

Mei Kwan (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Thursday, 14 November, 2019 4:53 PM
To: Janice Goh
Cc: Hsiao Tong (LKKAUTO); Admin A
Subject: RE: Survey Request - Our Client : SMQ7788X Your Insured : XE2430T D.O.A : 02.11.2019 ; OUR REF DM19HO02970/SG
Attachments: TP ESTIMATE - MARKED.pdf; Preliminary Advice.pdf
Categories: HMK

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

EQI REF: DM19HO02970/SG
LKK REF: CC4/EQI19019735/Kpa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SMQ 7788X

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janice Goh <janice.goh@eqinsurance.com.sg>
Sent: Monday, 11 November, 2019 1:17 PM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Cc: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Survey Request - Our Client : SMQ7788X Your Insured : XE2430T D.O.A : 02.11.2019 ; OUR REF DM19HO02970/SG

Hi Mei Kwan

As requested, please refer to the attachment.

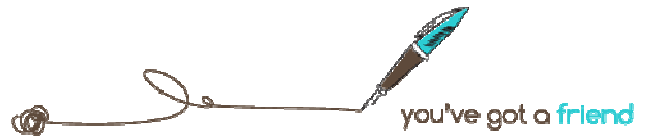
Thank you.

Janice Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Thursday, November 7, 2019 3:00 PM

To: Janice Goh <janice.goh@eqinsurance.com.sg>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Survey Request - Our Client : SMQ7788X Your Insured : XE2430T D.O.A : 02.11.2019 ;
OUR REF DM19HO02970/SG

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

EQI ref: DM19HO02970/SG

LKK REF: CC4/EQI19019735/pa3

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Thursday, 7 November, 2019 9:26 AM

To: 'Janice Goh' <janice.goh@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Survey Request - Our Client : SMQ7788X Your Insured : XE2430T D.O.A : 02.11.2019 ;
OUR REF DM19HO02970/SG

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janice Goh [<mailto:janice.goh@eqinsurance.com.sg>]

Sent: Wednesday, 6 November 2019 5:05 PM

To: Mandy <mandy@ltm.sg>; assignments@lkkauto.com

Cc: 'venus' <venus@ltm.sg>

Subject: RE: Survey Request - Our Client : SMQ7788X Your Insured : XE2430T D.O.A : 02.11.2019 ;
OUR REF DM19HO02970/SG

Without Prejudice

Hi Mandy

Thank you for your email.

We will appoint LKK for the PRI.

Hi LKK

Please assist to arrange TP PRI.

Thank you.

Janice Goh

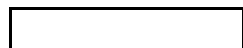
Executive | Claims

EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

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From: Mandy [<mailto:mandy@ltm.sg>]

Sent: Wednesday, November 6, 2019 4:42 PM

To: Janice Goh <janice.goh@eqinsurance.com.sg>

Cc: 'venus' <venus@ltn.sg>

Subject: RE: Survey Request - Our Client : SMQ7788X Your Insured : XE2430T D.O.A : 02.11.2019 ;
OUR REF DM19HO02970/SG

WITHOUT PREJUDICE (SAVE AS TO COSTS)

Dear Janice,

We will select **LKK Auto Consultants Pte Ltd.**

Thank you and regards,

Mandy Lim

Lim Tan Motor Pte Ltd

www.LTM.sg

+65 6452 0893 (Office)

+65 6458 9127 (Facsimile)

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LIM TAN MOTOR PTE LTD 林陈摩哆私人有限公司

COMPANY REGISTRATION NO: 199307277D GST REGISTRATION NO: M2-0119086-0

MAIN OFFICE / WORKSHOP

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SIN MING AUTOCARE #03-09/10/06
SINGAPORE 575721

TEL: +65 6452 0893 FAX: +65 6458 9127

BRANCH

BLK 9 SECTOR C #01-38/40/42
SIN MING INDUSTRIAL ESTATE
SINGAPORE 575644

TEL: +65 6452 2135 FAX: +65 6452 2159

EMAIL: SALES@LTM.SG

Operating Hours: Mon – Fri 9am – 6 pm

Sat 9am – 5pm

24hrs Helpline: +65 64520893

WWW.LTM.SG



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From: Janice Goh [<mailto:janice.goh@eqinsurance.com.sg>]

Sent: Tuesday, 5 November, 2019 1:33 PM

To: Mandy <mandy@ltm.sg>

Cc: 'venus' <venus@ltm.sg>

Subject: RE: Survey Request - Our Client : SMQ7788X Your Insured : XE2430T D.O.A : 02.11.2019 ;
OUR REF DM19HO02970/SG

Without Prejudice
Save As To Costs

Dear Mandy

We refer to your letter dated 05.11.2019.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 6293 4822 Fax: 6296 3283 Contact Person: Sharon
5) RT Appraisal Pte Ltd Tel: 6748 6076 Fax: 6748 0361 Contact Person: Elson/Elgene	6) LKK Auto Consultants Pte Ltd Tel: 6256 3561 Fax: 6741 4108
7) Kelvin Automotive Appraising Services Tel: 8182 5263 Fax: 6746 1148 Contact Person: Kelvin	8) Automotive Appraiser & Surveying Services Tel: 9662 3655 Fax: 6765 5662 Contact Person: Mr Chee
9) JP Knights Pte Ltd Tel: 6345 0068 Fax: 6344 5328	10) Appraisals Associates Pte Ltd Tel : 6747 2822 Fax: 6747 0070
11) Infiniti Appraisal Service Tel : 9668 4818/9009 9001 Fax: 6458 7432	12) Formteam Adjusters Pte Ltd Tel: 6509 1788 Fax: 6509 6221

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

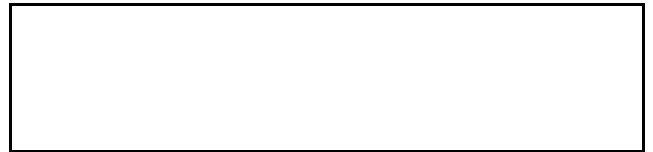
Thank you.

Janice Goh

Executive | Claims

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From: Mandy [<mailto:mandy@ltm.sg>]

Sent: Tuesday, November 5, 2019 10:22 AM

To: EQI PRS <EQIPRS@eqinsurance.com.sg>

Cc: 'venus' <venus@ltm.sg>

Subject: RE: Survey Request - Our Client : SMQ7788X Your Insured : XE2430T D.O.A : 02.11.2019

WITHOUT PREJUDICE

Dear Sir / Madam,

We are assisting our mutual client the vehicle owner of **SMQ7788X** to submit a claim against your insured, **XE2430T** which we understand that you are insurer at the material time of the accident.

We now enclosed the following documents for your easy reference :

- Our client's GIA report
- Repair Estimate
- Video footage

Please let us have a list of your external surveyor for us to choose.

With Thanks & Regards,

LJM LJ EH00



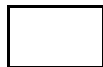
Family Car Rental Pte Ltd

Blk 176 Sin Ming Drive #03-06 Sin Ming Autocare Singapore 575721

Tel: 65-64515120 Fax: 65-64531642

Company's Registration No. 200703924M

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