

INS. CASE OWNER:

JOSEY LOH

CC4/FWD19019649/Kpa3

LKK:

IDAC:

Surveyor:

KENNETH

DOI: 06.11.2019

Date / Time: 06.11.2019

Registered in Merimen: 06.11.2019

Pre-assign / CCU / FTE



Insured Vehicle No. : SKS 8730T

Claim No. : 1201900033983

Name of Insured : RAYNU D/O S THIAGARAJAN

Policy No. : PNPV2019-00008702

Insured Tel No. : HP: +65-87994287

Make / Model : MAZDA3 4-DOOR SEDAN 1.5L SP.6EAT

Excess Sec II : S\$ D.O.A : 06/11/19 07:15

Place of Accident : ALONG TAMPINES AVE 5

Is driver the owner? ( YES / NO ) Nature of Accident :

If NO, Driver Name / Age :

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No. :

(V/L: YES / NO )

Insured Liability : % Final ? Yes / No

GBF 6334S

INSRS:  
WSP: CHENG HOE  
Tel :  
Liability :  
RMKS:INSRS:  
WSP:  
Tel :  
Liability :  
RMKS:INSRS:  
WSP:  
Tel :  
Liability :  
RMKS:INSRS:  
WSP:  
Tel :  
Liability :  
RMKS:

Date/ Time		STAGE	DATE / PIC
	GBH 6334S - X	Non-Reporting ltr (1st):	
	SKS 8730T - NA/QBE18012897/z4; DOA: 14.07.18	Non-Reporting ltr (2nd):	
		Non-Reporting ltr (Final):	
		Notification ltr (if non-pickup):	
		Call OI:	
		After call ltr to OI:	
		Documentation Check List:	Handler Typist
		Notification ltr (if non-pickup)	
		After call ltr to OI:	
		Authorisation To Act:	
		Release Voucher:	
		Final Repair Bill:	
		Car Rental Invoice:	
		Towing Invoice:	
		LTA / GIA :	
		Medical Bill:	
		PIR:	
		Mandate/Reject Instruction:	
		LOD	
		Payment Breakdown Form:	
		Post-Repair Photos:	
		Others:	

<b>PRELIMINARY ADVICE</b> Date/Time:		Sent By:	
<b>FINALIZATION</b> Date/Time:		Confirm with:	
Repair Cost:	S\$	( days) Reduction:	%
<b>FINAL SETTLEMENT</b> Date/Time:		Confirm with:	
Final Liability:	%	(Agreed / Assessed) BOLA S/N No. :	
Repair Cost:	S\$	If NO or B 28, Ass. Lia :	
Loss of Rental (LOR):	S\$	( days)	
Loss of Use (LOU):	S\$	(\$ x days)	
Loss of Income (LOI):	S\$	(\$ x days)	
LOR only <input type="checkbox"/>	LOU only <input type="checkbox"/>	LOR + LOU <input type="checkbox"/>	LOR + LOI <input type="checkbox"/> [Tick only one]
GIA/LTA Search	S\$		
Medical:	S\$	1) Claim status: Normal/Reject/Private Settle	
Disbursement:	S\$	(e.g. Tow/ Independent )	
Legal Cost	S\$	2) Report Format: TP	
Total:	S\$	3) Survey fee: \$250.00	
<b>FINAL PAYMENT</b> Date/Time:		Confirm with:	
Payee 1:	S\$	Name 1:	
Payee 2: (Strike if N.A.)	S\$	Name 2:	
Payee 3: (Strike if N.A.)	S\$	Name 3:	

ASS. REC. BY:

REF: PWD /

Kenneth

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / XP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

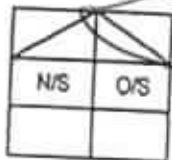
Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Report: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 06 days Res.: Yes or No

Lum Sum: 1.31 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: GBF63349 Yr Regn: 01, 17

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or \_\_\_\_\_

Make: Fiat Doblo cc 1598

Colour: M. Silver A/C: Insured / Std / NI / NA

Sp. Reading: 86.19P T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: ZFA2630008D00186

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modl: NII / S/Rim / STD A/Rim or

Tyre Size: F: Toyo 205/55ZR16

R: Pir 185/60R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal. 2 mm

L/Bal. 2 mm

D.O.A. 6/11/19

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

M O/S

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

1 File pass to

Submit PIP \$ 5492.30 (Reel # 384 / 74.) - excluded check items  
\$ 234.00

Data/Time, File Pass to?

☐ : Prel. Report

1)

☐ : Final Report

Data/Time, File Return to?

2)

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Add Fee: ☐ : Site Insp (\$☐ : Interview (\$☐ : Tech Invs (\$☐ : Weekend (\$

Survey Fee:

Transportation:

S + RS \$

Fees

Others

TOTAL

Report Format :

Lump Sum / I.B.I: (\$

# Cheng Hoe Motor Pte Ltd

Blk 1019, Yishun Industrial Park A #01-374/382, Singapore 768761  
TEL: 67556142 (YIS) FAX: 67557719 (YIS) Email: chmotor@singnet.com.sg  
GST:201001158E RCB NO:201001158E

GBF 6334S

TP/FWD

M/S : FWD SINGAPORE PTE LTD  
6 TEMASEK BOULEVARD  
#18-01 SUNTEC TOWER 4  
SINGAPORE 038986

TEL: 68208888

ATTN: Motor Claim Department

*Not Authorised*

*Primary Repair*

WS Ref: TP/FWD  
Claim Type: Third Party  
Accident Date: 06/11/2019  
TP Veh Reg No: SKS8730T

*6 days*

Estimate No: ES1992228/YISHUN  
Date: 08 Nov 2019  
Policy No: BVFCSB0013291900  
Veh Reg No: GBF6334S  
Make/Model: FIAT DOBLO CARGO  
MAXI 1.6 MTJ AMT  
GLAZE  
Chassis No: ZFA26300006D00196  
Engine No: 263A50007640449  
Reg. Date: 11/01/2017

## Estimate Repair Cost to Vehicle No :GBF6334S

Description	U/Price	Quantity	List Price	Amount
			<u>S\$</u>	<u>S\$</u>
<b>List Price</b>				
1 FRONT BUMPER	780.00	1 PC	<i>R</i> 780.00	✓
2 FRONT BUMPER REINFORCEMENT	450.00	1 PC	<i>R</i> 450.00	✓
3 FRONT BUMPER SPONGE	155.00	1 PC	<i>CM</i> 155.00	✓
4 FRONT BUMPER TOW COVER	28.00	1 PC	<i>D</i> 28.00	✓
5 FRONT BUMPER RH FOG LAMP GARNISH	125.00	1 PC	<i>CM</i> 125.00	✓
6 FRONT BUMPER RH SIDE RETAINER	128.00	1 PC	<i>D</i> 128.00	✓
7 FRONT LOWER BUMPER	428.00	1 PC	<i>R</i> 428.00	✓
8 RH HEADLAMP	630.00	1 PC	<i>CM</i> 630.00	✓
9 LH HEADLAMP	630.00	1 PC	<i>CM</i> 630.00	✓
10 FRONT RH FENDER	370.00	1 PC	<i>R</i> 370.00	✓
11 RH HEADLAMP LOWER PANEL	115.00	1 PC	115.00	?
12 BONNET	823.00	1 PC	<i>R</i> 823.00	✓
13 FRONT RH FENDER BRACKET	145.00	1 PC	145.00	?
			4,807.00	
		Less 10%	480.70	4,326.30
<b>Labour</b>				
14 REMOVE AND REFIX AIRCON,CHECK,VACUUM & REFILL GAS	100.00	1 LA	100.00	✓
15 PANEL BEATING	700.00	1 LA	700.00	<i>600</i>
16 PUTTY & REPSRAY PAINT	750.00	1 LA	750.00	<i>700</i>
			1,550.00	1,550.00

Total S\$ 5,876.30

Add GST @ 7% 411.34

Total Amount Payable S\$ 6,287.64

LIA Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No legal certification(s) is allowed
- Supplementary work(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

For Cheng Hoe Motor Pte Ltd

AUTHORISED SIGNATURE

# LKK Auto Consultants Pte Ltd (Co.Reg.No 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: suri@lkkauto.com; assignments@lkkauto.com

To: FWD Singapore Pte. Ltd.  
6 Temasek Boulevard  
#18-01 Suntec Tower 4  
Singapore 038986

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Josey Loh

Date: 14 Nov 2019

## Preliminary Advice

Insured Vehicle No	: SKS8730T	Accident Date	: 06/11/2019
TP Vehicle No	: GBF6334S	Assignment Date	: 06/11/2019
Make	: FIAT DOBLO CARGO MAXI	Est. Duration of Repair	: 6 days
Date of Inspection	: 06/11/2019		
Inspection At	: Cheng Hoe Motor Pte Ltd (Yishun) Blk 1019 #01-374/382, Yishun Industrial Park A Singapore 768761		

### Point of Impact / General Description of Damages

The vehicle sustained impact / damages ...front O/S.... portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	5,876.30
Revised Amount	:S\$	5,492.30
Check Items (Estimated)	:S\$	234.00
Total	:S\$	5,726.30

Lump Sum Repair :S\$

### Total Loss Consideration

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

### Remarks

- ( ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- ( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( X ) Other comments : We have not authorized repairs.

MCHM19146889 / Cheng Hoe Motor Pte Ltd - Yishun  
 ENTRY DATE & TIME: 06/11/2019 11:48  
 SUBMITTED BY: [To Be Confirmed]

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report 06/11/2019 11:48  
 Date Of Accident 06/11/2019 07:15  
 Exact Location Of Accident ALONG TAMPINES AVE 5  
 Country/State of Loss SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number GBF6334S  
**Insured/Policyholder**  
 Name Of Registered Owner LEE SAY POULTRY INDUSTRIAL  
 Co Reg No 44883700E  
 Email Address LEESAY@LEESAY.COM  
 Mobile Phone No  
 Alternative Phone No Office-63636565  
**Vehicle Particulars**  
 Manufacturer FIAT  
 Model DOBLO CARGO MAXI 1.6 MTJ AMT GLAZE  
 Exact Purpose for which vehicle was being used at time of accident COMMERCIAL USE  
 Are you claiming under your own insurance policy for repair to your vehicle? NO  
 If No, Please state action to be taken THIRD PARTY  
 Vehicle Category COMMERCIAL VEHICLE

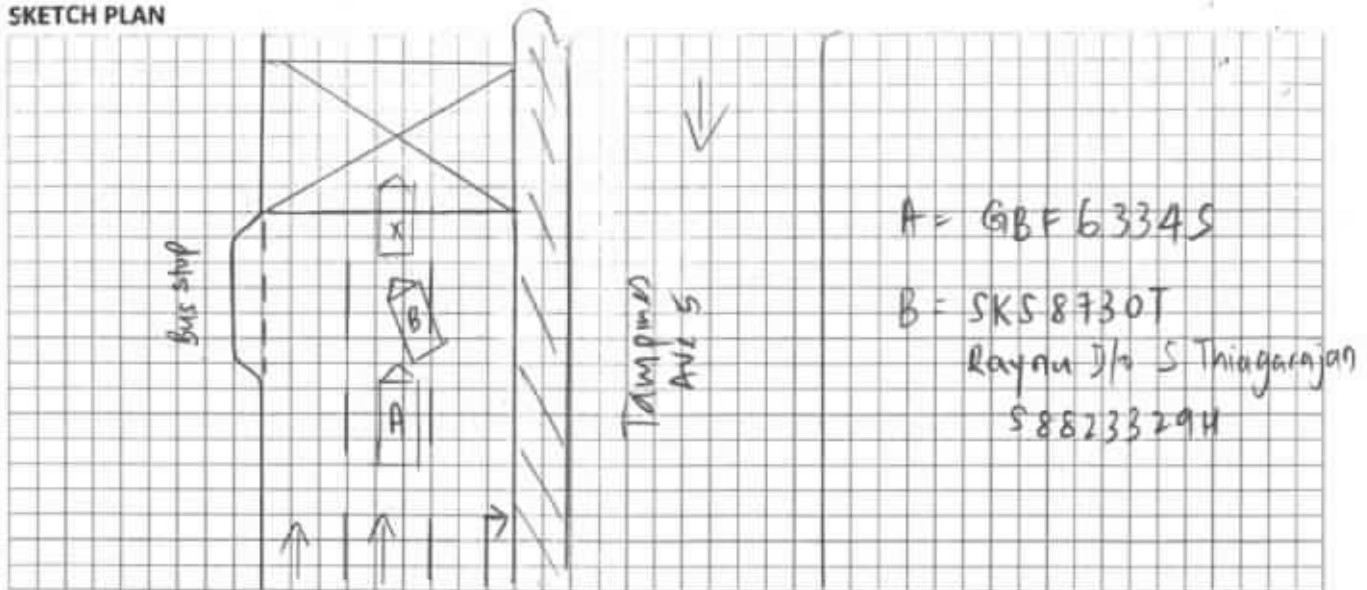
### Insurance Company

Name of Insurance Company ALLIED WORLD ASSURANCE COMPANY, LTD  
 Type Of Coverage COMPREHENSIVE  
 Fleet Policy NO  
 Policy Number BVFCSB0013291900  
 Cover Note Number 1/1/19-31/12/19

### Driver

Name of Driver CHUA ENG SIN  
 NRIC No S6844485C  
 Date Of Birth 16/11/1968  
 Occupation OUTDOOR  
 Date Of Driving Pass 02/06/1989  
 Driving Experience 30 YEARS AND 5 MONTHS  
 Gender MALE  
 Mobile Number (LOCAL) +65-98248528  
 Fax Number  
 Contact Number

# SKETCH PLAN



## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Accident occurred along Tampines Ave 5 on 6/11/19  
at about 0715 hrs.

M/car (B) swerve into my lane halfway and  
stopped abruptly causing me to hit onto the said  
vehicle left rear portion.

Due to the impact, my door was unable to open  
thus I cannot get out of my vehicle. I could  
only take photo from inside.

Note : Please note that your insurer may have 14days Time Frame for you to submit an Own Damage Claim  
under your own comprehensive policy. Please check with your policy for more information.

## DECLARATION

I/We declare the foregoing particulars are true in every respect.



Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name: Ekedn  
NRIC/FIN No.: (YS)

GIATMC SketchPlanForm\_V3 ( ) Claim Own Policy ( ) Claim Third Party ( ) Reporting Only  
( ) Claim OD/TP at other workshop ( )

19644/kp.

**Summer Lee (LKK Auto)**

---

**From:** venessa.chan@fwd.com  
**Sent:** Wednesday, 6 November, 2019 2:32 PM  
**To:** admin-d@lkkauto.com; admin-a@lkkauto.com  
**Cc:** josey.loh@fwd.com; motorclaims.sg@fwd.com  
**Subject:** TP SURVEY - GBF6334S, doa 6/11/19 @7.15am (Yr insured SKS8730T) CLAIM REF: 1201900033983  
**Attachments:** scene photo.jpg

P: Wenlin

T: 2.39 p.m

V: ly

E: ✓

Dear Nivitha/Summer,

Please refer to the email below and liaise with TP repairer for PRS.

Please create the case in Merimen.

Kindly upload all correspondence emails/documents sent to you into Merimen.

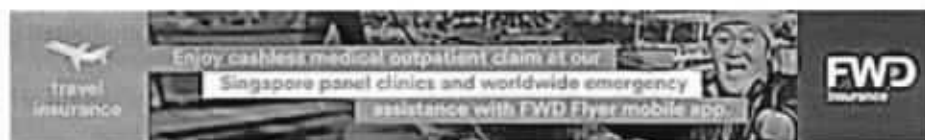
Thank you.

Best Regards,

Venessa Chan  
Administrative Assistant, Claims



FWD Singapore Pte. Ltd.  
6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986  
E [venessa.chan@fwd.com](mailto:venessa.chan@fwd.com)  
W [www.fwd.com.sg](http://www.fwd.com.sg)



**From:** Cheng Hoe Motor Pte Ltd (Yishun-June) [mailto:chmotor@singnet.com.sg]  
**Sent:** Wednesday, November 6, 2019 2:11 PM  
**To:** Motor Claims SG - SG Common  
**Subject:** TP SURVEY - GBF6334S, doa 6/11/19 @7.15am (Yr insured SKS8730T)

Dear Sir,

**OUR CLIENT – GBH6334S**  
**DOA : 6/11/19 @7.15am**  
**YR INSURED : SKS8730T**

Attached our client report and photo taken at scene.

(1) Pls assist to arrange for survey

(2) Kindly advise on liability and are you agree on **DIRECT SETTLEMENT?**

Thank you.

Rgds,

Weilin

Cheng Hoe Motor Pte Ltd

Tel :67556142

Fax : 67557719

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> Back to OneMotoring

### Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Business
Owner ID:	700E
<b>Vehicle Details</b>	
Vehicle No.:	GBF6334S
Vehicle to be Exported:	Yes
Intended Deregistration Date:	06 Nov 2019
Vehicle Make:	FIAT
Vehicle Model:	DOBLO CARGO MAXI 1.6 MTJ AMT GLAZE
Primary Colour:	Silver
Manufacturing Year:	2016
Engine No.:	263A50007640449
Chassis No.:	ZFA26300006D00196
Maximum Power Output:	-
Open Market Value:	\$18,820.00
Original Registration Date:	11 Jan 2017
First Registration Date:	11 Jan 2017
Transfer Count:	0
Actual ARF Paid:	\$941.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	10 Jan 2027
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	10
QP Paid:	\$46,302.00
COE Rebate Amount:	\$33,232.00
<b>Total Rebate Amount:</b>	<b>\$33,232.00</b>

The information contained herein is correct as at 06 Nov 2019

OK

## Hsiao Tong (LKKAuto)

---

**From:** josey.loh@fwd.com  
**Sent:** Friday, 15 November 2019 3:58 PM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** Admin A  
**Subject:** RE: Your Ref: 1201900033983 \*Our Ref: CC4/FWD19019649/Kpa3 [ACCIDENT INVOLVING SKS 8730T(FWD) & GBF 6334S ON 06/11/2019]

Hi Hsiao Tong,

Please reject TP claim based on BOLA S28(d).

Thank you.

Regards,  
Josey

---

**From:** Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]  
**Sent:** Thursday, 14 November 2019 12:08 PM  
**To:** Josey Loh Kah Wai - SGUser  
**Cc:** Admin A  
**Subject:** RE: Your Ref: 1201900033983 \*Our Ref: CC4/FWD19019649/Kpa3 [ACCIDENT INVOLVING SKS 8730T(FWD) & GBF 6334S ON 06/11/2019]

Hi Josey,

Contents noted.  
We await your further instruction.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** [josey.loh@fwd.com](mailto:josey.loh@fwd.com) <[josey.loh@fwd.com](mailto:josey.loh@fwd.com)>  
**Sent:** Thursday, 14 November 2019 10:43 AM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: Your Ref: 1201900033983 \*Our Ref: CC4/FWD19019649/Kpa3 [ACCIDENT INVOLVING SKS 8730T(FWD) & GBF 6334S ON 06/11/2019]

Hi Hsiao Tong,

Please do not proceed with DS.

Insured reported that this is a chain collision and we are still checking with insured.

Thank you.

Regards,  
Josey

---

**From:** Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

**Sent:** Thursday, 14 November 2019 9:52 AM

**To:** Josey Loh Kah Wai - SGUser

**Cc:** Admin A

**Subject:** Your Ref: 1201900033983 \*Our Ref: CC4/FWD19019649/Kpa3 [ACCIDENT INVOLVING SKS 8730T(FWD) & GBF 6334S ON 06/11/2019]

Your Ref: **1201900033983**

**Without Prejudice**

Our Ref: CC4/FWD19019649/Kpa3

Dear Sirs/Madam,

**ACCIDENT INVOLVING SKS 8730T(FWD) & GBF 6334S ON 06/11/2019**

We refer to the above matter.

Attached here is a copy of video footage submitted by third party for your easy reference.

Kindly advise if we may proceed direct settlement with third party.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Friday, 15 November 2019 5:14 PM  
**To:** 'Cheng Hoe Motor Pte Ltd (Yishun-June)'  
**Cc:** Admin A  
**Subject:** RE: VIDEO - ENQUIRY OF LIABILITY - GBF6334S, doa 6/11/19 @7.15am (Yr insured SKS8730T) \*\*\* LKK REF: CC4/FWD19019649/Kpa3

Without Prejudice

Dear Sirs/mdm,

We refer to the above matter.

We regret to inform you that we have our principal instruction to reject your client claim based on BOLA 528(d).

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Thursday, 14 November 2019 12:24 PM  
**To:** Cheng Hoe Motor Pte Ltd (Yishun-June) <[chmotor@singnet.com.sg](mailto:chmotor@singnet.com.sg)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: VIDEO - ENQUIRY OF LIABILITY - GBF6334S, doa 6/11/19 @7.15am (Yr insured SKS8730T) \*\*\* LKK REF: CC4/FWD19019649/Kpa3

Without Prejudice

Dear Sirs/Mdm,

Thank you for your video. Our insured reported that it is a chain collision and our principal is checking with our insured.

Therefore, we are unable to proceed DS at this moment.

You may advise your client to do OD claim if necessary.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Cheng Hoe Motor Pte Ltd (Yishun-June) <[chmotor@singnet.com.sg](mailto:chmotor@singnet.com.sg)>

**Sent:** Monday, 11 November 2019 6:51 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** VIDEO - ENQUIRY OF LIABILITY - GBF6334S, doa 6/11/19 @7.15am (Yr insured SKS8730T) \*\*\* LKK REF: CC4/FWD19019649/Kpa3

Hi Hsiao Tong,

Attached the video footage.

Pls advise on liability asap.

Thank you.

Rgds

June Phua

Cheng Hoe Motor Pte Ltd

Tel :67556142

Fax : 67557719

**From:** Mei Kwan (LKKAuto)

**Sent:** Friday, November 08, 2019 11:56 AM

**To:** Cheng Hoe Motor Pte Ltd (Yishun-June)

**Cc:** Hsiao Tong (LKKAuto) ; Admin A

**Subject:** RE: ENQUIRY OF LIABILITY - GBF6334S, doa 6/11/19 @7.15am (Yr insured SKS8730T) \*\*\* LKK REF: CC4/FWD19019649/Kpa3

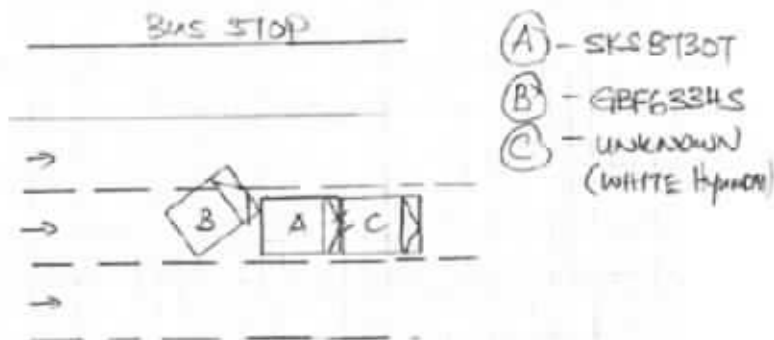
**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has reported. Please refer to the below OI's sketch plan and statement.

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was driving straight along the Tampines Ave 5 and a Hyundai was in front of me and he jam brake and to avoid collision, I made an emergency brake and 2 seconds or so later got impact from the back and my car moved forward to hit the front vehicle and there are damages front and back. The vehicle moved ~~was~~ drove away and I was unable to take a picture and I got details from him.

After coming out of the car, I realised that the car behind me had intended to change lanes because the vehicle was slanted, angled towards the left.

Please note that for liability, claim negotiation and settlement, please contact **Hsiao Tong at 6742 3197**.

Our respective case handler will look into the matter and get back to you in due course.

**To check availability of the case handler, you may contact the undersigned.**

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Cheng Hoe Motor Pte Ltd (Yishun-June) <[chmotor@singnet.com.sg](mailto:chmotor@singnet.com.sg)>

**Sent:** Thursday, 7 November, 2019 12:03 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>

**Subject:** ENQUIRY OF LIABILITY - GBF6334S, doa 6/11/19 @7.15am (Yr insured SKS8730T)

Hi,

Attached our client report and photo taken at scene.

Pls advise OIC?

Thank you.

Rgds  
June Phua  
Cheng Hoe Motor Pte Ltd  
Tel :67556142  
Fax : 67557719

**From:** Cheng Hoe Motor Pte Ltd (Yishun-June)  
**Sent:** Wednesday, November 06, 2019 2:11 PM  
**To:** FWD (motor claims)  
**Subject:** TP SURVEY - GBF6334S, doa 6/11/19 @7.15am (Yr insured SKS8730T)

Dear Sir,

**OUR CLIENT – GBH6334S**  
**DOA : 6/11/19 @7.15am**  
**YR INSURED : SKS8730T**

Attached our client report and photo taken at scene.

- (1) Pls assist to arrange for survey
- (2) Kindly advise on liability and are you agree on **DIRECT SETTLEMENT?**

Thank you.  
Rgds,  
Weilin  
Cheng Hoe Motor Pte Ltd  
Tel :67556142  
Fax : 67557719



## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

## CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	06 Nov 2019 <a href="#">Edit Reg</a>		06 Nov 2019 00:00 <a href="#">Edit Adj Rpt</a>	<b>\$55,492.30</b> <a href="#">Edit Estimates</a>	<b>\$55,492.30</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

<a href="#">Main</a>	<a href="#">Reference</a>	<a href="#">Claim Details</a>	<a href="#">Documents</a>	<a href="#">Show All</a>
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## CLAIM SUBFOLDER DETAILS

[Created by adjuster]

Insured:	RAYNU D/O S THIAGARAJAN, ID: 58823329H		
Main Claimant:	LEE SAY POULTRY INDUSTRIAL, Co. Reg. No.: 44883700E		
Vehicle Reg. No.:	GBF6334S	Date of Loss:	06/11/2019 07:00 - :59 [33 Months and 26 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 1201900037129	Policy/Cover Note No.:	PNPV2019-00008702 (Comprehensive) Coverage: 12/06/2019 - 11/06/2020
Vehicle Reg. No. (Insured):	SKS8730T	Policy No. (Claimant):	BVFCB0013291900
		Excess:	
Repairer:	Cheng Hoe Motor Pte Ltd (Yishun) Blk 1019 #01-374/382, Yishun Industrial Park A, 768761 Yishun - Tel: 6755 6142		
Handling Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Josey Loh]		
Claimant's Insurer:	Allied World Assurance Company, Ltd (HQ) - Tel: 62201188		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 15/11/2019]		

## ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

## ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*GBF6334S (1201900037129)  
[SKS8730T]  
TP  
LEE SAY POULTRY INDUSTRIAL  
Nov 6 2019 7:00AM  
[RAYNU D/O S THIAGARAJAN]  
Cheng Hoe Motor Pte Ltd

[Upload Documents](#) | [Upload Photos](#) | [Compose New Letter](#)

**View** View in Browser

Assessment Reports				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	14/11/19 09:29	Adjuster Immediate Advice		Load HTM	

Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	15/11/19 17:15	General View		Load JPG	<input checked="" type="checkbox"/>
2	15/11/19 17:15	General View		Load JPG	<input checked="" type="checkbox"/>
3	15/11/19 17:15	General View		Load JPG	<input checked="" type="checkbox"/>
4	15/11/19 17:15	General View		Load JPG	<input checked="" type="checkbox"/>
5	15/11/19 17:15	General View		Load JPG	<input checked="" type="checkbox"/>
6	15/11/19 17:15	General View		Load JPG	<input checked="" type="checkbox"/>
7	15/11/19 17:15	General View		Load JPG	<input checked="" type="checkbox"/>
8	15/11/19 17:15	General View		Load JPG	<input checked="" type="checkbox"/>
9	15/11/19 17:15	General View		Load JPG	<input checked="" type="checkbox"/>
10	15/11/19 17:15	General View		Load JPG	<input checked="" type="checkbox"/>
11	15/11/19 17:15	General View		Load JPG	<input checked="" type="checkbox"/>
12	15/11/19 17:15	General View		Load JPG	<input checked="" type="checkbox"/>
13	15/11/19 17:15	General View		Load JPG	<input checked="" type="checkbox"/>
14	15/11/19 17:15	General View		Load JPG	<input checked="" type="checkbox"/>
15	15/11/19 17:15	General View		Load JPG	<input checked="" type="checkbox"/>
16	15/11/19 17:15	General View		Load JPG	<input checked="" type="checkbox"/>
17	15/11/19 17:15	Odometer Reading		Load JPG	<input checked="" type="checkbox"/>
18	15/11/19 17:15	General View		Load JPG	<input checked="" type="checkbox"/>
19	15/11/19 17:15	Chassis Number		Load JPG	<input checked="" type="checkbox"/>
20	15/11/19 17:15	General View		Load JPG	<input checked="" type="checkbox"/>
21	15/11/19 17:15	General View		Load JPG	<input checked="" type="checkbox"/>

Documentation				1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	06/11/19 15:23	EMAIL - FWD TO OI DD 06.11.19		Load PDF	
2	06/11/19 15:23	ACKNOWLEDGEMENT EMAIL TO FWD DD 06.11.19		Load PDF	
3	06/11/19 15:23	Accident scene photo		Load JPG	<input checked="" type="checkbox"/>
4	14/11/19 11:21	TP ESTIMATE - MARKED		Load PDF	
5	15/11/19 17:16	EMAIL FROM FWD DD 151119		Load PDF	
6	15/11/19 17:16	EMAIL TO TP_REJECT dd 151119		Load PDF	
No	Finalized On	FWD Singapore Pte. Ltd. (HQ)		Thumbnail	Print
1	06/11/19 16:03	SKS8730T OI GIA		Load PDF	
2	06/11/19 16:03	GBF6334S TP GIA		Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

**Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)****Show Remarks To:** ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

## LKK Auto Consultants Pte Ltd (Co Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/FWD19019649/KPA3Q2

Date: 15/01/2020

## REFERENCE

Handling Insurer: FWD Singapore Pte. Ltd. Policy No: PNPV2019-00008702

Claimant: GBF6334S Insured Vehicle No: SKS8730T

Vehicle No: GBF6334S Insured Vehicle No: SKS8730T

Date of Loss: 06/11/2019 Nature of Claim: TP Claim No: 1201900037129

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: GBF6334S

Make & Model: FIAT DOBLO CARGO MAXI, 1.6 D MTJ AMT GLAZE (M) Engine No: 263A50007640449

Reg. Date: 11/01/2017 (Man. Year: 2016) Chassis No: ZFA26300006D00196

Colour: Metallic Silver Odometer: 86199 km

Engine Capacity: 1598 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 205/55Z R16 Rear Tyre Size: 205/55Z R16

Front Left Side: Toyo 2 mm Rear Left Side: Pirelli 4 mm

Front Right Side: Toyo 2 mm Rear Right Side: Pirelli 4 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,326.30	4,092.30	234.00	5.41
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,550.00	1,400.00	150.00	9.68
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>5,876.30</b>	<b>5,492.30</b>	<b>384.00</b>	<b>6.53</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>411.34</b>	<b>384.46</b>	<b>26.88</b>	<b>6.53</b>
<b>Nett Amount (S\$)</b>	<b>6,287.64</b>	<b>5,876.76</b>	<b>410.88</b>	<b>6.53</b>
<b>Global Sum Settlement (S\$)</b>		<b>0.00</b>		

## INSPECTION

Date of Assignment: 06/11/2019

Date Inspected: 11/11/2019 Inspected At:

Cheng Hoe Motor Pte Ltd (Yishun)  
Blk 1019 #01-374/382, Yishun  
Industrial Park A  
Singapore 768761

Estimated Period of Repair: 6.0 days

Adjuster: KENNETH KONG

Manager: CHEW HSIAO TONG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

<b>Reference</b>		
<b>Part Source:</b>	MRM-SG	Version: 1.0 (Last Synchronised: 14 Jan 2020)
<b>Parts:</b>	213	FIAT DOBLO CARGO MAXI 1.6 D MTJ AMT GLAZE (M) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for GBF6334S)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Bent	780.00 FL	*780.00 FL
2	1		*FRONT BUMPER REINFORCEMENT	Bent	450.00 FL	*450.00 FL
3	1		*FRONT BUMPER SPONGE	Cracked	155.00 FL	*155.00 FL
4	1		*FRONT BUMPER TOW COVER	Distorted	28.00 FL	*28.00 FL
5	1		*FRONT BUMPER RH FOG LAMP GARNISH	Cracked	125.00 FL	*125.00 FL
6	1		*FRONT BUMPER RH SIDE RETAINER	Distorted	128.00 FL	*128.00 FL
7	1		*FRONT LOWER BUMPER	Buckled	428.00 FL	*428.00 FL
8	1		*RH HEADLAMP	Cracked	630.00 FL	*630.00 FL
9	1		*LH HEADLAMP	Mtg Cracked	630.00 FL	*630.00 FL
10	1		*FRONT RH FENDER	Buckled	370.00 FL	*370.00 FL
11	1		*RH HEADLAMP LOWER PANEL	*Check	115.00 FL	*- FL
12	1		*BONNET	Bent	823.00 FL	*823.00 FL
13	1		*FRONT RH FENDER BRACKET	*Check	145.00 FL	*- FL

F=Franchise part. L=ListItemDisc.

<b>Sub Total (S\$)</b>	<b>4,807.00</b>	<b>4,547.00</b>
<b>- List Item Discount on L Items 10.00/10.00% (S\$)</b>	<b>480.70</b>	<b>454.70</b>
<b>Total Parts (S\$)</b>	<b>4,326.30</b>	<b>4,092.30</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	REMOVE AND REFIX AIRCON ,CHECK ,VACUUM & REFILL GAS	New	100.00	100.00
2	PANEL BEATING	New	700.00	600.00
3	PUTTY & RESPRAY PAINT	New	750.00	700.00
Gross Labour Cost (S\$)			1,550.00	1,400.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >