

Vic (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Wednesday, 26 February, 2020 11:21 AM
To: Vic (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: <SEEK MANDATE> 19/19/19/VC05/022601 ACCIDENT INVOLVING YN9515C & GBH5171R ON 1.11.2019 - LKK REF CC4/LPC19019746/Khb3 [External Confidential]
Attachments: 26022020111701.pdf

Lonpac External - Confidential

Dear Vic,

Attached DV for your retention.

Kindly close your file and submit your charges.

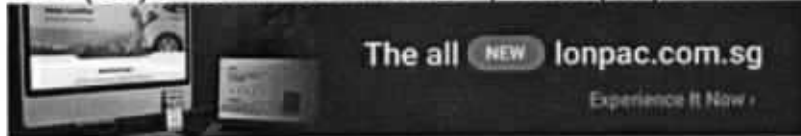
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Friday, 14 February 2020 10:06 am
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Subject: <SEEK MANDATE> 19/19/19/VC05/022601 RE: ACCIDENT INVOLVING YN9515C & GBH5171R ON 1.11.2019 [External Confidential] - LKK REF CC4/LPC19019746/Khb3

Your Ref: 19/19/19/VC05/022601

Our Ref: CC4/LPC19019746/Khb3

Dear Gerald,

ACCIDENT INVOLVING VEHICLES YN 9515C (OI) AND GBH 5171R (TP) ON 01/11/2019

We refer to the subject matter and to the assignment dated 6th November 2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It was reported that Insured vehicle reversed out from the c/p lot when collided to the TP vehicle.

As such, in view of the MCF and BOLA scenario 24, liability is not to our Insured's favour and we have to settle the claim from the TP vehicle.

Vic (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Thursday, 20 February, 2020 1:26 PM
To: Vic (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: <SEEK MANDATE> 19/19/19/VC05/022601 ACCIDENT INVOLVING YN9515C & GBH5171R ON 1.11.2019 - LKK REF CC4/LPC19019746/Khb3 [External Confidential]

Lonpac External - Confidential

Dear Vic,

Kindly proceed as proposed.

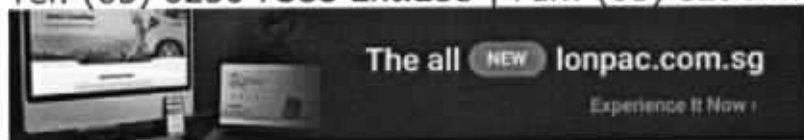
Best Regards

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From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Friday, 14 February 2020 10:06 am
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Subject: <SEEK MANDATE> 19/19/19/VC05/022601 RE: ACCIDENT INVOLVING YN9515C & GBH5171R ON 1.11.2019 [External Confidential] - LKK REF CC4/LPC19019746/Khb3

Your Ref: 19/19/19/VC05/022601

Our Ref: CC4/LPC19019746/Khb3

Dear Gerald,

ACCIDENT INVOLVING VEHICLES YN 9515C (OI) AND GBH 5171R (TP) ON 01/11/2019

We refer to the subject matter and to the assignment dated 6th November 2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It was reported that Insured vehicle reversed out from the c/p lot when collided to the TP vehicle.

As such, in view of the MCF and BOLA scenario 24, liability is not to our Insured's favour and we have to settle the claim from the TP vehicle.

We propose to offer to TP repairer "**TONG LUCK AUTO PTE LTD**" as below:

TP CLAIMED	REVISED - TO OFFER
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Cost of Repair (w/gst)	\$ 5,203.62	\$ 3,630.72
Loss of Use (\$120 x 5 days)	\$ 600.00	\$ 500.00 (\$100 x 5 days)
LTA Search Fee	\$ 7.45	\$ 7.45
TOTAL	\$ 5,811.07	\$ 4,138.17

Breakdown of days is as follows:

Our surveyor's recommended days to repair	4 days
Weekend / Downtime	1 day
TOTAL	5 days

The above is for your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

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From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Monday, 9 December, 2019 12:24 PM

To: Vic (LKKAuto)

Cc: 'Operation / Yu Ching'; MT_Claim_SG

Subject: ACCIDENT INVOLVING YN9515C & GBH5171R ON 1.11.2019 [External Confidential]

Lonpac External - Confidential

Our Ref : 19/19/19/VC05/022601

Dear Vic,

Attached copy of the third party documents for your attention.

Please revert on Direct Settlement.

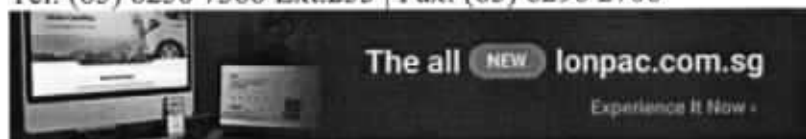
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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TONG LUCK AUTO PTE LTD

160 SIN MING DRIVE #07-01/06 SIN MING AUTOCITY, SINGAPORE 575722

Tel: 6250 0088 Fax: 6250 5545

Email: operation@tlauto.com.sg

GST No: 201700521W UEN No: 201700521W

Our Ref : GBH5171R

Yours Ref : 19/19/19/VC05/022601

LONPAC INSURANCE BHD
300 BEACH ROAD #17-04/07
THE CONOURSE
SINGAPORE 199555



05 December 2019

Attn: MOTOR CLAIMS DEPT

Dear Sir / Madam,

RE: ACCIDENT INVOLVING VEHICLE NO.: GBH5171R & YN9515C ON 01/11/2019 @ 15:40 HRS ALONG 415 ANG MO KIO AVE 10 OPEN CARPARK

The vehicle had been surveyed by your appointed surveyor and repaired to our client's satisfaction.

We hereby submit the details of claim as follow:

Cost of Repair	:	S\$3,630.72
Loss of Use (\$ 120.00 x 4 days)	:	S\$480.00
Additional Loss of Use (\$ 120.00 x 1 days) - Weekend	:	S\$120.00
GIA / LTA Search	:	S\$7.45
		<u>S\$4,238.17</u>

Kindly revert within SEVEN days. Filling which we reverse our rights to refer the matter to our solicitors.

Your kind attention to the matter would be much appreciated.

Yours faithfully,

TONG LUCK AUTO PTE LTD

AUTHORISATION LETTER

I, DAIMLER FLEET MANAGEMENT S'PORE PTE LTD of 1 GATEWAY DRIVE #15-08 WESTGATE TOWER SINGAPORE 608531, owner of GBH5171R hereby authorize TONG LUCK AUTO PTE LTD to act for me with my respect to our claim for repair costs and/or rental and/or loss of use for our vehicle no.: GBH5171R that was damaged pursuant to the accident which occurred on 01/11/2019 ALONG 415 ANG MO KIO AVE 10 OPEN CARPARK involving vehicle nos: YN9515C

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the

Dated this 6th day of November 2019



A handwritten signature in black ink, appearing to be "Kashwan".

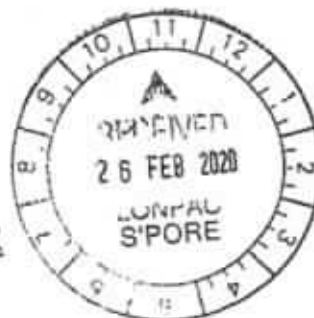
Signed by third party claimant

A handwritten signature in black ink, appearing to be "J. C.", written over the stamp.
TONG LUCK AUTO PTE LTD



LONPAC INSURANCE BHD

CLAIM NO : 19/19/19/VC05/022601
DATE : 21 FEBRUARY 2020



DISCHARGE VOUCHER

I/We, **DAIMLER FLEET MANAGEMENT SINGAPORE PTE LTD** confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or the owner of **YN 9515C** the sum of Singapore Dollars Four Thousand One Hundred Thirty Eight and Cents Seventeen Only (\$4,138.17) in full and final satisfaction, liquidation and discharge of property claim competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of property claim sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident to my vehicle, **GBH 5171R** on **01 NOVEMBER 2019** along **415 ANG MO KIO AVENUE 10 OPEN CAR PARK**.

I /We hereby agree to indemnify and keep indemnify (**FAST FROZEN FOOD / LONPAC INSURANCE BHD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **M/S TONG LUCK AUTO PTE LTD**.

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

Signature of vehicle owner/Date

DAIMLER FLEET MANAGEMENT SINGAPORE PTE. LTD.
1 Gateway Drive
#15-08 Westgate Tower
Name of vehicle owner/Date
Singapore 608531
Phone: 6849 8118



TONG LUCK AUTO PTE LTD

160 SIN MING DRIVE #07-01/06 SIN MING AUTOCITY SINGAPORE 575722

Tel: 6250 0088 Fax: 6250 5545

Website: www.tlauto.com.sg

Email : operation@tlauto.com.sg

UEN: 201700521W GST NO.: 201700521W

TAX INVOICE

M/S : DAMLER FLEET MANAGEMENT S'PORE PTE LTD (TP)
1 GATEWAY DRIVE
#15-08 WESTGATE TOWER
SINGAPORE 608531

TEL : 6849 8118

FAX :

YOUR REF NO : 19/19/19/MC05/022601

CLAIM TYPE : THIRD PARTY

ACCIDENT DATE : 01/11/2019

TP VEHICLE NO : YN9515C

NO : AR201912-0015
CLAIM NO : QUOT201911-000013(01)
DATE : 05/12/2019
POLICY NO : 999995580
VEH REG : GBH5171R
MAKE/MODEL : MERCEDES BENZ VITO 114
CDI PANEL VAN LONG AT
ABS 5DR
CHASIS NO : WDF44760323334100
ENGINE NO : 65195034196832
REG. DATE : 2017

Final Repair Cost to Vehicle No : GBH5171R

Description	Quantity	List Price	Amount
		S\$	S\$
NET PRICE			
1 Taillamp assy - RH	1	733.00	733.00
2 Taillamp lower garnish - RH	1	140.00	140.00
3 Rear bumper	1	1,240.00	1,240.00
4 Rear bumper clips	15	9.00	135.00
			2,248.00
		Less 10%	224.80
			2,023.20
LABOUR			
5 To remove and refix rear bumper sensor	1	50.00	50.00
6 To check and rectify wiring system	1	20.00	20.00
7 To panel beat and straighten RH rear fender, RH taillamp panel, RH rear chassis frame including replacement of parts and align where necessary, to refit and adjust the same	1	500.00	500.00
8 To putty and spray same on affected areas	1	400.00	400.00
9 To supply and paste logos/letterings on RH rear fender	1	400.00	400.00
			1,370.00
TOTAL:			S\$3,393.20
ADD GST @ 7%:			237.52
GRAND TOTAL:			S\$3,630.72

SINGAPORE DOLLARS THREE THOUSAND SIX HUNDRED AND THIRTY AND CENTS SEVENTY-TWO ONLY

TONG LUCK AUTO PTE LTD

E. & O.E.

AUTHORISED SIGNATURE

> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 06 Nov 2019 / 11:39:57

Receipt Date/Time : 06 Nov 2019 / 11:39:57

Tax Invoice/Receipt

Receipt No. : ITNET-00000-191106-001227

Previous Receipt No. :

S/N Item Description/

**Business Transaction Reference
No.**

Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
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Result of Insurance Enquiry - YN9515C

As at 01 Nov 2019/15:40:00

Insurance Co: LONPAC INSURANCE BHD

1 Insurance Enquiry - YN9515C

Enquiry Fee

20191106113843704981

7.00	0.49	7.49
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Sub-Total	7.00	0.49	7.49
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Total Before Rounding	7.00	0.49	7.49
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Rounding Difference			0.04
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Total Amount Payable			7.45
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Paid By

xxxxxxxxxxxx2002	Credit Card: Visa/MasterCard	7.45
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Total		7.45
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Cash Change		0.00
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Tendered Amount		7.45
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Excess Refundable Amount		0.00
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THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

[> Back to OneMotoring](#)

Enquire Vehicle's Insurance Particulars

Thank You!

The insurance details of the vehicle you enquired can be found below. If you have entered a valid email address, a copy would have been sent to you.

Vehicle No.
YN9515C

Incident Date/Time
01 Nov 2019 / 15:40:00

Insurance Company Name
LONPAC INSURANCE BHD

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