

Surveyor:

STEVE

DOI: 11/11/2019

Date/Time: 08/11/2019

Registered in Merimen: 08/11/2019

Pre-assign / CCU / FTE



Insured Vehicle No. : SGH 150A

Claim No. : 6126309947SG

Name of Insured : TAN LEE HUAK

Policy No. : 2100359223

Insured Tel No. : HP:

Make / Model : MERCEDES-BENZ E200-2.0 CGI

Excess Sec II : \$5 D.O.A : 07/11/2019 14:00

Place of Accident : KILLINEY ROAD SIDE PARKING, OUTSIDE FOOK KIN

Is driver the owner? (YES / NO) Nature of Accident :

If NO, Driver Name / Age : ZHANG ZHIYING

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No. : +65-82674467 (V/L: YES / NO)

Insured Liability : % Final ? Yes / No

SMA 5054C

INSRS:
WSP: PREMIUM
Tel :
Liability :
RMKS:INSRS:
WSP:
Tel :
Liability :
RMKS:INSRS:
WSP:
Tel :
Liability :
RMKS:INSRS:
WSP:
Tel :
Liability :
RMKS:

Date/Time		STAGE	DATE / PIC
	SMA 5054C - X	Non-Reporting ltr (1st):	
	SGH 150A - NJA/INC10021961/y1; DOA: 31.10.10	Non-Reporting ltr (2nd):	
12.11.19	EMAIL WSP LIABILITY CLEAR.	Non-Reporting ltr (Final):	
		Notification ltr (if non-pickup):	
		Call OE: 5 mins 12.11.19	
		After call ltr to OE:	
		Documentation Check List: Handler: Typist	
		Notification ltr (if non-pickup)	<input type="checkbox"/>
		After call ltr to OE:	<input checked="" type="checkbox"/>
		Authorisation To Act:	<input checked="" type="checkbox"/>
		Release Voucher:	<input checked="" type="checkbox"/>
		Final Repair Bill:	<input checked="" type="checkbox"/>
		Car Rental Invoice:	<input type="checkbox"/>
		Towing Invoice:	<input type="checkbox"/>
		LTA / GIA :	<input checked="" type="checkbox"/>
		Medical Bill:	<input type="checkbox"/>
		PIR:	<input type="checkbox"/>
		Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
		LOD	<input checked="" type="checkbox"/>
		Payment Breakdown Form:	<input type="checkbox"/>
		Post-Repair Photos:	<input type="checkbox"/>
		Others:	<input type="checkbox"/>

PRELIMINARY ADVICE		Date/Time:	Sent By:	Confirm by: CTY
FINALIZATION		Date/Time:	Confirm with: HRC	Confirm by: CTY
Repair Cost:	P/P \$52,580.80	(3 days) Reduction:	61%	Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>
FINAL SETTLEMENT		Date/Time: 20.11.20	Confirm with: HRC	Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>
Final Liability:	\$0	(Agreed / Assessed) BOLA S/N No.:	23	If NO or B 28, A&S Lia:
Repair Cost:	\$2,161.46	O/O HIT TP PRICED VEH.		
Loss of Rental (LOR):	\$0	(days)		
Loss of Use (LOU):	\$0	(\$60 x 3 days)		
Loss of Income (LOI):	\$0	(\$ x days)		
LOR only <input type="checkbox"/> LOU only <input checked="" type="checkbox"/>	LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/>	(Tick only one)		
GIA/LTA Search	\$200			
Medical:	\$0			
Disbursement:	\$0	(e.g. Tow/ Independent)		
Legal Cost	\$0			
Total:	\$2,943.46	Global Sum \$5:		
FINAL PAYMENT		Date/Time: 20.11.20	Confirm with: HRC	Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>
Payee 1:	\$2,943.46	Name 1:	PREMIUM AUTOMOBILES PTE LTD	
Payee 2: (Strike if N.A.)	\$0	Name 2:		
Payee 3: (Strike if N.A.)	\$0	Name 3:		

COPY SENT

ASSIGNMENT

From: _____ Date: 11/11/19

Estimated Cost: _____

OD ☒ TP / WS / TP RES / OD RES / EVA / INV / MV

to Inspect Vehicle No: SMA 5054C

at Workshop m/s: Premium

of: 281 Alexandra Road

Insured: _____

Policy No: _____

Claims No: _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: 10 am (waiting)

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 3 days Res.: Yes or No

Lum Sum: - % 3 Val: Yes or No

CA / REV / REP. / 24 HRS (up)

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

N/S	O/S
	<u>XX</u>

Veh No: SMA 5054C (i Regn: 11/6/18)

Type: ☒ M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi A3 C.C. 1395

Colour: Black A/C: Insured / Std / NI / NA

Sp. Reading: 13307 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WAUZZZ84 5JR073576

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 235/55R17

R: 11

☒ BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front: _____ Rear: _____

R/Bal. 5 mm R/Bal. 5 mm

L/Bal. 5 mm L/Bal. 5 mm

D.O.A. 7/11/19 D.O.I. 11/11/19

Survey held at: Premium, Alexandra Road

Des. of Damages: Frt Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>MV - 120K</u>
	<u>P/p. + 2580.20 (RED) + 4.115.20 (61/1)</u>

Date/Time, File Path to? ☐ : Preli. Report

1) ☐ : Final Report

Date/Time, File Path to? _____

2) _____

Report Format: _____

Lump Sum / L.E.B. : _____

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee: ☐ Site Insp. (\$) ☐ Interview (\$) ☐ Tech. Insp. (\$) ☐ Weekend (\$)

Survey Fee: _____

Transportation: _____

3) S + PS. _____

4) Hooks: _____

5) Other: _____

6) Other: _____

7) Other: _____

8) Other: _____

9) Other: _____

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93) Other: _____

94) Other: _____

95) Other: _____

96) Other: _____

97) Other: _____

98) Other: _____

99) Other: _____

100) Other: _____

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora,khai@premiumauto.com.sg / claims@premiumauto.com.sg

WIP : 18601

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/TP/1335/2019/NS
Date	:	8-Nov-19

Vehicle NOT IN workshop. Kindly arrange for survey.

Your insured vehicle no : SGH 150 A

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr Tan Soon Pheng
Address	:	Blk S2 Strathmore Avenue #18-239 Singapore 141052
Telephone	:	(HP)+65 97893265
Type of Claim	:	Third Party Claim
Policy No.	:	1800068072-01
Vehicle No	:	SMA 5054 C
Model Code	:	Q3 1.4 TFSI S tronic
Model / Year	:	11/6/118
Engine No	:	CZD 872649
Chassis No	:	WAUZZZ8U5JR073576
Mileage	:	-
Date In	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	7-Nov-19
Place of Accident	:	Killiney Road Side Parking ; Outside Fook Kin

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SMA 5054 C

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendations
1	To remove and transfer rear parking aid. Check function and renew according to damage.	S/N \$	280.00 ✓	✓
2	To dismantle and renew rear bumper. Re-organise crash management components. Reinstall all parts removed.	\$	1,200.00 500 ✓	
3	To respray rear bumper.	\$	1,000.00 550 ✓	
4	To carry out diagnostic check.	S/N \$	192.00 ✓	✓
TOTAL LABOUR CHARGES		:	<u>\$ 2,672.00</u>	

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before inter spray painting
- To display damaged part(s) during resurvey
- Part prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No single modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature: _____
Date: _____

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMA 5054 C

S/N	Parts Description	<u>Damaged Parts & Prices</u>	
		S/Nett	Remarks
1	REAR BUMPER X R	\$ 1,354.00	
2	REAR BUMPER FIXING PARTS X NH	\$ 112.00	
3	REAR BUMPER SPOILER - LH / CH	\$ 434.00	346.80
4	REAR BUMPER TOWING EYE COVER - RH X NH	\$ 24.00	
5	REAR BUMPER TOWING EYE COVER - LH X NH	\$ 39.00	
6	TAIL LIGHT - RH R	\$ 418.00	334.40
7	REAR PARKING AID SENSOR ? X NH	\$ 231.00	
8	REAR WHEEL COVER - LH / RH / R	2 \$ 472.00	371.60
9	REAR BUMPER CARRIER X NH	\$ 569.00	
10	REAR BUMPER GUIDE SECTION - RH X NH	\$ 91.00	
11	REAR BUMPER FOAM FILLER PIECE - RH X NH	\$ 78.00	
12	SUNDRIES ? X NH	\$ 200.00	

TOTAL SPARE PARTS	:	\$ 4,022.00
TOTAL LABOUR CHARGES	:	\$ 2,672.00
GRAND TOTAL	:	\$ 6,694.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Steve (LKK)
Surveyed Date : 11/11/19, 10.15 am
Authorised Date : with P/P
Excess Cost : 3 days
Liability :
Remarks : R/L AL SM
P/P

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	511A
Vehicle Details	
Vehicle No.:	SMA5054C
Vehicle to be Exported:	No
Intended Deregistration Date:	11 Nov 2019
Vehicle Make:	AUDI
Vehicle Model:	Q3 1.4 TFSI S TRONIC
Primary Colour:	Black
Manufacturing Year:	2018
Engine No.:	CZD872649
Chassis No.:	WAUZZZ8U5JR073576
Maximum Power Output:	110.0 kW (147 bhp)
Open Market Value:	\$29,906.00
Original Registration Date:	11 Jun 2018
First Registration Date:	11 Jun 2018
Transfer Count:	0
Actual ARF Paid:	\$33,869.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	10 Jun 2028
PARF Rebate Amount:	\$25,401.00
Intended COE Rebate Details	
COE Expiry Date:	10 Jun 2028
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$37,989.00
COE Rebate Amount:	\$32,600.00
Total Rebate Amount:	\$58,001.00

The information contained herein is correct as at 11 Nov 2019

OK

From: Claims <claims@premiumauto.com.sg>
Sent: Thursday, 7 November 2019 7:21 PM
To: 'Admin A'; 'assignments'
Cc: claims@premiumauto.com.sg
Subject: ACCIDENT INVOLVING SMA 5054 C AND YOUR INSURED SGH 150 A DATED 07/11/2019
Attachments: SMA 5054 C 07112019 GIA.PDF

Dear all,

Kindly assist in the liability clearance for the above mentioned case. We propose for 100% direct settlement in our clients favour.

We herein attached the GIA report for direct settlement for your reference.

We will forward you the estimate once is available.

Kindly arrange the survey on 11/11/2019, Monday@10AM, owner waiting.

Address : 281 Alexandra Road Singapore 159938

Do take note ,TP is insured with AIG.

Thank you.

Best Regards,
George Wong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
281 Alexandra Road Singapore 159938
p. +65 6366 2323, option 1
e. Claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



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Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Tuesday, 12 November 2019 4:40 PM
To: Claims
Cc: Admin A
Subject: RE: ACCIDENT INVOLVING SMA 5054 C AND YOUR INSURED SGH 150 A DATED 07/11/2019 *** LKK REF: CC3/AIG19019791/Eea3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (LKK) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: asher.sng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, 11 November 2019 2:36 PM
To: Claims <claims@premiumauto.com.sg>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING SMA 5054 C AND YOUR INSURED SGH 150 A DATED 07/11/2019 *** LKK REF: CC3/AIG19019791/Eea3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Please be informed that we are currently **pending for our principal to release OI GIA report.**

Kindly note that for liability, claim negotiation and settlement, please contact Asher at 6841 6051.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Monday, 11 November, 2019 11:46 AM

To: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: RE: ACCIDENT INVOLVING SMA 5054 C AND YOUR INSURED SGH 150 A DATED 07/11/2019

Dear all,

Survey was just done by surveyor just now. Herein attached the estimate repair with marking for your next action. Kindly assist to advise the liability clearance/direct settlement and limit repair for the mentioned case.

Thanks

Best Regards,

TRoy Goh

Claims Advisor

Premium Automobiles Pte Ltd (Reg No: 180943270W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Friday, 8 November 2019 6:28 PM

To: 'Admin A'; 'assignments'

Cc: 'Claims'

Subject: RE: ACCIDENT INVOLVING SMA 5054 C AND YOUR INSURED SGH 150 A DATED 07/11/2019

Dear all,

Attached is the estimate for your kind reference.

Best Regards,

Syafiq

Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Claims <claims@premiumauto.com.sg>

Sent: Thursday, 7 November 2019 7:21 PM

To: 'Admin A' <admin-a@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: ACCIDENT INVOLVING SMA 5054 C AND YOUR INSURED SGH 150 A DATED 07/11/2019

Dear all,

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We will forward you the estimate once is available.

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Address : 281 Alexandra Road Singapore 159938

Do take note ,TP is insured with AIG.

Thank you.

Best Regards,
George Wong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6366 2323, option 1

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Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



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LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To : AIG Asia Pacific Insurance Pte. Ltd.
Attn : Loh, Chee-Heng

Your Ref : 6126309947SG
Our Ref : CC3/AIG19019791/EEA3
Date : 16 Jan 2020

"WITHOUT PREJUDICE"**ACCIDENT INVOLVING SGH150A & SMA5054C ON 07/11/2019**

Refer to the above accident.

The accident occurred when insured hit third party parked vehicle. We have clarified with the OI on the nature of the accident and he/she is aware that his/her NCD would be affected.

On behalf of AIG Asia Pacific Insurance Pte. Ltd., we have **successfully / not successfully** carried out **TP Express Settlement** between your insured (vehicle no. SGH150A) and third party claimant (vehicle no. SMA5054C).

Summary of offer made to workshop Premium Automobiles Pte Ltd is as follows :

	Claimed	Revised
Cost of Repairs w/GST	\$ 6,694.00	\$ 2,761.46
Loss of Use (3days x \$60)	\$ 180.00	\$ 180.00 (3days x \$60)
LTA Search Fee	\$ 2.00	\$ 2.00

Amount of claim at **Liability 100%** \$ **2,943.46**

Our surveyor recommended 3days repair.

Enclose herewith the relevant supporting documents for your perusal.

For your approval please.

Regards,
Asher Sng Rong Yi
LKK Auto Consultants Pte Ltd

Print Received Message

This mail is associated with :

***SMA5054C (6126309947SG)**
[SGH150A]

TP
TAY SOON PHENG
Nov 7 2019 2:00PM
[TAN LEE HUAK]
Premium Automobiles Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 17/01/2020 08:12 AM
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$2943.46) - SMA5054C - Claim Handler: Loh, Chee-Heng

Approved:2943.46.



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : TAN SOON PHENG
Period of Insurance : 11 Jun 2019 To 10 Jun 2020
Engine No. : CZD 672649
Chassis No. : WAUZZZ8U5JR073576

Vehicle No. : SMA5054C
Policy No. : 1800068072-01
Endorsement No. :
Issued Date : 08 May 2019

ABOUT THE COVER

Make/Model : AUDI Q3 1.4 TFSI (150 BHP)
Engine Capacity/Tonnage : 1,395.00 CC
Driver Restriction : NA
Person or Classes of Persons Entitled to Drive* :
Sum Insured : Market Value
Off Peak Car : No
First Year of Registration : 2018
Insuring with COE/PARF : Yes

a) The Policyholder
b) Any other person who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Inexperienced Driver Excess" ("IDR") if You are or Your Authorised Driver (named or unnamed) has less than 2 years' driving experience.

Age Condition : 40 years old and above
Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1
Fire - \$0 Own Damage - \$800 Theft - \$0 Flood Cover - \$0

Section 2
Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

TAN SOON PHENG - \$800 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1 Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408698 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES


Hire Purchase Company/Employer's Loan: DBS BANK LTD

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125210

PREMIUM LEASING - VL
281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.


AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE

1002182551A/CX

BREAKDOWN OF PAYMENT

Vehicle No: 941A S054 C

Accident on 7/11/2019 at Killiney Road side Brling; outside Folke km

Involving vehicle/s SGH 150A

1) Repair cost \$ 2761.46

Payable to: Premium Automobiles Pte Ltd

2) GIA/LTA-search fee \$ 2.00

Payable to: Premium Automobiles Pte Ltd

3) Loss of Use or Rental Car \$ 180.00

Payable to: Mr Tan Soon Pheng

4) Medical fees \$ _____

Payable to: _____

5) Others \$ _____

Payable to: _____

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	08 Nov 2019 Edit Reg		11 Nov 2019 00:00 Edit Adj Rpt	S\$2,580.80 Edit Estimates	S\$2,580.80 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	TAN LEE HUAK , ID: S0982786B								
Main Claimant:	TAY SOON PHENG , ID: S7209511A								
Vehicle Reg. No.:	SMA5054C	Date of Loss:	07/11/2019 14:00 - :59 [16 Months and 27 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 6126309947SG	Policy/Cover Note No.:	2100359223 (Comprehensive)						
Vehicle Reg. No. (Insured):	SGH150A	Policy No. (Claimant):	1800068072-01						
		Excess:							
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Loh, Chee-Heng] Chee-Heng.Loh@aig.com								
Claimant's Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by CHEN TSUE YEE] ... [Final Rpt due 19/11/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
• AIG_SG_EXPRESS (17/01/2020): Alert - Adj Mandate Approved (S\$2943.46) - SMA5054C - Claim Handler: Loh, Chee-H...									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SMA5054C (6126309947SG)
[SGH150A]
TP
TAY SOON PHENG
Nov 7 2019 2:00PM
[TAN LEE HUAK]
Premium Automobiles Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View View in Browser	
Letters/Correspondences										1 per page <input type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail		Print	
1	(Draft)	Third Party Express Settlement - Payment Breakdown						1		Edit	
Assessment Reports										1 per page <input type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail		Print	
1	16/01/20 13:04	Adjuster Immediate Advice						1		Load HTM	
Photos/Images										3 per page <input type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail		Print	
1	02/01/20 08:46	General View						1		Load JPG	
2	02/01/20 08:46	General View						1		Load JPG	
3	02/01/20 08:46	General View						1		Load JPG	
4	02/01/20 08:46	General View						1		Load JPG	
5	02/01/20 08:46	General View						1		Load JPG	
6	02/01/20 08:46	General View						1		Load JPG	
7	02/01/20 08:46	General View						1		Load JPG	
8	02/01/20 08:46	General View						1		Load JPG	
9	02/01/20 08:46	General View						1		Load JPG	
10	02/01/20 08:46	General View						1		Load JPG	
11	02/01/20 08:46	General View						1		Load JPG	
12	02/01/20 08:46	General View						1		Load JPG	
13	02/01/20 08:46	Odometer Reading						1		Load JPG	
14	02/01/20 08:46	Chassis Number						1		Load JPG	
15	02/01/20 08:46	General View						1		Load JPG	
16	02/01/20 08:46	General View						1		Load JPG	
17	02/01/20 08:46	General View						1		Load JPG	
18	02/01/20 08:46	General View						1		Load JPG	
19	02/01/20 08:46	General View						1		Load JPG	
20	02/01/20 08:46	General View						1		Load JPG	
Documentation										1 per page <input type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail		Print	
1	08/11/19 09:11	TP GIA REPORT						1		Load PDF	
2	11/11/19 14:32	TP ESTIMATE - MARKED						1		Load PDF	
3	12/11/19 16:39	LETTER TO OI						1		Load PDF	
4	23/01/20 09:46	WORKSHOP INVOICE						1		Load PDF	
5	23/01/20 09:46	AUTHORISATION TO ACT FORM						1		Load PDF	
6	23/01/20 09:46	Release Voucher						1		Load PDF	
7	23/01/20 09:46	LOD						1		Load PDF	
8	23/01/20 09:46	GIA SEARCH						1		Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)						Thumbnail		Print	
1	11/11/19 11:59	OI GIA REPORT						1		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST		Reset		Save		Print	
There are no document checklists configured.							

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SGH150A (Insd veh)	Model:	AUDI Q3 1.4 TFSI (A)
	SMA5054C (TP veh)		
Date of Accident:	07/11/2019		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	7,162.58
Final Repair Cost	:	\$	2,761.46
Loss of Use	:	\$	180.00
Rental (if any)	:	\$	0.00
LTA / GIA Search Fee	:	\$	2.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	2,943.46

3.00 days at \$60.00 per day
days

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A) For **Non GIA Registered Workshop**: Agreed Liability _____(%)

B) For **GIA Registered Workshop**: BOLA Applicable: Yes/ ~~No~~ BOLA Scenario No: 23

BOLA Liability: 100_____(%) Assessed Liability (*): _____(%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Premium Automobiles Pte Ltd	:	\$ 2,943.46
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

23 Jan
2020

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG19019791/EEA3Q2

Date: 23/01/2020

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100359223
 Claimant: SMA5054C Insured Vehicle No: SGH150A
 Vehicle No: SMA5054C Date of Loss: 07/11/2019 Nature of Claim: TP Claim No: 6126309947SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SMA5054C
 Make & Model: AUDI Q3, 1.4 TFSI (A) Engine No: CZD872649
 Reg. Date: 11/06/2018 (Man. Year: 2018) Chassis No: WAUZZZ8U5JR073576
 Colour: Black Odometer: 13307 km
 Engine Capacity: 1395 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 235/55 R17 Rear Tyre Size: 235/55 R17
 Front Left Side: Bridgestone 5 mm Rear Left Side: Bridgestone 5 mm
 Front Right Side: Bridgestone 5 mm Rear Right Side: Bridgestone 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,022.00	1,058.80	2,963.20	73.67
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,672.00	1,522.00	1,150.00	43.04
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	6,694.00	2,580.80	4,113.20	61.45
+ GST 7.00/7.00% (S\$)	468.58	180.66	287.92	61.45
Nett Amount (S\$)	7,162.58	2,761.46	4,401.12	61.45
+ Loss of Use (3.0 x S\$60.00/day) (S\$)		180.00		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		2,943.46		

INSPECTION

Date of Assignment: 11/11/2019
 Date Inspected: 11/11/2019 Inspected At: 281 ALEXANDRA ROAD
 Estimated Period of Repair: 3.0 days Repairer: Premium Automobiles Pte Ltd (UBI)

Adjuster: CHEN TSUE YEE

Manager: Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Repair	1,354.00 FS	*- FS
2	1		*REAR BUMPER FIXING PARTS	Not Necessary	112.00 FS	*- FS
3	1		*REAR BUMPER SPOILER -LH	Cut	434.00 FS	*346.80 FS
4	1		*REAR BUMPER TOWING EYE COVER -RH	Not Necessary	24.00 FS	*- FS
5	1		*REAR BUMPER TOWING EYE COVER -LH	Not Necessary	39.00 FS	*- FS
6	1		*TAIL LIGHT -RH	Broken	418.00 FS	*334.40 FS
7	1		*REAR PARKING AID SENSOR	Not Necessary	231.00 FS	*- FS
8	2		*REAR WHEEL COVER -LH/RH	Necessary	472.00 FS	*377.60 FS
9	1		*REAR BUMPER CARRIER	Not Necessary	569.00 FS	*- FS
10	1		*REAR BUMPER GUIDE SECTION -RH	Not Necessary	91.00 FS	*- FS
11	1		*REAR BUMPER FOAM FILLER PIECE -RH	Not Necessary	78.00 FS	*- FS
12	1		*SUNDRIES	Not Necessary	200.00 FS	*- FS
Total Parts (\$\$)					4,022.00	1,058.80

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER REAR PARKING AID .CHECK FUNCTION AND RENEW ACCORDING TO DAMAGE	New	280.00	280.00
2	TO DISMANTLE AND RENEW REAR BUMPER .RE-ORGANISE CRASH MANAGEMENT COMPONENTS .REINSTALL ALL PARTS REMOVED	New	1,200.00	500.00
3	TO RESPRAY REAR BUMPER	New	1,000.00	550.00
4	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (S\$)			2,672.00	1,522.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >