

STYFUC

STYFUC

REF:

NTUC NSI/INC 19019/24/17/17

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

FN 2960

Policy No:

008 8788496-15 (25/01/19-24/01/20)

Claims No:

MT 1070148-002

Sum Insured:

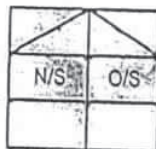
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR. Seen:

Consistent? : Yes or No

Est. Repairs:

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SHC 4749L

Yr Regn:

12/12/17

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Toyota Prius4

C.C

1798

Colour

Marr

A/C:

Insured / Std / NI / NA

Sp. Reading

247492

T/Radio:

Insured / Std / NI / NA

Eng/No:

CiNo:

JTOK8 JF41035 76239

Gen. Cond: Good / Fair / Poor / Burnt

Sleering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modl: Nil / S/Rlm / STD A/Rlm or

Tyre Size:

F:

195/50R15

R:

11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or Westlake

Front

Rear

R/Bal.

5

mm

R/Bal.

5

mm

L/Bal.

5

mm

L/Bal.

5

mm

D.O.A.

4/11/19

D.O.I.

6/11/19

Survey held at

SMRT

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

SHC 4749L - (31/11/19 18:00/20/11/19) 2

11/11/2017

11/11/2012

FN 2960 - X

FN 27960

20/11/19

Finalize confirm \$1503.28, 1 day (Poh Sun) (Red 2500.00, 63%)

RECEIVED 22 NOV 2019

Date/Time, File Pass to?

☐

: Proll. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

21/11 - typist

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

160

Transportation:

: S + RS, SI

: Priob

: Others

TOTAL

160

Report Format :

TP

Lump Sum / I.B.I. (\$

1503.28

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech Invs (\$

☐

: Weekend (\$

Veron Chen (LKKAuto)

From: MTCL@income.com.sg
Sent: Thursday, 21 November 2019 12:25 PM
To: Veron Chen (LKKAuto)
Subject: RE: REQUEST FOR CLAIM NUMBER

Dear Sir/Mdm,

We have registered the claim.

Please refer below

Please allow the claim officer 2-3 working days to respond to your case.

We appreciate if you do not respond to this email. Thank you

Best regards

Diana Tay
Senior Admin Assistant
www.income.com.sg



At Income, we are 'In with You' on Performance, Growth, Innovation and Impact. These attributes reflect what we promise as an employer and what we want our people to exemplify. Find out more at Income.com.sg/careers

in wit
yo

From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]
Sent: Thursday, 21 November 2019 8:39 AM
To: MTCL@income.com.sg
Subject: REQUEST FOR CLAIM NUMBER

Dear Sir/Madam,

Kindly provides us claim number.

S/NO	Income Reference	Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Income Vehicle No.
1	MT/1070148-002	SMRT TAXIS PTE LTD	SHC 4749L	FN 2796I
2	MT/1070398-002	SMRT TAXIS PTE LTD	SHB 1388U	FBD 1039I

D.O.A	Time of Accident	Estimate	Tentative repair cost
4/11/2019	20:40	\$4,025.50	\$1,503.28
6/11/2019	16:20	\$5,837.68	\$650.00

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Disclaimer

This e-mail contains privileged or confidential information which is intended only for the use of the recipient(s) named above. If you have received this message in error, please notify the sender immediately and delete all copies of it. Thank you.

Hello, NAC_PAYA_UBI_800601

[Change Language](#)[Change Password](#)[Log Out](#)[My Desktop](#)[Notice of Loss](#)

Policy Query

Policy No.	<input type="text"/>	Date of Accident	<input type="text" value="04/11/2019 12:56"/>
Vehicle No.(For Motor)	<input type="text" value="FN2796D"/>	Certificate Number	<input type="text"/>

Select	Policy No.	Certificate Number	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
<input type="radio"/>	0088788496-15		YAP KIAM WU	S7271753H	GMC	Third Party	FN2796D	FN2796D	25/01/2019	24/01/2020

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	369K
Vehicle Details	
Vehicle No.:	SHC4749L
Vehicle to be Exported:	No
Intended Deregistration Date:	06 Nov 2019
Vehicle Make:	TOYOTA
Vehicle Model:	PRIUS HYBRID 1.8 CVT
Primary Colour:	Maroon
Manufacturing Year:	2017
Engine No.:	2ZRS112036
Chassis No.:	JTDKB3FU103576239
Maximum Power Output:	90.0 kW (120 bhp)
Open Market Value:	\$29,007.00
Original Registration Date:	12 Dec 2017
First Registration Date:	12 Dec 2017
Transfer Count:	0
Actual ARF Paid:	\$5,000.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	11 Dec 2025
PARF Rebate Amount:	\$3,750.00
Intended COE Rebate Details	
COE Expiry Date:	11 Dec 2025
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	8
PQP Paid:	\$34,159.00
COE Rebate Amount:	\$26,032.00
Total Rebate Amount:	\$29,782.00
Message	
Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	

The information contained herein is correct as at 06 Nov 2019

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	05/11/2019 11:55
Date Of Accident	04/11/2019 20:40
Exact Location Of Accident	TAMPINES AVE 1 TOWARDS TEMASEK POLY
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SHC4749L
Insured/Policyholder	
Name Of Registered Owner	SMRT TAXIS PTE LTD
Co Reg No	198905369K
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-80000000

Vehicle Particulars

Manufacturer	TOYOTA
Model	PRIUS TAXI-1.8 (A)
Exact Purpose for which vehicle was being used at time of accident	HIRE AND REWARD
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	TAXI

Insurance Company

Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	D-19093197MFSH
Cover Note Number	

Driver

Name of Driver	DORAY ANTONIO RAJA
NRIC No	S1752633B
Date Of Birth	25/07/1966
Occupation	OUTDOOR
Date Of Driving Pass	15/05/1999
Driving Experience	20 YEARS AND 5 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-80000000
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address	11
Postcode	
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - HIRER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-

General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

I WAS TRAVELLING STRAIGHT IN THE EXTREME LEFT LANE ALONG TAMPINES AVE 1 TOWARDS TEMASEK POLY. SUDDENLY A MOTORBIKE FN2796D SQUEEZED ON MY RIGHT AND HIT ONTO THE RIGHT PORTION OF MY TAXI DAMAGING MY RIGHT WING MIRROR. THIRD PARTY MENTIONED THAT A VEHICLE ON HIS RIGHT DROVE TOO CLOSE TO HIM AND HE HAD TO SWERVED TO THE LEFT WHICH RESULTED IN THE ACCIDENT.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	FN2796D
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	MOTORCYCLE
Name of Driver	NEO CHIN SENG
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Tampines Ave 1



A- SHC 4749L

B- FN 2796D

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

This image shows a single sheet of white paper with horizontal blue or grey ruling lines. The lines are evenly spaced and run across the width of the page. There is no handwriting or other markings on the paper.

I/We declare the foregoing particulars are true in every respect.

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Sketch Plan Pg. 2

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorized Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available a/foreaid.
8. Consent under the Personal Data Protection Act (PDPA)
I understand, acknowledge, agree and consent that:
 - (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurers) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers", the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agents/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packets); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes").
 - (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
 - (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
 - (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
 - (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud; regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/IN No.:



Case Details

Case Reference Number :

TAX/11/19/2012

Type of Repair : Accident Repair

Vehicle Registration Number : SHC4749L

Company Type : SMRT Taxis Pte Ltd

Estimation ID : EST-9189-ID

Assigned By : Taxi Claims Manager
Team

Insurance Company Name : NTUC Income Insurance Co-operative
Ltd

Accident Date and Time : 04/11/2019 12:40 PM

Vehicle Age(In Months) : 23

Documents / Photographs

[View Documents / Photographs](#)

Total Documents: 1

Estimation Details

Spare Part's Cost Detail

SMRT Recommendation										Surveyor Approval				
BOM Type	Costing Type	Portion	Material Number	Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	Remarks
One Time Key In	Main			COVER SUB-ASSY, FRONT PILLAR , UPR RH	1	96.90	96.90	25.00	72.68	Replace	0	0	Not Give ▾	X N/A
One Time Key In	Main			MIRROR ASSY, OUTER REAR VIEW , RH	1	1,373.50	1,373.50	10.00	1,236.15	Replace	1	1,236.15	Replace ▾	OR
One Time Key In	Main			COVER, OUTER MIRROR, RH	1	89.50	89.50	25.00	67.13	Replace	1	67.13	Replace ▾	MIS
One Time Key In	Main			PANEL SUB-ASSY, FRONT DOOR RH	1	1,249.60	1,249.60	25.00	937.20	Replace	0	0	Not Give ▾	X N/A
One Time Key In	Main			STICKER DECAL SMRT (DOOR)	1	60.00	60.00	0.00	60.00	Replace	0	0	Not Give ▾	X N/A
Total Spare Part Cost									2,373.16	Surveyor Total		1,303.28		
Lump Sum Discount (%)									0.00	Lump Sum Dis (%)		0		
Final Spare Part Cost									2,373.16	Final Sur Total		1,303.28		

Labour's Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO REPAIR RH PORTION	338.00	0	
Total:			338.00	0.00	

Spray Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO RESPRAY FRONT DOOR RH	378.00	0	
2	Main	TO RESPRAY VIEW MIRROR	180.00	80	
Total:			558.00	80.00	

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Other Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO CHECK WIRING AND SYSTEM FUNCTION	80.00	20	/ N/C
2	Main	TO REMOVE AND REFIX WING MIRROR	120.00	100	/ N/C
3	Main	TO WASH AND VACUUM	60.00	0	
Total:			260.00	120.00	

Summary

	Estimator Assesment(\$)	Surveyor Assesment(\$)
Total Spare Part Detail	2,373.16	1,303.28
Total Labour Cost	338.00	0.00
Total Spray Painting	558.00	80.00
Other	260.00	120.00
Overall Total	3,529.16	1,503.28
Lump Sum Repair Option		
Lump Sum Total	0.00	1,503.28
Surveyor Approved Amount		1,503.28
No of Repair Days*	3	1
Remarks		P/P repair, take before spray

Surveyor Name

STEVE CHEN

Signature

g

7/11/19

Save

Clear

Survey Date

06/11/2019

Section A - Accident Details	
Registration Number	SHC4749L
Case Reference Number	TAX/11/19/2012
Registration Date	12/12/2017
Company Type	SMRT Taxis Pte Ltd
Make	TOYOTA
Model	PRIUS4
Name of Driver	DORAY ANTONIO RAJA
Type of Accident	Side Swipe
Accident Date and Time	4/11/2019 8:40 PM
Accident Reported Date and Time	5/11/2019 12:03 PM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	24104157
Special Instruction to ARC, if any	TP / RIGHT PORTION
Prepared Date and Time	6/11/2019 8:59 AM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	

Section B - Summary of Repair Estimates		
Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$338.00	\$0.00
Total Spray Cost	\$558.00	\$80.00
Total Spare Part Cost	\$2,373.16	\$1,303.28
Total Other Cost	\$260.00	\$120.00
TOTAL COST	\$3,529.16 <i>4035.50</i>	\$1,503.28 (P/P)
Lump Sum Total	\$0.00	\$0.00
Number of Repair Days	3.0	1.0
Prepared / Adjusted By	Tuck Foo Kok	STEVE CHEN (LKK) / NTUC
ARC / Surveyor Sign Off Date	06/11/2019 9:20 AM	06/11/2019 11:33 AM
Signature	<i>[Signature]</i>	<i>[Signature]</i>
Remarks		P/P repair, take before spray

Section C - Quotation and Accident Invoice Details

Quotation Number	QN-1911-0315	Invoice Number	
Quotation Date	20.11.2019	Invoice Date	
Invoice Amount		Prepared Date	

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REPAIR RH PORTION	\$338.00	\$0.00
Total Labour	\$338.00	\$0.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY FRONT DOOR RH	\$378.00	\$0.00
TO RESPRAY VIEW MIRROR	\$180.00	\$80.00
Total Spray Painting & Panel Beating	\$558.00	\$80.00

Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	\$80.00	\$20.00
TO REMOVE AND REFIX WING MIRROR	\$120.00	\$100.00
TO WASH AND VACUUM	\$60.00	\$0.00
Total Other Costs	\$260.00	\$120.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
		60117470 20	COVER SUB-ASSY, FRONT PILLAR, UPR RH	0.00	\$96.90	0.00	\$0.00	Replace	Not Given X
		87910474 50	MIRROR ASSY, OUTER REAR VIEW, RH	1.00	\$1,373.50	10.00	\$1,236.15	Replace	Replace /
		87915470 70A1	COVER, OUTER MIRROR, RH	1.00	\$89.50	25.00	\$67.13	Replace	Replace /
		67001471 52	PANEL SUB-ASSY, FRONT DOOR RH	0.00	\$1,249.80	0.00	\$0.00	Replace	Not Given X
			STICKER DECAL SMRT (DOOR)	0.00	\$60.00	0.00	\$0.00	Replace	Not Given X
Total					\$2,869.50		\$1,303.28		

NN
BR
MIS
NN
NN

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
Total									

6024-40

1303.28
+ 200.00

1503.28

Veron Chen (LKKAuto)

From: Yeo Poh Suan (Auto Svcs/ARC/ARC/Taxis) <YeoPohsuan@smrt.com.sg>
Sent: Wednesday, 20 November 2019 5:21 PM
To: SUR; CS A Team
Subject: FW: SHC4749L

Hi

FYI.

Regards
Poh Suan

-----Original Message-----

From: Yeo Poh Suan (Auto Svcs/ARC/ARC/Taxis)
Sent: Wednesday, 20 November 2019 5:17 PM
To: 'Steve Chen (LKK Auto)'
Subject: RE: SHC4749L

Hi,

Amount confirmed as per your recommendation, thanks.

Regards
Poh Suan

-----Original Message-----

From: Steve Chen (LKK Auto) [mailto:SteveChen@lkkauto.com]
Sent: Wednesday, 20 November 2019 4:57 PM
To: Yeo Poh Suan (Auto Svcs/ARC/ARC/Taxis)
Subject: SHC4749L

Dear Poh Suan,

We confirm the finalize \$1503.28 (P/P, before GST). 1 repair day.

Thanks

Best Regards,
Steve Chen | Assistant Automotive Assessor

LKK Auto Consultants

Phone: 6256 3561 | Email: SteveChen@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1,
#02-25 | S(408933)

* -----Original Message-----

From: Yeo Poh Suan (Auto Svcs/ARC/ARC/Taxis) [mailto:YeoPohsuan@smrt.com.sg]
Sent: Wednesday, November 20, 2019 2:56 PM
To: Steve Chen (LKK Auto)
Cc: SUR; CS A Team; 'Ms Lee (Lee Sheng Auto)'
Subject: SHC4749L

Hi Steve,

Attached herewith the repair estimate of SHC 4749L having Case No: TAX/11/19/2012.

There is no change to the approved amount of \$1,503.28 @ 1 working days under part by part repair.

Cost of Repair invoice will be generated as approved.

Please finalize with me within 7 working day, thanks.

Aside Ms Lee,

Please provide the before / after paint photos as per surveyor's request.

Thanks & Regards
Poh Suan

-----Original Message-----

From: Yeo Poh Suan (Auto Svcs/ARC/ARC/Taxis)
Sent: Wednesday, 20 November 2019 2:56 PM
To: Yeo Poh Suan (Auto Svcs/ARC/ARC/Taxis)
Subject: Scan Data from FX-D421D6



National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref: NS/INC19019722/Evf3e2

73 BRAS BASAH ROAD

#05-01 NTUC TRADE UNION HOUSESINGAPORE Date: 26-11-2019

189556



Code: INC4

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	FN 2796D	Veh. Inspected	SHC 4749L
Policy No.	0088788496-15	Coverage (\$)	0.00
Claim No.	MT/1070148-002	Excess (\$)	0.00
Assign From		Assign Date	06/11/2019

2. Vehicle Particulars & Condition

Make & Model	TOYOTA PRIUS	c.c	1798
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	JTDKB3FU103576239	Colour	MAROON
Odometer	247492	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195/50 R15	WEST LAKE	5 mm
L/H Front Tyre	195/50 R15	WEST LAKE	5 mm
R/H Rear Tyre	195/50 R15	WEST LAKE	5 mm
L/H Rear Tyre	195/50 R15	WEST LAKE	5 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE O/S BODY. DAMAGES SEE DETAILS.
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5. General Information

Accident Date	04/11/2019	Inspection Date	06/11/2019
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	1 Working Days
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National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 4749L

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	COVER, OUTER MIRROR, RH (DISC 25%)	MISSING	89.50	67.13
1	MIRROR ASSY, OUTER REAR VIEW, RH (DISC 10%)	BROKEN	1,373.50	1,236.15
1	COVER SUB-ASSY, FRONT PILLAR, UPR RH	NOT NECESSARY	96.90	-
1	PANEL SUB-ASSY, FRONT DOOR RH	NOT NECESSARY	1,249.60	-
1	STICKER DECAL SMRT (DOOR)	NOT NECESSARY	60.00	-
			2,869.50	1,303.28
LABOUR				
	PANEL BEATING & BODY WORK.	NOT NECESSARY	338.00	-
	SPRAY PAINT.		558.00	80.00
	TO CHECK WIRING AND SYSTEM FUNCTION.		80.00	20.00
	TO REMOVE AND REFIX WING MIRROR.		120.00	100.00
	TO WASH AND VACUUM.	NOT NECESSARY	60.00	-
			1,156.00	200.00
GRAND TOTAL			4,025.50	1,503.28
RECOMMENDED COST OF REPAIRS (CONFIRMED)				1,503.28

Report Ref No. NS/INC19019722/Evf3e2

CHEN TSUE YEE

Automotive Assessor

K.K.LAU CPT(RET)

BEng(Hons),B.Bus,MBA,PEng,PE,
MInstAEA,MASME,MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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