

INS. CASE OWNER:

GERALD

CC 4/LPC1901

9x46, 1/11/19

LKK:
IDAC:

Surveyor:

Kendin

DOI:

7/11/19

Date / Time:

6/11/19

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

YN 9515C

Claim No.:

19/11/19/VC05/022601

Name of Insured:

PAT FROZEN FOOD

Policy No.:

31AVL05007487

Insured Tel No.:

HP:

Make / Model:

1547M

Excess Sec II :\$5

D.O.A.:

1/11/19

Place of Accident:

415 AMK USCP

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

BALASUBRA MANIYAN LAMATIHLIN

OI GIA REPORT: YES / NO

TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO) SURVAY

Insured Liability:

Final ? Yes / No

1/11/19

INSRS:
WSP:
Tel:
Liability:
RMKS:Tong
LuckINSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OI:

After call Itr to OI:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTAL/GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time: 08/11/19

Sent By: V3

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

P/P

\$5,303.20

(4 days)

Reduction:

30

%

Email

Call

FINAL SETTLEMENT

Date/Time:

24/02/2020

Confirm with:

CHART

Email

Call

Final Liability:

%

100

(Agreed / Assessed)

BOLA S/N No.:

7A

If NO or B 28, Ass. Lia:

Repair Cost:

(w/gov)

\$5,303.72

Loss of Rental (LOR):

\$5

(days)

Loss of Use (LOU):

\$5

500.00

(\$100 x 5 days)

Loss of Income (LOI):

\$5

(\$ x days)

LOR only

LOU only

LOR + LOU

LOR + LOU

LOR + LOU

[Tick only one]

GIA/LTA Search

\$5

7.45

Medical:

\$5

-

Disbursement:

\$5

-

(e.g. Tow/Independent)

Legal Cost

\$5

-

Total:

\$5

4,138.17

Global Sum \$5:

-

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$5

4,138.17

Name 1:

TONG LUCK AUTO PTE LTD

Payee 2: (Strike if N.A.)

\$5

-

Name 2:

-

Payee 3: (Strike if N.A.)

\$5

-

Name 3:

-

Invoice incomplete.

COPY SENT

LPC retains the original.

REF **IPC****ASSIGNMENT**

From:

Date:

7/11/2019

Veh No:

86BH5171R

Regn:

06 18

Estimated Cost:

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

OD ☒ WS / TP RES / OD RES / EVA / INV / MV

Truck / Trailer or

To Inspect Vehicle No:

GBH5171R

Make:

MV Vito 114 CDI 2143

at Workshop mis

Tong Luck AUTO

Colour:

Red

A/C: Insured / Std / Nil / NA

of **160 Sin Ming Dvse # 07-01 / 06**

Sp/Reading

55211

T/Radio: Insured / Std / Nil / NA

Insured:

Eng/No:

Policy No:

C/No:

WDF 4476032 3334100

Claims No:

Gen. Cond: Good / Fair / Poor / Burnt

Sum Insured:

Excess:

Steering: Inoper / Jammed / Leaked / Burnt or

(Client's Record)

Brake: Inoper / Jammed / Leaked / Burnt or

Make of Veh:

Modi: Nil / S/Rim / STD / Rim or

(Policy Condition)

N/S	O/S

Remark: The veh had commenced its repair at the time of inspection.

Tyre Size:

F:

215/60R16

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Continental

Bal. or Market Value:

Front

Rear

IDAC Accident Rpt:

Consistent? : Yes or No

R/Bal.

9

mm

R/Bal.

9

mm

GIA / PR Seen:

Consistent? : Yes or No

L/Bal.

9

mm

L/Bal.

9

mm

Est. Repairs:

04

days

Res.: Yes or No

D.O.A.

1/4/19

D.O.I.

7/11/19

Lum Sum:

1-B1

%

3 Val.: Yes or No

Survey held at

CA / REV / REP. / 24 HRS

1up

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Date:

Person Contacted:

Vehicle: IN / OUT

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

Pld \$3,500.00**(Red: \$1,470.00 / 30%)**

Date/Time, File Pass in?

☐

: Prel. Report

Days Of Repair:

1)

☐

: Final Report

Resurvey No. of Trip:

Date/Time, File Return in?

2)

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Insp (\$

☐

: Weekend (\$

Survey Fee:

Transportation:

3 = RS, 3

Fees:

Other:

TOTAL

Report Format:

Lump Sum / M.R.R



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC4/LPC19019746/Khb3

Date: 08.11.2019

The Motor Claims Department
M/s LONPAC INSURANCE BHD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

GBH5171R

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 07.11.2019 at the premises of M/s Tong Luck Auto Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	4,863.20
Revised Estimate Amount	: S\$	2,993.20
"Check" Items Amount	: S\$	680.00
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
O/S Front portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 4 days

Yours faithfully,

KENNETH KONG
Licensed Appraiser



TONG LUCK AUTO PTE LTD

160 SIN MING DRIVE #07-01/06 SIN MING AUTOCITY, SINGAPORE 575722

Tel: 6250 0088 Fax: 6250 5545

Email: operation@tlauto.com.sg

GST No: 201700521W UEN No: 201700521W

PAGE: 1

M/S : DAIMLER FLEET MANAGEMENT S'PORE PTE LTD

1 GATEWAY DRIVE
#15-08 WESTGATE TOWER
SINGAPORE 608531

TEL : 6849 8118

FAX :

ATTN : ACCOUNTS DEPT

ESTIMATE

NO : QUOT201911-000013(00)

DATE : 06/11/2019

POLICY NO : 999995580

VEH REG NO : GBH5171R

MAKE/MODEL : MERCEDES BENZ VITO 114
CDI PANEL VAN LONG AT ABS
5DR

CHASSIS NO : WDF44760323334100

ENGINE NO : 65195034196832

REG. DATE : 2017

YOUR REF NO :

CLAIM TYPE : THIRD PARTY

TP INS. CO. : LONPAC INSURANCE BHD

ACCIDENT DATE : 01/11/2019

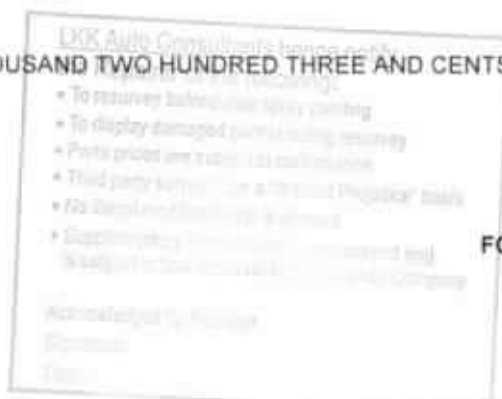
TP VEH REG NO : YN9515C

Not Authorised
Permy Atm Pamy
4day

Estimate Repair Cost to Vehicle No : GBH5171R

Description	Quantity	Unit Price	Amount
		<u>S\$</u>	<u>S\$</u>
NET PRICE			
1 Taillamp assy - RH	1	733.00 <i>CM</i>	733.00 ✓
2 Taillamp lower garnish - RH	1	140.00 <i>CM</i>	140.00 ✓
3 Rear bumper	1 <i>Red/GN</i>	1,240.00	1,240.00 ✓
4 Rear bumper clips	15	9.00 <i>me</i>	135.00 ✓
			2,248.00
		Less 10%	224.80
			2,023.20
SPECIAL NET			
5 Rear bumper sensor (set)	1	380.00 <i>Per</i>	380.00 X
			380.00
LABOUR			
6 To remove and refix rear bumper sensor	1	100.00	100.00 <i>500</i>
7 To check and rectify wiring system	1	80.00	80.00 <i>200</i>
8 To panel beat and straighten RH rear fender, RH taillamp panel, RH rear chassis frame including replacement of parts and align where necessary, to refit and adjust the same	1	800.00	800.00 <i>500</i>
9 To putty and spray same on affected areas	1	800.00	800.00 <i>400</i>
10 To supply and paste logos/letterings on RH rear fender	1 <i>(Bill)</i>	680.00	680.00 <i>? km</i>
			2,460.00
		TOTAL	S\$ 4,863.20
		ADD GST @ 7%	340.42
		GRAND TOTAL	S\$ 5,203.62

SINGAPORE DOLLAR FIVE THOUSAND TWO HUNDRED THREE AND CENTS SIXTY-TWO ONLY



FOR TONG LUCK AUTO PTE LTD

AUTHORISED SIGNATURE

Nivitha (LKK Auto)

From: ONG LI LI <llong@lonpac.com>
Sent: Wednesday, 6 November 2019 4:24 PM
To: Operation / Yu Ching; MT_Claim_SG; assignments; Admin-D (LKKAuto)
Subject: RE: ACCIDENT INVOLVING VEHICLE NO.: GBH5171R & YN9515C ON 01/11/2019 @ 1540 HRS ALONG 415 ANG MO KIO AVE 10 OPEN CARPARK Our Ref: 19/19/19/VC05/022601
Attachments: GBH5171R - NOA.PDF

4.52pm @ 6/11/19

V:ln

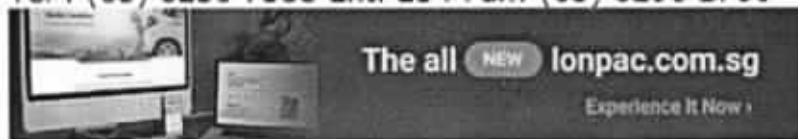
P: Condy

agreed say on 7/11/19

Hi Nivitha

Please arrange Kenneth Kong to conduct TP survey.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



From: Operation / Yu Ching [mailto:operation@tlauto.com.sg]
Sent: Wednesday, 6 November 2019 4:13 PM
To: ONG LI LI; MT_Claim_SG
Subject: RE: ACCIDENT INVOLVING VEHICLE NO.: GBH5171R & YN9515C ON 01/11/2019 @ 1540 HRS ALONG 415 ANG MO KIO AVE 10 OPEN CARPARK Our Ref: 19/19/19/VC05/022601

Dear Li Li,

We hereby confirmed and agreed to nominate your Kenneth Kong to conduct the pre-repair inspection of our client's vehicle

Thanks & regards,
Yu Ching



Tong Luck Auto Pte Ltd

160 Sin Ming Drive
#07-01/06 Sin Ming Autocity
Singapore 575722
Tel: 6250 0088 Fax: 6250 5545
Email: operation@tlauto.com.sg

From: ONG LI LI <llong@lonpac.com>
Sent: Wednesday, 6 November, 2019 3:34 PM

To: Operation / Yu Ching <operation@tlauto.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: ACCIDENT INVOLVING VEHICLE NO.: GBH5171R & YN9515C ON 01/11/2019 @ 1540 HRS ALONG 415 ANG MO KIO AVE 10 OPEN CARPARK Our Ref: 19/19/19/VC05/022601

Without Prejudice
Save as to Costs

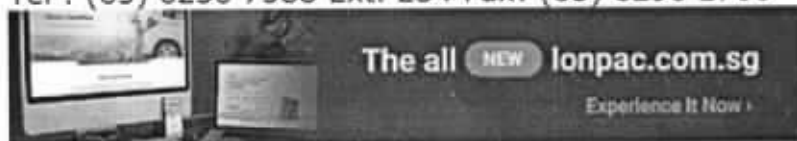
Dear Sir/Mdm

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the following list to conduct the joint pre-repair survey as a single joint expert.

1	Kalvin Ang
2	Xing Guo Qiang
3	Mohamad Taufikh
4	Mohammed Rasul
5	Adrian Ling
6	Marcus Chua
7	Kenneth Kong
8	Bryan Ang
9	Nicholas Tey
10	Jackson Quek

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



From: Operation / Yu Ching [mailto:operation@tlauto.com.sg]

Sent: Wednesday, 6 November 2019 3:01 PM

To: MT_Claim_SG

Cc: GERALD POH WEE BIN

Subject: ACCIDENT INVOLVING VEHICLE NO.: GBH5171R & YN9515C ON 01/11/2019 @ 1540 HRS ALONG 415 ANG MO KIO AVE 10 OPEN CARPARK

Dear All,

We have our client's instruction to notify you the above accident

Please find attached documents for your attention and necessary action

Kindly let us have your surveyors list and arrange for the PRS of our client's vehicle at an earlier date

Thanks & regards,
Yu Ching



Tong Luck Auto Pte Ltd

160 Sin Ming Drive

#07-01/06 Sin Ming Autocity

Singapore 575722

Tel: 6250 0088 Fax: 6250 5545

Email: operation@tlauto.com.sg

Shu Pei (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Saturday, 9 November 2019 11:40 AM
To: Shu Pei (LKKAUTO)
Cc: Vic (LKKAUTO)
Subject: RE: ACCIDENT INVOLVING VEHICLE NO.: GBH5171R & YN9515C ON 01/11/2019 @ 1540 HRS ALONG 415 ANG MO KIO AVE 10 OPEN CARPARK Our Ref: 19/19/19/VC05/022601 [External Confidential]
Attachments: 09112019113719.pdf

Lonpac External - Confidential

Dear Shu Pei,

Attached copy of insured's report for your attention.

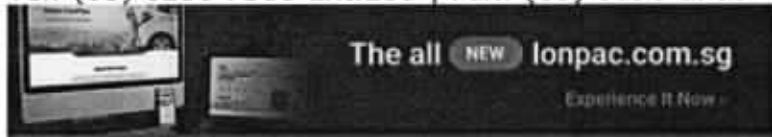
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Shu Pei (LKKAUTO) [mailto:shupel@lkkauto.com]
Sent: Friday, 8 November, 2019 4:45 PM
To: ONG LI LI
Cc: MT_Claim_SG; Admin A; Vic (LKKAUTO)
Subject: RE: ACCIDENT INVOLVING VEHICLE NO.: GBH5171R & YN9515C ON 01/11/2019 @ 1540 HRS ALONG 415 ANG MO KIO AVE 10 OPEN CARPARK Our Ref: 19/19/19/VC05/022601

WITHOUT PREJUDICE

Dear Sir / Madam,

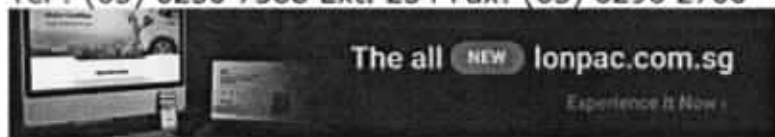
We refer to the above matter.

We have inspected TP vehicle GBH 5171R at M/s Tong Luck Auto Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



From: Operation / Yu Ching [<mailto:operation@tlauto.com.sg>]
Sent: Wednesday, 6 November 2019 4:13 PM
To: ONG LI LI; MT_Claim_SG
Subject: RE: ACCIDENT INVOLVING VEHICLE NO.: GBH5171R & YN9515C ON 01/11/2019 @ 1540 HRS ALONG 415 ANG MO KIO AVE 10 OPEN CARPARK Our Ref: 19/19/19/VC05/022601

Dear Li Li,

We hereby confirmed and agreed to nominate your Kenneth Kong to conduct the pre-repair inspection of our client's vehicle

Thanks & regards,
Yu Ching



Tong Luck Auto Pte Ltd

160 Sin Ming Drive
#07-01/06 Sin Ming Autocity
Singapore 575722
Tel: 6250 0088 Fax: 6250 5545
Email: operation@tlauto.com.sg

From: ONG LI LI <long@lonpac.com>
Sent: Wednesday, 6 November, 2019 3:34 PM
To: Operation / Yu Ching <operation@tlauto.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: ACCIDENT INVOLVING VEHICLE NO.: GBH5171R & YN9515C ON 01/11/2019 @ 1540 HRS ALONG 415 ANG MO KIO AVE 10 OPEN CARPARK Our Ref: 19/19/19/VC05/022601

Without Prejudice
Save as to Costs

Dear Sir/Mdm

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the following list to conduct the joint pre-repair survey as a single joint expert.

1	Kalvin Ang
---	------------

#07-01/06 Sin Ming Autocity
Singapore 575722
Tel: 6250 0088 Fax: 6250 5545
Email: operation@tlauto.com.sg

This email has been checked for viruses by AVG antivirus software.
www.avg.com



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
LONPAC INSURANCE BHD		Ref : CC4/LPC19019746/Kha3n2		
300 BEACH ROAD		Date : 27-02-2020		
#17-04/07 THE CONCOURSESINGAPORE 199555		Code : LPC2		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	YN 9515C	Veh. Inspected	GBH 5171R	
Policy No.	Z19VC05003489	Coverage (\$)	0.00	
Claim No.	19/19/19/VC05/022601	Excess (\$)	0.00	
Assign From	GERALD	Assign Date	06/11/2019	
2. Vehicle Particulars & Condition				
Make & Model	MERCEDES BENZ VITO 114 CDI (A)	c.c	2143	
Engine No.	HIDDEN	Year of Reg.	2018	
Chassis No.	WDF44760323334100	Colour	RED	
Odometer	55211	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	215/60 R16	CONTINENTAL	9 mm	
L/H Front Tyre	215/60 R16	CONTINENTAL	9 mm	
R/H Rear Tyre	215/60 R16	CONTINENTAL	9 mm	
L/H Rear Tyre	215/60 R16	CONTINENTAL	9 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE O/S FRONT PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	01/11/2019	Inspection Date	07/11/2019	
Survey held at	TONG LUCK AUTO PL 160 SIN MING DRIVE #07-01/06 SIN MING AUTOCITY SINGAPORE 575722			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		4 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. GBH 5171R

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	TAILLAMP ASSY -RH (N)	CRACKED	733.00	733.00
1	TAILLAMP LOWER GARNISH -RH (N)	CUT	140.00	140.00
1	REAR BUMPER (N)	DENTED / CUT	1,240.00	1,240.00
15	REAR BUMPER CLIPS @\$9.00 (N)	NECESSARY	135.00	135.00
	LESS 10% DISCOUNT		-224.80	-224.80
			2,023.20	2,023.20
SPECIAL NETT ITEMS				
1	SET REAR BUMPER SENSOR (SN)	SERVICEABLE	380.00	-
			380.00	-
LABOUR				
	TO REMOVE AND REFIX REAR BUMPER SENSOR .		100.00	50.00
	TO CHECK AND RECTIFY WIRING SYSTEM.		80.00	20.00
	TO PANEL BEAT AND STRAIGHTEN RH REAR FENDER ,RH TAILLAMP PANEL,RH REAR CHASSIS FRAME INCLUDING REPLACEMENT OF PARTS AND ALIGN WHERE NECESSARY ,TO REFIT AND ADJUST THE SAME.		800.00	500.00
	TO PUTTY AND SPRAY SAME ON AFFECTED AREAS.		800.00	400.00
	TO SUPPLY AND PASTE LOGOS/LETTERINGS ON RH REAR FENDER.		680.00	400.00
			2,460.00	1,370.00
GRAND TOTAL			4,863.20	3,393.20
RECOMMENDED COST OF REPAIRS				3,393.20

Report Ref No. CC4/LPC19019746/Kha3n2

KONG SENG CHEONG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.