

INS. CASE OWNER:

CC 4/AIG1901

9660

Kenny

LKK:  
IDAC:

Surveyor:

Konneth

DOI:

7/11/19

Date / Time:

6/11/19

Registered in Merimen:

6/11/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

54T 8774G

Claim No.:

2AANM4716164

Name of Insured:

Peggy Ann Kortum

Policy No.:

201576776-01

Insured Tel No.:

HP:

Make / Model:

Mitsubishi

Excess Sec II :SS

D.O.A.:

29/10/19

Place of Accident:

SIN MINTY RD

Is driver the owner? ( YES / NO )

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO )

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

V 314A

INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:GA  
motorINSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

| Date/ Time                                                                                                                                          | STAGE                                    | DATE / PIC                                                              |
|-----------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------|-------------------------------------------------------------------------|
| V 314A - A                                                                                                                                          | Non-Reporting ltr (1st):                 |                                                                         |
|                                                                                                                                                     | Non-Reporting ltr (2nd):                 |                                                                         |
|                                                                                                                                                     | Non-Reporting ltr (Final):               |                                                                         |
| 21.11.19 04.19pm                                                                                                                                    | Notification ltr (if non-pickup):        |                                                                         |
|                                                                                                                                                     | Call OI:                                 | 21.11.19                                                                |
|                                                                                                                                                     | After call ltr to OI:                    |                                                                         |
| 21.11.19                                                                                                                                            | Documentation Check List: Handler Typist |                                                                         |
|                                                                                                                                                     | Notification ltr (if non-pickup)         |                                                                         |
| 17.02.20                                                                                                                                            | After call ltr to OI:                    |                                                                         |
|                                                                                                                                                     | Authorisation to Act:                    |                                                                         |
|                                                                                                                                                     | Release Voucher:                         |                                                                         |
|                                                                                                                                                     | Final Repair Bill:                       |                                                                         |
|                                                                                                                                                     | Car Rental Invoice:                      |                                                                         |
|                                                                                                                                                     | Towing Invoice:                          |                                                                         |
|                                                                                                                                                     | LTA / GIA:                               |                                                                         |
|                                                                                                                                                     | Medical Bill:                            |                                                                         |
|                                                                                                                                                     | PIR:                                     |                                                                         |
|                                                                                                                                                     | Mandate/Reject Instruction:              |                                                                         |
|                                                                                                                                                     | LOD:                                     |                                                                         |
|                                                                                                                                                     | Payment Breakdown Form:                  |                                                                         |
|                                                                                                                                                     | Post-Repair Photos:                      |                                                                         |
|                                                                                                                                                     | Others:                                  |                                                                         |
| PRELIMINARY ADVICE Date/Time: Sent By:                                                                                                              |                                          |                                                                         |
| FINALIZATION Date/Time: Confirm with: Confirm by: KSC                                                                                               |                                          |                                                                         |
| Repair Cost: 45 SS 2,200                                                                                                                            | ( 4 days) Reduction: 30 %                | Email <input checked="" type="checkbox"/> Call <input type="checkbox"/> |
| FINAL SETTLEMENT Date/Time: 17.05.20 Confirm with: GACE Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>                     |                                          |                                                                         |
| Final Liability: 90 %                                                                                                                               | (Agreed / Assessed) BOLA S/N No.:        | NA                                                                      |
| Repair Cost: SS 2,200.00                                                                                                                            | OI PROVE OFF STATIONARY + TP             |                                                                         |
| Loss of Rental (LOR): SS -                                                                                                                          | ( days)                                  |                                                                         |
| Loss of Use (LOU): SS 90.00                                                                                                                         | (\$ 30 x 3 days)                         |                                                                         |
| Loss of Income (LOI): SS -                                                                                                                          | (\$ x days)                              |                                                                         |
| LOR only <input type="checkbox"/> LOU only <input checked="" type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LO <input type="checkbox"/> | [Tick only one]                          |                                                                         |
| GIA/LTA Search: SS -                                                                                                                                |                                          |                                                                         |
| Medical: SS -                                                                                                                                       |                                          |                                                                         |
| Disbursement: SS -                                                                                                                                  | (e.g. Tow/ Independent )                 |                                                                         |
| Legal Cost: SS -                                                                                                                                    |                                          |                                                                         |
| Total: SS 2,290.00                                                                                                                                  | Global Sum SS:                           |                                                                         |
| FINAL PAYMENT Date/Time: 17.05.20 Confirm with: GACE Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>                        |                                          |                                                                         |
| Payee 1: SS 2,290.00                                                                                                                                | Name 1: GA MOTOR                         |                                                                         |
| Payee 2: (Strike if N.A.) SS                                                                                                                        | Name 2:                                  |                                                                         |
| Payee 3: (Strike if N.A.) SS                                                                                                                        | Name 3:                                  |                                                                         |

COPY SENT  
20/3/2020

12/03/2019

AUS. RES. BY:

REF: CS/AIG19019660/K d3

Special Instruction:

Surveyor: Yanpu

ASSIGNMENT (Office)

From (Person): Hur Yinnal

of AIG

Date/Time: 6/11/19 @ 2.02pm

Estimated Cost:

Bill to:

OD - TP WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

V3149

Insured:

SAT 87754

at Workshop m/s

GA Motor

Tel:

6453 9903

of

Blk 32 Sin Ming Drive # 01-331

Policy No:

Claim No:

399354716159003

Sum Insured:

Excess:

Make of Veh:

D.O.A.

24/10/2019

(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

3.40pm 06/11/19

Person Contacted:

Mrs. Tan

Vehicle:

IN OUT

Date/Time

Action/Instruction

ishmild ✓

6/11/19

Mrs. Tan Request to survey on 7/11/19 due to some space issue even though car is in.

8/11/19

@ 10.00am Mr Tan agree on direct settlement, will withdraw lawyer

REF: A14

SOLICITOR BY:

## ASSIGNMENT

From: Date: 7/11/19

Estimated Cost:

OD ☒ TP ☐ WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

V3149

at Workshop n/s

GA Motor

of Blk 32 Sin Ming Drive # 01-331

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

After 12pm

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

|     |     |
|-----|-----|
|     |     |
| N/S | O/S |
|     |     |

Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 09 days Res.: Yes or No

Lum Sum: 1.2 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS <sup>1up</sup>

Vehicle: IN / OUT

Date: Person Contacted:

Veh No: V 3149

Vt Regn: /

Type: M/Car / ☒ M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Honda RS150R

Colour:

Blue / White

A/C: Insured / Std / NI / NA

Sp Reading:

2707

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

Gen. Cond: ☒ Good / Fair / Poor / BurntSteering: In order / ☒ Jammed / Leaked / Burnt orBrake: In order / ☒ Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD AirRim or

Tyre Size: F:

90/80R17

R:

120/70R17

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

IRC

Front

Rear

R/Bal. 7 mm

R/Bal. 7 mm

L/Bal. mm

L/Bal. mm

D.O.A. 29/10/19

D.O.I. 7/11/19

Survey held at

☒

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

C/S body

The U/C / Chassis frame / Body Structure affected due to collision.

| Date / Time | Action / Instruction              |
|-------------|-----------------------------------|
|             | 45.1 + 2.200 (RED: + 1.250 X 1.1) |
|             |                                   |
|             |                                   |
|             |                                   |
|             |                                   |
|             |                                   |
|             |                                   |
|             |                                   |
|             |                                   |
|             |                                   |

Date/Time, File Path (s)?

☐

: Preli. Report

))

☐

: Final Report

Date/Time, File Path (s)?

3

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

3 + PS. 31

Phone:

Fax:

E-MAIL:

|  |
|--|
|  |
|  |
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|  |

Report Form(s):

Large Sign / U/C (s):

Add Fee: ☐ : Site Insp. (\$☐ : Interview (\$☐ : Tech. Insp. (\$☐ : Meet w/c (\$



盛 摩 哆  
GA MOTOR

TEL: 64539903 64539904 FAX: 64539904

Importer & Exporter - New & Used Motorcycles. Spare Parts & Accessories.  
Dealer of Honda, Yamaha, Suzuki and Vespa, etc. Repair & Service all motorcycles, scooters.



Estimated repair list for the accident motorcycle Honda RS150R Vehicle No. V3149

|       |                            |           |          |      |
|-------|----------------------------|-----------|----------|------|
| 1 pc  | Front mudguard             | R         | \$125.00 | X    |
| 1 pc  | Front Disc plate           | Ref/brake | \$230.00 | ✓    |
| 2 pcs | Front fork inner tubes     | TT/D11    | \$300.00 | ✓    |
| 2 pcs | Fork oil seal & fork oil   | na        | \$60.00  | ✓    |
| 1 pc  | Bottom steering stem       | By        | \$320.00 | ✓    |
| 1 set | Steering cone & bearing    | na        | \$65.00  | ✓    |
| 1 pc  | Front signal light (right) | CMT       | \$75.00  | ✓    |
| 1 pc  | Side fairing (right)       | CMT       | \$320.00 | ✓    |
| 1 pc  | side inner cover (black)   | D11       | \$115.00 | ✓    |
| 1 pc  | Front cover                | ngc/M     | \$220.00 | ✓    |
| 1 set | Footrest                   | BT/D11    | \$250.00 | ✓    |
| 1 pc  | Exhaust pipe               | Ref       | \$900.00 | ✓    |
|       | Towing                     |           | \$30.00  | ✓    |
|       | Labour                     |           | \$320.00 | 1501 |

Total : \$3430.00

Not Notarized  
1-1-19 61 Days @ 2200h



1. To ensure accuracy of data  
 2. To display damaged and/or missing data  
 3. To protect the user from data loss  
 4. To display data in a clear and concise manner  
 5. To display data in a way that is easy to understand  
 6. To display data in a way that is easy to compare and contrast  
 7. To display data in a way that is easy to analyze  
 8. To display data in a way that is easy to interpret  
 9. To display data in a way that is easy to communicate  
 10. To display data in a way that is easy to use



TEL: 64539903, 64539904 FAX: 64539904

[illegible]



Zurich General Insurance Malaysia Berhad (1249516-V)  
Level 23A, Mercuri 3, No. 3, Jalan Bangsar, KL Eco City, 59200 Kuala Lumpur, Malaysia  
Tel: 03-2109 6000 Fax: 03-2109 6888 Call Centre: 1-300-888-622

PRIMA

**CONFIRMATION OF PURCHASE OF INSURANCE**

E-C/Note No : D00823-19004481  
Issue Date & Time : 18 SEP 2019 09:09:09am  
Period of Cover : From - To -  
Vehicle Registration No. :  
Make of Vehicle : HONDA FS150FJ  
Engine No. : KC27E2255426 Chassis No. : PMKKC2760KB234923  
Capacity : 149.00 CC Year of Make : 2019  
Insured Name : TAN TIN HUAT  
Address : NO 48 JALAN MOLEK 3/17, TAMAN MOLEK, 81100, JOHOR BAHRU, JOHOR DARUL TAKZIM  
NRIC/Business Reg No. : 901214-01-5477  
Type of Cover : V-CO MOTOR COMPREHENSIVE  
Use of Vehicle : MOTORCYCLE - Z-RIDER  
HP Owner :  
Sum Insured (RM) : 8,400.00  
Transaction Type : New

|                 |      |            |                  |      |        |
|-----------------|------|------------|------------------|------|--------|
| Sum Insured     | (RM) | 8,400.00   | Premium          | (RM) | 237.78 |
| All Rider (Y/N) |      | Y          | All Rider Amt    | (RM) | 118.89 |
| NCD %           |      | 0.000000 % | NCD Amt          | (RM) | 0.00   |
|                 |      |            | Basic Net        | (RM) | 356.67 |
| Tuition Load %  |      | 0 %        | Tuition Load Amt | (RM) | 0.00   |
|                 |      |            | Extra Coverage   | (RM) | 0.00   |
| SST             |      | 6.00 %     | SST              | (RM) | 21.40  |
|                 |      |            | Stamp Duty       | (RM) | 10.00  |
|                 |      |            | Cycle PAC        | (RM) | 13.78  |
| Act Premium     | (RM) | 62.91      | Payable Premium  | (RM) | 401.85 |

| Extra Benefits | Extra Sumin (RM) | Extra Premium (RM) |
|----------------|------------------|--------------------|
| ALL RIDERS     | 0.00             | 0.00               |
| Cycle PAC      | 5,500.00         | 13.78              |

Named Drivers  
ALL RIDERS

PRE-REPAIR INSPECTION REQUEST – V3149 vs SGT8775G (OI) on D.O.A.: 29/10/2019

From: Hor, Yinnul  
To: 'assignments@kkauto.com', Admin A (admin-a@kkauto.com)  
Cc: Fong, Andy-SY; Fan, Winnie-LW; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Parthiban, Theerthan; Subramaniam, Divyashni  
Sent: 11/6/2019 2:02:26 PM  
Attachments: 191109.pdf; 191109.pdf

Hi,

Please refer to the enclosed request from Catherine Lim LLC.

Claim no : 39935471615G003  
Case Owner : Lee Ming Yao

If you have any queries/concerns, please let us know.  
Kindly assist to assign Kenneth Kong as Single Joint Expert as requested.

Thanks & Regards,

Hor Yin Rui (Viviane)  
AIG  
FNOL Adjuster I  
Singapore FNOL | Claims Operations – Auto  
  
Tel: 8001206556 | Ext: 1002208  
Yinnul.Hor@aig.com | www.aig.sg

From: Sally [mailto:info@catherinelimllc.com]  
Sent: Wednesday, November 06, 2019 12:30 PM  
To: Hor, Yinnul  
Cc: Fong, Andy-SY; Fan, Winnie-LW; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Parthiban, Theerthan; Subramaniam, Divyashni  
Subject: [EXTERNAL] RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SGT8775G AND V3149 ON 29/10/2019

This message is from an external sender; be cautious with links and attachments.

Dear Sir (Without Prejudice)

We refer to your email.

Our client is agreeable to Kenneth Kong – UKK. Please arrange.

Regards  
Sally Goh  
Catherine Lim LLC  
20 Havelock Road #03-01  
Central Square  
Singapore 059765  
Email: info@catherinelimllc.com

From: Hor, Yinnul [mailto:Yinnul.Hor@aig.com]  
Sent: Wednesday, November 06, 2019 11:09 AM  
To: info@catherinelimllc.com  
Cc: Fong, Andy-SY; Fan, Winnie-LW; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Parthiban, Theerthan; Subramaniam, Divyashni  
Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SGT8775G AND V3149 ON 29/10/2019

This is a secure, encrypted message. To read it, open the attachment.

这是安全加密信息。如要阅读此信息，请开启附件。

นี่คือการรักษาความปลอดภัยของข้อมูลที่เข้ารหัสลับ เพื่ออ่านมันให้เปิดไฟล์แนบมา

이것은 안전하고 암호화된 메시지입니다. 그것을 읽으려면 첨부 파일을 엽니다.

Ini adalah pesan aman terenkripsi. Untuk membacanya, membuka attachment.



After that, open the attachment.

**Disclaimer:** This email and its content are confidential and intended solely for the use of the individual named. If you have received this email in error or simply delete it.

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**IMPORTANT NOTICE:**  
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Without Prejudice

Your Reference : CL/191109/T/GA  
Our Reference : 3993547161SG003

Dear Sir/Madam,

We refer to your Notice of Accident of even date

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

| Name of Surveyor         | Company Name                           |
|--------------------------|----------------------------------------|
| AIG In House Surveyor    | AIG Asia Pacific Insurance Pte Ltd     |
| Lawrence Ng Chun Koe     | Priority Services                      |
| Jeffrey Ong Leng Kiat    | Priority Services                      |
| Jimmy Lee                | Priority Services                      |
| EC Looi                  | Automobile Inspection Services Pte Ltd |
| Pang Kiah Keen (Frankie) | Formteam Adjusters Pte Ltd             |
| Ng You Han               | Formteam Adjusters Pte Ltd             |
| Soun HanXin (Gary)       | Formteam Adjusters Pte Ltd             |
| Chow Bo Xiong            | Formteam Adjusters Pte Ltd             |
| Chua Soo Teck (Benjamin) | Formteam Adjusters Pte Ltd             |
| Kalvin Ang               | LKK Auto Consultants Pte Ltd           |
| Xing Guo Qiang           | LKK Auto Consultants Pte Ltd           |
| Marcus Chua              | LKK Auto Consultants Pte Ltd           |
| Mohamad Taufikh          | LKK Auto Consultants Pte Ltd           |
| Adrian Ling              | LKK Auto Consultants Pte Ltd           |
| Mohammed Rasul           | LKK Auto Consultants Pte Ltd           |
| Kenneth Kong             | LKK Auto Consultants Pte Ltd           |

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Hor Yee Rui (Viviane)  
AIG  
FNOL Adjuster I  
Singapore FNOL | Claims Operations – Auto

Tel: 8001206556 | Ext: 1002208  
Yield.Horlitz@ps.com | www.arp.az

**From:** Sally [mailto:info@catherinelimlc.com]  
**Sent:** Tuesday, November 05, 2019 4:16 PM  
**To:** ClaimsDocManagement  
**Subject:** [EXTERNAL] YOUR REF: SGT 8775G OUR REF: CJ/191109/T/GA

This message is from an external sender; be cautious with links and attachments.

Dear Sir



Please find attached, PRI notice for your attention.

Regards

Sally Goh

Catherine Lim LLC

20 Havelock Road #03-01

Central Square

Singapore 059765

Email: [info@catherinelimllc.com](mailto:info@catherinelimllc.com)

## CATHERINE LIM LLC

林 林 ADVOCATES & SOLICITORS  
翠 NOTARY PUBLIC - 公証官  
詩 COMMISSIONER FOR OATHS - 宣誓官  
律  
師 CATHERINE C.L.LIM  
情 DIRECTOR  
LL.B (HONS) SINGAPORE - 法律系 - 律師  
M.B.A. (BUSINESS LAW) - 商業系 - 碩士

20 Havelock Road #03-01  
Central Square Singapore 059765  
UEN No. 201310922K

Tel: (65) 6438 5500  
Fax: (65) 6438 0111  
www.catherinelimllc.com  
Email: info@catherinelimllc.com  
CATHERINE LIM LLC is a law corporation  
with limited liability

Your Ref: SGT 8775G  
Our Ref: CL/191109/T/GA.sg

05 November 2019

AIG Asia Pacific Insurance Pte Ltd  
AIG Building  
78 Shenton Way  
#07-16  
Singapore 079120  
Attn: Motor Claims Department

via fax: 6415 3727 & By Hand

Peggy Tan Sor Tin  
24 Sin Ming Road  
#10-37  
Singapore 570024

CERTIFICATE OF POSTING  
(Please be informed that all supporting documents  
have been forwarded to your insurer.)

Dear Sir

**RE: NOTICE TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO  
PRE-ACTION PROTOCOL FOR NON-INJURY MOTOR ACCIDENT CLAIMS (NIMA)**

**ACCIDENT INVOLVING V 3149 / SGT 8775G ON 29.10.2019 ALONG SIN MING ROAD OPEN SPACE  
CARPARK**

We are instructed by **TAN TIN HUAT** to notify you of a road traffic accident involving our client's vehicle No. V 3149 and vehicle No. SGT 8775G driven by you at the material time. A copy of the Singapore Accident Statement and/or Police Report is enclosed.

As a result of the accident, our client's motor vehicle has been damaged. Before our client proceed to repair the damaged motor vehicle, please let us know within **2 working days** of your receipt of this notice whether you/your insurer would like to conduct a pre-repair survey of the motor vehicle. If we do not receive any reply from you/your insurer within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Please let us know your appointed surveyor.

Venue: GA Motor  
Blk 32 Sin Min Drive  
#01-331  
Singapore 575706

Tel: 6453 9903

Contact Person: Mrs Tan

Yours faithfully

cc: clients

## Asher Sng (LKKAuto)

---

**From:** Asher Sng (LKKAuto)  
**Sent:** Thursday, 21 November 2019 4:23 PM  
**To:** GAMOTOR@GMAIL.COM  
**Subject:** ACCIDENT INVOLVING V 3149 & SGT 8775G ON 29/10/2019

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sir/Madam,

### **ACCIDENT INVOLVING V 3149 & SGT 8775G ON 29/10/2019**

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051.

In order to expedite the claim process, please forward all relevant documents to us (LKK) to proceed on negotiate settlement.

Thank You,

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [asher@sng@lkkauto.com](mailto:asher@sng@lkkauto.com) | fax: 6741-4106

Blk S1, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Claim Audit

| AUDIT TRAIL |                   |                         |                                                                                                                                   |                           |
|-------------|-------------------|-------------------------|-----------------------------------------------------------------------------------------------------------------------------------|---------------------------|
| No.         | On                | Audit                   | Remarks                                                                                                                           | By                        |
| 1           | 06 Nov 2019 16:25 | Clim Dtl Modified       | Claimant's Name: -> -.                                                                                                            | [A] Nivitha Govindasamy   |
| 2           | 06 Nov 2019 16:25 | Clim Veh Model Changed  | (205815) HYUNDAI ELANTRA 1.6 AD (A).                                                                                              | [A] Nivitha Govindasamy   |
| 3           | 06 Nov 2019 16:25 | Clim Created            | Reg No: V3149. Acct Date: 2019/10/29. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Ga Motor (HQ) | [A] Nivitha Govindasamy   |
| 4           | 06 Nov 2019 16:25 | Adj Co Assigned         | LKK Auto Consultants Pte Ltd (HQ):                                                                                                | [A] Nivitha Govindasamy   |
| 5           | 06 Nov 2019 16:25 | Adj Next Rpt Changed    | Next Rpt:Final Rpt.Due Date:2019/11/15                                                                                            | [A] Nivitha Govindasamy   |
| 6           | 06 Nov 2019 16:25 | Adj Mandate Set         | Approved:0.00.Reinsp:Adj decides.                                                                                                 | [A] Nivitha Govindasamy   |
| 7           | 06 Nov 2019 16:25 | Clim Ins Co Changed     | [200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)                     | [I] Merimen Administrator |
| 8           | 06 Nov 2019 16:26 | Assignment 1st Accessed |                                                                                                                                   | [A] LEE SU THING          |
| 9           | 06 Nov 2019 16:26 | Adj Adjuster Assigned   | [None] -> KENNETH KONG                                                                                                            | [A] Nivitha Govindasamy   |
| 10          | 08 Nov 2019 14:54 | Label Added             | (19):Fastlane.                                                                                                                    | [A] Lau Shu Pei           |
| 11          | 08 Nov 2019 14:57 | Clim Dtl Modified       | Claimant's Name: - -> TAN TIN HUAT. Claimant's ID: -> G791595Q.                                                                   | [A] Lau Shu Pei           |
| 12          | 08 Nov 2019 14:57 | Clim Veh Model Changed  | (205815) -> (204822) HONDA 400X 399cc.                                                                                            | [A] Lau Shu Pei           |
| 13          | 14 Nov 2019 08:59 | Video Downloaded        | Downloaded Video - Accident                                                                                                       | [A] Asher Sng Rong Yi     |
| 14          | 21 Nov 2019 15:56 | Video Downloaded        | Downloaded Video - Accident                                                                                                       | [A] Asher Sng Rong Yi     |
| 15          | 21 Nov 2019 15:57 | Video Downloaded        | Downloaded Video - Accident                                                                                                       | [I] Lee, Ming-Yao         |
| 16          | 17 Feb 2020 12:20 | Adj Rpt Initiated       |                                                                                                                                   | [A] JOANNE LEE KHANG MIN  |
| 17          | 17 Feb 2020 12:20 | Clim Dtl Modified       | Claim Conclusion: -> 3.                                                                                                           | [A] JOANNE LEE KHANG MIN  |
| 18          | 17 Feb 2020 12:20 | Clim Dtl Modified       | JPJ Reg. Date: -> .                                                                                                               | [A] JOANNE LEE KHANG MIN  |
| 19          | 17 Feb 2020 12:20 | Clim Details Notified   |                                                                                                                                   | [A] JOANNE LEE KHANG MIN  |
| 20          | 17 Feb 2020 16:50 | Clim Dtl Modified       | JPJ Reg. Date: -> 2019/09/18.                                                                                                     | [A] JOANNE LEE KHANG MIN  |
| 21          | 17 Feb 2020 17:27 | Adj Mandate Request     | Cur.Req:2350.00:LIABILITY: 100% B:NIL OI MOVE OFF STATIONARY HIT TP                                                               | [A] Asher Sng Rong Yi     |

Date From

Date To

Audit Type

None

Go

| ACTIVITY  |
|-----------|
| No record |

| Merimen Billing for this case - Transaction History |                      |                       |           |                                      |                                                |       |             |        |
|-----------------------------------------------------|----------------------|-----------------------|-----------|--------------------------------------|------------------------------------------------|-------|-------------|--------|
| Ref No                                              | Bill Date            | Bill Type             | Acc. Type | Acc Name                             | Co Name (Branch)                               | Ref 1 | Ref 2       | Amount |
| 2339266                                             | 08 Nov 2019 08:55:51 | Video Upload          | Motor     | AIG Asia Pacific Insurance Pte. Ltd. | AIG Asia Pacific Insurance Pte. Ltd. (SG)      | V3149 | Hor, Yinrul | xx.xx  |
| 2339271                                             | 08 Nov 2019 08:58:40 | TP Case (Insurer)     | Motor     | LKK Auto Consultants Pte Ltd         | AIG Asia Pacific Insurance Pte. Ltd. (Express) | V3149 | SGT8775G    | 11.77  |
| 2440256                                             | 17 Feb 2020 12:20:38 | OD/TP Case (Adjuster) | Motor     | LKK Auto Consultants Pte Ltd         | LKK Auto Consultants Pte Ltd (HQ)              | V3149 | SGT8775G    | 11.77  |

Print Received Message

This mail is associated with :

**\*V3149 (3993547161SG)**  
**[SGT8775G]**  
TP  
TAN TIN HUAT  
Oct 29 2019 12:00AM  
[PEGGY TAN SOR TIN]  
Ga Motor

**From**     **AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS)**, sent on **11/03/2020 11:17 AM**.  
**To**       **LKK\_HQ**  
**Subject**   **Alert - Adj Mandate Approved (S\$2290.00) - V3149 - Claim Handler: Lee, Ming-Yao**

Approved:2290.00:Hi, Make sure clearance with OI. Start LOU at \$30/day

...CLAIM SUBFOLDER...(Pending for Survey Report)  
Fastlane

CLAIM SUBFOLDER TRACKING

| Case | Notified                                | Est Submitted | Adj Assigned                                      | Adj Rpt                                              | Adj Submitted                                  | Ins Auth'd | Status                                                          |
|------|-----------------------------------------|---------------|---------------------------------------------------|------------------------------------------------------|------------------------------------------------|------------|-----------------------------------------------------------------|
| Main | 31 Oct 2019<br><a href="#">Edit Reg</a> |               | 06 Nov 2019 00:00<br><a href="#">Edit Adj Rpt</a> | <b>S\$2,200.00</b><br><a href="#">Edit Estimates</a> | <b>S\$2,200.00</b><br><a href="#">View Rpt</a> |            | <b>Pending for Survey Report</b><br><a href="#">Cancel Case</a> |

Main

Reference

Claim Details

Documents

Show All

CLAIM SUBFOLDER DETAILS

[Created by adjuster]

|                             |                                                                                                                       |                        |                                                                             |
|-----------------------------|-----------------------------------------------------------------------------------------------------------------------|------------------------|-----------------------------------------------------------------------------|
| Insured:                    | PEGGY TAN SOR TIN, ID: S1550577Z                                                                                      |                        |                                                                             |
| Main Claimant:              | TAN TIN HUAT, ID: G791595Q                                                                                            |                        |                                                                             |
| Vehicle Reg. No.:           | V3149                                                                                                                 | Date of Loss:          | 29/10/2019 00:00 - :59<br>[1 Months and 11 Days From LTA Reg Date (Man Yr)] |
| Claim Type:                 | TP / 3993547161SG                                                                                                     | Policy/Cover Note No.: | 2100506336 (Comprehensive)                                                  |
| Vehicle Reg. No. (Insured): | SGT8775G                                                                                                              | Policy No. (Claimant): |                                                                             |
|                             |                                                                                                                       | Excess:                |                                                                             |
| Repairer:                   | Ga Motor (HQ) Blk 32 Sin Ming Drive, #01-331, 575706 Sin Ming - Tel: 64539903                                         |                        |                                                                             |
| Handling Insurer:           | AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Lee, Ming-Yao] MingYao.Lee@aig.com |                        |                                                                             |
| Adjuster:                   | LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 15/11/2019]       |                        |                                                                             |

ASSOCIATED MAIL RECEIVED

[View All](#) [Compose Case Mail](#)

- AIG\_SG\_EXPRESS (11/03/2020): Alert - Adj Mandate Approved (S\$2290.00) - V3149 - Claim Handler: Lee, Ming-Yao
- AIG\_SG (08/11/2019): Request to upload TP GIA Report

ALL ASSOCIATED TASKS

[View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

| Due Date    | Priority | Type | Task Group | Subject | Handler | Assigned By | Completed On | Created On | Done? |
|-------------|----------|------|------------|---------|---------|-------------|--------------|------------|-------|
| No results. |          |      |            |         |         |             |              |            |       |

Claim Documents

\*V3149 (3993547161SG)  
[SGT8775G]  
TP  
TAN TIN HUAT  
Oct 29 2019 12:00AM  
[PEGGY TAN SOR TIN]  
Ga Motor

Upload Documents

Upload Photos

Compose New Letter

Upload Video

Upload Audio

View

View in Browser

Video

1 per page

| No | Finalized On   | AIG Asia Pacific Insurance Pte. Ltd. (SG) | Thumbnail                                                                                    | Print |
|----|----------------|-------------------------------------------|----------------------------------------------------------------------------------------------|-------|
| 1  | 08/11/19 08:55 | Video - Accident                          |  Load MOV |       |

Letters/Correspondences

1 per page

| No | Finalized On | LKK Auto Consultants Pte Ltd (HQ)                  | Thumbnail                                                                                | Print |
|----|--------------|----------------------------------------------------|------------------------------------------------------------------------------------------|-------|
| 1  | (Draft)      | Third Party Express Settlement - Payment Breakdown |  Edit |       |

Photos/Images

3 per page

| No | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail                                                                                      | Print                               |
|----|-----------------|-----------------------------------|------------------------------------------------------------------------------------------------|-------------------------------------|
| 1  | 17/02/20 17:26  | Odometer Reading                  |  Load JPG   | <input checked="" type="checkbox"/> |
| 2  | 17/02/20 17:26  | General View                      |  Load JPG   | <input checked="" type="checkbox"/> |
| 3  | 17/02/20 17:26  | General View                      |  Load JPG   | <input checked="" type="checkbox"/> |
| 4  | 17/02/20 17:26  | General View                      |  Load JPG  | <input checked="" type="checkbox"/> |
| 5  | 17/02/20 17:26  | General View                      |  Load JPG | <input checked="" type="checkbox"/> |
| 6  | 17/02/20 17:26  | General View                      |  Load JPG | <input checked="" type="checkbox"/> |
| 7  | 17/02/20 17:26  | General View                      |  Load JPG | <input checked="" type="checkbox"/> |
| 8  | 17/02/20 17:26  | General View                      |  Load JPG | <input checked="" type="checkbox"/> |
| 9  | 17/02/20 17:26  | General View                      |  Load JPG | <input checked="" type="checkbox"/> |
| 10 | 17/02/20 17:26  | General View                      |  Load JPG | <input checked="" type="checkbox"/> |
| 11 | 17/02/20 17:26  | General View                      |  Load JPG | <input checked="" type="checkbox"/> |
| 12 | 17/02/20 17:26  | General View                      |  Load JPG | <input checked="" type="checkbox"/> |
| 13 | 17/02/20 17:26  | General View                      |  Load JPG | <input checked="" type="checkbox"/> |
| 14 | 17/02/20 17:26  | General View                      |  Load JPG | <input checked="" type="checkbox"/> |
| 15 | 17/02/20 17:26  | General View                      |  Load JPG | <input checked="" type="checkbox"/> |
| 16 | 17/02/20 17:26  | General View                      |  Load JPG | <input checked="" type="checkbox"/> |
| 17 | 17/02/20 17:26  | General View                      |  Load JPG | <input checked="" type="checkbox"/> |
| 18 | 17/02/20 17:26  | General View                      |  Load JPG | <input checked="" type="checkbox"/> |

Documentation

1 per page

| No | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ)         | Thumbnail                                                                                      | Print |
|----|-----------------|-------------------------------------------|------------------------------------------------------------------------------------------------|-------|
| 1  | 08/11/19 14:58  | EMAIL FROM AIG DD 06112019                |  Load PDF |       |
| 2  | 08/11/19 14:58  | NOTICE & POLICE REPORT                    |  Load PDF |       |
| 3  | 08/11/19 16:58  | TP ESTIMATE- MARKED.                      |  Load PDF |       |
| 4  | 21/11/19 16:37  | LETTER TO OI                              |  Load PDF |       |
| 5  | 17/02/20 12:32  | LOD                                       |  Load PDF |       |
| 6  | 17/02/20 14:39  | LOG CARD                                  |  Load PDF |       |
| 7  | 26/03/20 10:40  | WORKSHOP INVOICE                          |  Load PDF |       |
| 8  | 26/03/20 10:40  | AUTHORISATION TO ACT FORM                 |  Load PDF |       |
| 9  | 26/03/20 10:40  | Release Voucher                           |  Load PDF |       |
| No | Finalized On    | AIG Asia Pacific Insurance Pte. Ltd. (SG) | Thumbnail                                                                                      | Print |
| 1  | 08/11/19 08:55  | OI GIA REPORT                             |  Load PDF |       |

Documents Checklist

DOCUMENTS CHECKLIST

Reset

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There are no document checklists configured.



Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To:

☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

THIRD PARTY EXPRESS SETTLEMENT  
(PAYMENT BREAKDOWN)

|                   |                     |        |                    |
|-------------------|---------------------|--------|--------------------|
| Vehicle No:       | SGT8775G (Insd veh) | Model: | HONDA FS150F 149CC |
|                   | V3149 (TP veh)      |        |                    |
| Date of Accident: | 29/10/2019          |        |                    |

|                                                                                                                                     |   |                                                  |                                        |
|-------------------------------------------------------------------------------------------------------------------------------------|---|--------------------------------------------------|----------------------------------------|
| Global Sum Settlement                                                                                                               | : | <input type="checkbox"/> Yes                     | <input checked="" type="checkbox"/> No |
| Repair Estimate                                                                                                                     | : | \$                                               | 3,330.00                               |
| Final Repair Cost                                                                                                                   | : | \$                                               | 2,200.00                               |
| Loss of Use                                                                                                                         | : | \$                                               | 90.00                                  |
| Rental (if any)                                                                                                                     | : | \$                                               | 0.00                                   |
| LTA / GIA Search Fee                                                                                                                | : | \$                                               | 0.00                                   |
| Others:                                                                                                                             | : | \$                                               | 0.00                                   |
|                                                                                                                                     | : | \$                                               |                                        |
| Final Settlement Sum                                                                                                                | : | \$                                               | 2,290.00                               |
| Is Third Party Workshop GIA Registered? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO (Kindly indicate below) |   |                                                  |                                        |
| A) For <u>Non GIA Registered Workshop</u> :                                                                                         |   | Agreed Liability _____ 100 _____ (%)             |                                        |
| B) For <u>GIA Registered Workshop</u> :                                                                                             |   | BOLA Applicable: Yes/ No BOLA Scenario No: _____ |                                        |
| BOLA Liability: _____ (%)                                                                                                           |   | Assessed Liability (*): _____ (%)                |                                        |
| * Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.                                |   |                                                  |                                        |
| Remarks _____                                                                                                                       |   |                                                  |                                        |

|                                        |          |   |            |
|----------------------------------------|----------|---|------------|
| Payment Instruction: Payee's Breakdown |          |   |            |
| 1)                                     | GA Motor | : | \$ 2,29000 |
| 2)                                     |          | : | \$         |

JOANNE LEE KHANG MIN  
LKK Auto Consultants Pte Ltd

26 Mar  
2020  
Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;  
Medical Report/ Bill (if any)

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG19019660/KES3Q2

Date: 26/03/2020

## REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100506336  
**Claimant**  
**Vehicle No :** V3149 **Insured Vehicle No :** SGT8775G  
**Date of Loss:** 29/10/2019 **Nature of Claim:** TP **Claim No:** 3993547161SG

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: **V3149**  
 Make & Model: HONDA FS150F, 149cc Engine No: KC27E2255426  
 Reg. Date: 18/09/2019 (Man. Year: 1900) Chassis No: PMKKC2760KB234923  
 Colour: White/Blue Odometer: 2707 km  
 Engine Capacity: 149 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): **Market Value/New Car Price**

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

## CONDITION OF TYRES

Front Tyre Size: 90/80 R17 Rear Tyre Size: 120/70 R17  
 Front Left Side: IRC 7 mm Rear Left Side: IRC 7 mm  
 Front Right Side: 0 mm Rear Right Side: 0 mm

The above values represent the remaining tyre treads depth

| COST OF CLAIMS                                  | Repairer's      | Adjuster's      | Difference      | Diff %       |
|-------------------------------------------------|-----------------|-----------------|-----------------|--------------|
| Parts                                           | 2,980.00        | 2,569.50        | 410.50          | 13.78        |
| Miscellaneous Items                             | 0.00            | 0.00            | 0.00            |              |
| Labour                                          | 350.00          | 180.00          | 170.00          | 48.57        |
| Paintwork Labour                                | 0.00            | 0.00            | 0.00            |              |
| Towing                                          | 0.00            | 0.00            | 0.00            |              |
| <b>Calculated Gross Total (S\$)</b>             | <b>3,330.00</b> | <b>2,749.50</b> | <b>580.50</b>   | <b>17.43</b> |
| <b>Approved Total (Overridden) (S\$)</b>        |                 | <b>2,200.00</b> |                 |              |
| <b>Nett Amount (S\$)</b>                        | <b>3,330.00</b> | <b>2,200.00</b> | <b>1,130.00</b> | <b>33.93</b> |
| <b>+ Loss of Use (3.0 x S\$30.00/day) (S\$)</b> |                 | 90.00           |                 |              |
| <b>Nett Liability (S\$)</b>                     |                 | <b>2,290.00</b> |                 |              |

## INSPECTION

Date of Assignment: 06/11/2019  
 Date Inspected: 07/11/2019 Inspected At: Ga Motor (HQ)  
 Blk 32 Sin Ming Drive, #01-331  
 Singapore 575706  
 Estimated Period of Repair: 4.0 days

Adjuster: KENNETH KONG

Manager: Asher Sng Rong Yi

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

REPAIR DETAILS

Recommended Parts

| No. | Qty | Part No. | Particulars                  | Condition           | Repairer's | Amount     |
|-----|-----|----------|------------------------------|---------------------|------------|------------|
| 1   | 1   |          | *FRONT MUDGUARD              | Repair              | 125.00 F   | *- FL      |
| 2   | 1   |          | *FRONT DISC PLATE            | Dented / Warped     | 230.00 F   | *230.00 FL |
| 3   | 2   |          | *FRONT FORK INNER TUBES      | Twisted / Distorted | 300.00 F   | *300.00 FL |
| 4   | 2   |          | *FORK OIL SEAL & FORK OIL    | Necessary           | 60.00 F    | *60.00 FL  |
| 5   | 1   |          | *BOTTOM STEERING STEM        | Bent                | 320.00 F   | *320.00 FL |
| 6   | 1   |          | *SET STEERING CONE & BEARING | Necessary           | 65.00 F    | *65.00 FL  |
| 7   | 1   |          | *FRONT SIGNAL LIGHT (RIGHT)  | Cracked             | 75.00 F    | *75.00 FL  |
| 8   | 1   |          | *SIDE FAIRING (RIGHT)        | Cracked             | 320.00 F   | *320.00 FL |
| 9   | 1   |          | *SIDE INNER COVER (BLACK)    | Distorted           | 115.00 F   | *115.00 FL |
| 10  | 1   |          | *FRONT COVER                 | Mtg Cracked         | 220.00 F   | *220.00 FL |
| 11  | 1   |          | *SET FOOTREST                | Bent / Distorted    | 250.00 F   | *250.00 FL |
| 12  | 1   |          | *EXHAUST PIPE                | Dented              | 900.00 F   | *900.00 FL |

F=Franchise part L=ListItemDisc

|                                                    |          |          |
|----------------------------------------------------|----------|----------|
| Sub Total (\$\$)                                   | 2,980.00 | 2,855.00 |
| - List Item Discount on L Items 0.00/10.00% (\$\$) | 0.00     | 285.50   |
| Total Parts (\$\$)                                 | 2,980.00 | 2,569.50 |

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

| No                       | Particulars | Lab.Type | Repairer's | Amount |
|--------------------------|-------------|----------|------------|--------|
| <u>Labour Items</u>      |             |          |            |        |
| 1                        | TOWING      | New      | 30.00      | 30.00  |
| 2                        | LABOUR      | New      | 320.00     | 150.00 |
| Gross Labour Cost (\$\$) |             |          | 350.00     | 180.00 |

Report was unsubmitted during this print-out.

< END OF ESTIMATES >