

JOEL GOH
6500 6772

CC4/EQ19019673/Fpa3

ASSIGNMENT

Surveyor:

RAM

DOI: 06/11/2019

Date / Time : 06.11.2019

Registered in Merimen: 04.11.2019 by CDGE

Pre-assign / CCU / FTE



Insured Vehicle No. : SLK 3602T

Claim No. : DM19HO02982

Name of Insured : CHIN SEOK HUI

Policy No. : DMPPHQ19-000478

Insured Tel No. : HP: +65-96689167

Make / Model : HONDA SHUTTER

Excess Sec II :SS D.O.A : 04/11/2019 14:00

Place of Accident : YCK RD NEAR CROSS JUNCTION LENTOR DR & AMK AVE 4

Is driver the owner? (YES / NO) Nature of Accident :

If NO, Driver Name / Age :

OI GIA REPORT: YES NO ; TP GIA REPORT: YES NO

Driver Tel No. :

(V/L: YES/ NO)

Insured Liability : % Final ? Yes / No

SHC 3098M



INSRS:
WSP: CDGE LOYANG
Tel :
Liability :
RMKS:



INSRS:
WSP:
Tel :
Liability :
RMKS:



INSRS:
WSP:
Tel :
Liability :
RMKS:



INSRS:
WSP:
Tel :
Liability :
RMKS:

Date/ Time

SLK 3602T - X
SHC 3098M - CS/FCI14000627/R1qm3k3; DOA:23.9.13

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA :

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with

Email

Call

Final Liability:

%

(Agreed / Assessed BOLA S/N No. : , ,

If NO or B 28, Ass. Lia :

Repair Cost:

SS

Loss of Rental (LOR):

SS

(

days)

Loss of Use (LOU):

SS

(\$

x

days)

Loss of Income (LOI):

SS

(\$

x

days)

LOR only ☐ LOU only ☐

LOR + LOU ☐

LOR + LOI ☐

[Tick only one]

GIA/LTA Search

SS

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost

SS

Total:

SS

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

Name 1:

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

1) Claim status: Normal/Reject/Private Settle / (up)
2) Report Format: # 160-W
3) Survey fee:

COPY SENT

Ram

REF

EQ1

ASSIGNMENT

Veh No: SHC 3098M

Date: 22/Oct 2019

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Hyundai ioniQ (G3)

Reg: 1580

Colour: BLUE

Acc: Insured / Std / NI / NA

Sp Reading: 6019

T/Acc: Insured / Std / NI / NA

Engine: -

Chassis No: 24 KMHC8SICVLV126848.

Gen: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orMod: NR / S/Rim / STD A/Rim or

Tyre Size: F: 195/65R15

R: -

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / HITSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

RUBal

9

mm

RUBal

9

mm

L/Bal

9

mm

L/Bal

9

mm

D.O.A: 04/11/2019

D.O.A: 6/11/19

Survey held at:

Comfortdelgro (Loyang)Des. of Damages: Frt Rear / D/S / N/S / U/C / Hoodtop or

rear

The U/C / Chassis frame / Body Structure affected due to collision

Status:

Code:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect vehicle No: SHC 3098M

at Workshop/addr: comfortdelgro

/ 59 Loyang Drive

Insured:

Policy No:

Policy No:

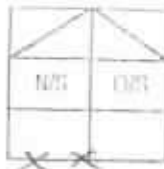
When Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Est. or Market Value:

IDAG Accident Report: Consistent? Yes or No

CJA / PRE: Given: Consistent? Yes or No

Est. Repair: 2 days Res: Yes or No

Lam Date: 5 J Val: Yes or No

CA / REV / REP: / 24 HRS

Date: Person Contacted

Vehicle: IN / OUT

Date / Time

Action / Instruction

PIP \$ 1699.28 (Reel) \$ 639.64
27/11

EQ

Part by P&T

Draw Date: This Page 01/1

If

Draw Date: This Page 02/1



: Prel. Report



: Final Report

Days Of Repair:

Resurvey No. of Trip:

Add Fee:



Site Insp: 14



Interview: 15



Tech. Insp: 15



Witness: 15

Report Format:

Lump Sum / L.B.I.: 15

Survey Form:

Inspection:

15/11/19

Drawn:

15/11/19

15/11/19

15/11/19



REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 04 Nov 2019)
Parts: 192 HYUNDAI IONIQ HYBRID 1.6 GLS DCT (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's (Price-denominated Standard List)
Print Code: ComfortDelGro Engineering Pte Ltd/SHC3098M/04/11/2019 16:25
Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*REAR BUMPER DEF <i>DEF</i>	20.00	0.00	*459.40 FL
2	1		*REAR BUMPER CENTER MOULDING <i>cra</i>	20.00	0.00	*451.25 FL
3	1		*REAR BUMPER LOWER CENTER MOULDING <i>cut</i>	20.00	0.00	*155.00 FL
4	2		*REAR BUMPER BEAM STAY RH / LH <i>xm</i>	20.00	0.00	*276.20 FL
5	2		*REAR BUMPER SIDE BRKT RH / LH <i>xm</i>	20.00	0.00	*66.20 FL
6	10		*REAR BUMPER CLIPS xxx nec <i>xxx nec</i>	20.00	0.00	*22.00 FL
7	1		*REAR BUMPER MAT xxx nec <i>xxx nec</i>	0.00	0.00	*50.00 F
8	1		*REVERSE SENSOR <i>xm</i>	0.00	0.00	*135.70 F
9	1		*REAR NO.PLATE WITH TRIM COVER xxx cra <i>cra</i>	0.00	0.00	*55.00 F

F=Franchise part. L=ListItemDisc.

Sub Total (S\$) 1,670.75
 - List Item Discount on L Items (S\$) 286.01
Total Parts (S\$) 1,384.74

ComfortDelGro Engineering Pte Ltd/SHC3098M/04/11/2019 16:25. Not valid without Reference section.
 Generated using Merimen e-Claims IEAS

KK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

6/11/19
 1600hrs
 Ram (LKK)
 88632778 (HP)
 Parasuram @ LKKauto.com
 Part by Part
 Aff repair photo
 2 repair days

Estimates on Miscellaneous Items

There are no new miscellaneous items selected.

Estimates on Labour

No	Particulars	Lab.Type	Amount
Labour Items			
1	PANEL BEATING	New	350.00 \$320
2	SPRAY PAINTING	New	250.00 \$200
3	WIRING CHECK	New	50.00 \$20 X
4	R/I REVERSE SENSOR	New	120.00 \$25
Gross Labour Cost (S\$)			770.00

ComfortDelGro Engineering Pte Ltd/SHC3098M/04/11/2019 16:25. Not valid without Reference section.
Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >

1069

REPAIR DETAILS**Reference****Part Source:** MRM-SG **Version:** 1.0 (Last Synchronised: 08 Nov 2019)**Parts:** 192 HYUNDAI IONIQ HYBRID 1.6 GLS DCT (A) (Catalogue:Merimen Singapore 1.0)**Labour:** Repairer's (Price-denominated Standard List)**Print Code:** ComfortDelGro Engineering Pte Ltd/SHC3098M/08/11/2019 15:00**Validity:** These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page**Further Info:** Items/values not in reference catalogue are prefixed with an asterisk *.**Estimates on Parts**

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*REAR BUMPER FOGLAMP <i>one</i>	20.00	0.00	*201.50 FL
2	1		*REAR BUMPER LOWER COVER <i>scr</i>	20.00	0.00	*28.70 FL
Sub Total (\$\$)						230.20
- List Item Discount on L Items (\$\$)						46.04
Total Parts (\$\$)						184.16

F=Franchise part. L=ListItemDisc.

ComfortDelGro Engineering Pte Ltd/SHC3098M/08/11/2019 15:00. Not valid without Reference section.
Generated using Merimen e-Claims IEAS

1054.28
1159.28

2338.90

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: EQ Insurance Company Ltd
5 Maxwell Road, #17-00 Tower Block
MND Complex
Singapore 069110

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Joel Goh

Date: 12 Nov 2019

Preliminary Advice

Insured Vehicle No	: SLK3602T	Accident Date	: 04/11/2019
TP Vehicle No	: SHC3098M	Assignment Date	: 06/11/2019
Make	: HYUNDAI IONIQ HYBRID	Est. Duration of Repair	: 2 days
Date of Inspection	: 06/11/2019		
Inspection At	: ComfortDelGro Engineering Pte Ltd (Loyang)		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages ...rear.... portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	2,154.74
Revised Amount	:S\$	1,699.28
Check Items (Estimated)	:S\$	0.00
Total	:S\$	1,699.28

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

Remarks

- () The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- (x) Other comments : We have not authorized repairs.

Date/Time: 04.11.2019 16:12

Page : 1

Team: ARC Repair TP(CLSO)1

JOB CARD

Sales Order:

JC NO.: 305346459

OWNER

COMFORT TRANSPORTATION PTE LTD
7010045
383 SIN MING DRIVE
Singapore SINGAPORE 575717
65508755

(IR) (O)
(P)

JUNT CARD NO.

REGN NO:

SHC3098M

MILEAGE

MAKE:

HYUNDAI

FUEL

E 1/2 F

MODEL

IONIQ(G3)

DATE/TIME IN

04.11.2019 14:40

YR OF MANU

22.10.2019

TARGET DATE

CHASSIS CODE

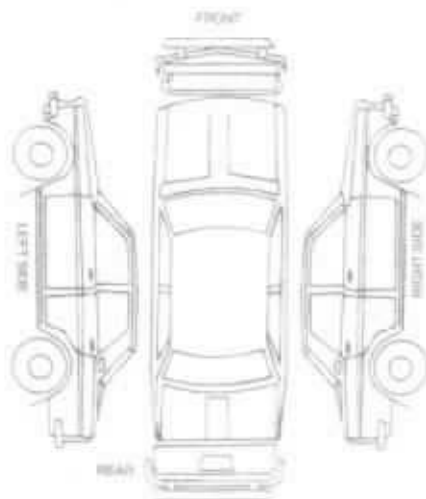
KMH851CVLU186848

COMPLETION DATE/TIME:

JOB DESCRIPTION

Accident Date: 04.11.2019
NATURE: 3P 04.11.19

S/NO LABOR CODE DESCRIPTION



KEYED & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

Damage Slip

Exit Pass

Vehicle No.: SHC3098M LIMITS

Vehicle No.: SHC3098M

Service Advisor

Signature/Date

Name of Service Advisor

Date

Returned to Service Reception upon collection

To be kept by Security Guard

COMPANY : THIRD PARTY'S CLAIMS (CAS)
 CUSTOMER: 7010045
 ADDRESS : COMFORT TRANSPORTATION PTE LTD
 383 SIN MING DRIVE
 SINGAPORE SINGAPORE 575717
 65508755

JOB NO : 305346459
 REGN NO : SHC3098M
 MILEAGE : 0000000000
 MAKE : HYUNDAI
 MODEL : IONIQ(G3)
 DATE OF REGN : 22.10.2019
 DATE/TIME IN : 04.11.2019 14:40
 ACCIDENT DATE : 04.11.2019

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001 FNPS	NO PLATE(S)W/TRIM COVER	1 N	55.00	0.00	55.00
0002 04-01-0104-2533-G	REAR BUMPER CTR MOULDING	1	451.25	20.00	361.00
0003 04-01-0104-2545-G	REAR BUMPER LWR MOUDLING	1	155.00	20.00	124.00
0004 04-01-0104-2282-G	REAR BUMPER	1	459.40	20.00	367.52
0005 04-01-0104-2370-G	REAR BUMPER FOGLAMP*	1	201.50	20.00	161.20
0006 04-01-0104-2540-G	REAR BUMPER LWR COVER*	1	28.70	20.00	22.96
0007 04-01-0104-1150-A	REAR BUMPER MAT	1	50.00		50.00
0008 04-01-0101-0111-G	REAR BUMPER CLIPS	10 L	22.00	20.00	17.60

SUB-TOTAL : 1,159.28

JOB NATURE

0000 PB	PANEL BEATING	320.00
0001 SP	SPRAYPAINT CHARGE	200.00
0002 L	R/I REVERSE SENSOR	20.00

* Supp items (Merimen submitted)

COMPANY : THIRD PARTY'S CLAIMS (CAS)
CUSTOMER: 7010045
ADDRESS : COMFORT TRANSPORTATION PTE LTD
383 SIN MING DRIVE
SINGAPORE SINGAPORE 575717
65508755

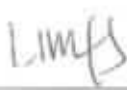
JOB NO : 305346459
REGN NO : SHC3098M
MILEAGE : 0000000000
MAKE : HYUNDAI
MODEL : IONIQ(G3)
DATE OF REGN : 22.10.2019
DATE/TIME IN : 04.11.2019 14:4
ACCIDENT DATE : 04.11.2019

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

SUB-TOTAL : 540.00

TOTAL : 1,699.28


MVA NAME & SIGNATURE
DATE :

AUTHORISED : YES / NO
SURVEYOR NAME & SIGNATURE
DATE :

Insurance Consultants hence notify
the insurer of the following:
• Insurer's approval for spray painting
• Resurvey damaged part(s) during resurvey
• Resurvey is subject to confirmation
• Resurvey is on a "Without Prejudice" basis
• Resurvey modification(s) is allowed
• Resurvey item(s) must be resurveyed and
subject to final approval from Insurance Company
Acknowledged by Repairer
Signature:

Our Job Ref No : 305346459

Date : 09/11/19

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

FINALIZATION FORM

To : LKK

Fax :

Attn : RAM

Vehicle Reg No. : SHC3098M

Date of Accident : 04-Nov-19

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: EQ INSURANCE --- SLK3602T
2. The finalized amount shall be:
 - (a) Spare Parts after List discount \$1,159.28
 - (b) Labour Charges \$540.00
 - Total for Part-By-Part Repair Cost \$1,699.28**
 - (c) Lumpsum Repair (if applicable)
Total for Lumpsum repair cost after Less: 20%
Final Lumpsum Repair cost

3. Estimated normal period for repairs: 2 working days.

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and
finalized amountSignature : 

Name : LIM T S

Tel : 62148398

Fax : 65468156

Signature : 

Name : RAM

Date : 11/11/19

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		NO		
3. Survey Fees	*****			
4. LTA Search Fee	\$7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

ComfortDelGro Engineering Pte Ltd (Co. Reg. No. 199506048W)
 59 Loyang Drive
 Singapore 508969
 Tel: 6214 8300



TP INSURER:
CTPL

EQ Insurance Company Ltd (HQ)

Singapore

PARTICULARS OF CLAIM

Claim Type:	THIRD PARTY	Ref. No:	
Policy No:		Date of Loss:	04/11/2019
Vehicle Reg. No.:	SHC3098M	Driveable?	
Party At Fault:	UNKNOWN		
Make/Model:	HYUNDAI IONIQ HYBRID, 1.6 GLS DCT (A)	Vehicle Reg. Date:	22/10/2019
Vehicle Colour:	BLUE	Chassis No:	KMHC851CVLU186848
Engine No:	G4LEKU397525		
Odometer:	0 KM		
Paint Type:			
List Item Discount:	20.00 %		
Total Loss?	NO		
Est. Duration of Repair (day)	4		
Present Location:	COMFORTDELGRO ENGINEERING PTE LTD (LOYANG)		

COST OF CLAIMS

	Amount
Parts	1,384.74
Miscellaneous Items	0.00
Labour	770.00
Paintwork Labour	0.00
Towing	0.00
Gross Total (S\$)	2,154.74
+ GST 7.00% (S\$)	150.83
Nett Amount (S\$)	2,305.57

This claim is handled by: LIM TIEN SIONG

Generated using Merimen e-Claims Internet Estimation & Adjusting System

196737 pa^m

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Status
Main	04 Nov 2019	04 Nov 2019 16:25 S\$2,154.74	06 Nov 2019 10:18 Assign			New Assignment

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS

Insured:	CTPL, Co. Reg. No.: 199303821R		
Main Claimant:	CTPL		
Vehicle Reg. No.:	SHC3098M	Date of Loss:	04/11/2019 14:00 - :59 [13 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / DM19HO02982	Policy/Cover Note No.:	DMPPHQ19-000478
Vehicle Reg. No. (Insured):	SLK3602T	Policy No. (Claimant):	
		Excess:	S\$0.00
Repairer:	ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300		
Handling Insurer:	EQ Insurance Company Ltd (HQ) - Tel: 6223 9433 ... [Handled by Joel Goh]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 15/11/2019]		
Adj Asg. Remarks:	WP PRS		

ASSOCIATED MAIL RECEIVED
[View All](#) [Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS
[View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Rom
P. Juman
7. 10.35 PM
V. 1h
E. ✓



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/EQ119019673/Fpa3

14 November 2019

CHIN SEOK HUI
8 Countryside Place
Singapore 789879

Dear Sir/Madam,

ACCIDENT INVOLVING SLK 3602T AND SHC 3098M ON 04/11/2019

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from **SHC 3098M** against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as it is head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHEW HSIAO TONG
Case Handler
DID: 6742 3197
FAX: 6741 4108
EMAIL: chewht@lkkauto.com

c.c. **EQ INSURANCE COMPANY LIMITED**
(Motor Claims Dept)

Our Ref : T 1119 / SHC3098M /JW(st)
 Your ref : _____
 Date : 15-Nov-19

EQ Insurance Company Limited
 5 Maxwell Road, MND Complex
 #17-00 Tower Block
 Singapore 069110

CDGE Taxi Claims Dept
 59 Loyang Drive 4th Flr
 Singapore 508989

ComfortDelGro Engineering Pte Ltd
 205 Braddell Road Singapore 579701

Mainline +65 6383 6280
 Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 198800449W

Workshops

Braddell
 205 Braddell Road
 Singapore 579701

Loyang
 59 Loyang Drive
 Singapore 508989

Sin Ming
 383 Sin Ming Drive
 Singapore 575717

Pandan
 45 Pandan Road
 Singapore 609286

Ubi
 320 Ubi Road 3
 Singapore 408649

Senoko
 24 Senoko Loop
 Singapore 758156

Sungei Kadut
 7 Sungei Kadut Way
 Singapore 728791

Yishun
 501 Yishun Industrial Park A
 Singapore 769732

Attn : **Motor Claims Department**

WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHC3098M YOUR INSURED SLK3602T AND OTHER _____ ON 04.11.19

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHC3098M which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving SLK3602T we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 1,818.23
2	<u>5</u> days Loss of Rental @ \$ 125.19 per day	\$ 625.95
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation Fees	\$ -
Sub Total :		\$ 2,451.67

HIRER'S CLAIM

7	<u>5</u> days Loss of Income @ \$ 80.00 per day	\$ 400.00
Total Claims:		\$ 2,851.67

We enclose herewith the following documents to support the claims: -

- a) Original repair bill :
- b) LTA search slip/s of : SLK3602T
- c) GIA / Police report/s of : SHC3098M
- d) Letter of authority from owner / hirer / operator
 - () Witness statement/s () Towing/Medical bill/receipts () Certificate of Insurance
 - () Photograph/s of Accident Scene (x) Downtime/Mileage record (x) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Jim Wong

CDGE Claims Department

Tel : 6214 8374 Fax: 6214 1843 Email : jimwong@cdge.com.sg

This is a computer generated letter. No signature is required.

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****Hyundai Ioniq SHC3098M , SLK3602T
YIO CHU KANG RD TWDS SLE.****ON 04-Nov-19 14:00**

I / We

ONG KIM KAM(Hirer) NRIC No.: **SXXXX071J**

and/or

(Relief) NRIC No.: **SXXXX071J**

Taxi Number

SHC3098M

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

04-Nov-2019

Name of Hirer

ONG KIM KAM

Hirer NRIC

SXXXX071J

Signature :



Address

**433 ANG MO KIO AVENUE 10 #05-...
560433**

Contact No.

97770250

A member of COMFORTDELGRO

ComfortDelGro Engineering Pte Ltd

215 Seletar Road Singapore (75701)
Maritime + 65 6383 6280 Facsimile + 65 6280 9755
Workshops

33 Loyang Drive Singapore 508365
363 Sei Meng Drive Singapore 537117
45 Pandan Road Singapore 636206
200 Ubi Road 3 Singapore 408644
34 Senoko Loop Singapore 758156
7 Sungei Kadut Way Singapore 728791
501 Yishun Industrial Park A Singapore 768713

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010325

BO INSURANCE COMPANY LIMITED

5 MAXWELL ROAD TOWER BLOCK #17-00
SINGAPORE SG 069110

CONTACT NO: 62239433

VEHICLE NO
SHC3098M

MAK
HYUNDAI

MODRI,
TONTQ(G3)

DATE OF RKG:
22.10.2019

CHASSIS CODE
KMHC851CVLJ186848

INV. NO/DATE
91477797 11.11.2019

JOB NO.
305346459

ODOMETER READING

DATE/TIME IN
04.11.2019 14:40

Description : 3P 04.11.19

S/No	Part No.
------	----------

Qty	Unit Price	%Disc	Net
-----	------------	-------	-----

PART REQUISITION

0001	FNPS	NO PLATE(S)	1	55.00	0.00	55.00
0002	04-01-0104-2533	TONIQV2 MOULDING ASSY-RR BUMPER CTR	1	451.25	20.00	361.00
0003	04-01-0104-2545	TONIQVC MOULDING-RRAR BUMPER LWR CTR	1	155.00	20.00	124.00
0004	04-01-0104-2282	TONIQVC COVER-RR BUMPER#	1	459.40	20.00	367.52
0005	04-01-0104-2370	TONIQ LAMP ASSY-RRAR FOG	1	201.50	20.00	161.20
0006	04-01-0104-2540	TONIQVC COVER-RR BPR UNDER CTR	1	28.70	20.00	22.96
0007	04-01-0104-1150	TONIQVC PROTECTOR MAT	1	50.00	0.00	50.00
SUB-TOTAL				:		1,141.68

SUB-TOTAL	:	1,141.68
-----------	---	----------

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested

CUSTOMER'S COPY

[illegible]

A member of COMFORTDELGRO

GST REG. NO. M2-8921817-3

ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 57701
Marine + 65 6363 6260 Facsimile + 65 6260 0755
Workshops

50 Luyang Drive Singapore 508969
363 Sin Ming Drive Singapore 575717
45 Poyden Road Singapore 605288
200 Ulu Road 3 Singapore 438642
34 Serangoon Loop Singapore 756156
7 Sungei Kadat Way Singapore 728791
301 Yishun Industrial Park A Singapore 766711

COMPANY REG. NO.: 199506048W
Page: 2

TAX INVOICE

8010325

EQ INSURANCE COMPANY LIMITED

5 MAXWELL ROAD TOWER BLOCK #17-00
SINGAPORE SG 069110

CONTACT NO: 62239433

VEHICLE NO
SHC3098M

MAKK
HYUNDAI

MODKI,
TONIQ(G3)

DATE OF RMC:
22.10.2019

CHASSIS CODE
KMHC851CVTJ1186848

INV. NO/DATE
91477797 11.11.2019

JOB NO.
305346459

CHROMETER READING

DATE/TIME IN
04.11.2019 14:40

S/No	Part No.		Qty	Unit Price	%Disc	Net
JOB NATURE						
0001	PB	PANEL BRATING		320.00		320.00
0002	SP	SPRAYPAINT CHARGE		200.00		200.00
0003	L	R/T REVERSE SENSOR		20.00		20.00
0004	20-05	REAR BUMPER CLIPS-10 pcs		17.60		17.60
SUB-TOTAL				:		557.60

Items total		1,699.28
Add GST @	7.000 %	118.95
Invoice amount		1,818.23

Issued by : KATHERINETAN 11.11.2019 14:22:37
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010325	91477797	1,818.23	

Our Ref: CT19110079

Date: 11 November 2019



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 04/11/2019 @ 14:00 hrs
ALONG YIO CHU KANG RD TWDS SLE.
INVOLVING SLK3602T

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC3098M** (the "Taxi"). The Taxi was hired to **ONG KIM KAM IC NO SXXXX071J** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

54C 3098M
MILEAGE READING

MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
	FROM	TO
315	0500	1935
280	2100	0503
387	0500	1935
195	2025	0503
300	0500	1940
work	1030	1300
182	2100	0500
353	0500	1954
186	2100	0502
313	0500	1959
To Mr Poon Ng Wing Tin (S)		
No NGC		

DATE	NAME OF DRIVER	MILEAGE READING	HOURS OPERATED (TIME)	
			FROM	TO
02 Oct / Nov '19	Aug	4415	2600	0501
01 Nov '19	Aug	4730	0500	1959
02	Aug	4925	2100	0458
03	Aug	5229	0800	2000
03	Aug	5587	0500	1940
04	Aug	5789	2100	0501
04	Aug	6019	0500	19445
4/11	Aug	6019	1400	1440
8/11	Aug	6019	1400	1440

Enquire Vehicle Insurance Details

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SLK3602T	04 Nov 2019 / 14:00:00	Successful	E04	EQ INSURANCE COMPANY LTD

Previous

OK

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Status
Main	04 Nov 2019	04 Nov 2019 16:25 S\$2,154.74	06 Nov 2019 10:18 Edit Adj Rpt	S\$1,699.28 Edit Estimates	S\$1,699.28 View Rpt	Pending for Survey Report
Supp #1	08 Nov 2019 14:58	08 Nov 2019 15:00 S\$184.16	08 Nov 2019 15:00 Edit Adj Rpt	S\$0.00 Edit Estimates	S\$0.00 View Rpt	Pending for Survey Report

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS									
Insured:	CHIN SEOK HUI , ID: S7040895C								
Main Claimant:	COMFORT TRANSPORTATION PTE LTD , Co. Reg. No.: 199303821R								
Vehicle Reg. No.:	SHC3098M	Date of Loss:	04/11/2019 14:00 - :59 [13 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / DM19HO02982	Policy/Cover Note No.:	DMPPHQ19-000478						
Vehicle Reg. No. (Insured):	SLK3602T	Policy No. (Claimant):	D-18088936MFSH						
		Excess:	S\$0.00						
Repairer:	ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300								
Handling Insurer:	EQ Insurance Company Ltd (HQ) - Tel: 6223 9433 ... [Handled by Joel Goh]								
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by PARASURAM SHANMUGAM] ... [Final Rpt due 15/11/2019]								
Adj Asg. Remarks:	WP PRS								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

SHC3098M (DM19HO02982)
[SLK3602T]
TP
COMFORT TRANSPORTATION PTE LTD
Nov 4 2019 2:00PM
[CHIN SEOK HUI]
ComfortDelGro Engineering Pte Ltd

Upload Documents Upload Photos Compose New Letter			View View in Browser	
Assessment Reports			1 per page	☒
No	Finalized On	ComfortDelGro Engineering Pte Ltd (Loyang)	Thumbnail	Print
1	04/11/19 16:25	Repairer Estimates	 Load HTM	
2	08/11/19 15:00	Repairer Estimates Suppl. #1	 Load HTM	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	12/11/19 15:00	Adjuster Immediate Advice	 Load HTM	
Photos/Images			3 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	07/11/19 10:37	General View	 Load JPG	☒
2	07/11/19 10:37	General View	 Load JPG	☒
3	07/11/19 10:37	General View	 Load JPG	☒
4	07/11/19 10:37	General View	 Load JPG	☒
5	07/11/19 10:37	General View	 Load JPG	☒
6	07/11/19 10:37	General View	 Load JPG	☒
7	07/11/19 10:37	General View	 Load JPG	☒
8	07/11/19 10:37	General View	 Load JPG	☒
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10	07/11/19 10:37	General View	 Load JPG	☒
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16	07/11/19 10:37	General View	 Load JPG	☒
17	07/11/19 10:37	General View	 Load JPG	☒
18	07/11/19 10:37	General View	 Load JPG	☒
19	07/11/19 10:37	General View	 Load JPG	☒
20	07/11/19 10:37	General View	 Load JPG	☒
21	07/11/19 10:37	General View	 Load JPG	☒
22	11/11/19 10:00	Reinspection Photo	 Load JPG	☒
23	11/11/19 10:00	Reinspection Photo	 Load JPG	☒
24	11/11/19 10:00	Reinspection Photo	 Load JPG	☒
25	11/11/19 10:00	Reinspection Photo	 Load JPG	☒
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35	11/11/19 10:00	Reinspection Photo	 Load JPG	☒
36	11/11/19 10:00	Reinspection Photo	 Load JPG	☒
37	11/11/19 10:00	Reinspection Photo	 Load JPG	☒

Assessment Reports				1 per page	☒
No	Finalized On	ComfortDelGro Engineering Pte Ltd (Loyang)		Thumbnail	Print
38	11/11/19 10:00	Reinspection Photo		Load JPG	☒
39	11/11/19 10:00	Reinspection Photo		Load JPG	☒
40	11/11/19 10:00	Reinspection Photo		Load JPG	☒
41	11/11/19 10:00	Reinspection Photo		Load JPG	☒
42	11/11/19 10:00	Reinspection Photo		Load JPG	☒
43	11/11/19 10:00	Reinspection Photo		Load JPG	☒
44	11/11/19 10:00	Reinspection Photo		Load JPG	☒
45	11/11/19 10:00	Reinspection Photo		Load JPG	☒
Documentation				1 per page	☒
No	Finalized On	ComfortDelGro Engineering Pte Ltd (Loyang)		Thumbnail	Print
1	04/11/19 16:26	E-filed GIA report		Load PDF	
No	Finalized On	EQ Insurance Company Ltd (HQ)		Thumbnail	Print
1	06/11/19 17:27	OI GIA REPORT		Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	12/11/19 14:58	TP ESTIMATE - MARKED		Load PDF	
2	06/12/19 16:22	TP LOD & DOCS		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Repairer ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/EQ119019673/FPA3Q2

Date: 18/12/2019

REFERENCE

Handling Insurer: EQ Insurance Company Ltd Policy No: DMPPHQ19-000478
Claimant
Vehicle No : SHC3098M **Insured Vehicle No :** SLK3602T
Date of Loss: 04/11/2019 **Nature of Claim:** TP **Claim No:** DM19HO02982

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHC3098M
 Make & Model: HYUNDAI IONIQ HYBRID, 1.6 GLS DCT (A) Engine No: G4LEKU397525
 Reg. Date: 22/10/2019 (Man. Year: 2019) Chassis No: KMHC851CVLU186848
 Colour: Blue Odometer: 6019 km
 Engine Capacity: 1580 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65 R15 Rear Tyre Size: 195/65 R15
 Front Left Side: Michelin 9 mm Rear Left Side: Michelin 9 mm
 Front Right Side: Michelin 9 mm Rear Right Side: Michelin 9 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,384.74	1,159.28	225.46	16.28
Miscellaneous Items	0.00	0.00	0.00	
Labour	770.00	540.00	230.00	29.87
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	2,154.74	1,699.28	455.46	21.14
+ GST 7.00/7.00% (S\$)	150.83	118.95	31.88	21.14
Nett Amount (S\$)	2,305.57	1,818.23	487.34	21.14

INSPECTION

Date of Assignment: 06/11/2019 Present Location: ComfortDelGro Engineering Pte Ltd (Loyang)
 Date Inspected: 06/11/2019 Inspected At: ComfortDelGro Engineering Pte Ltd (Loyang)
 59 Loyang Drive
 Singapore 508969
 Estimated Period of Repair: 2.0 days

Adjuster: PARASURAM SHANMUGAM

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 17 Dec 2019)
Parts:	192	HYUNDAI IONIQ HYBRID 1.6 GLS DCT (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SHC3098M)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deformed	459.40 FL	*459.40 FL
2	1		*REAR BUMPER CENTER MOULDING	Cracked	451.25 FL	*451.25 FL
3	1		*REAR BUMPER LOWER CENTER MOULDING	Cut	155.00 FL	*155.00 FL
4	2		*REAR BUMPER BEAM STAY RH / LH	Not Necessary	276.20 FL	*- FL
5	2		*REAR BUMPER SIDE BRKT RH / LH	Not Necessary	66.20 FL	*- FL
6	10		*REAR BUMPER CLIPS	Necessary	22.00 FL	*22.00 FL
7	1		*REAR BUMPER MAT	Necessary	50.00 F	*50.00 F
8	1		*REVERSE SENSOR	Not Necessary	135.70 F	*- F
9	1		*REAR NO.PLATE WITH TRIM COVER	Cracked	55.00 F	*55.00 F
10	1		*REAR BUMPER FOGLAMP (SUPPLEMENTARY)	Cracked	-	*201.50 FL
11	1		*REAR BUMPER LOWER COVER (SUPPLEMENTARY)	Scratched	-	*28.70 FL

F=Franchise part, L=ListItemDisc.

Sub Total (\$\$)	1,670.75	1,422.85
- List Item Discount on L Items 20.00/20.00% (\$\$)	286.01	263.57
Total Parts (\$\$)	1,384.74	1,159.28

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING	New	350.00	320.00
2	SPRAY PAINTING	New	250.00	200.00
3	WIRING CHECK	New	50.00	0.00
4	R/I REVERSE SENSOR	New	120.00	20.00
Gross Labour Cost (S\$)			770.00	540.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >