

ASS. REC. BY:

REF: (S3/MSG 19019803/4 f30) Special Instruction:

Surveyor: Hock Ann

ASSIGNMENT (Office)

From (Person): Travel Footway Co

of MSG

Date/Time: 8.11.19 9.51 a.m

Estimated Cost:

Bill to:

OD/TP/WS/TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

FU 9909m

Insured:

SLU 4909A

at Workshop m/s

Biko Image motor

Tel:

6909 3770 / 97629998

of 10 Kati Bunt road 2 #01-06

Policy No: 2911 2616

Claim No:

611389

Sum Insured:

Excess:

Make of Veh:

D.O.A. 31.10.2019

(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 8.11.19 10.00 a.m

Person Contacted:

Sam

Vehicle: IN/OUT

Date/Time	Action/Instruction (X) Estimate
	FU 9909m - X
	SLU 4909A - X
	Dismantle: 8/11/2019
	After repair: 11/11/2019

A.S. REC. BY:

H-ANV

REF:

MS19

PKS

ASSIGNMENT

From:

Date: 8.11.2019

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: FU 9909m

at Workshop m/s Bike Image motor

of 10 Kari Bukit road 2 #01-06

Insured:

Policy No.

Claims No.

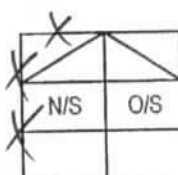
Sum Insured: Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 2 days Res.: Yes or No

Lum Sum: % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: Person Contacted:

Veh No:

FU 9909m

Yr Regn:

31/05/2002

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

H. PHANTOM

C.C.

126.9 197

Colour:

blue / black

A/C: Insured / Std / NI / NA

Sp. Reading

847942

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

TA 2000008939

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

100/80/17

R:

130/90/15

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

LASERTEC

Rear

METZELER

R/Bal.

5 mm

R/Bal.

5 mm

L/Bal.

mm

L/Bal.

mm

D.O.A.

31/10/19

D.O.I.

8/11/19

Survey held at

Bike Image

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

Range - 1 - 1.5k

MV - 2000

PV - 415

NV - 1500

RECEIVED 20 NOV 2019

working image sent to 97629998

Date/Time, File Pass to?

☐ : Preli. Report
☐ : Final Report

1)

Date/Time, File Return to?

2)

Days Of Repair: 2

Resurvey No. of Trip: 2

Survey Fee:

120

Transportation:

S + RS. SI

Photos

Others

TOTAL

121

Add Fee:

☐ : Site Insp (\$)

☐ : Interview (\$)

☐ : Tech. Invs (\$)

☐ : Weekend (\$)

Rep. Format: PRS.

Lump Sum / U/C /

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	04 Nov 2019		08 Nov 2019 09:51 Edit Adj Rpt				Pending for Survey Report Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	BlueCar East Asia Pte Ltd, Co. Reg. No.: 201617259H		
Main Claimant:	ONG HONG KIAT, ID: S1735845F		
Vehicle Reg. No.:	FU9909M	Date of Loss:	31/10/2019 19:00 - :59 [209 Months From LTA Reg Date (Man Yr)]
Claim Type:	TP / 611389	Policy/Cover Note No.:	29112616 (Comprehensive) Coverage: 01/01/2019 - 31/12/2019
Vehicle Reg. No. (Insured):	SLU4909A	Policy No. (Claimant):	
		Excess:	
Repairer:	BIKE IMAGE MOTOR TRADING (KAKI BUKIT) 10 KAKI BUKIT ROAD 2, #01-06 FIRST EAST CENTRE, 417868 Kaki Bukit - Tel: 69093770		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Fievel Foo Wenyao - 6643 1316]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by LEE HOCK ANN] ... [Imm.Advice due 09/11/2019]		
Adj Asg. Remarks:	on WP. Manual assigned to LKK via email on 07/11/19. (Manual Assign). Liab: NR. Disagree on SJE. Contact: Mr Sam @ 6909 3770 / 9762 9998.		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Nivitha (LKK Auto)

From: Crystal Lee <crystal_lee@sg.msig-asia.com>
Sent: Thursday, 7 November 2019 5:04 PM
To: Admin-D (LKKAuto); assignments
Cc: Ong Zi Hui
Subject: Survey Request - Manual Assigned
Attachments: 07112019102054.pdf

PRE-REPAIR INSPECTION - OUR REF: CLLC.PD.160.2019 - YOUR REF: SLU4909A (MSIG)

Manual Assigned

Dear LKK,

Refer to the email below, please arrange survey the vehicle.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend this assignment.

Thank you & Best regards,

Crystal Lee

Admin Officer, Claims Services (In-House Survey)

D: +65 6594 2535 | F: +65 6643 1349 | crystal_lee@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220

9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Helene Phua

Sent: Thursday, 7 November, 2019 3:27 PM

To: Crystal Lee <crystal_lee@sg.msig-asia.com>; Ong Zi Hui <zihui_ong@sg.msig-asia.com>

Subject: FW: PRE-REPAIR INSPECTION - OUR REF: CLLC.PD.160.2019 - YOUR REF: SLU4909A (MSIG)

Have a great week ahead!

Helene Phua

Admin Assistant, Claims Services

D: +65 6594 2493 | F: +65 6225 7402 | helene_phua@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Helene Phua
Sent: Thursday, 7 November, 2019 3:27 PM
To: ling@centrollc.com.sg
Cc: Winnie Chua <pingping_chua@sg.msig-asia.com>
Subject: RE: PRE-REPAIR INSPECTION - OUR REF: CLLC.PD.160.2019 - YOUR REF: SLU4909A (MSIG)

Hi,

Thank you for your email.

We regret to inform you that we are unable to accept your list of nominated Single Joint Experts (SJE).

We will proceed to appoint our own panel of external surveyor and they will contact your workshop directly.

Please be informed that our surveyor will also be conducting a post repair inspection within the stipulated timeline under the protocol.

Have a great week ahead!

Helene Phua
Admin Assistant, Claims Services
D: +65 6594 2493 | F: +65 6225 7402 | helene_phua@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: ling@centrollc.com.sg [mailto:ling@centrollc.com.sg]
Sent: Thursday, 7 November, 2019 11:37 AM
To: Helene Phua <helene_phua@sg.msig-asia.com>
Cc: Winnie Chua <pingping_chua@sg.msig-asia.com>
Subject: RE: PRE-REPAIR INSPECTION - OUR REF: CLLC.PD.160.2019 - YOUR REF: SLU4909A

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

Our client is not agreeable with your surveyors. However, our client would like to propose the surveyors as below:

1. CHANG FUH KEONG, DAVE - SINCERE APPRAISAL SERVICES
2. HOW ANDREW - PROMINENT APPRAISER SERVICES PTE LTD
3. TAN TIONG HAI - PRO PLUS AUTOMOBILE ENGINEERS
4. NG SON AIK, FRANCIS - PRESTIGE APPRAISER SERVICES
5. NG SOON CHUAN, LOUIS - PRESTIGE APPRAISER SERVICES
6. WONG AH KOW - RW AUTOMOBILE APPRAISERS SERVICES
7. YAP TECK CHYE, MICHAEL - MC-COY APPRAISER PTE LTD
8. FONG KOK HENG, STANLEY - AUTOMAX SURVEY

Kindly revert which surveyor is your preference. Thanks

Best Regards,

MR LING

Centro-Legal Law Corporation
151 Chin Swee Road
#02-21 Manhattan House
Singapore 169876
Tel: 6235 0633
Fax: 6235 6939
H/P: 96628304

From: Helene Phua <helene_phua@sg.msig-asia.com>

Sent: Thursday, 7 November 2019 10:42 AM

To: ling@centrollc.com.sg

Cc: Winnie Chua <pingping_chua@sg.msig-asia.com>

Subject: RE: PRE-REPAIR INSPECTION - OUR REF: CLLC.PD.160.2019 - YOUR REF: SLU4909A

Hi,

We refer to your email dated 07/11/2019.

Please choose one surveyor from the list that you wish for us to appoint to conduct the pre-repair inspection:

- 1) LKK Auto Consultants Pte Ltd
- 2) Formteam Consultancy Pte Ltd
- 3) A-Pac Adjusters & Surveyors Pte Ltd
- 4) STA Inspection Pte Ltd
- 5) Appraisal VP Pte Ltd
- 6) AutoProbe Consultants
- 7) **MSIG In-House Surveyors**

This Fast-Lane settlement option is for clear-cut liability which MSIG will expedite offer @ 100% with express payment. Priority will be given to those opted for our in-house surveyor

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 10 surveyors listed below as the SJE, depending on their availability:

1) Calvin Ang	6) Chow Bo Xiong
2) Kenneth Kong	7) Siew Meng Hui
3) Marcus Chua	8) Daniel Chan
4) Ng You Han	9) Victor Png
5) Gary Soon	10) Samuel Phun

In your response, please also provide us a list of 10 surveyors as your nominated SJE, regardless of whether you agree or disagree to our above nominated SJE. We may consider appointing one of your nominated SJE in case of any of our nominated SJE is not available.

NB:

- (a) ***Fast lane settlement is not applicable for cases that liability is in dispute***
- (b) If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

We have created a dedicated motor survey mailbox for your motor survey request and pre-repair inspection. Please contact us (MSIG) by clicking this link: motorsurvey@sg.msigg-asia.com

Have a great week ahead!

Helene Phua

Admin Assistant, Claims Services

D: +65 6594 2493 | F: +65 6225 7402 | helene_phua@sg.msigg-asia.com



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9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msigg.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: ling@centrolle.com.sg [<mailto:ling@centrolle.com.sg>]

Sent: Thursday, 7 November, 2019 10:23 AM

To: Claims <claims@sg.msigg-asia.com>

Cc: Katherine Wong <katherine_wong@sg.msigg-asia.com>; Eileen Ang <eileen_ang@sg.msigg-asia.com>

Subject: PRE-REPAIR INSPECTION - OUR REF: CLLC.PD.160.2019 - YOUR REF: SLU4909A

Importance: High

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

WITHOUT PREJUDICE

Dear Sir/Madam,

Kindly refer to the attachment. (PRE-REPAIR INSPECTION)

Thank you and have a nice day.

Best Regards,

MR LING

Centro-Legal Law Corporation
151 Chin Swee Road
#02-21 Manhattan House
Singapore 169876
Tel: 6235 0633
Fax: 6235 6939
H/P: 96628304

CONFIDENTIALITY NOTICE

This e-mail (including any attachments) may contain information that is privileged or confidential. The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

[> Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type:	Singapore NRIC
Owner ID:	845F

Vehicle Details

Vehicle No.:	FU9909M
Vehicle to be Exported:	No
Intended Deregistration Date:	11 Nov 2019
Vehicle Make:	HONDA
Vehicle Model:	PHANTOM
Primary Colour:	Blue
Manufacturing Year:	2002
Engine No.:	TA200E0008939
Chassis No.:	TA2000008939
Maximum Power Output:	-
Open Market Value:	\$3,550.00
Original Registration Date:	31 May 2002
First Registration Date:	31 May 2002
Transfer Count:	7
Actual ARF Paid:	\$533.00

Intended PARF Rebate Details

PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00

Intended COE Rebate Details

COE Expiry Date:	31 Mar 2022
COE Category:	D - Motorcycle
COE Period(Years):	10
PQP Paid:	\$1,739.00
COE Rebate Amount:	\$415.00
Total Rebate Amount:	\$415.00

Message

Please note that the National Environment Agency (NEA) is offering an incentive for the owner of this motorcycle to deregister the motorcycle on or before 5 April 2023.

This motorcycle is currently eligible for an incentive of \$3,500 from NEA. If the COE is renewed from now till its deregistration on or before 5 April 2023, the incentive will be reduced to \$2,000. The last registered owner of this motorcycle will receive the incentive from NEA.

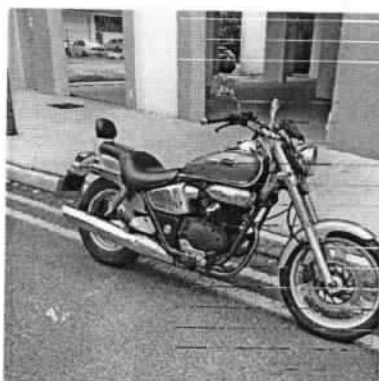
This motorcycle will no longer be allowed for use on Singapore's roads after 30 June 2028.

For more information, please visit <http://www.nea.gov.sg/mtcincentive> or contact NEA at 1800-2255-632.

The information contained herein is correct as at 11 Nov 2019

OK

Home > Motorbikes > Motorbikes for Sale > Class 2B



premium123

★★★★★ 10

Chat

Make Offer

S\$3,400

Share 26

Honda Phantom TA 200 - COE May 2024 (Renewable)

Aljunied MRT-Station (EW9)

Meetup

Used

Honda Phantom TA 200 - COE May 2024 (Renewable).
Engine 9/10, Paintwork 9/10.
Bike is in tip top condition. Recent changed new batteries, tyres. Used mainly for leisure riding. All lights indicators and meters in good working condition. Serious buyers only please

Yesterday In Class 2B

✓ Honda

✓ Cruiser

Insurance

Meet-up

Aljunied MRT Station (EW9)

Listed by premium123

Very Responsive

Verified

Check seller profile

Reviews for premium123



centralkitchen.com.sg

2019 Jan

nice buyer... fast deal...

Read all 10 reviews ★★★★★



MV - 2000
PV - 415
NV - 1500

Advertisement

Advertisement

Advertisement

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	04/11/2019 15:04
Date Of Accident	31/10/2019 20:00
Exact Location Of Accident	PAN ISLAND EXPRESSWAY
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	FU9909M
Insured/Policyholder	
Name Of Registered Owner	ONG HONG KIAT
NRIC No	S1735845F
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-93833956
Alternative Phone No	OTHERS-93833956

Vehicle Particulars

Manufacturer	HONDA
Model	PHANTOM
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	MOTORCYCLE

Insurance Company

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	NO
Policy Number	MSD/VMT/18391576
Cover Note Number	

Driver

Name of Driver	ONG HONG KIAT
NRIC No	S1735845F
Date Of Birth	01/12/1966
Occupation	INDOOR
Date Of Driving Pass	02/03/1990
Driving Experience	29 YEARS AND 7 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-93833956
Fax Number	
Contact Number	OTHERS-93833956
Email Address	NOEMAIL

Address	BLK 871C TAMPINES STREET 86 #14-46
Postcode	523871
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	3
Was any body injured in the Accident?	YES
Was any injured conveyed to hospital by ambulance?	YES
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	TAMPINES N.P.C
Police Station Address	ROAD: TAMPINES N.P.C , POSTCODE: 529682 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: - FAX NO:
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

AS PER POLICE REPORT No.T/20191101/2084;

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	VIDEO GIVEN BY WITNESS
Was there any audio recorded?	NO

Details of Witness 1

Name	GABBY
Phone Number	98246583
Email Address	

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	✓ SLU4909A
Vehicle Make/Model/Colour	BLUECAR / BLUECAR
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Registration Number

SLH3342J

Vehicle Make/Model/Colour

NISSAN / QASHQAI 1.2 DIG-T CVT ABS 2WD 5DR

Details Of Properties

Vehicle Category

PRIVATE CAR

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

DETAILS OF INJURED PERSON 1

Name

ONG HONG KIAT

Approximate Age

52

Injuries Sustain

Injured person in which vehicle?

FU9909M

Were seat belts worn?

NO

Was this injured conveyed to hospital by ambulance?

YES

Address

BLK 871C TAMPINES STREET 86 #14-46

Postcode

523871

Accident Sketch Plan


SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes, and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.


Policyholder's Signature
Date & Time:

Driver's Signature
(if driver is not the policyholder)
Date & Time:

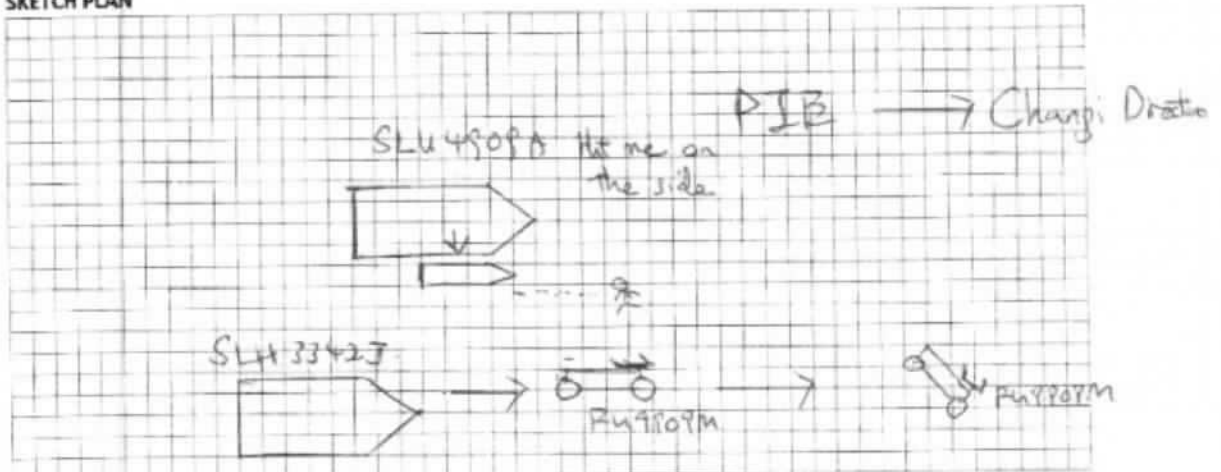
IDAC KAKI BUKIT (VAC)
23 Kaki Bukit Ave 4 #02-02
Singapore 415933
Tel: 67416697 Fax: 67492305
Email: vackb@vicom.com.sg

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

03 NOV 2019

Accident Sketch Plan

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Ref

To Police Report

[Large handwritten signature]

DECLARATION

I/We declare the foregoing particulars are true in every respect.

[Signature]
 Policyholder's Signature
 Date & Time:

Driver's Signature
 (if driver is not the policyholder)
 Date & Time:

IDAC KAKI BUKIT (VAC)
 23 Kaki Bukit Ave 4 #02-02
 Singapore 415933
 Tel: 67416697 Fax: 67492305
 Email: vackb@vicom.com.sg
 Reporting Centre Personnel's Signature
 Name: *[Signature]*
 NRIC/FIN No.: *[Signature]*

Accident Sketch Plan



**SINGAPORE
POLICE FORCE**



T/20191101/2084

Police Station Of Origin:
Tampines N.P.C
6 Tampines Avenue 4 SINGAPORE 529682
Tel No: 1800-5871999

1 of 4

Report No. T/20191101/2084 /

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 01/11/2019 13:35		Vide Report No.: E/20191031/0111		Station Diary No.: 67	
Informant's Particulars					
Name of Informant: ONG HONG KIAT			Address: APT BLK 871C TAMPINES STREET 86 #14-46 SINGAPORE 523871		
ID Type / ID No.: NRIC NO / S1735845F			Contact No.: Home/Office: Mobile: 93833956		
Nationality: SINGAPORE CITIZEN			Email:		
Sex: Male	Age: 52	Date of Birth: 01/12/1966	Type of Informant: Rider		
Race: Chinese			Language:		Institution / School Name:
Occupation: SALES EXECUTIVE			Driving Licence Information: Class: Date of Expiry:		

General Information of the Accident

Type of Accident:	Injury Attended by Police	Drink Drive: No	Date/Time of Accident: 31/10/2019 20:00	Type of Location: Straight Road
Location: Along Road 1 PAN ISLAND EXPRESSWAY				
Weather: Clear		Road Surface: Dry		Road Speed Limit:
Traffic Flow: One Way		Traffic Control: Not Controlled		Traffic Volume: Heavy
Type of Collision: Between Moving Vehicles - Head To Rear				Anyone conveyed by ambulance: Yes

Details of Vehicle Involved

Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
FU9909M	Motorcycle	HONDA	PHANTOM	Blue	Seriously Damaged	0
SLH3342J	Car					0
SLU4909A	Car					0

Details of Vehicle Insurance

Vehicle No.	Insurance Company	Insurance No	Effective	Expiry Date
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Common Statement



**SINGAPORE
POLICE FORCE**



T/20191101/2084

2 of 4

Police Station Of Origin:
Tampines N.P.C
6 Tampines Avenue 4 SINGAPORE 529682
Tel No: 1800-5871999

Report No. T/20191101/2084

CONTINUATION OF REPORT

Details of Vehicle Insurance				
Vehicle No.	Insurance Company	Insurance No	Effective	Expiry Date
FU9909M	MSIG INSURANCE (SINGAPORE) PTE. LTD	MSDTMT18391576	01/12/2018	30/11/2019

Details of Person Involved			
Any Pedestrian Involved: No			
No. of Pedestrians Injured: NIL		Use of Pedestrian Crossing: NA	
Rider			
Name	ONG HONG KIAT		ID No. S1735845F
Related Vehicle	FU9909M (Motorcycle)		Contact No. 93833956
Hospital/Clinic	CHANGI GENERAL HOSPITAL		Class of Driving Licence & Expiry Date Class: NIL Date of Expiry: NIL
Date Treatment	31/10/2019		Date Discharge 31/10/2019
No. of Days granted Medical Leave	05	Degree of Injury	Serious

Brief Details.

On 31/10/2019 at about 8.00pm, I was riding (V1: FU9909M) at PIE after the Eunos Flyover. The traffic was heavy. I was on the third lane and moving to the left. As I was moving, a vehicle (V2: SLU4909A) that was driving on the left lane from the slip road behind me was making a change to her right lane, suddenly hit me from my left side and the impact caused me to be thrown off my bike and skid on the road.

Another vehicle (V3: SLH3342J) that was driving on the second lane also hit onto my bike as it skid on the road due to the accident.

Subsequently, a witness (V3) that was driving behind me assisted me along with the other two involved vehicles. V3 also provided me with her in-vehicle camera which captured the incident.

I had injuries all over my body as open-wounds, cuts and bruises generally on my face, both my hands and palms, my knees and both my legs.

Traffic Police was at scene to assist. My motorbike has been towed by Traffic Police.

I was conveyed to Changi General Hospital and discharged with 5 days MC. I will be doing a follow-up for my injuries.

V2 informed me she lodged a police report E/20191031/0111.

Particulars of Persons Involved:

Witness - V3

Name: Gabby

HP: 98246583

Accident Sketch Plan



**SINGAPORE
POLICE FORCE**



T/20191101/2084

3 of 4

Police Station Of Origin:
Tampines N.P.C
6 Tampines Avenue 4 SINGAPORE 529682
Tel No: 1800-5871999

Report No. T/20191101/2084

CONTINUATION OF REPORT

Driver of V2
Name: Juliana Binte Kamis
HP: 96899631

Accident Sketch Plan



**SINGAPORE
POLICE FORCE**



T/20191101/2084

4 of 4

Police Station Of Origin:
Tampines N.P.C
6 Tampines Avenue 4 SINGAPORE 529682
Tel No: 1800-5871999

Report No. T/20191101/2084

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report:

G /
Sgt 2 NURUL DIANA BINTE MOHAMAD
ROSLAN

Signature Of Informant:

Signature Of Interpreter:
Not applicable

Date/Time:
01/11/2019 13:35

Officer In Charge Of Case:

TP / GIT /
Sr Staff Sgt MOHAMMED FEROUZ BIN HUSSEIN
Contact No.: 65476206

Classification Of Case:

Authentication Stamp
NP168



SIGNATURE

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	04 Nov 2019		08 Nov 2019 09:51 Edit Adj Rpt	S\$0.00 Edit Estimates	S\$0.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS		[Created by insurer]
Insured:	BlueCar East Asia Pte Ltd, Co. Reg. No.: 201617259H	
Main Claimant:	ONG HONG KIAT, ID: S1735845F	
Vehicle Reg. No.:	FU9909M	Date of Loss: 31/10/2019 19:00 - :59 [209 Months From LTA Reg Date (Man Yr)]
Claim Type:	TP / 611389	Policy/Cover Note No.: 29112616 (Comprehensive) Coverage: 01/01/2019 - 31/12/2019
Vehicle Reg. No. (Insured):	SLU4909A	Policy No. (Claimant):
		Excess:
Repairer:	BIKE IMAGE MOTOR TRADING (KAKI BUKIT) 10 KAKI BUKIT ROAD 2, #01-06 FIRST EAST CENTRE, 417868 Kaki Bukit - Tel: 69093770	
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Fievel Foo Wenyao - 6643 1316]	
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by LEE HOCK ANN] ... [Imm.Advice due 09/11/2019]	
Adj Asg. Remarks:	on WP. Manual assigned to LKK via email on 07/11/19. (Manual Assign). Liab: NR. Disagree on SJE. Contact: Mr Sam @ 6909 3770 / 9762 9998.	















































ASSOCIATED MAIL RECEIVED	View All	Compose Case Mail
There are no mail for this case.		
































ALL ASSOCIATED TASKS		View All	Search Tasks	Create New Task	Complete				
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*FU9909M (611389)
 [SLU4909A]
 TP
 ONG HONG KIAT
 Oct 31 2019 7:00PM
 [BlueCar East Asia Pte Ltd]
 BIKE IMAGE MOTOR TRADING

Upload Documents Upload Photos Compose New Letter			View View in Browser	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	11/11/19 09:37	Chassis Number	 Load JPG	<input checked="" type="checkbox"/>
2	11/11/19 09:37	Odometer Reading	 Load JPG	<input checked="" type="checkbox"/>
3	11/11/19 09:37	General View	 Load JPG	<input checked="" type="checkbox"/>
4	11/11/19 09:37	General View	 Load JPG	<input checked="" type="checkbox"/>
5	11/11/19 09:37	General View	 Load JPG	<input checked="" type="checkbox"/>
6	11/11/19 09:37	General View	 Load JPG	<input checked="" type="checkbox"/>
7	11/11/19 09:37	General View	 Load JPG	<input checked="" type="checkbox"/>
8	11/11/19 09:37	General View	 Load JPG	<input checked="" type="checkbox"/>
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41	11/11/19 09:38	General View	 Load JPG	<input checked="" type="checkbox"/>
42	11/11/19 09:38	General View	 Load JPG	<input checked="" type="checkbox"/>
43	11/11/19 09:38	General View	 Load JPG	<input checked="" type="checkbox"/>

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
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46	11/11/19 09:38	General View	 Load JPG	<input checked="" type="checkbox"/>
47	11/11/19 09:38	General View	 Load JPG	<input checked="" type="checkbox"/>
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49	11/11/19 09:38	General View	 Load JPG	<input checked="" type="checkbox"/>
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69	11/11/19 09:38	General View	 Load JPG	<input checked="" type="checkbox"/>
70	11/11/19 09:39	General View	 Load JPG	<input checked="" type="checkbox"/>
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72	11/11/19 09:39	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
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99	11/11/19 09:39	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
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106	11/11/19 09:40	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
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125	15/11/19 08:54	After Repair Photo	 Load JPG	<input checked="" type="checkbox"/>
126	15/11/19 08:54	After Repair Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	08/11/19 09:12	PRI	 Load PDF	
2	08/11/19 09:12	TP FU9909M E-REPORT	 Load PDF	
3	08/11/19 09:25	Disagree on SJE	 Load PDF	
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor)	Thumbnail	Print
1	08/11/19 09:47	Survey Request - Manual Assigned	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

<p>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</p> <div style="border: 1px solid black; height: 40px; width: 100%;"></div> <p>Show Remarks To: <input type="checkbox"/> Handling Insurer</p> <p><small>Note: Remarks are private unless you show it to other parties.</small></p>

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/MSG19019803/HCF3E2

Date: 21/11/2019

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No: 29112616

Claimant Vehicle No : FU9909M

Insured Vehicle No : SLU4909A

Date of Loss: 31/10/2019

Nature of Claim: TP Claim No: 611389

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: FU9909M

Make & Model: HONDA PHANTOM, 149cc (M)

Engine No: TA200E0008939

Reg. Date: 31/05/2002 (Man. Year: 2002)

Chassis No: TA2000008939

Colour: Blue/Black

Odometer: 847942 km

Engine Capacity: 197 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification:

No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 100/80/17

Rear Tyre Size: 130/90/15

Front Left Side: LASERTEC 5 mm

Rear Left Side: Metzeler 5 mm

Front Right Side: 0 mm

Rear Right Side: 0 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	0.00	0.00	0.00	

INSPECTION

Date of Assignment: 08/11/2019

Date Inspected: 08/11/2019 Inspected At:

BIKE IMAGE MOTOR TRADING
(KAKI BUKIT)
10 KAKI BUKIT ROAD 2, #01-06
FIRST EAST CENTRE
Singapore 417868

Estimated Period of Repair: 2.0 days

Adjuster: LEE HOCK ANN

Manager: CELINE FONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

- A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
- B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION.
THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE.
- C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.

THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF \$1,000.00 - \$1,500.00

REPAIR DETAILS

Reference

Part Source:**Parts:** N/A HONDA PHANTOM 149cc (M) (Model not available in database)**Labour:** Repairer's (Price-denominated Standard List)**Print Code:** (Unsubmitted, no print-code for FU9909M)**Validity:** These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page**Further Info:** Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.

< END OF ESTIMATES >