
From: chan pick yuen [mailto:chris_chanbebe@hotmail.com]

Sent: Tuesday, 28 April 2020 8:36 PM

To: Admin A

Cc: Mei Kwan (LKKAuto)

Subject: Fw: SMN3023L scene photo

Dear Sir / Mdm ,

Enclosed is invoice , GIA report , LOA ,invoice & Ita .

As request following :

1. RC \$4868.50(\$4550+7% GST - AS AGREED)
2. Loss of use \$720 (\$80 x 9 days -7 days recommend + 1 day waiting PRS + 1 days weekend
3. Ita \$7.45

@ 100 % TOTAL \$ 5595.95

(Stationed case WITH SCENE PHOTO)

Please let us have your offer soon . Thanks

Regards,

Chris Chan Pick Yuen

GREEN FOREST AUTOMOBOLIE PTE LTD

HP: 92712214



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC6/CTI19019741/Aeb3

25 NOV 2019

YISHUN TOWING PTE LTD
4015 ANG MO KIO INDUSTRIAL PARK 1
#01-502 ANG MO KIO INDUSTRIAL PARK 1
SINGAPORE 569631

Dear Sir/Madam,

ACCIDENT INVOLVING YK 9409S AND SMN 3023L ON 05/11/2019

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

AUTHORISATION TO ACT

I/We, Carro Leasing Pte Ltd of _____
 _____, owner of SMN 30232 hereby

authorize Green Forest Automobile Pte Ltd, ("The Workshop") to act for me/us with respect to my/our
 claim for the repair costs and/or rental and/or loss of use for my/our vehicle SMN 30232
 that was damaged pursuant to the accident occurred on 5/11/09 at
160 Sim Ming Dr #03-06 involving TK 9405 vehicle number

I/We further authorize the Workshop to settle my/our above mentioned claim in a manner that they deem
 fit and The Workshop is further authorized to receive payment further to settlement of my/our claim with
 payment cheque being made in favor of Green Forest Automobile Pte Ltd.

The settlement The Workshop may reach on my/our behalf is on without prejudice and without
 admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Pursuant to Personal Data Protection Act 2012, I/We hereby agree that The Workshop may disclose or
 share my personal data to any authorized service providers whom The Workshop would necessarily need
 to cooperate, interact or work in one way or another in serving me or meeting my requests.

If I/we are not able to recover full amount for the repair cost from the third Party's Insurance Company
 in 6 (six) months' time from invoice date, Green Forest Automobile Pte Ltd shall bill to you/your
 Company for the balance/full amount of the repair cost. The Workshop will close this case without prior
 notice if we are unable to recover within 2 years.

I/We _____ understand the above explanation by Green Forest
 Automobile Pte Ltd.

Dated this 05 day of 11 (month) 2019 (year)



Claimant's Signature
 (Company's stamp for company vehicle)

Green Forest Automobile Pte Ltd

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN1903351900

Claim No : SNM19D205268

Claimant : CARRO LEASING PTE. LTD.

Amount : S\$5,415.95

DOLLARS FIVE THOUSAND FOUR HUNDRED FIFTEEN AND CENTS NINETY FIVE ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SMN 3023L

Insured Vehicle No. : YK 9409S

Date of Loss : 05/11/2019

Place of Accident : 160 SIN MING DRIVE #03-06 (BESIDE CARRO CARE)

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : YISHUN TOWING PTE LTD

Driver Name : IYAPPAN ARUMUGAM

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	4,868.50
(3) Loss of Use/ Rental/Earning	S\$	540.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.45
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/Towing Fee/Disbursement	S\$	
(7) Cost including Disbursement	S\$	
		=====
TOTAL	S\$	5,415.95
		=====

Claimant Name : CARRO LEASING PTE. LTD.

NRIC No : 201825832G

Signature :



Date :

- 7 JUL 2020

2017

GREEN FOREST AUTOMOBILE PTE LTD

8 Kaki Bukit Avenue 4, #05-25 Premier @ Kaki Bukit Singapore 415875

INVOICE

CARRO LEASING PTE LTD
8 Kaki Bukit Avenue 4
#05-25 Premier @ Kaki Bukit
Singapore 415875

Date: 28th April 20
GST Reg.No: 201723238H

Accident date: 05th OCT 2019
Final Bill For Vehicle No: SMN3023L HONDA VEZEL 1.5A

Descriptions	AMOUNT
Lump Sum repair cost as recommended by LKK AUTO CONSULTANTS PTE LTD Surveyor : Mr Adrian	\$4,550.00
Total	\$4,550.00
GST 7%	\$318.50
Grand Total	\$4,868.50

S/ DLRS : FOUR THOUSAND EIGHT HUNDRED SIXTY EIGHT AND CENTS FIFTY ONLY

Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 06 Nov 2019 / 13:13:41

Receipt Date/Time : 06 Nov 2019 / 13:13:40

Tax Invoice/Receipt

Receipt No. : ITNET-00000-191106-001666

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - YK9409S				
As at 05 Nov 2019/15:15:00				
Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - YK9409S			
	Enquiry Fee	7.00	0.49	7.49
	20191106131208561768			
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	xxxxxxxxxxxx4105	Credit Card: Visa /MasterCard		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

[MANDATE REQUEST] Re: OUR REF: SNM19D205268C02/9(cbs/chewml/lewlc) - Accident Involving YK9409S and SMN3023L (TP : LKK REF - CC6/CTI19019741/Aeb3) on 05.11.2019

Alfred Toh <alfred.toh@sg.cntaiping.com>

Sun 6/21/2020 2:48 PM

To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Jenny Lew <jenny.lew@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>

 2 attachments (3 MB)

[MANDATE REQUEST] Re: OUR REF: SNM19D205268-YK9409S-CBS - Accident Involving YK9409S (OI : CTI - TBA) and SMN3023L (TP : LKK REF - CC6/CTI19019741/Aeb3) on 05.11.2019; REPORT OF YK9409S.pdf;

LKK REF - CC6/CTI19019741/Aeb3

CTPIS REF - SNM19D205268C02/9(cbs/chewml/lewlc)

Section II Excess: \$1,000.00

Dear Asher

Please proceed to resolve the property damage claim ag \$5,415.95.

We await your payment advice to enable our Jenny Chew (latest and/or current handler) to act accordingly.

Aside to Jenny, please assist to follow up on the recovery.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: 65 6389 6183
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Sent: Thursday, June 18, 2020 11:28 AM

To: Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: Re: [MANDATE REQUEST] Re: OUR REF: SNM19D205268C02/9(cbs/chewml/lewlc) - Accident Involving YK9409S and SMN3023L (TP : LKK REF - CC6/CTI19019741/Aeb3) on 05.11.2019

Hi Jenny,

We refer to the email below.

We have received our insured report, we are currently seek for your approval on the quantum.

Enclosed the email for our easy reference.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Thursday, June 18, 2020 11:06 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: [MANDATE REQUEST] Re: OUR REF: SNM19D205268-YK9409S-CBS - Accident Involving YK9409S (OI : CTI - TBA) and SMN3023L (TP : LKK REF - CC6/CTI19019741/Aeb3) on 05.11.2019

WITHOUT PREJUDICE

Dear Asher,

We refer to your email.

Our insured yet to lodge the accident & will revert once receive the accident report.

Thank you.

NOTICE :

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Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, June 18, 2020 10:15 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: FW: [MANDATE REQUEST] Re: OUR REF: SNM19D205268-YK9409S-CBS - Accident Involving YK9409S (OI : CTI - TBA) and SMN3023L (TP : LKK REF - CC6/CTI19019741/Aeb3) on 05.11.2019

Dear Asher,

Please note that officer in charge – Jenny

Dear Jenny,

Please assist.

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Thank you
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Sent: Thursday, June 18, 2020 9:24 AM
To: Elizabeth Chew <elizabeth.chew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: Re: [MANDATE REQUEST] Re: OUR REF: SNM19D205268-YK9409S-CBS - Accident Involving YK9409S (OI : CTI - TBA) and SMN3023L (TP : LKK REF - CC6/CTI19019741/Aeb3) on 05.11.2019

Hi Sir,

We refer to the email dated 04/06/2020.

Third party is chasing for offer / settlement.

Please let us have your approval / instruction if any.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Sent: Thursday, June 4, 2020 3:20 PM

To: Elizabeth Chew <elizabeth.chew@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: [MANDATE REQUEST] Re: OUR REF: SNM19D205268-YK9409S-CBS - Accident Involving YK9409S (OI : CTI - TBA) and SMN3023L (TP : LKK REF - CC6/CTI19019741/Aeb3) on 05.11.2019

Your ref : SNM19D205268

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured hit third party parked vehicle. We are of the opinion that liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **GREEN FOREST AUTOMOBILE**" at **\$5,415.95 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 13,579.05	\$ 4,868.50
2. Loss of Use (9days x \$80)	\$ 720.00	\$ 540.00 (9days x \$60)
3. LTA Search Fee	\$ 7.45	\$ 7.45
Total		\$ 5,415.95

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, November 7, 2019 5:42 PM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Jeffrey Tay <Jeffrey.Tay@sg.cntaiping.com>; Shu Pei (LKKAUTO) <shupe@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Subject: OUR REF: SNM19D205268-YK9409S-CBS - Accident Involving YK9409S (OI : CTI - TBA) and SMN3023L (TP : LKK REF - CC6/CTI19019741/Aeb3) on 05.11.2019

Dear boon Sen,

Please revert LKK.

Note : officer in charge – Boon Sen 63896171.

Regards,
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

T: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Shu Pei (LKKAUTO) [<mailto:shupe@lkkauto.com>]

Sent: Thursday, 7 November, 2019 4:34 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving YK9409S (OI : CTI - TBA) and SMN3023L (TP : LKK REF - CC6/CTI19019741/Aeb3) on 05.11.2019

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMN 3023L at M/s Green Forest Automobile Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP's GIA report

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeilkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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