

Shu Pei (LKKAuto)

From: venessa.chan@fwd.com
Sent: Wednesday, 6 November 2019 9:28 AM
To: SAMIRPOOJA@GMAIL.COM
Cc: motorclaims.sg@fwd.com; eileen.bay@fwd.com; service.sg@fwd.com
Subject: ACCIDENT INVOLVING SJA3438C & SHC6245K ON 27.09.2019

Dear Ms Pooja Grover,

We'd like to let you know a third-party claim was lodged against your policy for the alleged accident on 27.09.2019 involving your vehicle SJA3438C and third party vehicle SHC6245K at/along Beach Road/Nicoll Highway.

As FWD has yet to receive your accident report, we'd like to gently remind you that according to the General Insurance Association (GIA) Motor Claims Framework (MCF), a policyholder must report an accident to the insurance company within 24 hours of the accident, or next working day.

Please bring your vehicle to our nearest Approved Reporting Centre to make a report (which includes taking photograph) within two working days from the date of this e-mail. Any reporting delay might affect your claim outcome.

Simply click here [link](#) for the list of FWD's Approved Reporting Centres.

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims

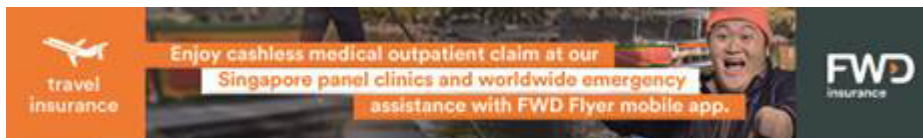


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