

Asher Sng (LKKAUTO)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, 16 December 2019 7:25 PM
To: Asher Sng (LKKAUTO); Admin A
Cc: Chee So Chow; Irene Tay; Alfred Toh; Hsiao Tong (LKKAUTO)
Subject: RE: OUR REF: SNM19D205267-SLZ2815Z-THP- Accident Involving SLZ2815Z (OI : CTI - TBA) and SHD2649A (TP : LKK REF -CC6/CTI19019762/eb3) on 06.11.2019

Follow Up Flag: Follow up
Flag Status: Flagged

LKK REF - CC6/CTI19019762/eb3
CTPIS REF - SNM19D205267C02/thp

Dear Asher

You may proceed to resolve the property damage claim at \$7,881.36.

We await your payment advice to enable our Irene to act accordingly.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Asher Sng (LKKAUTO) [mailto:AsherSng@lkkauto.com]
Sent: Monday, 16 December, 2019 2:08 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>
Subject: RE: OUR REF: SNM19D205267-SLZ2815Z-THP- Accident Involving SLZ2815Z (OI : CTI - TBA) and SHD2649A (TP : LKK REF -CC6/CTI19019762/eb3) on 06.11.2019

Your ref : SNM19D205267-SLZ2815Z-THP

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle. We are of the opinion that BOLA scenario 27 is applicable for this matter. Liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

- We seek your approval to offer repairer " **PRIME AUTO CLAIMS SERVICE PTE LTD**" at **\$7,881.36 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 10,701.84	\$ 7,046.56
2. Loss of Rental (6days x \$138.80)	\$ 832.80	\$ 832.80 (6days x \$138.80)
3. LTA Search Fee	\$ 2.00	\$ 2.00
Total		\$ 7,881.36

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: asher.sng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | 5408933



From: Shu Pei (LKKAuto) <shupe@lkkauto.com>

Sent: Friday, 8 November 2019 4:49 PM

To: Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: OUR REF: SNM19D205267-SLZ2815Z-THP- Accident Involving SLZ2815Z (OI : CTI - TBA) and SHD2649A (TP : LKK REF -CC6/CTI19019762/eb3) on 06.11.2019

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Thank you.

• Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Irene Tay <irene.tay@sg.cntaiping.com>

Sent: Friday, 8 November 2019 9:52 AM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: FW: OUR REF: SNM19D205267-SLZ2815Z-THP- Accident Involving SLZ2815Z (OI : CTI - TBA) and SHD2649A (TP : LKK REF -CC6/CTI19019762/eb3) on 06.11.2019

Dear Mdm,

Enclosed herewith our insured GIA REPORT for your attention.

Regards,

Irene Tay

Executive

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI

Sent: Thursday, November 7, 2019 5:36 PM

To: Irene Tay <irene.tay@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Shu Pei (LKKAuto) <shupeil@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: OUR REF: SNM19D205267-SLZ2815Z-THP- Accident Involving SLZ2815Z (OI : CTI - TBA) and SHD2649A (TP : LKK REF -CC6/CTI19019762/eb3) on 06.11.2019

Dear Irene,

Please revert LKK.

Note : officer in charge – Irene Tay 63896192.

Regards,

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
T: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]
Sent: Thursday, 7 November, 2019 4:23 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Direct Settlement - Accident Involving SLZ2815Z (OI : CTI - TBA) and SHD2649A (TP : LKK REF - CC6/CTI19019762/eb3) on 06.11.2019

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have received a new assignment from M/s Prime Auto Claims Service Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:
- TP's GIA report

Please be informed that preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Prime Auto Claims Service Pte Ltd

GST Reg. No : 201606560M
6 Benoi Place Singapore 629927
Tel: 6861 0908 Fax: 6515 2948

Date: 19.11.2019

Our ref: SHD2649A
Your Ref: SLZ2815Z

Amended

China Taiping Insurance (S) Pte Ltd
3 Anson Road #16-00
Springleaf Tower
Singapore 079909

Without prejudice
Fax: 6224 7175

Attn: Motor Claims Dept

Dear Madam,

ACCIDENT ON 06.11.2019 INVOLVING VEHICLES SHD2649A & SLZ2815Z

We are on behalf of M/S Prime Car Rental & Taxi Services Pte Ltd the owner of vehicle SHD2649A in their third party claim against your insured / driver of SLZ2815Z.

Appended below our client's claim:-

1. Cost of repair	\$ 7,046.56
2. Loss of rental @\$138.80 x 6 days (incl. 1 Sun)	\$ 832.80
3. GIA search fee	\$ 2.00
Total	<u>\$ 7,881.36</u>

We enclosed herewith our invoice 4638, GIA search receipt, letter of authority & Letter of Certification for your retention. Please acknowledge receipt.

For amicable settlement, please let us have your offer

Regards

Yours faithfully,

Alice Leong

E-mail: aliceleong@primeautoclaims.com

Encl.

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Monday, 11 November 2019 11:45 AM
To: BEN.TEO@CAMELNUTS.COM
Subject: ACCIDENT INVOLVING SLZ 2815Z AND SHD 2649A ON 06/11/2019

Our Ref: CC6/CTI19019762/Eeb3

11 NOV 2019

SENG HUA HNG FOODSTUFF PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING SLZ 2815Z AND SHD 2649A ON 06/11/2019

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)

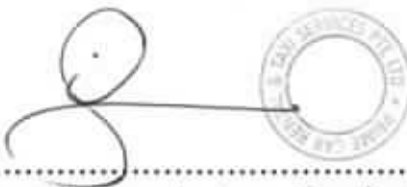
LETTER OF AUTHORITY

To: PRIME AUTO CLAIMS SERVICE PTE. LTD.

Re: ACCIDENT ON 06.11.2019 INVOLVING SHD2649A & SLZ2815Z
ALONG AIRPORT BOULEVARD

I/ We, M/S PRIME CAR RENTAL & TAXI SERVICES PTE LTD hereby authorized you to carry out repairs of the damage caused to my / our vehicle no. SHD2649A in the above accident.

I/ We further also confirm and agree that all sums of money to be recovered by you on my/ our behalf shall be paid to you. I/ We hereby also authorise the third party insurer to release to you such sums of money recovered on my / our behalf.



.....
Signature (Company's stamp if applicable)

Name:

NRIC:

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : 0MPC5N1816421901 Claim No : SNM19D205267C02/thp

Claimant : PRIME CAR RENTAL & TAXI SERVICES PTE LTD

Amount : S\$7,881.36
DOLLARS SEVEN THOUSAND EIGHT HUNDRED EIGHTY ONE AND CENTS THIRTY SIX ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHD 2649A

Insured Vehicle No. : SLX 2815X

Date of Loss : 06/11/2019

Place of Accident : AIRPORT BOULEVARD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : SENG HUA HNG FOODSTUFF PTE LTD

Driver Name : SON-QIAN HUI PEARLIN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/Excess	S\$	7,046.56
(3) Loss of Use/Rental/Earning	S\$	832.80
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/Towing Fee/Disbursement	S\$	
(7) Cost including Disbursement	S\$	
TOTAL	S\$	7,881.36

Claimant Name : PRIME CAR RENTAL & TAXI SERVICES P/L NRIC No : 199606293X

Signature :



Date :

17/12/19

" The contents of this document apply to vehicles damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document"

**Prime Auto Claims Service Pte Ltd**

6 Benoi Place Singapore 629927
 Tel: 6861 0908 Fax: 6515 2948
 GST Reg. No: 201606560M
 Reg No. 201606560M

MESSRS CHINA TAIPING INSURANCE (S) PTE LTD

3 Anson Road
 #16-00 Springleaf Tower
 SINGAPORE 079909

DATE : 15/11/2019

WORKS ORDER NO : 4638

VEHICLE NO : SHD2649A

ITEM	DESCRIPTION	UNIT PRICE	AMOUNT
Make/ Model : TOYOTA CAMRY Repair Date : 6/11/2019 Terms of Payment : 7 DAYS			
<u>THIRD PARTY CLAIMS TO SUPPLY</u>			
1	1 PC REAR BUMPER COVER	\$	1273.50
2	1 PC REAR BUMPER LOWER COVER	\$	366.58
3	1 PC REAR BUMPER REINFORCEMENT	\$	202.84
4	1 PC REAR BOOT LID	\$	1130.69
5	1 PC REAR BOOT LID WEATHERSTRIP	\$	174.83
6	1 PC REAR BOOT LID LOCK	\$	365.78
7	1 PC REAR BOOT LID "TOYOTA" EMBLEM	\$	68.00
8	1 PC REAR BOOT LID "HYBRID SYNERGY" EMBLEM	\$	55.00
9	1 PC RIGHT REAR TAIL LAMP COVER	\$	33.27
10	1 PC LEFT REAR TAIL LAMP COVER	\$	33.27
11	1 PC REAR END PANEL	\$	542.37
12	1 PC REAR END PANEL GARNISH 58387-33140-C0	\$	280.22
13	1 PC LUGGAGE COMPARTMENT DOOR STICKER COVER 64749-33030-C0	\$	25.70
14	1 PC SPARE WHEEL COVER 64770-33140-C1	\$	467.51
15	1 PC SPARE WHEEL COVER TRAY 64779-33260	\$	457.40
16	1 PC EXHAUST TAIL PIPE BUFFLE	\$	199.80

* Compound interests at the rate of 1% per month
 will be charged on late payment.

ROUNDING ADJ \$ -0.03

NEXT PAGE ...

Manager

**Prime Auto Claims Service Pte Ltd**

5 Benoi Place Singapore 629927
 Tel: 6861 0908 Fax: 6515 2948
 GST Reg. No: 201606560M
 Reg No. 201606560M

MESSRS CHINA TAIPING INSURANCE (S) PTE LTD

3 Anson Road
 #16-00 Springleaf Tower
 SINGAPORE 079909

DATE : 15/11/2019

WORKS ORDER NO : 4638

VEHICLE NO : SHD2649A

ITEM	DESCRIPTION	UNIT PRICE	AMOUNT
	BALANCE B/F	\$	5,676.76
	Make/ Model : TOYOTA CAMRY		
	Repair Date : 6/11/2019		
	Terms of Payment : 7 DAYS		
17	LESS 25% DISCOUNT	\$	-1419.19
	<u>TO SUPPLY S.NETT PARTS</u>		
18	1 SET REVERSE SENSOR	\$	200.00
19	1 SET FLOOR PAN SEALANT	\$	30.00
20	1 SET REAR BUMPER CLIPS	\$	30.00
21	1 PC REAR NO PLATE	\$	38.00
22	1 PC "PRIME TAXI" STICKER	\$	55.00
23	1 PC "PRIME LIMOUSINE" STICKER	\$	35.00
	<u>LABOUR CHARGES</u>		
24	TOWING CHARGES (USE KING-TROLLEY)	\$	100.00
25	TO TUFF KOTE.	\$	40.00
26	TO REMOVE & REPLACE RECERSE SENDOR & ELECTRICAL KEY ANTENA, CHECK WIRING.	\$	50.00
27	TO TRANSFER REAR BOOT LID TRIM BOARD & MECHANISM PARTS.	\$	50.00
28	TO REMOVE REAR BUMPER, REARE BOOT LID, CUT / WELDING END PANEL, FLOOR PAN & REPLACE THE ABOVE PARTS. ADJUST & ALIGN REAR BUMPER & REAR BOOT LID.	\$	900.00
29	TO PUTTY, RESPRAY PAINTING REAR BUMPER, REAR BOOT LID INLET & OUTER, END PANEL, FLOOR PANEL. TO POLISH.	\$	800.00
		\$	1,940.00

* Compound interests at the rate of 1% per month will be charged on late payment.

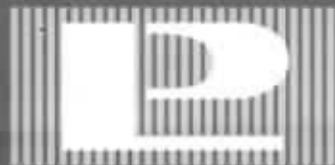
SUB TOTAL \$ 6,585.57
 GST 7% \$ 461.02
 ROUNDING ADJ \$ -0.03
 TOTAL \$ 7,046.56



PREPARED BY



PRIME AUTO CLAIMS SERVICE
 Manager



PRIME CAR RENTAL & TAXI SERVICES PTE LTD

Prime Taxi Office

5, Benoi Place

Singapore 629926

Tel : 6898 2000

Fax : 6882 2628

Email : primetaxi@singnet.com.sg

Website : www.primetaxi.com.sg

Co. Cert. No: 199606293Z

Gst Reg. No: 19-9606293-Z

Your Ref : Please advise

Our Ref: SHD2649A

Date : 12.11.2019

To : Whom It May Concern

From : Prime Car Rental & Taxi Services Pte Ltd

RE: LETTER OF CERTIFICATION FOR MR. TAN KOK YEOW

This letter serves to confirm that Mr. Tan Kok Yeow, Nric Number S1696158B is a Taxi Master for Prime Car Rental & Taxi Services Pte Ltd hiring the Vehicle Number SHD2649A at a daily rate of Singapore Dollar One Hundred and Thirty Eight and Cents Eighty (\$138.80) Only.

Should clarification require I can be contacted at 94524182.

Thank you with Best Regards

Yours Sincerely



Mr. Lim Huan Hiang
Workshop Manager

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-183928
Date of Request: 07/11/2019

Your Ref No: Online Purchase

Prime Auto Claims Service Pte Ltd
6 Benoi Place
Singapore 629927

Dear Sir/Madam,

Enquiry Date: 07/11/2019
Enquiry By: Chrissy Teo Ye En
Vehicle No: SLZ2815Z
Accident Date: 06/11/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLZ2815Z	China Taiping Insurance (Singapore) Pte. Ltd.	27/04/2019-26/04/2020	6389 6111

Thank You.

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Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-183928

Date of Request: 07/11/2019

Your Ref No: Online Purchase

Prime Auto Claims Service Pte Ltd
6 Benoi Place
Singapore 629927

Dear Sir/Madam,

Enquiry Date: 07/11/2019

Enquiry By: Chrissy Teo Ye En

Vehicle No: SLZ2815Z

Accident Date: 06/11/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque