

Jia Le (LKK Auto)

From: Lee, Ming-Yao <MingYao.Lee@aig.com>
Sent: Thursday, 12 March 2020 3:40 PM
To: Jia Le (LKK Auto)
Subject: RE: Your ref: 8536210894SG [ACCIDENT INVOLVING VEHICLES SMM560C AND GY3278G ON 06/11/2019]

Hi Jia Le,

Please do inform that insured has to pay section II excess. Insured can write to us to confirm intention.

Regards,
Lee Ming Yao, George
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1769

Ming-Yao.Lee@AIG.com | www.aig.sg

From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Sent: 05 March 2020 17:39
To: Lee, Ming-Yao <MingYao.Lee@aig.com>
Subject: [EXTERNAL] RE: Your ref: 8536210894SG [ACCIDENT INVOLVING VEHICLES SMM560C AND GY3278G ON 06/11/2019]

This message is from an external sender; be cautious with links and attachments.

Hi Ming Yao,

We have explained to insured that we are unable to re-direct the claim to hirer as he is the responsible parties. After that, we also send a letter to insured.

Insured did not dispute on this matter and we will proceed to negotiate with TP.

Thank you.

Best Regards,
Chan Jia Le | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lee, Ming-Yao [<mailto:MingYao.Lee@aig.com>]
Sent: Friday, 10 January 2020 2:03 PM
To: Jia Le (LKK Auto)
Subject: RE: Your ref: 8536210894SG [ACCIDENT INVOLVING VEHICLES SMM560C AND GY3278G ON 06/11/2019]

Hi Jia Le,

If insured wishes us to redirect the claim, you may ask insured to write to me to confirm their intention.

In the email, insured can write the information of the accident and he do not wish to seek indemnity under the policy.

Thank you.

Regards,

Lee Ming Yao, George

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1769

Ming-Yao.Lee@AIG.com | www.aig.sg

From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Sent: 10 January 2020 11:43

To: Lee, Ming-Yao <MingYao.Lee@aig.com>

Subject: [EXTERNAL] RE: Your ref: 8536210894SG [ACCIDENT INVOLVING VEHICLES SMM560C AND GY3278G ON 06/11/2019]

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Hi Ming Yao,

Based on both parties damage profile, there was consistent. Enclosed the estimate marked by our surveyor for your perusal.

OI have called in to checking whether can re-direct the claim to hirer as he own a lot of money. We have explained to OI that we are unable to re-direct the claim to hirer as he is the responsible parties.

Kindly let us have your further instruction.

"Wishing you a Happy and Prosperous Lunar New Year"



Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lee, Ming-Yao [<mailto:MingYao.Lee@aig.com>]

Sent: Thursday, 9 January 2020 4:44 PM

To: Jia Le (LKK Auto)

Subject: RE: Your ref: 8536210894SG [ACCIDENT INVOLVING VEHICLES SMM560C AND GY3278G ON 06/11/2019]

Hi Jia Le,

Need to clarify few things:

- Are damages found on both vehicles consistent?
- If verified on accident consistency, what is the estimated cost of repair, to see if within excess.
- Any special instruction from insured, e.g. not to handle the claim.

Thank You.

Regards,

Lee Ming Yao, George
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1769

Ming-Yao.Lee@AIG.com | www.aig.sg

From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Sent: 09 January 2020 11:06

To: Lee, Ming-Yao <MingYao.Lee@aig.com>

Subject: [EXTERNAL] RE: Your ref: 8536210894SG [ACCIDENT INVOLVING VEHICLES SMM560C AND GY3278G ON 06/11/2019]

This message is from an external sender; be cautious with links and attachments.

Dear Ming Yao,

Kindly advise. Thank you.

"Wishing you a Happy and Prosperous Lunar New Year"



Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jia Le (LKK Auto)

Sent: Tuesday, 17 December 2019 4:14 PM

To: Lee, Ming-Yao

Subject: Your ref: 8536210894SG [ACCIDENT INVOLVING VEHICLES SMM560C AND GY3278G ON 06/11/2019]

Dear Ming Yao,

OI is the rental company and lodged the police report against OID for not paying rental fee. OID was uncontactable and OI decided to tow back the car to their company. There were some damages had been found on the OI vehicle. OI did not report on how the accident happen in his police report.

TP reported that OID collided onto his rear portion and provided 3 photos to prove that OI vehicle was at the accident scene.

Kindly advise if policy is engaged and whether we can proceed DS with TP on this matter.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

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