06/11/2019 *** LKK REF: CC6/AIG19019810/da3

Dear Jia Le

Any updates for above mention claim?

Thank you.

Best Regards
Anysia Foo
Senior Claims Advisor
Hock Wah Motor Workshop Pte Ltd
Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977
Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Sent: Thursday, 14 November, 2019 9:37 AM
To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: TP CLAIM_GY3278G & SMM560C_DOA: 06/11/2019 *** LKK REF: CC6/AIG19019810/da3

WITHOUT PREJUDICE

Dear Anysia,

Please be informed that our insured has yet to lodge the GIA report.

We are following up on this matter.

Thank you.

Best Regards,
Chan Jia Le | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hock Wah Motor Pte Ltd [<mailto:motor@hockwah.com.sg>]
Sent: Thursday, 14 November 2019 9:34 AM
To: Mei Kwan (LKKAuto); Jia Le (LKK Auto)
Cc: Admin A
Subject: RE: TP CLAIM_GY3278G & SMM560C_DOA: 06/11/2019 *** LKK REF: CC6/AIG19019810/da3

Dear Jia Le

Any updates for above mention claim?

Please revert.

Thank you.

Best Regards
Anysia Foo
Senior Claims Advisor
Hock Wah Motor Workshop Pte Ltd

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, 11 November, 2019 5:33 PM
To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: TP CLAIM_GY3278G & SMM560C_DOA: 06/11/2019 *** LKK REF: CC6/AIG19019810/da3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has yet to report the accident.

Please provide us the following and arrange for TP survey.

- ***evidence i.e. video and scene photo.***
- ***PIR result (if any)***

Please note that for liability, claim negotiation and settlement, please contact **Jia Le at 6749 5792.**

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>
Sent: Monday, 11 November, 2019 4:35 PM
To: Admin A <admin-a@lkkauto.com>
Subject: FW: TP CLAIM_GY3278G & SMM560C_DOA: 06/11/2019

Dear sir/madam

Attached herewith our client's GIA report with estimate bill that claim against SMM560C.

Please revert on liability.

Thank you.

Best Regards
Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

From: Hock Wah Motor Pte Ltd

Sent: Thursday, 7 November, 2019 3:17 PM

To: admin-a@lkkauto.com

Subject: TP CLAIM_GY3278G & SMM560C_DOA: 06/11/2019

Dear sir/madam

Attached herewith our client's GIA report with estimate bill that claim against SMM560C.

Please revert on liability.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg