

Surveyor: Taufik H

ASSIGNMENT (Office)

From (Person): Chung Boon Sen

of CTI

Date/Time: 6/11/19 @ 5:37pm

Estimated Cost:

Bill to:

OD TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SMN1067Z

Insured:

GBJ 8350K

at Workshop in/s

Carsmith

Tel:

8838 3318 / 6281 0187

of

13 Kaki Bukit Road 4 # 01-20

9091 0000

Policy No:

Claim No:

SNM9D205226

Sum Insured:

Excess:

Make of Veh:

D.O.A.

3/11/2019

(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 9:44am @ 7/11/19

Person Contacted:

Wilson

Vehicle IN / OUT

Date/Time	Action/Instruction	
	<u>SMN1067Z - NA / CTI 19019407 / 24</u>	<u>20A: 3/11/2019</u>
	<u>GBJ 8350K - NA / CTI 19019407 / 24</u>	<u>20A: 3/11/2019</u>

Meiner OK

Typhir

CTI

RES

ASSIGNMENT

From: _____ Date: 11/11/14

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SMN 10672

at Workshop n/s

of 13 kadi Bulet Road 4 #01-20

Insured: Bentley B12

Policy No. _____

Claims No. _____

Sum Insured: _____

Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S
	4

Bal. or Market Value: _____

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: _____ days Res.: Yes or No

Lum Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS (up)

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SMN 10672

Regn: 2016 Apr. 1.

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: BMW 116D

CC 1496

Colour: white

A/C: Insured / Std / NI / NA

Sp. Reading: 45161

T/Radio: Insured / Std / NI / NA

Eng/No. _____

C/No: WBA1V72030V724356

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: _____

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal: 6 mm

R/Bal: 6 mm

L/Bal: 6 mm

L/Bal: 6 mm

D.O.A. _____

D.O.A. 4/1/14 450

Survey held at

Carsmith

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

O/S Rear

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

7/1/20 L/S \$4000/- (Red \$3855-00, 49%)

RECEIVED 13 JAN 2020

Date/Time, File Path to:

☐ : Prel. Report

1)

☐ : Final Report

Date/Time, File Path to:

2 7/1/20 Typist

Report Format:

Comp Sum / Est: \$4000/-

Days Of Repair: 6

Resurvey No. of Trip: 2

Add Fee: ☐ : Site Insp 15

☐ : Interview 15

☐ : Tech. Insp 15

☐ : Wheel 4x4 15

Survey Fee:

Transportation:

3 x RS 30

Folio:

Notes:

Other:

Yvonne Wong (LKK Auto)

From: Yvonne Wong (LKK Auto)
Sent: Tuesday, January 07, 2020 6:06 PM
To: 'CARSMITH PRIVATE LIMITED'
Subject: SMN1067Z finalise COR

Hi Alex

Confirm L/S \$4000.00 @ 6 days repair.

Kindly send final invoice and all supporting documents directly to CHINA TAIPING INSURANCE.

Thank you.

Best Regards,

Yvonne Wong (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: yvonnewong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CARSMITH PRIVATE LIMITED [mailto:carsmithpl@gmail.com]
Sent: Tuesday, January 07, 2020 8:42 AM
To: Taufikh (LKKAuto) <Taufikh@lkkauto.com>
Cc: Yvonne Wong (LKK Auto) <yvonnewong@lkkauto.com>
Subject: Re: SMN1067Z finalise COR

Accept. Pls send dv

On Mon, 6 Jan 2020, 12:22 PM Taufikh (LKKAuto), <Taufikh@lkkauto.com> wrote:

Hi Alex,

COR l/s \$4000 , 6 days.

Regards

Taufikh

Yvonne Wong (LKK Auto)

From: CARSMITH PRIVATE LIMITED <carsmithpl@gmail.com>
Sent: Tuesday, January 07, 2020 8:42 AM
To: Taufikh (LKKAuto)
Cc: Yvonne Wong (LKK Auto)
Subject: Re: SMN1067Z finalise COR

Accept. Pls send dv

On Mon, 6 Jan 2020, 12:22 PM Taufikh (LKKAuto), <Taufikh@lkkauto.com> wrote:

Hi Alex,

COR l/s \$4000 , 6 days.

Regards

Taufikh

Lkk AUTO

From: Taufikh (LKK Auto) [mailto:taufikh@lkkauto.com]
Sent: Wednesday, 13 November 2019 11:24 AM
To: 'carsmithpl@gmail.com'
Cc: 'Celine Fong (LKKAuto)'
Subject: RE: SMM1067

Hi Alex,

Refer attached. Please call office 67418434 for resurvey.

Thank you.

Nivitha (LKK Auto)

From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Sent: Wednesday, 6 November 2019 5:37 PM
To: jiamin.mak@alt.sg; Jeffrey Tay
Cc: carsmithpl@gmail.com; vincent@alt.sg; 'Jerdine'; allister@alt.sg; 'assignments'
Subject: RE: OUR REF: SNM19D205226-GBJ8350K-CBS- PRI - SMN 1067 Z

WITHOUT PREJUDICE SAVE AS TO COSTS

Dear Sir,

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK Auto Consultants to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

Thank you.

Chong Boon Sen

Claims Executive
Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG 3 Anson
Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: jiamin.mak@alt.sg [mailto:jiamin.mak@alt.sg]
Sent: Wednesday, November 6, 2019 5:32 PM
To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Jeffrey Tay <Jeffrey.Tay@sg.cntaiping.com>
Cc: carsmithpl@gmail.com; vincent@alt.sg; 'Jerdine' <jerdine.wang@alt.sg>; allister@alt.sg
Subject: RE: OUR REF: SNM19D205226-GBJ8350K-CBS- PRI - SMN 1067 Z

Dear Sir,

We refer to your email dated 6 November 2019.

We have our client's instructions to reject your proposal on your Single Joint Expert.

We propose to use the motor surveyor(s) named in the list below to conduct the joint pre-repair survey as a Single Joint Expert:

WG Appraisal Services

Kindly let us hear from you within 2 working days as per the new NIMA protocol failing which we will proceed with the necessary.

Thank you.

** Kindly be reminded of the change of our address as stated below.*

Best Regards,

Jiamin

For and on behalf of
Allister Lim

**ALLISTER LIM & THRUMURGAN
ADVOCATES & SOLICITORS**

1 Coleman Street
#05-01, The Adelphi
Singapore 179803
Telephone : 6422 2187
Facsimile : 6438 1211

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From: Chong Boon Sen <boonsen.chong@sg.entaiping.com>

Sent: Wednesday, November 6, 2019 4:10 PM

To: jiamin.mak@alt.sg; Jeffrey Tay <Jeffrey.Tay@sg.entaiping.com>

Cc: carsmithpl@gmail.com; vincent@alt.sg; 'Jerdine' <jerdine.wang@alt.sg>; allister@alt.sg

Subject: RE: OUR REF: SNM19D205226-GBJ8350K-CBS- PRI - SMN 1067 Z

Without prejudice

Dear Sir,

LKK

STA

LBS

Chong Boon Sen

Claims Executive
Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG 3 Anson
Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Claims Dept of CTI

Sent: Wednesday, November 6, 2019 4:02 PM

To: jiamin.mak@alt.sg; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Jeffrey Tay <Jeffrey.Tay@sg.cntaiping.com>

Cc: carsmithpl@gmail.com; vincent@alt.sg; 'Jerdine' <jerline.wang@alt.sg>; allister@alt.sg

Subject: OUR REF: SNM19D205226-GBJ8350K-CBS- PRI - SMN 1067 Z

Dear Boon Sen,

Please conduct PRS for SMN1067Z.

Note : officer in charge – Boon Sen 63896171.

Regards,

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

T: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: jiamin.mak@alt.sg [<mailto:jiamin.mak@alt.sg>]

Sent: Wednesday, 6 November, 2019 1:58 PM

To: Ong Chin Kiat <chinkiat.ong@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: carsmithpl@gmail.com; vincent@alt.sg; 'Jerdine' <jerline.wang@alt.sg>; allister@alt.sg

Subject: PRI - SMN 1067 Z

Your Ref: GBJ 8350 K

Our Ref: AL.INS.2019.SMN1067Z

6 November 2019

**CHINA TAIPING INSURANCE (SINGAPORE)
COMPANY LTD**

3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

BY EMAIL ONLY

Dear Sirs,

**ACCIDENT INVOLVING SMN 1067 Z & GBJ 8350 K ALONG YISHUN AVENUE 8 BEFORE
YISHUN AVENUE 7 ON 3 NOVEMBER 2019 AT ABOUT 1420 HOURS**

We act for the owner of vehicle no. SMN 1067 Z.

We are instructed to claim damages against you in connection with the above accident.

Pursuant to NIMA protocol, we hereby give you notice to conduct a pre-repair inspection of our client's motor vehicle at the under-stated workshop:-

CARSMITH PRIVATE LIMITED

13 Kaki Bukit Road 4

#01-20 Bartley Biz Centre

Singapore 417807

Person In-Charge: Alex / Wilson

Mobile Number: 9091 0000 / 8838 3318

TAKE NOTICE that you are required to respond to us within 2 working days (excluding Saturday, Sunday and Public Holiday) of receipt of this notice as to whether you wish to carry out or waive a pre-repair inspection. If we do not hear from you in this regard by the stipulated time, we shall construe your silence as waiver of the requirement for a pre-repair inspection and our client's repairers shall proceed to repair our client's vehicle.

Please contact our staff, Jerdine / Jiamin at 6422 2187 or email us at jiamin.mak@alt.sg / jerdine.wang@alt.sg for future correspondences.

** Kindly be reminded of the change of our address as stated below.*

Best Regards,

Jiamin

For and on behalf of
Allister Lim

**ALLISTER LIM & THRUMURGAN
ADVOCATES & SOLICITORS**

1 Coleman Street

#05-01, The Adelphi

Singapore 179803

Telephone : 6422 2187

Facsimile : 6438 1211

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> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	148F
Vehicle Details	
Vehicle No.:	SMN1067Z
Vehicle to be Exported:	No
Intended Deregistration Date:	20 Nov 2019
Vehicle Make:	B.M.W.
Vehicle Model:	116D SDR HATCHBACK DSC LED
Primary Colour:	White
Manufacturing Year:	2016
Engine No.:	30369532B37D15A
Chassis No.:	WBA1V72030V724356
Maximum Power Output:	85.0 kW (113 bhp)
Open Market Value:	\$23,752.00
Original Registration Date:	21 Apr 2016
First Registration Date:	21 Apr 2016
Transfer Count:	1
Actual ARF Paid:	\$10,253.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	20 Apr 2026
PARF Rebate Amount:	\$7,689.00
Intended COE Rebate Details	
COE Expiry Date:	20 Apr 2026
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$46,009.00
COE Rebate Amount:	\$29,522.00
Total Rebate Amount:	\$37,211.00

The information contained herein is correct as at 20 Nov 2019

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	05/11/2019 17:12
Date Of Accident	03/11/2019 14:20
Exact Location Of Accident	ALONG YISHUN AVE 08 BEFORE YISHUN AVE 07
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMN1067Z
Insured/Policyholder	
Name Of Registered Owner	PRHEM S/O MARUTHAPPAH
NRIC No	S9002148F
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-92272667
Alternative Phone No	OTHERS-92272667
Vehicle Particulars	
Manufacturer	BMW
Model	116D 5DR HATCHBACK DSC LED
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5113338921
Cover Note Number	

Driver

Name of Driver	PRHEM S/O MARUTHAPPAH
NRIC No	S9002148F
Date Of Birth	24/01/1990
Occupation	INDOOR
Date Of Driving Pass	30/05/2014
Driving Experience	5 YEARS AND 5 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-92272667
Fax Number	
Contact Number	OTHERS-92272667
Email Address	NOEMAIL

Address BLK 130 #08-10 EDGEDALE PLAINS
Postcode 820130
Was driver an employee of the Insured's Company NO
If No, Relationship of the Driver with the Insured OWNER
Vehicle Registration Number of Driver's Own Vehicle -
-
-
Insurance Company of Driver's Own Vehicle -
-
-

General Information of the Accident

Type Of Accident SIDE SWIPE
Weather Conditions CLEAR
Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO
Number of vehicles (including own vehicle) involved in the accident 2
Was any body injured in the Accident? YES
Was any injured conveyed to hospital by ambulance? NO
Was any other material or property damaged? YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO
Number of Passengers (Including Driver) 4
Passenger 1
NAME: : DIVYA D/O SUPALAN
GENDER: : FEMALE
Passenger 2
NAME: : REKHA
GENDER: : FEMALE
Passenger 3
NAME: : KESHAN
GENDER: : MALE

Details of Police Action

Was the accident reported to the police? YES
If Yes, Please state which Police Station
Police Station Name TRAFFIC POLICE DIVISION HQ
Police Station Address ROAD: 10 UBI AVENUE 3 , POSTCODE: 408865 , COUNTRY: SINGAPORE
Police Station Contact TEL NO: 65470000 - FAX NO:
Was notice of intended Prosecution given? NO
If Yes, against whom?

Circumstances of Accident

AS PER POLICE REPORT No.T/20191104/7032;

Attachment(s)

Are accident photos available for attachment? YES
Was there any video captured by Car Camera? NO
Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number GBJ8350K
Vehicle Make/Model/Colour TOYOTA / HIACE SUPER 2.8 GL DARK PRIME AUTO
Details Of Properties

Vehicle Category COMMERCIAL VEHICLE
Name of Driver
NRIC/Passport Number
Contact Number
Address
Postcode
Insurance Company Name
Nature Of Damage
No. Of Passenger (Including Driver)

DETAILS OF INJURED PERSON 1

Name PRHEM S/O MARUTHAPPAH
Approximate Age
Injuries Sustain
Injured person in which vehicle? SMN1067Z
Were seat belts worn? YES
Was this injured conveyed to hospital by ambulance?

Address
Postcode

DETAILS OF INJURED PERSON 2

Name DIVYA D/O SUPALAN
Approximate Age
Injuries Sustain
Injured person in which vehicle? SMN1067Z
Were seat belts worn? YES
Was this injured conveyed to hospital by ambulance?

Address
Postcode

Accident Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be completed by the **Policyholder and/or the Authorized Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodging of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available if required.

Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my attorney and the General Insurance Association of Singapore ("GIA") may be permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or processed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police, for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, insurers' reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes").
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may be permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms, which may be based outside of Singapore, for one or more of the above Purposes;
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims;
- (e) the information so collected under (a)-(d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud; regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

Driver's Signature
Date & Time:

IDAC KAKI BUKIT (VAC)
23 Kaki Bukit Ave 4 #02-02
Singapore 415933
Tel: 67416697 Fax: 67482305
Email: vackb@vicom.com.sg

Reporting Centre Personnel's Signature
Name:
ID Card No.:

Accident Sketch Plan

SKETCH PLAN

ALONG YISHUN AVE 8 BEFORE YISHUN AVE 7

VEH-A-SMN1067Z

VEH-B-GBJ8350K



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

REFER TO POLICE REPORT.

DECLARATION

I/we declare the foregoing particulars are true to the best of my/our respect.

Police Officer's Signature
Date & Time

Driver's Signature
(If driver is not the proprietor)
Date & Time

IDAC KAKI BUKIT (VAC)
23 Kaki Bukit Ave 4 #02-02
Singapore 415933
Tel: 674 10087 Fax: 674 02305
Email: vakb@vicar.com.sg

Reporting Officer's Signature
Name
NOC/VIN No.

Accident Sketch Plan



**SINGAPORE
POLICE FORCE**



T/20191104/7032

Police Station Of Origin:
Traffic Police
10 Ubi Avenue 3 SINGAPORE 408865
Tel No: 65470000

1 of 3

Report No: T/20191104/7032

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 04/11/2019 20:21	Vide Report No.:	Station Diary No.:
--	------------------	--------------------

Informant's Particulars			
Name of Informant: PRHEM S/O MARUTHAPPAH		Address: APT BLK 130 EDGEDALE PLAINS #08-10 SINGAPORE 820130	
ID Type / ID No.: NRIC NO / S9002148F		Contact No.: Home/Office: Mobile: 92272667	
Nationality: SINGAPORE CITIZEN		Email: jokar_prhem@hotmail.com	
Sex: Male	Age: 29	Date of Birth: 24/01/1990	Type of Informant: Driver
Race: Indian		Language: English	Institution / School Name:
Occupation: Sales supervisor		Driving Licence Information: Class: Date of Expiry:	

General Information of the Accident				
Type of Accident:	Injury Others	Drink Drive: No.	Date/Time of Accident: 03/11/2019 14:20	Type of Location: Straight Road
Location: YISHUN AVENUE 8				
Weather: Clear		Road Surface: Dry	Road Speed Limit: 70 Km/h	
Traffic Flow: One Way		Traffic Control: Traffic Light - Working	Traffic Volume: Light	
Type of Collision: Between Moving Vehicles - Head To Side			Anyone conveyed by ambulance: No	

Details of Vehicle Involved						
Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
GBJ8350K	Van					0
SMN1067Z	Car	BMW	116D 5DR HATCHBAC K DSC LED	White	Slightly Damaged	4

Details of Vehicle Insurance				
Vehicle No.	Insurance Company	Insurance No	Effective	Expiry Date
SMN1067Z	NTUC Income Insurance Co-Operative Limited	5113338921	16/10/2019	20/10/2020



**SINGAPORE
POLICE FORCE**



T/20191104/7032

Police Station Of Origin:
Traffic Police
10 Ubi Avenue 3 SINGAPORE 408865
Tel No: 65470000

2 of 3

Report No. T/20191104/7032

CONTINUATION OF REPORT

Details of Person Involved			
Any Pedestrian Involved: No			
No. of Pedestrians Injured: NIL		Use of Pedestrian Crossing: NA	
Passenger			
Name	DIVYA D/O SUPALAN	ID No.	S9020455F
Related Vehicle	SMN1067Z (Car)	Contact No.	92262689
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: NIL Date of Expiry: NIL
Date Treatment	04/11/2019	Date Discharge	04/11/2019
No. of Days granted Medical Leave	05	Degree of Injury	Slight
Driver			
Name	PRHEM S/O MARUTHAPPAH	ID No.	S9002148F
Related Vehicle	SMN1067Z (Car)	Contact No.	92272667
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: NIL Date of Expiry: NIL
Date Treatment	04/11/2019	Date Discharge	04/11/2019
No. of Days granted Medical Leave	05	Degree of Injury	Slight

Brief Details.

On the stated date and time, I vehicle SMN1067Z was travelling on the stated venue. There was roadworks at lane 4, I then move to lane 3 and stop. My car was stationary for quite some time on the 3rd lane while waiting for the traffic light to turn green. Then there is this Van GBJ8350K which was 1 car length behind me suddenly move forward and bang my vehicle rear right portion while my vehicle was stationary.

After the accident, my wife and me feel some discomfort and both went to seek doctor consultation at edgedale medical clinic was both was given 5 days MC.



**SINGAPORE
POLICE FORCE**



T/20191104/7032

Police Station Of Origin:
Traffic Police
10 Ubi Avenue 3 SINGAPORE 408865
Tel No: 65470000

3 of 3

Report No: T/20191104/7032

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

Signature Of Officer Recording The Report:
Not applicable

Signature Of Interpreter:
Not applicable

Officer In Charge Of Case:
TP / TPHQ /
JUREMAH BINTE AHMAD
Contact No.: 65476219

Authentication Stamp

NP168

Signature Of Informant:
The identity of the person making this report has
been authenticated by SingPass. No signature is
required.

Date/Time:
04/11/2019 20:21

Classification Of Case:

CARSMITH PTE LTD

VEH NO: SMN 1067 Z

BMW 116 D

6-Nov-19

QTY	DESCRIPTION
1	REAR RH FENDE
1	REAR RH FENDE
01 SET	REAR RH FENDE
1	REAR RH FENDE
1	REAR RH SUSPEN
1	REAR RH WHEEL
1	REAR RH TORSION
1	REAR RH SUPPOR
1	REAR RH STABILIS
1	REAR BUMPER
1	REAR BUMPER RH
01 SET	REAR BUMPER CLIP
1	REAR RH AIR VENT
1	REAR RH MUD GUARD
1	REAR RH MUD GUARD

CONDITION	REPAIRER'S ESTIMATE	OUR ASSESSMENT
DAMAGED	\$ 1,808.30	bt✓
DAMAGED	\$ 625.95	x ny
DAMAGED	\$ 48.95	x ny
DAMAGED	\$ 146.85	Rx
DAMAGED	\$ 417.69	x ny
DAMAGED	\$ 539.75	bt✓
DAMAGED	\$ 159.78	x }
DAMAGED	\$ 135.65	x gun
DAMAGED	\$ 182.45	x }
DAMAGED	\$ 904.15	de✓
DAMAGED	\$ 68.30	re✓
NECESSARY	\$ 48.67	re✓
NECESSARY	\$ 118.24	x }
NECESSARY	\$ 155.75	R gun
NECESSARY	\$ 34.78	R }
TOTAL	\$ 4,969.52	\$ -
LESS 5%	\$ 1,242.38	\$ -
TOTAL FOR LIST ITEMS	\$ 3,727.14	\$ -

- LKK Auto Consultants hence notify the Repairer of the following:
- To resurvey before/after spray painting
 - To display damaged part(s) during resurvey
 - Parts prices are subject to confirmation
 - Third party survey is on a "Without Prejudice" basis
 - No illegal modification(s) is allowed
 - Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Amber 27/11/19 Taylor 97495749/67418754
WP 12/11/19

Lumpsum
Resurvey after repair.
Sur @ lkkauto.com
06 days

	SPECIAL NETT ITEMS			800.
01 SET	REAR RH WHEEL 16' ORIGINAL	NECESSARY	\$ 1,182.35	ent ✓
01 SET	REAR RH TYRE 205/55 ZR 16	NECESSARY	\$ 445.12	X nvl.
				800
	TOTAL FOR SPECIAL NETT ITEMS		\$ 1,627.47	\$ -

TOTAL FOR PARTS \$ 5,354.61 \$ -

QTY	DESCRIPTION	REPAIRER'S ESTIMATE	OUR ASSESSMENT
	LABOUR		
1	TO REMOVE THE AFFECTED PARTS TO COMMENCE REPAIRS; REPLACE DAMAGED PARTS FOR CUT AND WELDING AND PANEL BEATING	\$1,200	700.
2	TO SUPPLY PAINT MATERIALS, EXPANDABLE ITEMS & PUTTY, RESPRAY PAINT ON PARTS REPLACED & REPAIRED	\$1,000	500.
3	TO REMOVE, REFIX WIRING SYSTEM AT ACCIDENT DAMAGED AREAS AND CHECK FOR PROPER FUNCTION	\$120	30
4	TO PERFORM ANTI RUSH TREATMENT ON AFFECTED AREAS	\$180	30
5	TO REMOVE AND REFIX REAR RH UNDERCARRIAGE	\$500	120 ^{photo} ✓
6	TO SEND FOR COMPUTERISED ALIGNMENT	\$180	80.
			1460.
	TOTAL FOR LABOUR CHARGES	\$2,500	0

GRAND TOTAL \$7,855 \$ -

5460.71
1/5 4350
6 days

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	20 Nov 2019		20 Nov 2019 17:12 Edit Adj Rpt	S\$4,000.00 Edit Estimates	S\$4,000.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by Insurer]									
Insured:	- ID: -								
Main Claimant:	PRHEM S/O MARUTHAPPAH, ID: S9002148F								
Vehicle Reg. No.:	SMN1067Z	Date of Loss:	03/11/2019 14:00 - :59 [42 Months and 13 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / SNM19D205226C02	Policy/Cover Note No.:	DMCVSN30676419000						
Vehicle Reg. No. (Insured):	GBJ8350K	Policy No. (Claimant):	5113338921						
		Excess:	S\$0.00						
Repairer:	Carsmith Private Limited (HQ) 13 KAKI BUKIT ROAD 4 #01-20 BARTLEY BIZ CENTRE, 417807 Kaki Bukit - Tel:								
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Chong Boon Sen]								
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 29/11/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SMN1067Z (SNM19D205226C02)

[GBJ8350K]

TP


PRHEM S/O MARUTHAPPAH

Nov 3 2019 2:00PM





















[-]

Carsmith Private Limited

Upload Documents			Upload Photos			Compose New Letter			View			View in Browser		
Photos/Images									3 per page			<input checked="" type="checkbox"/>		
No	Finalized On	VAC (Kaki Bukit)								Thumbnail	Print			
1	05/11/19 17:17	Accident Photo [Linked Accident Report Documents]								Load JPG	<input checked="" type="checkbox"/>			
2	05/11/19 17:17	Accident Photo [Linked Accident Report Documents]								Load JPG	<input checked="" type="checkbox"/>			
3	05/11/19 17:17	Accident Photo [Linked Accident Report Documents]								Load JPG	<input checked="" type="checkbox"/>			
4	05/11/19 17:17	Accident Photo [Linked Accident Report Documents]								Load JPG	<input checked="" type="checkbox"/>			
5	05/11/19 17:17	Accident Photo [Linked Accident Report Documents]								Load JPG	<input checked="" type="checkbox"/>			
6	05/11/19 17:17	Accident Photo [Linked Accident Report Documents]								Load JPG	<input checked="" type="checkbox"/>			
7	05/11/19 17:17	Accident Photo [Linked Accident Report Documents]								Load JPG	<input checked="" type="checkbox"/>			
8	05/11/19 17:17	Accident Photo [Linked Accident Report Documents]								Load JPG	<input checked="" type="checkbox"/>			
9	05/11/19 17:17	Accident Photo [Linked Accident Report Documents]								Load JPG	<input checked="" type="checkbox"/>			
10	05/11/19 17:17	Accident Photo [Linked Accident Report Documents]								Load JPG	<input checked="" type="checkbox"/>			
11	05/11/19 17:17	Accident Photo [Linked Accident Report Documents]								Load JPG	<input checked="" type="checkbox"/>			
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)								Thumbnail	Print			
1	07/01/20 17:57	General View								Load JPG	<input checked="" type="checkbox"/>			
2	07/01/20 17:57	General View								Load JPG	<input checked="" type="checkbox"/>			
3	07/01/20 17:57	General View								Load JPG	<input checked="" type="checkbox"/>			
4	07/01/20 17:57	General View								Load JPG	<input checked="" type="checkbox"/>			
5	07/01/20 17:57	General View								Load JPG	<input checked="" type="checkbox"/>			
6	07/01/20 17:57	General View								Load JPG	<input checked="" type="checkbox"/>			
7	07/01/20 17:57	General View								Load JPG	<input checked="" type="checkbox"/>			
8	07/01/20 17:57	General View								Load JPG	<input checked="" type="checkbox"/>			
9	07/01/20 17:57	General View								Load JPG	<input checked="" type="checkbox"/>			
10	07/01/20 17:57	General View								Load JPG	<input checked="" type="checkbox"/>			
11	07/01/20 17:57	General View								Load JPG	<input checked="" type="checkbox"/>			
12	07/01/20 17:57	General View								Load JPG	<input checked="" type="checkbox"/>			
13	07/01/20 17:57	General View								Load JPG	<input checked="" type="checkbox"/>			
14	07/01/20 17:57	General View								Load JPG	<input checked="" type="checkbox"/>			
15	07/01/20 17:57	General View								Load JPG	<input checked="" type="checkbox"/>			
16	07/01/20 17:57	General View								Load JPG	<input checked="" type="checkbox"/>			
17	07/01/20 17:57	General View								Load JPG	<input checked="" type="checkbox"/>			
18	07/01/20 17:57	General View								Load JPG	<input checked="" type="checkbox"/>			
19	07/01/20 17:57	General View								Load JPG	<input checked="" type="checkbox"/>			
Documentation									1 per page			<input checked="" type="checkbox"/>		
No	Finalized On	VAC (Kaki Bukit)								Thumbnail	Print			
1	05/11/19 17:20	Accident Sketch Plan [Linked Accident Report Documents]								Load JPG	<input checked="" type="checkbox"/>			
2	05/11/19 17:20	Accident Sketch Plan [Linked Accident Report Documents]								Load JPG	<input checked="" type="checkbox"/>			
3	05/11/19 17:20	Accident Sketch Plan [Linked Accident Report Documents]								Load JPG	<input checked="" type="checkbox"/>			
4	05/11/19 17:20	Accident Sketch Plan [Linked Accident Report Documents]								Load JPG	<input checked="" type="checkbox"/>			

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Finalized On	VAC (Kaki Bukit)	Thumbnail	Print
5	05/11/19 17:20	Accident Sketch Plan <small>[Linked Accident Report Documents]</small>	 Load JPG	<input checked="" type="checkbox"/>

Linked Accident Report Documents

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	VAC (Kaki Bukit)	Thumbnail	Print
1	06/12/19 19:26	Accident Statement	 Load HTM	
2	06/12/19 19:28	Accident Statement	 Load HTM	
3	06/12/19 19:28	Accident Statement	 Load HTM	
4	06/12/19 19:31	Accident Statement	 Load HTM	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Finalized On	VAC (Kaki Bukit)	Thumbnail	Print
1	05/11/19 17:17	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
2	05/11/19 17:17	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
3	05/11/19 17:17	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
4	05/11/19 17:17	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
5	05/11/19 17:17	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
6	05/11/19 17:17	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
7	05/11/19 17:17	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
8	05/11/19 17:17	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
9	05/11/19 17:17	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
10	05/11/19 17:17	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
11	05/11/19 17:17	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	VAC (Kaki Bukit)	Thumbnail	Print
1	05/11/19 17:20	Accident Sketch Plan	 Load JPG	<input checked="" type="checkbox"/>
2	05/11/19 17:20	Accident Sketch Plan	 Load JPG	<input checked="" type="checkbox"/>
3	05/11/19 17:20	Accident Sketch Plan	 Load JPG	<input checked="" type="checkbox"/>
4	05/11/19 17:20	Accident Sketch Plan	 Load JPG	<input checked="" type="checkbox"/>
5	05/11/19 17:20	Accident Sketch Plan	 Load JPG	<input checked="" type="checkbox"/>

Documents Checklist

DOCUMENTS CHECKLIST Reset Save Print
There are no document checklists configured.
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>

LKK Auto Consultants Pte Ltd (Co Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/CT119019736/T1YD3Q2

Date: 14/01/2020

REFERENCE

Handling Insurer: China Taiping Insurance (Singapore) Pte. Ltd. Policy No: DMCVSN30676419000

Claimant Vehicle No: SMN1067Z Insured Vehicle No: GBJ8350K

Date of Loss: 03/11/2019 Nature of Claim: TP Claim No: SNM19D205226C02

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SMN1067Z

Make & Model: BMW 116D, 1.5 D 5DR HATCH LED (A) Engine No: 30369532B37D15A

Reg. Date: 21/04/2016 (Man. Year: 2016) Chassis No: WBA1V72030V724356

Colour: White Odometer: 45161 km

Engine Capacity: 1496 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/55 R16 Rear Tyre Size: 205/55 R16

Front Left Side: Michelin 6 mm Rear Left Side: Michelin 6 mm

Front Right Side: Michelin 6 mm Rear Right Side: Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	6,752.97	4,000.71	2,752.26	40.76
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,180.00	1,460.00	1,720.00	54.09
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	9,932.97	5,460.71	4,472.26	45.02
Approved Total (Overridden) (S\$)		4,000.00		
Nett Amount (S\$)	9,932.97	4,000.00	5,932.97	59.73

INSPECTION

Date of Assignment: 20/11/2019

Date Inspected: 04/11/2019 Inspected At: Carsmith Private Limited (HQ)
13 KAKI BUKIT ROAD 4 #01-20
BARTLEY BIZ CENTRE
Singapore 417807

Estimated Period of Repair: 6.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: YVONNE WONG YIN CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 13 Jan 2020)
Parts:	144	BMW 116D 1.5 D 5DR HATCH LED (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SMN1067Z)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No. Particulars	Condition	Repairer's	Amount
1	1	*REAR RH FENDER	Bent	1,808.30 FL	*1,808.30 FL
2	1	*REAR RH FENDER INNER TRIM	Not Necessary	625.95 FL	*- FL
3	1	*SET REAR RH FENDER INNER TRIM BOARD CLIPS	Not Necessary	48.95 FL	*- FL
4	1	*REAR RH FENDER PETROL COVER	Repair	146.85 FL	*- FL
5	1	*REAR RH SUSPENSION	Not Necessary	417.69 FL	*- FL
6	1	*REAR RH WHEEL HUB BEARING	Bent	539.75 FL	*539.75 FL
7	1	*REAR RH TORSION ARM	Not Necessary	159.78 FL	*- FL
8	1	*REAR RH SUPPORT ARM	Not Necessary	135.65 FL	*- FL
9	1	*REAR RH STABILIZER ARM	Not Necessary	182.45 FL	*- FL
10	1	*REAR BUMPER	Deformed	904.15 FL	*904.15 FL
11	1	*REAR BUMPER RH RETAINER	Necessary	68.30 FL	*68.30 FL
12	1	*SET REAR BUMPER CLIPS	Necessary	48.67 FL	*48.67 FL
13	1	*REAR RH AIR VENT	Not Necessary	118.24 FL	*- FL
14	1	*REAR RH MUD GUARD	Not Necessary	155.75 FL	*- FL
15	1	*REAR RH MUD GUARD CLIPS	Not Necessary	34.78 FL	*- FL
16	1	*SET REAR RH WHEEL 16 ORIGINAL	Cut	1,182.35 FS	*800.00 FS
17	1	*SET REAR RH TYRE 205/55Z R16	Not Necessary	445.12 FS	*- FS
				Sub Total (S\$)	7,022.73 4,169.17
				- List Item Discount on L Items 5.00/5.00% (S\$)	269.76 168.46
				Total Parts (S\$)	6,752.97 4,000.71

F=Franchise part. S=SpcNett. L=ListItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE THE AFFECTED PARTS TO COMMENCE REPAIRS .REPLACE DAMAGED PARTS FOR CUT AND WELDING AND PANEL BEATING	New	1,200.00	700.00
2	TO SUPPLY PAINT MATERIALS ,EXPANDABLE ITEMS & PUTTY,RESPRAY PAINT ON PARTS REPLACED & REPAIRED	New	1,000.00	500.00
3	TO REMOVE ,REFIX WIRING SYSTEM AT ACCIDENT DAMAGED AREAS AND CHECK FOR PROPER FUNCTION	New	120.00	30.00
4	TO PERFORM ANTI RUSH TREATMENT ON AFFECTED AREAS	New	180.00	30.00
5	TO REMOVE AND REFIX REAR RH UNDERCARRIAGE	New	500.00	120.00
6	TO SEND FOR COMPUTERISED ALIGNMENT	New	180.00	80.00
Gross Labour Cost (\$\$)			3,180.00	1,460.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >