

22/03/2019

ASS. REC. BY:

REF: CS/FCI 19 019765/ TM f3

Special Instruction:

SUIVAGEY

Kulith

ASSIGNMENT (Office)

From (Person): Mina Chai Sun San of

FCI

Date/Time: 7.11.19 2.48pm

Estimated Cost:

Bill to:

OD/TP/WS/TP RES/OD RES/EVA/INV/MV/CS

To Inspect Vehicle No SLW 9847BInsured: SHA 03405at Workshop m/s RICO 60 AutoTel: 62 866060of 8 Kaki Bukit Ave 4 #02-24

Policy No:

Claim No: DM 007054MPSH

Sum Insured:

Excess:

Make of Veh:

D.O.A. 4.11.2019

(Client's Record)

CA / REV / REP. / REV 24 HRS

Date/Time 7.11.19 3.07pm

Person Contacted:

Ywonn

H.O.D. Endorsement:

Vehicle IN/OUT

Date/Time

Action/Instruction (☒) Estimate

SLW 9847B - YAF/FLD 19019522/h4 D.O.A. - 04/11/2019

SHA 03405 - X

8/11/19

Email preli revised to FCI pending parts prices from repairer

ASS. REC. BY:

REF:

ASSIGNMENT

From

Date

Estimated Cost

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No

at Workshop m/s

of

Insured

Policy No

Claims No

Sum Insured

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S
	X

Bal. or Market Value

IDAC Accident Report

Consistent? : Yes or No

G/A / PR Seen:

Consistent? : Yes or No

Est. Repairs:

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date

Person Contacted:

Vehicle: IN / OUT

Veh No

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Colour

Sp Reading

Eng/No:

C/No:

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal.

L/Bal.

D.O.A.

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

29/4

Confirm with John 4/5 \$5900, 6 days turn email

#02-24

Date/Time, File Pass to?

☐

Prel. Report

1)

☐

Final Report

Date/Time, File Return to?

2)

Rep. Form:

Long Form / Short Form

Days Of Repair:

Resurvey No. of Trip:

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Insp (\$

☐

Weekend (\$

Survey Fee:

Transportation

S + RS \$

Photos

Other

TOTAL

MOTOR SURVEY ASSIGNMENT

Date	06-11-2019	Our Ref No. D19007054MFSH
Accident Date	04-11-2019	Claim Type. Third Party
Insured Vehicle	SHA0340T	Third Party Vehicle. SLW9847B
Survey Location	8 KAKI BUKIT AVENUE 4 #02-24 PREMIER @ KAKI BUKIT	
Contact Person.	SHANELLE LIM	
Contact No.	62866060/ 91878064	Fax No. 62867060
Survey Type	WITHOUT PREJUDICE: WE ADMIT LIABILITY QUANTUM TO BE AGREED:	
Appointed Surveyor	LKK AUTO CONSULTANTS PTE LTD	
Contact Person	NA	Fax No. 68416315
Contact Number.	NA	

FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

THIRD PARTY SURVEY REQUEST

Cc : Workshop	RICO 60 AUTO SERVICES PTE LTD	Attention. NIL
Cc : TP Solicitor	NA	TP Solicitor Fax No. NA
Officer Incharge	MERINA CHIA SAN SAN	

IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.
 This is a computer generated letter, no signature required.

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Friday, 8 November 2019 10:32 AM
To: 'CWS Motor Claims'; SUR
Cc: 'Merina Chia'
Subject: RE: SURVEY ASSESSMENT - D19007054MFSH/1-SLW 9847B
Attachments: SLW 9847B PRELI ADVISED.pdf

Dear Sir/Madam,

Enclosed preliminary revised of vehicle SLW 9847B

Date of survey: 7/11/2019

Number of days (estimated) : 6 days

Pending parts prices from repairer.

Best Regards,

Veron Chen | Case Handler **on behalf of Yvonne**

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Thursday, 7 November 2019 3:28 PM

To: 'CWS Motor Claims' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Merina Chia' <MerinaChia@msfirstcapital.com.sg>

Subject: RE: SURVEY ASSESSMENT - D19007054MFSH/1

Dear Sir/Madam,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>

Sent: Thursday, 7 November, 2019 2:48 PM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Merina Chia <MerinaChia@msfirstcapital.com.sg>

Subject: PRI: SURVEY ASSESSMENT - D19007054MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,

Admin Team

Claim Workflow System

Motor Claims Department

MS First Capital Insurance Limited

Tel : 6507 3848

Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: D19007054MF:SH

Our ref: CS/FCI19019765/T1yf3

Date: 8/11/2019

The Motor Claims Department
MS FIRST CAPITAL INSURANCE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO. SLW 9847B

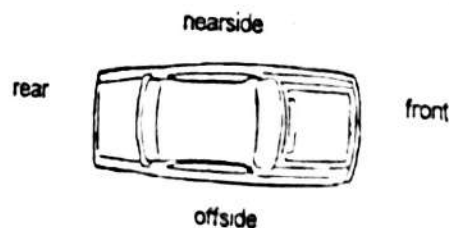
We thank you for your instruction on 7/11/2019

Please be informed that we had conducted the inspection of the above mentioned vehicle on 7/11/2019 at the premises of M/s RICO 60 AUTO SERVICES PTE LTD and have the following to report:-

Workshop Estimate Amount	: S\$12,260.00 (LABOUR ONLY)
Revised Estimate Amount	: S\$1,920.00 (LABOUR ONLY)
"Check" Items Amount	: S\$
Total	: S\$
Market Value	: S\$
LTA Reimbursement Value	: S\$
Nett Value	: S\$

Description of Damage:

The vehicle sustained damages at the rear portion



Comments/Present Status:

Damages Consistent

Pending parts prices from repairer

Yours faithfully,

MOHAMAD TAUFIKH
M.MATAL, AMSAE-A

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type:	Singapore NRIC
Owner ID:	429E

Vehicle Details

Vehicle No.:	SLW9847B
Vehicle to be Exported:	No
Intended Deregistration Date:	05 Nov 2019
Vehicle Make:	TOYOTA
Vehicle Model:	C-HR HYBRID 1.8S CVT
Primary Colour:	Black
Manufacturing Year:	2017
Engine No.:	2ZR8247024
Chassis No.:	ZYX102086863
Maximum Power Output:	90.0 kW (120 bhp)
Open Market Value:	\$26,309.00
Original Registration Date:	13 Mar 2018
First Registration Date:	13 Mar 2018
Transfer Count:	0
Actual ARF Paid:	\$8,833.00

Intended PARF Rebate Details

PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	12 Mar 2028
PARF Rebate Amount:	\$6,624.00

Intended COE Rebate Details

COE Expiry Date:	12 Mar 2028
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$39,001.00
COE Rebate Amount:	\$32,574.00
Total Rebate Amount:	\$39,198.00

The information contained herein is correct as at 05 Nov 2019

OK

Post an Advertisement
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\$58 until it's SOLD!

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Lowest Price! Fastest! Model, Deal Direct!
Lowest Price! Fastest! Model, Deal Direct!
Lowest Price! Fastest! Model, Deal Direct!
Direct Owner

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25 vehicles

Toyota C-HR

Filter Results

Price Any price

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Eng Cap Any

Veh Type All types

Fuel Any fuel

Mileage Any

OMV Any

Gear Any Gear

Past Owners Any

Category All categories

Scheme All schemes

Dealer Any Dealer

Location Any

Status Available

Make & Model Price Depreciation Reg Date Eng Cap Mileage Veh Type Status

Toyota C-HR Hybrid 1.8A S (OPC)

\$78,000

\$8,510 /yr

26-Apr-2018

1,797 cc

30,000 km

SUV

Available

Fuel Type: Petrol-Electric

Bavarian Marques Pte Ltd

Posted: 05-Nov-2019 Tags: 2018 Toyota C-HR, 2018 toyota CHR, Toyota C-HR, toyota CHR, Toyota, C-HR, CHR, Used Toyota

Toyota C-HR Hybrid 1.8A G

\$90,888

\$9,040 /yr

26-Jun-2018

1,797 cc

23,211 km

SUV

Available

Fuel Type: Petrol-Electric

The Most Chio Magnet SUV Car In Town In House Loan Of 100% Available Call Us Now For Viewing.

Posted: 05-Nov-2019 Tags: 2018 Toyota C-HR, 2018 toyota CHR, Toyota C-HR, toyota CHR, Toyota, C-HR, CHR, Used Toyota

Toyota C-HR 1.2A Turbo Active

\$88,800

\$9,050 /yr

12-Feb-2018

1,197 cc

39,600 km

SUV

Available

Tastefully Done Up With Wide Bodykit By Owner! His Loss Your Gain! Agent Service Unit! Most Handsome Looking C-HR In Town Yet Selling At The Lowest Price In The Market! Extremely Well Maintained From Inside Out! Trade In Welcome! Flexible Bank/In-House Fin...

Benefit Auto Enterprise Pte Ltd

Posted: 04-Nov-2019 Tags: 2018 Toyota C-HR, 2018 toyota CHR, Toyota C-HR, toyota CHR, Toyota, C-HR, CHR, Used Toyota

Toyota C-HR 1.2A Turbo Active

\$95,800

\$9,740 /yr

29-Mar-2018

1,197 cc

24,374 km

SUV

Available

Serviced And Maintained By Borneo. Under Warranty! Various Finance Schemes Available. Promotional Rate As Low As 1.98%! Contact Us To View And Owned This Sporty Hatchback. Door Step Viewing Could Be Arranged For Your Convenience.

Hua Yang Credit Pte Ltd

Posted: 03-Nov-2019 Tags: 2018 Toyota C-HR, 2018 toyota CHR, Toyota C-HR, toyota CHR, Toyota, C-HR, CHR, Used Toyota

Seven tips to maintain your hybrid vehicle

Are you thinking of buying a hybrid car, but are worried about the maintenance? Here are seven key things you need to know about hybrid vehicle maintenance.

Read this article

Toyota C-HR 1.2A Turbo Active

\$88,388

\$8,970 /yr

22-Feb-2018

1,197 cc

18,000 km

SUV

Available

Own This Unit With 95% Loan As Indicated, Various Finance Plan To Cater Individuals Requirement, Buy With A Peace Of Mind With Borneo Service Records As Well As Warranty. One And Single Careful Owner, Extremely Low Mileage Clocked Due To Under Utilised Usa...

Posted: 02-Nov-2019 Tags: 2018 Toyota C-HR, 2018 toyota CHR, Toyota C-HR, toyota CHR, Toyota, C-HR, CHR, Used Toyota

Toyota C-HR Hybrid 1.8A S

\$93,800

\$9,450 /yr

04-Apr-2018

1,797 cc

19,125 km

SUV

Available

Fuel Type: Petrol-Electric

1 Owner Nice Vehicle Number Low Mileage Well Maint. Accident Free. High PARF \$14,292. Bank Loans And In-house Financing Available.

Posted: 02-Nov-2019 Tags: 2018 T

HR, Toyota C-HR, toyota CHR, Toyota, C-HR, CHR, Used Toyota

Compare

Available

New Arrival, Low Depre! Very Beautiful Unit! Under Borneo Motors Warranty, Certified Premium Pre-Owned Multi-Points Check For Peace Of Mind, 17" Rims, Interest 2.28%, View Today! Call Or Whatsapp To View It.

Premium Automobiles

Posted: 02 Nov 2019. Tags: 2018 Toyota C-HR, 2018 Toyota C-HR, Toyota C-HR, Toyota C-HR, Toyota C-HR, C-HR, Used Toyota

Available

Fuel Type: Petrol-Electric

Toyota C-HR 1.8 Hybrid LED Edition! Equip With Toyota Sense P. Best Fuel Efficient Hybrid SUV In Town. 10 Years Repayment, In House Loan Or Balloon Scheme Available. Make And Assemble In Japan. 3 Years/ 100000km Warranty. Call Now And View To Appreciate.

Trust Motoring

Posted: 12 Nov 2019. Tags: 2018 Toyota C-HR, 2018 Toyota C-HR, Toyota C-HR, toyota C-HR, Toyota, C-HR, C-HR, Used Toyota

Available

Vehicle Still Under Warranty By Borneo Motor Till June 2021. Free Titanium Glass Coating Worth \$888 Come With 3 Years Warranty And 3 Times Free Maintenance. Excellent Condition. Well Maintained By Previous Owner. Can Arrange For STA Evaluation. Drive With Peace Of Mind.

Accordance Automation Pty Ltd

Posted: 02 Nov 2019 Tags: 2018 Toyota C-HR, 2018 toyota C-HR, Toyota C-HR, toyota C-HR, Toyota, C-HR, C-HR, Used Toyota

Available

1 Owner With Full Service History At Borneo Motors And Agent Warranty And Service Package. Buy With An Added Peace Of Mind From Vantage Pre Owned, A Member Of The Same Darby Group. Trade In And Finance Welcomed. Call To Make An Appointment To View Today.

Vantage Pre-Owned

Posted: 02-Nov-2019 Tags: 2018 Toyota C-HR, 2018 toyota CHR, Toyota C-HR, toyota CHR, Toyota, C-HR, CHR, Used Toyota

Stand out with a bidded car plate number!

Bring luck and prosperity with an auspicious car licence plate number starting from only \$2,3xx!
Single digit and lucky numbers available right here!

Find out more!

Keywords: child sexual abuse; disclosure; social support

Fuel Type: Petrol-Electric

100% Accident Free! The Most Bold Design For An SUV! Well Taken Care By 1 Owner. Made In Japan. Highest G Specification With Best Fuel Efficient Hybrid SUV In Town. Diamond Theme Seats. Low Mileage Done. Call Us Now To View!

The Car Shop

Posted: 02 Nov 2019 Tags: 2018 Toyota C-HR, 2018 toyota CHR, Toyota C-HR, toyota CHR, Toyota, C-HR, CHR, Used Toyota

Pristine Condition Ready To Be Drive Off. Cheapest In The Market! Agent Unit! Fully Serviced And Maintained By Borneo Motors With Warranty! Loan Available Like New, Immaculate Condition. View To Believe!

Posted: 01-Nov-2019 Tags: 2018 Toyota C-HR, 2018 toyota CHR, Toyota C-HR, toyota CHR, Toyota, C-HR, CHR, Used Toyota

Fuel Type: Petrol-Electric

Single Car Enthusiast Owner. Full Servicing Records. Wear And Tear Receipts Available. 7 Free Servicing/Warranty! Full ABS Bodykit With Whole Load Of Accessories Equipped On The Car. Very Well Maintained And Taken Care Of. Come Down To View To Believe That Beaut

Cat Engine Automobiles, Pte Ltd

Posted: 01 Nov 2019 Tags: 2018 Toyota C-HR, 2018 toyota C-HR, Toyota C-HR, toyota CHR, Toyota C-HR, CHR Used Toyota

Under 5 Years Agent Warranty For A Peace Of Mind. Well Maintained And Feels Like Brand New. Stunning Yellow Paintwork! Stylish And Practical For Daily Usage! Best Priced Unit In The Market! Call For A Viewing Appointment Today!

Mayfair Magazine

Posted: 29 Oct 2019 Tags: 2018 Toyota C-HR, 2018 Toyota C-HR, Toyota C-HR, Toyota C-HR, Toyota C-HR, C-HR, C-HR, Used Toyota

Power Mirror Maintained And 5 Years Warranty. After 3 Years All Parts Replacement Till End Of COE Original Paintwork And Accident-Free Exterior And Interior Of Vehicle Like New! Seikhon (the Most Important)

Posted: 25 Oct 2019 Tags: 2018 Toyota C-HR, 2018 toyota C-HR, Toyota C-HR, toyota C-HR, Toyota, C-HR, C-HR, Used Toyota

In House Finance Available! Easy And Fit

4th 5 Years Warranty By Borneo Motors, 1 Owner, Radiant Green Metallic



In Colour Toyota C-HR With TRD Full Bodykit Head-Turning Appearance, Smart Cabin, Powerful And Responsive Turbo-Charged Engine!

Speedo Motoring

Posted: 20-Oct-2019 Tags: 2018 Toyota C-HR, 2018 toyota CHR, Toyota C-HR, toyota CHR, Toyota, C-HR, CHR, Used Toyota



Toyota C-HR 1.2A Turbo Active (OPC)

\$84,800

\$7,760 /yr

21-Dec-2018

1,197 cc

6,900 km

SUV

Available

1 Owner! AA Trust Certified Pre Owned Vehicle! Fully Maintained By Borneo Motors With 5 Years Warranty & 2X Free Servicing Left! Very Underutilized By Owner! Condition Is As Good As New! C-HR Is The Most Sought After SUV With It's Brilliant Fuel Consumption And Pow...

AA Trust Automotive

Posted: 19-Oct-2019 Tags: 2018 Toyota C-HR, 2018 toyota CHR, Toyota C-HR, toyota CHR, Toyota, C-HR, CHR, Used Toyota



Toyota C-HR 1.2A Turbo Luxury

\$97,800

\$9,510 /yr

22-May-2018

1,197 cc

11,158 km

SUV

Available

Special Offer 1.5% Interest Rate! Turbo Luxury Spec! 1 Owner, Beautiful Excellent Condition. Great Fuel Efficiency. Please Call, SMS/WhatsApp Now For Enquiry Or Viewing Appointment.

Republic Auto

Posted: 08-Oct-2019 Tags: 2018 Toyota C-HR, 2018 toyota CHR, Toyota C-HR, toyota CHR, Toyota, C-HR, CHR, Used Toyota



Toyota C-HR 1.2A Turbo Luxury

\$102,800

\$10,110 /yr

15-May-2018

1,197 cc

20,000 km

SUV

Available

Warranty By Borneo Motors. Like New, Good Condition. Appointment Now For Viewing.

Borneo Motors (S)

Posted: 26-Sep-2019 Tags: 2018 Toyota C-HR, 2018 toyota CHR, Toyota C-HR, toyota CHR, Toyota, C-HR, CHR, Used Toyota



Toyota C-HR Hybrid 1.8A S

\$93,800

\$9,560 /yr

28-Feb-2018

1,797 cc

25,888 km

SUV

Available

Fuel Type: Petrol-Electric

100% Loan Available. 1 Owner. Original Condition. Sporty Grey On Black Interior. Comes With 2 Years Warranty Inclusive Of Hybrid Battery Upon Purchase. Please Call For Viewing/Test Drive Now.

PREMIUM AD

Esteem Performance Pte Ltd

Posted: 25-Sep-2019 Tags: 2018 Toyota C-HR, 2018 toyota CHR, Toyota C-HR, toyota CHR, Toyota, C-HR, CHR, Used Toyota

Make & Model

Price

Depreciation

Reg Date

Eng Cap

Mileage

Veh Type

Status

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SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	05/11/2019 13:43
Date Of Accident	04/11/2019 18:10
Exact Location Of Accident	JURONG EAST AVE 1
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLW9847B
Insured Policyholder	
Name Of Registered Owner	TSUI WING HON
NRIC No	S7409429E
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-97269837
Alternative Phone No	OFFICE-97269837

Vehicle Particulars

Manufacturer	TOYOTA
Model	CHR
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	FWD SINGAPORE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	PNPV2019-00004726
Cover Note Number	

Driver

Name of Driver	TSUI SHUM KAI
NRIC No	S2192031B
Date Of Birth	16/09/1938
Occupation	INDOOR
Date Of Driving Pass	13/03/1976
Driving Experience	43 YEARS AND 7 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97269837
Fax Number	
Contact Number	
E-Mail Address	NOE MAIL

Address BLK 241 JURONG EAST ST 24 #04-655
 Postcode 600241
 Was driver an employee of the Insured's Company NO
 If No, Relationship of the Driver with the Insured PARENT
 Vehicle Registration Number of Driver's Own Vehicle -
 -
 -
 Insurance Company of Driver's Own Vehicle -
 -
 -

General Information of the Accident

Type Of Accident COLLISION - HEAD TO REAR
 Weather Conditions CLEAR
 Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO
 Number of vehicles (including own vehicle) involved in the accident 2
 Was any body injured in the Accident? YES
 Was any injured conveyed to hospital by ambulance? NO
 Was any other material or property damaged? YES
 I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO
 Number of Passengers (Including Driver) 2
 Passenger 1 NAME: PHANG SEOW MOY
 GENDER: FEMALE

Details of Police Action

Was the accident reported to the police? YES
 If Yes Please state which Police Station
 Police Station Name TRAFFIC POLICE DIVISION HQ
 Police Station Address ROAD 10 UBI AVENUE 3 , POSTCODE: 408865 , COUNTRY: SINGAPORE
 Police Station Contact TEL NO 65470000 - FAX NO
 Was notice of intended Prosecution given? NO
 If Yes against whom?

Circumstances of Accident

REFER TO POLICE REPORT 1/20191104/1931

Attachment(s)

Are accident photos available for attachment? YES
 Was there any video captured by Car Camera? YES
 Remarks/Reasons WITH DRIVER
 Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY

Vehicle Registration Number 5HA 3491
 Vehicle Make/Model/Variant
 Details of Properties
 Vehicle Category TAXI
 Name of Insured
 NRIC/Passport Number
 Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

DETAILS OF INJURED PERSON 1

Name TSUI SHUM KAI

Approximate Age

Injuries Sustain BACK N NECK

Injured person in which vehicle? SLW9847B

Were seat belts worn? YES

Was this injured conveyed to hospital by ambulance? NO

Address

Postcode

DETAILS OF INJURED PERSON 2

Name PHANG SEOW MOY

Approximate Age

Injuries Sustain BACK N NECK

Injured person in which vehicle? SLW9847B

Were seat belts worn? YES

Was this injured conveyed to hospital by ambulance? NO

Address

Postcode

SKETCH PLAN

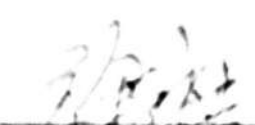
IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This form must be completed by the Policyholder and, or the Authorized Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodging of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes").
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes, and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
- (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

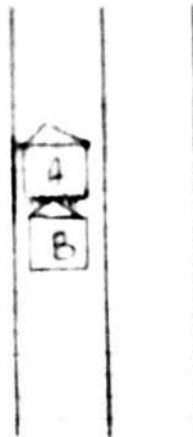

Policyholder's Signature
Date & Time


Driver's Signature
(If driver is not the policyholder)
Date & Time


Reporting Centre Personnel's Signature
Name
NRIC/FIN No.

Accident Sketch Plan

SKETCH PLAN



Vehicle A SLW 9847B

Vehicle B SHH 340T

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

AS per police report

DECLARATION

I/We declare the foregoing particulars are true in every respect

Policyholder's Signature
Date & Time

Driver's Signature
(If driver is not the policyholder)
Date & Time

Reporting Centra Personnel's Signature
Name
NR C/FIN No

POLICE REPORT



**SINGAPORE
POLICE FORCE**



T/20191104/7031

Police Station Of Origin:
Traffic Police
10 Ubi Avenue 3 SINGAPORE 408865
Tel No: 65470000

1 of 3

Report No: T/20191104/7031

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made 04/11/2019 19:32		Vide Report No D/20191104/0083		Station Diary No	
Informant's Particulars					
Name of Informant TSUI SHUM KAI		Address 241 JURONG EAST STREET 24 #04-655 HDB-JURONG EAST SINGAPORE 600241			
ID Type / ID No NRIC NO: S2192031B		Contact No Home/Office		Mobile: 97269837	
Nationality SINGAPORE CITIZEN		Email victorwong18369@gmail.com			
Sex Male	Age 81	Date of Birth 16/09/1938	Type of Informant: Driver		
Race Chinese		Language English		Institution / School Name	
Occupation Retiree		Driving Licence Information Class: 3		Date of Expiry: 20/03/2020	

General Information of the Accident

Type of Accident	Injury Attended by Police	Drink Drive: No	Date/Time of Accident 04/11/2019 18:12	Type of Location Straight Road
Location JURONG EAST AVENUE 1				
Weather Clear		Road Surface Dry		Road Speed Limit 50 Km/h
Traffic Flow Two Way		Traffic Control: Traffic Light - Working		Traffic Volume No Traffic
Type of Collision: Between Moving Vehicles - Head To Rear				Anyone conveyed by ambulance: Yes

Details of Vehicle Involved

Vehicle No	Type	Make	Model	Color	Condition	No of Passenger
SHA340T	Car					0
SLW9847B	Car	TOYOTA	CHR	Black	Seriously Damaged	2

Details of Person Involved

Any Pedestrian Involved: No	
No. of Pedestrians Injured: NIL	Use of Pedestrian Crossing: NA

POLICE REPORT



**SINGAPORE
POLICE FORCE**



T/20191104/7031

Police Station Of Origin:
Traffic Police
10 Ubi Avenue 3 SINGAPORE 408865
Tel No. 65470000

2 of 3

Report No. T/20191104/7031

CONTINUATION OF REPORT

Passenger			
Name	PHANG SEOW MOY	ID No	S2112556C
Related Vehicle	SLW9847B (Car)	Contact No	96219362
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class NIL Date of Expiry: NIL
Date Treatment	04/11/2019	Date Discharge	04/11/2019
No. of Days granted Medical Leave	03	Degree of Injury	Serious
Driver			
Name	TSUI SHUM KAI	ID No	S2192031B
Related Vehicle	SLW9847B (Car)	Contact No	97269837
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class 3 Date of Expiry: 20/03/2020
Date Treatment	04/11/2019	Date Discharge	04/11/2019
No. of Days granted Medical Leave	03	Degree of Injury	Slight

Brief Details

I was travelling along Jurong East Ave 1 towards Jurong West Ave 1 along with my wife, PHANG SEOW MOY S2112556C. Traffic was clear and weather condition was dry. As I was approaching a red light, I slowed down and come to a complete stop. Suddenly, I felt a huge impact on the rear of my vehicle. I got down and realised I was involved in an accident.

Ambulance came down to assist the taxi driver to the hospital.

My wife and I felt back and neck pain and visited the doctors to receive treatment and was given MC.

POLICE REPORT



SINGAPORE
POLICE FORCE



T-20191104-7031

3 of 3

Report No. T-20191104-7031

Police Station Of Origin:
Traffic Police
10 Ubi Avenue 3 SINGAPORE 408865
Tel No. 65470000

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

Signature Of Officer Recording The Report.
Not applicable

Signature Of Interpreter.
Not applicable

Officer In Charge Of Case.
TP / TPHQ /
HO JIEKANG IVAN
Contact No. 65476170

Authentication Stamp
NP168

Signature Of Informant
The identity of the person making this report has
been authenticated by SingPass. No signature is
required.

Date/Time
04/11/2019 19:32

Classification Of Case



RicoBU Auto Services Pte Ltd, Blk B, Kaki Bukit Avenue 4, #02-24
Premier @ Kaki Bukit Singapore 415875, Email: claims@ricobu.com
Tel: 6286 6060, FAX: 6286 7060

VEHICLE NUM:
MAKE & MODEL:
MILEAGE:
TYRE:
CHASSIS NUM:

SLW 9847 B
TOYOTA C-HR

ATTN	NO.	DESCRIPTION - PARTS	QTY	PRICE
	1	REAR WINDSCREEN MOULDING	1	x n
	2	TAILGATE	1	R
	3	TAILGATE SPOILER	1	x
	4	TAILGATE WIPER	1	x
	5	TAILGATE WIPER MOTOR	1	x
	6	TAILGATE LOGO (TOYOTA)	1	ac
	7	TAILGATE EMBLEM (C-HR)	1	ac
	8	TAILGATE EMBLEM (HYBRID)	1	ac
	9	TAILGATE LAMP (L+R)	2	x
	10	TAILGATE CENTER HANDLE	1	x
	11	TAILGATE CARPLATE LAMP (L+R)	2	x
	12	TAILGATE REVERSE CAMERA	1	x
	13	TAILGATE HANDLE SWITCH	1	x
	14	TAILGATE INNER TRIM TOP CENTER	1	x
	15	TAILGATE INNER TRIM TOP (L+R)	2	x
	16	TAILGATE INNER BOARD LOWER	1	x
	17	TAILGATE INNER HANDLE	1	x
	18	TAILGATE HINGE (L+R)	2	x
	19	TAILGATE DAMPER (L+R)	2	x
	20	TAILGATE STOPPER (L+R)	2	x
	21	TAILGATE WEATHERSTRIP	1	x
	22	TAIL LAMP (L+R)	2	LH X, RH-cc
	23	TAIL LAMP PANEL (L+R)	2	x n
	24	REAR BUMPER	1	de
	25	REAR BUMPER RETAINER (L+R)	2	LH X, RH de
	26	REAR BUMPER REINFORCEMENT BAR	1	bt
	27	REAR BUMPER BRACKET (L+R)	2	LH X, RH-cc
	28	REAR BUMPER BEAM	1	x
	29	REAR BUMPER SPONGE	1	x
	30	REAR BUMPER REFLECTOR (L+R)	2	x
	31	REAR BUMPER REFLECTOR GARNISH (L+R)	2	LH X, RH-cc
	32	REAR BUMPER REVERSE SENSOR (L+R)	2	ru
	33	REAR BUMPER LOWER	1	de
	34	REAR BUMPER LOWER TOW COVER	1	ru
	35	REAR BUMPER LOWER CENTER REFLECTOR lamp	1	cu
	36	REAR BUMPER UNERCOVER	1	x n
	37	REAR WHEEL ARC PROTECTOR (L+R)	2	LH X, RH-cc
	38	REAR FENDER (L+R)	2	x n
	39	REAR FENDER TOP (L+R)	2	x n
	40	REAR FENDER INNER TRIM (L+R)	2	LH X, RH-cc

41	REAR FENDER PETROL COVER (LH)	F105	1	X 11
42	REAR FENDER COWLING (L+R)	\$172 9354	2	14-X RH 20
43	END PANEL	585.10 \$639	1	Ref b1
44	END PANEL TOP GARNISH	F110	1	de
45	SPAREWHEEL PANEL	\$1109	1	X 11
46	SPAREWHEEL PANEL TOP BOARD	1451.	1	X 11
47	EXHAUST PIPE	112035 \$1440	1	b1
48	EXHAUST GASKET	9109	1	ref
49	EXHAUST BRACKET (L+R)	9109.	2	b1
50	EXHAUST HEAT SHIELD	9242	1	b1
	7117.60. 248.88			
	5338.20 287.46.64.80			
		SUBTOTAL		\$ -
		LESS 10%		\$ -
		PARTS TOTAL		\$ -
	SPECIAL NETT		QTY	PRICE
1	REAR WINDSCREEN SEALANT		1	\$ 120.00 X
2	TAILGATE WIPER BLADE		1	\$ 80.00 X
3	TAILGATE INNER TRIM TOP CENTER CLIPS		10	\$ 100.00 X
4	TAILGATE INNER TRIM TOP CLIPS (L+R)		20	\$ 200.00 X
5	TAILGATE INNER BOARD LOWER CLIPS		10	\$ 100.00 X
6	TAIL LAMP CLIPS (L+R)	30	4	\$ 80.00 X
7	REAR BUMPER CLIPS	30	10	\$ 100.00 X
8	REAR BUMPER LOWER CLIPS	20	10	\$ 100.00 X
9	REAR FENDER SEALANT		1	\$ 120.00 X
10	REAR FENDER INNER TRIM CLIPS (L+R)		20	\$ 200.00 X
11	REAR FENDER COWLING CLIPS (L+R)		20	\$ 200.00 X
12	END PANEL SEALANT	40	1	\$ 120.00 X
13	END PANEL TOP GARNISH CLIPS	20	10	\$ 100.00 X
14	SPAREWHEEL PANEL SEALANT	SLN = \$140 ✓	1	\$ 120.00 X
15	SPARE TYRE		1	\$ 600.00 X
16	SPARE RIM		1	\$ 800.00 X
		140		
	SPECIAL NETT TOTAL			\$ 3,140.00
	LABOUR		QTY	PRICE
1	TO RNR ACCIDENT DAMAGE PARTS, CUT/WELD, KNOCK&REALIGN		1	\$ 3,600.00 800
2	TO PUTTY AND RESPRAY ACCIDENT AFFECTED AREA		1	\$ 2,400.00 700
3	TO RUST PROOF ACCIDENT AFFECTED AREA		1	\$ 250.00 30
4	TO RNR REAR WINDSCREEN		1	\$ 400.00 X 11
5	TO RNR REAR BOOT MECHANISM		1	\$ 400.00 X 11
6	TO RNR REAR LUGGAGE COMPARTMENT		1	\$ 400.00 60
7	TO RNR UPHOLSTERY, GARNISH AND ATTACHMENT PARTS		1	\$ 400.00 60
8	TO RNR REVERSE SENSOR & CHECK FUNCTION.		1	\$ 150.00 30
9	TO RNR EXHAUST SYSTEM AND ATTACHMENT PARTS		1	\$ 250.00 80
10	TO CHECK WIRING LAYOUT AND TAIL LAMP FUNCTION		1	\$ 120.00 30
11	TO DO DIAGNOSIS AND RESET, REPROGRAM OR CODING FAULT CODE.		1	\$ 400.00 150
12	TO DO WATER LEAK TEST.		1	\$ 100.00 X 11
13	TO RNR FUEL TANK TO ASSIST WORK LOAD		1	\$ 250.00 X 11

1880

L2 1.680			
L2 98.484.5			
-20/-56800			
		TOTAL	\$ 9,120.00
		GRAND TOTAL COST	\$ 12,260.00

5338.20
 140
 1880.

 7358.20
 4/5/5900
 6 days

Taufiq 97495749 / 67418432
 -wp
 7/11/19 @ 430pm
 sur @ (Kanto. war
 6 days
 lump sum
 Resurvey after repair

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date: