

## Jaslin Kok (LKK Auto)

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**From:** Jaslin Kok (LKK Auto)  
**Sent:** Tuesday, 26 January 2021 10:57 AM  
**To:** Goh, Jeremy  
**Cc:** Admin A  
**Subject:** Re: AIG Ref: #3560773443SG003#027# || Accident between SMG2874R and SFJ9688H on 15 Oct 2019 \*\*\* LKK REF: CC4/AIG19019793/QRA3

Dear Jeremy

Contents noted.

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**From:** Goh, Jeremy <Jeremy.Goh@aig.com>  
**Sent:** Tuesday, January 26, 2021 10:37 AM  
**To:** Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>  
**Subject:** RE: AIG Ref: #3560773443SG003#027# || Accident between SMG2874R and SFJ9688H on 15 Oct 2019 \*\*\* LKK REF: CC4/AIG19019793/QRA3

Hi Jaslin,

Thanks for the update.

Noted on your action.

If there is no response from the TPWS after the rejection email is sent.

Please proceed to close the file on 17<sup>th</sup> Feb 2021. Inform me after the closure of the file and I will take over from there.

Regards

**Jeremy Goh**

Complex Claims Examiner – Auto Property Damage Claims  
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building  
78 Shenton Way, Level 10  
Singapore 079120  
Tel +(65) 6419 1767  
[Jeremy.goh@aig.com](mailto:Jeremy.goh@aig.com) | [www.AIG.com.sg](http://www.AIG.com.sg)

*If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.*

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**From:** Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>  
**Sent:** Tuesday, January 26, 2021 10:18 AM  
**To:** Goh, Jeremy <Jeremy.Goh@aig.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** [EXTERNAL] Re: AIG Ref: #3560773443SG003#027# || Accident between SMG2874R and SFJ9688H on 15 Oct 2019 \*\*\* LKK REF: CC4/AIG19019793/QRA3

This message is from an external sender; be cautious with links and attachments.

Dear Jeremy

Rejection email was sent on 05/01/2021 to TP.

However, they have not yet get back to us.

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Goh, Jeremy <[Jeremy.Goh@aig.com](mailto:Jeremy.Goh@aig.com)>

**Sent:** Monday, January 25, 2021 2:18 PM

**To:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: AIG Ref: #3560773443SG003#027# || Accident between SMG2874R and SFJ9688H on 15 Oct 2019 \*\*\* LKK  
REF: CC4/AIG19019793/QRA3

Dear Jaslin,

Has the rejection email been sent?

What is the TPWS response?

Can the file be closed?

Thanks and Regards

**Jeremy Goh**

Complex Claims Examiner – Auto Property Damage Claims  
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building  
78 Shenton Way, Level 10  
Singapore 079120  
Tel +(65) 6419 1767  
[Jeremy.goh@aig.com](mailto:Jeremy.goh@aig.com) | [www.AIG.com.sg](http://www.AIG.com.sg)

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**From:** Goh, Jeremy

**Sent:** Tuesday, January 5, 2021 10:31 AM

**To:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: AIG Ref: #3560773443SG003#027# || Accident between SMG2874R and SFJ9688H on 15 Oct 2019 \*\*\* LKK  
REF: CC4/AIG19019793/QRA3

Dear Jaslin,

Please proceed to reject claim citing the below rational.

Additionally, you have my mandate to settle up to 50% LOB if TPWS contest further after rejection.

Quantum to be seeked.

Please upload the rejection email correspondence, report and invoice once done and close file in Merimen if TPWS does not contest.

Thanks and Regards

**Jeremy Goh**

Complex Claims Examiner – Auto Property Damage Claims  
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building  
78 Shenton Way, Level 10  
Singapore 079120  
Tel +(65) 6419 1767  
[Jeremy.goh@aig.com](mailto:Jeremy.goh@aig.com) | [www.AIG.com.sg](http://www.AIG.com.sg)

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**From:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Sent:** Monday, January 4, 2021 3:05 PM

**To:** Goh, Jeremy <[Jeremy.Goh@aig.com](mailto:Jeremy.Goh@aig.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** [EXTERNAL] RE: AIG Ref: #3560773443SG003#027# || Accident between SMG2874R and SFJ9688H on 15 Oct 2019 \*\*\* LKK REF: CC4/AIG19019793/QRA3

**This message is from an external sender; be cautious with links and attachments.**

Dear Jeremy

We have received TP's video and have uploaded in merimen for your easy reference.

Based on the video, TP was seen changing lane and our insured driver was travelling on his lane.

Therefore,we are of the view that our insured is not laible for the accident.

Kindly let us have your views/instructions.

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jaslin Kok (LKK Auto)  
**Sent:** Friday, 18 December 2020 9:47 AM  
**To:** Goh, Jeremy <[Jeremy.Goh@aig.com](mailto:Jeremy.Goh@aig.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: AIG Ref: #3560773443SG003#027# || Accident between SMG2874R and SFJ9688H on 15 Oct 2019 \*\*\* LKK  
REF: CC4/AIG19019793/QRA3

Dear Jeremy

We are currently pending for TP video footage, shall revert on liability apportionment once we received the video & review.

*"Best Wishes for Merry Christmas & Happy New Year 2021"*

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Wednesday, 16 December 2020 4:01 PM  
**To:** Goh, Jeremy <[Jeremy.Goh@aig.com](mailto:Jeremy.Goh@aig.com)>; Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: AIG Ref: #3560773443SG003#027# || Accident between SMG2874R and SFJ9688H on 15 Oct 2019 \*\*\* LKK  
REF: CC4/AIG19019793/QRA3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

**Hi Jaslin,**

**Kindly assist.**

*To check availability of the case handler, you may contact the undersigned.*

*"Best Wishes for Merry Christmas & Happy New Year 2021"*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

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**From:** Goh, Jeremy [<mailto:Jeremy.Goh@aig.com>]

**Sent:** Wednesday, 16 December 2020 3:59 PM

**To:** Admin A

**Subject:** AIG Ref: #3560773443SG003#027# || Accident between SMG2874R and SFJ9688H on 15 Oct 2019

Dear LKK team,

I make reference to the case above.

Can I get an update on the case.

I understand that there is conflicting statement. What is your advice on the liability apportionment?

Are you all intending to reject the claim?

I noted there is no LOD in Merimen.

If no movement from TP, please give them 1 month notice to respond, then close the file.

Thanks and Regards

**Jeremy Goh**

Complex Claims Examiner – Auto Property Damage Claims

AIG Asia Pacific Insurance Pte. Ltd.

AIG Building

78 Shenton Way, Level 10

Singapore 079120

Tel +(65) 6419 1767

[Jeremy.goh@aig.com](mailto:Jeremy.goh@aig.com) | [www.AIG.com.sg](http://www.AIG.com.sg)

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