

Surveyor:

ADRIAN

DOI: 05.11.2019

Date / Time: 05.11.2019

Registered in Merimen: 06.11.2019

Pre-assign / CCU / FTE



Insured Vehicle No. : SMA 8895Y
 Name of Insured : VIVEK BALACHANDRAN
 Insured Tel No. : HP: +65-98662329
 Excess Sec II :SS D.O.A : 16.10.2019

Claim No. : 0273619741SG
 Policy No. : 1800071069
 Make / Model : MAZDA 2 1.5 SKYACTIV
 Place of Accident : BOONLAY WAY - BETWEEN LAKESIDE MRT AND BOONLAY MRT

Is driver the owner? (YES / NO) Nature of Accident :

If NO, Driver Name / Age :

Driver Tel No. :

(V/L: YES / NO)

OI GLA REPORT: YES / NO ; TP GLA REPORT: YES / NO

Insured Liability : % Final ? Yes / No

SMF 1732D



INSRS:
WSP: GREEN FOREST
Tel : AUTOMOBILE
Liability:
RMKS:



INSRS:
WSP:
Tel :
Liability:
RMKS:



INSRS:
WSP:
Tel :
Liability:
RMKS:



INSRS:
WSP:
Tel :
Liability:
RMKS:

Date/Time	SMF 1732D - X	SMA 8895Y - X	STAGE	DATE / PIC
			Non-Reporting Itr (1st):	
			Non-Reporting Itr (2nd):	
			Non-Reporting Itr (Final):	
			Notification Itr (if non-pickup):	
			Call OI:	
			After call Itr to OI:	16/11/19 - UC
			Documentation Check List:	Handler Typist
			Notification Itr (if non-pickup)	☐
			After call Itr to OI:	☒
			Authorisation To Act:	☒
			Release Voucher:	☒
			Final Repair Bill:	☒
			Car Rental Invoice:	☐
			Towing Invoice:	☐
			LTA / GLA:	☒
			Medical Bill:	☐
			PIR:	☐
			Mandate/Reject Instruction:	☒
			LOD	☒
			Payment Breakdown Form:	☐
			Post-Repair Photos:	☐
			Others:	☐
PRELIMINARY ADVICE Date/Time: Sent By: Confirm by:				
FINALIZATION Date/Time: Confirm with: Confirm by:				
Repair Cost: L15	SS 3,700.00 (5 days) Reduction: 67 %		Email ☐ Call ☐	
FINAL SETTLEMENT Date/Time: 24/03/2020 Confirm with: CHRIS Email ☒ Call ☐				
Final Liability:	% 100 (Agreed / Assessed) BOLA S/N No. : 24		If NO or B 28, Ass. Lia : COI RETHE-ENDED TP)	
Repair Cost: (w/loss)	SS 3,959.00		COPY SENT 30/12/20	
Loss of Rental (LOR):	SS - (days)			
Loss of Use (LOU):	SS 560.00 x 80 x 7 days)			
Loss of Income (LOI):	SS - (\$ x days)			
LOR only ☐ LOU only ☒	LOR + LOU ☐ LOR + LOI ☐ [Tick only one]			
GLA/LTA Search	SS 7.45		1) Claim status: Normal/Reject/Private Settle	
Medical:	SS -		2) Report Format:	
Disbursement:	SS - (c.f. Tow/Independent)		3) Survey fee: 4320.00	
Legal Cost	SS -			
Total:	SS 4,526.45 Global Sum SS: -			
FINAL PAYMENT Date/Time: Confirm with: Email ☐ Call ☐				
Payee 1:	SS 4,526.45	Name 1: GREEN FOREST AUTOMOBILE PTE LTD		
Payee 2: (Strike if N.A.)	SS -	Name 2: -		
Payee 3: (Strike if N.A.)	SS -	Name 3: -		

ASSIGNMENT

Form: _____ Date: _____
 Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To inspect Vehicle No: _____
 at Workshop m/s: _____
 of: _____
 Insured: _____
 Policy No: _____
 Claims No: _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____
 IDAC Accident Report: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: 5 days Res: Yes or No
 Lum Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SMF1732D Reg: 2018 Oct.
 Type: M.Ca / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or

Make: Toyota Prius Plus CC 1798
 Colour: Black A/C: Insured / Std / NI / NA
 Sp. Reading: 136339 T/Radio: Insured / Std / NI / NA

Eng/No: _____
 Cr/No: JTDZS3E400J034092

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: W / S/Rim / STD A/Rim or

Tyre Size: F: 205/60R16

R: 205/60R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or Fire 129

Front Rear
 R/Bal: 06 mm R/Bal: 06 mm
 L/Bal: 06 mm L/Bal: 06 mm
 D.O.A. D.O.I. 05/11/19

Survey held at Green Forest

Des. of Damages: Frt Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time	Action / Instruction
	TP A16.
	L19 \$3,700.00
	CRAB: \$7,649.27 (67.1%)
	MV:
	PV:
	Nett:

Date/Time, File Path in?

☐ : Preli. Report

Days Of Repair: _____

1)

☐ : Final Report

Resurvey No. of Trip: _____

Date/Time, File Path in?

2)

Audit Fee: ☐ Site Insp. \$

Report Format: _____

Group 2440 / 1.1.1.1.1.1

☐ Interview \$

☐ Tech. Insp. \$

☐ Weekend \$

Survey Fee

Transportation

1. I + PC \$

2. Phone

3. Other

4. Other

5. Other

6. Other

7. Other

8. Other

9. Other

10. Other

VIC

GREEN FOREST AUTOMOBILE PTE LTD

8 Kaki Bukit Avenue 4, #05-25 Premier @ Kaki Bukit Singapore 415875
 LUMENS AUTO PTE LTD 06th Nov 2019
 8 KAKI BUKIT AVE 4
 # 05-25 PREMIER @ KB
 Singapore 415875

JT02S3E000 J034092

Accident date: 16th OCT 2019

Estimated repair cost for vehicle no: SMF1732D Toyota Prius Hybrid '2018

S/n	Qty	Items	U/price	Amount	
1	1	Rear Boot Lid <i>Don't</i>		\$1,250.00	✓ 929
2	1	Rear boot lid emble logo <i>not new</i>		\$74.10	✓
3	1	rear boot lid hybrid LOGO <i>not new</i>		\$35.00	✓
4	1	boot lid Prius logo		\$35.00	✓
5	1	Rear Boot Lid Inner Lock <i>Don't</i>		\$285.20	✓
6	1	Rear Boot Lid Inner Trim board <i>cracked</i>		\$485.00	✓
7	1	Rear boot lid inner rubber <i>not</i>		\$236.10	✓
8	2	Rear boot lid Number Plate LAMP <i>not new</i>	\$158.20	\$316.40	✓
9	1	Rear Boot Lid Number Plate		\$50.00	✓
10	2	Rear tail lamp <i>not new</i>	\$526.00	\$1,052.00	✓
11	1	Rear Bumper <i>Don't</i>		\$1,377.00	✓ 524
12	2	Rear Bumper Side Bracket <i>not new</i>	\$155.20	\$310.40	✓ 134
13	2	Rear Bumper side reflector <i>not new</i>	\$83.10	\$166.20	✓
14	1	Rear bumper lower cover <i>Don't</i>		\$425.00	✓
15	1	Rear Bumper Reverse Sensor <i>Don't</i>		\$300.00	✓ 200 (300)
16	1	Rear Bumper Reinforcement <i>Don't</i>		\$552.00	✓
17	8	Rear bumper clips <i>not new</i>	\$6.50	\$52.00	✓ 30
18	1	Rear end panel <i>Don't</i>		\$558.00	✓
19	1	Rear End Panel Top Garnish <i>Don't</i>		\$258.00	✓
20	1	Rear spare tire lock <i>not new</i>		\$536.10	✓
21	1	Rear floor panel top cover <i>not new</i>		\$535.77	✓
22	1	Rear floor panel sealant		\$250.00	✓

3928.30

Subtotal :- \$9,139.27

2946.22

SN: 200

Labour charges

To Remove & refix rear windscreen

\$120.00 ✓

Gum

\$50.00 ✓

To Remove & refix reverse Sensor

\$120.00 ✓ 50

To Remove & refix cushion

\$120.00 ✓ 60

Tuff kote

\$120.00 ✓ 60

To Check Wiring System

\$80.00 ✓ 30

Panel beating

\$800.00 ✓ 600

Spray painting

\$800.00 ✓ 600

Subtotal :- \$2,210.00

Total:- \$11,349.27

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Total: 4716.22

h/s: 37K ✓

05 Days

Print Received Message

This mail is associated with :

***SMF1732D (0273619741SG)
[SMA8895Y]**

TP

LUMENS AUTO PTE LTD

Oct 16 2019 4:00PM

[VIVEK BALACHANDRAN]

Green Forest Automobile Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 19/03/2020 17:03 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$4526.45) - SMF1732D - Claim Handler: Ler, Bernard-JQ

Approved:4526.45:Cost of Repair : \$3,959.00 As per surveyor finalization Loss of Use : \$560.00 7 days @ S\$ 80/day LTA/ GIA Search Fee : \$7.45 Total : \$4,526.45

Vic (LKKAUTO)

From: chan pick yuen <chris_chanbebe@hotmail.com>
Sent: Friday, 27 March, 2020 12:34 AM
To: Vic (LKKAUTO)
Subject: SMF1732D Doa 16/10/19
Attachments: SMF 1732D - DV (signed).pdf.pdf

Dear Vic ,

Enclosed is the DV .
Please let us have payment soon . Thanks
Get [Outlook for iOS](#)

...CLAIM SUBFOLDER...(Pending for Survey Report)
Fastlane

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	17 Oct 2019 Edit Rag		05 Nov 2019 00:00 Edit Adj Rpt	S\$3,700.00 Edit Estimates	S\$3,700.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS

[Created by adjuster]

Insured:

VIVEK BALACHANDRAN, ID: S8560577A

Main Claimant:

LUMENS AUTO PTE LTD, Co. Reg. No.: 201426961K

Vehicle Reg. No.:

SMF1732D

Date of Loss:

16/10/2019 16:00 - :59
[11 Months and 16 Days From LTA Reg Date (Man Yr)]

Claim Type:

TP / 0273619741SG

Policy/Cover Note No.:

(Comprehensive)

Vehicle Reg. No. (Insured):

SMA8895Y

Policy No. (Claimant):

19-MK000822-R00

Excess:

Repairer:

Green Forest Automobile Pte Ltd (Kaki Bukit) 8 Kaki Bukit Avenue 4, #05-25,, Premier@Kaki Bukit, 415875 Kaki Bukit - Tel: 63846383

Handling Insurer:

AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Ler, Bernard-JQ]
BernardJiQian.Ler@aig.com

Claimant's Insurer:

Tokio Marine Insurance Singapore Ltd (HQ) - Tel: 6221 6111

Adjuster:

LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 15/11/2019]

ASSOCIATED MAIL RECEIVED

[View All](#) [Compose Case Mail](#)

• AIG_SG_EXPRESS (19/03/2020): Alert - Adj Mandate Approved (S\$4526.45) - SMF1732D - Claim Handler: Ler, Bernar...

ALL ASSOCIATED TASKS

[View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

*SMF1732D (0273619741SG)
[SMA8895Y]
TP
LUMENS AUTO PTE LTD
Oct 16 2019 4:00PM
[VIVEK BALACHANDRAN]
Green Forest Automobile Pte Ltd

https://singapore.merimen.com/claims/index.cfm?fusebox=MTRdoc&fuseaction=dsp_d... 1/4/2020

Letters/Correspondences			1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
				☒
41	25/02/20 19:37	Reinspection Photo		Load JPG ☒
42	25/02/20 19:37	Reinspection Photo		Load JPG ☒
43	25/02/20 19:37	Reinspection Photo		Load JPG ☒
44	25/02/20 19:37	Reinspection Photo		Load JPG ☒
45	25/02/20 19:37	Reinspection Photo		Load JPG ☒
46	25/02/20 19:37	Reinspection Photo		Load JPG ☒
47	25/02/20 19:37	Reinspection Photo		Load JPG ☒
48	25/02/20 19:37	Reinspection Photo		Load JPG ☒
49	25/02/20 19:37	Reinspection Photo		Load JPG ☒
50	25/02/20 19:37	Reinspection Photo		Load JPG ☒
Documentation			1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	06/11/19 19:43	TP GIA REPORT		Load PDF
2	06/11/19 19:43	ACCIDENT PHOTO		Load JPG ☒
3	06/11/19 19:43	ACCIDENT PHOTO 2		Load JPG ☒
4	06/11/19 19:43	ACCIDENT PHOTO 3		Load JPG ☒
5	13/11/19 14:43	LETTER TO OI		Load PDF
6	28/02/20 11:33	TP ESTIMATE - FINALIZED		Load PDF
7	27/03/20 08:46	EMAIL FROM TP		Load PDF
8	01/04/20 13:29	WORKSHOP INVOICE		Load PDF
9	01/04/20 13:29	AUTHORISATION TO ACT FORM		Load PDF
10	01/04/20 13:29	Release Voucher		Load PDF
11	01/04/20 13:29	LTA SEARCH		Load PDF
12	01/04/20 13:29	LOD		Load PDF
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	07/11/19 16:06	OI GIA REPORT		Load PDF

Documents Checklist

DOCUMENTS CHECKLIST

ResetSavePrint

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To:

☐ Handling Insurer

Note:

Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)

Vehicle No:	SMA8895Y (Insd veh)	Model:	TOYOTA PRIUS PLUS 1.8
	SMF1732D (TP veh)		(A)
Date of Accident:	16/10/2019		

Global Sum Settlement	:	☐ Yes	☒ No
Repair Estimate	:	\$	12,143.72
Final Repair Cost	:	\$	3,959.00
Loss of Use	:	\$	560.00
Rental (if any)	:	\$	0.00
LTA / GIA Search Fee	:	\$	7.45
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	4,526.45
Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)			
A) For <u>Non GIA Registered Workshop</u> :		Agreed Liability <u>100</u> (%)	
B) For <u>GIA Registered Workshop</u> :		BOLA Applicable: Yes/ No BOLA Scenario No:	
BOLA Liability: _____ (%)		Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown			
1)	Green Forest Automobile Pte Ltd	:	\$ 4,526.45
2)		:	\$
3)		:	\$
4)		:	\$

JOANNE LEE KHANG MIN

LKK Auto Consultants Pte Ltd

01 Apr
2020

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;
Medical Report/ Bill (if any)

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/AIG19019683/AHA3Q2
Date: 01/04/2020

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No:
Claimant SMF1732D Insured Vehicle No : SMA8895Y
Vehicle No : SMF1732D
Date of Loss: 16/10/2019 Nature of Claim: TP Claim No: 0273619741SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SMF1732D Engine No: 2ZR0C57118
Make & Model: TOYOTA PRIUS PLUS, 1.8 (A) Chassis No: JTDZS3EU00J034092
Reg. Date: 30/10/2018 (Man. Year: 2018) Odometer: 136339 km
Colour: Black
Engine Capacity: 1798 cc
Market Value/New Car Price: N/A
Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 205/60 R16 Rear Tyre Size: 205/60 R16
Front Left Side: Firenza 6 mm Rear Left Side: Firenza 6 mm
Front Right Side: Firenza 6 mm Rear Right Side: Firenza 6 mm
The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	9,139.27	3,146.22	5,993.05	65.57
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,210.00	1,570.00	640.00	28.96
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	11,349.27	4,716.22	6,633.05	58.44
Approved Total (Overridden) (S\$)		3,700.00		
(S\$)	11,349.27	3,700.00	7,649.27	67.40
+ GST 7.00/7.00% (S\$)	794.45	259.00	535.45	67.40
Nett Amount (S\$)	12,143.72	3,959.00	8,184.72	67.40
+ Loss of Use (7.0 x S\$80.00/day) (S\$)		560.00		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		4,526.45		

INSPECTION

Date of Assignment: 05/11/2019
Date Inspected: 05/11/2019 Inspected At: Green Forest Automobile Pte Ltd (Kaki Bukit)
8 Kaki Bukit Avenue 4, #05-25,,
Premier@Kaki Bukit
Singapore 415875
Estimated Period of Repair: 5.0 days

Adjuster: ADRIAN LING

Manager: VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BOOT LID	Dented	1,250.00 F	*929.00 FL
2	1		*REAR BOOT LID EMBLE LOGO	Not Necessary	74.10 F	*- FL
3	1		*REAR BOOT LID HYBRID LOGO	Necessary	35.00 F	*35.00 FL
4	1		*BOOT LID PRIUS LOGO	Necessary	35.00 F	*35.00 FL
5	1		*REAR BOOT LID INNER LOCK	Damaged	285.20 F	*285.20 FL
6	1		*REAR BOOT LID INNER TRIM BOARD	Cracked	485.00 F	*485.00 FL
7	1		*REAR BOOT LID INNER RUBBER	Cut	236.10 F	*236.10 FL
8	2		*REAR BOOT LID NUMBER PLATE LAMP	Not Necessary	316.40 F	*- FL
9	1		*REAR BOOT LID NUMBER PLATE	Not Necessary	50.00 F	*- FL
10	2		*REAR TAIL LAMP	Not Necessary	1,052.00 F	*- FL
11	1		*REAR BUMPER	Deformed	1,377.00 F	*524.00 FL
12	2		*REAR BUMPER SIDE BRACKET	Necessary	310.40 F	*134.00 FL
13	2		*REAR BUMPER SIDE REFLECTOR	Not Necessary	166.20 F	*- FL
14	1		*REAR BUMPER LOWER COVER	Deformed	425.00 F	*425.00 FL
15	1		*REAR BUMPER REVERSE SENSOR	Damaged	300.00 FS	*200.00 FS
16	1		*REAR BUMPER REINFORCEMENT	Bent	552.00 F	*552.00 FL
17	8		*REAR BUMPER CLIPS	Necessary	52.00 F	*30.00 FL
18	1		*REAR END PANEL	Repair	558.00 F	*- FL
19	1		*REAR END PANEL TOP GARNISH	Deformed	258.00 F	*258.00 FL
20	1		*REAR SPARE TIRE LOCK	Not Necessary	536.10 F	*- FL
21	1		*REAR FLOOR PANEL TOP COVER	Not Necessary	535.77 F	*- FL
22	1		*REAR FLOOR PANEL SEALANT	Not Necessary	250.00 F	*- FL

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	9,139.27	4,128.30
- List Item Discount on L Items 0.00/25.00% (\$\$)	0.00	982.08
Total Parts (\$\$)	9,139.27	3,146.22

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE & REFIX REAR WINDSCREEN	New	120.00	120.00
2	GUM	New	50.00	50.00
3	TO REMOVE & REFIX REVERSE SENSOR	New	120.00	50.00
4	TO REMOVE & REFIX CUSHION	New	120.00	60.00
5	TUFF KOTE	New	120.00	60.00
6	TO CHECK WIRING SYSTEM	New	80.00	30.00
7	PANEL BEATING	New	800.00	600.00
8	SPRAY PAINTING	New	800.00	600.00
Gross Labour Cost (S\$)			2,210.00	1,570.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >