

Khanchna (LKK Auto)

From: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>
Sent: 11 September 2020 10:39 AM
To: Khanchna (LKK Auto)
Cc: Admin A
Subject: RE: AIG REF : TP / 0555746296SG [MVA BETWEEN SMJ 5096J (TP) & SKT 7908A (OI) ON 31/10/2019]

Dear Khanchna,

Please do the necessary and upload into onto merimen as well.

Do submit wp report and bill as we will liaise with TP lawyer directly.

Kind Regards,
Saliha

Saliha Syed Yusoff

AIG

Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16, Singapore 079120
Tel +(65) 6419 1917 |
www.aig.sg

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From: Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]
Sent: Friday, September 11, 2020 10:26 AM
To: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] RE: AIG REF : TP / 0555746296SG [MVA BETWEEN SMJ 5096J (TP) & SKT 7908A (OI) ON 31/10/2019]

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Dear Ms. Saliha,

Yes, we are able to split the video.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>

Sent: 11 September 2020 10:17 AM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: AIG REF : TP / 0555746296SG [MVA BETWEEN SMJ 5096J (TP) & SKT 7908A (OI) ON 31/10/2019]

Dear Khanchna,

We have received LOD from TP lawyer and they rejected our offer at 50% as well.

Are you able to split the video as we have the dual viewing video instead.

Kind Regards,

Saliha

Saliha Syed Yusoff

AIG

Senior Complex Claims Examiner

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From: Khanchna (LKK Auto) [<mailto:khanchna@lkkauto.com>]

Sent: Friday, September 11, 2020 10:00 AM

To: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: [EXTERNAL] AIG REF : TP / 0555746296SG [MVA BETWEEN SMJ 5096J (TP) & SKT 7908A (OI) ON 31/10/2019]

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Dear Ms. Saliha,

We refer to the above matter.

Our offer on 50% basis was rejected. Third party has passed the matter to the lawyers to handle.

We have informed them that our Insured's counter claim settlement is at 50% but they are requesting for Insured's accident video.

According to OI's workshop (Elmer - Autolution Industrial) he said that they are currently pending for payment from the TP insurer (NTUC).

Third party does not have any accident video. Since third party is asking for the Insured's accident video, suggest to furnish them the Insured's rear video instead to not jeopardise Insured's counter claim.

Please advice.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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