

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 23 July 2020 9:23 AM
To: TENGLENGINDUSTRIES@GMAIL.COM
Subject: ACCIDENT INVOLVING XE 2430T(EQ) AND SMQ 7788X AT/ALONG BUKIT BATOK ROAD ON 02/11/2019

23 July 2020

M/S TENG LENG INDUSTRIES PTE LTD

[By Email Only]

Dear Sir/Madam,

You Ref: XE2430T

Our Ref: CC4/EQI19019735/Kpa3

ACCIDENT INVOLVING XE 2430T(EQ) AND SMQ 7788X AT/ALONG BUKIT BATOK ROAD ON 02/11/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, EQ Insurance Company Ltd to deal with the third party claim against your policy.

We have received a claim from SMQ7788X against your insurance policy.

Based on the accident report and accident scenario, liability is not in your driver's favour as your truck rolled backward and collided with third party who was behind your truck. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

"Please note EQ Insurance reserves all rights to seek recovery if the Insured and/or Authorized Driver is later found to be in breach of policy terms and conditions."

Please call us if you have further queries.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

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