

23/03/2019

ASS. REC. BY:

REF:

CS/CTI19019634/Utd3m2

Special Instruction:

Surveyor:

Marcus

ASSIGNMENT (Office)

From (Person):

Tan Kah Leong

of

CTI

Date/Time:

5/11/19 @ 6/11/19

Estimated Cost:

Bill to:

OD/TP/WS/TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

FBQ 3820S

Insured:

GU 320SM

at Workshop in/s

Cun Success

Tel:

9828 9277

of

11caki Bukit Ave 6 # 02-03 Autobay

Policy No:

DMCVSN30794919022

Claim No:

SNM19D20521902

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

2/11/2019

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

9:46am @ 6/11/19

Person Contacted:

Ah Hwat

Vehicle

IN/OUT

Date/Time

Action/Instruction

Sohmaly /

FBQ 3820S - X

GU 320SM - CS3/CTI18022371/Kleb3n2

DoA: 11/12/2018

ASS. REC. BY:

REF:

Marius

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

4 days

Res.: Yes or No

Lum Sum:

20 %

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Colour:

Sp. Reading

Eng/No:

C/No:

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / SRim / STD A/Rim or

Tyre Size:

F:

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

mm

R/Bal.

mm

L/Bal.

mm

L/Bal.

mm

D.O.A.

D.O.I.

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

30/12/19 1/5 @ 2600 cost found v.a negie (Red: 5151: 66%)

RECEIVED 31 DEC 2019

Date/Time, File Pass to?



: Preli. Report

1) 30/12 Typist



: Final Report

Date/Time, File Return to?

2)

Report Format:

Lump Sum / F.B.I.T.

Days Of Repair:

Resurvey No. of Trip:

Add Fee:



: Site Insp (\$



: Interview (\$



: Tech. Invs (\$



: Weekend (\$

Survey Fee:

Transportation:

S + RS \$

Photos

Others

Total

200

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	05 Nov 2019		06 Nov 2019 10:08 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:			
Main Claimant:	LEE TECK SENG, ID: S7077694D		
Vehicle Reg. No.:	FBQ3820S	Date of Loss:	02/11/2019 11:00 - :59
Claim Type:	TP / SNM19D205219C02	Policy/Cover Note No.:	DMCVSN30794919022
Vehicle Reg. No. (Insured):	GU3205M	Policy No. (Claimant):	D19MTMC01007870
		Excess:	S\$0.00
Repairer:	Euro Success Services Pte Ltd (HQ) 1 KAKI BUKIT AVENUE 6 #02-03 AUTOBAY, 417883 Kaki Bukit - Tel:		
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Tan Kah Leong - 63896193]		
Claimant's Insurer:	Sompo Insurance Singapore Pte. Ltd. (HQ) - Tel: 6461 6555		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 15/11/2019]		

ASSOCIATED MAIL RECEIVED

View All

Compose Case Mail

There are no mail for this case.



ALL ASSOCIATED TASKS

View All

Search Tasks

Create New Task

Complete

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
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No results.

Nivitha (LKK Auto)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Tuesday, 5 November 2019 6:11 PM
To: Ruby Ong; assignments
Subject: RE: OUR REF: SNM19D205219-GU3205M-TKL- REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR FBQ 3820S [OUR REF. TCL.GCN.RO.50698.19.ESS]

WITHOUT PREJUDICE

Dear Ruby,

We refer to your email dated 05.11.2019.

We will be assigning M/s LKK Auto Consultants to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please refer to the email below & proceed to survey the third party vehicle.

Thank you.

Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Claims Dept of CTI
Sent: Tuesday, November 5, 2019 5:49 PM
To: Ruby Ong <ruby@htapartners.com.sg>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>
Subject: OUR REF: SNM19D205219-GU3205M-TKL- REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR FBQ 3820S [OUR REF. TCL.GCN.RO.50698.19.ESS]

Dear Kah Leong,

Please conduct PRS for FBQ3820S.

Note : officer in charge – Kah Leong 63896193.

Thank you

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Ruby Ong [<mailto:ruby@htapartners.com.sg>]
Sent: Tuesday, November 05, 2019 2:46 PM
To: Claims Dept of CTI
Subject: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR FBQ 3820S [OUR REF. TCL.GCN.RO.50698.19.ESS]
Importance: High

Your ref : GU 3205M **WITHOUT PREJUDICE**
Our ref : TCL.GCN.ro.50698.19.ess

5 November 2019

China Taiping Insurance Co (Singapore) Pte Ltd **By Email Only**
Motor Claims Department
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

VERY URGENT

Dear Sirs

CLAIMANT: LEE TECK BENG
NOTICE OF ACCIDENT & PRE-REPAIR SURVEY : ACCIDENT INVOLVING FBQ 3820S & GU 3205M AT 297C SENGKANG EAST AVENUE OPEN SPACE CARPARK ON 2 NOVEMBER 2019 @ 1130HRS

We are instructed by Lee Teck Beng to notify you of a road traffic accident on 2 November 2019 at about 1130hrs at Block 297C Sengkang East Avenue open space carpark involving our clients' vehicle registration number FBQ 3820S and vehicle registration number GU 3205M driven by your authorised driver at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, our client proposes to appoint Marcus Chua of LKK Auto Consultants Pte Ltd as the single joint expert to carry out the pre-repair survey for FBQ 3820S.

Kindly contact the person-in-charge to make the necessary arrangements for the pre-repair survey of our clients' vehicle. Please be informed that our clients' vehicle is at :

Venue : **EURO SUCCESS SERVICES PTE LTD**
1 Kaki Bukit Avenue 6
#02-03 Autobay
Singapore 417883

Contact Person : Ah Huat (Tel. 9828 9277 / 6742 6231)

In the event that the pre-repair survey was not conducted during the prescribed time or already conducted at your end previously, we reserve our clients' right to claim for compensation for loss of use for your current request for re-survey.

Best regards,

Ruby Ong

Secretary

M/s Hin Tat Augustine & Partners

20 Upper Circular Road

#02-10/12 The Riverwalk

Singapore 058416

Tel : 6533 0212 ext 278

Fax : 6338 3536 / 6533 0313

www.htapartners.com.sg

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Yamaha Aerox 155

Listing Type	Paid Ad
Brand	Yamaha (/listing/usedbike/brand/yamaha/)
Model	Yamaha Aerox 155 (/listing/usedbike/model/yamaha-mio-aerox-155/)
Engine Capacity	155cc
Classification	Class 2B (/listing/usedbike/model/motorcycle-for-sale/class/class-2b/)
Registration Date	15/08/2018
COE Expiry Date	14/08/2028 (8 years 9 months left)
Mileage	-
No. of owners	-
Type of Vehicle	Scooters (/listing/usedbike/model/motorcycle-for-sale/scooters/)

Price: SGD\$7950


DETAILS

Downpayment \$700 Before Insurance. Viewing At Bike Production Pte Ltd. Please Kindly Call To Confirm Availability Before Viewing. Address: 610, Serangoon Road S(218216) Tel: 63922555. Trade In/ Re-financing And Many Other Brands New And Used Models Available Too. Terms And Conditions.

 **SCOOT TO OVER 65 DESTINATIONS**

ALL-IN FARE FROM
\$54*
ScootPlus from \$149*

Book now
*Terms and conditions apply.



SIMILAR BIKES

[VIEW ALL \(/LISTING/USEDBIKES/LISTING/\)](#)

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type: Singapore NRIC

Owner ID: 694D

Vehicle Details

Vehicle No.: FBQ3820S

Vehicle to be Exported: No

Intended Deregistration Date: 06 Nov 2019

Vehicle Make: YAMAHA

Vehicle Model: AEROX GDR155R CVT

Primary Colour: Blue

Manufacturing Year: 2019

Engine No.: G3J1E0431537

Chassis No.: MH3SG4620KJ069102

Maximum Power Output: -

Open Market Value: \$2,598.00

Original Registration Date: 21 Sep 2019

First Registration Date: 21 Sep 2019

Transfer Count: 1

Actual ARF Paid: \$390.00

Intended PARF Rebate Details

PARF Eligibility: No

PARF Eligibility Expiry Date: -

PARF Rebate Amount: \$0.00

Intended COE Rebate Details

COE Expiry Date: 20 Sep 2029

COE Category: D - Motorcycle

COE Period(Years): 10

QP Paid: \$3,601.00

COE Rebate Amount: \$3,554.00

Total Rebate Amount: \$3,554.00

The information contained herein is correct as at 06 Nov 2019

OK

EURO SUCCESS SERV PTE. LTD

Blk 1 Kaki Bukit 6, #02-03 Singapore 417883

TEL: 67426231

FAX: 67411019

H/P: 98289277 (AH HUAT)

Vehicle No: FBQ38205

Model: YAMAHA AEROX 115

not Allowed
Link
6/11/19
1/5 \$ 2600/
Hdy.

QTY	List Items	Price \$
1	HEADLAMP	one 950.00
1	HEADLAMP TOP COVER	one 268.00
1	HEADLAMP CENTER COVER	one 78.00
1	HEADLAMP LOWER COVER	11 85.00 X
1	HANDLE GRIP 165	one 35.00
1	HANDLE BALANCER 165	30 one 45.00
1	HANDLE BAR	68 one 120.00
1	REAR BRAKE LEVER	one 120.00
1	MIRROR	one 30.00
1	FRONT FENDER	one 95.00
1	FRONT RIM	11 380.00 X
1	FRONT TYRE	11 185.00 X
1	FRONT RIM SAP	11 55.00 X
1	FRONT DISC	11 135.00 X
1	FRONT FORK	11 950.00 X
1	FRONT SIGNAL L/H	11 80.00 X
1	FRONT SIGNAL INNER COVER L/H	11 65.00 X
1	MAIN SUIT INNER COVER L/H	11 85.00 X
1	STEP LOWER COVER L/H	one 175.00
1	STEP COVER L/H	one 120.00
1	SIDE STAND	one 45.00 X
1	REAR FOOT REST L/H	one 75.00
1	side board L/H	one 250.00
1	MAIN STAND	11 75.00 X
1	AIR FILTER COVER	one 185.00
1	REAR BODY COVER L/H	one 195.00
1	REAR BOX 46L	one 420.00 2805.2
1	REAR SIGNAL	11 45.00 X

TOTAL

\$5,346.00

Labour Charges

Transportation charges	100.00 35
To respray painting and ETC	550.00 300
To check front electrical wiring	11 150.00 X
To remove,refix and realign front fork	300.00 60
To straighten,repair and realign chassis frame member	11 350.00 X
To dismantle belting, gear box and rear body frame	850.00 250

\$2,300.00

2-2624
102
2361.6
3286.60
2629.

EURO SUCCESS SERV PTE. LTD

1 KAKI BUKIT AVENUE 6, #02-03(AUTOBAY) SINGAPORE 417883

TEL: 67426231

FAX: 67411019

H/P: 98289277 (AH HUAT)

SUPPLEMENTARY

Vehicle No: FBQ38205

<u>QTY</u>	<u>List Items</u>	<u>Price\$</u>
1	HEADLAMP BRACKET	105.00 <i>sel</i> <i>85</i>

Total

\$105.00

7751

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- All resurvey modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer:

Signature:

Date:

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/CTI19019634/UTD3N2
Date: 07/01/2020

REFERENCE

Handling Insurer: China Taiping Insurance (Singapore) Pte. Ltd. Policy No: DMCVSN30794919022
Claimant Vehicle No: FBQ3820S Insured Vehicle No: GU3205M
Date of Loss: 02/11/2019 Nature of Claim: TP Claim No: SNM19D205219C02

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: FBQ3820S Engine No: G3J1E0431537
Make & Model: YAMAHA GDR155A (AEROX), 155cc Chassis No: MH3SG4620KJ069102
Reg. Date: 21/09/2019 (Man. Year: 2019) Odometer: 3625 km
Colour: Black
Engine Capacity: 155 cc
Market Value/New Car Price: N/A
Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 110/80-14 Rear Tyre Size: 140/70-14
Front Left Side: IRC 8 mm Rear Left Side: IRC 8 mm
Front Right Side: 0 mm Rear Right Side: 0 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,451.00	2,641.60	2,809.40	51.54
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,300.00	645.00	1,655.00	71.96
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	7,751.00	3,286.60	4,464.40	57.60
Approved Total (Overridden) (S\$)		2,600.00		
Nett Amount (S\$)	7,751.00	2,600.00	5,151.00	66.46

INSPECTION

Date of Assignment: 06/11/2019
Date Inspected: 06/11/2019 Inspected At: Euro Success Services Pte Ltd (HQ)
1 KAKI BUKIT AVENUE 6 #02-03 AUTOBAY
Singapore 417883
Estimated Period of Repair: 4.0 days

Adjuster: MARCUS CHUA

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	(Last Synchronised: 07 Jan 2020)	
Parts:	N/A	YAMAHA GDR155A (AEROX) 155cc (Model not available in database)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for FBQ3820S)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*HEADLAMP	Cracked	950.00 F	*815.00 FL
2	1		*HEADLAMP TOP COVER	Cracked	268.00 F	*268.00 FL
3	1		*HEADLAMP CENTER COVER	Cracked	78.00 F	*78.00 FL
4	1		*HEADLAMP LOWER COVER	Not Necessary	85.00 F	*- FL
5	1		*HANDLE GRIP N/S	Cut	35.00 F	*35.00 FL
6	1		*HANDLE BALANCER N/S	Scratched	45.00 F	*30.00 FL
7	1		*HANDLE BAR	Bent	120.00 F	*120.00 FL
8	1		*LEVER LH	Bent/Scratched	120.00 F	*68.00 FL
9	1		*MIRROR	Scratched	30.00 F	*30.00 FL
10	1		*FRONT FENDER	Broken	95.00 F	*95.00 FL
11	1		*FRONT RIM	Not Necessary	380.00 F	*- FL
12	1		*FRONT TYRE	Not Necessary	185.00 F	*- FL
13	1		*FRONT RIM SAP	Not Necessary	55.00 F	*- FL
14	1		*FRONT DISC	Not Necessary	135.00 F	*- FL
15	1		*FRONT FORK	Repair	950.00 F	*- FL
16	1		*FRONT SIGNAL L/H	Not Necessary	80.00 F	*- FL
17	1		*FRONT SIGNAL INNER COVER L/H	Not Necessary	65.00 F	*- FL
18	1		*MAIN SUIT INNER COVER L/H	Not Necessary	85.00 F	*- FL
19	1		*STEP LOWER COVER L/H	Cut	175.00 F	*175.00 FL
20	1		*STEP COVER L/H	Cut	120.00 F	*120.00 FL
21	1		*SIDE STAND	Serviceable	45.00 F	*- FL
22	1		*REAR FOOT REST L/H	Scratched	75.00 F	*75.00 FL
23	1		*SIDE BOARD L/H	Scratched	250.00 F	*250.00 FL
24	1		*MAIN STAND	Not Necessary	75.00 F	*- FL
25	1		*AIR FILTER COVER	Scratched	185.00 F	*185.00 FL
26	1		*REAR BODY COVER L/H	Cut	195.00 F	*195.00 FL
27	1		*REAR SIGNAL	Not Necessary	45.00 F	*- FL
28	1		*REAR BOX 46L	Cut	420.00 FS	*280.00 FS
29	1		*HEADLAMP BRACKET	Bent	105.00 F	*85.00 FL

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	5,451.00	2,904.00
- List Item Discount on L Items 0.00/10.00% (\$\$)	0.00	262.40
Total Parts (\$\$)	5,451.00	2,641.60

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TRANSPORTATION CHARGES	New	100.00	35.00
2	TO RESPRAY PAINTING AND ETC	New	550.00	300.00
3	TO CHECK FRONT ELECTRICAL WIRING	New	150.00	0.00
4	TO REMOVE,REFIX AND REALIGN FRONT FORK	New	300.00	60.00
5	TO STRAIGHTEN,REPAIR AND REALIGN CHASSIS FRAME MEMBER	New	350.00	0.00
6	TO DISMANTLE BELTING,GEAR BOX AND REAR BODY FRAME	New	850.00	250.00
Gross Labour Cost (\$\$)			2,300.00	645.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >