

## Shu Pei (LKKAUTO)

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**From:** Shu Pei (LKKAUTO)  
**Sent:** Friday, 8 November 2019 4:45 PM  
**To:** 'ONG LI LI'  
**Cc:** 'MT\_Claim\_SG'; Admin A; Vic (LKKAUTO)  
**Subject:** RE: ACCIDENT INVOLVING VEHICLE NO.: GBH5171R & YN9515C ON 01/11/2019 @ 1540 HRS ALONG 415 ANG MO KIO AVE 10 OPEN CARPARK Our Ref: 19/19/19/VC05/022601  
**Attachments:** TP ESTIMATE- MARKED.pdf; Preliminary\_Advice.pdf

### WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle GBH 5171R at M/s Tong Luck Auto Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Kindly let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAUTO) <admin-d@lkkauto.com>  
**Sent:** Wednesday, 6 November 2019 4:55 PM  
**To:** 'ONG LI LI' <llong@lonpac.com>; assignments <assignments@lkkauto.com>  
**Cc:** 'MT\_Claim\_SG' <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: ACCIDENT INVOLVING VEHICLE NO.: GBH5171R & YN9515C ON 01/11/2019 @ 1540 HRS ALONG 415 ANG MO KIO AVE 10 OPEN CARPARK Our Ref: 19/19/19/VC05/022601

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that repairer agreed survey on 07/11/2019.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ONG LI LI [<mailto:llong@lonpac.com>]

**Sent:** Wednesday, 6 November 2019 4:24 PM

**To:** Operation / Yu Ching <[operation@tlauto.com.sg](mailto:operation@tlauto.com.sg)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Subject:** RE: ACCIDENT INVOLVING VEHICLE NO.: GBH5171R & YN9515C ON 01/11/2019 @ 1540 HRS ALONG 415 ANG MO KIO AVE 10 OPEN CARPARK Our Ref: 19/19/19/VC05/022601

Hi Nivitha

Please arrange Kenneth Kong to conduct TP survey.

Regards,

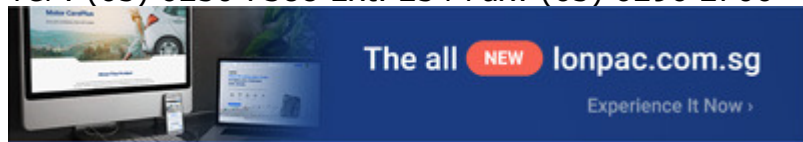
Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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**From:** Operation / Yu Ching [<mailto:operation@tlauto.com.sg>]

**Sent:** Wednesday, 6 November 2019 4:13 PM

**To:** ONG LI LI; MT\_Claim\_SG

**Subject:** RE: ACCIDENT INVOLVING VEHICLE NO.: GBH5171R & YN9515C ON 01/11/2019 @ 1540 HRS ALONG 415 ANG MO KIO AVE 10 OPEN CARPARK Our Ref: 19/19/19/VC05/022601

Dear Li Li,

We hereby confirmed and agreed to nominate your Kenneth Kong to conduct the pre-repair inspection of our client's vehicle

Thanks & regards,

Yu Ching



**Tong Luck Auto Pte Ltd**

160 Sin Ming Drive  
#07-01/06 Sin Ming Autocity  
Singapore 575722  
Tel: 6250 0088 Fax: 6250 5545  
Email: [operation@tlauto.com.sg](mailto:operation@tlauto.com.sg)

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**From:** ONG LI LI <[long@lonpac.com](mailto:long@lonpac.com)>

**Sent:** Wednesday, 6 November, 2019 3:34 PM

**To:** Operation / Yu Ching <[operation@tlauto.com.sg](mailto:operation@tlauto.com.sg)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: ACCIDENT INVOLVING VEHICLE NO.: GBH5171R & YN9515C ON 01/11/2019 @ 1540 HRS ALONG 415 ANG MO KIO AVE 10 OPEN CARPARK Our Ref: 19/19/19/VC05/022601

Without Prejudice  
Save as to Costs

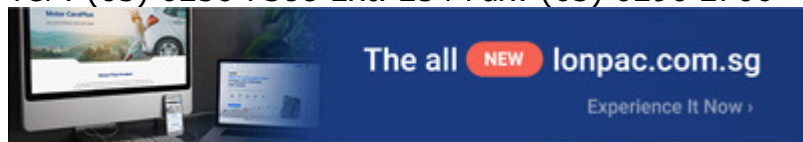
Dear Sir/Mdm

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the following list to conduct the joint pre-repair survey as a single joint expert.

1	Kalvin Ang
2	Xing Guo Qiang
3	Mohamad Taufikh
4	Mohammed Rasul
5	Adrian Ling
6	Marcus Chua
7	Kenneth Kong
8	Bryan Ang
9	Nicholas Tey
10	Jackson Quek

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse  
Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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**From:** Operation / Yu Ching [<mailto:operation@tlauto.com.sg>]

**Sent:** Wednesday, 6 November 2019 3:01 PM

**To:** MT\_Claim\_SG

**Cc:** GERALD POH WEE BIN

**Subject:** ACCIDENT INVOLVING VEHICLE NO.: GBH5171R & YN9515C ON 01/11/2019 @ 1540 HRS ALONG 415 ANG MO KIO AVE 10 OPEN CARPARK

Dear All,

We have our client's instruction to notify you the above accident

Please find attached documents for your attention and necessary action

Kindly let us have your surveyors list and arrange for the PRS of our client's vehicle at an earlier date

Thanks & regards,

Yu Ching



***Tong Luck Auto Pte Ltd***

160 Sin Ming Drive

#07-01/06 Sin Ming Autocity

Singapore 575722

Tel: 6250 0088 Fax: 6250 5545

Email: [operation@tlauto.com.sg](mailto:operation@tlauto.com.sg)



This email has been checked for viruses by AVG antivirus software.

[www.avg.com](http://www.avg.com)