1				\$3 0	
INS. CASE OWNER	Eren	CC 4/FWD1901	9676 F	PAT LIKE	
* Surveyor:	Ram	DOI: ASSIGN	1/19 1	Date / Time : 6 (ulla.
Pre-assign / CCU		V	3	Registered in Merimen:	INIA.
Insured Vehicle No		4 % 8 C	Claim No.	Duriu 2016	-0101526-1
D U			Policy No.	WILLIAM.	
Insured Tel No.		HP: 27/61(0)	Make / Model :	Brown & Down	VICOL MIGHIM
Excess Sec II :S\$ Is driver the owner	7 (YES / NO)	Nature of Accident:	Place of Acciden	A MANUTAL TO STATE OF THE STATE	
	ne/Age: SAWIR V		OLCIA PEROP	r: YES / NO : TP GIA REPOR	OT- VEC (NO
Driver Tel		(V/L: YES / NO)	Insured Liability		
SHE WAY	*****	1.710.31071107	model accord	77 77 77 77 77 77 77 77 77 77 77 77 77	
2110 004	9 F			- $ -$	
INSRS: WSP: Tel: Liability: RMKS:	Mil INSR WSP. Tel: Liabil RMK	lity:	INSRS: WSP: Tel: Liability: RMKS:	INSR3 WSP- Tel: Liabili RMK3	ity:
Date/ Time					
	CHICKAGEST 3	SM MANAC		TAGE	DATE/PIC
				Non-Reporting ltr (1st): Non-Reporting ltr (2nd):	
Multo-	Et	. Lyte		Non-Reporting for (Final):	
28/0/19	hre - type m	endate		Votification ltr (if non-pickup): Call OI:	
	- 11			After call lir to OI:	
281/2021	OVSent			Documentation Check List: Han	idler Typist
212722	100000	1 11-		Notification ltr (if non-pickup)	
3/2/2000	176-3 Mr	to clan		After call litr to OI:	
1 (Authorisation To Act: Release Voucher:	
				anal Repair Bill	
				Car Rental Invoice:	
			-	owing Invoice	
			1	TA/GIA;	
				Medical Bill:	
				TR.	
				Markine/Reject Instruction:	
				OD avment Breakdown Form:	
PRELIMINARY ADVICE	Date/Time:	Sent By:		ost-Repair Photos:	
		esservinto.		Others:	
FINALIZATION	Date/Time:	Confirm with:	- 3	Confirm by:	
Repair Cost:	SS (days) Reduction:	%		Call
FINAL SETTLEMENT		O Confirm with SVOHOWOOF		Email Cal	
Final Liability: Repair Cost: WGFT	% [00 '(Agreed	/ Africal sed) BOLA S/N No.: 17	1	f NQ or B 28, Ass. Lia:	
Loss of Rental (LOR):	ss 30.17	3 days) x 1 1 W 30		DODA GE	Mes
Loss of Use (LOU):	SS - (S -	s - days) s 3 days)		U	TOTAL
Loss of Income (LOI):				3 2 2020	
LOR only LOU only		LOR + LO Tick only or	ne]		
GIA/LTA Search Medical:	25 2.00	3,60) Claim status: Norman Reject/	Drivate Couls
Medicar: Disbursement:	55 -	(e.g. Tow/ Independen		Report Format:	Filvate Settle
Legal Cost	ss —		3	Survey fee: \$ 5W	W
Total:	ss 1790.67	Global Sum S\$: 1700.00)	1,000	
FINAL PAYMENT	Dute/Time:	Confirm with:		mail Cal	
Payee 1:	ss (790.00	Name 1: Fremler A	uto motive s	per our control	
Payee 2: (Strike if N.A.)	SS	Name 2:			
Payee 3: (Strike if N.A.)	SS	Name 3:			

Waskanii (\$

Lump Sum / LBJ: (5

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVENUE 2 #01-02 SINGAPORE 486443

TEL: 65446676 / 65446689 FAX: 62141511 CO. REG:200707743D GST REG:200707743D To : chew History

18-Nov-19

ESTIMATE REPAIR BILL FOR KIA OPTIMA REGN NO: SHC	ESTIMATE	REPAIR BILL	FOR KIA	OPTIMA REGN	NO: SHC 6245	K
--	----------	-------------	---------	-------------	--------------	---

1 pc	Rear bumper eval	\$	696.00	
1 pc	Rear bumper lower cover XNN	5	206.00	
1 pc	Rear bumper n/s side bracket 1000	\$	29.00	
1 pc	Rear bumper inner sponge ? XNN	\$	114.00	
1 pc	Rear bumper reinforcement ? × N ∨	5	607.00	
1 pc	Rear bumper n/s stay XVV	\$	53.00	
1 pc	Rear bumper n/s reflector SCX 5VC	5	46.00	
1 pc	Rear n/s wheel cover Charles XIV	5	116.00	
	Rear n/s wheel cover CMA XMM Rear rig his Fender X (R)	5	1,867.00	
	Less	10% \$	186.70	
		\$	1,680.30	\$652.50
S/NETT				
1 set	Rear bumper clips nec	\$	48.00	
1 pcs	Rear n/s fender sticker	\$	60.00	
	Sundry Nuc	\$	50.00	830
	To dismantle / replace reverse sensor to new bumper and reset to the same	\$	120.00	\$50
	To dismantle / refit the inner garnishes, inner linings, inner trims, cushion seat, carpet, etc to facilitate repairs.	s	180.00	Kun
	To labour charge for dismantle and renew the accident damaged parts. Including knock-out, straighten, repair, reshape and adjust of the rear bumper lower cover, rear n/s fender, etc	s	750.00	\$360
	To putty and spray painting on the rear bumper, rear bumper lower cover, rear n/s fender	s	600.00	4360
the Rep	o Consultants hence notify airer of the parkywing proofing on the repaired and replaced panels.	\$		450
To disple Parts pr Third pa	vey before/after spray painting sy demaged part(s) during resurvey loss are subject to confirmation inty survey is on a "Without Prejudice" basis	rive s	3,608.30 HS!	\$1610.50
 Suppler is subje 	nentary item(s) must be resurveyed and ct to final approval from insurance Company	5622778	hr craw	10. C 01
Signature	THE ABOVE ESTIMATED COST OF REPAIR DO NOT INCLUDE OF ANY UNFORESEEN DAMAGES.	200 (LOC)	paur 6	hato
Date:	(10	1 000	- de	1>

3) deposit chys

Parasuram (LKK Auto)

From:

Goh Wee Dek <weedek.goh@premiertaxi.com>

Sent:

Friday, 22 November, 2019 10:00 AM

To: Subject: Parasuram (LKK Auto) RE: SHC6245K- FINALIZE

Dear Ram

Ok. \$1250 then

Regards

Goh Wee Dek Assistant Claims Manager Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443 Tel: 6214 8880 Ext 068 | DID: 6544 6682 | Fax: 6214 1511

Visit us at: www.premiertaxi.com.Sg

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🖂 Please Consider Your Environmental Responsibility Before Printing This E-mail. SAVE OUR TREES and REDUCE POLLUTION

From: Parasuram (LKK Auto) [mailto:Parasuram@lkkauto.com]

Sent: Friday, 22 November, 2019 9:58 AM

To: Goh Wee Dek

Subject: RE: SHC6245K- FINALIZE

WITHOUT PREJUDICE' SAVE AS TO COSTS

Hi,

Can we round down to \$1250 instead with 3repair days?

Best Regards,

Parasuram | Assistant Automotive Assessor

LKK Auto Consultants

Phone: 6741 3061 | Email: Parasuram@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Goh Wee Dek [mailto:weedek.goh@premiertaxi.com]

Sent: Friday, 22 November, 2019 9:30 AM

To: Parasuram (LKK Auto) < Parasuram@lkkauto.com>

Subject: SHC6245K- FINALIZE

Dear Ram

Kindly confirm I/sum \$1,280 & 3days.

No check items.

Please remove the wheel cover n/s as our driver claimed not due to accident, as such we did not replace.

Regards

Goh Wee Dek Assistant Claims Manager Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443 Tel: 6214 8880 Ext 068 | DID: 6544 6682 | Fax: 6214 1511

Visit us at: www.premiertaxi.com.Sg

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PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVENUE 2 #01-02 SINGAPORE 486443

TEL: 65446676 / 65446689 FAX: 62141511 CO. REG:200707743D GST REG:200707743D

18-Nov-19

ESTIMATE REPAIR BILL FOR KIA OPTIMA REGN NO: SHC 6245 K

ANY UNFORESEEN DAMAGES.

Signature: Date:

1 pc	Rear bumper Cra		\$	696.00
1 pc	Rear bumper lower cover XNN		\$	206.00
1 pc	Rear bumper n/s side bracket nec		S	29.00
1 pc	Rear bumper inner sponge ?		5	114.00
1 pc	Rear bumper reinforcement		S	607.00
1 pc	Rear bumper n/s stay XMA		\$	53.00
1 pc	Rear bumper n/s reflector SCV		\$	46.00
1 pc	Rear n/s wheel cover CVR		\$	116.00
	Rear rig 114 Fender X (R)		\$	1,867.00
		Less 10%	\$	186.70
			\$	1,680.30
S/NETT			2	20000
1 set	Rear bumper clips Nec		S	48.00
1 pcs	Real 1//5 lender sticker		Þ	60.00
	Sundry		\$	50.00 830
	To dismantle / replace reverse sensor to new bumper and reset to the same		\$	120.00 \$50
	To dismantle / refit the inner garnishes, inner linings, inner trims, cushion seat, carpet, etc to facilitate repairs.		\$	180.00 XM
	To labour charge for dismantle and renew the accident damaged parts. Including knock-out, straighten, repair, reshape and adjust of the rear bumper lower cover, rear n/s			
	fender, etc		\$	750.00 \$360
	To putty and spray painting on the rear bumper, rear bumper lower cover, rear n/s fender		s	600.00 4360
the Rep	to Consultants hence notify pairer of chapply/nustproofing on the repaired and replaced panels rivey beforefalter spray painting		\$	120.00
■ To displ	lay damaged part(x) during resurvey		\$	3,608.30
	rices are subject to confirmation arty survey is on a "Without Prejudice" basis		(
+ No illeg	MINION (ALL THE REPAIR COSTS ARE SUBJECTED TO GST)	Ram (LAT 1	N
	mentary item(s) must be resurveyed and act to final approval from insurance Company	0 0 622	178	crauto
Acknowle	THE ABOVE ESTIMATED COST OF REPAIR DO NOT INCLUDE ANY UNFORESEEN DAMAGES.	-900	we.	revauto, cer

Paraguram Pickauto, con
Paraguram Pickauto, con
(45) aftrepair photo
(3) epoir de 18

Nivitna (LKK Auto)

From:

venessa.chan@fwd.com

Sent:

Wednesday, 6 November 2019 9:26 AM

To:

admin-d@lkkauto.com; admin-a@lkkauto.com

Cc:

motorclaims.sq@fwd.com; eileen.bay@fwd.com

Subject:

Pre-inspection/Accident involving between SHC6245K & SJA3438C on 27.09.2019

Dear Nivitha.

10:08 am 0 6/11/19 VNI p: Vincent

Please refer to the email below and liaise with TP repairer for PRS.

Please create the case in Merimen & our insured has yet to report.

Kindly upload all correspondence emails/documents sent to you into Merimen.

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims

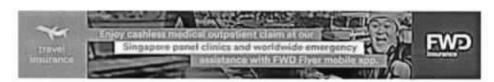


FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

venessa.chan@fwd.com

www.fwd.com.sg



From: Vincent Chua [mailto:vincent.chua@premiertaxi.com]

Sent: Tuesday, November 5, 2019 5:52 PM

To: Motor Claims SG - SG Common Cc: Goh Wee Dek; Liew Hai Leong

Subject: Pre-inspection/Accident involving between SHC6245K & SJA3438C on 27.09.2019

Dear All,

We refer to the vehicles mentioned above.

Vehicle to be Surveyed: SHC6245K Your insured Vehicle: SJA3438C Date of Accident: 27/09/2019

Name of Workshop: PREMIER AUTOMOTIVE SERVICES

Address of Survey Location: 23 Changi South Avenue 2, #01-02, Singapore 486443

Name of Contact Person: MR CHUA

*Contact Number: 65446689

Email Address of Contact Person: vincent.chua@premiertaxi.com

Vehicle not yet available for survey

Please arrange for survey first

Thank you.

Regards

Vincent Chua Operations Assistant Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443 Tel: 6214 8880 Ext 066 | DID: 6544 6689 | Fax: 6214 1511

Visit us at: www.premiertaxi.com.sg

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Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

Hsiao Tong (LKKAuto)

From:

Shafawati <shafawati.rabu@premiertaxi.com>

Sent:

Friday, 29 November 2019 7:48 PM

To:

CS A Team

Cc:

AccReport: Admin A

Subject:

LOD / Accident involving SHC6254K & SJA3438C on 27.09.19 (FWD case)

Attachments:

LOD SHC6245K.pdf

WITHOUT PREJUDICE

Dear Sirs,

Your Ref: SJA3438C Our Ref: SHC6245K/SR Date of accident: 27.09.2019

We refer to the above mentioned accident.

Hereby we would like to append our losses from FWD Singapore Pte Ltd, as insurers of vehicle number SJA3438C which their insured driver's negligence driving in the above accident.

Enclosed herewith our letter of demand and supporting documents for your kind perusal.

No scene video

Kindly look into the matter and let us have your favourable reply as soon as possible.

To expedite this claim settlement, please reply to us by email.

Thank you

Regards

Shafawati Md Rabu Claims Settlement Assistant Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443 Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

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Text size + -

Enquire Transaction History

Transaction History Details

Log Date/Time:

23 Oct 2014 / 09:44:45

Receipt No.:

AACCK001-AX239-141023-000026

Asset Type:

- Vehicle

Transaction Amount:

\$63,456.00

Asset ID:

SHC6245K

Channel:

AA Counterless - CYCLE & CARRIAGE KIA PTE LTD

Transaction Type:

Business Transaction

01.02 Register New Vehicle (AA)

Reference No.:

20141023094445295721

Vehicle No.:

SHC6245K

Vehicle Type:

H10 - Public Transport Taxi (Motor Car)

Vehicle Attachment 1: Air-Con (Taxi)

Vehicle Attachment 2: -

Vehicle Attachment 3:

Vehicle Scheme:

Taxi (Company)

First Registration Date: 23 Oct 2014

Original Registration

23 Oct 2014

Date:

KIA.

Vehicle Make: Vehicle Model:

OPTIMA 1.7(A) DIESEL

Chassis No.:

KNAGM414MF5543533

Engine No.:

D4FDDH307932

Motor No.:

Trailer Chassis No.:

Propellant:

Diesel 4

Passenger Capacity:

Engine Capacity:

Power Rating:

Unladen Weight:

Primary Color:

1584

1685

Maximum Laden

2050

Weight:

Silver

Secondary Color:

2014

Manufacturing Year: Open Market Value:

\$19,878.00

Minimum PARF

\$7,426.00

Benefit: PARF Eligibility:

No. of Transfer:

Effective Ownership

23 Oct 2014 09:44:45

Date/Time:

2014102301001326D

COE Expiry Date:

22 Oct 2022

COE Bid Category:

Actual QP/PQP Paid

Amount:

COE No.:

\$50,938.00

Lifespan Expiry Date:

22 Oct 2022

Owner ID Type:

Company



Certificate of Insurance

MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189) MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) RULES, 1960 ROAD TRANSPORT ACT, 1987 (MALAYSIA)

MOTOR VEHICLES (THIRD PARTY RISKS) RULES, 1959 (MALAYSIA)

Certificate Number: 5107202885-000721

Cover : Third Party

1. Index mark and Registration Number of Vehicle

: SHC6245K

Chassis Number

: KNAGM414MF5543533

2. Name of Policyholder

: PREMIER TAXIS PTE. LTD.

3. Effective Date of Insurance

: 01 Feb 2019

4. Expiry Date of Insurance

: 31 Jan 2020

5. Persons or Classes of Persons entitled to drive*

(a) The Policyholder.

- (b) Any licensed taxi driver driving on the Policyholder's order or with his/her permission. Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.
- 6. Limitations as to Use*
 - (n) Use as a Taxi.
 - (b) Use for social domestic and pleasure purposes.

This Policy does not cover

(a) Use for racing, pace-making, reliability trial or speed-testing.

- (b) Use whilst drawing a trailer except the towing (Other than for reward) of any one disabled mechanically propelled
 - Limitations rendered inoperative by Section 8 of the Motor Vehicle (Third-Party Risks and Compensation)
 Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS (SECTION I) : N/A

EXCESS (SECTION II) : S\$3,500

INSURE WITH COE : N/A

HIRE PURCHASE COMPANY : N/A

SUM INSURED : N/A

I/We hereby Certify that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia)

Agency

: HL SUNTEK INSURANCE BROKERS PTE LTD (00000690672)

Date of Issue

: 01 Feb 2019 09:37 hrs

For NTUC INCOME INSURANCE CO-OPERATIVE LIMITED

Countersigned By:

Authorised Officer

Chief Executive

8

Claim Audit

	AUDI	TRAIL		
ĸ,	. On	Audit	Remarks	(fly
1	06 Nov 2019 14:58	Clm Dtl Modified	Claimant's Name: -> -,	(A) Lau Shu Pei
2	06 Nov 2019	Cim Veh Model Changed	(206086) ADIVA AD1 200 190cc 3W.	[A] Lau Shu Pe
	06 Nov 2019 14:58	Cim Created	Reg No: SHC6245K. Acct Date: 2019/09/27. Claim Type: TP. Insurer: FWD Singapore Pte. Ltd. (HQ). Works hop: Premier Automotive Services Pte Ltd (HQ)	[A] Lau Shu Pe
	06 Nov 2019 14:58	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):; RR Region: FWD - Ext Auto Adj Assignment, Suggested Adj. : AJAX In spection Services Pte Ltd.	[A] Lai Shu Pe
5	2019 14:58	Changed	Next Rpt:Final Rpt.Due Date:2019/11/15	[A] Lau Shu Pe
5	06 Nov 2019 14:58	Mandate	Approved:0.00.Reinsp:Adj decides.	[A] Lai Shu Pe
7	05 Nov 2019 14:58	Label Added	(20005):Direct Settlement .	[A] La Shu Pe
3			[None] -> PARASURAM SHANMUGAM	[A] La Shu Pe
9	06 Nov 2019 16:38		Pol No:->PNPV2016-00000538-02.	[I] Veness Chan
0	2019	Clm Veh Model Changed	(206086) -> (204023) KIA OPTIMA 1.7 D (A).	[A] La Shu Pe
1	2019	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2019/11/15	[A] La Shu Pr
2	10 Dec 2019 16:34			JOANN LEE KHANG MIN
3	10 Dec 2019 16:34		JPJ Reg. Date: -> 2014/10/23.	[A] JOANN LEE KHANG MIN
4	10 Dec 2019 16:34	Clm Details Notified		JOANN LEE KHAN
15	11 Jan 2020 10:24	Adj Mandate Request	Cur.Req: 1941.06:LIABILITY: 100%(BOLA 27) QUANTUM: (a) CORW/GST: \$1,337.50 + (b) LOR: \$401.56 (4 days x \$100.39) + (c)LOI:\$200.00(4days x \$50) + (d) DISBURSEMENT: \$2.00 Total: a+b+c+d = \$1,941.0 6 *VEH MODEL: KIA OPTIMA (1685cc)* FOR YOUR APPROVAL/INSTR	[A] CHE

Date From



▲ ■ ► Audit Type None

♥ Go

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No record

SIR But far	Off Cine	Sill Type	Ass Type	Acc Name	(Dranch)	164.1	Ref.2	Armoun
2337799	06 Nov 2019 16:38:41	TP Case (Insurer)	Motor	FWD Singapore Pte. Ltd. (HQ)	FWD Singapore Pte. Ltd. (HQ)	SHC6245K	POOJA GROVER	xx.xx
2349828	19 Nov 2019 14:47:47	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHC6245K	SJA3438C	11.77

Print Received Message

This mail is associated with:

*SHC6245K (1201900034020) [SJA3438C] TP PREMIER TAXIS PTE LTD Sep 27 2019 12:00AM [POOJA GROVER] Premier Automotive Services Pte Ltd

From

FWD Singapore Pte. Ltd. (HQ) (FWD_SG), sent on 13/01/2020 14:28 PM.

To Subject LKK HQ

Alert - Adj Mandate Approved (S\$1865.87) - SHC6245K - Claim Handler: Eileen Bay

Approved:1865.87:Please offer 3.5 days based on vehicle date in 18/11 to vehicle date out 21/11

Hsiao Tong (LKKAuto)

From:

Shafawati <shafawati.rabu@premierauto.com.sg>

Sent:

Wednesday, 22 January 2020 11:22 AM

To:

Hsiao Tong (LKKAuto)

CC:

AccReport; CS A Team

Subject:

(Accept Offer): LOD / Accident involving SHC6245K & SJA3438C on 27.09.19

(FWD case) //LKK REF: CC4/FWD19019636/Fpb3

WITHOUT PREJUDICE

Dear Sirs,

We thank you for your reply.

On a without prejudice basis and without admission of liability whatsoever on our client's part and driver of SHC6245K, our client is agreeable on your offer of <a href="\$\frac{\$1,790.00}{\$}\$ for the settlement on the above claim.

Kindly let us have your **DV** soonest.

Please be informed that this settlement excludes any bodily injuries arising out of the above said accident and pertains to property damages only.

Thank you.

Regards

Shafawati Md Rabu Claims Settlement Assistant Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443 Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

NOTE: Please be informed that we have changed our email from Shafawati.rabu@premiertaxi.com to Shafawati.rabu@premierauto.com.sg

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From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Wednesday, 22 January, 2020 8:11 AM

To: Shafawati Cc: AccReport

Subject: RE: LOD / Accident involving SHC6254K & SJA3438C on 27.09.19 (FWD case) //LKK REF:

CC4/FWD19019636/Fpb3

Without Prejudice

Dear Sirs/Mdm.

We refer to the above matter.

We propose settlement at a global sum of \$1,790.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Wishing you a Happy and Prosperous New Year"



Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Suwanna (LKK Auto) < Suwanna@lkkauto.com>

Sent: Monday, 2 December 2019 8:44 AM

To: Shafawati < shafawati.rabu@premiertaxi.com>

Cc: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>; CS A Team < cs-a@lkkauto.com>; Admin A

<admin-a@lkkauto.com>

Subject: FW: LOD / Accident involving SHC6254K & SJA3438C on 27.09.19 (FWD case)

Without Prejudice

Dear Sir / Madam,

Thank you for your email.

Please be informed that this matter is now handled by my colleague, Miss Hsiao Tong.

Hi Hsiao Tong,

FYNA, our ref CC4/FWD19019636/Fpb3

Thank you.

Best Regards,

Suwanna Te-Uttaruang | Admin support

LKK Auto Consultants Pte Ltd

Email Suwanna@lkkauto.coml fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shafawati <shafawati.rabu@premiertaxi.com>

Sent: Friday, 29 November 2019 7:48 PM To: CS A Team <cs-a@lkkauto.com>

Cc: AccReport < AccReport@Premier-Corp.net >; Admin A < admin-a@lkkauto.com > Subject: LOD / Accident involving SHC6254K & SJA3438C on 27.09.19 (FWD case)

WITHOUT PREJUDICE

Dear Sirs,

Your Ref: SJA3438C Our Ref: SHC6245K/SR Date of accident: 27.09.2019

We refer to the above mentioned accident.

Hereby we would like to append our losses from FWD Singapore Pte Ltd, as insurers of vehicle number SJA3438C which their insured driver's negligence driving in the above accident.

Enclosed herewith our letter of demand and supporting documents for your kind perusal.

No scene video

Kindly look into the matter and let us have your favourable reply as soon as possible.

To expedite this claim settlement, please reply to us by email.

Thank you

Regards

Shafawati Md Rabu Claims Settlement Assistant Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443 Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

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A Please Consider Your Environmental Responsibility Before Printing This E-mail. SAVE OUR TREES and REDUCE POLLUTION

...CLAIM SUBFOLDER...(Pending for Survey Report) Direct Settlement

LAIM SUB	FOLDER TRA	CKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj	Submitted	Ins Auth'ed	Status	
Main	06 Nov 2019 Edit Reg		06 Nov 2019 00:00 Edit Adj Rpt	S\$1,250.00 Edit Estimati	100	1,250.00 ew Rot		Report Cancel (for Survey
	Main	∏ R	eference	Claim	Details		Documents		Show All
CLAIM SU	BFOLDER DE	TAILS				[Created	by adjuster]		
Insured:	POOJA GI	ROVER, ID: 573	63901H						
Main Claimant:	PREMIER	TAXIS PTE LTD	Co. Reg. No.: 20	0304975H					
Vehicle Rep No.:	SHC6245K				of Loss:	[59 Months	9 00:00 + :59 s and 4 Days Fron	was a second control of the second control o	- International Contract of the Contract of th
Claim Type	TP / 120	TP / 1201900034020				PNPV2016-00000538-02 (Comprehensive) Coverage: 05/12/2018 - 04/12/2019			
Vehicle Rep No. (Insured):	SJA34380	c			cy No. imant):				
				Exc	ess:				
Repairer:	Premier /	Automotive Serv	ices Pte Ltd (HQ)	23 Changi South	Ave 2, #	01-02, 48644	43 Changi - Tel: 6	2148880	
Handling Insurer:	FWD Sing	papore Pte. Ltd.	(HQ) - Tel: 6727 57	700 [Handled	by Elleen	Bay]			
Claimant's Insurer:	NTUC Inc		Co-operative Ltd (****	
Adjuster:	15/11/2		Ltd (HQ) - Tel: 62	256-3561 [Har	died by I	PARASURAM	SHANMUGAM]	[Final R	ot due
ASSOCIA	TED MAIL RE	CEIVED					Vie	w All Con	npose Case Mail
 FWD_S 	G (13/01/2020): Alert - Adj Ma	ndate Approved (5\$1865.87) - S	HC6245	C - Claim Ha	ndler: Eileen Ba	V	
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Claim Documents

*SHC6245K (1201900034020)
[SJA3438C]
TP
PREMIER TAXIS PTE LTD
Sep 27 2019 12:00AM
[POOJA GROVER]
Premier Automotive Services Pte Ltd

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4	11/01/20 10:22	LOD	0	oad PDF	
5	11/01/20 10:22	Workshop Invoice.	0	ond PDF	
6	11/01/20 10:22	Rental Rate & Mileage.	0	pad PDF	
7	11/01/20 10:22	Insurance Search Fee	0	ond PDF	
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2	12/11/19 09:39	SJA3438C OI GIA	0	and PDF	

Documents Checklist

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NOTE: TO BE COMPLE	TED BY	SURVEYOR
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JOANNE LEE KHANG MIN

LKK Auto Consultants Pte Ltd

T- A 8.8		
TEAM		

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Veh	icle No:	SJA3438C (Insd ve	h)	Model:	KI	A OPTIN	1.7 D (A)	
		SHC6245K (TP veh)					
Date of Accident:		27/09/2019						
Glo	bal Sum Settlen	nent : [X] Yes		[] No	1			
_	pair Estimate	ient . [X] ies	: \$	3,860.8	R			
_	al Repair Cost		: \$	1,790.0	4			
	s of Income		: \$	1,1,00.0	_	0 days	at \$50.00 per da	v
	ntal (if any)		: \$		3	days	**************************************	
-	/ GIA Search F	ee	: \$					
Oth	ers:		: \$		1			
	3-72.50.1		: \$					
Fina	al Settlement Su	ım (Global Sum)	: \$	1,790.00				
belo	w)	kshop GIA Register		Agreed Liabilit			(Kindly indica	
B)	For GIA Regis	tered Workshop:			0101 1 00			
	BOLA Liability:	(%)		Assessed Liab	oility (*):_		(%)	
	* Assessed Lia	bility to be filled only t	or chain	collisions and fo	or cases v	vhere Bo	OLA does not ap	ply
Rer	marks							
		on: Payee's Breakdo	wn					
Pay	ment Instructi	on. Payee's Breakdo						17 100 10
Pay		notive Services Pte Lt		: \$			1,790	0.00
-				: \$			1,790	0.00
1)							1,790	0.00

Please attach all the supporting documents to the form. (Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any)

04 Feb

2020

Date

LKK Auto Consultants Pte Ltd (Co Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/FWD19019636/FPS3Q2

Date: 04/02/2020

REFERENCE

Handling Insurer: FWD Singapore Pte. Ltd. Policy No:

PNPV2016-00000538-02

Claimant Vehicle No:

SHC6245K

Insured Vehicle No: SJA3438C

Date of Loss:

27/09/2019

Nature of Claim:

TP

Claim No: 1201900034020

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SHC6245K

Make & Model:

KIA OPTIMA, 1.7 D (A)

Engine No:

D4FDDH307932

Reg. Date: Colour:

23/10/2014 (Man. Year: 2014)

Chassis No: Odometer:

KNAGM414MF5543533 580580 km

Engine Capacity:

Silver

1685 cc

Market Value/New Car

Price: Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable): No Pre-accident Condition:

Yes

Handbrake (Serviceable): CONDITION OF TYRES

Yes Engine Modification:

205/65 R16

Front Tyre Size: Front Left Side:

205/65 R16

Rear Tyre Size:

Maxxis 7 mm

Front Right Side:

Maxxis 7 mm Maxxis 7 mm Rear Left Side: Rear Right Side:

Maxxis 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,838.30	790.50	1,047.80	57.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,770.00	820.00	950.00	53.67
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	3,608.30	1,610.50	1,997.80	55.37
Approved Total (Overridden) (S\$)		1,250.00		
(S\$)	3,608.30	1,250.00	2,358.30	65.36
+ GST 7.00/7.00% (S\$)	252.58	87.50	165.08	65.36
Nett Amount (S\$)	3,860.88	1,337.50	2,523.38	65.36
+ Loss of Use (3.0 x S\$	50.00/day) (S\$)	150.00		
+ Car Rental (3.0 x S\$1	00.39/day) (S\$)	301.17		
+ Doc/S	earch Fee (S\$)	2.00		
Ne	tt Liability (S\$)	1,790.67		
Global Sum S	Settlement (S\$)	1,790.00		

INSPECTION

Date of Assignment:

06/11/2019

Date Inspected:

18/11/2019 Inspected At:

Premier Automotive Services Pte Ltd

23 Changi South Ave 2, #01-02

Singapore 486443

Estimated Period of Repair: 3.0 days

Manager: CHEW HSIAO TONG

Adjuster Report

Adjuster: PARASURAM SHANMUGAM

Page 2 of 4

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

Adjuster Report Page 3 of 4

REPAIR DETAILS

Referen	ce			
Part Source:	: MRM-SG	Version: 1.0 (Last Synchronised: 02 Jan 2020)		
Parts:	143	KIA OPTIMA 1.7 D (A) (Catalogue:Merimen Singapore 1.0)		
Labour:	Repairer's	(Price-denominated Standard List)		
Print Code:	(Unsubmitted,	no print-code for SHC6245K)		
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page			
Further Info	: Items/values n	ot in reference catalogue are prefixed with an asterisk *.		

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Cracked	696.00 FL	*696.00 FL
2	1		*REAR BUMPER LOWER COVER	Not Necessary	206.00 FL	*-FL
3	1		*REAR BUMPER N/S SIDE BRACKET	Necessary	29.00 FL	*29.00 FL
4	1		*REAR BUMPER INNER SPONGE	Not Necessary	114.00 FL	*-FL
5	1		*REAR BUMPER REINFORCEMENT	Not Necessary	607.00 FL	*-FL
6	1		*REAR BUMPER N/S STAY	Not Necessary	53.00 FL	*-FL
7	1		*REAR BUMPER N/S REFLECTOR	Serviceable	46.00 FL	*-FL
В	1		*REAR N/S WHEEL COVER	Not Necessary	116.00 FL	*-FL
9	1		*SET REAR BUMPER CLIPS	Necessary	48.00 FS	*48.00 FS
10	1		*REAR N/S FENDER STICKER	Necessary	60.00FS	*60.00 FS
11	1		*SUNDRY	Necessary	50.00 FS	*30.00 FS
F=Fr	inchise	part. S=Spch	Nett. L=ListItemDisc.	9		
				Sub Total (S\$)	2,025.00	863.00
			- List Item Discount on L Ite	ms 10.00/10.00% (S\$)	186.70	72.50
				Total Parts (S\$)	1,838.30	790.50
			Report was unsubmitted du	ring this print-out.		

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	TO DISMANTLE /REPLACE REVERSE SENSOR TO NEW BUMPER AND RESET TO THE SAME	New	120.00	50.00
2	TO DISMANTLE /REFIT THE INNER GARNISHES ,INNER LININGS ,INNER TRIMS ,CUSHION SEAT ,CARPET ,ETC TO FACILITATE REPAIRS	New	180.00	0.00
3	TO LABOUR CHARGE FOR DISMANTLE AND RENEW THE ACCIDENT DAMAGED PARTS.INCLUDING KNOCK-OUT, STRAIGHTEN, REPAIR, RESHAPE AND ADJUST OF THE REAR BUMPER LOWER COVER, REAR N/S FENDER, ETC	New	750.00	360.00
4	TO PUTTY AND SPRAY PAINTING ON THE REAR BUMPER ,REAR BUMPER LOWER COVER ,REAR N/S FENDER	New	600.00	360.00
5	TO APPLY RUSTPROOFING ON THE REPAIRED AND REPLACED PANELS	New	120.00	50.00
	Gross Labour	Cost (S\$)	1,770.00	820.00
	Report was unsubmitted durin	g this print-out.		

< END OF ESTIMATES >