

Shu Pei (LKKAuto)

From: Admin-D (LKKAuto)
Sent: Thursday, 7 November 2019 9:22 AM
To: jaime.tay@eqinsurance.com.sg; assignments
Cc: Admin A
Subject: RE: TP CLAIM_GBB5293D & YP6851R_DOA:04/11/2019. EQI REF: DM19HO02984/JT

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jaime Tay <jaime.tay@eqinsurance.com.sg>
Sent: Wednesday, 6 November 2019 4:53 PM
To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: TP CLAIM_GBB5293D & YP6851R_DOA:04/11/2019. EQI REF: DM19HO02984/JT

WITHOUT PREJUDICE

Dear Sirs,

We refer to your email.

We will proceed to arrange for SJE as appointed.

We are unable to comment on liability as our insured has not reported the accident.

We have written to them and will revert on your/ your client's claim once we receive the SAS.

Dear Sirs,

Please attend to survey assignment on WP basis.

Thank you.

Regards,

Jaime Tay
[Executive | Claims](#)



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Hock Wah Motor Pte Ltd [<mailto:motor@hockwah.com.sg>]
Sent: 06 November 2019 16:25
To: Jaime Tay <jaime.tay@eqinsurance.com.sg>
Subject: RE: TP CLAIM_GBB5293D & YP6851R_DOA:04/11/2019

Dear Jamie

We would like appoint LKK Auto to survey above mention vehicle.

Please revert on liability.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

From: Jaime Tay <jaime.tay@eqinsurance.com.sg>
Sent: Wednesday, 6 November, 2019 4:07 PM
To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>
Subject: RE: TP CLAIM_GBB5293D & YP6851R_DOA:04/11/2019

Without Prejudice

Save As To Costs

Dear Sir,

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please **revert within 2 working days** if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the

appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

<p>1) AJAX Inspection Services Pte Ltd</p> <p>Tel: 6255 0808</p> <p>Fax: 6849 9155</p>	<p>2) Automobile Inspection Services Pte Ltd</p> <p>Tel: 6286 0155</p> <p>Fax: 6284 1539</p> <p>Contact Person: Sophia</p>
<p>3) LBS Automotive Appraisal Pte Ltd</p> <p>L.B.S. Auto Consultants Pte Ltd</p> <p>Tel: 6281 6690 / 62832866</p> <p>Fax: 6281 8748</p> <p>Contact Person: Amy/ Grace</p>	<p>4) Priority Services</p> <p>Tel: 62934822</p> <p>Fax: 62963283</p> <p>Contact Person: Sharon</p>
<p>5) RT Appraisal Pte Ltd</p> <p>Tel: 67486076</p> <p>Fax: 67480361</p> <p>Contact Person: Elson/Elgene</p>	<p>6) LKK Auto Consultants Pte Ltd</p> <p>Tel: 6256-3561</p> <p>Fax: 6741-4108</p>
<p>7) Kelvin Automotive Appraising Services</p> <p>Tel: 81825263</p> <p>Fax: 67461148</p> <p>Contact Person: Kelvin</p>	<p>8) Automotive Appraiser & Surveying Services</p> <p>Tel: 96623655</p> <p>Fax: 67655662</p> <p>Contact Person: Mr Chee</p>
<p>9) JP Knights Pte Ltd</p> <p>Tel: 63450068</p> <p>Fax: 63445328</p>	<p>10) Appraisals Associates Pte Ltd</p> <p>Tel : 67472822</p> <p>Fax: 67470070</p>

11) Infiniti Appraisal Service Tel : 96684818/90099001 Fax: 64587432	12) Formteam Adjusters Pte Ltd Tel: 65091788 Fax: 65096221

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

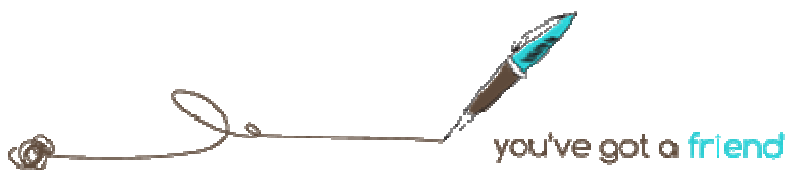
Regards,

Jaime Tay
Executive | Claims



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www.eqinsurance.com.sg



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From: Hock Wah Motor Pte Ltd [<mailto:motor@hockwah.com.sg>]

Sent: 06 November 2019 15:28

To: EQI PRS <EQIPRS@eqinsurance.com.sg>

Subject: TP CLAIM_GBB5293D & YP6851R_DOA:04/11/2019

Dear sir/madam

Attached herewith our client's GIA report with estimate bill that claim against your insured YP6851R.

Please make necessary arrangement with Bedok workshop.

The above mention vehicle not in workshop.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

Total Control Panel

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To: eqiprs@eqinsurance.com.sg

Message Score: 1

High (60): **Pass**

From: motor@hockwah.com.sg

My Spam Blocking Level: High

Medium (75): **Pass**

Low (90): **Pass**

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