

PRE-REPAIR INSPECTION REQUEST – SLM7604B vs FBK2996G (OI) on D.O.A.: 05/08/2019

From: Hor, Yinrul
To: 'assignments@lkkauto.com', Admin A (admin-a@lkkauto.com)
Cc: Fong, Andy-SY, Fan, Winnie-LW, Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Parthiban, Theerthan, Subramaniam, Div
Sent: Wednesday, 6 November, 2019 9:51:11 AM

Hi,

Please refer to the enclosed request from **Esteem Performance Pte Ltd**.
Kindly carry out Policy coverage verification **first** before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.
*Kindly assist to assign **Kenneth Kong** as Single Joint Expert as requested.*

Thanks & Regards,

Hor Yin Rul (Viviane)
AIG

FNOL Adjuster I
Singapore FNOL | Claims Operations – Auto

Tel: 8001206556 | Ext: 1002208
Yinrul.Hor@aig.com | www.aig.sg

From: carmen@esteemperf.com.sg [mailto:carmen@esteemperf.com.sg]
Sent: Tuesday, November 05, 2019 12:16 PM
To: Hor, Yinrul
Cc: Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Parthiban, Theerthan; Subramaniam, Divyashni
Subject: RE: REQUEST FOR PRI SURVEY SLM7604B

Dear Yin Rul,

GIA attached.

DOA : 05.08.2019
Your Insured vehicle no : FBK2996G

Thank you

From: Hor, Yinrul
Sent: Tue, 5 Nov 2019 04:12:08 +0000
To: carmen@esteemperf.com.sg
Cc: Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Parthiban, Theerthan, Subramaniam, Divyashni
Subject: RE: REQUEST FOR PRI SURVEY SLM7604B

Hi Carmen,

We received and acknowledged your PRI notice.
Kindly provide the following details for our necessary action.

- AIG vehicle number involved in the accident
- Date of accident

Thanks & Regards,

Hor Yin Rul (Viviane)
AIG

FNOL Adjuster I
Singapore FNOL | Claims Operations – Auto

Tel: 8001206556 | Ext: 1002208
Yinrul.Hor@aig.com | www.aig.sg

From: Carmen Lim [mailto:carmen@esteemperf.com.sg]
Sent: Tuesday, November 05, 2019 11:31 AM
To: AIG SGP, Claims-Survey
Cc: serence ctc; jenny chong
Subject: [EXTERNAL] REQUEST FOR PRI SURVEY SLM7604B

This message is from an external sender; be cautious with links and attachments.

Dear Sir/Madam,

NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PRE-ACTION PROTOCOL FOR NON INJURY MOTOR ACCIDENT CASES (NIMA)

We act for Grab Rentals Pte Ltd who has appointed the under-mentioned workshop to repair his motor vehicle no SLM 7604 B

Please be informed that the said vehicle can be inspected at :

Name of workshop : Esteem Performance Pte Ltd

Address : 385 SIN MING DRIVE (S) 575718

Tel : 8799 0066

Fax : 6259 3326

We hereby give 2 clear days notice to conduct a pre-repair inspection of the said vehicle at the above-mentioned workshop during office hours.

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday. The above -mentioned workshop will commence repairs should you fail to conduct the pre-repair inspection.

We are prefer **LKK Auto Consultants Pte Ltd- KENNETH** to survey the car.

Freundliche Grüße / Best Regards

Carmen Lim

Accident Claim Executive |

Operation Division

Esteem Performance Pte Ltd

M: 8799 0066

P: 6484 1221

E: carmen@esteemperf.com.sg

[5033 Ang Mo Kio Industrial Park](#)

[2 #01-259 \(Head Office\)](#)

[385 Sin Ming Drive Vicom](#)

[Inspection Centre](#)

[\(Showroom\)](#)

www.esteemperformance.com



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